



GAIL FARBER, Director

# COUNTY OF LOS ANGELES

## DEPARTMENT OF PUBLIC WORKS

*"To Enrich Lives Through Effective and Caring Service"*

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IN REPLY PLEASE  
REFER TO FILE: **AS-0**

February 10, 2011

### **REQUEST FOR PROPOSALS – ADDENDUM 3 ZERO-TOLERANCE GRAFFITI ABATEMENT SERVICES (2011-PA001)**

Thank you for attending our mandatory Proposers' Conference for Zero-Tolerance Graffiti Abatement Services (2011-PA001) held on Monday, January 24, 2011.

Please take note that the deadline to submit proposals remains to be **Monday, February 14, 2011, by 5:30 p.m.**

Please take note of the following revisions and supplemental information to the Request for Proposals (RFP). (Please note that **bold** text has been added, and any text that has a ~~strike through~~ has been deleted from the RFP.) Questions presented in this Addendum 2 represent the questions asked by Proposers in the form and context as submitted.

#### **Clarifications**

1. In Addendum 1, the response to question No. 14 is replaced with the response below:

Question: How does the County's graffiti abatement request system work? Will the selected Contractors receive requests by phone or Internet from the County? Will we receive calls from residents and businesses?

Response: The Graffiti Abatement Request System (GARS) is a web-based software to which the Contractor will be granted access. The Dispatch Unit and Contract Monitors receive calls from constituents via the Graffiti Hotline and input requests for removal into the system. GARS generates work orders to the appropriate Contractor for them to respond to these requests. Once requests are completed or the graffiti is outside the service area or the graffiti is not found, the Contractor closes out the work order in GARS.

2. In Addendum 1, the response to question No. 24 is replaced with the response below:

Question: In driving the area we noticed over one mile of painted vines on both sides of the road, with some tagging on them. Can you tell me if the Contractor will be responsible for maintaining the vines if they are tagged?

Response: If graffiti on painted vines are found, the Contractor must contact the Contract Manager or designee for instructions on how to abate the graffiti. Please see revision number 2 below.

## **Revisions**

1. The Graffiti Tracker Program that was added to the Scope of Work in Addendum 1 had an incorrect area in the title. Instead of Zero-Tolerance Zones 1A, 1B, 1C, it only applies to Zero-Tolerance Zones 1A, 1B, and **1E**. The provision in Exhibit A, Scope of Work, Item CC, Graffiti Tracker Program, page A.15, has been revised to read:

CC. Graffiti Tracker Program (Zones 1A, 1B, and ~~1C~~ **1E** only)

The Contractor shall take photographs of all graffiti vandalism (tags) for submission to Graffiti Tracker, Inc., for analysis. Additionally, the Contractor must also meet with the Los Angeles County Sheriff and/or Graffiti Tracker, Inc., once a week or as needed as determined by the Sheriff, to discuss their findings. Photography equipment will be provided to the Contractor by Graffiti Tracker, Inc.

2. The following paragraph under Exhibit A, Scope of Work, J. General Graffiti Removal Services is revised as follows:

The Contractor shall:

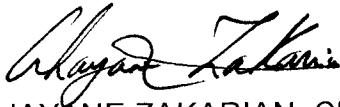
6. Remove graffiti, paint-out, or murals (murals shall only be removed with authorization from the Program Manager – see paragraph BB. Murals) with water-based and/or water-based recycled paint. The color of the paint shall match the color of the surface to which it is applied. In areas where repainting is required in order to match the existing paint, Contractor shall paint over with the right color to match at no additional cost to the County. The paint may be applied either mechanically or manually in a neat and even manner such that it completely covers or

eradicates any graffiti present and does not leave splatter marks on the ground. Use drop cloths on all work assignments to protect sidewalks, vegetation, vehicles, etc., from paint spillage. **If the Contractor encounters graffiti on walls with painted vines, they shall contact the Contract Manager or designee for instructions on how to abate the graffiti.**

If you have questions concerning the above information, please contact Mr. Andres Campaz at (626) 458-4072, Monday through Thursday, 7 a.m. to 5:30 p.m.

Very truly yours,

GAIL FARBER  
Director of Public Works

A handwritten signature in black ink, appearing to read "Ghayane Zakarian". The signature is fluid and cursive, with the first name "Ghayane" written in a larger, more prominent script than the last name "Zakarian".

GHAYANE ZAKARIAN, Chief  
Administrative Services Division

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