

## Los Angeles County Public Works

### SOUTH SAN GABRIEL/WHITTIER NARROWS RESIDENTIAL FRANCHISE TRASH COLLECTION

#### Frequently Asked Questions

***Who will be my waste hauler?***

Ware Disposal, Inc. will be your new waste hauler.

***When will the new trash, recycling, and organic waste collection services begin?***

The new services are scheduled to begin on July 1, 2025.

***How was the waste hauler selected?***

The County utilizes a competitive process in selecting a waste hauler. Invitations are sent to all permitted waste haulers to submit proposals. The proposals are then evaluated by a committee based on factors such as price, experience, work plan, references, and environmental and legal history. Table below shows the scores for this solicitation, with Ware Disposal Inc. receiving the highest overall score.

Waste Hauler (Proposer)	Evaluation Score	Monthly Rate
American Reclamation	81.29	\$38.88
Arakelian Enterprises, Inc. dba Athens Services	72.95	\$58.80
Universal Waste Systems	78.46	\$41.96
Ware Disposal, Inc.	84.68	\$36.15

***What will my new rate be under the new agreements?***

The new rate will be \$36.15 per month for basic service and \$27.11 per month with the senior discount (for qualifying customers).

***Who may use this service?***

All single-family homes and multifamily properties with four or fewer units using plastic carts in the area can either manage their trash, recycling, and organic waste services through this contract or may choose to self-haul their waste to a disposal facility.

***What service features are included in the basic rate?***

- One 96-gallon trash cart, one 96-gallon organic waste cart, and one 96-gallon recyclables cart (carts smaller than 96-gallons are available upon request)
- Four on-call pickups per year of the following:
  - Bulky items – unlimited quantities
  - Electronic waste – up to 10 items per pickup
  - Bagged trash - up to 5 bags/bundles per pickup
  - Bagged/bundled green waste – up to 10 bags/bundles per pickup
  - Wood and dry lumber – two 70-pound bags/bundles per pickup
- Holiday tree curbside collection
- Annual curbside clean-up event for bulky items and bagged/bundles trash and green waste
- Two mulch/compost giveaway and shredding events per year
- Two green waste drop off events per year
- Roll-out cart service for qualifying elderly and/or disabled customers, upon request
- Collection of abandoned waste found in alleys and public rights-of-way
- Four free sharps containers for needles per year, provided upon request