NOTICE OF REQUEST FOR PROPOSALS FOR ON-CALL SMART BUSINESS RECYCLING PROGRAM (BRC0000183)

PLEASE TAKE NOTICE that Public Works requests proposals for the On-Call Smart Business Recycling Program (BRC0000183) contract. This contract has been designed to have a potential maximum contract term of 4 years, consisting of an initial 2-year term and potential additional two 1-year option renewals. The total contract amount of this service is estimated to be $1.5 million for the initial 2-year term. The Request for Proposals (RFP) with contract specifications, forms, and instructions for preparing and submitting proposals may be accessed at http://pw.lacounty.gov/brcd/servicecontracts/ or may be requested from Ms. Anna Leung at (626) 458-4072 or aleung@pw.lacounty.gov or Ms. Ani Karapetyan at (626) 458-4050 or akarapetyan@pw.lacounty.gov, Monday through Thursday, 7 a.m. to 5 p.m.

PLEASE CHECK THE WEBSITE FREQUENTLY FOR ANY CHANGES TO THIS SOLICITATION. ALL ADDENDA AND INFORMATIONAL UPDATES WILL BE POSTED AT http://pw.lacounty.gov/brcd/servicecontracts.

"Do Business with Public Works" Website Registration

All interested proposers for this RFP are strongly encouraged to register at http://pw.lacounty.gov/general/contracts/opportunities/. Only those firms registered for this RFP through the website will receive automatic notification when any update to this RFP is made. The County does not have an obligation to notify any proposers other than through the Public Works website's automatic notification system.

Doing Business with Local Small Business Enterprise, Disabled Veteran Business Enterprise, and Social Enterprise

The County strongly encourages participation from firms, primes, and subcontractors, which are certified in the County's Local Small Business Enterprise (LSBE), Disabled Veteran Business Enterprise (DVBE), and Social Enterprise (SE) Preference Programs. The County's LSBE, DVBE, and SE Preference Programs require firms to complete a certification process to receive certain benefits allowed only for LSBE, DVBE,
and SE, such as a 15 percent price preference, not to exceed $150,000, when applicable, and LSBE Prompt Payment Program. The following link provides additional information on being County certified LSBE, DVBE, and SE: http://dcba.lacounty.gov.

**Minimum Mandatory Requirements:** At the time of proposal submission, proposers must meet all minimum requirements set forth in the RFP documents including, but not limited to:

1. Proposer must have a minimum of 6 years of experience, 4 years of which must have been in the last 6 years, either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education and/or business recycling.

   **Note:** This Minimum Mandatory Requirement must be met by the proposer. Supplementing this requirement with a subcontractor(s) years of experience is not allowed.

2. Proposer's managing employee who will be assigned to this contract if awarded, must have a minimum of 6 years of full-time experience, 4 years of which must have been in the last 6 years, either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education and/or business recycling.

   **Note:** This Minimum Mandatory Requirement must be met by the proposer's managing employee. Supplementing this requirement with a subcontractor(s) years of experience is not allowed.

3. Proposer must identify a minimum of two qualified Recycling Consultants in their proposals who will be assigned to this contract, if awarded. Recycling Consultants must have a minimum of 3 years of full-time experience within the last 5 years in the business sector in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education, and/or business recycling.

   **Note:** Proposer may use a subcontractor(s) to meet this Minimum Mandatory Requirement.

4. Proposer's or subcontractor's employee(s) that are directly engaged in consultations assigned to Exhibit A (Scope of Work) Task 3 (Site Visits - Consultations), if applicable, must have a minimum of 5 years of full-time experience, 3 years of which must have been either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education and/or business recycling.
Note: Proposer may use a subcontractor(s) to meet this Minimum Mandatory Requirement.

5. Proposer's or subcontractor's employee(s) that are directly engaged in consultations assigned to Exhibit A (Scope of Work) Task 4 (Visual Waste Audits), must have a minimum of 2 years of full-time experience within the last 4 years providing waste characterization study to a government entity.

Note: Proposer may use a subcontractor(s) to meet this Minimum Mandatory Requirement.

Proposers' Conference:

A proposers' conference will be held on Monday, December 21, 2020, at 2 p.m. via Microsoft Teams Meeting Online Events. To participate, the proposers will need to sign-in using the electronic sign-in-sheet through the website listed below. ATTENDANCE BY THE PROPOSER OR AN AUTHORIZED REPRESENTATIVE AT THE CONFERENCE IS ENCOURAGED BUT IT IS NOT MANDATORY. Attendees should be prepared to ask questions after the conference about the specifications, proposal requirements, and contract terms. It is the proposers' sole responsibility to do their due diligence to visit and familiarize themselves with the work locations and their requirements before submitting their proposal. After the conference, proposers must submit questions in writing and request information for this solicitation within three business days from the date of the conference.

A link to sign-in and join the meeting can be found at the following website:

https://dpw.lacounty.gov/contracts/opportunities.aspx

The deadline to submit proposals via BidExpress is Monday, January 11, 2021, at 5:30 p.m. Please direct your questions to Ms. Leung or Ms. Karapetyan
IMPORTANT NOTICE

Due to the closure of Public Works Headquarters for non-County employees, submission of proposals **will only be accepted electronically. Submission of hard copy proposals will not be accepted.**

**PROPOSAL MUST BE SUBMITTED ELECTRONICALLY USING THE FOLLOWING METHOD:**

**Electronic Submission of Proposals**

Proposals must be submitted electronically on [www.bidexpress.com](http://www.bidexpress.com), a secure online bidding service website.

To submit your proposals electronically, register with BidExpress, by the due date above. A new registration page must be signed, notarized, and received by BidExpress Customer Support for processing before the due date. There is a nominal service fee to use BidExpress.

Please note, each upload of file in BidExpress is limited to 10 MB per file up to 50 files for a total of 500 MB. Proposers shall plan ahead and allow sufficient time to account for the file size limitation before the proposal submission deadline to complete the uploading of proposal files. If proposer submits a proposal through BidExpress, proposer should not send hard copies, CDs, or any other materials to the County via mail.

Proposals received after the closing date and time specified in this Notice of Request for Proposals will be rejected by Public Works as nonresponsive
December 7, 2020
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Follow us on Twitter:

We encourage you to follow us on Twitter @LACoPublicWorks for information on Public Works and instant updates on contracting opportunities and solicitations.

Individuals requiring reasonable accessibility accommodations may request written materials in alternate formats, physical accessibility accommodations, sign language interpreters, or other reasonable accommodations by contacting our departmental Americans with Disabilities Act coordinator at (626) 458-7337, from 7:30 a.m. to 5 p.m., Monday through Thursday (excluding holidays). Persons who are hearing impaired may make contact by first dialing the California Relay Service at 7-1-1. Requests should be made at least 1 week in advance to ensure availability. When making a reasonable accommodation request, please reference BRC-1.

Very truly yours,

MARK PESTRELLA
Director of Public Works

SHARI AFSHARI
Deputy Director

Enc.
Los Angeles County
Public Works
Request for Proposals
For
On-Call Smart Business Recycling Program
(BRC0000183)

Approved November 23, 2020
Mark Pestrella
Director of Public Works

By: Deputy Director
REQUEST FOR PROPOSALS
FOR
ON-CALL SMART BUSINESS RECYCLING PROGRAM (BRC0000183)

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PART I
REQUEST FOR PROPOSALS
SECTION 1
INTRODUCTION

A. Proposers' Conference

Each Proposer or an authorized representative must attend a Proposers' Conference via Microsoft Teams Meeting Online Events to be held at the date and time announced in the Notice of Request for Proposals. ATTENDANCE BY THE PROPOSER OR AN AUTHORIZED REPRESENTATIVE AT THE CONFERENCE IS ENCOURAGED BUT IT IS NOT MANDATORY. Proposers are encouraged to be prepared to ask questions concerning the Request for Proposals (RFP), Contract requirements, specifications, terms, and conditions. For example, questions may address concerns, if any, that the application of minimum mandatory requirements, evaluation criteria, and/or business requirements would unfairly disadvantage Proposers or, due to unclear instructions, may result in the County not receiving the best possible responses from Proposers. Upon conclusion of the Proposers' Conference, Public Works will only provide further clarifications and/or answers concerning this solicitation through an addendum and/or informational update.

B. Minimum Mandatory Requirements

Interested and qualified Proposers who can demonstrate their ability to successfully provide the required services outlined in Exhibit A, Scope of Work, of this RFP are invited to submit a Proposal, provided they meet the following requirements at the time of Proposal submission:

1. Proposer must have a minimum of six years of experience, four years of which must have been in the last six years, either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education and/or business recycling.

   Note: This Minimum Mandatory Requirement must be met by the proposer. Supplementing this requirement with a subcontractor(s) years of experience is not allowed.

2. Proposer's managing employee, who will be assigned to this contract if awarded, must have a minimum of six years of full-time experience, four years of which must have been in the last six years, either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education and/or business recycling.
Note: This Minimum Mandatory Requirement must be met by the proposer's managing employee. Supplementing this requirement with a subcontractor(s) years of experience is not allowed.

3. Proposer must identify a minimum of two qualified Recycling Consultants in their proposals who will be assigned to this contract, if awarded. Recycling Consultants must have a minimum of three years of full-time experience within the last five years in the business sector in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education, and/or business recycling.

Note: Proposer may use a subcontractor(s) to meet this Minimum Mandatory Requirement.

4. Proposer's or subcontractor's employee(s) that are directly engaged in consultations assigned to Exhibit A (Scope of Work) Task 3 (Site Visits - Consultations), if applicable, must have a minimum of five years of full-time experience, three years of which must have been either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education and/or business recycling.

Note: Proposer may use a subcontractor(s) to meet this Minimum Mandatory Requirement.

5. Proposer's or subcontractor's employee(s) that are directly engaged in consultations assigned to Exhibit A (Scope of Work) Task 4 (Visual Waste Audits), must have a minimum of two years of full-time experience within the last four years providing waste characterization study to a government entity.

Note: Proposer may use a subcontractor(s) to meet this Minimum Mandatory Requirement.

C. Contract Analyst

Proposers are instructed not to contact any County personnel other than the Contract Analyst listed below regarding this solicitation. All contact regarding this RFP or any matter relating thereto must be in writing and may be mailed or e-mailed to:

Los Angeles County Public Works
Business Relations and Contracts Division - 8th Floor
P.O. Box 1460
Alhambra, CA 91802-1460

Attention Ms. Anna Leung
E-Mail: aleung@pw.lacounty.gov
Telephone: (626) 458-4072
If it is discovered that a Proposer contacted and received material information from any County personnel, other than the Contract Analysts named in the Notice of RFP and above, regarding this solicitation, the County, in its sole determination, may disqualify their Proposal from further consideration.

D. Child Support Compliance Program

Proposers shall: 1) fully comply with all applicable State and Federal reporting requirements relating to employment reporting for its employees; and 2) comply with all lawfully served Wage and Earnings Assignment Orders and Notices of Assignment, and continue to maintain compliance during the term of any Contract that may be awarded pursuant to this solicitation. Failure to comply may be cause for termination of a Contract and/or initiation of debarment proceedings against the noncompliant Contractor (County Code, Chapter 2.202).

E. County Rights and Responsibilities

The County has the right to amend this RFP by written addendum prior to the Proposal submission deadline. The County is responsible only for that which is expressly stated in this solicitation document and any authorized written addenda. Addendums shall be made available to each person or organization that attended the Proposers’ Conference. Should an addendum(s) require additional information not previously requested, failure to address the requirements of such addendum may result in the Proposal not being considered, as determined in the sole discretion of the County. The County is not responsible for and shall not be bound by any representations otherwise made by any individual acting or purporting to act on its behalf.

F. Defaulted Property Tax and Reduction Program

1. The resultant Contract from this RFP will be subject to the requirements of the County’s Defaulted Property Tax Reduction Program (Defaulted Tax Program) (County Code, Chapter 2.206). The successful Proposer should carefully read the Defaulted Tax Program Ordinance, Exhibit E. Proposers should carefully read the pertinent Defaulted Tax Program provisions in Part II, Exhibit B, Service Contract General Requirements, Section 11, Compliance with County’s Defaulted Property Tax Reduction Program. The Defaulted Tax Program applies to both Contractors and their Subcontractors, if any.

2. Proposers shall be required to certify that they are in full compliance with the provisions of the Defaulted Tax Program and shall maintain compliance during the term of any Contract that may be awarded.
pursuant to this solicitation or shall certify that they are exempt from the Defaulted Tax Program by completing Certification of Compliance with The County’s Defaulted Property Tax Reduction Program (Form PW-16). Failure to maintain compliance, or to timely cure defects, may be cause for termination of a Contract or initiation of debarment proceedings against the noncompliant Contractor (County Code, Chapter 2.202). Proposals that fail to comply with the certification requirements of the Defaulted Tax Program will be considered nonresponsive and excluded from further consideration.

G. GAIN and GROW Programs

As a threshold requirement for consideration for Contract award, Proposers shall demonstrate a proven record of hiring participants in the County's Department of Public Social Services Greater Avenues for Independence (GAIN) or General Relief Opportunity for Work (GROW) Programs or shall attest to a willingness to consider GAIN/GROW participants for any future employment openings if they meet the minimum qualifications for that opening. Proposers shall attest to a willingness to provide employed GAIN/GROW participants access to the Proposers’ employee mentoring program, if available, to assist these individuals in obtaining permanent employment and/or promotional opportunities.

Proposers who are unable to meet this requirement shall not be considered for Contract award. Proposers shall certify compliance on Form PW-10, GAIN and GROW Employment Commitment.

H. Indemnification and Insurance

The successful Proposer will be required to comply with the indemnification provisions contained in Exhibit B, Section 5, Indemnification and Insurance Requirements. The Contractor will be required to procure, maintain, and provide the County proof of insurance coverage for all programs of insurance along with associated amounts specified throughout the entire term of the proposed Contract without interruption or break in coverage.

I. Injury and Illness Prevention Program

The successful Proposer will be required to comply with the State of California’s Cal/OSHA’s regulations. Section 3203 of Title 8 in the California Code of Regulations requires all California employers to have a written, effective Injury and Illness Prevention Program that addresses hazards pertaining to the particular workplace covered by the program.
J. Interpretation of Request for Proposals

The definitions and other rules of interpretation set forth in Part II, Sample Agreement and Exhibit B, Section 1, Interpretation of Contract, also apply to interpretation of this RFP.

K. Jury Service Program

1. The resultant Contract from this RFP will be subject to the requirements of the County's Contractor Employee Jury Service Ordinance (Jury Service Program, County Code, Chapter 2.203). Proposers should carefully read the pertinent jury service provisions in the Part II, Exhibit B, Service Contract General Requirements, Section 7, Compliance with County's Jury Service Program. The Jury Service Program applies to both Contractors and their Subcontractors, if any. Proposals that fail to comply with the requirements of the Jury Service Program will be considered nonresponsive and excluded from further consideration.

2. The Jury Service Program requires Contractors and their Subcontractors, if any, to have and adhere to a written policy that provides that its employees shall receive from the Contractor, on an annual basis, no less than 5 days of regular pay for actual jury service. The policy may provide that employees deposit any fees received for such jury service with the Contractor or that the Contractor deduct from the employee's regular pay the fees received for jury service. For purposes of the Jury Service Program, "employee" means any California resident who is a full-time employee of a Contractor, and "full-time" means 40 hours or more worked per week or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County; or 2) the Proposer has a long-standing practice that defines the lesser number of hours as full-time. Therefore, the Jury Service Program applies to all of a Contractor's full-time California employees, even those not working specifically on the County project. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program.

3. There are two ways in which a Contractor might not be subject to the Jury Service Program. The first is if the Contractor does not fall within the Jury Service Program's definition of "Contractor." The Jury Service Program defines "Contractor" to mean a person, partnership, corporation, or other entity which has a Contract with the County or a Subcontract with a County Contractor and has received or will receive an aggregate sum of $50,000 or more in any 12-month period under one or more County Contracts or Subcontracts. The second is if the Contractor meets one of the two exceptions to the Jury Service Program. The first exception concerns small businesses and applies to Contractors that have: 1) ten or fewer employees; and 2) annual gross revenues in the preceding 12 months which, if added to the annual amount of this proposed Contract is less than
1. Smart Business Recycling Program

BRC0000183

$500,000; and 3) is not an "affiliate or subsidiary of a business dominant in its field of operation." The second exception applies to Contractors that possess a collective bargaining agreement that expressly supersedes the provisions of the Jury Service Program. The Contractor is subject to any provision of the Jury Service Program not expressly superseded by the collective bargaining agreement.

4. If a Contractor does not fall within the Jury Service Program's definition of "Contractor" or if it meets any of the exceptions to the Jury Service Program, then the Contractor must so indicate in the Contractor Employee Jury Service Program Application for Exception and Certification Form (Form PW-3) and include with its submission all necessary documentation to support the claim, such as tax returns or a collective bargaining agreement, if applicable. Upon reviewing the Contractor's application, the County will determine, in its sole discretion, whether the Contractor falls within the definition of "Contractor" or meets any of the exceptions to the Jury Service Program. The County's decision will be final.

L. County's Preference Programs

The County of Los Angeles has three preference programs. The Local Small Business Enterprise (LSBE), Disabled Veteran Business Enterprise (DVBE), and Social Enterprise (SE). The Board of Supervisors encourages business participation in the County's contracting process by continually streamlining and simplifying our selection process and expanding opportunities for these businesses to compete for County opportunities. The Preference Programs (LSBE, DVBE, and SE) requires that a business must complete certification prior to requesting a preference in a solicitation. In no case shall the Preference Programs (LSBE, DVBE, and SE) price or scoring preference be combined with any other county preference programs to exceed 15 percent or $150,000 in response to any County solicitation. Sanctions and financial penalties may apply to a business that knowingly, and with intent to defraud, seeks to obtain or maintain certification as a certified LSBE, DVBE, or SE when not qualified.

1. Local Small Business Enterprise Preference Program

a. To the extent permitted by State and Federal law and when the price category is scored, the County will give Local SBE preference during the solicitation process to businesses that meet the definition of an LSBE, consistent with Chapter 2.204.030C.1 of the Los Angeles County Code. An LSBE is defined as a business: 1) certified by the State of California as a small business and has had its principal place of business located in Los Angeles County for at least 1 year; or 2) certified as a small business enterprise with other certifying agencies pursuant to the Department of Consumer and Business Affair's (DCBA) inclusion policy that: a) has its principal place of business located in Los Angeles County, and b) has revenues and employee sizes that meet the State's Department of

Smart Business Recycling Program

-1.6-

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General Services requirements. The business must be certified by
the DCBA as meeting the requirements set forth above prior to
requesting the LSBE Preference in a solicitation.

b. To apply for certification as an LSBE, businesses should contact the

c. Certified LSBEs may only request the preference if the certification
process has been completed and certification is affirmed. Businesses must complete and submit Form PW-9, Request for County’s Preference Program Consideration and CBE Firm/Organization Information Form and submit a letter of certification from the DCBA with their Proposal.

d. Information about the State’s small business enterprise certification
regulations is in the California Code of Regulations, Title 2,
Subchapter 8, Section 1896 et seq., and is also available on the
California Department of General Services Office of Small Business Certification and Resources website at

2. Social Enterprise Preference Program

a. The County will give preference during the solicitation process to
businesses that meet the definition of an SE, consistent with
Chapter 2.205 of the Los Angeles County Code. An SE is defined as:

i. A business that qualifies as an SE and has been in operation
for at least 1 year providing transitional or permanent
employment to a Transitional Workforce or providing social,
environmental and/or human justice services; and

ii. A business certified by the DCBA as an SE.

b. Certified SE may only request the preference if the certification has
been completed and certification is affirmed. Businesses must
complete and submit Form PW-9, Request for County’s Preference Program Consideration and CBE Firm/Organization Information Form and submit a letter of certification from the DCBA with their Proposal.

c. Further information on SE also available on the DCBA’s website at:
http://dcba.lacounty.gov

3. Disabled Veteran Business Enterprise Preference Program

a. The County will give preference during the solicitation process to
businesses that meet the definition of a DVBE, consistent with
Chapter 2.211 of the Los Angeles County Code. A DVBE vendor is defined as:

i. A business which is certified by the State of California as a DVBE; or

ii. A business which is verified as a Service-Disabled Veteran-Owned Small Business (SDVOSB) by the Veterans Administration.

iii. A business certified as DVBE with other certifying agencies pursuant to the DCBA inclusion policy that meets the criteria set forth by the agencies in 1 and 2 above.

b. The DCBA shall certify that a DVBE is currently certified by the State of California, by the U.S. Department of Veteran Affairs, or is determined by the DCBA inclusion policy that meets the criteria set forth by the agencies above.

c. Certified DVBE may only request the preference if the certification process has been completed and certification is affirmed. Businesses must complete and submit Form PW-9, Request for County's Preference Program Consideration and CBE Firm/Organization Information Form and submit a letter of certification from the DCBA with their Proposal.

d. Information about the State’s DVBE certification regulations is found in the California Code of Regulations, Title 2, Subchapter 8, Section 1896 et seq., and is also available on the California Department of General Services Office of Disabled Veteran Business Certification and Resources Website at http://www.dgs.ca.gov/pd/Home.aspx.

e. Information on the Department of Veteran Affairs SDVOSB certification regulations is found in the Code of Federal Regulations, 38CFR 74 and is also available on the Department of Veterans Affairs website at: http://www.vetbiz.gov.

M. Notification to County of Pending Acquisitions/Mergers by Proposing/Bidding Company

The Proposer shall notify the County of any pending acquisitions/mergers of their company. This information shall be provided by the Proposer on Form PW-1, Verification of Proposal. The proposed Contract will only be awarded to the entity that submitted the Proposal. Any acquisitions and merger will be handled pursuant to Exhibit B, Section 2.B, Assignment and Delegation, and evaluated in accordance with the Board’s policy regarding Contractors engaged in mergers and acquisitions. Failure of the Proposer to provide this information may eliminate its Proposal/bid from any further consideration.
N. Prompt Payment Program

It is the intent of the County that Certified Local SBE receive prompt payment for services they provide to County departments. Prompt payment is defined as 15 calendar days after the receipt of an undisputed and approved invoice.

O. Proposer's Charitable Contributions Compliance

California's "Supervision of Trustees and Fundraisers for Charitable Purposes Act" regulates receiving and raising charitable contributions. Among other requirements, those subject to the Charitable Purposes Act must register. The 2004 Nonprofit Integrity Act (SB 1262, Chapter 919) increases Charitable Purposes Act requirements. New rules cover California public benefit corporations, unincorporated associations, trustee entities, and may include similar foreign corporations doing business or holding property in California. Key Nonprofit Integrity Act requirements affect executive compensation, fundraising practices, and documentation. Charities with over $2 million of revenues (excluding funds that must be accounted for to a governmental entity) have new audit requirements.

All prospective Contractors must determine if they receive or raise charitable contributions, which subject them to the Charitable Purposes Act and complete the certification form attached as Form PW-12. A completed Form PW-12 is a required part of any agreement with the County.

In Form PW-12, prospective Contractors certify either that:

1. They have determined now that they do not receive or raise charitable contributions regulated under the California Charitable Purposes Act (including the Nonprofit Integrity Act) but will comply if they become subject to coverage of those laws during the term of a County Contract; or

2. They are currently complying with their obligations under the Charitable Purposes Act, attaching a copy of their most recent filing with the Registry of Charitable Trusts.

Prospective County Contractors that do not complete Form PW-12 as part of the solicitation process may, in the County's sole discretion, be disqualified for Contract award. A County Contractor that fails to comply with its obligations under the Charitable Purposes Act is subject to either Contract termination or debarment proceedings or both (County Code, Chapter 2.202).

P. Proposal Requirements and Contract Specifications

1. Persons who wish to Contract with the County may respond to this RFP by submitting a Proposal in the form described in the following Sections and Attachments. Proposers are instructed to carefully read these Terms, Requirements, Specifications, Conditions, Attachments, and Exhibits.
2. Requirements for Proposals are explained in Part I of this RFP.

3. The proposed Contract’s specifications and requirements are fully described in Part II, Sample Agreement; any Exhibits; and Attachments. Proposers are also requested to review Attachment 1, Policy on Doing Business with Small Business; Attachment 2, Listing of Contractors Debarred in Los Angeles County; and Attachment 3, County of Los Angeles Lobbyist Ordinance.

4. Dates and times of the Proposers’ Conference and for the submission of Proposals are set forth in the Notice of Request for Proposals.

Q. Security and Background Investigations

Background and security investigations of Contractor’s staff may be required at the discretion of the County as a condition of beginning and continuing work under any resulting Contract. The cost of background checks is the responsibility of the Contractor.

R. Vendor Registration

Proposers must register online with the County's web-based vendor registration system to facilitate the Contract award process. Registration can be accomplished online via the Internet by accessing the County's home page at https://camisvr.co.la.ca.us/webven/default.asp and click on "New Registration". Being registered will assist the Proposer in receiving notifications of the release of County solicitations that may be of interest to the Proposer.

S. Time Off for Voting

The Contractor shall notify its employees and shall require each Subcontractor to notify and provide to its employees, information regarding the time off for voting law (Elections Code, Section 14000). Not less than 10 days before every Statewide election, every Contractor and Subcontractors shall keep posted conspicuously at the place of work, if practicable, or elsewhere where it can be seen as employees come or go to their place of work, a notice setting forth the provisions of Section 14000.

T. Local Small Business Enterprise/Social Enterprise/Disabled Veteran Business Enterprise Utilization

When requested by the County, the Contractor shall provide a copy of their invoice, which includes expenditure information for subcontractors utilized for Contract work which provides information requested by the County, including but not limited to: subcontractor name, business address, telephone number, email address, each subcontractor’s Local Small Business Enterprise (SBE) status, Social Enterprise (SE) status, and/or Disabled Veterans Business Enterprise (DVBE) status, as applicable, and the actual monetary amount of the Contract work the subcontractor has performed.
This information shall be transmitted to the County via methods specified by the County, which may include electronic submission by one of the following methods: utilizing electronic live (or dynamic) data, utilizing a County-designated third party software system, utilizing a County approved website, or utilizing other means approved by the County. The County may request subcontractor confirmation of receipt of payment.

The parties agree that it will be impracticable or extremely difficult to fix the extent of actual damages resulting from the failure to the Contractor to comply with this Section. The parties agree that under the current circumstances a reasonable estimate of such damages is specified in Exhibit F, Performance Requirements Summary, and that the Contractor shall be liable to the County for said amount.

If in the judgment of the Director of Public Works, or his designee, the Contractor is deemed to be in noncompliance with these terms and obligations, the Director or his designee, at his option, in addition to, or in lieu of, other remedies provided in the Contract, may deduct and withhold liquidated damages from County's payment to the Contractor.

U. Proposer's Acknowledgement of County's Commitment to Zero Tolerance Human Trafficking

On October 4, 2016, the County of Los Angeles Board of Supervisors approved a motion taking significant steps to protect victims of human trafficking by establishing a zero tolerance human trafficking policy. The policy prohibits contractors engaged in human trafficking from receiving Contract awards or performing services under a County Contract.

Contractors are required to complete Form PW-17, Zero Tolerance Human Trafficking Policy Certification, certifying that they are in full compliance with the County's Zero Tolerance Human Trafficking provision as defined in Exhibit B, Section 2.OO, Compliance with County's Zero Tolerance Human Trafficking Policy. Further, contractors are required to comply with the requirements under said provision for the term of any Contract awarded pursuant to this solicitation.

V. Method of Payment and Required Information

The County may, at its sole discretion, determine the most appropriate, efficient, secure, and timely form of payment for any amounts due for goods and/or services provided under a Contract with the County. Proposers/Contractors further agree that the default form of payment shall be Electronic Funds Transfer (EFT) or direct deposit, unless an alternative method of payment is deemed appropriate by the Auditor-Controller (A-C).

Upon Contract award and at the request of the A-C and/or Public Works, the Contractor shall provide the A-C with electronic banking and related information for the Contractor and/or any other payee that the Contractor designates to Smart Business Recycling Program.
receive payment pursuant to this Contract. Such electronic banking and related information includes, but is not limited to: bank account number and routing number, legal business name, valid taxpayer identification number, a working e-mail address capable of receiving remittance advices and other payment related correspondence, and any other information that the A-C determines is reasonably necessary to process the payment and comply with all accounting, record keeping, and tax reporting requirements.

Any provision of law, grant, or funding agreement requiring a specific form or method of payment other than EFT or direct deposit shall supersede this requirement with respect to those payments. Upon Contract award or at any time during the duration of the Contract, a contractor may submit a written request for an exemption to this requirement. Such request must be based on specific legal, business or operational needs and explain why the payment method designated by the A-C is not feasible and an alternative is necessary. The A-C, in consultation with Public Works, shall decide whether to approve exemption requests.

W. Proposer's Acknowledgement of County's Commitment to Fair Chance Employment Hiring Practices

On May 29, 2018, the Los Angeles County Board of Supervisors approved a Fair Chance Employment Policy in an effort to remove job barriers for individuals with criminal records. The policy requires businesses that contract with the County to comply with fair chance employment hiring practices set forth in California Government Code Section 12952, Employment Discrimination: Conviction History Section 12952.

Contractors are required to complete Form PW-18, Compliance with Fair Chance Employment Hiring Practices Certification, certifying that they are in full compliance with Section 12952, as indicated in Section 2.RR, Compliance with Fair Chance Employment Practices, of Exhibit B. Further, contractors are required to comply with the requirements under Section 12952 for the term of any contract awarded pursuant to this solicitation.

X. Community Business Enterprise Participation

The County has adopted a CBE Program, which includes business enterprises owned by disabled veterans, disadvantaged business enterprises, and minority and women-owned business enterprises. The County has established an aspirational goal that 25 percent of all County contract dollars shall go to certified CBEs. All Proposers shall document good faith efforts it has taken to assure that CBEs are utilized when possible to provide supplies, equipment, technical services, and other services under this contract. The County will evaluate the Proposer's good faith efforts to meet the CBE participation goal by reviewing the Proposer's documentation. Suggested criteria include, but are not limited to, the following:
1. Proposer attended any preproposal meetings scheduled by the County to inform all Proposers of the CBE program requirements for the project.

2. Proposer identified and selected specific items of the project for which a subcontract could be awarded to be performed by CBEs to provide an opportunity for participation by those enterprises.

3. Proposer advertised, not less than ten calendar days before the date the proposals are due, in one or more daily or weekly newspapers, trade association publications, minority or trade oriented publications, trade journals, or other media specified by the County for CBEs that are interested in participating in the project. This paragraph applies only if the County gave public notice of the project not less than 15 calendar days prior to the date the proposals are due.

4. Proposer provided written notice of his or her interest in proposing on the project to certified CBEs not less than ten calendar days prior to the submittal of proposals.

5. Proposer followed up initial solicitations of interest by contacting the CBEs to determine with certainty whether the CBEs were interested in performing specific items of the project.

6. Proposer provided interested CBEs with information about the project and requirements for selected subconsultants.

7. Proposer requested assistance from minority and women community organizations; minority and women Contractor groups; local, state, or federal minority and women business assistance offices; or other organizations that provide assistance in the recruitment and placement of minority or women business enterprises, if any are available. Proposer used the services and assistance of the Small Business Administration and Minority Business Development Agency of the Department of Commerce, the County of Los Angeles Department of Consumer and Business Affairs (dcba.lacounty.gov or (323) 881-3964), and other outreach agencies.

To obtain a list of firms that are certified by the County in the CBE Program, send an e-mail request to the County of Los Angeles Department of Consumer and Business Affairs: CBESBE@dcba.lacounty.gov. For additional information, contact the County of Los Angeles Department of Consumer and Business Affairs (Small Business Services). The website is: dcba.lacounty.gov.

8. Proposer negotiated in good faith with the CBEs and did not unjustifiably reject as unsatisfactory proposals prepared by any CBE.
9. Where applicable, the Proposer advised and made efforts to assist interested CBEs in obtaining bonds, lines of credit, or insurance required by these contract documents.

10. Proposer's efforts to obtain CBE participation could reasonably be expected by the County to produce a level of participation sufficient to meet the goals and requirements of the County.

11. Proposer commits to continue its good faith efforts to include in considering CBE participation throughout the term of the contract. County shall be notified of any future additions in CBE participation.

12. Proposer is a certified CBE.

13. The Proposer's CBE participation shall be reflected in the CBE Form.

14. Public Works will answer questions from Proposers regarding CBE participation.

The County strongly encourages participation by CBEs; however, the final selection will be made without regard to race, color, creed, or gender. The final selection will be based on the Proposer's ability to provide the best service and value to the County.
SECTION 2

PROPOSAL PREPARATION AND SUBMISSION

A. Proposal Format and Content Requirements

Proposals shall be bound and presented in the sequence, with the content tabbed and paginated in the format stated below. Failure to provide the required information or to strictly comply with these guidelines may be a basis for rejection of the Proposal as nonresponsive at the County’s sole discretion:

1. Title page

   The title page shall show the Proposer’s name, title of the service requested, local address, telephone number, and date of submittal.

2. Table of Contents

   A comprehensive Table of Contents shall list all materials included in the Proposal.

3. Letter of Transmittal

   A person legally authorized to enter into Contracts for the Proposer shall sign the Letter of Transmittal. The letter must include a brief statement of the Proposer’s understanding of the work to be accomplished and a list of names of individuals authorized to make representations for the Proposer, their titles, addresses, e-mail addresses, and telephone numbers.

4. Support Documents for Corporations and Limited Liability Companies

   a. Corporations

      Proposer must provide a copy of the corporation’s "Certificate of Good Standing" with the State of California or state of incorporation and the most recent "Statement by Domestic (or Foreign) Stock Corporation" as filed with the California Secretary of State or state of incorporation. The "Statement of Information" must list the corporate officers. If Proposer’s most recent Statement has only the "No change in information" box checked, the Proposer must also submit the most recent endorsed "Statement of Information," which includes a list of corporate officers.

   b. Limited Liability Companies

      Proposer must provide a copy of the most recent "Statement by Domestic (or Foreign) Stock Corporation" as filed with the California Secretary of State or state of incorporation. If Proposer's most recent Statement has only the "No change in information" box checked, the Proposer must also submit the most
recent endorsed "Statement of Information," which includes a list of corporate officers. The "Statement of Information" must list the corporate officers.

5. Experience

FAILURE TO PREPARE AND INCLUDE AN EXPERIENCE SECTION MAY RESULT IN DISQUALIFICATION OF THE PROPOSAL.

Proposer's capabilities and experience shall be described comprehensively in order to provide for a meaningful evaluation and assessment. The narrative should discuss each of the following subject areas:

- Background
- Organization (provide a chart or outline of the firm's organizational structure showing the roles of all personnel involved with this Contract, if awarded, identifying each by name/position)
- Identify the roles of and submit resumes for the firm, principals, managing employees, on-site supervisors, other key staff, presenters, Subcontractors, and any other staff involved with this Contract, if awarded
- Provide additional information for staff involved with this Contract, if awarded, with specific information regarding length and quality of experience providing similar services as described in Exhibit A, Scope of Work
- Demonstrate how the Proposer complies with requirements outlined in Part I, Section 1.B, Minimum Mandatory Requirements, if any.

The County may award higher points to Proposers that successfully demonstrate the following in their Proposal:

- Recycling Consultants with certification(s) in waste management.

6. Work Plan

FAILURE TO PREPARE AND INCLUDE A WORK PLAN MAY RESULT IN DISQUALIFICATION OF THE PROPOSAL.

Describe comprehensively and in detail how the service will be performed to meet or exceed the requirements of Exhibit A, Scope of Work.

Prepare and include a staffing plan that specifically describes the number of staff who will be committed to the project and their qualifications. If possible, list them by name. The staffing plan shall also include the corresponding
Request for Proposals – PART I

1. Smart Business Recycling Program

BRC0000183

1.1. title/position of the key personnel that will support Tasks 5, 6, and 7 as described in Exhibit A, Scope of Work.

Describe and include the schedules, procedures, techniques, and methods that will be employed in meeting the objectives outlined in the Scope of Work. These may include personnel management, training, subcontracting, emergency and contingency planning, recruitment and replacement, supervision, supplies, uniforms, identification badges, safety, communications, and quality control.

Describe existing and planned or anticipated contracts that contractor personnel is and/or may be involved in that could impact contractor availability or deliverable schedules.

The County may award higher points to the proposers that successfully demonstrated the following in their proposal:

- Proposer’s plan to demonstrate its capacity to employ more than two qualified Recycling Consultants at any time, if requested by the Contract Manager, as the Program may conduct simultaneous audits on the same day.

- Number of personnel proposers will have available as well as back-up personnel if applicable to perform tasks outlined in the Scope of Work.

- Abilities to complete rush tasks outside of typical business hours if necessary.

- Abilities to provide outreach materials and conduct site visits in Spanish and Chinese.

7. Quality Assurance Program

Describe Proposer’s Quality Assurance Program (Program) that will be utilized by the Proposer as a self-monitoring tool to ensure that these services are performed in accordance with the County’s Contract requirements and recommendations. The Program must ensure service deliveries outlined in Exhibit A, Scope of Work, are completed in a timely manner, the services will be free of defects, and how those results will be achieved. The Program must comprehensively address the Proposer’s organizational process for consistently delivering those requirements.

The Proposer’s staffing plan must include a qualified inspector to monitor compliance with the Program and deal with customer complaints and inquiries.
At a minimum, the Program outlined in your Proposal shall address in detail:

a. Policies and Procedures – Quality control procedures for the Proposer, Subcontractors, if any, and suppliers must be described. If a Subcontractor is to perform work, the Program must detail how that Subcontractor will interface with the Proposer and how the Proposer will ensure that the Subcontractor complies with the Program.

b. Inspection Fundamentals – The Proposer shall provide samples of forms that outline required operations and quality levels. The Proposal must indicate the Proposer's inspection schedules, a methodology to correct deficiencies, level of supervision, and how the inspections are to be performed. The Proposal shall document the name, authority, relevant experience, and qualifications of the person with overall responsibility for the inspection system.

c. Quality Control Documentation, Review, and Reporting – The Program shall describe and list the records to be maintained. The Program shall detail how the Proposer will maintain inspection records and make them available to the County.

8. Equipment

The Proposer shall submit an inventory of all operable equipment dedicated and/or designated as primary backup to be used to accomplish the work on Form PW-19, Statement of Equipment Form, and shall provide a detailed and comprehensive narrative, that describes how the Proposer's configuration and equipment are in compliance with Exhibit A, Scope of Work. The equipment may be subject to field inspection by Public Works.

9. Subcontractors

If Subcontractors are to be used, submit a description of their proposed assignments, qualifications, experience, staffing, and schedules.

10. Licenses and Certifications

Submit copies of the Proposer's, employees', and/or Subcontractors' licenses and certifications required to perform the work, if any.

11. Insurance

Submit completed and signed Form PW-15, Proposer's Insurance Compliance Affirmation, acknowledging that the Proposer will comply with all provisions set forth in Exhibit B, Section 5, Indemnification and Insurance Requirements, of this Request for Proposals if awarded the Contract. In Form PW-15, Proposer affirms that the Proposer will procure, maintain,
and provide the County with proof of insurance and coverage as specified by this Request for Proposals throughout the entire term of the proposed Contract, without interruption or break in coverage.

12. Forms List

Complete and submit the following forms, which are included in the RFP package:

- PW-1 Verification of Proposal
- PW-2 Schedule of Prices
- PW-3 County of Los Angeles Contractor Employee Jury Service Program Application for Exception and Certification Form
- PW-4 Contractor's Industrial Safety Record
- PW-5 Conflict of Interest Certification
- PW-6 Proposer's Reference List
- PW-7 Proposer's Equal Employment Opportunity Certification
- PW-8 List of Subcontractors
- PW-9 Request for County's Preference Program Consideration and Community Business Enterprise Firm/Organization Information Form
- PW-10 GAIN and GROW Employment Commitment
- PW-11 Transmittal Form to Request a Solicitation Requirements Review (Submit only if requesting a review. If requesting a review, please submit form as early as possible but no later than ten business days of issuance of this RFP to the listed Contract Analyst.)
- PW-12 Charitable Contributions Certification
- PW-13 Proposer's List of Terminated Contracts
- PW-14 Proposer's Pending Litigations and Judgments
- PW-15 Proposer's Insurance Compliance Affirmation
- PW-16 Certification of Compliance with the County's Defaulted Property Tax Reduction Program
- PW-17 Zero Tolerance Human Trafficking Policy Certification
PW-18 Compliance with Fair Chance Employment Hiring Practices Certification

PW-19 Statement of Equipment Form

PW-20 Compliance with the Minimum Requirements

(Proposer should note that any change, edit, deletion, etc., of these forms by the Proposer may subject the Proposer's Proposal to disqualification, at the sole discretion of the County.)

13. Subcontractors' Forms List

The County seeks diverse, broad-based participation in its contracting. Subcontractors, if any, shall be subject to all requirements set forth in the RFP that are applicable to Contractors in general. If Subcontractors are to be employed, Proposer must submit a statement of their proposed assignments, qualifications, experience, staffing, and schedules. In addition to this statement, the following forms must be completed and submitted for each Subcontractor contemplated:

PW-3 County of Los Angeles Contractor Employee Jury Service Program Application for Exception and Certification Form

PW-4 Contractor's Industrial Safety Record

PW-5 Conflict of Interest Certification

PW-7 Proposer's Equal Employment Opportunity Certification

PW-9 Request for County's Preference Program Consideration and Community Business Enterprise Firm/Organization Information Form

PW-10 GAIN and GROW Employment Commitment

PW-12 Charitable Contributions Certification

PW-18 Compliance with Fair Chance Employment Hiring Practices Certification

14. Additional Information

Additional information that is not presented elsewhere and is essential to a fair evaluation must appear in the last section of the Proposal and be labeled "Additional Information." If there is no additional information the Proposer wishes to present, this section will consist of the statement: "There is no additional information we wish to present."
B. Proposal Submission

Submission of hard copy proposals will not be accepted.

PROPOSALS MUST BE SUBMITTED ELECTRONICALLY USING THE FOLLOWING METHOD:

Proposals must be submitted electronically on www.bidexpress.com, a secure online bidding service website. To submit your proposals electronically, register with BidExpress, by the due date. A new registration page must be signed, notarized, and received by BidExpress Customer Support for processing before the due date. There is a nominal service fee to use BidExpress.

Please note, each upload of file in BidExpress is limited to 10 MB per file up to 50 files for a total of 500 MB. Proposers shall plan ahead and allow sufficient time to account for the file size limitation before the proposal submission deadline to complete the uploading of proposal files. If proposer submits a proposal through BidExpress, proposer should not send hard copies, CDs, or any other materials to the County.

Proposals received after the closing date and time specified in the Notice of Request for Proposals will be rejected by Public Works as nonresponsive.
SECTION 3
GENERAL CONDITIONS OF REQUEST FOR PROPOSALS

A. Acceptance or Rejection of Proposals

The right is reserved to reject any or all Proposals that, in the judgment of the Board or Director, are not in the best interests of the County/Public Works/Special Districts. The County further reserves the right to cancel this request for Proposals at any time at its sole discretion. In the event of any such rejection of Proposals or cancellation of this solicitation, the County will not be liable for any costs incurred in connection with the preparation and submittal of a Proposal.

Proposals signed by an agent other than the president and secretary of a corporation or a member of a general copartnership must be submitted with a power of attorney or corporate resolution, certified by the secretary or assistant secretary, authorizing such signature; otherwise, the Proposal may be rejected as unauthorized and nonresponsive.

No Proposal will be considered unless the Proposer submits a Proposal for all requested items. If the solicitation document requests multiple quotations, no Proposal will be considered unless the Proposer submits a price on all items within each category; however, the solicitation document may not require the Proposer to submit a price on all of the categories.

B. Altering Solicitation Document

The wording of the solicitation document shall not be changed. Any additions, conditions, limitations, or provisions inserted by the Proposer will render their Proposal irregular and may cause its rejection as nonresponsive.

C. County Responsibility

The County will not be responsible for representation made by any of its officers or employees prior to the execution of the proposed Contract unless such understanding or representation is included in the proposed Contract.

D. Determination of Proposer Responsibility

1. A responsible Proposer is a Proposer who has demonstrated the attribute of trustworthiness as well as quality, fitness, capacity, and experience to satisfactorily perform the proposed Contract. It is the County’s policy to conduct business only with responsible Contractors.

2. Proposers are hereby notified that, in accordance with Chapter 2.202 of the Los Angeles County Code, the County may determine whether the Proposer is responsible based on a review of the Proposer’s performance on any Contracts including, but not limited to, County Contracts. Particular attention will be given to violations of labor laws related to employee
E. Disqualification of Proposers

More than one Proposal from an individual, firm, partnership, corporation, or association under the same or different names will not be considered. Reasonable grounds for believing that any Proposer has an interest in more than one Proposal for the work contemplated may cause the rejection of all Proposals in which such Proposer has interest on the basis of nonresponsibility and/or nonresponsiveness. If there is reason for believing that collusion exists among the Proposers, such collusion by the participants may be cause for the rejection of their Proposals or future Proposals on the basis of nonresponsibility and/or nonresponsiveness and may subject such Proposers to debarment.
F. Gratuities

1. It is improper for any County officer, employee, or agent to solicit consideration, in any form, from a Proposer with the implication, suggestion, or statement that the Proposer's provision of the consideration may secure more favorable treatment for the Proposer in the award of the proposed Contract or that the Proposer's failure to provide such consideration may negatively affect the County's consideration of the Proposer's submission. A Proposer shall not offer or give, either directly or through an intermediary, consideration, in any form, to a County officer, employee, or agent for the purpose of securing favorable treatment with respect to the award of the proposed Contract.

2. A Proposer shall immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (800) 544-6861. Failure to report such a solicitation may result in the Proposer's submission being rejected on the basis of nonresponsibility and/or nonresponsiveness.

3. Among other items, such improper consideration may take the form of cash; discounts; services; and the provision of travel, entertainment, or tangible gifts.

G. Knowledge of Work to be Done

By submitting a Proposal, Proposer shall be held to have carefully read this RFP, all attachments, and exhibits; satisfied themselves before the delivery of their Proposal as to their ability to meet all of the requirements and difficulties attending the execution of the proposed work; and agreed that if awarded a Contract, no claim will be made against the County based on this RFP including, without limitation, claims based on any ambiguity or misunderstanding. Furthermore, the Proposer has carefully examined the location(s) of the proposed work, and is familiar with all of the physical and climatic conditions, and makes this Proposal solely upon the Proposer's own knowledge. The Proposer has carefully examined these specifications and requirements, both in general and in detail, any drawings attached, and any additional communications sent and makes their Proposal in accordance therewith. If Proposer's Proposal is accepted, the Proposer will enter into a written Contract with the County for the performance of the proposed work and will accept payment based on the prices shown in Form PW-2, Schedule of Prices, as full compensation for work performed. It is understood and agreed that the quantities set forth in Form PW-2, Schedule of Prices, and this RFP are only estimates, and the unit prices will apply to the actual quantities, whatever they may be.
H. Notice to Proposers Regarding the Public Records Act

1. Responses to this solicitation shall become the exclusive property of the County. Absent extraordinary circumstances, the recommended Proposer's Proposal will become a matter of public record when (1) Contract negotiations are complete; (2) Department receives a letter from the recommended Proposer's authorized officer that the negotiated Contract is the firm offer of the recommended Proposer; and (3) Department releases a copy of the recommended Proposer's Proposal in response to a Notice of Intent to Request a Proposed Contractor Selection Review under Board Policy No. 5.055. Notwithstanding the above, absent extraordinary circumstances, all Proposals will become a matter of public record when the Department's Proposer recommendation appears on the Board agenda. Exceptions to disclosure are those parts or portions of all Proposals that are justifiably defined as business or trade secrets, and plainly marked by the Proposer as "Trade Secret," "Confidential," or "Proprietary."

2. The County shall not, in any way, be liable or responsible for the disclosure of any such record or any parts thereof, if disclosure is required or permitted under the California Public Records Act or otherwise by law. A blanket statement of confidentiality or the marking of each page of the Proposal as confidential shall not be deemed sufficient notice of exception. The Proposers must specifically label only those provisions of their respective Proposal which are "Trade Secret," "Confidential," or "Proprietary" in nature. Only those provisions labeled as "Trade Secret," "Confidential," or "Proprietary" in nature at the time of Proposal submission will be accepted. The Proposers will not be granted opportunity to make any change or label any portion of their respective Proposal as "Trade Secret," "Confidential," or "Proprietary" after the submission deadline of the Proposals.

3. In the event County is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of a Proposal marked "Trade Secret," "Confidential," or "Proprietary," Proposer agrees to defend and indemnify County from all costs and expenses, including reasonable attorney's fees, in connection with any requested action or liability arising under the Public Records Act.

I. Notice to Proposers Regarding the County Lobbyist Ordinance

The Board has enacted an ordinance regulating the activities of persons who lobby County officials. This ordinance, referred to as the "Lobbyist Ordinance," defines a County Lobbyist and imposes certain registration requirements upon individuals meeting the definition. The complete text of the ordinance can be found in Los Angeles County Code, Chapter 2.160. In effect, each person, corporation, or other entity that seeks a County permit, license, franchise, or Contract must certify compliance with the ordinance. As part of this solicitation process, it will be
the responsibility of each Proposer to review the ordinance independently as the text of the ordinance is not contained in this RFP. Each person, corporation, or other entity submitting a response to this solicitation, must certify that each County Lobbyist, as defined by Los Angeles County Code, Section 2.160.010, retained by the Proposer is in full compliance with Chapter 2.160 of the Los Angeles County Code and each County Lobbyist is not on the Executive Office’s List of Terminated Registered Lobbyist. The Proposer’s signature on the Proposal submission is its certification that it is in full compliance with Los Angeles County Code, Chapter 2.160. See Attachment 3 regarding County Lobbyist.

J. Opening of Proposals

Proposals will not be publicly opened.

K. Proposer Debarment

1. The Proposer is hereby notified that, in accordance with Chapter 2.202 of the Los Angeles County Code, the County may debar the Proposer from bidding or proposing on, or being awarded, and/or performing work on other County Contracts for a specified period of time, which generally will not exceed 5 years but may exceed 5 years or be permanent if warranted by the circumstance, and the County may terminate any or all of the Proposer’s existing Contracts with County, if the Board finds, in its discretion, that the Proposer has done any of the following: (1) violated a term of a Contract with the County or a nonprofit corporation created by the County; (2) committed an act or omission which negatively reflects on the Proposer’s quality, fitness, or capacity to perform a Contract with the County or any other public entity, or a nonprofit corporation created by the County or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against the County or any other public entity.

2. If there is evidence that the highest-rated Proposer may be subject to debarment, Public Works will notify the Proposer in writing of the evidence, which is the basis for the proposed debarment, and will advise the Proposer of the scheduled date for a debarment hearing before the Contractor Hearing Board.

3. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The Proposer and/or the Proposer’s representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board will prepare a tentative proposed decision, which will contain a recommendation regarding whether the Proposer should be debarred, and, if so, the appropriate length of time of the debarment. The Proposer and Public Works shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board.
4. After consideration of any objections, or if no objections are received, a record of the hearing, the proposed decision, and any other recommendation of the Contractor Hearing Board shall be presented to the Board. The Board shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

5. If a Proposer has been debarred for a period longer than 5 years, that Proposer may, after the debarment has been in effect for at least 5 years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. The County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that the Proposer has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of the County.

6. The Contractor Hearing Board will consider requests for review of a debarment determination only where (1) the Proposer has been debarred for a period longer than 5 years; (2) the debarment has been in effect for at least 5 years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment and includes supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedure as for a debarment hearing.

7. The Contractor Hearing Board's proposed decision will contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The Contractor Hearing Board shall present its proposed decision and recommendation to the Board. The Board will have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.

8. These terms shall also apply to proposed Subcontractors of Proposer on County Contracts.

9. Attachment 2 is the link to a Listing of Contractors Debarred in Los Angeles County.

L. Proposal Prices and Agreement of Figures

If the total amount arrived at by multiplying the unit price times the quantity does not agree with the total amount entered for the item or if the total amount is not entered, the unit price and the corrected total amount will be considered as representing the Proposer's intentions. If the total amount is entered for
the item, but not the unit price, the unit price will be that which is derived by dividing the total amount proposed for the item by the number of units in the item as representing the Proposer's intentions. If the items are incorrectly calculated, the corrected total will be considered as representing the Proposer's intentions.

M. Proposer's Safety Record

A review of the Proposer's safety record will be made before the award. Proposers are required to submit this information, with their Proposal, on Form PW-4, Contractor's Industrial Safety Record form provided. Nonsubmission or an adverse finding as to the Proposer's safety record may be cause for rejection of the Proposal on the basis of nonresponsibility and/or nonresponsiveness.

N. Qualifications of Proposer

No award will be made to any Proposer who cannot give satisfactory assurance as to its ability to carry out the intended Contract, based both on financial strength and experience as a Contractor on work of the nature contemplated in the proposed Contract. Proposers are encouraged to submit records of work of similar nature, size, or extent to that proposed under these specifications and requirements. A reasonable inquiry to determine the responsibility of a Proposer will be conducted. The unreasonable failure of a Proposer to promptly supply information in connection with such inquiry including, but not limited to, information regarding past performance, financial stability, and ability to perform on schedule, may be grounds for a determination of nonresponsibility and/or nonresponsiveness with respect to such Proposer. Unfamiliarity with the type of work required by Public Works may be cause for rejection of the Proposal on the basis of nonresponsibility and/or nonresponsiveness.

O. Qualifications of Subcontractors

Proposers shall list all Subcontractors, if any, to be used on the List of Subcontractors (Form PW-8). The use of Subcontractors shall be subject to Public Works' approval. Subcontractors shall be properly licensed under the laws of the State of California for the type of work, which they are to perform. Alternate Subcontractors shall not be listed for the same work.

P. Safely Surrendered Baby Law

The Proposer shall notify and provide to its employees, and shall require each Subcontractor, if any, to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in Part II, Exhibit D, of this solicitation document and is also available on the Internet at www.babysafela.org for printing purposes.
Q. **Term of Proposals**

All Proposals shall be firm offers and may not be withdrawn for a period of 270 days following the deadline for submission of Proposals.

R. **Truth and Accuracy of Representations**

False, misleading, incomplete, or deceptively unresponsive statements in connection with a Proposal will be sufficient cause for the rejection of the Proposal. The evaluation and determination in this area will be at the Director's sole judgment and the Director's judgment will be final.

S. **Wages, Materials, and Other Costs**

It is the responsibility of the Proposer to calculate the Proposal price to take into consideration a possible escalation of wages, materials, and other costs during the Contract period. The Board, County, Public Works, District(s), or Director make no representations regarding future costs or the rate of wages that may become necessary to pay employees of the Contractor for the work performed during the Contract period.

T. **Contractor Independence**

A Proposer or its subsidiary or Subcontractor (Proposer), is prohibited from submitting a bid or proposal in a County solicitation if the Proposer has provided advice or consultation for the solicitation. A Proposer is also prohibited from submitting a bid or proposal in a County solicitation if the Proposer has developed or prepared any of the solicitation materials on behalf of the County. A violation of this provision shall result in the disqualification of the Proposer from participation in the County solicitation or the termination or cancellation of any resultant County contract. This provision shall survive the expiration, or other termination of this Agreement.

U. **Conflict of Interest**

Proposer shall comply with the provisions under County Ordinance 2.180. Failure to comply with this Paragraph may be considered a breach of contract.

Notwithstanding any other section of the Los Angeles County Code, the County shall not contract with, and shall reject any bid or proposal submitted by, the persons or entities specified below, unless the Board of Supervisors finds that special circumstances exist, which justify the approval of such contract:

1. Employees of the county or of the public agencies for which the Board of Supervisors is the governing body;
2. Profit-making firms or businesses in which employees described in subparagraph 1 above serve as officers, principals, partners or major shareholders;
3. Persons who, within the immediately preceding 12 months, came within the provisions of subparagraph 1 above, and who:

   a. Were employed in positions of substantial responsibility in the area of service to be performed by the contract; or
   b. Participated in any way in developing the contract or its service specifications; and

4. Profit-making firms or businesses in which the former employees, described in subparagraph 3 above, serve as officers, principals, partners or major shareholders.

V. **Acceptance of Terms and Conditions**

Each Proposer understands and agrees that submission of Proposals in response to this RFP constitutes acknowledgment and acceptance of, and willingness to comply with, all terms and conditions of this RFP, including all addenda to the RFP.

W. **Contractors with Unresolved Disallowed Costs**

If Proposer's/Bidder's compliance with a County contract has been reviewed by the A-C within the last 10 years, Proposer/Bidder must not have unresolved questioned costs identified by the A-C in an amount over $100,000.00 that are confirmed to be disallowed costs by the contracting County department and remain unpaid for a period of six months or more from the date of disallowance, unless such disallowed costs are the subject of current good faith negotiations to resolve the disallowed costs, in the opinion of the contracting County department.
SECTION 4

EVALUATION OF PROPOSALS, AWARD, AND EXECUTION OF CONTRACT

A. Award of Contract

Subject to the right of the Board to make the ultimate decisions concerning the award of Contracts, the County intends to award a Contract to the highest-rated Proposer or Proposers based on the evaluation criteria in Part I, Section 4.E, Evaluation Criteria, whose Proposal(s) provide(s) the most beneficial program and price with all other factors considered. The County retains the right to select a Proposal other than the Proposal receiving the highest number of points, if County determines, in its sole discretion, another Proposal is the most overall qualified, cost-effective, responsive, responsible, and in the best interest of the County. The recommended awardee shall sign and return the Agreement within 14 calendar days of its mailing to the recommended awardee for signature by Public Works. The recommended awardee shall submit copies of its proof of insurance coverage, within 14 days after Board approval of the proposed Contract or at least 14 days prior to the proposed Contract's start date, whichever occurs last. Work under the proposed Contract cannot begin before proof of valid insurance coverage is submitted to Public Works.

B. Final Contract Award by Board

Notwithstanding a recommendation by Public Works, the Board retains the right to exercise its judgment concerning the selection of a Proposal, the terms of any resultant Contract/agreement, and to determine which Proposal best serves the interests of the County. The Board is the ultimate decision-making body and makes the final determinations necessary to arrive at a decision to award, or not award, a Contract, or to award a Contract to a Proposer other than the highest-rated Proposer.

C. Evaluation of Proposals

1. All responses to this RFP become the property of the County. Upon receipt of the Proposal as specified and evaluation of Proposals in accordance with the evaluation criteria set forth below, Public Works may recommend the award of a Contract to one or more of those submitting Proposals. The proposed Contract may be submitted to the Board for consideration and possible approval.

2. The County may require whatever evidence it deems necessary to determine the Proposer’s overall and specific abilities to meet the requirements of proposed Contract over the entire Contract term. This determination will be based on, but not limited to, an evaluation of the Proposer’s experience, personnel, financial stability and resources, work plan, cost to perform requested services, and staffing plan.
3. The County reserves the sole right to judge the Proposer's written and oral representations and to review, evaluate, and select the successful Proposal(s).

4. The County may make on-site inspections of Proposer's current jobs and/or facilities.

5. The County, in its sole discretion, may elect to waive any error or informalities in the form of a Proposal or any other disparity, if, as a whole, the Proposal substantially complies with the RFP's requirements.

6. The County may utilize the services of appropriate experts to assist in the evaluation process.

D. Pass/Fail Review

Proposals will be reviewed on a Pass/Fail basis concerning the items listed below. Proposals not meeting all of these requirements may be rejected as nonresponsive:

1. Proposal was submitted electronically using the BidExpress method described in Part I, Section 2.B, Proposal Submission. Any Proposal received after the closing date and time specified in the Notice of Request for Proposals will be rejected.

2. Proposer and Subcontractors, if any, has demonstrated that it complies with all minimum requirements as outlined in Part I, Section 1.B, Minimum Mandatory Requirements, and has submitted a completed and signed Form PW-20.

3. Proposer submitted information regarding Experience and Work Plan as outlined in Part I, Section 2.A

4. Proposer and Subcontractors, if any, have completed and signed all appropriate forms.

5. The County will not allow any Proposer's exceptions, additions, conditions, limitations, modifications or provisions to the RFP and Contract.

E. Evaluation Criteria

All Proposals will receive a composite score (rating) and be ranked in numerical sequence from high to low based on the following criteria:

1. Proposed Price (50 points)

   The proposed price should accurately reflect the Proposer's cost of providing the required products and services and any profit expected during the Contract term. Prior to scoring, the proposed prices must be adjusted in accordance with the LSBE, DVBE, or SE Preference Programs, as applicable.
LSBE, DVBE, or SE Preference Programs: To the extent permitted by State and Federal law, should one or more of the bidders qualify for the County's Preference Programs stated in Part I of Form PW-9, Request for County's Preference Programs Consideration and CBE Firm/Organization Information Form, the price component points will be adjusted prior to scoring as follows: 15 percent of the lowest price proposed will be calculated, which shall not exceed $150,000, and that amount will be deducted from the prices submitted by all LSBE, DVBE, or SE Bidders who requested and were granted the LSBE, DVBE, or SE Preference. The LSBE, DVBE, or SE Preference will not reduce or change the Proposer's payment, which is based on the Proposer's bid amount.

Subject to such adjustment(s), the lowest Total Adjusted Proposed Annual Price quoted in the Schedule of Prices (Form PW-2) will receive the full weight of this evaluated item. Other Proposals will receive a prorated score calculated as follows: divide the lowest Total Adjusted Proposed Annual Price by each other Proposer's Total Adjusted Proposed Annual Price and multiply the result by the maximum possible points for this evaluation criterion. The Proposal with the lowest Total Adjusted Proposed Annual Price may not necessarily be awarded a Contract.

2. Performance History/References (10 points)

a. Potential Points

Public Works will attempt to obtain the required number of Proposer's references for overall satisfaction with Proposer's services, with priority given to services provided in the following order: County of Los Angeles departments, other counties, cities, governmental entities, nonprofit entities, private companies, etc. Proposer may receive up to a maximum of 2.5 points for each responding reference up to a total of 4 responding references. On Form PW-6, Proposer's Reference List, Proposers must identify all Contracts with the County of Los Angeles during the previous 3 years and must identify County's Contacts for each Contract. Public Works reserves the right to utilize any reference of Proposer, County or other, listed or not listed. Proposer shall receive zero points for each of the minimum required references not received.

b. Potential Deductions

In addition to the references provided, the review will include the Contractor Alert Reporting Database (CARD), if applicable, reflecting past performance history on County or other Contracts. If references fail to substantiate Proposer's description of services provided; references fail to support that Proposer has a continuing pattern of providing capable, productive, and skilled personnel and services; or a significant unacceptable weakness in references may result in a low or zero score. Additionally, a Proposer's unacceptable
performance on another County Contract(s), as documented by Contractor Alert Reporting Database (CARD) by an unfavorable reference, may result in point deductions up to 100 percent of the total points awarded in this evaluation category. A score of zero in this evaluation category may result in rejection of the Proposal as nonresponsive.

References may be contacted by telephone, facsimile, mail, express delivery, or e-mail. It is the Proposer's responsibility to ensure that accurate and timely contact information is included in the Proposal. Public Works will ordinarily not make repeated attempts to contact references and will ordinarily not contact the Proposer to correct bad phone numbers, etc. It is the Proposer's responsibility to ensure that its references respond promptly to Public Works' requests for information.

3. Experience (30 points)

Proposers will be evaluated on the Experience submitted as part of Section 2.A.5 (Experience). The evaluators may give reduced scores to any Proposer that omits or fails to sufficiently address any of the items specified in Section 2.A.5 of this RFP. Failure to demonstrate the minimum lengths of experience performing the service may result in rejection of the Proposal as nonresponsive.

The evaluators may award higher points for the higher quality and quantity of experience of the Proposer, its key personnel, supervising employees, and Subcontractors, if any, in providing the requested services to organizations. Greater weight will be given to services provided to agencies of similar size and nature. The evaluators may consider the Proposer's description of its capabilities, resumes of key personnel (Part I, Section 2.A.5), and any other relevant information including, but not limited to, pending litigation and judgments and a review of terminated Contract(s) reported on Form PW-13, Proposer's List of Terminated Contracts. The evaluators may consider the safety record of the Proposer and any Subcontractors to ensure that they have provided services in a safe manner. Significant unacceptable weakness in quality or quantity of experience may result in a low or zero score. A score of zero in this evaluation category may result in rejection of the Proposal as nonresponsive.

4. Work Plan (10 points)

Proposers will be evaluated on the Work Plan submitted as part of Section 2.A.6 (Work Plan). The evaluators may give reduced scores to any Work Plan that omits or fails to sufficiently address any of the items specified in Section 2.A.6 of this RFP. Evaluation and scoring of the Proposer's Work Plan will be based on the extent to which it demonstrates that the Proposer is likely to meet or exceed the performance requirements set forth in Exhibit A, Scope of Work; to demonstrate creativity and innovation that exceed the minimum requirements of the Scope of Work; to render timely
and responsive service to Public Works; to respond to contingencies and emergencies; and to provide a professional level of quality in the service and work product. The highest scores will be awarded to the most comprehensive and detailed work plans that are highly likely to lead the Contractor to exceed minimum work requirements.

The evaluators will award higher scores to work plans that commit to specific staffing levels and staff qualifications that exceed the requirements of the work.

Comprehensiveness of the Work Plan will be evaluated based on detailed, specific discussion of all issues relevant to the work. These may include personnel management, training, subcontracting, recruitment and replacement, supervision, supplies, equipment, identification badges, safety, communications, quality control, and other issues.

The evaluation committee may make these determinations from all relevant information presented in the Proposal, which may include the work plan, staffing plan, quality assurance plan, schedules, and other documents.

The evaluation committee may also make this determination from all relevant information presented in the Proposer's written Quality Assurance Program (Program), which may include, but is not limited to, policies and procedures, inspection fundamentals as well as a description of quality control documentation, review, and reporting. Failure of the Proposer to designate a qualified inspector that will be provided by Proposer to monitor compliance of the Program and deal with customer complaints and inquiries will result in a reduced score in this category. If a Subcontractor is to perform Quality Assurance, the Program must detail how that Subcontractor will interface with the Proposer and comply with the Program.

Significant unacceptable weakness in any of the Work Plan subject areas or omission of a Work Plan from the Proposal at the time of submission may result in a low or zero score. A score of zero in this evaluation category may result in rejection of the Proposal as nonresponsive.

5. Optional Interview/Clarification

The County may, at its option, invite one or more Proposers to make a written or verbal clarification, presentation, and/or participate in an interview before a final selection is made. Evaluation criteria for any additional information provided is the same as that for written Proposals. A separate score will not be given for a presentation or interview, but the Proposer's performance may be considered as part of the overall evaluation. The evaluators may, in their sole discretion, limit the offer to give a presentation or interview, if any, to the one or more Proposers who receive the highest scores in a preliminary scoring of Proposals in accordance with the evaluation criteria set forth in this Part I, Section 4.E, Evaluation Criteria.
6. Additional Criteria

These criteria are not exclusive. The County reserves the right to apply additional evaluation criteria.

F. Negotiation

The County reserves the right to negotiate the terms, conditions, and price of the Proposal, in the sole discretion of the County, to achieve the most beneficial program and price for the County. The County, in its sole discretion, may limit the negotiation, if any, to one or more responsive and responsible Proposers who receive the highest scores in a preliminary scoring of Proposals in accordance with the evaluation criteria set forth in this Part I Section 4.E, Evaluation Criteria. The negotiation with the Proposer(s) will not result in a change in the rating of the Proposers. If a satisfactory Contract cannot be negotiated, the County may, at its sole discretion, begin Contract negotiations with the next highest-rated Proposer who submitted a Proposal, as determined by the County.
SECTION 5
PROTEST POLICY

A. Protest Policy Review Process

1. Under Board Policy No. 5.055 (Services Contract Solicitation Protest), any prospective Proposer may request a review of the requirements under a solicitation for a Board-approved services Contract, as described in paragraph C, Solicitation Requirements Review, below. Any Proposer may request a review of a disqualification or of a proposed Contract award under such a solicitation, as described respectively in Sections below. Additionally, any Proposer may obtain copies of Proposals and Public Works evaluation documents as provided in Part I, Section 3, paragraph H. Under any such review, it is the responsibility of the Proposer challenging the decision of Public Works to demonstrate that Public Works committed a sufficiently material error in the solicitation process to justify invalidation of a solicitation or a proposed Contract award as the case may be.

2. Throughout the review process, the County has no obligation to delay or otherwise postpone an award of Contract based on a Proposer protest. In all cases, the County reserves the right to make an award when it is determined to be in the best interest of the County of Los Angeles to do so.

B. Department Level Reviews

Unless State or Federal statutes or regulations otherwise provide, the level of review as provided under the protest policy are as follows:

- Solicitation Requirements
- Disqualification Review
- Proposed Contractor Selection Review

C. Solicitation Requirements Review

Any person or entity may seek a Solicitation Requirements Review by submitting a written request for review to Public Works conducting the solicitation as described in this paragraph. A Request for a Solicitation Requirements Review may be denied, in Public Works’ sole discretion, if the request does not satisfy all of the following criteria:

1. The request is made within the time frame identified in the solicitation document (generally within ten business days of issuance of the solicitation document).
2. The request includes documentation (e.g., letterhead, business card, etc.), which identifies the underlying authority of the person or entity to submit a Proposal.

3. The request itemizes in appropriate detail, each matter contested, and factual reasons for the requested review.

4. The request asserts either that:
   a. Application of the minimum requirements, evaluation criteria, and/or business requirements unfairly disadvantages the person or entity; or,
   b. Due to unclear instructions, the process may result in the County not receiving the best possible responses from prospective Proposers.

5. Requests for a Solicitation Requirements Review not satisfying all of these criteria may, in the department's sole discretion, be denied.

6. The Solicitation Requirements Review will be completed and Public Works' determination shall be provided to the requesting person or entity, in writing, within a reasonable time prior to the bid/Proposal due date.

D. Place to Submit Requests for Review

All Requests for Review shall be submitted to the Contract Analyst.

E. Disqualification Review

1. A bid/Proposal may be disqualified from consideration because Public Works determined it was nonresponsive at any time during the review/evaluation process. If Public Works determines that a bid/Proposal is disqualified due to nonresponsiveness, Public Works shall notify the Proposer in writing.

2. Upon receipt of the written determination of nonresponsiveness, the Proposer may submit a Transmittal Form to Request a Disqualification Review within the timeframe specified in the disqualification document.

3. A request for a Disqualification Review may, in Public Works' sole discretion, be denied if the request does not satisfy all of the following criteria:
   a. The request for a Disqualification Review is submitted within the timeframe specified in the disqualification review.
   b. The request for a Disqualification Review asserts that the determination of disqualification due to bid/Proposal nonresponsiveness was erroneous (e.g., factual errors, etc.) and provides factual support on each ground asserted as well as copies of all documents and other material that support the assertions.
4. The Disqualification Review shall be completed and the determination shall be provided to the requesting Proposer, in writing, prior to the conclusion of the evaluation process.

F. Debriefing Process

For solicitations where Proposals are evaluated and scored in accordance to Section 4, Evaluation of Proposals, the following provisions shall apply:

1. Upon completion of the evaluation, Public Works will notify the remaining Proposers in writing that Public Works is entering negotiations with another Proposer. Upon receipt of the letter, any nonselected Proposer may submit a written request for a Debriefing within the time frame specified in the letter. A request for a Debriefing may, in Public Works’ sole discretion, be denied if the request is not received within the specified time frame.

2. The purpose of the Debriefing is to compare the requesting Proposer’s response to the solicitation document with the evaluation document. The requesting Proposer shall be debriefed only on its response. Because Contract negotiations are not yet complete, responses from other Proposers shall not be discussed, although Public Works may inform the requesting Proposer of its relative ranking.

3. During or following the debriefing, Public Works will instruct the requesting Proposer of the manner and time frame in which the requesting Proposer must notify Public Works of its intent to request a Proposed Contractor Selection Review, below, if the requesting Proposer is not satisfied with the results of the Debriefing.

G. Proposed Contractor Selection Review Process

Any Proposer that has timely submitted a notice of its intent to request a Proposed Contractor Selection Review as described in paragraph F, above, may submit a written request for a Proposed Contractor Selection Review in the manner and time frame as specified by Public Works. For low-bid solicitations, where applicable, upon selection of the lowest-cost, responsive, and responsible bidder, Public Works will notify the remaining bidders in writing that Public Works is entering negotiations with another bidder. Public Works will instruct the remaining bidders of the manner and time frame in which each remaining bidder must notify Public Works of its intent to request a Proposed Contractor Selection Review, should such remaining bidder desire to have such a review performed.

A request for a Proposed Contractor Selection Review may, in Public Works’ sole discretion, be denied if the request does not satisfy all of the following criteria:

1. The request for a Proposed Contractor Selection Review is submitted timely (i.e., by the date and time specified by Public Works).
2. The person or entity requesting a Proposed Contractor Selection Review asserts in appropriate detail with factual reasons one or more of the following grounds for review:

a. Public Works materially failed to follow procedures specified in its solicitation document. This includes:

i. Failure to correctly apply the standards for reviewing the Proposal format requirements.

ii. Failure to correctly apply the standards, and/or follow the prescribed methods, for evaluating the Proposals as specified in the solicitation document.

iii. Use of evaluation criteria that were different from the evaluation criteria disclosed in the solicitation document.

b. Public Works made identifiable mathematical or other errors in evaluating bids/Proposals, resulting in the Proposer receiving an incorrect score, and not being selected as the recommended Contractor.

c. For applicable solicitations where responses are evaluated and scored, a member of the Evaluation Committee demonstrated bias in the conduct of the evaluation.

d. Another basis for review as provided by State or Federal law.

3. The request for a Proposed Contractor Selection Review sets forth sufficient detail to demonstrate that, but for Public Works’ alleged failure, the Proposer would have been the lowest-cost, responsive, and responsible bid or the highest-scored Proposal, as the case may be.

Upon completing the Proposed Contractor Selection Review, Public Works representative shall issue a written decision to the Proposer within a reasonable time following receipt of the request for a Proposed Contractor Selection Review, and always before the date the Contract award recommendation is to be heard by the Board. The written decision shall additionally instruct the Proposer of the manner and time frame for requesting a review by a County Independent Review, paragraph H, below.

H. County Independent Review

1. Any Proposer that is not satisfied with the results of the Proposed Contractor Selection Review may submit a written request for a County Independent Review in the manner and time frame specified by Public Works in Public Works' written decision regarding the Proposed Contractor Selection Review.
2. A request for a County Independent Review may, in the County’s sole discretion, be denied if the request does not satisfy all of the following criteria:
   
a. The request for a review by a County Independent Review is submitted timely (i.e., by the date and time specified by Public Works).

b. The person or entity requesting review by a County Independent Review has limited the request to items raised in the Proposed Contractor Selection Review as listed in paragraph G above.

3. Proposer that request a County Independent Review may not add new assertions or documentation to the assertions presented in their Proposed Contractor Selection Review. Proposers may remove assertions presented in their Proposed Contractor Selection Review if they feel that the department response has resolved their assertion.

4. Upon completion of the County Independent Review’s, Internal Services Department will forward its report to Public Works, which will provide a copy to the Proposer.
### TABLE OF FORMS

| PW-1 | Verification of Proposal |
| PW-2 | Schedule of Prices |
| PW-3 | County of Los Angeles Contractor Employee Jury Service Program Application for Exception and Certification Form |
| PW-4 | Contractor's Industrial Safety Record |
| PW-5 | Conflict of Interest Certification |
| PW-6 | Proposer's Reference List |
| PW-7 | Proposer's Equal Employment Opportunity Certification |
| PW-8 | List of Subcontractors |
| PW-9 | Request for County's Preference Program Consideration and Community Business Enterprise Firm/Organization Information Form |
| PW-10 | GAIN and GROW Employment Commitment |
| PW-11 | Transmittal Form to Request a Solicitation Requirements Review (Submit Only If Requesting A Review) |
| PW-12 | Charitable Contributions Certification |
| PW-13 | Proposer's List of Terminated Contracts |
| PW-14 | Proposer's Pending Litigations and Judgments |
| PW-15 | Proposer's Insurance Compliance Affirmation |
| PW-16 | Certification of Compliance with the County's Defaulted Property Tax Reduction Program |
| PW-17 | Zero Tolerance Human Trafficking Policy Certification |
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| PW-19 | Statement of Equipment Form |
| PW-20 | Compliance with the Minimum Requirements |

### ATTACHMENTS

1. County of Los Angeles Policy on Doing Business with Small Business
2. Listing of Contractors Debarred in Los Angeles County
3. County of Los Angeles Lobbyist Ordinance
## VERIFICATION OF PROPOSAL

**DATE:** [202__]

**THE UNDERSIGNED HEREBY DECLARES AS FOLLOWS:**

1. This Declaration is given in support of a Proposal for a Contract with The County of Los Angeles. The Proposer further acknowledges that if any false, misleading, incomplete, or deceptively unresponsive statements in connection with this proposal are made, the Proposal may be rejected at the Director’s sole judgment and his/her judgment shall be final.

2. Name of Service:

## DECLARANT INFORMATION

3. Name of declarant:

4. I am duly vested with the authority to make and sign instruments for and on behalf of the Proposer(s).

5. My Title, Capacity, or Relationship to the Proposer(s):

## PROPOSER INFORMATION

6. Proposer's full legal name:

   Telephone No.:

   Physical Address (NO P.O. BOX):  

   Mobile No.:

   e-mail:

   Fax No.:

   County Web/Ven No.:

   IRS No.:

   Business License No.:

7. Proposer's fictitious business name(s) or dba(s) (if any):

   County(s) of Registration:  

   State:  

   Year(s) became DBA:

8. The Proposer's form of business entity is (CHECK ONLY ONE):

   - `☐` Sole proprietor  
     - Name of Proprietor:

   - `☐` A corporation:  
     - Corporation's principal place of business:
     - State of incorporation:  
     - Year incorporated:

   - `☐` Non-profit corporation certified under IRS 501(c) 3 and registered with the CA Attorney General's Registry of Charitable Trusts  
     - President/CEO:
     - Secretary:

   - `☐` A general partnership:  
     - Names of partners:

   - `☐` A limited partnership:  
     - Name of general partner:
     - Names of joint venturers:

   - `☐` A joint venture of:  
     - Names of joint venturers:

   - `☐` A limited liability company:  
     - Name of managing member:

9. The only persons or firms interested in this proposal as principals are the following:

<table>
<thead>
<tr>
<th>Name(s)</th>
<th>Title</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street</td>
<td>City</td>
<td>State</td>
<td>Zip</td>
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<th>Name(s)</th>
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<tbody>
<tr>
<td>Street</td>
<td>City</td>
<td>State</td>
<td>Zip</td>
</tr>
</tbody>
</table>

10. Is your firm wholly or majority owned by, or a subsidiary of another firm?  
    - `☐` No  
    - `☐` Yes  
    - If yes, name of parent firm:  
    - State of incorporation/registration of parent firm:

11. Has your firm done business under any other name(s) within the last five years?  
    - `☐` No  
    - `☐` Yes  
    - If yes, please list the other name(s):

   | Name(s): | Year of name change: ___.
   |----------|------------------|
   | Name(s): | Year of name change: ___.

12. Is your firm involved in any pending acquisition or merger?  
    - `☐` No  
    - `☐` Yes  
    - If yes, indicate the associated company's name:

13. Proposer acknowledges that if any false, misleading, incomplete, or deceptively unresponsive statements in connection with this proposal are made, the proposal may be rejected. The evaluation and determination in this area shall be at the Director's sole judgment and the Director's judgment shall be final.

14. I am making these representations and all representation contained in this proposal based on information that they are true and correct to the best of my information and belief.

I declare under penalty of perjury under the laws of California that the above information is true and correct.

**Signature of Proposer or Authorized Agent:**  

**Date:**

**Type name and title:**
The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. It is understood and agreed that where quantities, if any, are set forth in the Schedule of Prices, they are only estimates, and the unit prices quoted, if any, will apply to the actual quantities, whatever they may be.

<table>
<thead>
<tr>
<th>Task No.</th>
<th>Task Description</th>
<th>Unit Price</th>
<th>UNIT</th>
<th>Est. Annual Quantity</th>
<th>Total Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Preparation for and attending the monthly meetings including Kick-off meeting, preparation of agendas, minutes, reports, invoices, etc.</td>
<td>$</td>
<td>each meeting</td>
<td>12</td>
<td>$</td>
</tr>
<tr>
<td>2</td>
<td>Developing educational outreach content and layout alternatives by graphic designer (up to 10 alternatives and 4 revisions)</td>
<td>$</td>
<td>final layout</td>
<td>12</td>
<td>$</td>
</tr>
<tr>
<td>2a</td>
<td>Enhancements to the SBR website or other websites by an experienced web designer.</td>
<td>$</td>
<td>per hour</td>
<td>160</td>
<td>$</td>
</tr>
<tr>
<td>2b</td>
<td>Printing and Mailing outreach materials including, but not limited to:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>newsletters</td>
<td>$</td>
<td>batch of 5,000</td>
<td>6</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>flyers</td>
<td>$</td>
<td>batch of 5,000</td>
<td>6</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>trifold brochures</td>
<td>$</td>
<td>batch of 5,000</td>
<td>4</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>post cards</td>
<td>$</td>
<td>batch of 5,000</td>
<td>4</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>survey questionnaires and applications with return postage</td>
<td>$</td>
<td>batch of 5,000</td>
<td>4</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>enforcement letters</td>
<td>$</td>
<td>batch of 250</td>
<td>12</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>notices about the event</td>
<td>$</td>
<td>batch of 5,000</td>
<td>12</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>posters (18&quot;x24&quot;)</td>
<td>$</td>
<td>batch of 500</td>
<td>2</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>posters (30&quot;x40&quot;)</td>
<td>$</td>
<td>batch of 500</td>
<td>2</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>custom award certificates</td>
<td>$</td>
<td>batch of 100</td>
<td>2</td>
<td>$</td>
</tr>
<tr>
<td>2c</td>
<td>Planning and hosting county sponsored events</td>
<td>$</td>
<td>per event</td>
<td>12</td>
<td>$</td>
</tr>
<tr>
<td>Task No.</td>
<td>Task Description</td>
<td>Unit Price</td>
<td>UNIT</td>
<td>Est. Annual Quantity</td>
<td>Total Cost</td>
</tr>
<tr>
<td>---------</td>
<td>----------------------------------------------------------------------------------</td>
<td>------------</td>
<td>------------</td>
<td>----------------------</td>
<td>------------</td>
</tr>
<tr>
<td>2d</td>
<td>Attending conferences and events, preparing presentation, and presenting</td>
<td>$</td>
<td>per event</td>
<td>6</td>
<td>$</td>
</tr>
<tr>
<td>3</td>
<td>Site Visit Consultations/Assessments (see Table 1c)</td>
<td>$</td>
<td>per hour</td>
<td>2,000</td>
<td>$</td>
</tr>
<tr>
<td>4</td>
<td>Visual Waste Audits (see Table 1c)</td>
<td>$</td>
<td>per hour</td>
<td>500</td>
<td>$</td>
</tr>
<tr>
<td>4a</td>
<td>Waste Characterization &quot;Waste Load&quot;</td>
<td>$</td>
<td>each</td>
<td>12</td>
<td>$</td>
</tr>
<tr>
<td>5*</td>
<td>Food Waste Reduction and Recycling</td>
<td>$</td>
<td>per hour</td>
<td>50</td>
<td>$</td>
</tr>
<tr>
<td>1.</td>
<td>Lead Project Manager - oversees, administers and reviews project strategies,</td>
<td>$</td>
<td>per hour</td>
<td>50</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>developments, planning, reports and recommendations</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Project Coordinator - coordinates overall management, planning, research,</td>
<td>$</td>
<td>per hour</td>
<td>50</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>execution of the process objectives, analysis, project deliverables, reporting,</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>supervising and training staff</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Assistant Project Coordinator - assists in the coordination of project planning,</td>
<td>$</td>
<td>per hour</td>
<td>50</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>performing project assignments, including research, analysis and report</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>preparation, and collaborating with recycling consultants to develop educational</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>materials and conduct outreach and educational activities</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Business Recycling Consultant - performs recycling consultation, site visits,</td>
<td>$</td>
<td>per hour</td>
<td>250</td>
<td>$</td>
</tr>
<tr>
<td></td>
<td>field surveys, assessment and evaluation, generates reports, provides</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>recommendations, and conducts on-site recycling education and training</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Task No.</td>
<td>Task Description</td>
<td>Unit Price</td>
<td>UNIT</td>
<td>Est. Annual Quantity</td>
<td>Total Cost (Unit Price x Est. Annual Quantity)</td>
</tr>
<tr>
<td>---------</td>
<td>------------------</td>
<td>------------</td>
<td>------</td>
<td>----------------------</td>
<td>---------------------------------------------</td>
</tr>
<tr>
<td>5.</td>
<td>Administrative Assistant - provides support to project implementation and tracking process objectives, educational materials, project deliverables and other administrative function, including data entry, file management, logistics and meeting coordination, and other general support activities</td>
<td>$</td>
<td>per hour</td>
<td>100</td>
<td>$</td>
</tr>
<tr>
<td>6*</td>
<td>Other Organic Waste Reduction and Recycling</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.</td>
<td>Lead Project Manager - oversees, administers and reviews project strategies, developments, planning, reports and recommendations</td>
<td>$</td>
<td>per hour</td>
<td>50</td>
<td>$</td>
</tr>
<tr>
<td>2.</td>
<td>Project Coordinator - coordinates overall management, planning, research, execution of the process objectives, analysis, project deliverables, reporting, supervising and training staff</td>
<td>$</td>
<td>per hour</td>
<td>50</td>
<td>$</td>
</tr>
<tr>
<td>3.</td>
<td>Assistant Project Coordinator - assists in the coordination of project planning, performing project assignments, including research, analysis and report preparation, and collaborating with recycling consultants to develop educational materials and conduct outreach and educational activities</td>
<td>$</td>
<td>per hour</td>
<td>50</td>
<td>$</td>
</tr>
<tr>
<td>4.</td>
<td>Business Recycling Consultant - performs recycling consultation, site visits, field surveys, assessment and evaluation, generates reports, provides recommendations, and conducts on-site recycling education and training</td>
<td>$</td>
<td>per hour</td>
<td>250</td>
<td>$</td>
</tr>
<tr>
<td>Task No.</td>
<td>Task Description</td>
<td>Unit Price</td>
<td>UNIT</td>
<td>Est. Annual Quantity</td>
<td>Total Cost (Unit Price x Est. Annual Quantity)</td>
</tr>
<tr>
<td>---------</td>
<td>-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>------------</td>
<td>----------</td>
<td>----------------------</td>
<td>-----------------------------------------------</td>
</tr>
<tr>
<td>5.</td>
<td>Administrative Assistant - provides support to project implementation and tracking process objectives, educational materials, project deliverables and other administrative function, including data entry, file management, logistics and meeting coordination, and other general support activities</td>
<td>$</td>
<td>per hour</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>7*</td>
<td>On-Call Support Activities</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.</td>
<td>Lead Project Manager - oversees, administers and reviews project strategies, developments, planning, reports and recommendations</td>
<td>$</td>
<td>per hour</td>
<td>50</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Project Coordinator - coordinates overall management, planning, research, execution of the process objectives, analysis, project deliverables, reporting, supervising and training staff</td>
<td>$</td>
<td>per hour</td>
<td>50</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>Assistant Project Coordinator - assists in the coordination of project planning, performing project assignments, including research, analysis and report preparation, and collaborating with recycling consultants to develop educational materials and conduct outreach and educational activities</td>
<td>$</td>
<td>per hour</td>
<td>50</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Business Recycling Consultant - performs recycling consultation, site visits, field surveys, assessment and evaluation, generates reports, provides recommendations, and conducts on-site recycling education and training</td>
<td>$</td>
<td>per hour</td>
<td>250</td>
<td></td>
</tr>
<tr>
<td>Task No.</td>
<td>Task Description</td>
<td>Unit Price</td>
<td>UNIT</td>
<td>Est. Annual Quantity</td>
<td>Total Cost (Unit Price x Est. Annual Quantity)</td>
</tr>
<tr>
<td>---------</td>
<td>----------------------------------------------------------------------------------</td>
<td>------------</td>
<td>--------</td>
<td>----------------------</td>
<td>-----------------------------------------------</td>
</tr>
<tr>
<td>5.</td>
<td>Administrative Assistant - provides support to project implementation and tracking process objectives, educational materials, project deliverables and other administrative function, including data entry, file management, logistics and meeting coordination, and other general support activities.</td>
<td>$</td>
<td>per hour</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Annual Promotional Item Budget (actual cost plus 10% markup). Set priced at $110,000.</td>
<td>$110,000.00</td>
<td>Estimated Budget Price</td>
<td>$110,000.00</td>
<td></td>
</tr>
<tr>
<td>8a</td>
<td>Delivering procured item, posting posters and/or hand delivering brochures</td>
<td>$</td>
<td>per hour</td>
<td>100</td>
<td></td>
</tr>
<tr>
<td>8b</td>
<td>Storage</td>
<td>$</td>
<td>500 square feet/month</td>
<td>12</td>
<td></td>
</tr>
</tbody>
</table>

**Total Annual Proposed Price (Tasks 1 - 8)** $
COUNTY OF LOS ANGELES CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM
APPLICATION FOR EXCEPTION AND CERTIFICATION FORM

This contract is subject to the County of Los Angeles Contractor Employee Jury Service Program (Program) (Los Angeles County Code, Chapter 2.203). All contractors and subcontractors must complete this form to either (1) request an exception from the Program requirements or (2) certify compliance. Upon review of the submitted form, the County department will determine, in its sole discretion, whether the bidder or proposer is excepted from the Program.

<table>
<thead>
<tr>
<th>Company Name:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company Address:</td>
</tr>
<tr>
<td>City:</td>
</tr>
<tr>
<td>Telephone Number:</td>
</tr>
</tbody>
</table>

(Type of Goods or Services):

If you believe the Jury Service Program does not apply to your business, check the appropriate box in Part I (you must attach documentation to support your claim). If the Jury Service Program applies to your business, complete Part II to certify compliance with the Program. Whether you complete Part I or Part II, sign and date this form.

**Part I: Jury Service Program Is Not Applicable to My Business**

- [ ] My business does not meet the definition of “contractor,” as defined in the Program as it has not received an aggregate sum of $50,000 or more in any 12-month period under one or more County contracts or subcontracts (this exception is not available if the contract/purchase order itself will exceed $50,000). I understand that the exception will be lost, and I must comply with the Program if my revenues from the County exceed an aggregate sum of $50,000 in any 12-month period.

- [ ] My business is a small business as defined in the Program. It 1) has ten or fewer employees; and, 2) has annual gross revenues in the preceding twelve months which, if added to the annual amount of this contract, are $500,000 or less; and, 3) is not an affiliate or subsidiary of a business dominant in its field of operation, as defined below. I understand that the exemption will be lost, and I must comply with the Program if the number of employees in my business and my gross annual revenues exceed the above limits.

  "Dominant in its field of operation" means having more than ten employees, including full-time and part-time employees, and annual gross revenues in the preceding twelve months, which, if added to the annual amount of the contract awarded, exceed $500,000.

  "Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation.

- [ ] My business is subject to a Collective Bargaining Agreement that expressly provides that it supersedes all provisions of the Program. **ATTACH THE AGREEMENT.**

**Part II: Certification of Compliance**

- [ ] My business has and adheres to a written policy that provides, on an annual basis, no less than five days of regular pay for actual jury service for full-time employees of the business who are also California residents, or my company will have and adhere to such a policy prior to award of the contract.

I declare under penalty of perjury under the laws of the State of California that the information stated above is true and correct.

<table>
<thead>
<tr>
<th>Print Name:</th>
<th>Title:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Signature:</th>
<th>Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
CONTRACTOR'S INDUSTRIAL SAFETY RECORD

PROPOSED CONTRACT FOR: ________________________________________________________________

SERVICE BY PROPOSER: ________________________________________________________________

PROPOSAL DATE: __________________________

This information must include all work undertaken in the State of California by the proposer and any partnership, joint venture, or corporation that any principal of the proposer participated in as a principal or owner for the last five calendar years and the current calendar year prior to the date of proposal submittal. Separate information shall be submitted for each particular partnership, joint venture, corporate, or individual proposer. The proposer may attach any additional information or explanation of date which the proposer would like taken into consideration in evaluating the safety record. An explanation must be attached to the circumstances surrounding any and all fatalities.

5 CALENDAR YEARS PRIOR TO CURRENT YEAR

<table>
<thead>
<tr>
<th></th>
<th>2015</th>
<th>2016</th>
<th>2017</th>
<th>2018</th>
<th>2019</th>
<th>Total</th>
<th>Current Year to Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Number of contracts.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Total dollar amount of Contracts (in thousands of dollars).</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. Number of fatalities.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Number of lost workday cases.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. Number of lost workday cases involving permanent transfer to another job or termination of employment.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. Number of lost workdays.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The above information was compiled from the records that are available to me at this time, and I declare under penalty of perjury that the information is true and accurate within the limitations of those records.

_______________________________________________________  _______________________________________________________________________
Name of Proposer or Authorized Agent (print)                     Signature Date
CONFLICT OF INTEREST CERTIFICATION

I, _____________________________________________

- sole owner
- general partner
- managing member
- President, Secretary, or other proper title)

of _____________________________________________

Name of proposer

make this certification in support of a proposal for a contract with the County of Los Angeles for services within the scope of Los Angeles County Code, Section 2.180.010, which provides as follows:

Contracts Prohibited.

Notwithstanding any other section of this Code, the County shall not contract with, and shall reject any proposals submitted by, the persons or entities specified below, unless the Board of Supervisors finds that special circumstances exist which justify the approval of such contract.

1. Employees of the County or of public agencies for which the Board of Supervisors is the governing body;

2. Profit-making firms or businesses in which employees described in number 1 serve as officers, principals, partners, or major shareholders;

3. Persons who, within the immediately preceding 12 months, came within the provisions of number 1, and who:
   (a) Were employed in positions of substantial responsibility in the area of service to be performed by the contract; or
   (b) Participated in any way in developing the contract or its service specifications; and

4. Profit-making firms or businesses in which the former employees, described in number 3, serve as officers, principals, partners, or major shareholders.

Contracts submitted to the Board of Supervisors for approval or ratification shall be accompanied by an assurance by the submitting department, district or agency that the provisions of this section have not been violated.

I certify under penalty of perjury under the laws of California that the foregoing is true and correct.

Signed _____________________________________________ Date ___________________________
PROPOSER'S REFERENCE LIST

PROPOSER NAME: _______________________________________________________________

PROPOSED CONTRACT FOR: ______________________________________________________

Provide a comprehensive reference list of all contracts for goods and/or services provided by the Proposer during the previous three years. Please verify all contact names, telephone and fax numbers, and e-mail addresses before listing. Incorrect names, telephone and/or fax numbers, or e-mail addresses will be disregarded. Use additional pages if required.

A. COUNTY OF LOS ANGELES AGENCIES
   All contracts with the County during the previous three years must be listed.

<table>
<thead>
<tr>
<th>SERVICE:</th>
<th>SERVICE DATES:</th>
<th>DEPT/ DISTRICT:</th>
<th>CONTACT:</th>
<th>TELEPHONE:</th>
<th>FAX:</th>
<th>E-MAIL:</th>
</tr>
</thead>
<tbody>
<tr>
<td>SERVICE:</td>
<td>SERVICE DATES:</td>
<td>DEPT/ DISTRICT:</td>
<td>CONTACT:</td>
<td>TELEPHONE:</td>
<td>FAX:</td>
<td>E-MAIL:</td>
</tr>
</tbody>
</table>

B. OTHER GOVERNMENTAL AGENCIES AND PRIVATE COMPANIES

<table>
<thead>
<tr>
<th>SERVICE:</th>
<th>SERVICE DATES:</th>
<th>AGENCY/ FIRM:</th>
<th>ADDRESS:</th>
<th>CONTACT:</th>
<th>TELEPHONE:</th>
<th>FAX:</th>
<th>E-MAIL:</th>
</tr>
</thead>
<tbody>
<tr>
<td>SERVICE:</td>
<td>SERVICE DATES:</td>
<td>AGENCY/ FIRM:</td>
<td>ADDRESS:</td>
<td>CONTACT:</td>
<td>TELEPHONE:</td>
<td>FAX:</td>
<td>E-MAIL:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SERVICE:</th>
<th>SERVICE DATES:</th>
<th>AGENCY/ FIRM:</th>
<th>ADDRESS:</th>
<th>CONTACT:</th>
<th>TELEPHONE:</th>
<th>FAX:</th>
<th>E-MAIL:</th>
</tr>
</thead>
<tbody>
<tr>
<td>SERVICE:</td>
<td>SERVICE DATES:</td>
<td>AGENCY/ FIRM:</td>
<td>ADDRESS:</td>
<td>CONTACT:</td>
<td>TELEPHONE:</td>
<td>FAX:</td>
<td>E-MAIL:</td>
</tr>
</tbody>
</table>
PROPOSER'S EQUAL EMPLOYMENT OPPORTUNITY CERTIFICATION

<table>
<thead>
<tr>
<th></th>
<th>YES</th>
<th>NO</th>
</tr>
</thead>
<tbody>
<tr>
<td>Proposer's Name</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Address</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Internal Revenue Service Employer Identification Number</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

In accordance with Los Angeles County Code, Section 4.32.010, the Proposer certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and will be treated equally by the firm without regard to or because of race, religion, ancestry, national origin, or sex and in compliance with all antidiscrimination laws of the United States of America and the State of California.

1. The proposer has a written policy statement prohibiting any discrimination in all phases of employment.
   - [ ] YES
   - [ ] NO

2. The proposer periodically conducts a self-analysis or utilization analysis of its work force.
   - [ ] YES
   - [ ] NO

3. The proposer has a system for determining if its employment practices are discriminatory against protected groups.
   - [ ] YES
   - [ ] NO

4. Where problem areas are identified in employment practices, the proposer has a system for taking reasonable corrective action to include establishment of goals and timetables.
   - [ ] YES
   - [ ] NO

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Proposer</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Authorized representative</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Signature: _______________________
Date: ________________
LIST OF SUBCONTRACTORS

Proposer is required to complete the following. Any Subcontractors listed must be properly licensed under the laws of the State of California for the type of service that they are to perform, AND THEIR LICENSE NUMBERS MUST BE LISTED HEREIN. Failure to do so may result in delay of the award of contract. Do not list alternate subcontractors for the same service.

Proposer in providing the requested services will not utilize Subcontractors. Proposer will perform all required services.

<table>
<thead>
<tr>
<th>Name Under Which Subcontractor Is Licensed</th>
<th>License Number</th>
<th>Address</th>
<th>Specific Description of Subcontract Service</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
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Certification as Minority, Women, Disadvantaged, and Disabled Veteran Business Enterprises: If any of your Subcontractors are currently certified as Minority, Women, Disadvantaged, and Disabled Veteran Business Enterprises by a public agency, complete the following and attach a copy of the proof of certification. All Subcontractors listed in the bid/proposal shall be listed below (make copy of this form, if necessary).

<table>
<thead>
<tr>
<th>Subcontractor Name</th>
<th>Local SBE</th>
<th>SBE</th>
<th>Minority</th>
<th>Women-Owned</th>
<th>Disadvantaged Business</th>
<th>Disabled Veteran</th>
</tr>
</thead>
<tbody>
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</table>

Declaration: I declare under penalty of perjury under the laws of the State of California that the above information is true and accurate.

Print Name:  
Authorized Signature:  
Title:  
Date:  

2 of 3
COMMUNITY BUSINESS ENTERPRISES PARTICIPATION FORM

Contractors are required to indicate their good faith effort in Community Business Enterprises (CBE) participation by indicating on this form their proposed involvement on this project. CBEs are Minority/Women/Disadvantaged/Disabled Veteran owned Business Enterprises (MBE/WBE/DBE/DVBE). This form shall be provided to the COUNTY at the time of Proposal submittal.

LIST OF CBE PARTICIPATION

The following is a list of certified CBE Subcontractors that the Proposer elects to list as a Subcontractor to perform a portion or portions of this work and known suppliers from whom Proposer proposes to procure materials and/or equipment for the work.

<table>
<thead>
<tr>
<th>NAME/ADDRESS</th>
<th>TYPE OF WORK OR PRODUCT</th>
<th>INDICATE MBE/WBE/DBE OR DVBE</th>
<th>PERCENTAGE OF BASE PRICE PROPOSAL</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>
County of Los Angeles
Request for County’s Preference Program Consideration and
Community Business Enterprises Firm/Organization Information Form

I. INSTRUCTIONS: Businesses requesting preference consideration must complete and return this
form for proper consideration of the proposal. Businesses may request consideration for one or
more preference programs. Check all certifications that apply.*

I MEET ALL OF THE REQUIREMENTS AND REQUEST THIS PROPOSAL BE CONSIDERED FOR THE
PREFERENCE PROGRAM(S) SELECTED BELOW. A COPY OF THE CERTIFICATION LETTER ISSUED BY
THE DEPARTMENT OF CONSUMER AND BUSINESS AFFAIRS (DCBA) IS ATTACHED.

☐ Request for Local Small Business Enterprise (LSBE) Program Preference

☐ Certified by the State of California as a small business and has had its principal place of
business located in Los Angeles County for at least one (1) year; or
☐ Certified as a LSBE with other certifying agencies under DCBA’s inclusion policy that has its
principal place of business located in Los Angeles County and has revenues and employee
sizes that meet the State’s Department of General Services requirements; and
☐ Certified as a LSBE by the DCBA.

☐ Request for Social Enterprise (SE) Program Preference

☐ A business that has been in operation for at least one year providing transitional or permanent
employment to a Transitional Workforce or providing social, environmental, and/or human
justice services; and
☐ Certified as a SE business by the DCBA.

☐ Request for Disabled Veterans Business Enterprise (DVBE) Program Preference

☐ Certified by the State of California, or
☐ Certified by U.S. Department of Veterans Affairs as a DVBE; or
☐ Certified as a DVBE with other certifying agencies under DCBA’s inclusion policy that meets the
criteria set forth by: the State of California as a DVBE or is verified as a service-disabled
veteran-owned small business by the Veterans Administration; and
☐ Certified as a DVBE by the DCBA.

*BUSINESS UNDERSTANDS THAT ONLY ONE OF THE ABOVE PREFERENCES WILL APPLY. IN
NO INSTANCE SHALL ANY OF THE ABOVE LISTED PREFERENCE PROGRAMS PRICE OR
SCORING PREFERENCE BE COMBINED WITH ANY OTHER COUNTY PROGRAM TO EXCEED
FIFTEEN PERCENT (15%) IN RESPONSE TO ANY COUNTY SOLICITATION.

DECLARATION: I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE
OF CALIFORNIA THAT THE ABOVE INFORMATION IS TRUE AND ACCURATE.

☐ DCBA certification is attached.

<table>
<thead>
<tr>
<th>Name of Firm:</th>
<th>County WebVen No.:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Print Name:</td>
<td>Title:</td>
</tr>
<tr>
<td>Signature:</td>
<td>Date:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Reviewer’s Signature</th>
<th>Approved</th>
<th>Disapproved</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
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</table>

1 of 2
FORM PW-9

All Proposers responding to the Request for Proposals must complete and return this form for proper consideration of the Proposal.

Firm Name:  
My County (WebVen) Vendor Number:  

II. FIRM/ORGANIZATION INFORMATION: The information requested below is for statistical purposes only. On final analysis and consideration of award, contractor/vendor will be selected without regard to race/ethnicity, color, religion, sex, national origin, age, sexual orientation, or disability.

Business Structure:  
- ❑ Sole Proprietorship  
- ❑ Partnership  
- ❑ Corporation  
- ❑ Nonprofit  
- ❑ Franchise  
- ❑ Other (Please Specify):  

Total Number of Employees (including owners):

Race/Ethnic Composition of Firm. Please distribute the above total number of individuals into the following categories:

<table>
<thead>
<tr>
<th>Race/Ethnic Composition</th>
<th>Owners/Partners/Associate Partners</th>
<th>Managers</th>
<th>Staff</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Male</td>
<td>Female</td>
<td>Male</td>
</tr>
<tr>
<td>Black/African American</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Hispanic/Latino</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Asian or Pacific Islander</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>American Indian</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Filipino</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>White</td>
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</tbody>
</table>

III. PERCENTAGE OF OWNERSHIP IN FIRM: Please indicate by percentage (%) how ownership of the firm is distributed.

<table>
<thead>
<tr>
<th></th>
<th>Black/African American</th>
<th>Hispanic/ Latino</th>
<th>Asian or Pacific Islander</th>
<th>American Indian</th>
<th>Filipino</th>
<th>White</th>
</tr>
</thead>
<tbody>
<tr>
<td>Men</td>
<td>%</td>
<td>%</td>
<td>%</td>
<td>%</td>
<td>%</td>
<td>%</td>
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<tr>
<td>Women</td>
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<td>%</td>
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<td>%</td>
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</tbody>
</table>

IV. CERTIFICATION AS MINORITY, WOMEN, DISADVANTAGED, AND DISABLED VETERAN BUSINESS ENTERPRISES: If your firm is currently certified as a minority, women, disadvantaged, or disabled veteran owned business enterprise by a public agency, complete the following and attach a copy of your proof of certification. (Use back of form, if necessary.)

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Minority</th>
<th>Women</th>
<th>Disadvantaged</th>
<th>Disabled Veteran</th>
<th>Expiration Date</th>
</tr>
</thead>
</table>

V. Proposer further acknowledges that if any false, misleading, incomplete, or deceptively unresponsive statements in connection with this proposal are made, the proposal may be rejected. The evaluation and determination in this area shall be at the Director's sole judgment and his/her judgment shall be final.

DECLARATION: I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA THAT THE ABOVE INFORMATION IS TRUE AND CORRECT.

Authorized Signature:  
Title:  
Date:  

LOCAL SBE-FIRM-ORGANIZATION FORM.DOC Rev. 10/18/16  PW Rev. 10/18/16

2 of 2
GAIN and GROW EMPLOYMENT COMMITMENT

As a threshold requirement for consideration for contract award, Proposer shall demonstrate a proven record for hiring GAIN/GROW participants or shall attest to a willingness to consider GAIN/GROW participants for any future employment opening if they meet the minimum qualifications for that opening. Additionally, Proposer shall attest to a willingness to provide employed GAIN/GROW participants access to the Proposer's employee mentoring program, if available, to assist these individuals in obtaining permanent employment and/or promotional opportunities.

To report all job openings with job requirements to obtain qualified GAIN/GROW participants as potential employment candidates, Contractor shall e-mail: GAINGROW@dpss.lacounty.gov and BSERVICES@wdacs.lacounty.gov.

Proposers unable to meet this requirement shall not be considered for contract award.

Proposer shall complete all of the following information, sign where indicated below, and return this form with their proposal.

A. Proposer has a proven record of hiring GAIN/GROW participants.
   
   ______ YES (subject to verification by County) ______ NO

B. Proposer is willing to provide DPSS with all job openings and job requirements to consider GAIN/GROW participants for any future employment openings if the GAIN/GROW participant meets the minimum qualifications for the opening. "Consider" means that Proposer is willing to interview qualified GAIN/GROW participants.

   ______ YES  ______ NO

C. Proposer is willing to provide employed GAIN/GROW participants access to its employee-mentoring program, if available.

   ______ YES  ______ NO  ______ N/A (Program not available)

<table>
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<tr>
<th>Signature</th>
<th>Title</th>
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<tbody>
<tr>
<td>Firm Name</td>
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</table>

Proposers requesting a Solicitation Requirements Review must submit this form to the County within ten business days of issuance of the solicitation document.

<table>
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<tr>
<th>Proposer Name:</th>
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<tr>
<th>Solicitation Title:</th>
<th>Solicitation No.:</th>
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A Solicitation Requirements Review is being requested because the Proposer asserts that they are being unfairly disadvantaged for the following reason(s): (check all that apply)

- [ ] Application of Minimum Requirements
- [ ] Application of Evaluation Criteria
- [ ] Application of Business Requirements
- [ ] Due to unclear instructions, the process may result in the County not receiving the best possible responses

I understand that this request must be received by the County within ten business days of issuance of the solicitation document.

For each area contested, Proposer must explain in detail the factual reasons for the requested review. (Attach supporting documentation)

Request submitted by:

______________________________________________ ________________________________
(Name) (Title)

Date Transmittal Received by County: ____________ Date Solicitation Released: ____________
Reviewed by: 
CHARITABLE CONTRIBUTIONS CERTIFICATION

Company Name

Address

Internal Revenue Service Employer Identification Number

California Registry of Charitable Trusts "CT" number (if applicable)

The Nonprofit Integrity Act (SB 1262, Chapter 919) added requirements to California's Supervision of Trustees and fundraisers for charitable contributions. The act regulates those receiving and raising charitable contributions.

Check the Certification below that is applicable to your company

☐ Proposer or Contractor has examined its activities and determined that it does not now receive or raise charitable contributions regulated under California's Supervision or Trustees and fundraisers for charitable purposes Act. If Proposer engages in activities subjecting it to those laws during the term of a County contract, it will timely comply with them and provide County a copy of its initial registration with the California State Attorney General's Registry of Charitable Trusts when filed.

OR

☐ Proposer or Contractor is registered with the California Registry of Charitable Trusts under the CT number listed above and is in compliance with its registration and reporting requirements under California law. Attached is a copy of its most recent filing with the Registry of Charitable Trusts as required by Title 11 California Code of Regulations, sections 300-301 and Government Code sections 12585-12586.

________________________________________  __________________________
Signature                                             Date

Name and Title (please type or print)
FORM PW-13

PROPOSER'S LIST OF TERMINATED CONTRACTS

PROPOSER'S NAME: ______________________________________________________

☐ Proposer has not had any contracts terminated in the past three years.

Proposer must list all contracts that have been terminated within the past three years. Terminated contracts are those contracts terminated by an agency or firm before the contract’s expiration date. If a contract(s) was terminated, please attach an explanation on a separate sheet, whether the termination was at the fault of the Proposer or not. Any and all terminated contracts should be accompanied with an explanation. It should be noted that contracts that naturally expired need not be listed. The County is only seeking information on contracts that were terminated prior to expiration.

<table>
<thead>
<tr>
<th>SERVICE:</th>
<th>TERMINATING DATE:</th>
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<tbody>
<tr>
<td>NAME OF TERMINATING FIRM</td>
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<tr>
<td>ADDRESS OF FIRM</td>
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</tr>
<tr>
<td>CONTACT PERSON:</td>
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<td>TELEPHONE:</td>
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<td>E-MAIL:</td>
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<td>ADDRESS OF FIRM</td>
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<td>CONTACT PERSON:</td>
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<td>TELEPHONE:</td>
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<th>SERVICE:</th>
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<th>SERVICE:</th>
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<td>NAME OF TERMINATING FIRM</td>
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<td>FAX:</td>
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<td>E-MAIL:</td>
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</table>

SIGNATURE ___________________________ DATE: ____________________
PROPOSER’S PENDING LITIGATIONS AND JUDGMENTS

Proposer’s Name: _______________________________________________________

☐ Proposer and/or principals are not currently involved in any pending litigation; are not aware of any threatened litigation where they would be a party; and have not had any judgments entered against them within the last five years as of the date of proposal submission.

Proposer and/or principals of the Proposer must list below (use additional pages if necessary) all pending litigation, threatened litigation, and/or any judgments entered against them within the last five years as of the date of proposal submission.

A. ☐ Pending Litigation ☐ Threatened Litigation ☐ Judgment (check one)
   1. Against ☐ Proposer; ☐ Principal; ☐ Both (check as appropriate)
   2. Name of Litigation/Judgment: __________________________________________
   3. Case Number: ______________________________________________________
   4. Court of Jurisdiction: ______________________________________________
   5. Please provide a statement describing the size and scope of the pending/threatened litigation or judgment (use additional page if necessary):

B. ☐ Pending Litigation ☐ Threatened Litigation ☐ Judgment (check one)
   1. Against ☐ Proposer; ☐ Principal; ☐ Both (check as appropriate)
   2. Name of Litigation/Judgment: __________________________________________
   3. Case Number: ______________________________________________________
   4. Court of Jurisdiction: ______________________________________________
   5. Please provide a statement describing the size and scope of the pending/threatened litigation or judgment (use additional page if necessary):

Signature of Proposer: _______________________________ Date: __________
ON-CALL SMART BUSINESS RECYCLING PROGRAM (BRC0000183)
PROPOSER’S INSURANCE COMPLIANCE AFFIRMATION

Proposer’s Name

Address

☐ If awarded the contract: Proposer will comply with the insurance coverage provisions set forth in Exhibit B, Section 5, Indemnification and Insurance Requirements, of this Request for Proposals, and Proposer will procure, maintain, and provide the County with proof of insurance coverage in the coverage amounts and types specified in Exhibit B, Section 5, throughout the entire term of the proposed contract, without interruption or break in coverage.

☐ If you check this box, your proposal will be determined nonresponsive and your proposal will be disqualified. Proposer will not comply with the insurance coverage provisions set forth in Exhibit B, Section 5, Indemnification and Insurance Requirements, of this Request for Proposals, and Proposer will not procure, maintain, and provide the County with proof of insurance coverage in the coverage amounts and types specified in Exhibit B, Section 5, throughout the entire term of the proposed contract, without interruption or break in coverage.

Signature of Proposer: ___________________________________________ Date: __________
CERTIFICATION OF COMPLIANCE WITH THE COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM

The Proposer certifies that:

☐ It is familiar with the terms of the County of Los Angeles Defaulted Property Tax Reduction Program, Los Angeles County Code, Chapter 2.206.

To the best of its knowledge, after a reasonable inquiry, the Proposer/Bidder/Contractor is not in default, as that term is defined in Los Angeles County Code, Section 2.206.020.E, on any Los Angeles County property tax obligation.

The Proposer/Bidder/Contractor agrees to comply with the County's Defaulted Property Tax Reduction Program during the term of any awarded contract.

-OR-

☐ I am exempt from the County of Los Angeles Defaulted Property Tax Reduction Program, pursuant to Los Angeles County Code, Section 2.206.060, for the following reason:

____________________________________________________________________

____________________________________________________________________

I declare under penalty of perjury under the laws of the State of California that the information stated above is true and correct.

<table>
<thead>
<tr>
<th>Print Name:</th>
<th>Title:</th>
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<tbody>
<tr>
<td>Signature:</td>
<td>Date:</td>
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</tbody>
</table>
ZERO TOLERANCE HUMAN TRAFFICKING POLICY CERTIFICATION

<table>
<thead>
<tr>
<th>Company Name:</th>
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<tbody>
<tr>
<td>Company Address:</td>
</tr>
<tr>
<td>City:</td>
</tr>
<tr>
<td>Telephone Number:</td>
</tr>
<tr>
<td>Solicitation/Contract for __________________________________________________________________________________________ Services</td>
</tr>
</tbody>
</table>

PROPOSER CERTIFICATION

Los Angeles County has taken significant steps to protect victims of human trafficking by establishing a zero tolerance human trafficking policy that prohibits contractors found to have engaged in human trafficking from receiving contract awards or performing services under a County contract.

Proposer acknowledges and certifies compliance with Exhibit B, Section 1.OO, Compliance with County’s Zero Tolerance Human Trafficking Policy, of the proposed Contract and agrees that proposer or a member of his staff performing work under the proposed Contract will be in compliance. Proposer further acknowledges that noncompliance with the County’s Zero Tolerance Human Trafficking Policy may result in rejection of any proposal, or cancellation of any resultant Contract, at the sole judgment of the County.

I declare under penalty of perjury under the laws of the State of California that the information herein is true and correct and that I am authorized to represent this company.

<table>
<thead>
<tr>
<th>Print Name:</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Signature:</td>
<td>Date:</td>
</tr>
</tbody>
</table>
Company Name:

Company Address:

City:  State:  Zip Code:

Telephone Number:  E-Mail Address:

Solicitation/Contract for ________________________________________________________ Services

PROPOSER/CONTRACTOR CERTIFICATION

The Los Angeles County Board of Supervisors approved a Fair Chance Employment Policy in an effort to remove job barriers for individuals with criminal records. The policy requires businesses that contract with the County to comply with fair chance employment hiring practices set forth in California Government Code Section 12952, Employment Discrimination: Conviction History (California Government Code Section 12952), effective January 1, 2018.

Proposer/Contractor acknowledges and certifies compliance with fair chance employment hiring practices set forth in California Government Code Section 12952, as indicated in Section 8.56 (Compliance with Fair Chance Employment Practices) of the Contract, and agrees that proposer/contractor and staff performing work under the Contract will be in compliance. Proposer/Contractor further acknowledges that noncompliance with fair chance employment practices set forth in California Government Code Section 12952 may result in rejection of any proposal, or termination of any resultant Contract, at the sole judgment of the County.

I declare under penalty of perjury under the laws of the State of California that the information herein is true and correct and that I am authorized to represent this company.

Print Name:  Title

Signature:  Date:
PROPOSER’S NAME: 
ADDRESS: 
TELEPHONE: 

STATE BELOW THE INFORMATION FOR ALL EQUIPMENT THAT WILL BE DEDICATED AND/OR DESIGNATED PRIMARY BACKUP TO THIS SERVICE

Please list one (1) item per line; DO NOT submit an equipment list in your own format. This form may be reproduced in order to list all equipment.

<table>
<thead>
<tr>
<th>TYPE OF EQUIPMENT</th>
<th>MAKE OF EQUIPMENT</th>
<th>MODEL</th>
<th>YEAR</th>
<th>SERIAL NUMBER</th>
<th>CONDITION OF EQUIPMENT</th>
<th>OPERATIONAL/ NON OPERATIONAL</th>
<th>LOCATION</th>
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Important Note: The information on this form is subject to verification and will not be used for scoring purposes.

Completing this form by itself without including detailed narrative(s) in your proposal or stating "see resume/see attached" on the Description of Services/Experience box without a narrative to support the minimum mandatory requirement of this RFP, any inconsistencies or inaccuracy in the information provided in this form, or this form and/or your Proposal, may subject your Proposal to disqualification or other actions, at the sole discretion of the County.

Proposer must check a box under each section. Failure to check any boxes or provide required responsive information may result in the disqualification of your proposal as non-responsive.

At the time of proposal submission, Proposer must meet the following minimum requirements:

1. Proposer must have a minimum of six years of experience, four years of which must have been in the last six years, either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education and/or business recycling. Note: This Minimum Mandatory Requirement must be met by the proposer. Supplementing this requirement with a subcontractor(s) years of experience is not allowed.

   □ Yes. Please complete the chart below. In addition to responding on this form, as specified in Part I, Section 2.A.5, Experience, please provide a detailed narrative in your proposal to validate this minimum mandatory requirement for scoring of your proposal in this category. Stating "see resume/see attached" is insufficient.

<table>
<thead>
<tr>
<th>Name of Proposer</th>
<th>Description of Services/Experience</th>
<th>Page No.*</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>In addition to responding on this form including dates (month/year), please provide a detailed narrative in your Proposal validating this requirement for your Proposal scoring in this category.</td>
<td></td>
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<tr>
<td></td>
<td>□ Solid Waste Recycling Service/Experience (check where applicable):</td>
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<td></td>
<td>1. Name of Service: ____________________________</td>
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<td>2. Dates of Service Experience: From: <strong><strong><strong>/</strong></strong></strong> To: <strong><strong><strong>/</strong></strong></strong> (Month) (Year) (Month) (Year)</td>
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<td>3. Number of Years of Experience: _________</td>
<td></td>
</tr>
<tr>
<td></td>
<td>4. Name of Gov’t Entity Providing Service to or with: ________________________________</td>
<td></td>
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</tbody>
</table>

Provide a description of this experience with waste reduction in solid waste recycling:
Solid Waste Management Service/Experience (check where applicable):

1. Name of Service: _________________________________________________
2. Dates of Service Experience: From: ______/______ To: ______/______
   (Month) (Year) (Month) (Year)
3. Number of Years of Experience: _________
4. Name of Gov’t Entity Providing Service to or with: ________________________

Provide a description of this experience with waste reduction in solid waste management:

Solid Waste Education Service/Experience (check where applicable):

1. Name of Service: _________________________________________________
2. Dates of Service Experience: From: ______/______ To: ______/______
   (Month) (Year) (Month) (Year)
3. Number of Years of Experience: _________
4. Name of Gov’t Entity Providing Service to or with: ________________________

Provide a description of this experience with waste reduction in solid waste education:

Business Recycling Service/Experience (check where applicable):

1. Name of Service: _________________________________________________
2. Dates of Service Experience: From: ______/______ To: ______/______
   (Month) (Year) (Month) (Year)
3. Number of Years of Experience: _________
4. Name of Gov’t Entity Providing Service to or with: ________________________

Provide a description of this experience with waste reduction in business recycling:

(Please attach additional pages if needed)

*List the page number(s) in the proposal containing the proposer’s experience.

☐ No. Proposer **does not meet** the experience requirement stated above. **If you check this box, your proposal will be immediately disqualified as nonresponsive.**
2. Proposer’s managing employee, who will be assigned to this contract if awarded, must have a minimum of six years of full-time experience, four years of which must have been in the last six years, either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education and/or business recycling. **Note: This Minimum Mandatory Requirement must be met by the proposer’s managing employee. Supplementing this requirement with a subcontractor(s) years of experience is not allowed.**

☐ Yes. Please complete the chart below. **In addition to responding on this form, as specified in Part I, Section 2.A.5, Experience, please provide a detailed narrative in your proposal to validate this minimum mandatory requirement for scoring of your proposal in this category. Stating "see resume/see attached" is insufficient.**

<table>
<thead>
<tr>
<th>Name of Managing Employee</th>
<th>Description of Services/Experience</th>
<th>Page No.*</th>
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</thead>
<tbody>
<tr>
<td></td>
<td><strong>In addition to responding on this form including dates (month/year), please provide a detailed narrative in your Proposal validating this requirement for your Proposal scoring in this category.</strong></td>
<td>Section in proposal detailing this experience</td>
</tr>
</tbody>
</table>

☐ **Solid Waste Recycling Service/Experience (check where applicable):**

1. Name of Service: _________________________________________________
2. Dates of Service Experience: From: ______/______ To: ______/______ (Month) (Year) (Month) (Year)
3. Number of Years of Experience: _________
4. Name of Gov’t Entity Providing Service to or with: ________________________

Provide a description of this experience with waste reduction in solid waste recycling:

☐ **Solid Waste Management Service/Experience (check where applicable):**

1. Name of Service: _________________________________________________
2. Dates of Service Experience: From: ______/______ To: ______/______ (Month) (Year) (Month) (Year)
3. Number of Years of Experience: _________
4. Name of Gov’t Entity Providing Service to or with: ________________________

Provide a description of this experience with waste reduction in solid waste management:
1. **Solid Waste Education Service/Experience (check where applicable):**
   - Name of Service: _________________________________________________
   - Dates of Service Experience: From: ______/______ To: ______/______  
     (Month) (Year) (Month) (Year)
   - Number of Years of Experience: _________
   - Name of Gov’t Entity Providing Service to or with: ________________________

   Provide a description of this experience with waste reduction in solid waste education:

2. **Business Recycling Service/Experience (check where applicable):**
   - Name of Service: _________________________________________________
   - Dates of Service Experience: From: ______/______ To: ______/______  
     (Month) (Year) (Month) (Year)
   - Number of Years of Experience: _________
   - Name of Gov’t Entity Providing Service to or with: ________________________

   Provide a description of this experience with waste reduction in business recycling:

(Please attach additional pages if needed)

*List the page number(s) in the proposal containing the proposer’s managing employee’s resume/experience.

- No. Proposer’s managing employee **does not meet** the experience requirement stated above. **If you check this box, your proposal will be immediately disqualified as nonresponsive.**

3. Proposer must identify a minimum of two qualified Business Recycling Consultants in their proposals who will be assigned to this contract, if awarded. Business Recycling Consultants must have a minimum of three years of full-time experience within the last five years in the business sector in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education, and/or business recycling. **Note:** Proposer may use a subcontractor(s) to meet this Minimum Mandatory Requirement.

- Yes. Please complete the chart below. **In addition to responding on this form, as specified in Part I, Section 2.A.5, Experience, please provide a detailed narrative in your proposal to validate this minimum mandatory requirement for scoring of your proposal in this category. Stating “see resume/see attached” is insufficient.**
<table>
<thead>
<tr>
<th>Name of Business Recycling Consultant</th>
<th>Subcontractor? (Yes/No)</th>
<th>Description of Services/Experience</th>
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<tr>
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<td>□ Yes □ No</td>
<td>□ Solid Waste Recycling Service/Experience (check where applicable):</td>
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<td>1. Name of Service: ____________________________</td>
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<td>2. Dates of Service Experience: From: <em><strong><strong>/</strong></strong></em> To: <em><strong><strong>/</strong></strong></em> (Month) (Year) (Month) (Year)</td>
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<td>3. Number of Years of Experience: _______________</td>
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<td>4. Full Time □ Yes / □ No. If no, how many hours/week ____________</td>
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<td>Provide a description of this experience with waste reduction in solid waste recycling:</td>
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□ Solid Waste Management Service/Experience (check where applicable): |

1. Name of Service: ____________________________ |

2. Dates of Service Experience: From: _____/_____ To: _____/_____ (Month) (Year) (Month) (Year) |

3. Number of Years of Experience: _______________ |

4. Full Time □ Yes / □ No. If no, how many hours/week ____________ |

Provide a description of this experience with waste reduction in solid waste management: |

□ Solid Waste Education Service/Experience (check where applicable): |

1. Name of Service: ____________________________ |

2. Dates of Service Experience: From: _____/_____ To: _____/_____ (Month) (Year) (Month) (Year) |

3. Number of Years of Experience: _______________ |

4. Full Time □ Yes / □ No. If no, how many hours/week ____________ |

Provide a description of this experience with waste reduction in solid waste education:
### Business Recycling Service/Experience (check where applicable):

1. Name of Service: ____________________________________________
2. Dates of Service Experience: From: _____/_____ To: _____/_____
   (Month) (Year) (Month) (Year)
3. Number of Years of Experience: __________
4. Full Time ☐ Yes / ☐ No. If no, how many hours/week __________

Provide a description of this experience with waste reduction in business recycling:

### Solid Waste Recycling Service/Experience (check where applicable):

1. Name of Service: ____________________________________________
2. Dates of Service Experience: From: _____/_____ To: _____/_____
   (Month) (Year) (Month) (Year)
3. Number of Years of Experience: __________
4. Full Time ☐ Yes / ☐ No. If no, how many hours/week __________

Provide a description of this experience with waste reduction in solid waste recycling:

### Solid Waste Management Service/Experience (check where applicable):

1. Name of Service: ____________________________________________
2. Dates of Service Experience: From: _____/_____ To: _____/_____
   (Month) (Year) (Month) (Year)
3. Number of Years of Experience: __________
4. Full Time ☐ Yes / ☐ No. If no, how many hours/week __________

Provide a description of this experience with waste reduction in solid waste management:
1. **Solid Waste Education Service/Experience (check where applicable):**
   
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   | 3. Number of Years of Experience: _________ |   |
   | 4. Full Time ☐ Yes / ☐ No. If no, how many hours/week _________ |   |

   Provide a description of this experience with waste reduction in solid waste education:

2. **Business Recycling Service/Experience (check where applicable):**

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   | 3. Number of Years of Experience: _________ |   |
   | 4. Full Time ☐ Yes / ☐ No. If no, how many hours/week _________ |   |

   Provide a description of this experience with waste reduction in business recycling:

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(Please attach additional pages if needed)

* List the page number(s) in the proposal containing the detail resumes of these Business Recycling Consultants.

- ☐ No. Consultants **do not meet** the experience requirement stated above. **If you check this box, your proposal will be immediately disqualified as nonresponsive.**

4. Proposer's or subcontractor's employee(s) that are directly engaged in consultations assigned to Exhibit A (Scope of Work) Task 3 (Site Visits - Consultations), if applicable, must have a minimum of five years of full-time experience, three years of which must have been either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education and/or business recycling.

**Note:** Proposer may use a subcontractor(s) to meet this Minimum Mandatory Requirement

- ☐ Yes. Please complete the chart below. **In addition to responding on this form, as specified in Part I, Section 2.A.5, Experience, please provide a detailed narrative in your proposal to validate this minimum mandatory requirement for scoring of your proposal in this category. Stating "see resume/see attached" is insufficient.**

Page 7 of 12
<table>
<thead>
<tr>
<th>Name of Experienced Staff Person</th>
<th>Subcontractor? (Yes/No) (If Yes, provide name of Subcontractor)</th>
<th>Description of Services/Experience</th>
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<td>Section in proposal detailing this experience</td>
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<td>4. Full Time ☐ Yes / ☐ No. If no, how many hours/week _________</td>
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<td>5. Name of Gov’t Entity Providing Service to or with: _________________</td>
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<td>Provide a description of this experience with waste reduction in solid waste recycling:</td>
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<td>5. Name of Gov’t Entity Providing Service to or with: _________________</td>
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<td>Provide a description of this experience with waste reduction in solid waste management:</td>
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<td>☐ Solid Waste Education Service/Experience (check where applicable):</td>
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<td>2. Dates of Service Experience: From: __<strong><strong>/</strong></strong> To: __<strong><strong>/</strong></strong></td>
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<td>3. Number of Years of Experience: _________</td>
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<td>4. Full Time ☐ Yes / ☐ No. If no, how many hours/week _________</td>
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<td>5. Name of Gov’t Entity Providing Service to or with: _________________</td>
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<td>Provide a description of this experience with waste reduction in solid waste education:</td>
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<tr>
<td>Name of Experienced Staff Person</td>
<td>Subcontractor? (Yes/No)</td>
<td>Description of Services/Experience</td>
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<td>Subcontractor (if applicable)</td>
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**Business Recycling Service/Experience (check where applicable):**

1. Name of Service: __________________________________________
2. Dates of Service Experience: From: _____/_____ To: _____/_____
   (Month) (Year) (Month) (Year)
3. Number of Years of Experience: _________
4. Full Time □ Yes / □ No. If no, how many hours/week ___________
5. Name of Gov’t Entity Providing Service to or with: _________________

Provide a description of this experience with waste reduction in business recycling:

**Solid Waste Recycling Service/Experience (check where applicable):**

1. Name of Service: __________________________________________
2. Dates of Service Experience: From: _____/_____ To: _____/_____
   (Month) (Year) (Month) (Year)
3. Number of Years of Experience: _________
4. Full Time □ Yes / □ No. If no, how many hours/week ___________
5. Name of Gov’t Entity Providing Service to or with: _________________

Provide a description of this experience with waste reduction in solid waste recycling:

**Solid Waste Management Service/Experience (check where applicable):**

1. Name of Service: __________________________________________
2. Dates of Service Experience: From: _____/_____ To: _____/_____
   (Month) (Year) (Month) (Year)
3. Number of Years of Experience: _________
4. Full Time □ Yes / □ No. If no, how many hours/week ___________
5. Name of Gov’t Entity Providing Service to or with: _________________

Provide a description of this experience with waste reduction in solid waste management:
<table>
<thead>
<tr>
<th>□ Solid Waste Education Service/Experience (check where applicable):</th>
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<tbody>
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<td>1. Name of Service: __________________________________________</td>
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| 3. Number of Years of Experience: ________________ |
| 4. Full Time □ Yes / □ No. If no, how many hours/week ____________ |
| 5. Name of Gov’t Entity Providing Service to or with: _______________ |

Provide a description of this experience with waste reduction in solid waste education:

<table>
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<tr>
<th>□ Business Recycling Service/Experience (check where applicable):</th>
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<tr>
<td>1. Name of Service: __________________________________________</td>
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</table>
| 2. Dates of Service Experience: From: _____/_____ To: _____/_____
  (Month) (Year) (Month) (Year) |
| 3. Number of Years of Experience: ________________ |
| 4. Full Time □ Yes / □ No. If no, how many hours/week ____________ |
| 5. Name of Gov’t Entity Providing Service to or with: _______________ |

Provide a description of this experience with waste reduction in business recycling:

(Please attach additional pages if needed)

* List the page number(s) in the proposal containing the detail resumes of the proposer, subcontractor, or their managing employee.

□ No. Proposer’s or subcontractor’s employee(s) do not meet the experience requirement stated above. If you check this box, your proposal will be immediately disqualified as nonresponsive. If you check this box, your proposal will be immediately disqualified as nonresponsive.

5. Proposer’s or subcontractor’s employee(s) that are directly engaged in consultations assigned to Exhibit A (Scope of Work) Task 4 (Visual Waste Audits), must have a minimum of two years of full-time experience within the last four years providing waste characterization study to a government entity.

**Note: Proposer may use a subcontractor(s) to meet this Minimum Mandatory Requirement**

□ Yes. Please complete the chart below. In addition to responding on this form, as specified in Part I, Section 2.A.5, Experience, please provide a detailed narrative in your proposal to validate this minimum mandatory requirement for scoring of your proposal in this category. Stating "see resume/see attached" is insufficient.
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<th>Description of Services/Experience</th>
<th>Page No.* Section in proposal detailing this experience</th>
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</table>
|                                  | □ Yes  □ No Subcontractor (if applicable) | 1. Name of Service: ________  
2. Dates of Service Experience: From: _______/_____/______ To: _______/_____/______ (Month) (Year) (Month) (Year)  
3. Number of Years of Experience: ________  
4. Full Time □ Yes / □ No. If no, how many hours/week _________  
5. Name of Gov't Entity Providing Service to or with: ______________  
Provide a description of this experience with waste characterization study: | |

(Please attach additional pages if needed)  
* List the page number(s) in the proposal containing the detail resumes of the proposer, subcontractor, or their managing employee.

□ No. Proposer's or subcontractor's employee(s) do not meet the experience requirement stated above. If you check this box, your proposal will be immediately disqualified as nonresponsive. **If you check this box, your proposal will be immediately disqualified as nonresponsive**
Proposer declares under penalty of perjury that the information stated above is true and accurate. Proposer further acknowledges that if any false, misleading, incomplete, or deceptively unresponsive statements in connection with this proposal are made, the proposal may be rejected at the sole discretion of the County.

<table>
<thead>
<tr>
<th>Bidder's Name:</th>
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<tr>
<td>Address:</td>
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<td>Authorized representative:</td>
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Signature:  

Date:

P:\aepub\Service Contracts\CONTRACT\Anna\BUSINESS RECYCLING\2020 RFP\01 RFP\04.3 Form PW-20 Min Req Form.doc
Forty-two percent of businesses in Los Angeles County have five or fewer employees. Only about 4 percent of businesses in the area exceed 100 employees. According to the Los Angeles Times and local economists, it is not large corporations, but these small companies that are generating new jobs and helping move Los Angeles County out of its worst recession in decades.

**WE RECOGNIZE...**

The importance of small business to the County:

- In fueling local economic growth.
- Providing new jobs.
- Creating new local tax revenues.
- Offering new entrepreneurial opportunity to those historically under-represented in business.

The County can play a positive role in helping small business grow:

- As a multibillion dollar purchaser of goods and services.
- As a broker of intergovernmental cooperation among numerous local jurisdictions.
- By greater outreach in providing information and training.
- By simplifying the bid/proposal process.
- By maintaining selection criteria which are fair to all.
- By streamlining the payment process.

**WE THEREFORE SHALL:**

1. Constantly seek to streamline and simplify our processes for selecting our vendors and for conducting business with them.

2. Maintain a strong outreach program, fully coordinated among our departments and districts, as well as other participating governments to: (a) inform and assist the local business community in competing to provide goods and services; and, (b) provide for ongoing dialogue with and involvement by the business community in implementing this policy.

3. Continually review and revise how we package and advertise solicitations, evaluate, and select prospective vendors, address subcontracting, and conduct business with our vendors, in order to: (a) expand opportunity for small business to compete for our business; and, (b) to further opportunities for all businesses to compete regardless of size.

4. Ensure that staff who manage and carry out the business of purchasing goods and services are well-trained, capable, and highly motivated to carry out the letter and spirit of this policy.
Listing of Contractors Debarred in Los Angeles County

List of Debarred Contractors in Los Angeles County may be obtained by going to the following website:

County of Los Angeles
Lobbyist Ordinance

IT'S THE LAW

It may affect you!

Chapter 2.160 of the Los Angeles County Code requires Lobbyists, Lobbying Firms and Lobbyist Employers to register with the Executive Office of the Board of Supervisors. This ordinance imposes extensive reporting requirements on individuals, businesses and other organizations. It places restrictions on the activities of anyone seeking to influence an official action of the County of Los Angeles including actions of the Board of Supervisors or the granting or denial of County contracts, licenses, permits, grants and franchises.

YOU MAY BE CONSIDERED A COUNTY LOBBYIST

If you are compensated to communicate directly (or through agents) with any County official for the purpose of influencing official action, then you may be required to register with the Executive Office of the Board of Supervisors. The requirement to register is the same whether you are an employee of, or on contract with, a firm or organization with business before the County. Additionally, an individual or business entity may be considered a County Lobbying Firm if it receives compensation to influence the County on behalf of any other persons or businesses. An individual, business entity or organization that employs or contracts with another individual or firm to represent or make contacts with a County agency on their behalf to influence County action may be considered a County Lobbyist or Lobbyist Employer who must also register. If in doubt, it is best to register.

Furthermore, each person or entity who is not otherwise required to register as a County Lobbyist, Lobbying Firm or Lobbyist Employer, but who directly or indirectly expends $5,000 or more during a calendar quarter to influence official action need not register BUT must report the expenditure to the Executive Office of the Board of Supervisors on a form available from the Executive Office.

HERE'S HOW TO COMPLY WITH THE LAW

Within 10 days of qualifying as a County Lobbyist, Lobbying Firm, or Lobbyist Employer as described in the ordinance, you must register with the Executive Office of the Board of Supervisors.

Registering with the County is easy. To receive a copy of the ordinance and registration forms, or to receive additional information or answers to specific questions, please contact the Executive Office of the Board of Supervisors at the following address or you may call one of the following telephone numbers:

Executive Office of the Board of Supervisors
County of Los Angeles
383 Kenneth Hahn Hall Of Administration
500 West Temple Street
Los Angeles, California 90012
(213) 974-1093 (213) 974-1578

A copy of the ordinance is available for your review at this County facility or on the Internet.

http://bos.co.ca.ca.us/

Thank you for your cooperation and attention.

REGISTERING IS IMPORTANT

Failure to comply with the ordinance may subject offending Lobbyists, Lobbying Firms, and Lobbyist Employers to serious penalties including fines up to $2,000 and denial of contracts, licenses, permits, grants or franchises. Moreover, some violators may be refused permission to address the Board of Supervisors or any County commission.
BY AND BETWEEN

LOS ANGELES COUNTY
PUBLIC WORKS

AND

[NAME OF CONTRACTOR]

FOR

ON-CALL SMART BUSINESS RECYCLING PROGRAM
(BRC0000183)
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SAMPLE AGREEMENT FOR
ON-CALL SMART BUSINESS RECYCLING PROGRAM (BRC0000183)

THIS AGREEMENT, made and entered into this ___ day of __________, 2020, by and between the COUNTY OF LOS ANGELES, a subdivision of the State of California, a body corporate and politic (hereinafter referred to as COUNTY) and [Name of CONTRACTOR], a [State of Incorporation] [Form of Entity] (hereinafter referred to as CONTRACTOR).

WITNESSETH

FIRST: The CONTRACTOR, for the consideration hereinafter set forth and the acceptance by the Board of Supervisors (Board) of said COUNTY of the CONTRACTOR'S Proposal filed with the COUNTY on __________, 2020, hereby agrees to provide services as described in this Contract for On-Call Smart Business Recycling Program.

SECOND: This AGREEMENT, together with Exhibit A, Scope of Work; Exhibit B, Service Contract General Requirements; Exhibit C, Internal Revenue Service Notice 1015; Exhibit D, Safely Surrendered Baby Law Posters; Exhibit E, Defaulted Property Tax Reduction Program; and Exhibit F, Performance Requirements Summary; the CONTRACTOR'S Proposal, all attached hereto; the Request for Proposals; and Addenda to the Request for Proposals, all of which are incorporated herein by reference, are agreed by the COUNTY and the CONTRACTOR to constitute the Contract.

THIRD: The COUNTY agrees, in consideration of satisfactory performance of the foregoing services in strict accordance with the Contract specifications to the satisfaction of the Director of Public Works, to pay the CONTRACTOR pursuant to the Schedule of Prices set forth in the Proposal and attached hereto as Form PW-2, an amount not to exceed $______________ per year, or such greater amount as the Board may approve (Maximum Contract Sum).

FOURTH: This Contract's initial term shall be for a period of 2 years commencing upon the Board's approval and execution between both parties, whichever occurs last. The COUNTY shall have the sole option to renew this Contract term for up to two additional one-year periods and six month-to-month extensions for a maximum total Contract term of 4 years and six months. Each such option shall be exercised at the sole discretion of the COUNTY. The COUNTY, acting through the Director, may give a written notice of intent to renew this Contract at least ten days prior to the end of each term. At the sole discretion of the COUNTY, in lieu of renewing the Contract for the full one year, this Contract may be renewed on a month-to-month basis, upon written notice to the CONTRACTOR at least ten days prior to the end of a term. The Director will provide a written notice of nonrenewal at least ten days before the last day of any term, in which case this Contract shall expire as of midnight on the last day of that term. Where all option years have been exercised, the Director will not provide a written notice of nonrenewal.
FIFTH: The CONTRACTOR shall bill monthly, in arrears, for the work performed during the preceding month. Work performed shall be billed at the hourly rates and/or unit prices quoted in Form PW-2, Schedule of Prices.

SIXTH: Public Works will make payment to the CONTRACTOR within 30 days of receipt and approval of a properly completed and undisputed invoice. However, should the CONTRACTOR be certified by the COUNTY as a Local Small Business Enterprise, payment will be made in accordance with Board of Supervisors Policy No. 3.035, Small Business Liaison and Prompt Payment Program. Each invoice shall be in triplicate (original and two copies) and shall itemize the work completed. The invoices shall be submitted to:

Los Angeles County Public Works
Attention Fiscal Division, Accounts Payable
P.O. Box 7508
Alhambra, CA 91802-7508

SEVENTH: In no event shall the aggregate total amount of compensation paid to the CONTRACTOR exceed the amount of compensation authorized by the Board. Such aggregate total amount is the Maximum Contract Sum.

EIGHTH: The CONTRACTOR understands and agrees that only the designated Public Works Contract Manager is authorized to request or order work under this Contract. The CONTRACTOR acknowledges that the designated Contract Manager is not authorized to request or order any work that would result in the CONTRACTOR earning an aggregate compensation in excess of this Contract's Maximum Contract Sum.

NINTH: If requested by the Contractor, the contract (hourly, daily, monthly, etc.) amount may, at the sole discretion of the County, be increased at the time of contract renewal, if exercised by the County, based on the most recently published percentage change in the U.S. Department of Labor, Bureau of Labor Statistics' Consumer Price Index (CPI) for the Los Angeles-Long Beach-Anaheim area for the 12-month period preceding the renewal date, which shall be the effective date for any Cost-of-Living Adjustment (COLA). However, any increase shall not exceed the general salary movement granted to County employees as determined by the Chief Executive Officer as of each July 1 for the prior 12-month period. Furthermore, should fiscal circumstances ultimately prevent the Board from approving any increase in County employee salaries, no COLA will be granted. Upon approval of COLA, a notification will be sent to the Contractor.

TENTH: In the event that terms and conditions, which may be listed in the CONTRACTOR'S Proposal, conflict with the COUNTY'S specifications, requirements, and terms and conditions as reflected in this AGREEMENT including, but not limited to, Exhibits A through F, inclusive, the COUNTY'S provisions shall control and be binding.

ELEVENTH: The CONTRACTOR agrees in strict accordance with the Contract specifications and conditions to meet the COUNTY’S requirements.
TWELFTH: This Contract constitutes the entire agreement between the COUNTY and the CONTRACTOR with respect to the subject matter of this Contract and supersedes all prior and contemporaneous agreements and understandings. This CONTRACT may be signed by the parties hereto in separate counterparts, including both counterparts that are executed on paper and counterparts that are in the form of electronic signatures. Electronic signatures include facsimile or e-mail electronic signatures. Each executed counterpart shall be deemed an original. All counterparts, taken together, constitute the executed Agreement.

The parties hereby acknowledge and agree that electronic records and electronic signatures, as well as facsimile signatures, used in connection with the execution of this Agreement and electronic signatures, facsimile signatures or signatures transmitted by electronic mail in so-called pdf format shall be legal and binding and shall have the same full force and effect as if a paper original of this Agreement had been delivered and had been signed using a handwritten signature. Contractor and County (i) agree that an electronic signature, whether digital or encrypted, of a party to this Agreement is intended to authenticate this writing and to have the same force and effect as a manual signature, (ii) intend to be bound by the signatures (whether original, faxed or electronic) on any document sent or delivered by facsimile or, electronic mail, or other electronic means, (iii) are aware that the other party will reply on such signatures, and (iv) hereby waive any defenses to the enforcement of the terms of this Agreement based on the foregoing forms of signature. If this Agreement has been executed by electronic signature, all parties executing this document are expressly consenting under the United States Federal Electronic Signatures in Global and National Commerce Act of 2000 (E-SIGN) and California Uniform Electronic Transactions Act (UETA)(Cal. Civ. Code § 1633.1, et seq.), that a signature by fax, e-mail or other electronic means shall constitute an Electronic Signature to an Electronic Record under both E-SIGN and UETA with respect to this specific transaction.
IN WITNESS WHEREOF, the COUNTY has, by order of its Board of Supervisors, caused these presents to be subscribed by the Director of Public Works, and the CONTRACTOR has subscribed its name by and through its duly authorized officers, as of the day, month, and year first written above.

COUNTY OF LOS ANGELES

By ________________________________
Director of Public Works

APPROVED AS TO FORM:

RODRIGO A. CASTRO-SILVA
Acting County Counsel

By ________________________________
Deputy

[NAME OF CONTRACTOR]

By ________________________________
Its President

Type or Print Name

By ________________________________
Its Secretary

Type or Print Name
SCOPE OF WORK
ON-CALL SMART BUSINESS RECYCLING PROGRAM (BRC0000183)

A. Los Angeles County Public Works Contract Manager

The Los Angeles County Public Works Contract Manager (CM) will be Mr. Clark Ajwani of Environmental Programs Division who may be contacted at (626) 458-5163 or cajwani@pw.lacounty.gov Monday through Thursday, 7 a.m. to 5 p.m. The CM or his designee is the only person(s) authorized to request work of the Contractor. From time to time, Public Works may change the Contract Manager. The Contractor will be notified in writing when there is a change in the Contract Manager.

B. Work Location

Contractor shall perform the contracted services throughout County of Los Angeles including incorporated cities and unincorporated areas. In this contract, the unincorporated areas are referred to as County unincorporated communities or CUC.

C. Request of Work from Contractor

The CM will request services from the Contractor on an on-call and intermittent basis. The CM reserves the right to determine if any work is or will be needed and/or requested under this Contract at the County’s sole and absolute discretion. The Contractor waives all claims against the County for damages or loss of any nature resulting from the County’s failure to use the Contractor’s services including, but not limited to, loss profit.

D. Contract Cost

All services required in this Exhibit A, Scope of Work, shall be included in the prices quoted by the Contractor in Form PW-2, Schedule of Prices, unless stated otherwise in the Contract.

E. Introduction

The Contractor will assist with implementation of the County's Smart Business Recycling Program which is an essential part of the County's effort to achieve its overall waste diversion goals as determined in the County’s Roadmap to a Sustainable Waste Management Future and compliance with various State laws passed over the last 30 years. With the exception of Task 1, which is an ongoing Task, the Contractor will provide Task services (Task(s)) described in Section H (Program Tasks) only upon request from the CM. The CM may select which services within each Task are to be provided by the Contractor on an as-needed basis.
Residents and businesses in the County dispose of approximately 10.3 million tons of solid waste each year. The California Integrated Waste Management Act of 1989, also known as Assembly Bill 939 (AB 939), requires cities and counties in California to divert 50 percent of their generated solid waste from disposal in landfills. AB 939 also requires the County to provide 15 years of disposal capacity on a Countywide basis. In addition, the passage of California State Assembly Bill 341 (AB 341) establishes mandatory commercial recycling (MCR) and a State goal to source reduce, recycle, or compost no less than 75 percent of the solid waste generated by 2020. The MCR requirement applies to all business that generates 4 cubic yards, or more, of commercial solid waste per week and multifamily residential dwellings of five units or more. Each jurisdiction is required to implement a commercial waste recycling program and track business compliance.

AB 1826 Chesbro (Chapter 727, Statutes of 2014), Mandatory Commercial Organics Recycling, requires businesses to recycle their organic waste on and after April 1, 2016, depending on the amount of waste they generate per week. This law also requires that local jurisdictions across the state implement an organic waste recycling program to divert organic waste generated by businesses, including multifamily residential dwellings that consist of five or more units.

SB 1383 (Lara, Chapter 395, Statutes of 2016), Short-Lived Climate Pollutants (SLCP): Organic waste Methane Emissions Reductions, establishes methane emissions reduction targets in a statewide effort to reduce emissions of short-lived climate pollutants (SLCP) in various sectors of California's economy. SB 1383 establishes targets to achieve a 50 percent reduction in the level of the statewide disposal of organic waste from the 2014 level by 2020 and a 75 percent reduction by 2025. The law grants CalRecycle the regulatory authority required to achieve the organic waste disposal reduction targets and establishes an additional target that not less than 20 percent of currently disposed edible food is recovered for human consumption by 2025.

F. Smart Business Recycling Program

In 1994, the County established the Smart Business Recycling Program (SBR Program or Program) to help businesses in the CUC to reduce and recycle waste and, thereby, preserve landfill capacities. "Business" in this contract means a commercial or public entity including, but not limited to, a firm, partnership, proprietorship, joint stock company, corporation, or association that is organized as a for-profit or nonprofit entity, or a multifamily residential dwelling.
Since 1994, businesses located in the CUC have benefitted from services offered through the SBR Program such as free on-site waste reduction consultation, waste audits, and industry specific recommendations to implement recycling programs or enhance waste management practices. Over the years, the Program has continued to evolve to remain relevant to meet the needs of the businesses and multi-family residences to comply with State laws. The Contractor will assist the County to implement the SBR Program to help businesses achieve recycling and diversion and comply with State and local waste management and recycling requirements.

Below are examples of other supporting programs developed and associated with SBR Programs that the Contractor may assist with:

1. **Food Donation and Recovery Outreach Program (Food DROP)**

   Food DROP provides resources for businesses operating in the CUC to safely donate their excess edible food to fight hunger and reduce food waste in Los Angeles County as required by SB 1383 for certain businesses. The program provides businesses and residents with the information on state legislation regarding organic waste diversion and food donation; Los Angeles County Department of Public Health’s food safety guidelines; tips on how to preserve foods and prevent unnecessary purchase; information on tax benefits; interactive map to locate local food recovery partners that accept edible food; tracking forms for food generating businesses and food recovery organizations to record food donations and report to jurisdictions.

2. **A Day Without Hunger Campaign**

   In 2019, County launched a campaign under the theme of "A Day Without Hunger" to raise the awareness of food insecurity and promote County’s Food DROP program. During the campaign, a series of food recovery/distribution and community outreach and education engagement events held throughout Los Angeles County to educate the public on the food insecurity situation that Los Angeles County faces and encourage food donation instead of disposal. At "A Day Without Hunger Events", businesses are encouraged to bring surplus unopened, non-perishable (retail packaged) food items. Residents who need food are encouraged to come and receive free nutritious food and watch live demonstrations on healthy meal preparations.

G. **Work Descriptions**

The CM has the sole option to reschedule or discontinue any approved Tasks or Program functions due to time constraints or changes in priorities. The CM may reallocate or reserve any unspent funds. To achieve the SBR Program's goals, the Contractor shall perform the Tasks and provide the deliverables identified in this Exhibit A, Scope of Work, as requested by the CM.
Program Tasks assigned to the Contractor by the CM may encompass several deliverables and require the Contractor to perform several specific Tasks. All Tasks will be paid at the unit prices specified in Form PW-2 (Schedule of Prices).

The Contractor shall use staff identified in the Contractor’s proposal to perform services under this Contract. The Contractor shall identify each staff corresponding to the titles/positions listed in Form PW-2 (Schedule of Prices) for Tasks 5, 6, and 7. Whenever there is a change in staff, the Contractor shall obtain pre-approval from the CM and the replacement staff shall have equivalent or higher qualifications to perform the work.

The Contractor may employ/subcontract with Business Recycling Consultants (BRCs) to assist with conducting activities such as on-site consultations. All BRCs shall be trained and have at least three years of full-time experience in the field of integrated solid waste management and environmental preservation and shall be knowledgeable of applicable regulations. BRCs shall be courteous, professional, and shall provide assistance to the Contractor to provide Program services. When required for the work, BRCs shall be fluent in Spanish and Chinese or demonstrate their ability to adequately communicate with constituents that only speak Spanish or Chinese.

H. Program Tasks/Deliverables

Task 1 - Monthly Report and Meetings

1.1 Kick-off meeting:

Prior to beginning work, Contractor shall hold a kick-off meeting with CM at Public Works headquarters unless an alternative location is directed by the CM.

The kick-off meeting shall be compensated at the unit price specified in Schedule of Prices Form PW-2 Task 1.

1.2 Monthly Meetings:

Contractor shall hold monthly meetings with Public Works at the Public Works headquarters, unless an alternative location is directed by the CM, to discuss Contract status, pertinent issues, progress made, work done or pending items, any problems encountered, and Program recommendations. Within three business days prior to the meeting, Contractor shall submit an agenda. The agenda shall include topics to discuss with sub-bullets indicating the status of Contract Deliverables and issues that needs to be addressed. Within 2 business days after the monthly meeting, the Contractor shall prepare and submit draft minutes of the monthly meeting with action items for both the Contractor and the County to complete by specified due dates. The CM will typically finalize and approve the meeting minutes within 2 business days of receiving the meeting minutes.
minutes. The final minutes with edits incorporated shall be submitted within three business days after CM provides comments to the Contractor.

1.3 Monthly Report:

Contractor shall prepare and submit a monthly report by the 5th day of each month for review and approval by CM. If the 5th falls on a weekend, the monthly report shall be submitted the next business day. The report shall contain the status of contract tasks, deliverables, work completed during the previous month and tasks to be worked on the next month. The monthly report and meeting minutes for the same month must be attached to the monthly invoice. A final report with edits incorporated, shall be submitted within five business days after CM provides comments to the Contractor.

1.4 Task Cost:

All activities within this Task are included within the unit price specified in the Schedule of Prices Form PW-2 for Task 1, including but not limited to preparing the monthly reports, invoices, agendas, minutes and attending the monthly meeting.

Task 2 - Education and Outreach (Upon CM Request Only)

2.1 Preparation of Outreach Materials:

Contractor shall create educational outreach materials that promote the County's SBR Program as well as associated programs such as Food DROP or other materials that would assist businesses with waste reduction or recycling, such as how to comply with SB 1383 ("Outreach Materials").

Outreach Materials may consist of designing webpages, posters, postcards, flyers, newsletters, videos, and brochures and developing content that explain the Program and applicable State laws and present businesses with practical solutions on how to implement recycling activities at their businesses and reduce waste.

All Outreach Materials must first be approved by the CM prior to production and distribution. Contractor shall utilize a graphic designer to develop the layout of the Outreach Materials. Outreach Materials must be professional, colorful, simple, appealing, and contain appropriate subject matter. Production of Outreach Materials in languages other than English, such as Spanish and Chinese, may be requested or approved by the CM.

Contractor shall submit drafts and alternative layouts of the Outreach Materials for CM approval. The Contractor shall complete the printing of the Outreach Materials within three weeks of CM approval. The final Outreach Materials must
be provided to the County in the file format requested by the CM. All graphics shall be in PC-readable format as or equivalent to Microsoft Publisher, Adobe Illustrator, PageMaker, or Photoshop. The Contractor shall purchase images as necessary for use in an editable format and with ownership of the materials consistent with Exhibit B, Section 13 (Proprietary Considerations).

All work required for completion of Outreach Materials to the satisfaction of the CM shall be compensated at the unit price specified in Schedule of Prices Form PW-2 Task 2. The unit price in Schedule of Prices Form PW-2 Task 2 includes ten alternative designs and requests for up to 4 revisions to the selected layout. If more than 4 revisions are necessary, Contractor shall submit a quote for approval by the CM based on the hourly unit price specified in Schedule of Prices, Form PW-2, for Task 2a. Printing and mailing outreach materials shall be compensated at the unit price specified in Schedule of Prices, Form PW-2, for Task 2b. Delivering and posting posters and/or hand delivering brochures shall be compensated at the unit price specified in Schedule of Prices, Form PW-2, for Task 8a.

2.2 SBR Program Website Enhancement:

The County's Information Technology Division (ITD) hosts and maintains the current SBR Program website. Upon request from the CM, the Contractor shall review current website content (e.g., current resources, content information, registrations forms, layout/format, etc.) and provide recommendations on how to revise the design and content as needed. The Contractor shall draw from experiences performing other Tasks for this Program, along with current industry trends from other environmental educational programs. If approved by the Contract Manager, the Contractor shall implement the recommended enhancements. The current website can be viewed at www.smartbusinessrecycling.com.

Upon the CM approving the recommended website revisions, the Contractor shall began working on the design and participate in deploying the website enhancements which shall include, but are not limited to, the following:

- Scheduling meetings and/or conference calls with CM and/or ITD.
- Finalizing requirements, text, content, comps, design, layout, wire frames, and/or mock-ups.
- Providing web-ready content, images, graphics, pictures, icons, etc.
- Designing for 1024X768 screen size and also viewable on 800X600.
- Providing all the source files for ITD to program and code.
- Participating in user acceptance testing to provide approval prior to deployment.

The Contractor is responsible to plan, program and deliver the product including source codes, images, graphics, pictures, icons, etc. to the CM. ITD will test and deploy the website enhancements. The Contractor is
responsible for fixing any bugs in PW development environment before final acceptance.

The Contractor or subcontractor staff assigned to this program task must have experience creating, designing, and enhancing websites.

All design concepts, source files, license rights, logos, images, icons, pictures, content, copyright, trademark, and any and all items produced as deliverables for enhancements to the SBR Website will be transferred to and owned by the County as described in Section 13 Proprietary Considerations of Exhibit B. All design concepts, content, recommendations, and enhancements must comply with Public Works’ Web Development Standards, which can be found at: http://pw.lacounty.gov/go/webstandards.

Enhancements to the SBR website pages and/or other webpage designs shall be compensated hourly at the unit price specified in Schedule of Prices, Form PW-2, Task 2a and includes, but is not limited to, preparing recommendations, attending meetings, and providing the County with mock-ups, alternative designs, source files/ code, and other deliverables.

2.3 Event Planning:

The Contractor shall plan and/or participate in events and venues to encourage pragmatic waste management practices among businesses, communities, organizations, and groups. When planning events, the Contractor shall create and submit a comprehensive work plan, for CM approval, which includes, but is not limited to, identifying target audiences, presenters, presentation content, theme, event venue, hours of the event, activities, catering services, seating, sign-in attendance sheets, parking, special accommodations, releases, recycling and trash containers, security if necessary, audio visual equipment requirements, setup and disassembly, insurance and permitting requirements, cost estimates, alternatives, and other event hosting activities. Contractor may employ/subcontract with an Event Planner that specialize in planning community events, school assemblies, stakeholder outreach forums, workshops, and other public meetings, including legally-required public hearings. Community events may have various forms of entertainment, food, and education activities for families with children. With CM approval, the Contractor may work with an Event Planner to host the event. The Contractor is required to provide a master of ceremonies as appropriate, or as directed by the CM. The Contractor shall design a flyer or notification to publicize the event.

Planning and hosting an event as described herein shall be compensated at the unit price specified in Schedule of Prices Form PW-2 Task 2c. Printing and mailing notices about the event shall be compensated at the unit price specified in Schedule of Prices Form PW-2 Task 2b.
2.4 Presentations and Training:

Under this sub-Task, the Contractor shall attend and make presentations to businesses, business associations, government bodies, resident council groups, and other entities at conferences, webinars, training, seminars, school assemblies, community events, and other gatherings hosted by the County or another organization. At these various types of events, the Contractor may be directed to present, participate in group panel discussions, or host round table discussions. the Contractor shall develop the presentation material to inform attendees of available County services such as the SBR program as well as other County environmental programs and franchise agreements to help them comply with the various State laws and requirements. The Contractor shall provide training to County staff and other organizations identified or approved by the CM. All presentation and training materials shall feature the latest compelling case studies to help the intended audience implement environmentally conscientious waste diversion practices that provide cost savings such as source reduction. The Contractor shall also be able to provide Zero Waste Certification Training including a broad overview of Zero Waste principles and practices covering public policy, programs, technology and measurement, so the certified personnel will be able to minimize non-hazardous solid wastes and maximize the efficiency in the use of resources.

Preparing presentations, attending events and conferences described in this section, training, and presenting shall be compensated at the unit price specified in Schedule of Prices Form PW-2 Task 2d. Any event entry fees or other related costs for presentations will be reimbursed at the cost to the Contractor, at actual cost, with prior approval from the CM.

Task 3 - Site Visit Consultations/Assessments (Upon CM Request Only)

Under this Task, the Contractor shall visit various types of businesses located in the CUC particularly large organic generators such as large venues, schools, and County facilities (may not be limited to those only in the CUC) to provide evaluations, consultations and assessments regarding enhancing solid waste management, reduction and recycling strategies; setting up arrangements with recycling haulers and/or recyclers; distribute Outreach Materials to stimulate environmentally sound business practices; supply various promotional items and recycling containers (further described in Task 8); and gather information that will help the County report accurate information to CalRecycle.

3.1 Site Visit Plan:

As directed by the CM, the Contractor shall submit a Site Visit Plan which shall include, but not limited to, identifying the types of businesses that will be visited, a list of business addresses to be contacted and visited, the number of hours the visits are estimated to take, the survey questionnaires that will be used (Task 7),
promotional items (Task 8) and Outreach Materials (Task 2) that will be distributed, the number of attempts to visit, and the recommendation template that will be given to businesses once the site visit is completed. It is anticipated a Site Visit Plan will be requested quarterly.

3.2 Scheduling Site Visits

Within one week of the CM's approval of the Site Visit Plan, the Contractor shall solicit and schedule the site visits at specified businesses.

The County will not reimburse the Contractor for unsuccessful attempts to visit a business that is listed on a Site Visit Plan. Prior to following up on requests to reschedule a visit to businesses, the Contractor shall receive approval from the CM.

3.3 On-Site Consultations

The Contractor shall focus on providing effective consultation for businesses to subscribe to recycling service and implement new or improved waste management practices. The Contractor shall discuss educational materials with the business' representative highlighting the County's waste reduction and recycling services, the State's mandatory commercial recycling and mandatory commercial organic recycling requirements, the benefits of environmental preservation, how businesses can benefit and profit through recycling and waste reduction, and other practical ways to enhance recycling and waste reduction practices including the potential option of food donation.

Contractor shall determine if the business is subscribed to recycling and organics recycling services, and if not, recommend the County's service and programs. This Task may include interaction, collaboration, or outreach to Commercial Franchise waste haulers. At each location, the Contractor shall identify landscaping, food donation, self-hauling, janitorial services, backhauling, and all other third-party waste reduction or recycling activity at each business for entry into the information in the County's reporting or data management system. A third-party recycling company is a company that picks up recyclables such as plastics, paper, cardboard, metals, and other reusable or recoverable materials and transports the commodities to recycling facilities or material recovery facilities. Information that the Contractor shall collect includes, but is not limited to, the name of the landscaper, non-profit, janitorial service company, or third-party recycler; the commodity being recycled; current level of service and its cost; and, the facility where the commodity is processed. Contractor staff assigned to On-Site consultations shall have the experience identified as BRCs on page A.4.
3.4 Waste reduction and recycling reports:

When directed by the CM, the Contractor shall provide the business with a waste reduction and recycling report for businesses visited and provide the County with a copy of the report. The report shall contain an analysis of the business' current service levels, recommended recycling service, current recycling service activities, and/or self-hauling or third-party hauling activities. If no recycling service exists, Contractor shall provide an explanation. The report shall indicate if there is adequate space onsite for the business to recycle, along with recommendations to reassess the service levels and frequency of pick-ups. If necessary, the report shall indicate if a de minimis or space waiver shall be considered by the County in alignment with the State's SB 1383 organic waste regulations (See section SB 1383 Waivers in the Formal Regulatory Text at calrecycle.ca.gov/laws/rulemaking/slcp). Contractor shall provide all labor and materials needed to mail or email (email addresses may not be available) the report to the businesses within one month of their site visit.

Contractor shall submit the recommendations in the Waste reduction and recycling reports, accompanying documents, and similarly developed reports to the CM for review and approval prior to its use.

3.5 Data Management:

All information gathered by the Contractor shall be entered into the Los Angeles County Solid Waste Information Management System (SWIMS) database or similarly developed database or other web-based applications, and mobile apps on iOS and Android tablets/ phones as directed by the CM.

3.6 Task Costs:

Billable On-Site Consultations hours shall include the number of hours to complete site visits which includes, but is not limited to, the hours to prepare the Site Visit Plan, research, set up recycling arrangements with recyclers, travel to the location(s), conduct follow-up activities, prepare report(s), and enter data. Billable hours shall not exceed the maximum allowable hours shown on Table 1c for the respective facilities. The site visit schedule and estimated hours for each location must be approved by the CM prior to each visit. The billable hourly rate for On-Site Consultations shall be the unit price for Site Visit Consultations/Assessments as specified in Schedule of Prices, Form PW-2, Task 3.

If the Contractor estimates that additional hours will be needed to complete any site visits, in excess of the maximum hours indicated on Table 1c, the Contractor may request that the CM authorize additional hours prior to the site visits. CM will review the request and any information provided to support the request and may approve or deny the request at his or her sole discretion.
Task 4 - Visual Waste Audits and Waste Characterizations (Upon CM Request Only)

The Contractor shall have the capacity and proficiency to perform visual waste audits and full-scale waste characterizations at various locations upon request by the CM. Contractor staff assigned to this Task shall have the training and experience identified for BRCs explained on page A.4.

4.1 Visual Waste Audits:

As requested by the CM, the Contractor shall perform visual waste audits to determine contamination percentages and gather more detailed information on opportunities to reduce waste and recycle than found during Site-Visit Consultations in Task 3. Visual waste audits shall provide the County with an understanding of what materials a business or plaza with various tenants are placing in their waste containers and identify if there are materials that can be recycled, composted, donated, reused, etc. or replaced with alternative products that could be used. The Contractor shall prepare and provide the CM, for pre-approval, the material type list which includes items such as plastics, cardboard, mixed paper, food scraps, food soiled paper, green waste, compostable paper, etc. that will be visually sorted during waste audits.

The visual waste audit shall consist of visually assessing the types, volume, weight, and percentage of material types in each outdoor waste collection container on the property. Contractor may open any bags to visually estimate the composition by volume of each material type and the percentage of the total amount of waste visible in the container. Contractor shall estimate the fill level of each container inspected, estimate the percentage of contamination, and photograph the contents in the waste containers. Contractor may be asked to estimate the weight from the volume.

Before auditing the waste contents in the container, the Contractor shall verify container sizes and the fill levels of all trash and recycling containers and take a photograph of the location of containers on the property to highlight problems (e.g., over-flowing, broken lids, little space, illegal dumping, etc.). Contractor shall verify which containers are shared by multiple businesses and which containers are used by one business/tenant on the property. In shopping plazas, Contractor shall determine which containers are used by food generating businesses and whether the containers are shared with other businesses, identifying whether they share with food generating and non-food generating businesses. Contractor shall document if trash services in shopping plazas are arranged by the property owner or management company, the individual tenants, or a combination of both. Contractor shall document any third-party vendor information observed, including service provider’s name, container size, and type of materials collected.
Based on the visual waste audit and upon concurrence with the CM, the Contractor shall work with the property owner or manager (via follow-up phone call or email) to request recommended service changes from their hauler and prepare a report with written recommendation for the service levels required to add food scraps collection and right sizing of waste containers. The report shall identify additional customer service needs and any other special features that may be a priority. Contractor shall provide the business owner or property manager with a copy of a report with all recommendations.

The billable hourly rate for conducting all required aspects of this Task, shall be the unit price for Visual Waste Audits as specified in Schedule of Prices Form PW-2 Task 4. The charge for visual waste audits includes without limitation opening trash bags, tools, clothing, cleaning supplies, and any other requirements for completion of this Program Task. Billable hours shall not exceed the maximum allowable hours shown on Table 1c for the respective facilities. The estimated hours for each location must be approved by the CM prior to each visit. If the Contractor estimates that additional hours will be needed to complete any site visits, in excess of the maximum hours indicated on Table 1c, the Contractor may request that the CM authorize additional hours prior to the site visits. CM will review the request and any information provided to support the request and may approve or deny the request at his or her sole discretion.

4.2 Waste Characterization:

The Contractor shall perform waste characterizations at addresses specified by the CM to determine the specific contents of a waste stream, sorted into material types. The CM will either provide a material type list consistent with the California Department of Resource Recycling and Recovery listed at the website: http://www.calrecycle.ca.gov/WasteChar/MatDefs.htm or will request that the Contractor prepare a customized material type list. The Contractor shall retrieve a "load" of solid waste, sort its contents into the material types, weigh, and log the resulting information on to a data sheet. This field work shall be performed by a two-person crew, unless otherwise approved. A "load" of solid waste will be 200 pounds or the contents of a 3-cubic-yard dumpster, or according to a waste characterization plan for the site approved by the CM. Liquids and hazardous waste found are to be handled in accordance with all applicable Cal/OSHA safety regulations and notify the CM immediately if found. After completion, Contractor shall ensure the site affected will be to or above the level of cleanliness prior to study. Contractor shall take before and after photographs of the site location and the property's containers to highlight problems or concerns and proposed solutions.
Contractor shall provide the following for this Task work:

- Protective suit and shoes (no open-toe shoes) per each worker
- Protective eyewear and breathing filter per each worker
- Protective work gloves per each worker
- Accurate scale
- Appropriate sorting trays and plastic tarps
- Anything else needed, such as brooms, cleaners, and trash bags

Contractor shall prepare and submit a report for each waste characterization study performed to be reviewed and approved by the CM. The report shall analyze the data to determine an accurate statistical picture of the waste stream of the facility studied.

Waste Characterizations will be compensated by load and by labor at the rates provided in Form PW-2, Schedule of Prices. Labor costs will be charged for hours worked, not to exceed 15 person-hours per each load, at the rates for Visual Waste Audits, Task 4. All remaining costs for this Program Task, including for materials and equipment used, shall be included in the rate for "Waste Load" as specified in Task 4a. The charge for "Waste Load" includes without limitation tools, clothing, cleaning supplies, and any other requirements for completion of this Program Task.

**Task 5 - Food Waste Reduction and Recycling (Upon CM Request Only)**

Contractor shall provide tailored on-site training demonstrating how to establish, operate, and maintain an effective food waste reduction and recycling program to food generating businesses including but not limited to restaurants, supermarkets, or event venues. Prior to commencement of the on-site training, the Contractor shall likely conduct a site visit to review the existing waste collection service levels and evaluate the amount of food waste and other organics that is generated at the site. This Task may include interaction, collaboration, or outreach to Commercial Franchise waste haulers.

Contractor staff assigned to all on-site technical assistance work of Task 5 shall have the training and experience identified for BRCs explained on page A.4. At the time of work request from the Contractor, the CM may request for specific staff or title/position to perform the work. Contractor shall identify all their staff corresponding to the titles listed in PW-2 Task 5. For each location visited or work requested, the Contractor shall identify the staff required for the work and number of hours required to perform the work shall be submitted to the CM for approval prior to undertaking the work. The billable hourly rate for work as described herein shall be the unit price per hour for each person that may work on this task as specified in Schedule of Prices Form PW-2 Task 5.
Below are some specific examples of tasks that may be requested by the CM for assisting food generating businesses:

5.1 Kitchen Assessments:

The Contractor shall evaluate kitchen food waste generation, determine collection (including separate and comingled collection) or on-site management options, and distribute tailored food waste collection containers at the selected businesses. With approval of the CM, the Contractor shall deliver kitchen food waste containers, baskets, plastic liners, or any other container identified in Task 8 – Promotional Items Inventory section 8.4 to 8.8 for depositing source-separated food waste at restaurants and similar businesses; and the Contractor shall train business how to use the various liners and containers. The Contractor shall visually assess how much of the discarded waste is food waste and how much of the food waste is edible.

5.2 Dining Assessments:

The Contractor shall visit food generating establishments to inspect dining areas and document how waitpersons dispose of patron leftover post-consumed food waste or how patrons dispose their own post-consumed food waste. The Contractor shall make recommendations for the establishment to provide separate food or organic waste collection options in the dining areas (including separate and comingled collection). With approval of the CM, the Contractor shall distribute food waste collection containers at the selected businesses as identified in section 8.6 and 8.7 for depositing source-separated food waste at restaurants and similar businesses and train business how to use the various liners and containers. The Contractor shall develop a plan to assist identified business to comply with SB 1383 requirements.

5.3 Food Donation and Recovery Outreach Program (Food DROP):

Contractor shall assist businesses in implementing Food DROP and assist the County in developing opportunities to enhance and promote Food DROP.

Under this sub-Task, the Contractor shall develop and maintain a list of potential food generating businesses and a list of food recovery agencies interested in participating in Food DROP. The list shall indicate the participation status of each business and agency and include action items necessary to start or enhance their participation in Food DROP.

Contractor will survey or update surveys (may be included in Task 3 questionnaires or Task 7 surveys) of potential businesses to solicit interest in participating in Food DROP. The Contractor shall identify current challenges and solutions in implementing a successful and sustainable food donation program at
each business. the Contractor shall identify ways to provide technical assistance to businesses, monitor success of the program, and recommend improvements.

5.4 SB 1383 Waivers

The County plans to implement a waiver program for business that have hardships with disposing of organics. Upon the request of the CM, the Contractor shall develop and/or modify waiver applications to comply with SB 1383 requirements. All waiver applications shall be approved by the CM. Contractor may assist CM in implementing and tracking the waiver process.

The current draft regulations for SB 1383 implementation allows business to apply for a "De Minimis Waiver" if the weekly solid waste collection is:

1) greater than 2 cubic yards and the organics generated is less than 20 gallons; or

2) less than 2 cubic yards and the organics generated is less than 10 gallons.

The County's waiver will be in compliance with the draft and/or final regulations for SB 1383 issued by the State, and the Contractor shall verify the amounts of organics generated as defined by SB 1383 during a site visit to a business. If the business generates less than the thresholds above, the Contractor shall have the business complete and sign the waiver application.

SB 1383 (draft regulations) also allows for business to receive a "physical space" waiver. The Contractor shall provide a BRC to conduct a site visit where the dumpsters are located and evaluate if any modifications in the frequency of service and or delivery of smaller containers would allow for the collection of organics. If there is no space on the property to add a container to collect organics, the BRC shall measure the dimensions, photograph the location, and complete the waiver application.

All completed waiver applications must be approved by the CM or designee.

The billable hourly rate for all work under this sub-Task 5.4, including but not limited to downloading, updating, entering, and uploading waiver applications, photos, documents, and information in the database, other web-based applications, and mobile apps on iOS and Android tablets/ devices shall be the unit price for each specific staff hours to perform the work as specified in Schedule of Prices Form PW-2 Task 5.
Task 6 - Other Organic Waste Reduction and Recycling (Upon CM Request Only)

6.1 Organic Waste Management

Under this Task, the Contractor shall determine and track the total amount of food waste, green waste, food soiled paper, compostable products, organic textiles, and other organics generated at any business or multi-family complex requested by the CM. The Contractor shall keep records of the total amount of edible and inedible food waste generated, determine green waste generated by landscapers, and the amount of paper and other organic waste generated. The Contractor shall determine strategies and potentially assist a business implement strategies to reduce or recycle such organic materials.

The Contractor shall assist the County with researching and tracking existing and planned processing facilities' organic processing capacity in total tons per day (TPD) including the unused capacity in TPD. Upon the request of the CM, the Contractor shall develop a strategy to secure the remaining available capacity for organic generating businesses in the CUC and strategies for acquainting the organic generating business including self-haulers with these nearby organic processing facilities. For capacity planning strategies, businesses may be grouped by sector, community, franchised service area, or other dynamics such as proximity to processing facilities, such as a composting facility. For edible food, the strategy shall identify alternatives to transport edible food from the food generating businesses to food recovery organizations. All strategies developed shall identify costs including costs associated with training businesses and staff and be identified in a report to the CM.

Contractor staff assigned to all on-site technical assistance work of Task 6 shall have the training and experience identified for BRCs explained on page A.4. At the time of work request from the Contractor, the CM may request for specific staff or title/position to perform the work. Contractor shall identify all their staff corresponding to the titles listed in PW-2 Task 6. For each location visited or work requested, the Contractor shall identify the staff required for the work and number of hours required to perform the work shall be submitted to the CM for approval prior to undertaking the work. The billable hourly rate all work as described herein shall be the unit price per hour for each person that may work on this task as specified in Schedule of Prices Form PW-2 Task 6.

6.2 Procurement credit for recycle content

Beginning January 1, 2022, jurisdictions shall annually procure a quantity of recovered organic waste products that meets or exceeds its current annual recovered organic waste product procurement target established by CalRecycle. Recovered organic waste products include renewable gas, compost, and other products such as recycled content paper. Per capita procurement target is
0.08 tons of organic waste per California resident per year. Based on an estimate population of 1.1 million residents in the CUC, the County’s target is approximately 88,000 tons per year. The CM will inform the Contractor of the exact County’s targets.

The County may request assistance from Contractor to plan and assist the County on an organic waste byproduct procurement strategy to meet the State’s SB 1383 requirement. Procurement options may include to directly procuring recovered organic waste products for use at County facilities and to give to business and residence or require franchise waste haulers to procure recovered organic waste products. Contractor may assist in obtaining documentation of the number of items procured to the County on a monthly basis.

Contractor shall maintain records of specific procured items. With CM's approval, Contractor shall review existing County records and databases to perform all necessary data verifications and computations that CalRecycle requests regarding SB 1383 procurement of recovered organic waste products.

At the time of work request from the Contractor, the CM may request for specific staff or title/position to perform the work. Contractor shall identify all their staff corresponding to the titles listed in PW-2 Task 6. The billable hourly rate for procurement assistance shall be the unit price per hour for each person that may work on this task as specified in Schedule of Prices Form PW-2 Task 6.

Task 7 - Support Activities (Upon CM Request Only)

Contractor shall also provide the following support activities to facilitate information, outreach, or resources for recycling and waste diversion among businesses and adhere to the State’s reporting requirements. For all of Task 7, at the time of work request from the Contractor, the CM may request for specific staff or title/position to perform the work. Contractor shall identify all their staff corresponding to the titles listed in PW-2 Task 7.

7.1 Surveys Questionnaires

As directed by the CM, Contractor shall prepare specific survey questionnaires and develop a list of businesses and/or government entities such as schools that will receive the survey. The Contractor shall prepare an introduction letter with instructions where to send the completed survey questionnaires. For mail-in survey questionnaires, the Contractor shall mail the survey questionnaires with the introduction letter and provide the businesses with the self-addressed, postage-paid return envelope. Alternatively, the CM may request the Contractor to call or email the businesses and or government entities to complete the survey questionnaire. Prior to calling, the Contractor shall prepare the phone call script for the CM's Approval.
7.2 Telephone Script and Phone Interviews

Contractor shall prepare a telephone script to guide staff in efficiently communicating technical assistance, arranging a site visit, or interviewing property owners or managers. The script shall introduce the project, the reason for the call or visit, and the free technical assistance services available. During the phone interview, Contractor shall ask each business owner or property manager questions based on surveys, questionnaires or checklists approved by the CM and fill out the checklist. In addition, the Contractor shall write down questions from businesses.

The billable hourly rate for surveys, scripts, and interviews shall be the unit price per hour for each person that may work on this task as specified in Schedule of Prices Form PW-2 Task 7. Printing and mailing survey questionnaires shall be compensated at the unit price specified in Schedule of Prices Form PW-2 Task 2b.

7.3 Inspections and Enforcement Letters

As part of the County's contamination monitoring and enforcement of State requirements, the CM may direct the Contractor to conduct inspections of businesses' solid waste containers (separate from Tasks 3 and 4 Site Visits/Audits), photograph contamination, and prepare draft enforcement letters including warnings, notices of non-compliance, notice of violations, or other related documentation. In preparing the content of an enforcement letter, the Contractor shall become thoroughly knowledgeable of county ordinances, hauler franchise agreements, and State requirements, specifically SB 1383, and the infraction committed by the business. In addition, the Contractor shall draw from experiences preparing similar letters for other jurisdictions and performing the deliverables specified in this Contract.

Upon approval by the CM, the Contractor shall prepare for mailing the letter(s) to the business(es) along with supporting documentation, such as photographs, prior warnings. The Contractor shall also upload the letter and documents into the County's database, as well as complete other tracking information in the database as directed by the CM.

The billable hourly rate for conducting field inspections and preparing enforcement letters shall be the unit price per hour for each person that may work on this task as specified in Schedule of Prices Form PW-2 Task 7. Printing and mailing survey enforcement letters shall be compensated at the unit price specified in Schedule of Prices Form PW-2 Task 2b.
7.5 Grant Applications

As directed by the CM, Contractor shall review eligibility requirements for various grant programs offered by Federal, State and local entities, make recommendations if the County should apply, research and prepare information to apply, complete grant application, and provide other necessary documents requested in the grant application.

The billable hourly rate for grant applications shall be the unit price per hour for each person that may work on this task as specified in Schedule of Prices Form PW-2 Task 7. Printing and mailing grant applications shall be compensated at the unit price specified in Schedule of Prices Form PW-2 Task 2b.

7.6 CalRecycle Reporting

The County uses CalRecycle's annual reporting system, CalRecycle's Electronic Annual Report (EAR), to complete its legally required annual self-evaluation of solid waste diversion performance. The EAR for the previous calendar year is usually due August 1 of each year. County employees that manage the SBR program and oversee the commercial franchise contracts complete certain sections of the EAR, primarily information pertaining to the County's Source Reduction and Recycling Element (SRRE).

Each month beginning in January, the CM will prepare a list of tasks/deliverables for the Contractor to complete for the EAR by a due date. The CM will approve the estimated number of hours and staff to complete the task. The Contractor shall maintain a record of hours spent on reviewing and preparing draft documents for the EAR as assigned by the CM. With granted access from the CM, Contractor shall review existing County records and databases to perform all necessary data verifications and computations to derive at facts and figures that CalRecycle requests in the EAR and prepare narratives of business account records, site visits, all outreach attempts, non-compliance, and other specific reporting requirements. The CM may request the Contractor to provide drafts as early as March 31st. The CM will review and approve the draft computations and documents and provide Contractor with required revisions. The CM will require the Contractor to finalize information by June 15th or earlier of each year. The Contractor will not be compensated monthly for the work. The Contractor will be compensated upon CM's approval and acceptance of the deliverables. The CM may request assistance from the Contractor in evaluating the effectiveness of the County's data management system.

The billable hourly rate for CalRecycle reporting and other reports to the State shall be the unit price per hour for each person that may work on this task as specified in Schedule of Prices Form PW-2 Task 7.
7.7 Recycler Awards

When directed by CM, Contractor shall seek and recommend the nomination of businesses for a SBR Program award or recognition. Public Works will select businesses to receive the award. Nominees shall demonstrate compliance with AB 341, AB 1826, SB 1383 and outstanding waste diversion and recycling practices, or commendable efforts to enhance environmentally conscientious waste management practices and operations.

Contractor shall develop written criteria for nominating and selecting award recipients. The proposed nominee criteria shall be submitted for review and approval by the CM prior to implementing the awards program. Contractor shall recommend businesses by completing approved nomination forms which summarizes the nominee’s waste generation and exceptional waste diversion practices.

Awards may be issued at County Board of Supervisors’ meetings or other County functions. Contractor shall assist in coordinating any award ceremonies at these functions, including providing short narratives on why each of the awardees are deserving of the award. Contractor shall acquire appealing and professional quality plaques inscribed with the award title, year, and company name. Contractor shall also supply $50 gift baskets to accompany the plaques. Designs of the plaques and gift baskets shall be preapproved by CM. Procured items shall be invoiced per Task 8.

The billable hourly rate for seeking nominations shall be the unit price per hour for each person that may work on this task as specified in Schedule of Prices Form PW-2 Task 7.

7.8 Commercial Franchise System

When directed by CM, Contractor may assist in research, planning, and preparing recommendations for a new Commercial Franchise system such as determining waste hauling contract best practices, rate structures, or determining organics service exceptions. This Task may include interaction, collaboration, or outreach to Commercial Franchise waste haulers.

The billable hourly rate for assistance with the Commercial Franchise System shall be the unit price per hour for each person that may work on this task as specified in Schedule of Prices Form PW-2 Task 7.
Task 8 - Promotional Items Inventory (Upon CM Request Only)

8.1 Procurement

When directed by the CM, the Contractor shall research and procure various items that will help businesses participate in various SBR programs. The budget for promotional items is specified in Schedule of Prices Form PW-2 Task 8. Additional or alternate items may also be requested by the CM as part of this Contract. The Contractor shall make every effort to work with manufacturers and/or retailers to reduce the waste generated from the promotional items, such as avoiding plastic bags inside small box inside a larger cardboard box with additional filler material. The Contractor shall make every effort to purchase products that meet SB 1383 procurement recycled content requirements when applicable. Please reference section Procurement credit for recycle content (Task 6.2).

The costs for all procured items will be charged at direct costs plus no more than 10 percent for markup. The markup shall be applicable to only the material cost portion and not the sales taxes or delivery charges.

The contractor must provide vendor invoices and backup documentation showing the date materials were purchased and delivered, all direct costs with details including quantity of items purchased, unit price, total price vendor markups, discounts, etc. and tax, shipping charges. The Contractor will not be reimbursed for getting quotes or for failing to provide backup invoices from the vendor.

Below are examples of items that the Contractor may be asked to procure. Items may have various logos and other imprinting.

8.2 Promotional Items

When directed by the CM, the Contractor shall procure and provide promotional items and printed with a recycling message as approved by the CM. Items may likely contain at least one printed sentence and identify the specified program website. Items will be distributed at site visits, presentations, events, meetings and workshops, and other County's functions.

8.3 Recognition Awards

When directed by the CM, the Contractor shall procure items that can be used as recognition awards such as, but not limited to, plaques, trophies, gift baskets, medals, desk plates, frames, certificates.
8.4 Recycling Baskets

As requested by the CM, Contractor shall procure baskets. Baskets should often be rectangular, durable, made of plastic, Polyethylene or Post-Consumer Recycled Resin, blue color with white recycling logo on each side and green for organics with white recycling logo on each side. Baskets capacity should often be 7 to 10 gallons.

8.5 Recycling Bins

As requested by the CM, Contractor shall procure bins. Bins should often be sturdy, have a fitted lid with a round opening, and have a capacity between 27 to 30 gallons. The lid and side of the bin should be imprinted with a recycling logo or symbol. Contractor may suggest comparable alternatives for the baskets for approval by the CM.

8.6 Food Waste Containers

Contractor shall procure kitchen food waste containers for depositing source-separated food waste at businesses as requested by the CM. The preferred container to be used to collect food and organic waste for businesses is a 23-gallon "Slim Jim" container or approved equal. The preferred container to be used to collect food waste for multi-family dwellings is a pail. However, the CM will consider any suggestions on other containers such as different sized rolling carts, boxes, pails, etc. Contractor shall provide a proposal of the type of service containers and collection methods that best fit the needs of the program. All containers must meet and maintain all applicable health codes and standards and be free of holes and unsealed seams. Contractor shall be responsible for replacing all leaking, broken, or damaged containers within two working days of notification of problems.

8.7 Food Waste Container Liners

Contractor may also procure 23-gallon leak-proof biodegradable/compostable liners and 30-gallon regular low-density plastic liners. Biodegradable/compostable liners shall be certified by the Biodegradable Products Institute (www.bpiworld.org) as compostable and/or meet the American Society for Testing and Materials D6400 Standard Specification for Labeling of Plastics Designed to be Aerobically Composted in Municipal or Industrial Facilities.

8.8 Delivery of procured items

Upon request by CM, Contractor shall deliver procured items such as in-unit food waste containers, cardboard boxes, liners, etc. to businesses for depositing materials. The follow-up cost for delivering any procured item not delivered
during an on-site Consultations shall be compensated at the unit price specified in Schedule of Prices Form PW-2 Task 8a. Promotional items should be delivered at the time of the on-site Consultation unless pre-approved by the CM.

8.9 Storage Facilities

The Contractor shall arrange for storage at a public storage facility within Los Angeles County that is satisfactory to the County to hold equipment, promotional items, recycling containers, and other material items required under this contract. The Contractor is responsible for ensuring that the procured items in the storage facility/area are secured from theft and protected from weather damage and other conditions that may tarnish the conditions of products offered to the public. Contractor shall replace damaged or otherwise lost or missing items from the inventory paid by the County or provide compensation, or the County will deduct from payment(s) due Contractor the amounts paid for any items unaccounted for, lost or stolen, or damaged at no cost to the County. Contractor shall provide to County a statement indicating the cause and corrective action taken, or to be taken, to prevent recurrence. Contractor shall maintain a detailed inventory and accounting of all materials and promotional and/or outreach items received, distributed, transferred, donated, lost or stolen, or damaged. Contractor shall provide equipment needed for safe transportation and handling of above items.

The estimated storage space required is 500 square feet. Contractor will be compensated for the cost of storage on a monthly basis as specified in Schedule of Prices Form PW-2 Task 8b. At the conclusion of the Contract, Contractor shall transport remaining items and containers in storage to the County at no additional cost to the County.

I. Responsibilities of County Public Works

The CM will administer and monitor this Contract for compliance and act as the Contractor's contact with the County Public Works. The CM will keep the Contractor informed as to current significant County policies and procedures relating to the requested work. The CM has the option to discontinue any approved task as determined to be the best interest of the County due to time constraints and cost-effectiveness concerns or otherwise. The CM has the right to reallocate any unspent funds or not spend, if not necessary.

J. Responsibilities of the Contractor

1. The Contractor must:

   a. Maintain a minimum of six years of experience, four years of which must have been in the last six years, either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste...
management, solid waste education and/or business recycling. **Subcontractors are not allowed.**

b. Ensure its managing employee, assigned to this contract, have a minimum of six years of full-time experience, four years of which must have been in the last six years, either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education and/or business recycling. **Subcontractors are not allowed.**

c. Ensure Recycling Consultants have a minimum of three years of full-time experience within the last five years in the business sector in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education, and/or business recycling.

d. Ensure its employee(s) or subcontractor’s employee(s) that are directly engaged in consultations assigned to this Exhibit A (Scope of Work) Task 3 (Site Visits - Consultations), if applicable, have a minimum of five years of full-time experience, three years of which must have been either with or providing services to a government entity, in any combination of the following fields with emphasis on waste reduction: solid waste recycling, solid waste management, solid waste education and/or business recycling.

e. Ensure its employee(s) or subcontractor’s employee(s) that are directly engaged in consultations assigned to this Exhibit A (Scope of Work) Task 4 (Visual Waste Audits), must have a minimum of two years of full-time experience within the last four years providing waste characterization study to a government entity.

2. **Contract Representative (CR)**

Contractor shall provide a Contract Representative (CR) who is a full-time employee of the Contractor. This CR shall provide overall management and coordination of this Contract and act as the central contact for Public Works. The CR shall have full authority to act for the Contractor on all Contract matters relating to daily operation, including answering questions, responding to emergencies, and approving reports. Supervision shall be provided to the satisfaction of the CM.

The CR shall manage all work activities in a manner that yields quality work and ensures the timely progress and completion of tasks, in coordination with Public Works.
The CR and Consultant staff must be familiar with the County's franchise agreements, and general municipal solid waste management principles and standards. Further, the Contractor staff must demonstrate an understanding of state-wide solid waste industry standards and CalRecycle requirements and mandates. The CR must fully understand this specialized field and be capable of supervising an experienced professional team who has successfully performed projects similar to the SBR Program in the past. The success of this Program will depend on the ability to develop a credible and working relationship with the County, as well as with the franchised waste haulers. Contractor's staff shall present themselves professionally both in manner and dress when conducting work under this Contract.

3. Responsiveness to County

Contractor shall return telephone calls from County to the individual who made that call during County office hours no later than the next County business day. Contractor shall meet with County during County office hours within one week of County's oral or written request at County offices or other location directed by the County. Contractor shall respond to all e-mails from County within one County business day of receipt and shall respond to other written correspondence from County within one week of receipt thereof.

"County office hours" means 7 a.m. to 5:30 p.m., Monday through Thursday. "County business days" means any day that Public Works is open to do business with the public.

4. Trade Secrets and Privacy

All documents, reports, and other materials prepared by the Contractor under this Contract shall be submitted to CM and shall become the property of the County. All legal rights and privileges of the program, in whole or in part, are retained by the County. No parts of this program may be used for any purposes without the prior consent of the County. Reports shall be submitted in a format (such as electronic) and content as required by the CM.

All customers and other proprietary information obtained in the performance of this Contract, shall be treated and handled by the Contractor as proprietary and trade secret. Contractor shall not donate, retain, use, sell, or disseminate copies of any information that contains customer or other proprietary information provided as part of this Contract or obtained in its performance of this Contract. In the event that the County provides Contractor with any information that contains customer or proprietary information, Contractor is to provide a signed statement to the
County agreeing to not disclose any such information received from the County or other third-party, to any other person or entity without the express prior written consent of the CM. Contractor shall permit authorized disclosure only on a need to know basis to its agents, representatives and employees who are informed of the nature of the information.

Should Contractor receive any customer information either directly or indirectly in the performance of this contract, Contractor shall strictly observe and protect these customers' privacy and trade secrets, including their rights to privacy under applicable Federal and State laws. In addition, the Contractor shall not reveal to anyone other than County any information identifying individual customers or the composition or contents of a customer's solid waste without that customer's written permission, unless required by law; or market or distribute mailing lists with customers' names and addresses.

Contractor shall not assert that any privacy right accorded its customers under law prohibit Contractor from participating in waste characterization studies or waste stream analyses required by County or its authorized agent, keeping records, making reports, or assisting County in meeting any requirements under law.

K. **Special Safety Requirements**

In the performance of Contract, precaution shall be exercised by the Contractor for the protection of persons, including employees and property. Contractor shall comply with all applicable Federal, State, and local laws, declared orders, or County policies or guidelines governing safety, health, and sanitation. Contractor shall provide all safety devices, safeguards, and protective equipment, and take any other needed actions on its own volition or as Public Works may determine necessary to protect the life and health of employees on the job, the safety of the public, and to protect property in connection with the performance of the work covered by this Contract. Contractor's personnel shall observe all applicable Cal/OSHA regulations while at any demonstration facility or other County jobsite. Suitable clothing, hats, gloves, and shoes meeting Cal/OSHA requirements are required.

L. **Project Safety Official**

The Contractor shall designate in writing a Project Safety Official who shall be thoroughly familiar with the Contractor's Injury and Illness Prevention Program and Code of Safe Practices. The Project Safety Official shall be available at all times to abate any potential safety hazards and shall have the authority and responsibility to shut down an operation, if necessary. Failure by the Contractor to provide the required Project Safety Official shall be grounds for Public Works
to direct the cessation of all work activities and operations at no cost to the County until such time as the Contractor is in compliance.

M. **Hours and Days of Service**

Hours of services shall be primarily performed within the 8 a.m. to 5 p.m. time period, Monday through Friday, each week, except County observed holidays, at which time the service shall be done before or after such holiday. Work hours may be altered, when necessary, with the approval of the CM.

Holidays Observed by the County of Los Angeles are:

- New Year's Day
- Martin Luther King, Jr. Day
- Presidents' Day
- Cesar Chavez Day
- Memorial Day
- Independence Day
- Labor Day
- Indigenous People's Day
- Veterans Day
- Thanksgiving Day
- Day After Thanksgiving
- Christmas Day

N. **Utilities**

The County will not provide utilities.

O. **Removal of Debris**

All debris derived from these services shall be removed from Public Works property and become the property of the Contractor. The Contractor shall dispose of all debris from these services in a legally established area appropriate for type of debris being disposed. Disposal shall be at the Contractor's expense. The Contractor shall not allow any debris from its operations under this Contract to be deposited in the storm drains and/or gutters in violation of the National Pollutant Discharge Elimination System.

P. **Gratuities**

Contractor is advised that it is improper for any County officer, employee, or agent to solicit consideration, in any form, from Contractor with the implication, suggestion, or statement that Contractor's provision of the consideration, or failure to provide consideration, may cause favorable or unfavorable treatment, respectively, for the Contractor relating to the amendment or extension of the Contract or the making of any determinations with respect to Contractor's performance under this Contract. A Contractor shall not offer or give, either directly or through an intermediary, such improper consideration, in any form, to a County officer, employee, or agent for the purpose of securing favorable treatment as described herein.
A Contractor shall immediately report any attempt by a County officer, employee, or agent to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller’s Employee Fraud Hotline at (800) 544-6861.

Among other items, such improper consideration may take the form of cash; discounts; services; and the provision of travel, entertainment, or tangible gifts.

Note that Contractor’s failure to adhere to this requirement could subject this Contract to termination for improper consideration under Section 3 Termination/Suspensions of Exhibit B.

Q. Liquidated Damages

In any case of the Contractor’s failure to meet certain specified performance requirements, Public Works may, in lieu of other remedies provided by law or the Contract, assess liquidated damages in specified sums and deduct them from any regularly scheduled payment to the Contractor. However, neither the provision of a sum of liquidated damages for nonperformance or untimely or inadequate performance nor the County’s acceptance of liquidated damages shall be construed to waive the County’s right to reimbursement for damage to its property or indemnification against third-party claims.

The amounts of liquidated damages have been set in recognition of the following circumstances existing at the time of the formation of the Contract:

All the time limits and acts required to be done by both parties are of the essence of the Contract.

The parties are both experienced in performance of the Contract work.

The Contract contains a reasonable statement of the work to be performed in order that the expectations of the parties to the Contract are realized. The expectation of Public Works is that the work will be performed with due care in a workmanlike, competent, timely, and cost-efficient manner, while the expectation of the Contractor is a realization of a profit through the ability to perform the Contract work in accordance with the terms and conditions of the Contract at the Proposal price.

The parties are not under any compulsion to contract.

Contractor’s acceptance of the assessment of liquidated damages against it for unsatisfactory and late performance is by agreement and willingness to be bound as part of the consideration being offered to Public Works for the award of the Contract.
It would be difficult for Public Works to prove the loss resulting from nonperformance or untimely, negligent, or inadequate performance of the work.

The liquidated sums specified represent a fair approximation of the damages incurred by Public Works resulting from the Contractor’s failure to meet the performance standard as to each item for which an amount of liquidated damages is specified.

The Contractor shall pay Public Works, or Public Works may withhold and deduct from monies due the Contractor, liquidated damages in the sum of $500 for each consecutive calendar day that the Contractor fails to complete work within the time specified unless otherwise provided in this Contract.

Execution of this Contract shall constitute agreement by Public Works and Contractor that liquidated damages assessed per day is the minimum value of the costs and actual damage caused by failure of the Contractor to complete the work within the allotted time, that such sum is liquidated damages and shall not be construed as a penalty, and that such sum may be deducted from payments due the Contractor if such delay occurs.

In addition to the above, Public Works may use Exhibit F, Performance Requirements Summary, to evaluate Contractor’s performance. Should an inconsistency be determined between the Scope of Work and the Performance Requirements Summary (Exhibit F), the higher service level in the judgment of Public Works shall prevail.
### Table 1C - Maximum Allowable Hours

<table>
<thead>
<tr>
<th>Facility Type</th>
<th>Facility Size by Location</th>
<th>Preparations and Consultations</th>
<th>Follow-up Activity</th>
<th>Total Billable Hrs.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Businesses and County Facilities</td>
<td>Less than 20 employees</td>
<td>2</td>
<td>1</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>20 to 49 employees</td>
<td>4</td>
<td>1</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>50 to 99 employees</td>
<td>8</td>
<td>2</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>100 to 249 employees</td>
<td>10</td>
<td>4</td>
<td>14</td>
</tr>
<tr>
<td></td>
<td>250 to 499 employees</td>
<td>12</td>
<td>4</td>
<td>16</td>
</tr>
<tr>
<td></td>
<td>500 to 999 employees</td>
<td>16</td>
<td>5</td>
<td>21</td>
</tr>
<tr>
<td></td>
<td>1,000 to 2,000 employees</td>
<td>20</td>
<td>5</td>
<td>25</td>
</tr>
<tr>
<td></td>
<td>More than 2,000</td>
<td>25</td>
<td>6</td>
<td>31</td>
</tr>
<tr>
<td>Multifamily Properties</td>
<td>2-10 units</td>
<td>4</td>
<td>2</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>11-20 units</td>
<td>4</td>
<td>2</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>21 or more units</td>
<td>6</td>
<td>3</td>
<td>9</td>
</tr>
<tr>
<td>Schools</td>
<td>Less than 1,000 students</td>
<td>15</td>
<td>6</td>
<td>21</td>
</tr>
<tr>
<td></td>
<td>1,000 to 3,000 employees</td>
<td>25</td>
<td>8</td>
<td>33</td>
</tr>
<tr>
<td></td>
<td>More than 3,000 students</td>
<td>35</td>
<td>10</td>
<td>45</td>
</tr>
<tr>
<td>Large Venue</td>
<td>More than 2,000 patrons/day</td>
<td>30</td>
<td>10</td>
<td>40</td>
</tr>
</tbody>
</table>

1 includes, but not limited to:
- Preparing site visit plans
- Preparing / revising questionnaires, phone scripts, report templates
- Scheduling site visits
- Conducting phone surveys and other calls to businesses
- Inspecting business facilities
- Customizing waste reduction and recycling reports, enforcement letters, and other reports for each business
- Conducting Waste Audits
- Training and providing technical assistance to businesses
- Entering information in database and other mobile applications before, during, and after site visits
- Developing strategies to best manage organics and other recyclables

-A.30-
SCHEDULE OF PRICES

(FORM PW-2)

[Successful Proposer’s Form PW-2, will be incorporated here]
SERVICE CONTRACT GENERAL REQUIREMENTS

SECTION 1

INTERPRETATION OF CONTRACT

A. Ambiguities or Discrepancies

Both parties have either consulted or had the opportunity to consult with counsel regarding the terms of this Contract and are fully cognizant of all terms and conditions. Should there be any uncertainty, ambiguity, or discrepancy in the terms or provisions hereof, or should any misunderstanding arise as to the interpretation to be placed upon any position hereof or the applicability of the provisions hereunder, neither party shall be deemed as the drafter of this Contract and the uncertainty, ambiguity, or discrepancy shall not be construed against either party.

B. Definitions

Whenever in the Request for Proposals, Contract, Scope of Work, Specifications, Terms, Requirements, and/or Conditions the following terms are used, the intent and meaning shall be interpreted as follows:

Agreement. The written, signed accord covering the performance of the requested.

Board. The Board of Supervisors of County of Los Angeles and Ex-Officio Board of Supervisors of the Los Angeles County Flood Control District.

Contract. The written agreement covering the performance of the service and the furnishing of labor, materials, supervision, and equipment in the performance of the service. The Contract includes the Agreement, Exhibit A, Scope of Work (Specifications); Exhibit B, Service Contract General Requirements; Exhibit C, Internal Revenue Service Notice 1015; Exhibit D, Safely Surrendered Baby Law Posters; Exhibit E, Defaulted Property Tax Reduction Program; and other appropriate exhibits, amendments, and change orders. Included are all supplemental agreements amending or extending the service to be performed, which may be required to supply acceptable services specified herein.

Contractor. The person or persons, sole proprietor, partnership, joint venture, corporation, or other legal entity who has entered into an agreement with County to perform or execute the work covered by this Contract.

Contract Work or Work. The entire contemplated work of maintenance and repair to be performed, and services rendered as prescribed in this Contract.

County. Includes County of Los Angeles, Los Angeles County Public Works, Los Angeles County Road Department, and/or Los Angeles County Engineer.
Day. Calendar day(s) unless otherwise specified.

Direct Employee. Worker employed by Contractor under Contractor’s State and Federal taxpayer identification.

Director. The Director of Public Works, County of Los Angeles, as used herein, includes the Road Commissioner, County of Los Angeles; County Engineer, County of Los Angeles; Chief Engineer, Los Angeles County Flood Control District; and/or authorized representative(s).

District. Los Angeles County Flood Control District, or Los Angeles County Waterworks Districts, or Los Angeles County Consolidated Sewer Maintenance District.

Employee Leasing. Any agreement to employ any worker, at any tier, that is neither a Subcontract nor a direct employee relationship.

Fiscal Year. The 12-month period beginning July 1 and ending the following June 30.

Maximum Contract Sum. The Maximum Contract Sum is the aggregate total amount of compensation authorized by the Board.

Proposal. The written materials that a Proposer submits in response to a solicitation document (Request for Proposals).

Proposer. Any individual, person or persons, sole proprietor, firm, partnership, joint venture, corporation, or other legal entity submitting a Proposal for the work, acting directly or through a duly authorized representative.

Public Works. Los Angeles County Public Works.

Solicitation. Request for Proposals, Invitation for Bids, Request for Statement of Qualifications, or Request for Quotation.

Specifications. The directions, provisions, and requirements contained herein, as supplemented by such special provisions as may be necessary pertaining to method, manner, and place of performing the work under this Contract.

Subcontract. An agreement by the Contractor to employ a Subcontractor at any tier; to employ or agree to employ a Subcontractor, at any tier.

Subcontractor. Any individual, person or persons, sole proprietor, firm, partnership, joint venture, corporation, or other legal entity furnishing supplies, services of any nature, equipment, and/or materials to Contractor in furtherance
of the Contractor’s performance of this Contract, at any tier, under oral or written agreement.

C. **Heads**

The headings herein contained are for convenience and reference only and are not intended to define or limit the scope of any provision thereof.
SECTION 2

STANDARD TERMS AND CONDITIONS PERTAINING TO CONTRACT ADMINISTRATION

A. Amendments

1. For any change which affects the Scope of Work, Contract sum, payments, or any term or condition included in this Contract, an amendment shall be prepared and executed by Contractor and the Board or if delegated by the Board, the Director, and Contractor.

2. The Board or County's Chief Executive Officer or designee may require the addition and/or change of certain terms and conditions in this Contract during the term of this Contract. County reserves the right to add and/or change such provisions as required by the Board or the Chief Executive Officer. To implement such changes, an amendment or a change order to this Contract shall be prepared by Public Works and signed by the Contractor.

3. County may, at its sole discretion, authorize extensions of time to this Contract's term. Contractor agrees that such extensions of time shall not change any other term or condition of this Contract during the period of such extensions. To implement an extension of time, an amendment to this Contract shall be prepared and executed by Contractor and the Board or if delegated by the Board, the Director, and Contractor. To the extent that extensions of time for Contractor performance do not impact either scope or amount of this Contract, Public Works may, at its sole discretion, grant Contractor extensions of time, provided the aggregate of all such extensions during the life of this Contract shall not exceed 180 days.

4. For any change which does not materially affect the Scope of Work or any other term or condition included under this Contract, a change order shall be prepared by Public Works and signed by the Contractor. If the change order is prepared by the Contractor, it shall be approved by Public Works and signed by the Contractor and the County.

B. Assignment and Delegation

1. Contractor shall not assign its rights or delegate its duties under this Contract, or both, whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted assignment or delegation without such consent shall be null and void. For purposes of this paragraph, County consent shall require a written amendment to this Contract, which is formally approved and executed by Contractor and the Board or if delegated by the Board, the Director, and Contractor.
Any payments by County to any approved delegatee or assignee on any claim under this Contract shall be deductible, at County's sole discretion, against the claims which Contractor may have against County.

2. Shareholders, partners, members, or other equity holders of Contractor may transfer, sell, exchange, assign, or divest themselves of any interest they may have therein. However, in the event any such sale, transfer, exchange, assignment, or divestment is effected in such a way as to give majority control of Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of this Contract, such disposition is an assignment requiring the prior written consent of County in accordance with applicable provisions of this Contract.

3. Any assumption, assignment, delegation, or takeover of any of Contractor's duties, responsibilities, obligations, or performance of same by any person or entity other than Contractor, whether through assignment, Subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without County's express prior written approval, shall be a material breach of this Contract, which may result in the suspension or termination of this Contract. In the event of such a termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default of Contractor.

C. **Authorization Warranty**

Contractor represents and warrants that the person(s) executing this Contract for Contractor is an authorized agent who has actual authority to bind Contractor to each and every term, condition, and obligation of this Contract and that all requirements of Contractor have been fulfilled to provide such actual authority.

D. **Budget Reduction**

In the event that the County's Board of Supervisors adopts, in any fiscal year, a County Budget which provides for reductions in the salaries and benefits paid to the majority of County employees and imposes similar reductions with respect to County Contracts, the County reserves the right to reduce its payment obligation under this Contract correspondingly for that fiscal year and any subsequent fiscal year during the term of this Contract (including any extensions), and the services to be provided by the Contractor under this Contract shall also be reduced correspondingly. Except as set forth in the preceding sentence, the Contractor shall continue to provide all of the services set forth in this Contract. The County's notice to the Contractor regarding said reduction in payment obligation shall be provided within 30 calendar days of the Board's approval of such actions.
E. Complaints

Contractor shall develop, maintain, and operate procedures for receiving, investigating, and responding to any complaints by any individual.

1. Within 12 business days after this Contract's effective date, Contractor shall provide County with Contractor's policy for receiving, investigating, and responding to any complaints by any individual.

2. County will review Contractor's policy and provide Contractor with approval of said plan or with requested changes.

3. If County requests changes in Contractor's policy, Contractor shall make such changes and resubmit the plan within five business days for County approval.

4. If, at any time, Contractor wishes to change Contractor's policy, Contractor shall submit proposed changes to County for approval before implementation.

5. Contractor shall preliminarily investigate all complaints and notify the Contract Manager of the status of the investigation within five business days of receiving the complaint.

6. When complaints cannot be resolved informally, a system of follow-through shall be instituted which adheres to formal plans for specific actions and strict time deadlines.

7. Copies of all written responses shall be sent to the Contract Manager within three business days of mailing to the complainant.

F. Compliance with Applicable Laws

1. In the performance of this Contract, Contractor shall comply with all applicable Federal, State, and local laws, rules, regulations, ordinances, directives, guidelines, policies, procedures, and all provisions required thereby to be included in this Contract are hereby incorporated herein by reference.

2. Contractor shall indemnify, defend, and hold harmless County, its officers, employees, and agents from and against any and all claims, demands, damages, liabilities, losses, costs, and expenses including, without limitation, defense costs and legal, accounting and other expert, consulting or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or
Subcontractors, to comply with any such laws, rules, regulations, ordinances, directives, guidelines, policies, or procedures as determined by County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this paragraph shall be conducted by Contractor and performed by counsel selected by Contractor and approved by County. Notwithstanding the preceding sentence, County shall have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate defense, as determined by County in its sole judgment, County shall be entitled to retain its own counsel including, without limitation, County Counsel, and to reimbursement from Contractor for all such costs and expenses incurred by County in doing so. Contractor shall not have the right to enter into any settlement, agree to any injunction or other equitable relief, or make any admission, in each case, on behalf of County without County's prior written approval.

G. Compliance with Civil Rights Laws

Contractor hereby assures that it will comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000 (e)(1) through 2000 (e)(17), to the end that no person shall, on the grounds of race, creed, color, sex, religion, ancestry, age, condition of physical disability, marital status, political affiliation, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract. Contractor shall comply with its EEO Certification (Form PW-7).

H. Confidentiality

1. Contractor shall maintain the confidentiality of all records obtained from County under this Contract in accordance with all applicable Federal, State, and local laws, ordinances, regulations, and directives relating to confidentiality.

2. Contractor shall indemnify, defend, and hold harmless County, its officers, employees, and agents from and against any and all claims, demands, damages, liabilities, losses, costs, and expenses including, without limitation, defense costs and legal, accounting and other expert, consulting or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or Subcontractors, to comply with this paragraph, as determined by County in its sole judgment. Any legal defense pursuant to Contractor's indemnification obligations under this paragraph shall be conducted by Contractor and performed by counsel selected by Contractor and approved by County. Notwithstanding the preceding sentence, County
shall have the right to participate in any such defense at its sole cost and expense, except that in the event Contractor fails to provide County with a full and adequate defense, as determined by County in its sole judgment, County shall be entitled to retain its own counsel including, without limitation, County Counsel, and to reimbursement from Contractor for all such costs and expenses incurred by County in doing so. Contractor shall not have the right to enter into any settlement, agree to any injunction, or make any admission, in each case, on behalf of County without County's prior written approval.

3. Contractor shall inform all of its officers, employees, agents, and Subcontractors providing services hereunder of the confidentiality provisions of this Contract.

I. Conflict of Interest

1. No County employee whose position with County enables such employee to influence the award of this Contract or any competing Contract shall be employed in any capacity by Contractor or have any other direct or indirect financial interest in this Contract. No officer or employee of Contractor who may financially benefit from the performance of the work hereunder shall in any way participate in County's approval, or ongoing evaluation, of such work, or in any way attempt to unlawfully influence County's approval or ongoing evaluation of such work.

2. Contractor represents and warrants that it is aware of, and its authorized officers have read, the provisions of Los Angeles County Code, Section 2.180.010, "Certain Contracts Prohibited," and that execution of this Agreement will not violate those provisions. Contractor shall comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the term of this Contract. Contractor warrants that it is not now aware of any facts that create a conflict of interest. If Contractor hereafter becomes aware of any facts that might reasonably be expected to create a conflict of interest, including those identified in Section 2.180.010, it shall immediately make full written disclosure of such facts to County. Full written disclosure shall include, but is not limited to, identification of all persons so identified and a complete description of all relevant circumstances. Failure to comply with the provisions of this paragraph may be a material breach of this Contract subjecting Contractor to either Contract termination for default or debarment proceedings or both.

J. Consideration of Hiring County Employees Targeted for Layoffs or Former County Employees on Reemployment List

Should Contractor require additional or replacement personnel after the effective date of this Contract to perform the services set forth herein, Contractor shall
give first consideration for such employment openings to qualified permanent County employees who are targeted for layoff or qualified, former County employees who are on a reemployment list during the life of this Contract.

K. Consideration of Hiring GAIN and GROW Participants

1. Should Contractor require additional or replacement personnel after the effective date of this Contract, Contractor shall give consideration for any such employment openings to participants in County’s Department of Public Social Services Greater Avenues for Independence (GAIN) Program and General Relief Opportunity for Work (GROW) Program who meet Contractor's minimum qualifications for the open position. For this purpose, consideration shall mean that Contractor will interview qualified candidates. County will refer GAIN and GROW participants by category to Contractor. Contractors shall report all job openings with job requirements to: GAINGROW@dpss.lacounty.gov and BSERVICES@wdacs.lacounty.gov and DPSS will refer qualified GAIN/GROW job candidates.

2. In the event that both laid-off County employees and GAIN and GROW participants are available for hiring, County employees shall be given first priority.

L. Contractor’s Acknowledgment of County’s Commitment to Child Support Enforcement

Contractor acknowledges that County places a high priority on the enforcement of child support laws and the apprehension of child support evaders. Contractor understands that it is County’s policy to encourage all County Contractors to voluntarily post County’s L.A.’s Most Wanted: Delinquent Parents poster in a prominent position at Contractor’s place of business. County’s Child Support Services Department will supply Contractor with the poster to be used.

M. Contractor’s Charitable Activities Compliance

The Supervision of Trustees and Fundraisers for Charitable Purposes Act regulates entities receiving or raising charitable contributions. The "Nonprofit Integrity Act of 2004" (SB 1262, Chapter 919) increased Charitable Purposes Act requirements. By requiring Contractors to complete the Charitable Contributions Certification (Form PW-12), County seeks to ensure that all County Contractors which receive or raise charitable contributions comply with California law in order to protect County and its taxpayers. A Contractor which receives or raises charitable contributions without complying with its obligations under California law commits a material breach subjecting it to either Contract termination for default or debarment proceedings or both. (Los Angeles County Code, Chapter 2.202).
N. Contractor's Warranty of Adherence to County's Child Support Compliance Program

1. Contractor acknowledges that County has established a goal of ensuring that all individuals who benefit financially from County through Contracts are in compliance with their court-ordered child, family, and spousal support obligations in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.

2. As required by County's Child Support Compliance Program (Los Angeles County Code, Chapter 2.200), and without limiting Contractor's duty under this Contract to comply with all applicable provisions of law, Contractor warrants that it is now in compliance and shall during the term of this Contract maintain compliance with the employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code, Section 1088.5, and shall implement all lawfully served Wage and Earnings Withholding Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child, Family, or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code, Section 5246(b).

O. County's Quality Assurance Plan

County or its agent will monitor the Contractor's performance under this Contract on not less than an annual basis. Such monitoring will include assessing Contractor's compliance with all this Contract's terms and conditions and performance standards. Contractor deficiencies which County determines are significant or continuing and that may place performance of this Contract in jeopardy, if not corrected, will be reported to the Board. The report will include improvement/corrective action measures taken by County and Contractor. If improvement does not occur consistent with the corrective action measures, County may suspend or terminate this Contract for default or impose other penalties as specified in this Contract.

P. Damage to County Facilities, Buildings, or Grounds

1. Contractor shall repair, or cause to be repaired, at its own cost, any and all damage to County facilities, buildings, or grounds caused by Contractor, employees, or agents of Contractor.

2. Such repairs shall be made immediately after Contractor has become aware of such damage, but in no event later than 30 days after the occurrence. If Contractor fails to make timely repairs, County may make any necessary repairs. All costs incurred by County, as determined by
County, for such repairs shall be repaid by Contractor by cash payment upon demand. County may deduct from any payment otherwise due Contractor for costs incurred by County to make such repairs.

Q. Employment Eligibility Verification

1. Contractor warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others and that all of its employees performing work under this Contract meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. Contractor shall obtain, from all covered employees performing services hereunder, all verification and other documentation of employment eligibility status required by Federal and State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986 (P.L. 99-603), or as they currently exist and as they may be hereafter amended. Contractor shall retain all such documentation for all covered employees for the period prescribed by law.

2. Contractor shall, defend, and hold harmless the County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees, and Volunteers from employer sanctions and any other liability which may be assessed against Contractor or County or both in connection with any alleged violation of Federal or State statutes or regulations pertaining to the eligibility for employment of persons performing services under this Contract.

R. Facsimile Representations

At the discretion of County, County may agree to regard facsimile representations of original signatures of Contractor's authorized officers, when appearing in appropriate places on the change notices and amendments prepared pursuant to this Exhibit's Amendments, and received via communications facilities, as legally sufficient evidence that such original signatures have been affixed to change notices and amendments to this Contract, such that the Contractor need not follow up facsimile transmissions of such documents with subsequent (nonfacsimile) transmission of "original" versions of such documents.

S. Fair Labor Standards

Contractor shall comply with all applicable provisions of the Federal Fair Labor Standards Act and shall indemnify, defend, and hold harmless the County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees, and Volunteers from any and all liability including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law including, but not limited to,
the Federal Fair Labor Standards Act, for work performed by Contractor's employees for which County may be found jointly or solely liable.

T. Force Majeure

1. Neither party shall be liable for such party's failure to perform its obligations under and in accordance with this Contract, if such failure arises out of fires, floods, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by such party or any of such party's Subcontractors), freight embargoes, or other similar events to those described above, but in every such case the failure to perform must be totally beyond the control and without any fault or negligence of such party (such events are referred to in this subparagraph as "force majeure events").

2. Notwithstanding the foregoing, a default by a Subcontractor of Contractor shall not constitute a force majeure event, unless such default arises out of causes beyond the control of both Contractor and such Subcontractor, and without any fault or negligence of either of them. In such case, Contractor shall not be liable for failure to perform, unless the goods or services to be furnished by the Subcontractor were obtainable from other sources in sufficient time to permit Contractor to meet the required performance schedule. As used in this subparagraph, the term "Subcontractor" and "Subcontractors" mean Subcontractors at any tier.

3. In the event Contractor's failure to perform arises out of a force majeure event, Contractor agrees to use commercially reasonable best efforts to obtain goods or services from other sources, if applicable, and to otherwise mitigate the damages and reduce the delay caused by such force majeure event.

U. Governing Laws, Jurisdiction, and Venue

This Contract shall be governed by, and construed in accordance with the laws of the State of California. To the maximum extent permitted by applicable law, Contractor and County agree and consent to the exclusive jurisdiction of the courts of the State of California for all purposes concerning this Contract and further agree and consent that venue of any action brought in connection with or arising out of this Contract, shall be exclusively in the County of Los Angeles.

V. Most Favored Public Entity

If the Contractor's prices decline, or should the Contractor at any time during the term of this Contract provide the same goods or services under similar quantity and delivery conditions to the State of California or any county, municipality, or district of the State at prices below those set forth in this Contract, then such lower prices shall be immediately extended to the County.
W. **Nondiscrimination and Affirmative Action**

1. Contractor certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and shall be treated equally without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State antidiscrimination laws and regulations.

2. Contractor shall certify to, and comply with, the provisions of Contractor's Equal Employment Opportunity (EEO) Certification (Form PW-7).

3. Contractor shall take affirmative action to ensure that applicants are employed, and that employees are treated during employment, without regard to race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, in compliance with all applicable Federal and State antidiscrimination laws and regulations. Such action shall include, but not be limited to, employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection of training, including apprenticeship.

4. Contractor certifies and agrees that it will deal with its Subcontractors, bidders, or vendors without regard to or because of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation.

5. Contractor certifies and agrees that it, its affiliates, subsidiaries, or holding companies shall comply with all applicable Federal and State laws and regulations to the end that no person shall, on the grounds of race, color, religion, ancestry, national origin, sex, age, physical or mental disability, marital status, or political affiliation, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract.

6. Contractor shall allow County representatives access to Contractor's employment records during regular business hours to verify compliance with the provisions of this paragraph when so requested by County.

7. If County finds that any of the above provisions have been violated, such violation shall constitute a material breach of this Contract upon which County may terminate for default or suspend this Contract. While County reserves the right to determine independently that the antidiscrimination provisions of this Contract have been violated, in addition, a determination by the California Fair Employment Practices Commission or the Federal Equal Employment Opportunity Commission
that Contractor has violated Federal or State antidiscrimination laws or regulations shall constitute a finding by County that Contractor has violated the antidiscrimination provisions of this Contract.

8. The parties agree that in the event Contractor violates any of the antidiscrimination provisions of this Contract, County shall, at its sole option, be entitled to a sum of $500 for each violation pursuant to California Civil Code, Section 1671, as liquidated damages in lieu of terminating or suspending this Contract.

X. Nonexclusivity

Nothing herein is intended nor shall be construed as creating any exclusive arrangement with Contractor. This Contract shall not restrict County from acquiring similar, equal, or like goods and/or services from other entities or sources.

Y. No Payment for Services Provided Following Expiration/Suspension/Termination of Contract

Contractor shall have no claim against County for payment of any money or reimbursement, of any kind whatsoever, for any service provided by Contractor after the expiration, suspension, or other termination of this Contract. Should Contractor receive any such payment, it shall immediately notify County and shall immediately repay all such funds to County. Payment by County for services rendered after expiration/suspension/termination of this Contract shall not constitute a waiver of County's right to recover such payment from Contractor. This provision shall survive the expiration/suspension/termination of this Contract.

Z. Notice of Delays

Except as otherwise provided under this Contract, when either party has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Contract, that party shall, within one business day, give notice thereof, including all relevant information with respect thereto, to the other party.

AA. Notice of Disputes

Contractor shall bring to the attention of the Contract Manager any dispute between County and Contractor regarding the performance of services as stated in this Contract. If the Contract Manager is not able to resolve the dispute, the Director will resolve it.
BB. **Notice to Employees Regarding the Federal Earned Income Credit**

Contractor shall notify its employees, and shall require each Subcontractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the Federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Service Notice 1015 (Exhibit C).

CC. **Notices**

Notices desired or required to be given under these Specifications, Conditions, or Terms herein or any law now or hereafter in effect may, at the option of the party giving the same, be given by enclosing the same in a sealed envelope addressed to the party for whom intended and by depositing such envelope with postage prepaid with the United States Post Office and any such notice and the envelope containing the same shall be addressed to Contractor at its place of business, or such other place as may be hereinafter designated in writing by Contractor. The notices and envelopes containing the same to County shall be addressed to:

Contracting Manager, Business Relations and Contracts Division  
Los Angeles County Public Works  
P.O. Box 1460  
Alhambra, CA 91802-1460  

In the event of suspension or termination of this Contract, notices may also be given upon personal delivery to any person whose actual knowledge of such suspension or termination would be sufficient notice to Contractor. Actual knowledge of such suspension or termination by an individual Contractor or by a copartner, if Contractor is a partnership; or by the president, vice president, secretary, or general manager, if Contractor is a corporation; or by the managing agent regularly in charge of the work on behalf of said Contractor shall in any case be sufficient notice.

DD. **Publicity**

Contractor shall not disclose any details in connection with this Contract to any person or entity except as may be otherwise provided hereunder or required by law. However, in recognizing Contractor's need to identify its services and related clients to sustain itself, County shall not inhibit Contractor from publicizing its role under this Contract within the following conditions:

1. Contractor shall develop all publicity material in a professional manner.

2. During the term of this Contract, Contractor shall not, and shall not authorize another to, publish or disseminate commercial advertisements, press releases, feature articles, or other materials using the name of
Service Contract General Requirements – EXHIBIT B

County without the prior written consent of the Contract Manager. County shall not unreasonably withhold such written consent.

3. Contractor may, without prior written consent of County, indicate in its proposals and sales materials that it has been awarded this Contract with County, provided that the requirements of this paragraph shall apply.

EE. Public Records Act

1. Any documents submitted by Contractor; all information obtained in connection with County’s right to audit and inspect Contractor’s documents, books, and accounting records pursuant to this Exhibit’s Record Retention and Inspection/Audit Settlement of this Contract; as well as those documents which were required to be submitted in response to the RFP used in the solicitation process for this Contract, become the exclusive property of County. All such documents become a matter of public record and shall be regarded as public records, except those documents that are marked "Trade Secret," "Confidential," or "Proprietary" and are deemed excluded from disclosure under Government Code 6250 et seq. (Public Records Act). County shall not in any way be liable or responsible for the disclosure of any such records including, with limitation, those so marked, if disclosure is required by law, or by an order issued by a court of competent jurisdiction.

2. In the event County is required to defend an action on a Public Records Act request for any of the aforementioned documents, information, books, records, and/or contents of a proposal marked "Trade Secret," "Confidential," or "Proprietary," Contractor agrees to defend and indemnify County from all costs and expenses, including reasonable attorney’s fees, in connection with any requested action or liability arising under the Public Records Act.

FF. Record Retention and Inspection/Audit Settlement

Contractor shall maintain accurate and complete financial records of its activities and operations relating to this Contract in accordance with generally accepted accounting principles. Contractor shall also maintain accurate and complete employment and other records relating to its performance of this Contract. Contractor agrees that County, or its authorized representatives, shall have access to and the right to examine, audit, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this Contract. All such material including, but not limited to, all financial records, bank statements, cancelled checks, or other proof of payment, timecards, sign-in/sign-out sheets, and other time and employment records, and proprietary data and information shall be kept and maintained by Contractor and shall be made available to County during the term of this Contract and for a period of five years thereafter unless County’s written
permission is given to dispose of any such material prior to such time. All such material shall be maintained by Contractor at a location in County, provided that if any such material is located outside County, then, at County's option, Contractor shall pay County for travel, per diem, and other costs incurred by County to examine, audit, excerpt, copy, or transcribe such material at such other location.

1. In the event that an audit of Contractor is conducted specifically regarding this Contract by any Federal or State auditor, or by any auditor or accountant employed by Contractor or otherwise, then Contractor shall file a copy of such audit report with County's Auditor-Controller within 30 days of Contractor's receipt thereof, unless otherwise provided by applicable Federal or State law or under this Contract. Subject to applicable law, County shall make a reasonable effort to maintain the confidentiality of such audit report(s).

2. Failure on the part of Contractor to comply with any of the provisions of this paragraph shall constitute a material breach of this Contract upon which County may suspend or terminate for default or suspend this Contract.

3. If, at any time during the term of this Contract or within five years after the expiration or termination of this Contract, representatives of County conduct an audit of Contractor regarding the work performed under this Contract, and if such audit finds that County's dollar liability for any such work is less than payments made by County to Contractor, then the difference shall be either: a) repaid by Contractor to County by cash payment upon demand or b) at the sole option of County's Auditor-Controller, deducted from any amounts due to Contractor from County, whether under this Contract or otherwise. If such audit finds that County's dollar liability for such work is more than the payments made by County to Contractor, then the difference shall be paid to Contractor by County by cash payment, provided that in no event shall County's maximum obligation for this Contract exceed the funds appropriated by County for the purpose of this Contract.

GG. Recycled-Content Paper Products

Consistent with Board policy to reduce the amount of solid waste deposited at County landfills, Contractor agrees to use recycled-content paper to the maximum extent possible under this Contract.

HH. Contractor's Employee Criminal Background Investigation

Each of Contractor's staff performing services under this Contract, who is in a designated sensitive position, as determined by County in County's sole discretion, shall undergo and pass a background investigation to the satisfaction of County as a condition of beginning and continuing to perform services under
this Contract. Such background investigation must be obtained through fingerprints submitted to the California Department of Justice to include State, local, and federal-level review, which may include, but shall not be limited to, criminal conviction information. The fees associated with the background investigation shall be at the expense of the Contractor, regardless of whether the member of Contractor’s staff passes or fails the background investigation.

If a member of Contractor’s staff does not pass the background investigation, County may request that the member of Contractor’s staff be removed immediately from performing services under the Contract. Contractor shall comply with County's request at any time during the term of the Contract. County will not provide to Contractor or to Contractor’s staff any information obtained through the County's background investigation.

County, in its sole discretion, may immediately deny or terminate facility access to any member of Contractor’s staff that does not pass such investigation to the satisfaction of the County or whose background or conduct is incompatible with County facility access.

Disqualification of any member of Contractor’s staff pursuant to this section shall not relieve Contractor of its obligation to complete all work in accordance with the terms and conditions of this Contract.

II. Subcontracting

The requirements of this Contract may not be Subcontracted by Contractor without the advance written approval of County. Any attempt by Contractor to Subcontract without the prior written consent of County may be deemed a material breach of this Contract and the County may suspend or terminate for this Contract default.

1. If Contractor desires to Subcontract, Contractor shall provide the following information promptly at County's request:
   
   a. A description of the work to be performed by the Subcontractor.
   
   b. A draft copy of the proposed Subcontract.
   
   c. Other pertinent information and/or certifications requested by County.

2. Contractor shall indemnify, defend, and hold County harmless with respect to the activities of each and every Subcontractor in the same manner and to the same degree as if such Subcontractor(s) were Contractor employees.

3. Contractor shall remain fully responsible for all performances required of it under this Contract, including those that the Contractor has determined to
Subcontract, notwithstanding County’s approval of Contractor’s proposed Subcontract.

4. County’s consent to Subcontract shall not waive County’s right to prior and continuing approval of any and all personnel, including Subcontractor employees, providing services under this Contract. Contractor is responsible to notify its Subcontractors of this County right.

5. County’s Contract Manager is authorized to act for and on behalf of County with respect to approval of any Subcontract and Subcontractor employees.

6. Contractor shall be solely liable and responsible for all payments or other compensation to all Subcontractors and their officers, employees, agents, and successors in interest arising through services performed hereunder, notwithstanding County’s consent to Subcontract.

7. Contractor shall obtain certificates of insurance, which establish that the Subcontractor maintains all the programs of insurance required by County from each approved Subcontractor. Contractor shall ensure delivery of all such documents to Business Relations and Contracts Division, P.O. Box 1460, Alhambra, California 91802-1460, before any Subcontractor employee may perform any work hereunder.

8. Employee Leasing is prohibited.

JJ. Validity

If any provision of this Contract or the application thereof to any person or circumstance is held invalid, the remainder of this Contract and the application of such provision to other persons or circumstances shall not be affected thereby.

KK. Waiver

No waiver by County of any breach of any provision of this Contract shall constitute a waiver of any other breach of said provision or of any other provision of this Contract. Failure of County to enforce at anytime, or from time to time, any provision of this Contract shall not be construed as a waiver thereof.

LL. Warranty Against Contingent Fees

1. Contractor warrants that no person or selling agency has been employed or retained to solicit or secure this Contract upon an agreement or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by Contractor for the purpose of securing business.
2. For breach of this warranty, County shall have the right, in its sole discretion, to suspend or terminate this Contract for default, deduct from amounts owing to the Contractor, or otherwise recover, the full amount of such commission, percentage, brokerage, or contingent fee.

**MM. Time Off for Voting**

The Contractor shall notify its employees, and shall require each Subcontractor to notify and provide to its employees, information regarding the time off for voting law (Elections Code, Section 14000). Not less than ten days before every Statewide election, every Contractor and Subcontractors shall keep posted conspicuously at the place of work, if practicable, or elsewhere where it can be seen as employees come or go to their place of work, a notice setting forth the provisions of Section 14000.

**NN. Local Small Business Enterprise Utilization**

When requested by the County, the Contractor shall provide to the County via methods specified by the County, such as submission of electronic live (or dynamic) data on invoices for the prime and all subcontractors using County-designated third party software system or to a County approved website, or other means of submitting expenditure information on subcontractors, including but not limited to the following information: the name, business address and telephone number/email address of each subcontractor.

In addition, the Contractor shall be required to provide each of the specified subcontractor Local Small Business Enterprise (SBE), Disabled Veteran Business Enterprise (DVBE), and Social Enterprise (SE) status (i.e., whether any of the listed subcontractors are Local SBE’s) and the proposed monetary amount of the work the subcontractor will perform on each Notice to Proceed. At the time of submittal of each invoice, the Contractor shall indicate, via methods specified by the County, the actual dollar amounts paid to each listed subcontractor who performed work on the project. The subcontractor may be requested to confirm receipt of the actual payment to the subcontractor by the prime.

The parties agree that it will be impracticable or extremely difficult to fix the extent of actual damages resulting from the failure to the Contractor to comply with this Section. The parties will agree that under the current circumstances a reasonable estimate of such damages is specified in Exhibit F, Performance Requirements Summary, and that the Contractor shall be liable to the County for said amount.

If in the judgment of the Director, or his/her designee, the Contractor is deemed to be in non-compliance with the terms and obligations, the Director or his/her designee, at his/her option, in addition to, or in lieu of, other remedies provided in
Exhibit F, Performance Requirements Summary, may deduct and withhold liquidated damages from County's final payment to the Contractor.

OO. Compliance with County's Zero Tolerance Human Trafficking

Contractor acknowledges that the County has established a Zero Tolerance Human Trafficking Policy prohibiting contractors from engaging in human trafficking.

If a Contractor or member of Contractor's staff is convicted of a human trafficking offense, the County shall require that the Contractor or member of Contractor's staff be removed immediately from performing services under the Contract. County will not be under any obligation to disclose confidential information regarding the offenses other than those required by law.

Disqualification of any member of Contractor's staff pursuant to this paragraph shall not relieve Contractor of its obligation to complete all work in accordance with the terms and conditions of this Contract.

PP. Method of Payment and Required Information

The County may, at its sole discretion, determine the most appropriate, efficient, secure, and timely form of payment for any amounts due for goods and/or services provided under a Contract with the County. Proposers/Contractors further agree that the default form of payment shall be EFT or direct deposit, unless an alternative method of payment is deemed appropriate by the A-C.

Upon Contract award and at the request of the A-C and/or Public Works, the Contractor shall provide the A-C with electronic banking and related information for the Contractor and/or any other payee that the Contractor designates to receive payment pursuant to this Contract. Such electronic banking and related information includes, but is not limited to: bank account number and routing number, legal business name, valid taxpayer identification number or TIN, a working e-mail address capable of receiving remittance advices and other payment related correspondence, and any other information that the A-C determines is reasonably necessary to process the payment and comply with all accounting, recordkeeping, and tax reporting requirements.

Any provision of law, grant, or funding agreement requiring a specific form or method of payment other than EFT or direct deposit shall supersede this requirement with respect to those payments. Upon Contract award or at any time during the duration of the Contract, a Contractor may submit a written request for an exemption to this requirement. Such request must be based on specific legal, business or operational needs and explain why the payment method designated by the A-C is not feasible and an alternative is necessary.
The A-C, in consultation with Public Works, shall decide whether to approve exemption requests.

QQ. Compliance with Fair Chance Employment Practices

Contractor shall comply with fair chance employment hiring practices set forth in California Government Code Section 12952, Employment Discrimination: Conviction History. Contractor’s violation of this paragraph of the Contract may constitute a material breach of the Contract. In the event of such material breach, County may, in its sole discretion, terminate the Contract.

RR. Compliance with the County Policy of Equity

The Contractor acknowledges that the County takes its commitment to preserving the dignity and professionalism of the workplace very seriously, as set forth in the County Policy of Equity (CPOE) (https://ceop.lacounty.gov/). The contractor further acknowledges that the County strives to provide a workplace free from discrimination, harassment, retaliation and inappropriate conduct based on a protected characteristic, and which may violate the CPOE. The Contractor, its employees and Subcontractors acknowledge and certify receipt and understanding of the CPOE. Failure of the Contractor, its employees or its Subcontractors to uphold the County’s expectations of a workplace free from harassment and discrimination, including inappropriate conduct based on a protected characteristic, may subject the Contractor to termination of contractual agreements as well as civil liability.

SS. Contractor Independence

A Contractor or its subsidiary or Subcontractor (Contractor), is prohibited from submitting a bid or proposal in a County solicitation if the Contractor has provided advice or consultation for the solicitation. A Contractor is also prohibited from submitting a bid or proposal in a County solicitation if the Contractor has developed or prepared any of the solicitation materials on behalf of the County. A violation of this provision shall result in the disqualification of the Contractor from participation in the County solicitation or the termination or cancellation of any resultant County contract. This provision shall survive the expiration, or other termination of this Agreement.
SECTION 3
TERMINATIONS/SUSPENSIONS

A. Termination/Suspension for Breach of Warranty to Maintain Compliance with County's Child Support Compliance Program

Failure of Contractor to maintain compliance with the requirements set forth in this Exhibit's Contractor's Warranty of Adherence to County's Child Support Compliance Program shall constitute a default under this Contract. Without limiting the rights and remedies available to County under any other provision of this Contract, failure of Contractor to cure such default within 90 calendar days of written notice shall be grounds upon which the County may suspend or terminate this Contract pursuant to this Exhibit's Termination/Suspension for Default, and pursue debarment of Contractor pursuant to Los Angeles County Code, Chapter 2.202.

B. Termination/Suspension for Convenience

1. This Contract may be suspended or terminated, in whole or in part, from time to time, when such action is deemed by County, in its sole discretion, to be in its best interest. Suspension or termination of work hereunder shall be effected by notice of suspension or termination to Contractor specifying the extent to which performance of work is suspended or terminated and the date upon which such suspension or termination becomes effective. The date upon which such suspension or termination becomes effective shall be no less than ten days after the notice is sent.

2. After receipt of a notice of suspension or termination and except as otherwise directed by County, Contractor shall:
   a. Stop work under this Contract on the date and to the extent specified in such notice.
   b. Complete performance of such part of the work as shall not have been suspended or terminated by such notice.

3. All material including books, records, documents, or other evidence bearing on the costs and expenses of Contractor under this Contract shall be maintained by Contractor in accordance with this Exhibit's Record Retention and Inspection/Audit Settlement.

4. If this Contract is suspended or terminated, Contractor shall complete within the Director's suspension or termination date contain within the notice of suspension or termination, those items of work which are in various stages of completion, which the Director has advised the
Contractor are necessary to bring the work to a timely, logical, and orderly end. Reports, samples, and other materials prepared by Contractor under this Contract shall be delivered to County upon request and shall become the property of County.

C. Termination/Suspension for Default

1. County may, by written notice to Contractor, suspend or terminate the whole or any part of this Contract, if, in the judgment of the County:

   a. Contractor has materially breached this Contract; or

   b. Contractor fails to timely provide and/or satisfactorily perform any task, deliverable, service, or other work required under this Contract; or

   c. Contractor fails to demonstrate a high probability of timely fulfillment of performance requirements under this Contract, or of any obligations of this Contract and in either case, fails to demonstrate convincing progress toward a cure within five working days (or such longer period as County may authorize in writing) after receipt of written notice from County specifying such failure.

2. In the event County suspends or terminates this Contract in whole or in part pursuant to this paragraph, County may procure, upon such terms and in such manner, as County may deem appropriate, goods and services similar to those so suspended or terminated. Contractor shall be liable to County for any and all excess costs incurred by County, as determined by County, for such similar goods and services. Contractor shall continue the performance of this Contract to the extent not suspended or terminated under the provisions of this paragraph.

3. Except with respect to defaults of any Subcontractor, Contractor shall not be liable for any excess costs of the type identified in subparagraph "2" above, if its failure to perform this Contract arises out of causes beyond the control and without the fault or negligence of Contractor. Such causes may include, but are not limited to, acts of God or of the public enemy, acts of County in either its sovereign or contractual capacity, acts of the Federal or State government in its sovereign capacity, fires, floods, epidemics, quarantine restrictions, strikes, freight embargoes, and unusually severe weather; but in every case, the failure to perform must be beyond the control and without the fault or negligence of Contractor. If the failure to perform is caused by the default of a Subcontractor, and if such default arises out of causes beyond the control of both Contractor and Subcontractor, and without the fault or negligence of either of them, Contractor shall not be liable for any such excess costs for failure to perform, unless the goods or services to be furnished by the
Subcontractor were obtainable from other sources in sufficient time to permit Contractor to meet the required delivery schedule.

4. If, after County has given notice of termination or suspension under the provisions of this paragraph, it is determined by County that Contractor was not in default under the provisions of this paragraph or that the default was excusable under the provisions of this paragraph, the rights and obligations of the parties shall be the same as if the notice of termination or suspension had been issued pursuant to this Exhibit’s Termination/Suspension for Convenience.

5. The rights and remedies of County provided in this paragraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

6. As used herein, the terms "Subcontractor" and "Subcontractors" mean Subcontractor at any tier.

D. Termination/Suspension for Improper Consideration

1. County may, by written notice to Contractor, immediately suspend or terminate the right of Contractor to proceed under this Contract if it is found that consideration, in any form, was offered or given by Contractor, either directly or through an intermediary, to any County officer, employee, or agent with the intent of securing this Contract or securing favorable treatment with respect to the award, amendment, extension of this Contract, or the making of any determinations with respect to Contractor’s performance pursuant to this Contract. In the event of such termination or suspension, County shall be entitled to pursue those same remedies against Contractor as it could pursue in the event of default by Contractor.

2. Contractor shall immediately report any attempt by a County officer or employee to solicit such improper consideration. The report shall be made either to County manager charged with the supervision of the employee or to County Auditor-Controller’s Employee Fraud Hotline at (800) 544-6861.

3. Among other items, such improper consideration may take the form of cash; discounts; services; the provision of travel, entertainment, or tangible gifts.

E. Termination/Suspension for Insolvency

1. County may suspend or terminate this Contract forthwith in the event of the occurrence of any of the following:
a. Insolvency of Contractor. Contractor shall be deemed to be insolvent if it has ceased to pay its debts for at least 60 days in the ordinary course of business or cannot pay its debts as they become due, whether or not a petition has been filed under the Federal Bankruptcy Code, and whether or not Contractor is insolvent within the meaning of the Federal Bankruptcy Code.

b. The filing of a voluntary or involuntary bankruptcy petition relative to Contractor under the Federal Bankruptcy Code.

c. The appointment of a bankruptcy Receiver or Trustee for Contractor.

d. The execution by Contractor of a general assignment for the benefits of creditors.

2. The rights and remedies of County provided in this paragraph shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.

F. Termination/Suspension for Nonadherence to County Lobbyists Ordinance

Contractor, and each County lobbyist or County lobbying firm as defined in Los Angeles County Code, Section 2.160.010, retained by Contractor, shall fully comply with County's Lobbyist Ordinance, Los Angeles County Code, Chapter 2.160. Failure on the part of Contractor or any County Lobbyists or County Lobbying firm retained by Contractor to fully comply with County's Lobbyist Ordinance shall constitute a material breach of this Contract, upon which County may in its sole discretion, immediately suspend or terminate for default of this Contract.

G. Termination/Suspension for Nonappropriation of Funds

Notwithstanding any other provision of this Contract, County shall not be obligated for Contractor's performance hereunder or by any provision of this Contract during any of County's future fiscal years unless and until the Board appropriates funds for this Contract in County's budget for each such future fiscal year. In the event that funds are not appropriated for this Contract, then this Contract may be suspended or terminated as of June 30 of the last fiscal year for which funds were appropriated. County will notify Contractor in writing of any such nonallocation of funds at the earliest possible date.
SECTION 4

GENERAL CONDITIONS OF CONTRACT WORK

A. Authority of Public Works and Inspection

The Director will have the final authority in all matters affecting the work covered by this Contract's Terms, Requirement, Conditions, and Specifications. On all questions relating to work acceptability or interpretations of these Terms, Requirements, Conditions, and Specifications, the decision of the Director will be final.

B. Cooperation

Contractor shall cooperate with Public Works' forces engaged in any other activities at the jobsite. Contractor shall carry out all work in a diligent manner and according to instructions of the Director.

C. Cooperation and Collateral Work

Contractor shall perform work as directed by the Director. The Director will be supported by other Public Works personnel in assuring satisfactory performance of the work under these Specifications and that satisfactory Contract controls and conditions are maintained.

D. Equipment, Labor, Supervision, and Materials

All equipment, labor, supervision, and materials required to accomplish this Contract, except as might be specifically outlined in other sections, shall be provided by Contractor.

E. Gratuitous Work

Contractor agrees that should work be performed outside the Scope of Work indicated and without Public Works' prior written approval in accordance with this Exhibit's Amendments, such work shall be deemed to be a gratuitous effort by Contractor, and Contractor shall have no claim against County.

F. Jobsite Safety

Contractor shall be solely responsible for ensuring that all work performed under this Contract is performed in strict compliance with all applicable Federal, State, and local occupational safety regulations. Contractor shall provide at its expense all safeguards, safety devices, and protective equipment and shall take any and all actions appropriate to providing a safe jobsite.
G. **Labor**

No person shall be employed on any work under this Contract who is found to be intemperate, troublesome, disorderly, or is otherwise objectionable to Public Works. Any such person shall be reassigned immediately and not again employed on Public Works' projects or providing services.

H. **Labor Law Compliance**

Contractor, its agents, and employees shall be bound by and shall comply with all applicable provisions of the Labor Code of the State of California as well as all other applicable Federal, State, and local laws related to labor including compliance with prevailing wage laws. The Contractor is responsible for selecting the classification of workers, which will be required to perform this service in accordance with the Contractor's method of performing the work and when applicable, is required to pay current prevailing wage rates adopted by the Director of the Department of Industrial Relations and will indemnify the County for any claims resulting from their failure to so comply. Contractor shall comply with Labor Code, Section 1777.5, with respect to the employment of apprentices.

I. **Overtime**

Eight hours labor constitutes a legal day's work. Work in excess thereof, or greater than 40 hours during any one week, shall be permitted only as authorized by and in accordance with Labor Code, Section 1815 et seq.

J. **Permits/Licenses**

Contractor shall be fully responsible for possessing or obtaining all permits/licenses, except as might be specifically outlined in other sections, from the appropriate Federal, State, or local authorities relating to work to be performed under this Contract.

K. **Prohibition Against Use of Child Labor**

1. **Contractor shall:**
   a. Not knowingly sell or supply to County any products, goods, supply, or other personal property manufactured in violation of child labor standards set by the International Labor Organization through its 1973 Convention Concerning Minimum Age for Employment.
   b. Upon request by County, identify the country/countries of origin of any products, goods, supplies, or other personal property Contractor sells or supplies to County.
c. Upon request by County, provide to County the manufacturer's certification of compliance with all international child labor conventions.

d. Should County discover that any products, goods, supplies, or other personal property sold or supplied by Contractor to County are produced in violation of any international child labor conventions, Contractor shall immediately provide an alternative, compliant source of supply.

2. Failure by Contractor to comply with provisions of this paragraph will constitute a material breach of this Contract and will be grounds for immediate suspension or termination of this Contract for default.

L. Public Convenience

Contractor shall conduct operations to cause the least possible obstruction and inconvenience to public traffic or disruption to the peace and quiet of the area within which the work is being performed.

M. Public Safety

It shall be Contractor's responsibility to maintain security against public hazards at all times while performing work at contracted work locations. In the event Contractor determines a public hazard exists at a work location, Contractor shall immediately mark the location to prevent public access to the hazard and immediately notify the Contract Manager.

N. Quality of Work

Contractor shall provide the County high and consistent quality work under this Contract and which is at least equivalent to that which Contractor provides to all other clients it serves. All work shall be executed by experienced and well-trained workers. All work shall be under supervision of a well-qualified supervisor. Contractor also agrees that work shall be furnished in a professional manner and according to these Specifications.

O. Quantities of Work

Contractor shall be allowed no claims for anticipated profits or for any damages of any sort because of any difference between the work estimated by Contractor in responding to County's solicitation and actual quantities of work done under this Contract or for work decreased or eliminated by County.
P. **Safety Requirements**

Contractor shall be responsible for the safety of equipment, material, and personnel under Contractor’s jurisdiction during the work.

Q. **Storage of Materials and Equipment**

Contractor shall not store material or equipment at the jobsite, except as might be specifically authorized by this Contract. County will not be liable or responsible for any damage, by whatever means, or for the theft of Contractor’s material or equipment from any jobsite.

R. **Transportation**

County will not provide transportation to and from the jobsite and will not provide travel around the limits of the jobsite.

S. **Work Area Controls**

1. Contractor shall comply with all applicable laws and regulations. Contractor shall maintain work area in a neat, orderly, clean, and safe manner. Contractor shall avoid spreading out equipment excessively. Location and layout of all equipment and materials at each jobsite will be subject to the Contract Manager’s approval.

2. Contractor shall be responsible for the security of any and all of Public Works/County facilities in its care. Contractor shall provide protection against vandalism and accidental and malicious damage, both during working and nonworking hours.

T. **CARD**

The County maintains databases that track/monitor Contractor performance history. Information entered into such databases may be used for a variety of purposes, including determining whether the County will exercise a contract term extension option.
SECTION 5

INDEMNIFICATION AND INSURANCE REQUIREMENTS

A. Independent Contractor Status

1. This Contract is by and between County and Contractor and is not intended, and shall not be construed to create the relationship of agent, servant, employee, partnership, joint venture, or association as between County and Contractor. The employees and agents of one party shall not be, or be construed to be, the employees or agents of the other party for any purpose whatsoever.

2. Contractor shall be solely liable and responsible for providing to, or on behalf of, all persons performing work pursuant to this Contract all compensation and benefits. County shall have no liability or responsibility for the payment of any salaries, wages, unemployment benefits, disability benefits, Federal, State, or local taxes, or other compensation, benefits, or taxes for any personnel provided by or on behalf of Contractor.

3. Contractor understands and agrees that all persons performing work pursuant to this Contract are, for purposes of Workers' Compensation liability, solely employees of Contractor and not employees of County. Contractor shall be solely liable and responsible for furnishing any and all Workers' Compensation benefits to any person as a result of any injuries arising from or connected with any work performed by or on behalf of Contractor pursuant to this Contract.

B. Indemnification

Contractor shall indemnify, defend, and hold harmless the County of Los Angeles, its Special Districts, Elected Officials, Appointed Officers, Agents, Employees, and Volunteers (“County Indemnitees”), from and against any and all liability including, but not limited to, demands, claims, actions, fees, costs, and expenses of any nature whatsoever (including attorney and expert witness fees), arising from or connected with Contractor's acts and/or omissions arising from and/or relating to this Contract except for loss or damage arising from the sole negligence or willful misconduct of the County Indemnitees. This indemnification also shall include any and all intellectual property liability, including copyright infringement and similar claims.

C. Workplace Safety Indemnification

In addition to and without limiting the indemnification required by this Exhibit's Section 5.B (above), and to the extent allowed by law, Contractor agrees to defend, indemnify, and hold harmless the County of Los Angeles, its Special Districts, Elected Officials, Appointed Officers, Agents, Employees, and Volunteers
from and against any and all investigations, complaints, citations, liability, expense (including defense costs and legal fees), claims, and/or causes of action for damages of any nature whatsoever including, but not limited to, injury or death to employees of Contractor, its Subcontractors or County, attributable to any alleged act or omission of Contractor and/or its Subcontractors which is in violation of any Cal/OSHA regulation. The obligation to defend, indemnify, and hold harmless County includes all investigations and proceedings associated with purported violations of Section 336.10 of Title 8 of the California Code of Regulations pertaining to multiemployer worksites. Contractor shall not be obligated to indemnify for liability and expenses arising from the active negligence of County. County may deduct from any payment otherwise due Contractor any costs incurred or anticipated to be incurred by County, including legal fees and staff costs, associated with any investigation or enforcement proceeding brought by Cal/OSHA arising out of the work being performed by Contractor under this Contract.

D. General Insurance Requirements

1. Without limiting Contractor’s indemnification of County, and in the performance of this Contract and until all of its obligations pursuant to this Contract have been met, Contractor shall provide and maintain at its own expense insurance coverage satisfying the requirements specified in this paragraph and paragraph F of this Section. These minimum insurance coverage terms, types, and limits (the "Required Insurance") also are in addition to and separate from any other contractual obligation imposed upon Contractor pursuant to this Contract. The County in no way warrants that the Required Insurance is sufficient to protect the Contractor for liabilities which may arise from or relate to this Contract.

2. Evidence of Coverage and Notice to County: A certificate(s) of insurance coverage (Certificate) satisfactory to County, and a copy of an Additional Insured endorsement confirming the County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees, and Volunteers has been given Insured status under the Contractor’s General Liability policy, shall be delivered to County at the address shown below and provided prior to commencing services under this Contract.

   a. Renewal Certificates shall be provided to County not less than ten days prior to Contractor’s policy expiration dates. The County reserves the right to obtain complete, certified copies of any required Contractor and/or Subcontractor insurance policies at any time.

   b. Certificates shall identify all Required Insurance coverage types and limits specified herein, reference this Contract by name or number, and be signed by an authorized representative of the insurer(s). The Insured party named on the Certificate shall match...
the name of the Contractor identified as the contracting party in this Contract. Certificates shall provide the full name of each insurer providing coverage, its NAIC (National Association of Insurance Commissioners) identification number, its financial rating, the amounts of any policy deductibles or self-insured retentions exceeding $50,000, and list any County-required endorsement forms.

c. Neither the County's failure to obtain, nor the County's receipt of, or failure to object to a noncomplying insurance certificate or endorsement, or any other insurance documentation or information provided by the Contractor, its insurance broker(s) and/or insurer(s), shall be construed as a waiver of any of the Required Insurance provisions.

d. Certificates and copies of any required endorsements shall be sent to:

Los Angeles County Public Works
Business Relations and Contracts Division
P.O. Box 1460
Alhambra, California 91802-1460
Attention: Contract Analyst (noted in the RFP Notice)

e. Contractor also shall promptly report to County any injury or property damage accident or incident, including any injury to a Contractor employee occurring on County property, and any loss, disappearance, destruction, misuse, or theft of County property, monies or securities entrusted to Contractor. Contractor also shall promptly notify County of any third-party claim or suit filed against Contractor or any of its Subcontractors which arises from or relates to this Contract, and could result in the filing of a claim or lawsuit against Contractor and/or County.

3. Additional Insured Status and Scope of Coverage - The County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees, and Volunteers shall be provided additional insured status under Contractor's General Liability policy with respect to liability arising out of Contractor's ongoing and completed operations performed on behalf of the County. The County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees, and Volunteers additional insured status shall apply with respect to liability and defense of suits arising out of the Contractor's acts or omissions, whether such liability is attributable to the Contractor or to the County. The full policy limits and scope of protection also shall apply to the County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees, and Volunteers
as an additional insured, even if they exceed the County's minimum Required Insurance specifications herein. Use of an automatic additional insured endorsement form is acceptable providing it satisfies the Required Insurance provisions herein.

4. **Cancellation of or Changes in Insurance:** Contractor shall provide County with, or Contractor's insurance policies shall contain a provision that County shall receive, written notice of cancellation or any change in Required Insurance, including insurer, limits of coverage, term of coverage or policy period. The written notice shall be provided to County at least ten days in advance of cancellation for nonpayment of premium and 30 days in advance for any other cancellation or policy change. Failure to provide written notice of cancellation or any change in Required Insurance may constitute a material breach of the Contract, in the sole discretion of the County, upon which the County may suspend or terminate this Contract.

5. **Failure to Maintain Insurance:** Contractor's failure to maintain or to provide acceptable evidence that it maintains the Required Insurance shall constitute a material breach of the Contract, upon which County immediately may withhold payments due to Contractor, and/or suspend or terminate this Contract. County, at its sole discretion, may obtain damages from Contractor resulting from said breach. Alternatively, the County may purchase the Required Insurance, and without further notice to Contractor, deduct the premium cost from sums due to Contractor or pursue Contractor reimbursement.

6. **Insurer Financial Ratings:** Coverage shall be placed with insurers acceptable to the County with A.M. Best ratings of not less than A:VII unless otherwise approved by County.

7. **Contractor's Insurance Shall Be Primary:** Contractor's insurance policies, with respect to any claims related to this Contract, shall be primary with respect to all other sources of coverage available to Contractor. Any County-maintained insurance or self-insurance coverage shall be in excess of and not contribute to any Contractor coverage.

8. **Waivers of Subrogation:** To the fullest extent permitted by law, the Contractor hereby waives its rights and its insurer(s)' rights of recovery against County under all the Required Insurance for any loss arising from or relating to this Contract. The Contractor shall require its insurers to execute any waiver of subrogation endorsements which may be necessary to effect such waiver.

9. **Subcontractor Insurance Coverage Requirements:** Contractor shall include all Subcontractors as insureds under Contractor's own policies, or
shall provide County with each Subcontractor's separate evidence of insurance coverage. Contractor shall be responsible for verifying each Subcontractor complies with the Required Insurance provisions herein, and shall require that each Subcontractor name the County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees, Volunteers, and Contractor as additional insureds on the Subcontractor's General Liability policy. Contractor shall obtain County's prior review and approval of any Subcontractor request for modification of the Required Insurance.

10. **Deductibles and Self-Insured Retentions (SIRs):** Contractor's policies shall not obligate the County to pay any portion of any Contractor deductible or SIR. The County retains the right to require Contractor to reduce or eliminate policy deductibles and SIRs as respects the County, or to provide a bond guaranteeing Contractor's payment of all deductibles and SIRs, including all related claims investigation, administration, and defense expenses. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.

11. **Claims Made Coverage:** If any part of the Required Insurance is written on a claims made basis, any policy retroactive date shall precede the effective date of this Contract. Contractor understands and agrees it shall maintain such coverage for a period of not less than three years following Contract expiration, termination, or cancellation.

12. **Application of Excess Liability Coverage:** Contractors may use a combination of primary, and excess insurance policies which provide coverage as broad as ("follow form" over) the underlying primary policies, to satisfy the Required Insurance provisions.

13. **Separation of Insureds:** All liability policies shall provide cross-liability coverage as would be afforded by the standard Insurance Services Office, Inc. (ISO) separation of insureds provision with no insured versus insured exclusions or limitations.

14. **Alternative Risk Financing Programs:** The County reserves the right to review, and then approve, Contractor use of self-insurance, risk retention groups, risk purchasing groups, pooling arrangements, and captive insurance to satisfy the Required Insurance provisions. The County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees, and Volunteers shall be designated as an Additional Covered Party under any approved program.

15. **County Review and Approval of Insurance Requirements:** The County reserves the right to review and adjust the Required Insurance provisions, conditioned upon County's determination of changes in risk exposures.
E. **Compensation for County Costs**

In the event that the Contractor fails to comply with any of the indemnification or insurance requirements of this Contract, and such failure to comply results in any costs to the County, the Contractor shall pay full compensation for all costs incurred by the County.

F. **Insurance Coverage Requirements**

1. **Commercial General Liability** insurance (providing scope of coverage equivalent to ISO policy form CG 00 01), naming The County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees, and Volunteers as an additional insured, with limits of not less than:

   - **General Aggregate:** $2 million
   - **Products/Completed Operations Aggregate:** $1 million
   - **Personal and Advertising Injury:** $1 million
   - **Each Occurrence:** $1 million

2. **Automobile Liability** insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than $1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance shall cover liability arising out of Contractor's use of autos pursuant to this Contract, including owned, leased, hired, and/or nonowned autos, as each may be applicable.

3. **Workers Compensation and Employers' Liability** insurance or qualified self-insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than $1 million per accident. If Contractor is a temporary staffing firm or a Professional Employer Organization (PEO), coverage also shall include an Alternate Employer Endorsement (providing scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming the County as the Alternate Employer, and the endorsement form shall be modified to provide that County will receive not less than 30 days advance written notice of cancellation of this coverage provision. If applicable to Contractor's operations, coverage also shall be arranged to satisfy the requirements of any Federal workers or workmen's compensation law or any Federal occupational disease law.

4. **Professional Liability/Errors and Omissions**: insurance covering Contractor's liability arising from or related to this Contract, with limits of not less than $1 million per claim and $3 million aggregate. Further, Contractor understands and agrees it shall maintain such coverage for a period of not less than two years following this Agreement's expiration, termination, or cancellation.
SECTION 6

CONTRACTOR RESPONSIBILITY AND DEBARMENT

A. Responsible Contractor

A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness as well as quality, fitness, capacity, and experience to satisfactorily perform the contract. It is County's policy to conduct business only with responsible Contractors.

B. Chapter 2.202 of the County Code

Contractor is hereby notified that, in accordance with Chapter 2.202 of County Code, if County acquires information concerning the performance of Contractor on this or other Contracts which indicates that Contractor is not responsible, County may, in addition to other remedies provided in this Contract, debar Contractor from bidding or proposing on, being awarded, and/or performing work on County Contracts for a specified period of time, which generally will not exceed five years but may exceed five years or be permanent if warranted by the circumstances, and suspend or terminate any or all existing Contracts Contractor may have with County.

C. Nonresponsible Contractor

County may debar a Contractor if the Board finds, in its discretion, that Contractor has done any of the following: (1) violated any term of a Contract with County or a nonprofit corporation created by County; (2) committed an act or omission which negatively reflects on Contractor's quality, fitness, or capacity to perform a contract with County, any other public entity, or a nonprofit corporation created by County, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against County or any other public entity.

D. Contractor Hearing Board

1. If there is evidence that Contractor may be subject to debarment, Public Works will notify Contractor in writing of the evidence which is the basis for the proposed debarment and will advise Contractor of the scheduled date for a debarment hearing before Contractor Hearing Board.

2. Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. Contractor and/or Contractor's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, Contractor Hearing Board will prepare a tentative proposed decision, which shall contain a recommendation
regarding whether Contractor should be debarred, and, if so, the appropriate length of time of the debarment. Contractor and Public Works shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board.

3. After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision, and any other recommendation of Contractor Hearing Board shall be presented to the Board. The Board shall have the right to modify, deny, or adopt the proposed decision and recommendation of Contractor Hearing Board.

4. If a Contractor has been debarred for a period longer than five years, that Contractor may, after the debarment has been in effect for at least five years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that Contractor has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of County.

5. Contractor Hearing Board will consider a request for review of a debarment determination only where (1) Contractor has been debarred for a period longer than five years; (2) the debarment has been in effect for at least five years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by Contractor Hearing Board pursuant to the same procedure as for a debarment hearing.

6. Contractor Hearing Board’s proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. Contractor Hearing Board shall present its proposed decision and recommendation to the Board. The Board shall have the right to modify, deny, or adopt the proposed decision and recommendation of Contractor Hearing Board.

E. Subcontractors of Contractor

These terms shall also apply to Subcontractors of County contractors.
F. **Prohibition of Contract with Suspended, Debarred, Ineligible or Excluded Contractor by Federal or State Government**

Contractor hereby acknowledges that County is prohibited from contracting with parties that are suspended, debarred, ineligible or excluded from securing State-funded or Federally-funded contracts. By executing this Contract, Contractor certifies that neither it nor any of its owners, officers, partners, directors, or other principals is currently suspended, debarred, ineligible or excluded from securing State-funded or Federally-funded Contracts. Further by executing this Contract, Contractor certifies that, to its knowledge, none of its subcontractors, at any tier, or any owner, officer, partner, director, or other principal of any subcontractor is currently suspended, debarred, ineligible or excluded from securing State-funded or Federally-funded contracts. During the term of this Contract, Contractor shall immediately notify County's Compliance Manager in writing should it or any of its subcontractors or any principals of either be suspended, debarred, ineligible or excluded from securing State-funded or Federally-funded contracts. Failure of Contractor to comply with this provision shall constitute a material breach of this Contract upon which County may immediately terminate or suspend this Contract.
SECTION 7

COMPLIANCE WITH COUNTY'S JURY SERVICE PROGRAM

A. Jury Service Program

This Contract is subject to the provisions of County's ordinance entitled Contractor Employee Jury Service (Jury Service Program) as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code.

B. Written Employee Jury Service Policy

1. Unless Contractor has demonstrated to County's satisfaction either that Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of County Code) or that Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of County Code), Contractor shall have and adhere to a written policy that provides that its Employees shall receive from Contractor, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employee deposit any fees received for such jury service with Contractor or that Contractor deduct from the Employee's regular pay the fees received for jury service.

2. For purposes of this Section, "Contractor" means a person, partnership, corporation, or other entity which has a Contract with County or a Subcontract with a County Contractor and has received or will receive an aggregate sum of $50,000 or more in any 12-month period under one or more County Contracts or Subcontracts. "Employee" means any California resident who is a full-time employee of Contractor. "Full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If Contractor uses any Subcontractor to perform services for County under this Contract, the Subcontractor shall also be subject to the provisions of this Section. The provisions of this Section shall be inserted into any such Subcontract agreement and a copy of the Jury Service Program shall be attached to the agreement.

3. If Contractor is not required to comply with the Jury Service Program when this Contract commences, Contractor shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and Contractor shall immediately notify County if Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if Contractor no longer qualifies for an exception to the
Jury Service Program. In either event, Contractor shall immediately implement a written policy consistent with the Jury Service Program. County may also require, at any time during this Contract and at its sole discretion, that Contractor demonstrate to County's satisfaction that Contractor either continues to remain outside of the Jury Service Program’s definition of "Contractor" and/or that Contractor continues to qualify for an exception to the Jury Service Program.

4. Contractor’s violation of this Section of this Contract may constitute a material breach of this Contract. In the event of such material breach, County may, in its sole discretion, suspend or terminate this Contract and/or bar Contractor from the award of future County contracts for a period of time consistent with the seriousness of the breach.
SECTION 8

SAFELY SURRENDERED BABY LAW PROGRAM

A. Contractor’s Acknowledgment of County’s Commitment to the Safely Surrendered Baby Law

Contractor acknowledges that County places a high priority on the implementation of the Safely Surrendered Baby Law. Contractor understands that it is County’s policy to encourage all County Contractors to voluntarily post County's "Safely Surrendered Baby Law" poster in a prominent position at Contractor’s place of business. Contractor will also encourage its Subcontractors, if any, to post this poster in a prominent position in the Subcontractor's place of business. The Contractor, and its Subcontractor(s), can access posters and other campaign material at www.babysafela.org.

B. Notice to Employees Regarding the Safely Surrendered Baby Law

Contractor shall notify and provide to its employees, and shall require each Subcontractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in County, and where and how to safely surrender a baby. The fact sheet is set forth in Exhibit D of this Contract and is also available on the Internet at www.babysafela.org for printing purposes.
SECTION 9

SOCIAL ENTERPRISE PREFERENCE PROGRAM

This Contract is subject to the provisions of the County’s ordinance entitled SE Preference Program, as codified in Chapter 2.205 of the Los Angeles County Code.

Contractor shall not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a SE.

Contractor shall not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a SE.

If Contractor has obtained County certification as a SE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this contract to which it would not otherwise have been entitled, Contractor shall:

1. Pay to the County any difference between the Contract amount and what the County’s costs would have been if the Contract had been properly awarded.

2. In addition to the amount described in subdivision (1), be assessed a penalty in the amount of not more than 10 percent of the amount of this Contract.


The above penalties shall also apply to any entity that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a contract award.
SECTION 10

LOCAL SMALL BUSINESS ENTERPRISE PREFERENCE PROGRAM

A. This Contract is subject to the provisions of County’s ordinance entitled Local Small Business Enterprise Preference Program, as codified in Chapter 2.204 of the Los Angeles County Code.

B. Contractor shall not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a Local Small Business Enterprise.

C. Contractor shall not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a Local Small Business Enterprise.

D. If Contractor has obtained County certification as a Local Small Business Enterprise by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this Contract to which it would not otherwise have been entitled, shall:

1. Pay to County any difference between this Contract amount and what County's costs would have been if this Contract had been properly awarded.

2. In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than 10 percent of the amount of this Contract.


E. The above penalties shall also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the State and the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a contract award.
SECTION 11

DISABLED VETERAN BUSINESS ENTERPRISE PREFERENCE PROGRAM

A. This Contract is subject to the provisions of the County's ordinance entitled Disabled Veteran Business Enterprise (DVBE) Preference Program, as codified in Chapter 2.211 of the Los Angeles County Code.

B. Contractor shall not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a DVBE.

C. Contractor shall not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a DVBE.

D. If Contractor has obtained certification as a DVBE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this contract to which it would not otherwise have been entitled, shall:

a. Pay to the County any difference between the Contract amount and what the County's costs would have been if the Contract had been properly awarded.

b. In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than 10 percent of the amount of the Contract.

c. Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Nonresponsibility and Contractor Debarment).

E. Notwithstanding any other remedies in this contract, the above penalties shall also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification, and fails to notify the State and the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a contract award.
SECTION 12

COMPLIANCE WITH COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM

A. Defaulted Property Tax Reduction Program

This Contract is subject to the provisions of County's ordinance entitled Defaulted Property Tax Reduction Program ("Defaulted Tax Program") as codified in Sections 2.206 of the Los Angeles County Code (Exhibit E).

B. Contractor's Warranty of Compliance with County's Defaulted Property Tax Reduction Program

Contractor acknowledges that County has established a goal of ensuring that all individuals and businesses that benefit financially from the County through any Contract are current in paying their property tax obligations (secured and unsecured roll) in order to mitigate the economic burden otherwise imposed upon the County and its taxpayers.

Unless Contractor qualifies for an exemption or exclusion, Contractor warrants and certifies that to the best of its knowledge it is now in compliance, and during the term of this Contract will maintain compliance, with Los Angeles County Code, Chapter 2.206.

C. Termination for Breach of Warranty of Compliance with County's Defaulted Property Tax Reduction Program

Failure of Contractor to maintain compliance with the requirements set forth in paragraph B, above, shall constitute default under this Contract. Without limiting the rights and remedies available to County under any other provision of this Contract, failure of Contractor to cure such default within ten days of notice shall be grounds upon which County may terminate this Contract and/or pursue debarment of Contractor, pursuant to County Code, Chapter 2.206.
SECTION 13

PROPRIETARY CONSIDERATIONS

A. Ownership of County Materials

Contractor and County agree that all materials including, but not limited to, designs, specifications, techniques, plans, reports, deliverables, data, photographs, diagrams, maps, images, graphics, text, videos, advertising, software, source codes, website plans and designs, interactive media, drafts, working papers, outlines, sketches, summaries, edited and/or unedited versions of deliverables, and any other materials or information developed under this Contract and any and all Intellectual Property rights to these materials, including any copyrights, trademarks, service marks, trade secrets, trade names, unpatented inventions, patent applications, patents, design rights, domain rights, know-how, and any other proprietary rights and derivatives thereof, is and shall be the sole property of County (hereafter collectively, "County Materials"). Contractor hereby assigns and transfers to County all Contractor's rights, titles, and interest in and to all such County Materials developed under this Contract.

Notwithstanding such County ownership in the County Materials, Contractor may retain possession of working papers and materials prepared by Contractor under this Contract. During and for a minimum of five years subsequent to the term of this Contract, County shall have the right to inspect any and all such working papers and materials, make copies thereof and use the working papers and materials and the information contained therein.

B. Transfer to County

Contractor shall execute all documents requested by County and shall perform all other acts requested by County to assign and transfer to, and vest in County, all Contractor's rights, titles, and interest in and to the County Materials including, but not limited to, any and all copyrights, trademarks, service marks, trade names, unpatented inventions, patent applications, patents, design rights, domain name rights, know-how, and any other proprietary rights and derivatives thereof resulting from this Contract. County shall have the right to register all applicable copyrights, trademarks, and patents in the name of the County of Los Angeles. Further, County shall have the right to assign, license, or otherwise transfer any and all County's rights, titles, and interest including, but not limited to, copyrights, trademarks, and patents, in and to the County Materials.

C. Indemnity

Contractor represents and warrants that the County Materials prepared herein under this Contract, is the original work of Contractor and does not infringe upon
any Intellectual Property or proprietary rights of third-parties. For those portions of the County Materials that are not the original work of Contractor, Contractor represents and warrants that it has secured all appropriate licenses, rights, and/or permission from appropriate third-parties to include such materials in the County Materials.

Contractor shall defend, indemnify, and hold County harmless against any claims by third-parties based on infringement of copyright, patent, trade secret, trademark, or any other claimed Intellectual Property or proprietary right, arising from County's use of County Materials created and/or prepared by Contractor. Contractor will also indemnify and defend at its sole expense, any action brought against County based on a claim that County Materials furnished hereunder by Contractor and used within the scope of this Contract infringe any copyright, patent, trade secret, trademark, or any other claimed intellectual property or proprietary right of third-parties, and Contractor shall pay any costs, damages and attorney's fees incurred by County. County will notify Contractor promptly and in writing of any such action or claim and will permit Contractor to fully participate in the defense thereof.

D. Copyright Notices

Contractor shall affix the following notice to all County Materials: "© Copyright 2007 (or such other appropriate date of first publication), County of Los Angeles. All Rights Reserved." Contractor shall affix such notice on the title page of all images, photographs, documents and writings; and otherwise as County may direct.

E. Acknowledgement/Attribution

County shall also have the sole right to control the preparation, modification and revisions to, all acknowledgment and/or attribution language for all County Materials resulting from this Contract. County will, however, exercise reasonable efforts to honor requests by Contractor seeking removal of all acknowledgment and/or attribution language relating to the Contractor, should Contractor no longer wish to receive attribution for its work on the County Materials.
What Is the EIC?
The EIC is a refundable tax credit for certain workers.

Which Employees Must I Notify About the EIC?
You must notify each employee who worked for you at any time during the year and from whose wages you did not withhold income tax. However, you do not have to notify any employee who claimed exemption from withholding on Form W-4, Employee’s Withholding Allowance Certificate.

Note: You are encouraged to notify each employee whose wages for 2019 are less than $55,952 that he or she may be eligible for the EIC.

How and When Must I Notify My Employees?
You must give the employee one of the following.

• The IRS Form W-2, Wage and Tax Statement, which has the required information about the EIC on the back of Copy B.

• A substitute Form W-2 with the same EIC information on the back of the employee’s copy that is on Copy B of the IRS Form W-2.

• Notice 797, Possible Federal Tax Refund Due to the Earned Income Credit (EIC).

• Your written statement with the same wording as Notice 797.

If you give an employee a Form W-2 on time, no further notice is necessary if the Form W-2 has the required information about the EIC on the back of the employee’s copy. If you give an employee a substitute Form W-2, but it does not have the required information, you must notify the employee within 1 week of the date the substitute Form W-2 is given. If Form W-2 is required but is not given on time, you must give the employee Notice 797 or your written statement by the date Form W-2 is required to be given. If Form W-2 is not required, you must notify the employee by February 7, 2020.

You must hand the notice directly to the employee or send it by first-class mail to the employee’s last known address. You will not meet the notification requirements by posting Notice 797 on an employee bulletin board or sending it through office mail. However, you may want to post the notice to help inform all employees of the EIC. You can download copies of the notice at www.irs.gov/FormsPub, Or you can go to www.irs.gov/OrderForms to order it.

How Will My Employees Know if They Can Claim the EIC?
The basic requirements are covered in Notice 797. For more detailed information, the employee needs to see Pub. 966, Earned Income Credit (EIC), or the Instructions for Forms 1040 and 1040-SR.

How Do My Employees Claim the EIC?
An eligible employee claims the EIC on his or her 2019 tax return. Even an employee who has no tax withheld from wages and owes no tax may claim the EIC and ask for a refund, but he or she must file a tax return to do so. For example, if an employee has no tax withheld in 2019 and owes no tax but is eligible for a credit of $800, he or she must file a 2019 tax return to get the $800 refund.
Safely Surrendered Baby Law

Babies can be safely surrendered to staff at any hospital or fire station in Los Angeles County

No shame. No blame. No names.

In Los Angeles County: 1-877-BABY SAFE • 1-877-222-9723
www.babysafela.org
Safely Surrendered Baby Law

What is the Safely Surrendered Baby Law?
California’s Safely Surrendered Baby Law allows parents or other persons, with lawful custody, which means anyone to whom the parent has given permission to confidentially surrender a baby. As long as the baby is three days (72 hours) of age or younger and has not been abused or neglected, the baby may be surrendered without fear of arrest or prosecution.

How does it work?
A distressed parent who is unable or unwilling to care for a baby can legally, confidentially, and safely surrender a baby within three days (72 hours) of birth. The baby must be handled by an employee at a hospital or fire station in Los Angeles County. As long as the baby shows no signs of abuse or neglect, no name or other information is required. In case the parent changes his or her mind at a later date and wants the baby back, staff will use bracelets to help connect them to each other. One bracelet will be placed on the baby, and a matching bracelet will be given to the parent or other surrendering adult.

What if a parent wants the baby back?
Parents who change their minds can begin the process of reclaiming their baby within 14 days. These parents should call the Los Angeles County Department of Children and Family Services at 1-800-540-4000.

Can only a parent bring in the baby?
No. While in most cases a parent will bring in the baby, the law allows other people to bring in the baby if they have lawful custody.

Does the parent or surrendering adult have to call before bringing in the baby?
No. A parent or surrendering adult can bring in a baby anytime, 24 hours a day, 7 days a week, as long as the parent or surrendering adult surrenders the baby to someone who works at the hospital or fire station.

Every baby deserves a chance for a healthy life. If someone you know is considering abandoning a baby, let her know there are other options. For three days (72 hours) after birth, a baby can be surrendered to staff at any hospital or fire station in Los Angeles County.

A baby’s story
Early in the morning on April 9, 2005, a healthy baby boy was safely surrendered to nurses at Harbor-UCLA Medical Center. The woman who brought the baby to the hospital identified herself as the baby’s aunt and stated the baby’s mother had asked her to bring the baby to the hospital on her behalf. The aunt was given a bracelet with a number matching the anklelet placed on the baby; this would provide some identification in the event the mother changed her mind about surrendering the baby and wished to reclaim the baby in the 11-day period allowed by the law. The aunt was also provided with a medical questionnaire and said she would have the mother complete and mail back in the stamped return envelope provided. The baby was examined by medical staff and pronounced healthy and full-term. He was placed with a loving family that had been approved to adopt him by the Department of Children and Family Services.

Does the parent or surrendering adult have to tell anything to the people taking the baby?
No. However, hospital or fire station personnel will ask the surrendering party to fill out a questionnaire designed to gather important medical history information, which is very useful in caring for the baby. The questionnaire includes a stamped return envelope and can be sent in at a later time.

What happens to the baby?
The baby will be examined and given medical treatment. Upon release from the hospital, social workers immediately place the baby in a safe and loving home and begin the adoption process.

What happens to the parent or surrendering adult?
Once the parent or surrendering adult surrenders the baby to hospital or fire station personnel, they may leave at any time.

Why is California doing this?
The purpose of the Safely Surrendered Baby Law is to protect babies from being abandoned, hurt, or killed by their parents. You may have heard tragic stories of babies left in dumpsters or public bathrooms. Their parents may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearful of what would happen if their families found out. Because they were afraid and had no one or nowhere to turn for help, they abandoned their babies. Abandoning a baby is illegal and places the baby in extreme danger. Too often, it results in the baby’s death. The Safely Surrendered Baby Law prevents this tragedy from ever happening again in California.
Ley de Entrega de Bebés Sin Peligro

Los recién nacidos pueden ser entregados en forma segura al personal de cualquier hospital o cuartel de bomberos del Condado de Los Ángeles


En el Condado de Los Ángeles: 1-877-BABY SAFE • 1-877-222-9723
www.babysafe.ca.org
Ley de Entrega de Bebés Sin Peligro

¿Qué es la Ley de Entrega de Bebés sin Peligro?

La Ley de Entrega de Bebés sin Peligro de California permite la entrega confidencial de un recién nacido por parte de sus padres o otras personas con custodia legal, es decir cualquier persona a quien los padres le hayan dado permiso. Siempre que el bebé tenga tres días (72 horas) de vida o menos, y no haya sufrido abuso o negligencia, pueden entregar al recién nacido sin temor de ser arrestados o procesados.

Historia de un bebé

A la mañana temprana del día 9 de abril de 2005, se entregó un recién nacido saludable a las enfermeras del Harbor-UCLA Medical Center. La madre que llevó el recién nacido al hospital se dixo a conocer como la dama del bebé, y dijo que la madre la había pedido que llevara al bebé al hospital en su nombre. Luego fueron a la dama a un brazalete con un número que coincidía con el pulso del bebé; esto servía como identificación en caso de que la madre cambiara de opinión respecto a la entrega del bebé y decidiera recuperarlo dentro del periodo de 15 días que permite esta ley. También le dieron a la dama un carnet médico, y ella dijo que la madre lo llevaría y lo entregaría de vuelta dentro del plazo con franqueo pagado que le habían dado. El personal médico examinó al bebé y se detuvo en que estaba saludable y a término. El bebé fue ubicado con una buena familia que ya había sido aprobada para adoptarlo por el Departamento de Servicios para Niños y Familias.
Chapter 2.206 DEFAULTED PROPERTY TAX REDUCTION PROGRAM

2.206.010 Findings and declarations.
2.206.020 Definitions.
2.206.030 Applicability.
2.206.040 Required solicitation and Contract language.
2.206.050 Administration and compliance certification.
2.206.060 Exclusions/Exemptions.
2.206.070 Enforcement and remedies.
2.206.080 Severability.

2.206.010 Findings and declarations.

The Board of Supervisors finds that significant revenues are lost each year as a result of taxpayers who fail to pay their tax obligations on time. The delinquencies impose an economic burden upon the County and its taxpayers. Therefore, the Board of Supervisors establishes the goal of ensuring that individuals and businesses that benefit financially from Contracts with the County fulfill their property tax obligation. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.020 Definitions.

The following definitions shall be applicable to this chapter:

A. "Contractor" shall mean any person, firm, corporation, partnership, or combination thereof, which submits a bid or proposal or enters into a Contract or agreement with the County.

B. "County" shall mean the County of Los Angeles or any public entities for which the Board of Supervisors is the governing body.

C. "County Property Taxes" shall mean any property tax obligation on the County's secured or unsecured roll; except for tax obligations on the secured roll with respect to property held by a Contractor in a trust or fiduciary capacity or otherwise not beneficially owned by the Contractor.

D. "Department" shall mean the County department, entity, or organization responsible for the solicitation and/or administration of the Contract.

E. "Default" shall mean any property tax obligation on the secured roll that has been deemed defaulted by operation of law pursuant to California Revenue and Taxation Code section 3436; or any property tax obligation on the unsecured roll that remains unpaid on the applicable delinquency date pursuant to California Revenue and Taxation Code section 2922; except for any property tax obligation dispute pending before the Assessment Appeals Board.
F. “Solicitation” shall mean the County's process to obtain bids or proposals for goods and services.

G. “Treasurer-Tax Collector” shall mean the Treasurer and Tax Collector of the County of Los Angeles. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.030 Applicability.

This chapter shall apply to all solicitations issued 60 days after the effective date of the ordinance codified in this chapter. This chapter shall also apply to all new, renewed, extended, and/or amended Contracts entered into 60 days after the effective date of the ordinance codified in this chapter. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.040 Required solicitation and Contract language.

All solicitations and all new, renewed, extended, and/or amended Contracts shall contain language, which:

A. Requires any Contractor to keep County Property Taxes out of Default status at all times during the term of an awarded Contract;

B. Provides that the failure of the Contractor to comply with the provisions in this chapter may prevent the Contractor from being awarded a new Contract; and

C. Provides that the failure of the Contractor to comply with the provisions in this chapter may constitute a material breach of an existing Contract, and failure to cure the breach within ten days of notice by the County by paying the outstanding County Property Tax or making payments in a manner agreed to and approved by the Treasurer-Tax Collector, may subject the Contract to suspension and/or termination. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.050 Administration and compliance certification.

A. The Treasurer-Tax Collector shall be responsible for the administration of this chapter. The Treasurer-Tax Collector shall, with the assistance of the Chief Executive Officer, Director of Internal Services, and County Counsel issue written instructions on the implementation and ongoing administration of this chapter. Such instructions may provide for the delegation of functions to other departments.

B. Contractor shall be required to certify, at the time of submitting any bid or proposal to the County, or entering into any new Contract, or renewal, extension or amendment of an existing Contract with the County, that it is in compliance with this chapter is not in Default on any County Property Taxes or is current in
payments due under any approved payment arrangement (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.060 Exclusions/Exemptions.

A. This chapter shall not apply to the following Contracts:

1. Chief Executive Office delegated authority agreements under $50,000;

2. A Contract where Federal or State law or a condition of a Federal or State program mandates the use of a particular Contractor;

3. A purchase made through a State or Federal Contract;

4. A Contract where State or Federal monies are used to fund service-related programs including, but not limited to, voucher programs, foster care, or other social programs that provide immediate direct assistance;

5. Purchase orders under a master agreement, where the Contractor was certified at the time the master agreement was entered into and at any subsequent renewal, extension and/or amendment to the master agreement;

6. Purchase orders issued by Internal Services Department under $100,000 that is not the result of a competitive bidding process;

7. Program agreements that utilize Board of Supervisors' discretionary funds;

8. National Contracts established for the purchase of equipment and supplies for and by the National Association of Counties, U.S. Communities Government Purchasing Alliance, or any similar related group purchasing organization;

9. A monopoly purchase that is exclusive and proprietary to a specific manufacturer, distributor, reseller, and must match and intermember with existing supplies, equipment, or systems maintained by the County pursuant to the Los Angeles Purchasing Policy and Procedures Manual, Section P-3700 or a successor provision;

10. A revolving fund (petty cash) purchase pursuant to the Los Angeles County Fiscal Manual, Section 4.6.0 or a successor provision;

11. A purchase card purchase pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, Section P-2810 or a successor provision;
12. A nonagreement purchase worth a value of less than $5,000 pursuant to the Los Angeles County Purchasing Policy and Procedures Manual, Section A-0300 or a successor provision; or

13. A bona fide emergency purchase pursuant to the Los Angeles County Purchasing Policy and Procedures Manual Section P-0900 or a successor provision;

14. Other Contracts for mission critical goods and/or services where the Board of Supervisors determines that an exemption is justified.

B. Other laws. This chapter shall not be interpreted or applied to any Contractor in a manner inconsistent with the laws of the United States or California. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.070 Enforcement and remedies.

A. The information furnished by each Contractor certifying that it is in compliance with this chapter shall be under penalty of perjury.

B. No Contractor shall willfully and knowingly make a false statement certifying compliance with this chapter for the purpose of obtaining or retaining a County Contract.

C. For Contractor’s violation of any provision of this chapter, the County department head responsible for administering the Contract may do one or more of the following:

1. Recommend to the Board of Supervisors the termination of the Contract; and/or,

2. Pursuant to Chapter 2.202, seek the debarment of the Contractor; and/or,

3. Recommend to the Board of Supervisors that an exemption is justified pursuant to Section 2.206.060.A.14 of this chapter or payment deferral as provided pursuant to the California Revenue and Taxation Code. (Ord. No. 2009-0026 § 1 (part), 2009.)

2.206.080 Severability.

If any provision of this chapter is found invalid by a court of competent jurisdiction, the remaining provisions shall remain in full force and effect. (Ord. No. 2009-0026 § 1 (part), 2009.)
PERFORMANCE REQUIREMENTS SUMMARY

The items listed under this Performance Requirements Summary (PRS) are not all encompassing, and any conflict or discrepancy between the requirements specified in Exhibits A through F, inclusive, of this Contract (Exhibits A-F and this PRS, Exhibits A-F shall control. The County reserves the right to modify this PRS at any time consistent with the requirements set forth in Exhibits A-F, to clarify Performance Requirements, or to monitor any part of this Contract.

<table>
<thead>
<tr>
<th>Required Service/Tasks</th>
<th>Performance Indicator</th>
<th>Deductions / Consequences for Failure to Meet Performance Indicator*</th>
<th>Compliance</th>
<th>Comments</th>
</tr>
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<tbody>
<tr>
<td><strong>A. SCOPE OF WORK</strong></td>
<td></td>
<td></td>
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<tr>
<td>1. Fines by Regulatory and Governmental Agencies</td>
<td>Fined by a local, regional, State, or Federal regulatory or governmental agency as a result of the Contractor’s negligence or failure to comply with any Federal, State, or local rules, regulations, or requirements.</td>
<td>$500 per occurrence plus any fine(s) charged to the County by a regulatory or governmental agency; possible suspension; possible termination for default of contract.</td>
<td>☐ Yes  ☐ No  ☐ N/A</td>
<td></td>
</tr>
<tr>
<td>2. Violation of the National Pollutant Discharge Elimination System</td>
<td>Discharge of debris into storm drains and/or gutter.</td>
<td>$500 per occurrence plus any fines by regulatory and governmental agencies plus any remediation cost; possible suspension; possible termination for default of contract.</td>
<td>☐ Yes  ☐ No  ☐ N/A</td>
<td></td>
</tr>
<tr>
<td>3. Site Visits and Consultations</td>
<td>Conduct site visits consultations and/or follow-up visits as directed by the Contract Manager.</td>
<td>$250 per occurrence.</td>
<td>☐ Yes  ☐ No  ☐ N/A</td>
<td></td>
</tr>
<tr>
<td>4. Follow-up Visits</td>
<td>Provide effective follow-up visits one or more times as requested by the Contract Manager.</td>
<td>$250 per occurrence.</td>
<td>☐ Yes  ☐ No  ☐ N/A</td>
<td></td>
</tr>
</tbody>
</table>

*Deductions may be imposed in addition to the Liquidated Damages at the sole discretion of the Contract Manager.
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<td>5. Meetings, Events, and Appointments</td>
<td>Maintain and attend scheduled meetings, consultations, and events with proper staffing levels.</td>
<td>$250 per occurrence.</td>
<td>☐ Yes</td>
<td>N/A</td>
</tr>
<tr>
<td>6. Waste Characterization Studies</td>
<td>Conduct waste characterization studies as directed by the Contract Manager.</td>
<td>$250 per occurrence.</td>
<td>☐ Yes</td>
<td>N/A</td>
</tr>
<tr>
<td>7. Waste Characterization Materials and Equipment</td>
<td>Contractor is well prepared with the proper safety equipment, materials, and tools to conduct studies.</td>
<td>$250 per occurrence.</td>
<td>☐ Yes</td>
<td>N/A</td>
</tr>
<tr>
<td>8. Outreach Materials and Promotional Items</td>
<td>Provide finalized outreach materials within three weeks of the request of the Contract Manager.</td>
<td>$50 per day per order that is late or not submitted.</td>
<td>☐ Yes</td>
<td>N/A</td>
</tr>
<tr>
<td>9. Presentations</td>
<td>Make presentations to businesses in a professional, concise, and meaningful manner and as directed by the Contract Manager.</td>
<td>$500 per occurrence.</td>
<td>☐ Yes</td>
<td>N/A</td>
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**PERFORMANCE REQUIREMENTS SUMMARY**

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<td>10. In-Unit recycling Baskets, Bins, Containers, or liners.</td>
<td>Provide baskets, bins, containers, or liners within eight weeks of the request by the Contract Manager.</td>
<td>$50 per day per order that is late or not submitted.</td>
<td>☐ Yes ☐ No ☐ N/A</td>
<td></td>
</tr>
<tr>
<td>11. Storage Facilities</td>
<td>Provide storage at a location that is satisfactory to the County.</td>
<td>$50 per day per occurrence.</td>
<td>☐ Yes ☐ No ☐ N/A</td>
<td></td>
</tr>
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**B. REPORTS/DOCUMENTATIONS**

| 1. Daily/Weekly/Monthly/Quarterly Reports | Submitted to Contract Manager daily/weekly/monthly report. | $25 per day per report that is late or not submitted. | ☐ Yes ☐ No ☐ N/A |          |
| 2. Special Reports | Filed within time frame requested. | $50 per day per report that is late or not submitted. | ☐ Yes ☐ No ☐ N/A |          |

**C. EMPLOYEES**

| 1. Contractor's Employee Criminal Background Investigation | As applicable, prior to the start of the contract and continuation of the contract, the contractor shall certify all employees who are in a designated sensitive position has passed a fingerprints background check submitted to the California Department of Justice to include State, local, and Federal. | $100 per employee per day who is not certified as passing the background check. | ☐ Yes ☐ No ☐ N/A |          |

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<td>federal-level review as required by the Contract. Employees who do not pass or are not certified shall be immediately removed.</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>2. Employees Well Oriented To Job</td>
<td>Employees must have thorough knowledge of facility and its needs.</td>
<td>$100 per error resulting from lack of orientation; possible suspension.</td>
<td>☐ Yes</td>
<td>☐ No</td>
</tr>
<tr>
<td>3. Staffing</td>
<td>Staffing levels are equal or exceed contract requirements.</td>
<td>$50 per occurrence.</td>
<td>☐ Yes</td>
<td>☐ No</td>
</tr>
<tr>
<td>4. Maintain Knowledge of Safety Requirements</td>
<td>Understands the standards for safe practices related to the work.</td>
<td>$50 per employee, per occurrence.</td>
<td>☐ Yes</td>
<td>☐ No</td>
</tr>
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D. SUPERVISOR/MANAGERS

<p>| | | | | |</p>
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<td>1. Change in Project Manager</td>
<td>Contractor shall notify the County in writing of any change in name or address of the Project Manager.</td>
<td>$50 per occurrence.</td>
<td>☐ Yes</td>
<td>☐ No</td>
</tr>
<tr>
<td>2. Respond to Complaints, Requests, and Discrepancies.</td>
<td>Respond within the time frame outlined in the Contract.</td>
<td>$50 per complaint not responded to within the time frame outlined in the specifications.</td>
<td>☐ Yes</td>
<td>☐ No</td>
</tr>
<tr>
<td>3. Makes Site Inspections</td>
<td>Facility inspected each shift or as required by Contract.</td>
<td>$50 per occurrence.</td>
<td>☐ Yes</td>
<td>☐ No</td>
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<td>4. Competent Supervisory Staff</td>
<td>Responsiveness to complaints and requests, maintain good work records, and acceptable level of service.</td>
<td>$50 per day; possible suspension.</td>
<td>☐ Yes ☐ No ☐ N/A</td>
<td>☐</td>
</tr>
<tr>
<td>5. Provide Adequate Supervision and Training</td>
<td>Contract specifications met.</td>
<td>$50 per occurrence; possible suspension.</td>
<td>☐ Yes ☐ No ☐ N/A</td>
<td>☐</td>
</tr>
<tr>
<td>6. Project Safety Official</td>
<td>Project Safety Official who shall be thoroughly familiar with the Contractor’s Injury and Illness prevention Program and Code of Safe Practices.</td>
<td>$100 per occurrence.</td>
<td>☐ Yes ☐ No ☐ N/A</td>
<td>☐</td>
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E. CONTRACT ADMINISTRATION

| 1. Insurance Certifications | Certifications submitted before implementation of contract and on a timely basis thereafter. | $100 per day; work/contract; possible suspension; possible termination for default of contract. | ☐ Yes ☐ No ☐ N/A | ☐ |
| 2. Record Retention & Inspection/Audit Settlement | Maintain all required documents as specified in contract. | $200 per occurrence. | ☐ Yes ☐ No ☐ N/A | ☐ |
| 3. Use of Subcontractor without Approval and/or Authorization. | Obtain County’s written approval prior to subcontracting any work. | $500 per occurrence; possible suspension; possible termination for default of contract. | ☐ Yes ☐ No ☐ N/A | ☐ |
| 4. License and Certification | All license and certifications required to perform the work, if | $100 per day; possible suspension; possible | ☐ Yes ☐ No | ☐ |

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<td>any.</td>
<td>termination for default of contract.</td>
<td>☐ N/A</td>
<td></td>
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<td>5. Assignment and Delegation</td>
<td>Contractor shall not assign its rights or delegate its duties under this Contract, or both, whether in whole or in part, without the prior written consent of County.</td>
<td>$200 per day the County is not informed of this change; possible suspension; possible termination for default of contract.</td>
<td>☐ Yes ☐ No ☐ N/A</td>
<td></td>
</tr>
<tr>
<td>6. Safety Requirements</td>
<td>Comply with all applicable State of California Occupational Safety and Health Administration (Cal/OSHA).</td>
<td>$200 per occurrence; possible suspension.</td>
<td>☐ Yes ☐ No ☐ N/A</td>
<td></td>
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