



May 16, 2025

Dear Residents,

On January 7, 2025, the County of Los Angeles Board of Supervisors awarded a new contract to provide trash, recycling, and organic waste collection services to all residents in the South San Gabriel/Whittier Narrows Residential Franchise area to Ware Disposal, Inc. (WARE). The new services are scheduled to begin on July 1, 2025, for a term of 4 years, with month-to-month extensions up to 12 months, for a maximum potential contract term of 5 years.

Standard services will include three 96-gallon carts: one black cart for household trash, one blue cart for recyclables, and one green cart for organic (green and food) waste at a monthly rate of \$36.15. For a summary of services and rates, please refer to the enclosed Rate Sheet and Customer Terms and Conditions. We will continue to provide the same level of service you are currently subscribed to, such as using a smaller cart or receiving a senior discount. To request new special services, such as roll-out service, a senior discount, smaller carts, or additional carts, please contact our Customer Service Department at the number below.

Beginning July 1, 2025, WARE will start servicing your carts under the new residential franchise contract. However, WARE carts will not be delivered until the week of November 3, 2025, through November 7, 2025, which will occur on your service day. You will continue to use your Universal Waste Systems (UWS) carts until they are replaced with WARE carts. Your UWS carts will be removed the same day the WARE carts will be delivered in November. Please note that your service day remains the same under the new contract.

We would like to remind all residents about organic waste recycling in accordance with Senate Bill 1383, which requires jurisdictions to support the State's goal of reducing organic waste disposal. To comply, residents are required to keep food waste out of their trash and place it in the green organic waste cart. Food waste may be bagged before or placed directly in the green cart. Additional program reminders will be shared in the coming weeks through printed materials and community meetings.

To provide residents with information regarding services under the new contract and to answer any questions, we will host the following in-person and virtual community meetings:

In-Person Meeting: June 7, 2025 at 10 a.m.
Rosemead Library, Meeting Room
8800 Valley Blvd., Rosemead, CA 91770

Virtual Meeting: June 10, 2025 at 6 p.m.
Register for the meeting by visiting:
lacounty.pw/SSG-WN-CommunityMeeting

Also register by scanning this QR code using the camera on your mobile device:



Should you have any questions or need any assistance, please contact us at (877) 714-9273, Monday through Friday, from 8 a.m. to 5 p.m.

Ware Disposal, Inc.