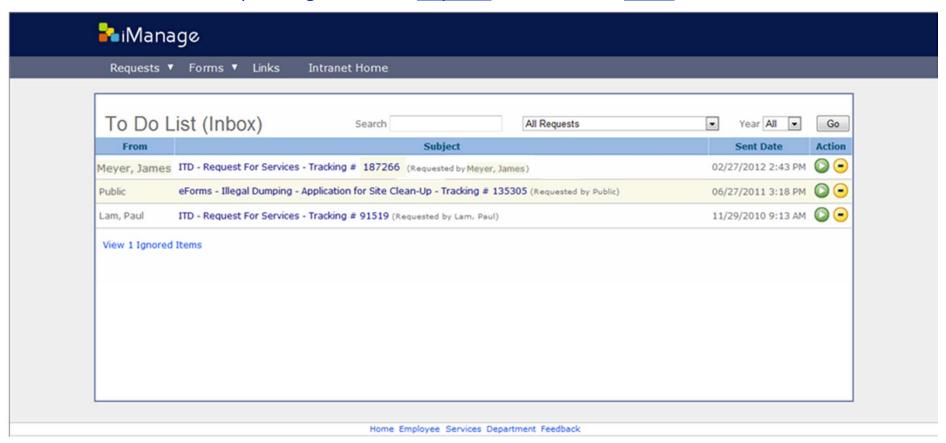
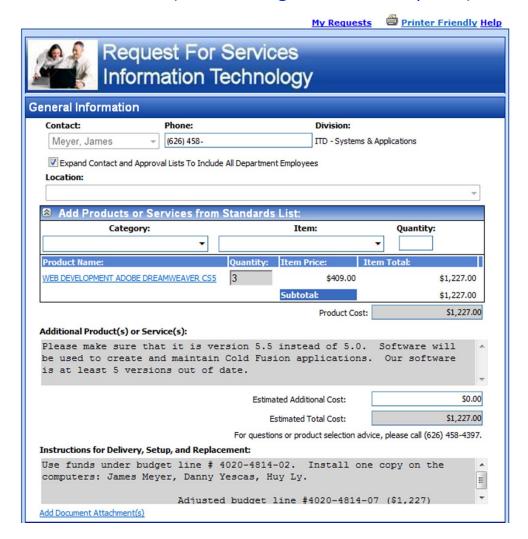


A centralized inbox to help manage workflow <u>requests</u> and electronic <u>forms</u> or documents





Record level detail (after clicking on 1 of the requests)





Workflow history shows the progress and workflow (approval process)

Workflow Name: ITD - Request For Services - Tracking # 187266



Step	Start	Finish	Reason	Group	Completed By
Approver	02/21/2012 05:47 PM	02/21/2012 05:47 PM	Approved Request; Submitted For Next Level Approval.		James Meyer
Division Head	02/21/2012 05:47 PM	02/27/2012 07:18 AM	Division Head Approved; Requests Additional Clarification.		Paul Lam
Approver	02/27/2012 07:18 AM	02/27/2012 08:17 AM	Approved Request; Submitted For Next Level Approval.		Van Giron
Division Head	02/27/2012 08:17 AM	02/27/2012 01:13 PM	Approved; Submitted Request To IT Inbox.		Isaac Gindi
IT Inbox	02/27/2012 01:13 PM	02/27/2012 01:15 PM	Processed; Submitted to Service Center.		David Carney, Jr.
Service Center	02/27/2012 01:15 PM	02/27/2012 02:34 PM	Input into Service Center.		Sarah Li
Service Center Task(s)	02/27/2012 02:34 PM				



Weekly reminder email – summarizing all outstanding items

From: myalerts@dpw.lacounty.gov Sent: Mon 4/30/2012 6:04 AM To: Lam, Paul Cc Subject: Weekly Reminder - Requests Pending Your Review/Action: As of 04/30/2012 06:00 AM From: Lam, Paul 11/29/2010 09:13 AM Subject: ITD - Request For Services - Tracking # 91519 View/Process From: Public 06/27/2011 03:18 PM Subject: eForms - Illegal Dumping - Application for Site Clean-Up - Tracking # 135305 View/Process From: John Adkins Jr 04/25/2012 02:24 PM Subject: Can the reminder for next performance evaluation date option be extended to two months. This would give you a reminder a month in advance that a performance evaluation is coming due. Thanks, John ... (Due by 04/30/2012 06:04 PM - Ref#58293) View/Process From: Meyer, James 02/27/2012 02:43 PM Subject: ITD - Request For Services - Tracking # 187266 View/Process Note: This email is auto-generated when you have pending items for review/action. Once you process or complete all the request(s), the weekly reminder email will stop. Visit http://go/iManage for other workflows, history and more...