

**003609**

# Agreement



BY AND BETWEEN

LOS ANGELES COUNTY,  
PUBLIC WORKS

AND

USA WASTE OF CALIFORNIA, INC. dba WASTE MANAGEMENT

FOR

THE EXCLUSIVE COMMERCIAL FRANCHISE CONTRACT FOR  
THE AREA OF SOUTH BAY (BRC0000246)



Part I

Contract

BETWEEN

COUNTY OF LOS ANGELES BOARD OF SUPERVISORS

AND

**USA WASTE OF CALIFORNIA, INC. dba WASTE MANAGEMENT**

FOR PROVISION OF COMMERCIAL SOLID WASTE COLLECTION SERVICES

(BRC0000246)

FOR THE SERVICE AREA OF

**SOUTH BAY**

WITH A SERVICE COMMENCEMENT DATE AS EARLY AS

**OCTOBER 1, 2022**

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**SOUTH BAY (BRC0000246)**

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This exclusive franchise contract (CONTRACT) is made and entered into on \_\_\_\_\_, 2022, by and between COUNTY of Los Angeles Board of Supervisors, acting in their capacity as the governing body COUNTY of Los Angeles (COUNTY), and USA Waste of California, Inc. dba Waste Management, a Delaware Corporation, located at 800 Capitol Street, Suite 3000, Houston, Texas 77002, (hereinafter referred to as CONTRACTOR).

#### SECTION 0 - RECITALS:

**Purpose.** To limit the wear and tear on COUNTY streets, reduce pollution from Collection and Vehicle exhaust, increase customer service accountability, ensure compliance with Federal, State, and local laws, including Assembly Bills (AB) 341, 939, 1826, and Senate Bill (SB) 1383, by improving program implementation performance and reporting accuracy, and facilitate more efficient CONTRACT administration and enforcement by COUNTY staff.

**Solid Waste Haul Permits.** County of Los Angeles Department of Public Health issues permits to haulers for the hauling of Solid Waste with requirements to protect public health and safety, including frequency of Collection and Collection Vehicle maintenance. CONTRACTOR shall continue to obtain that permit and comply with all its provisions throughout the life of this CONTRACT; and

**Mandatory Solid Waste Diversion.** The State of California has found and declared that the amount of Solid Waste generated in California coupled with diminishing landfill space and potential adverse environmental impacts from land filling have created an urgent need for State of California and local agencies to enact and implement an aggressive, new integrated waste management program. Through enactment of AB 939, the State of California has directed agencies, such as COUNTY to Divert 50 percent of all Solid Waste through source reduction, recycling, and composting activities. The California Department of Resources Recycling and Recovery (CalRecycle) had granted COUNTY a timeline to achieve compliance with the AB 939 Diversion requirements to which COUNTY had met. Additionally, with the passage of Senate Bill 1383, COUNTY must comply with CalRecycle's requirements related to diversion of Organic materials such as Food Waste, Green Waste, and food-soiled paper, for the purpose of reducing short-lived climate pollutants such as methane and its impact on climate change. Non-compliance may subject the County to penalties and fines of up to \$10,000 per day. Continued compliance is based in part on executing and implementing this CONTRACT to secure cooperation with CONTRACTOR's AB 939 waste Diversion programs, record keeping, and reporting; and

**County Zero Waste Plan.** COUNTY Board of Supervisors adopted the Roadmap to a Sustainable Waste Management Future in 2014. It is a comprehensive plan for a waste free future and is a proactive approach to developing innovative policies for managing waste that further reduces COUNTY's reliance on landfills. It established the following intermediate and long-term disposal reduction targets: 80 percent Diversion from landfills by 2025, 90 percent Diversion from landfills by 2035, and at least 95 percent

Diversion from landfills by 2045. The COUNTY updated the plan in 2021, referred to as the Zero Waste Plan; and

**Municipal Solid Waste Discarded in Containers.** The County has determined to provide for Municipal Solid Waste (MSW) Management Services in portions of Los Angeles County under the terms of this CONTRACT for reasons including the following:

- To enable businesses and residents located in the Service Area that discard Solid Waste in Dumpsters to receive quality MSW Management Services, and
- To provide COUNTY with programs, records, and reports that will help COUNTY comply with AB 939, AB 341, SB 1383, and other Laws.

**Compliance with Law.** CONTRACTOR shall perform Contract Services in accordance with all the Laws governing the safe Collection, transport, Recycling, and Disposal of Residential and Commercial Solid Waste, Including AB 939 and AB 341, SB 1383, Recovered Conservation and Recovery Act (RCRA), and Comprehensive Environmental Response Compensation and Liability Act (CERCLA).

**CONTRACTOR / “Arranger”.** Under this Contract, COUNTY may exercise control over the Disposal or other disposition of the Solid Waste handled by the CONTRACTOR, commonly referred to as flow control. It may designate or determine the use of any given Solid Waste Facility. Although minimum scope of Contract Services, Service Specifications, and Service Standards are set forth in this CONTRACT, COUNTY has not, and by this CONTRACT does not, supervise Contract Services or assume title to Solid Waste; and

**Competitive Procurement.** COUNTY issued a Request for Proposals (RFP) or Invitation for Bids (IFB) to provide Contract Services under this CONTRACT. Private waste hauling companies submitted proposals or bids, including their proposed schedule of rates and charges. COUNTY selected the CONTRACTOR based, among other things, on CONTRACTOR's price proposal and work plan for Collection Services.

**Compensation.** The following describes the compensation allowed under this CONTRACT:

- Exhibit 7 provides for CONTRACTOR's compensation under Collection Services. Under this CONTRACT, the CONTRACTOR cannot charge its Customers more than the Customer Service Rates as stipulated in Attachment 7-2 Service Rates in Exhibit 7.
- Except as otherwise allowed under this CONTRACT, CONTRACTOR is not allowed to add any surcharges in addition to the fees that were entered on Form PW-2 and PW-3, Schedule of Prices. Any fuel, environmental, or other fees must be included in the original bid and may not be added later.

**Franchise Authorization.** PRC Section 40059 specifically authorizes COUNTY to prescribe the terms and conditions of Solid Waste management services, including:

- The nature, location, and level/extent of services;
- The frequency of Collection;

- The means of Collection and transportation;
- The Service Rates and fees; and
- Whether the services are to be provided by means of nonexclusive, partially exclusive, or wholly exclusive franchise, contract, license, permit or otherwise.

County Code Chapter 20.70 authorizes Director to require franchises in any part of the unincorporated territory of COUNTY that is not served by a Garbage Disposal District.

**Franchise Development.** COUNTY and representatives of the private hauling industry met many times to discuss the scope of services, service specifications, Service Standards, and other Performance Obligations and to address the industry's questions, comments, and concerns.

NOW, THEREFORE, THE PARTIES AGREE AS FOLLOWS:

This CONTRACT applies to all Contract Services, unless specifically indicated otherwise.

## SECTION 1 - GRANT OF RIGHTS AND PRIVILEGES

### A. Requirements/Grant of Rights

#### 1. Grant of Rights and Privileges

COUNTY grants CONTRACTOR the right and privilege, together with the Performance Obligations, to provide Contract Services.

##### *a. Conditions*

- CONTRACTOR is ready, willing, and able to provide Contract Services;
- CONTRACTOR meets all its Performance Obligations,
- No CONTRACTOR Default has occurred as indicated in Part 3 of Exhibit 5; and
- CONTRACTOR fully and timely pays applicable Franchise Fees

##### *b. CONTRACTOR Acceptance*

CONTRACTOR accepts these rights and privileges together with Performance Obligations, subject to all terms and conditions in this CONTRACT and the exclusions in subsections B (Exclusions from Service) and C (Exceptions from Exclusivity) of this Section.

#### 2. Grant of Exclusive Franchise for Collection Services

COUNTY grants to CONTRACTOR and CONTRACTOR accepts the exclusive right and privilege to provide Contract Services in accordance with its Performance Obligations, by making independent arrangements with County Commercial Franchise Customers as defined in item A1 of Exhibit 3A1, Collection may be primarily in Dumpster Containers, but may also include Carts and Roll-offs (excluding C&D) within the Service Area awarded to the CONTRACTOR as specified in this CONTRACT subject to all the terms and conditions in this CONTRACT and the exclusions in subsections B (Exclusions from Service) and C (Exceptions from Exclusivity) of this Section.

If a city annexes any portion of the Service Area, COUNTY shall replace the maps of the Service Area in item A1 of Exhibit 16 with new maps that reflect deletion of the annexed area on the date that the annexation becomes effective.

### B. Exclusions from Service

Notwithstanding any provision to the contrary contained herein, the following are excluded from the right and privilege granted to CONTRACTOR under this Contract:

**1. Solid Waste to be Self-Hauled**

This CONTRACT excludes the right and privilege that CONTRACTOR Collect, transport, and Divert/Dispose Solid Waste that Persons Self-Haul. Anyone, including Persons performing services other than MSW Management Services (such as roofers and gardeners) at those Premises, may Collect in receptacles other than Container provided by CONTRACTOR, transport in their own Vehicles, and themselves Dispose of some or all the Solid Waste generated at those Premises.

**2. Donation or Selling of Solid Waste or Edible Food**

This CONTRACT excludes the right and privilege to Collect any Solid Waste materials or Edible Food that Occupant/Customer donates or sells to Persons other than CONTRACTOR.

**3. Organic Waste Onsite Management**

This CONTRACT excludes the right and privilege to Collect Organic Waste that Occupant manages on the site where it is generated, such as onsite Composting.

**4. Micro-Haulers**

This CONTRACT excludes the right and privilege to Collect Organic Waste that Occupant provides to COUNTY approved/contracted Micro-Hauler. The COUNTY allows Customers to utilize Micro-Haulers to Collect, transport, and Divert part or all their Organic Waste that they generate, including but not limited to the Collection of Manure, landscaping, and Food Waste.

Customers serviced by the Micro-Hauler will be transferred into the CONTRACTOR's franchise system if their weekly service level increases to more than the allowable service level under a Micro-Hauler of one 64-gallon Container of Organic Waste per week. The CONTRACTOR shall work with Micro-Haulers to transfer large Organic accounts into the franchise system when the Customers are located within their Service Area(s).

**5. COUNTY and Third-Party Agencies**

This CONTRACT excludes the right and privilege to provide Collection Services to Premises owned or controlled by any of the following entities:

- COUNTY or any other entity governed by the Board of Supervisors;
- State of California;

- Federal government;
- Any city;
- Any public-school district;

This CONTRACT does not prohibit CONTRACTOR from executing separate contracts with those entities to provide MSW Management Services.

If CONTRACTOR provides such services to any of the entities described above, CONTRACTOR shall report to COUNTY and include it in their Customer list report as indicated in item A1 of Section 10.

Additionally, the CONTRACTOR will not be required to pay the COUNTY any Franchise Fees for these Customers.

CONTRACTOR's failure to comply with any of the requirements of this Section may result in Liquidated Damages, in accordance with Exhibit 12-D2 Liquidated Damages.

**6. Residential and Multifamily Premises with Carts Services**

This CONTRACT excludes the right and privilege to provide Collection Services to Residential and Multifamily Premises (4 Units or Less) that receive services under an exclusive franchise awarded by the COUNTY for Cart service (such as an Exclusive Residential Franchise Contract for Provision of Refuse, Recyclables, and Green Waste Automated Cart Services at Residential Premises and Certain Multifamily Premises) which includes some mobile home parks. Additionally, the Director in its sole discretion may assign an Authorized Residential Franchise Waste Hauler to provide service to Multifamily Premises (5 Units or More) that have Carts service per individual unit and no Dumpsters.

However, this provision does not apply to Residential Premises who operate a business and utilize Carts for Collection Services. The Director may assign the Authorized Commercial Franchise Waste Hauler to provide service to these Customers.

Residential Customers with Carts and a business can be serviced by the Authorized Commercial Franchise Waste Hauler with Director approval.

**7. Garbage Disposal District**

This CONTRACT excludes the right and privilege to provide Collection Services to Premises that include Residential, Multifamily, and Commercial properties in a Garbage Disposal District. Garbage Disposal Districts are not included in the Service Area.

**8. Non-Exclusive Commercial Franchise Customers**

This CONTRACT excludes the right and privilege to provide Collection Services to Premises located in the Acton, Agua Dulce, and Antelope Valley (AV) areas, which shall remain under the non-exclusive commercial franchise system. The Acton, Agua Dulce, and AV areas are not included in the Service Area maps.

Additionally, this CONTRACT excludes the right and privilege to provide Collection Services to NBC Universal studios and their temporary shooting locations (off-site filming locations), which shall remain under the non-exclusive commercial franchise system.

**9. Material Exceptions**

The following types of materials are not subject to this CONTRACT and shall be designated as exempt materials. These exempt materials may be Collected and taken to a licensed Disposal site or Recycling facility by the Customer or Occupant of the Premises, or their agent, at the owner's or Occupant's expense, in accordance with COUNTY policy and Municipal Code requirements, with the exception of Construction and Demolition (C&D) Debris, which must be handled by a permitted waste hauler subject to requirements in County Code Chapter 20.87. Exempt materials include:

- Medical Waste
- Hazardous Waste
- Radioactive Waste
- Pharmaceutical Waste
- Construction and Demolition (C&D) Debris

**10. Unauthorized Collectors**

CONTRACTOR acknowledges and agrees that the COUNTY may permit other Persons besides CONTRACTOR to Collect any and all types of materials excluded from the scope of this CONTRACT, as set forth above, without seeking or obtaining approval of CONTRACTOR.

If CONTRACTOR can produce evidence that other Persons are servicing Collection Containers or are Collecting and transporting Solid Waste in a manner that is not consistent with this CONTRACT or the County Code, it shall report as indicated under item A3 of Section 10.

**11. Rights Under California Public Resources Code Section 49520**

**a. *Exclusion***

This CONTRACT excludes the right and privilege for providing Contract Services with any Person who is receiving Solid Waste handling services from a Solid Waste enterprise that has the

statutory right to continue to provide Solid Waste handling services to that Person under PRC Section 49520 *et seq.*

**b. Acknowledgements Regarding Statutory Rights**

CONTRACTOR acknowledges:

(1) *No Statutory Rights*

CONTRACTOR affirms that it does not have any statutory rights under PRC Section 49520 *et seq.* that arise from providing services under this CONTRACT. This affirmation is not a relinquishment of any rights because no statutory rights exist.

(2) *Expired Term*

This CONTRACT is an exclusive franchise.

Upon expiration of this CONTRACT, no unexpired Term will remain. CONTRACTOR will have no right to continue providing Contract Services, MSW Management Services, or Solid Waste handling services under PRC Section 49520 *et seq.*

(3) *Terminated CONTRACT*

If COUNTY exercises its remedy to terminate this CONTRACT for CONTRACTOR fault, CONTRACTOR will have no right to continue providing Contract Services, MSW Management Services, or Solid Waste handling services under PRC Section 49520.

(4) *Contract Claims*

CONTRACTOR does not have the right to make any claim under PRC Section 49520, but only under this CONTRACT.

**c. Stop Contract Services / Procure New Services**

In accordance with PRC Section 49523, based on the mutually satisfactory terms of providing Collection Services set forth in this CONTRACT and receipt of compensation therefore, upon expiration or termination of this CONTRACT, CONTRACTOR shall stop providing Contract Services even if the expiration or termination occurs before the end of the period described in PRC Section 49520. In advance of, or upon expiration or termination of this CONTRACT, COUNTY may acquire one or more agreements for MSW Management Services with CONTRACTOR or other

Persons. Those agreements may be exclusive, partially exclusive, or wholly exclusive franchises, contracts, licenses, permits or otherwise, with or without competitive bidding.

**CONTRACTOR Obligations Applicable to all Exclusions from Service**

CONTRACTOR shall report to the COUNTY and maintain a record of all Customers located within their Service Area that qualify for exclusion of services such as Customers that Self-Haul or self-manage Organic Waste. Upon determining a Customer is Self-Hauling or self-managing their Organic Waste, the CONTRACTOR shall provide a written notice to the Customer informing them that they must register with the COUNTY as a Customer that Self-Hauls or self-manages Organic Waste, as applicable. The CONTRACTOR shall provide the written notice that is developed by the COUNTY.

**C. Exceptions from Exclusivity**

**1. Emergency Services**

This CONTRACT is not exclusive in regard to Collection of Solid Waste during emergencies, as described in Section 11. Under this Section, CONTRACTOR may be requested to perform work in other COUNTY Franchise areas, Garbage Disposal Districts, cities, or Counties. Likewise, other waste haulers may be requested to provide Solid Waste services within this Service Area. Service shall be provided at the same rate as the Customer Base Rates for Businesses. See Commercial Service Rates Schedule in Exhibit 7, Attachment 7-2.

**2. Collection of Manure in Dumpsters at Residential Premises**

This CONTRACT is not exclusive in regard to Collection, transportation, and Disposal/Diversion of Manure in Dumpsters discarded by either the Commercial Franchise or Residential Franchise Customers. Residential Customers that request Manure Dumpsters have the option to select Collection Services from either an Authorized Exclusive Commercial Franchise Waste Hauler or an Authorized Residential Franchise Waste Hauler. This applies to Manure-only Dumpsters for Residential Customers.

**3. Collection of Construction and Demolition (C&D) Debris**

This CONTRACT is not exclusive in regard to Collection, transportation, and Disposal/Diversion of Construction and Demolition Debris. Construction and Demolition Debris must be handled in accordance with the requirements in County Code Chapter 20.87 and by a hauler with all appropriate Public Health permits. Customers have the option to select any properly permitted Construction and Demolition Debris waste hauler as long

as the selected waste hauler has an agreement with the COUNTY to haul Construction and Demolition Debris.

**D. Fees to COUNTY**

In consideration for exclusive franchise rights granted under this CONTRACT, CONTRACTOR shall pay COUNTY the Franchise Fee at the time and in the amount and manner established from time to time by COUNTY ordinance or resolution of the Board of Supervisors. CONTRACTOR shall not separately identify the Franchise Fee in correspondence with Customers, including in Terms and Conditions, bills, or invoices.

CONTRACTOR acknowledges the following:

- The franchise fee is a consideration for the County's direct and indirect costs and expenses associated with the franchise rights granted under the Agreement.
- The elimination of competition with private persons for Contract Services under this exclusive franchise has significant monetary value to CONTRACTOR, and the franchise fee is consideration for that exclusivity.
- The franchise fee is a cost of doing business, like capital, fuel and labor costs.
- Paying COUNTY the franchise fee is an obligation of CONTRACTOR and not an obligation of Customers.

**E. Ownership of Solid Waste**

This CONTRACT does not purport to grant CONTRACTOR ownership over Solid Waste. The right to possession or ownership of Solid Waste placed at the Set-Out Site for Collection, Organic Waste (including Green Waste and Food Waste), Recyclables, and E-waste, will be determined in accordance with existing law and is not affected by this CONTRACT. COUNTY acknowledges that it has no ownership rights in Solid Waste and that CONTRACTOR may provide for transfer of ownership in the Terms and Conditions.

The COUNTY makes no representations or warranties with respect to content of Solid Waste, any Solid Waste Disposal characterization study, or projections by Solid Waste material type. COUNTY expressly disclaims any representations and warranties, either express or implied, as to the merchantability or condition of Solid Waste for any purpose.

CONTRACTOR will not make any claim against the COUNTY based on any estimates, statements or interpretations made by any officer, employee, agent, or consultant of the COUNTY in connection with the procurement of this CONTRACT, including the COUNTY's Request for Proposals, which differ from the actual under this Franchise.

## SECTION 2 - TERM OF CONTRACT

### A. Term of Contract Services

This CONTRACT is effective and binding on the Execution Date. It expires on the Expiration Date. Certain Performance Obligations survive expiration or termination of this CONTRACT under subsection B below.

“**Commencement Date**” is the first date of service: October 1, 2022.

“**Term**” is the period beginning on the Execution Date and ending on the Expiration Date.

“**Execution Date**” is the date both COUNTY and CONTRACTOR mutually sign this CONTRACT.

“**Expiration Date**” is any of the following days, as may be extended described in the following subsection A1 of this Section:

- September 30, 2032, or
- As earlier date that the Contract terminates in accordance with Part 6D of Exhibit 5.

#### 1. Extensions of the CONTRACT Term

Director shall have the sole option to extend the initial Term of this CONTRACT under the following subsections A2, A3, and A4. CONTRACTOR may submit a request to the Director to not extend the Term of this CONTRACT. In such an event, the Director shall consider CONTRACTOR’s request and afford substantial weight in its decision to extend the term.

#### 2. Three, 3-Year Extensions

Director may, in his sole discretion, extend the Term of this CONTRACT for up to three additional three-year periods.

#### 3. Six, 1-Month Extensions

Director may, extend the Term of this CONTRACT up to six times, each time in an increment of one to 6 months for a total of no more than 6 months. For example, the Director may first extend the Term for 3 months, subsequently extend it for two more months, and lastly extend it for one more month.

#### 4. Contract Extension Cumulative

The contract extensions are cumulative and may be exercised in any order. For example, after the end of the initial Term, Director may issue three 3-year extensions, one 3-month extension, followed by one 1-month extensions.

**5. Transition to Next Waste Hauler**

Certain obligations of CONTRACTOR survive the termination of this CONTRACT as provided under subsection B6 below.

**6. Notification to CONTRACTOR**

Director may notify CONTRACTOR of the intent to extend this CONTRACT no later than the following:

- 90 calendar days before a 3-year extension begins and 30 calendar days before an extension of any monthly duration.

**B. Obligations Upon Expiration or Termination of CONTRACT**

The following provisions will survive the expiration or termination of this CONTRACT:

**1. Acknowledgements**

All acknowledgments, including those in the following Sections:

- Item B of Section 1 (inapplicability of PRC 49520)
- Item C of Section 2 (no recovery of undepreciated asset value)
- Item A of Section 3 (no COUNTY responsibility for supervising or performing Collection Services)
- Item A of Section 9 (Record maintenance)
- Part 6 of Exhibit 5 (interpretation of this CONTRACT)

**2. Representations and Warranties**

All representations and warranties, including those made in accordance with the following Sections:

- Part 6 of Exhibit 5 with respect to review of this CONTRACT
- Item B of Section 14, Authority to Execute
- Attachment 5-8H, CONTRACTOR's Representations and Warranties

**3. Indemnities**

All Indemnities.

**4. Payments**

All obligations to pay any due and payable monetary amounts or requests for those amounts, including:

- Payment of Transfer Deposits and Transfer Costs
- Damages under item D of Section 12
- Refund due to Customers that pay Customer Service Rates in advance of Customer Service
- Any Franchise Fees

**5. Records and Reports**

All obligations to maintain and submit Records and Reports, including:

- The final Annual Report
- Information with respect to Solid Waste Facilities
- Copies of certificates of insurance or other evidence of coverage
- Records of Disposal
- Notice of Destruction of Records of Disposal
- Inspection and audit
- Copies of education and outreach completed
- Records of Non-Collection Notices including supporting documentation

**6. Provisions Surviving Expiration Date**

Any other provisions of this CONTRACT and rights and obligations of the Parties stated to survive the Expiration Date, including:

- This subsection B6 (cooperation during transition; removal of Containers), and
- Subsection C (no recovery of undepreciated asset value).

***a. Cooperation During Transition***

If CONTRACTOR is not awarded a new CONTRACT to allow CONTRACTOR to continue to provide MSW Management Services substantially similar to Contract Services in this Service Area after the expiration or termination of this CONTRACT, CONTRACTOR shall cooperate fully with Director and the succeeding contractor, licensee, permittee, or other provider of MSW Management Services to assure a smooth, efficient, orderly, timely, and effective transition.

***b. Transfer or Removal of Containers***

(1) If County Exercises Container and/or Cart Lids Purchase Options

If upon expiration or termination of this Collection CONTRACT the COUNTY purchases any or all Containers and Cart lids under item C10 of Exhibit 3A1, CONTRACTOR will transfer ownership of those Containers and Carts to COUNTY with documentation satisfactory to COUNTY no later than 7 days after the expiration or termination.

(2) If County Does Not Exercise Container and/or Cart Lids Purchase Options

If upon expiration or termination of this Collection CONTRACT the COUNTY does *not* purchase any or all Containers and Cart lids under item C10 of Exhibit 3A1, then the CONTRACTOR will remove remaining Containers on COUNTY request no later than the following dates:

(a) The date Customers receive replacement Containers,

or

(b) 2 months after the expiration or termination of this Collection CONTRACT.

**7. Container Purchase Option**

COUNTY may purchase Containers as specified in item C10 of Exhibit 3A1.

**C. Undepreciated Assets**

If any of CONTRACTOR's Service Assets remain undepreciated upon the expiration or earlier termination by COUNTY of this CONTRACT, CONTRACTOR has no right to recover amounts equal to the undepreciated asset value from COUNTY or Customers, and neither COUNTY nor Customers are obligated to compensate CONTRACTOR for any undepreciated asset value.

CONTRACTOR acknowledges that when exercising its option to extend the Expiration Date, COUNTY need not consider whether any Service Assets are not fully depreciated as of the Expiration Date, and that CONTRACTOR invested in and depreciated those Service Assets in CONTRACTOR's sole discretion.

## SECTION 3 - SCOPE OF SERVICES AND SPECIFICATIONS

### A. Prescribed Scope

#### 1. Collection Services

CONTRACTOR shall provide Contract Services in accordance with Exhibit 3A1 to the following Premises in the Service Area:

- Premises in the Service Area that were (1) receiving service up to the Execution Date from a non-exclusive Franchisee under a COUNTY Franchise for Non-Exclusive Commercial Solid Waste Collection Services, and (2) included in CONTRACTOR's franchise grant under this Collection CONTRACT, such as Commercial Premises, *unless* and *until* they un-subscribe from Contract Services and
- Upon request, Premises in the Service Area that are (1) not receiving Solid Waste handling services on the Execution Date but (2) are included in CONTRACTOR's franchise grant under this Collection CONTRACT, including Commercial Premises, and (3) subscribe to Contract Services.

#### 2. General

Contract Services include providing Goods, Services, and Property necessary to meet Performance Obligations, including:

- Labor and supervision;
- Software and hardware, including Records of Customer subscription and complaints, billing, and routing, and system utilized by Director to track Collection Services;
- Leases; subleases; installment purchase agreements, including with respect to Vehicles and Carts;
- Equipment, including Vehicles, Carts, or other Containers (such as for special events);
- Supplies; such as plastic bags and cardboard boxes for community cleanup projects and/or special events.
- Insurance, bonds, or other performance security if the insurer, surety, or another provider is an Affiliate or a captive of CONTRACTOR or any Affiliate;
- Maintenance and Office-administration facilities, and their contents,
- Legal, risk management, general, and administrative services.

CONTRACTOR must provide Contract Services in accordance with Service Specifications and Service Standards. Nevertheless, CONTRACTOR has the freedom and discretion to determine the means, manner, or method of providing Contract Services.

CONTRACTOR acknowledges that in entering into this CONTRACT, COUNTY is not responsible for supervising CONTRACTOR or for performance of any Contract Services.

CONTRACTOR shall choose the Solid Waste Facilities, unless otherwise directed by COUNTY as referenced in item D of Exhibit 3A1. In addition, COUNTY is not the owner or titleholder of any material Collected, transported, Disposed of, or otherwise handled by CONTRACTOR.

Any work performed outside the Performance Specifications without Director's prior written approval will be deemed to be a gratuitous effort by CONTRACTOR. CONTRACTOR shall have no claim against COUNTY for any consequential or related liabilities.

## **B. Change in Scope of Services**

### **1. Collection Services**

Director may change the scope of Collection Services and Service Standards in accordance with Part 5 of Exhibit 5, subject to any adjustment in the Customer Service Rates in accordance with item A of Section 7.

### **2. Service Area Boundary**

The Director may adjust Service Area boundaries to account for new development near the Service Area. CONTRACTOR may request a Rate Adjustment only if a boundary results in greater than 10% change of the Service Area's total weekly service level or if such adjustment otherwise impacts CONTRACTOR's costs or expenses in providing the Collection Services under this CONTRACT.

## **C. Vehicles**

### **1. General**

CONTRACTOR shall use Vehicles of appropriate numbers, sizes, capacities, and functions required for the efficient Collection of different types of Solid Waste, such as Refuse, Recyclables, Organic Waste, and Bulky Items. CONTRACTOR shall also provide non-compacting Vehicles for the Collection of E-waste, white goods and any other material that contains chlorofluorocarbons. Vehicles shall be so constructed such that Solid Waste or liquids will not blow, fall, sift, or leak out of the truck into the street. CONTRACTOR shall equip Vehicles with a shovel, broom, and petroleum absorbent agents.

CONTRACTOR shall comply with all local, state and federal Laws, regulations and requirements such as vehicle, engine and fuel standards, including, but not limited to, South Coast Air Quality Management District Rule 1193 and any Laws, rules and regulations superseding it.

CONTRACTOR shall comply with any additional requirement with respect to the Vehicles as set forth in this Section.

**2. Alternative Fuel Vehicles**

By 2025, all Vehicles used for automated Collection must use Liquid Natural Gas or Compressed Natural Gas fuel, or other alternatives to diesel fuel, as approved by Director unless Contractor Documentation provides otherwise with respect to Collection at Premises that are difficult to serve as described in item L of Exhibit 3A1.

**3. Automation**

CONTRACTOR shall Collect Refuse, Recyclables, and Organic Waste in automated Collection Vehicles, except CONTRACTOR may Collect the following materials in non-automated Collection Vehicles:

- a. Bulky Items including E-waste**
- b. Holiday trees**
- c. Solid Waste discarded at Set-Out Sites that are Difficult to Service**

**4. Renewable Natural Gas (RNG) Procurement**

CONTRACTOR shall procure RNG derived from recycled Organic Waste that meets SB 1383 regulations Section 18993.1(h) requirements in the amount of, at least, 25% of their total fuel usage for servicing their Service Area when RNG becomes adequately commercially available for use in California.

CONTRACTOR shall agree that the COUNTY has the sole right to report this RNG procurement towards the COUNTY's fulfilment of its annual recovered Organic Waste product procurement target defined in accordance with 14 CCR Section 18993.1.

CONTRACTOR shall maintain records of all fuel contracts and purchases and provide to COUNTY upon request in addition to fulfilling reporting requirements stipulated under item A2 of Section 10 Reports. CONTRACTOR will be exempt from this requirement if fuel equivalency used for CONTRACTOR's Collection Vehicles exceeds 75% electric. If CONTRACTOR's fuel equivalency used exceeds 75% electric, then

CONTRACTOR's remaining non-electric fuel usage shall be SB 1383 eligible RNG.

CONTRACTOR may propose an alternative procurement plan, as listed in item J4 of Exhibit 3A1, with justification for why RNG procurement is not feasible or reasonable, provided the plan meets the RNG equivalent of 25% total fuel usage and the requirements of SB 1383, Article 12, Section 18993.1(h). Implementation of such plan is subject to COUNTY approval.

**5. Extra Vehicles**

CONTRACTOR shall maintain enough back-up Vehicles to replace similar types of Vehicles in the event of breakdowns, complaints, and emergencies. Director may specify a minimum number of backup Vehicles.

**6. Scales**

Within 6 months of Director's request, all automated Collection Vehicles are to have the ability to weigh each Container as it Collects from each Occupant's Set-Out Site. This data is to be connected to each service address and submitted upon Director's request.

**7. Vehicle Maintenance**

CONTRACTOR shall maintain Vehicles reasonably clean, and in good mechanical condition, and well painted, all to the satisfaction of Director. CONTRACTOR shall maintain Records of inspections and maintenance of all mechanical equipment that CONTRACTOR uses to provide Contract Services, including Vehicles. CONTRACTOR will use Vehicles that are safe to operate, in accordance with the requirements promulgated by COUNTY Department of Public Health, California Highway Patrol, South Coast Air Quality Management District, manufacturer, and all other applicable Federal, State, County, and local laws and regulations. CONTRACTOR shall allow Director to view all inspection and maintenance Records and shall provide Director with those Records upon request.

CONTRACTOR is not required to provide new Vehicles on the Commencement Date or to retire Vehicles of any specified age. However, CONTRACTOR shall not operate Vehicles that repeatedly breakdown or leak. CONTRACTOR shall replace a Vehicle that Director determines to be of unsatisfactory operating condition, such as one that is frequently breaking down and delaying services, leaking fluids, making excessive noise, or exhibiting other significant issues identified by Director.

**8. Safety Equipment**

All Collection equipment used by CONTRACTOR shall have appropriate safety markings including, but not limited to, highway lighting, flashing and

warning lights, clearance lights, and warning flags. All such safety markings shall be subject to the approval of COUNTY (if different from the markings commonly used by CONTRACTOR) and shall be in accordance with the requirements of the California Vehicle Code, as may be amended from time to time. All Collection Vehicles shall be equipped with audible back-up warning devices.

**9. Vehicle List**

CONTRACTOR shall use only Vehicles that have been submitted to and approved by the Director. CONTRACTOR shall submit a complete list of Vehicles, including back-up Vehicles, using the applicable reporting form, accessible through LA County's Data Management System and update it as Vehicles change.

**10. Vehicle Billboards**

CONTRACTOR shall equip automated Collection Vehicles with frames on both sides capable of securing signs measuring approximately 30 inches by 90 inches or another dimension approved by Director. CONTRACTOR shall design, print, and install signs on each frame promoting Recycling of Recyclable materials and Organic materials, Diversion and safe handling of Unpermitted Waste or other topics as requested by Director, with text, graphics, and design approved by Director, up to six times throughout the CONTRACT term. CONTRACTOR shall ensure that the appropriate Director-approved signs are affixed to the Vehicle always. Director reserves the right to interchange any of the six signs up to four times per Contract Year. CONTRACTOR shall not use the billboards for commercial advertising.

**11. Vehicle Identification**

CONTRACTOR's name or other name, as approved by Director, Vehicle identification number and logo shall appear on all Vehicles.

Collection Vehicle Technology All Vehicles used for Collection Services, shall be equipped with a Global Positioning System (GPS). GPS data will be maintained by CONTRACTOR either directly or through a third-Party service. The GPS shall be able to track a Vehicle's route with lines or dots superimposed on a map.

**12. Global Positioning System (GPS)**

All Vehicles used for Collection Services, shall be equipped with a Global Positioning System (GPS). GPS data will be maintained by CONTRACTOR either directly or through a third-Party service. The GPS shall be able to track a Vehicle's route with lines or dots superimposed on a map.

The GPS shall gather the following data: date, time, speed, direction, location (address) and shall be able to generate Reports. CONTRACTOR shall retain all data for a minimum of 30 calendar days or other duration approved by Director.

The minimum (ping frequency of occurrence that GPS data is received from the Vehicle) shall be at least every one minute for fully automated Collection and at least every ten seconds for other Collection Vehicles, when within the Service Area.

CONTRACTOR may propose an alternate tracking system or device that results in similar results and data for Director approval.

CONTRACTOR must provide to Director at no additional cost or expense any software or licenses required to view recording or data. Director may request Reports from CONTRACTOR to track the location of Collection Vehicles in real time and to generate Reports as needed. CONTRACTOR shall provide copies of Reports within two business days of receiving Director request. Request may be for a specific time or a geographic location (e.g., between 10:00 a.m. and 11:00 a.m., or 1200 block of Main St.). CONTRACTOR's failure to provide Reports requested by Director within time specified by Director may be considered an admission of fault for the purposes of assessing Liquidated Damages. For example, if CONTRACTOR does not give Director a requested Report, within a period specified by Director, to verify that a Vehicle Collected all Containers on an identified block, Director may assume that CONTRACTOR did not Collect those Containers and assess Liquidated Damages.

## SECTION 4 - SERVICE STANDARDS

### A. Public Health and Safety; Nuisances

CONTRACTOR shall immediately Report to Director any public health and safety or nuisances listed below.

#### 1. Litter

CONTRACTOR shall immediately clean up all litter it caused. If CONTRACTOR services an over-filled Container where the lid cannot be closed, any litter must be cleaned.

When Collecting any Bulky Items, CONTRACTOR shall also clean up all litter within a 3-foot radius of the site from which CONTRACTOR Collected the Bulky Item. CONTRACTOR shall ensure that each Vehicle is properly staffed and equipped for this purpose.

#### 2. Spills

CONTRACTOR shall enclose or cover Solid Waste that it transports in Vehicles, debris boxes, hoppers, compactors, or any other Containers. CONTRACTOR shall prevent Solid Waste from escaping, dropping, spilling, leaking, blowing, sifting, falling, or scattering from Vehicles ("Spills") during Collection and transportation. CONTRACTOR shall not transfer loads from one Vehicle to another Vehicle unless necessitated by mechanical failure or accidental damage to a Vehicle. CONTRACTOR shall immediately clean up any Spills on any alley, street, or public place.

#### 3. Leaking

CONTRACTOR shall prevent oil, hydraulic fluid, paint, or other liquid from leaking from its Vehicles. CONTRACTOR shall ensure that each Vehicle carries petroleum absorbent agents and other appropriate cleaning agents and if any liquid leaks from a Vehicle, CONTRACTOR shall immediately cover, treat, or remove the liquid materials from the ground, as necessary, and apply the necessary cleaning agent to minimize the adverse impact of the liquid materials.

#### 4. Noise

CONTRACTOR shall conduct Collection as quietly as possible, in compliance with noise levels prescribed by Applicable Law, including County Code Section 12.08.520-Refuse Collection Vehicles. CONTRACTOR shall cause the least possible obstruction and inconvenience to public traffic or disruption to the peace and quiet of the Service Area.

While on Residential streets, CONTRACTOR shall minimize the noise for horses in the Public Right-of-Way. The Collection Vehicle shall park and not operate the Collection arm or compact the load while within 100 feet of a horse that is walking in the Public Right-of-Way.

**5. Best Management Practice**

CONTRACTOR shall implement the following best management practice. When CONTRACTOR services a Container, CONTRACTOR shall ensure the Container lid is closed prior to returning it back to its designated Set-Out Site.

**B. Private Property**

CONTRACTOR shall obtain property owner consent to enter private driveways, alleys, streets, and parking lots in cases such as:

**1. Private Property**

**a. *Acknowledgements***

CONTRACTOR acknowledges the following: Although there may be an implied waiver to access the front of Premises, a written consent may be advisable to access a side or rear yard. Additionally, private streets and driveways may not meet COUNTY's design standards and may not adequately withstand the weight of a Collection Vehicle.

**b. *Damage to Pavement: Waiver***

If CONTRACTOR operates Vehicles on private property, following Director approval, CONTRACTOR may require the property owner to allow CONTRACTOR's entry and waive liability for CONTRACTOR's damage to driveways or other pavement, in a form satisfactory to Director. CONTRACTOR is not obligated to require a waiver. A waiver will not relieve CONTRACTOR of its obligation to repair or replace damaged pavements if it caused the damage by its negligent or willful acts or omissions under Part 9C of Exhibit 5.

**c. *Personal Injury: Indemnity***

If CONTRACTOR enters private property whether in a Vehicle or by foot (for example to provide roll-out service), following Director approval, CONTRACTOR may require the property owner to hold harmless and indemnify CONTRACTOR in form satisfactory to Director. In that event, CONTRACTOR shall also require the property owner to hold harmless and indemnify COUNTY.

**d. CONTRACTOR Indemnifies COUNTY**

Despite receiving COUNTY approval, CONTRACTOR shall indemnify and hold COUNTY harmless from liabilities related to entering Customers' Premises, whether CONTRACTOR acts in compliance or noncompliance with this Contract. This indemnification is in addition to CONTRACTOR's other Indemnifications.

**C. Non-Collection**

CONTRACTOR is not obligated to Collect in any of the following events prescribed in item A5 of Exhibit 3A1.

**D. Compliance with Civil Rights Law**

CONTRACTOR shall comply with Subchapter VI of the Civil Rights Act of 1964, 42 USC Sections 2000 (e)(1) through 2000 (e)(17), to the end that no person shall, on the grounds of race, creed, color, sex, religion, ancestry, age, condition of physical disability, marital status, political affiliation, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under this Contract or under any project, program, or activity supported by this Contract. Contractor shall comply with its EEO Certification (Form PW-7).

**E. CONTRACTOR Waste Reduction Practices**

Consistent with the Board of Supervisors' policy to reduce the amount of Solid Waste Disposed in landfills within COUNTY, CONTRACTOR shall use best efforts to practice waste reduction and implement procurement policies in providing Contract Services, including maintaining Records. In written correspondence with Customers and Director, CONTRACTOR shall use recycled paper that is labeled to indicate its recycled content.

CONTRACTOR shall offer Customers the option to go paperless by offering them electronic notifications.

**F. Customer Correspondence and Other Materials**

CONTRACTOR shall submit to Director for approval, written materials CONTRACTOR intends to distribute to Customers at least thirty County Business Days before printing, texting, e-mailing, or mailing the materials.

At Director's request CONTRACTOR shall distribute written information to its Customers and Occupants by including it within CONTRACTOR's mailings or by separate electronic distribution.

## G. Publicity and News Media Relations

### 1. Publicity

Unless otherwise required by subsection F or subsection G.2, CONTRACTOR and its Affiliates, employees, consultants, agents, or subcontractors may, without Director approval, publicize its Contract Services or indicate in its proposals and sales materials that it has been awarded this CONTRACT to provide Contract Services, if CONTRACTOR develops that publicity, proposals, or sales materials in a professional manner.

Neither CONTRACTOR nor any of its Affiliates, employees, consultants, agents, or Subcontractors may publish or disseminate commercial advertisements, news or press releases, opinions or feature articles using the name of COUNTY without the prior written consent of COUNTY's Chief Executive Officer and County Counsel.

### 2. News Media Relations; Trade Journal Articles

CONTRACTOR shall notify Director by telephone followed by e-mail of all requests for news media interviews related to the Contract Services (and not other communities) within 24 hours of receiving the request. Before responding to requests involving matters other than the Collection programs and scope of Contract Services, CONTRACTOR shall discuss CONTRACTOR's proposed response with Director.

CONTRACTOR shall submit copies of CONTRACTOR's draft news releases or proposed trade journal articles related to Contract Services to Director for prior review and approval at least four County Business Days in advance of release.

CONTRACTOR shall give Director copies of media interviews and news releases related to Contract Services within four County Business Days of their occurrence.

## H. Responsiveness to County

CONTRACTOR shall meet the following standards:

### 1. Normal

Respond to COUNTY communications such as telephone messages, text messages, and e-mails no later than the next COUNTY Business Day. Acknowledge, at a minimum, that the CONTRACTOR has received the communication and provide an estimated time for a full response if the communication's issue cannot be immediately resolved.

**2. Emergency Telephone Messages**

Respond to any telephone message within one hour in cases of emergencies as required under item J1 of Section 4.

**3. Written Correspondence**

Respond to written correspondence from Director within one week of receipt.

**4. Meetings**

Meet with Director during Director's Office Hours within one week of Director's oral or written request at Director's offices or other location requested by Director.

**I. No Commingling of Solid Waste**

**1. No Commingling Between Areas**

CONTRACTOR may not commingle, in its Vehicles or otherwise, any Solid Waste that it Collects within the Service Area with any other Solid Waste that it Collects outside the Service Area, without prior written approval from Director.

For example, Director may allow Food Waste to be Collected from multiple jurisdictions to make Collection routes more efficient and therefore more cost effective. Additionally, Director may consider allowing commingling of Solid Waste during emergency situations.

Director may require documentation such as records of Customers, including Container capacities, in cities and in the Service Area, respectively. CONTRACTOR shall maintain Records with respect to Solid Waste Collected in the Service Area separately from records with respect to Solid Waste Collected outside the Service Area, including its weight.

**2. No Commingling of Different Materials**

CONTRACTOR shall not commingle, in its Vehicles or otherwise, any Solid Waste that it Collects with any other type of Solid Waste that it Collects within the Service Area, without prior written approval from Director, as detailed in item M of this Section and further required in item E4 of Exhibit 3A1. For example, if a Vehicle is on its route Collecting Refuse, it may not Collect Recyclables or Organic Waste until after it has emptied its Refuse load at the approved facility.

**J. Key Personnel**

CONTRACTOR acknowledges that it identified certain personnel and described their professional experience and qualifications in the proposal it submitted to Director about the procurement of this CONTRACT, and that COUNTY awarded this CONTRACT to CONTRACTOR based in part on those individuals' experience and qualifications. CONTRACTOR shall identify those personnel ("Key Personnel") in Contractor Documentation in Exhibit 17.

CONTRACTOR shall notify Director immediately of changes or upcoming changes in Key Personnel, including the professional experience and qualifications of the individual CONTRACTOR proposes to serve in place of a departing Key Personnel. Director may request CONTRACTOR to propose an alternative individual to serve in the position of the departing Key Personnel.

**1. Emergency Telephone Number**

CONTRACTOR shall maintain a local emergency telephone number disclosed to Director for use by Director outside CONTRACTOR Office Hours. CONTRACTOR shall make a representative available at the emergency number outside CONTRACTOR Office Hours who will return any emergency call as soon as possible and in any event within one hour.

**2. Lead Person**

CONTRACTOR shall assign a lead person(s), such as a route supervisor, to this Service Area. The lead person shall be responsible for ensuring that CONTRACTOR meets Performance Obligations. They shall spend as much time as possible in the Service Area. They shall act as a liaison between field crew and Director.

**K. Uniforms**

CONTRACTOR shall require its field employees to wear uniforms and prohibit them from removing any portions of their uniforms while providing Contract Services. Uniforms must meet the following specifications:

- Bear the CONTRACTOR's name, or other name approved by Director (for example, a DBA instead of a corporate name), and
- CONTRACTOR's logo.

**L. Confidentiality**

CONTRACTOR shall maintain the confidentiality of all records obtained from Director under this CONTRACT in accordance with all Applicable Law. CONTRACTOR shall inform all its officers, employees, agents, and Subcontractors providing Contract Services of this confidentiality obligation. CONTRACTOR acknowledges that these records may be subject to a Public Records Request made to COUNTY.

## M. Single-Pass Collection

CONTRACTOR shall obtain Director's approval prior to implementing single-pass service. "Single-pass service" means that Customers may commingle and discard Refuse, Recyclables, and Organic Waste, and CONTRACTOR may Collect them in the same Container. If CONTRACTOR implements single-pass service, it shall remove or replace the additional Collection Containers designated for Recyclables and Organic Waste from the Customer's Premises.

CONTRACTOR must separate those commingled Solid Waste materials at a High Diversion Organics Waste Processing Facility (HDOWPF) that complies with SB 1383 requirements and Divert them. CONTRACTOR shall maintain weight Records of commingled Solid Waste separately from weight Records of source-separated Solid Waste.

### 1. Approval

If a Customer requests the single-pass service, CONTRACTOR shall request single-pass service for such Customer(s). CONTRACTOR may request single-pass service on behalf of Customer(s) if they consider Customers would benefit from this service. Requests must be approved by the Director and include the following:

- Proposed Customer(s) address(es), and service level(s)
- Written justification of the total miles of the entire route to provide this service
- Written consent from Customer(s) affected by the single-pass, and
- Notification to Customer(s) residing on the Premises being serviced.

### 2. Billing Fees

If approved by Director, CONTRACTOR must charge Customers the total cost of providing this service. The billing fees shall be separated into two expense components.

- Disposal/Diversion Expense -This is the expense related to processing all the waste Collected through single-pass. This is the tip fee (\$ per ton) at the HDOWPF multiplied by the total single-pass Tonnage.
- Transportation Expense - This is the added expense related to sending one special truck from CONTRACTOR's yard to the Service Area and then to the HDOWPF. This expense shall be identified as a cost per mile as stipulated in Attachment 7-2, Service Rates of Exhibit 7. At the time of implementation, CONTRACTOR shall provide justification of the total miles of the entire route to implement

the single-pass option. The total expense shall be the cost per mile multiplied by the total miles. The Director may assign differing percentages for distributing this expense among the customers if distance varies greatly to serve one Customer versus the other.

Contractor shall add the Disposal/Diversion Expense and the Transportation/Labor Expense for a total cost of implementation. Rates charged to Customer(s) shall be the total cost of implementation divided by total cubic yards serviced of all Dumpsters and/or Carts within the single-pass option, and then multiplied by each Customer(s) cubic yard single-pass service for their individual rate.

For example:

- 2 large Customers are approved for single-pass service
  - Customer A will have 40 cubic yards service
  - Customer B will have 80 cubic yards service
- CONTRACTOR identifies total tonnage collected is 15 tons (via weigh tickets) and tip fee is \$110/ton = \$1650
- CONTRACTOR identified \$10/mile and total single-pass route is 20 miles = \$200
- Customer A rate =  $\$1850/120\text{CY} \times 40\text{CY} = \$616.66$
- Customer B rate =  $\$1850/120\text{CY} \times 80\text{CY} = \$1233.33$

### **3. Customer Billing**

CONTRACTOR shall invoice single-pass Customers quarterly. CONTRACTOR must ensure they accurately bill Customers for all services provided. CONTRACTOR must provide Customers a 30-day notice prior to changing any billing rates.

**N. Professional Manner**

The services provided by CONTRACTOR shall be performed in a thorough and professional manner so that all Customers are provided at all times with reliable, courteous and high-quality Solid Waste handling services. To determine what is “professional” COUNTY may consider policies, standards, recommendations and other statements from associations whose members handle Solid Waste, such as the Solid Waste Association of North American (SWANA), the National Waste and Recycling Association, Association of County Engineers.

**O. Privacy**

**1. General**

CONTRACTOR shall strictly observe and protect the rights of privacy of Customers and Occupants. CONTRACTOR shall not reveal to a Person other than COUNTY any information identifying individual Customers and Occupants or the composition or contents of a Customer's Solid Waste to any Person unless under Section 9 or upon the authority of Law or upon valid authorization of the Customer. This provision may not be construed to excuse CONTRACTOR from its obligations to assist COUNTY in the preparation of Solid Waste characterization studies or waste stream analyses, keeping Records, making Reports, or assisting COUNTY on meeting Federal, State, and local requirements.

**2. Mailing Lists**

CONTRACTOR shall not market or distribute mailing lists with the names and addresses of Customers and Occupants.

**3. Privacy Rights Cumulative**

CONTRACTOR's obligations in this Section are in addition to any other privacy rights accorded Customers and Occupants under Applicable Law.

**SECTION 5 -            ADDITIONAL CONTRACT PROVISIONS**

Exhibit 5 contains additional CONTRACT provisions that are incorporated by reference into the CONTRACT. Exhibit 5 includes the following parts:

- Part 1 General CONTRACT Requirements
- Part 2 Indemnification and Insurance
- Part 3 Suspension; Termination; Debarment Breaches and Defaults
- Part 4 Transfer of CONTRACT
- Part 5 General Provisions
- Part 6 Definitions and Interpretations of CONTRACT
- Part 7 Compliance with Laws and Regulations
- Part 8 Labor-Related Provisions Required in County Contracts

## SECTION 6 - CUSTOMER SERVICE

### A. Facilities

CONTRACTOR shall maintain both the following:

- A Vehicle maintenance yard, and
- Office at the address provided in Contractor Documentation in Exhibit 17.

CONTRACTOR may change the address by notifying Director in accordance with item A5 of Exhibit 17.

### B. Telephone Service

CONTRACTOR shall maintain a toll-free telephone number and meet the following criteria:

#### 1. Office Hours

CONTRACTOR shall provide a customer service representative to personally answer all calls to the toll-free number during CONTRACTOR Office Hours, including calls from Director, Customers, Occupants, and the public.

#### 2. After Hours

CONTRACTOR shall provide an answering machine to answer all calls to the toll-free number outside of CONTRACTOR Office Hours that allows callers to leave messages, such as reporting missed pick-ups and other complaints. CONTRACTOR shall further comply with County Code Section 20.72.160.

#### 3. On Hold Messaging

CONTRACTOR shall use Reasonable Business Efforts to broadcast public education messages while Customers are waiting on hold to talk to a customer service representative.

#### 4. Telephone Tree

CONTRACTOR shall require no more than two recorded options on a telephone tree before the caller speaks to a live customer service representative (for example, English/Spanish and residential/commercial service choices).

**5. Answer Speed**

CONTRACTOR shall use Reasonable Business Efforts to answer the telephone within four rings. CONTRACTOR shall answer 90 percent of all calls within the first 4 rings.

CONTRACTOR shall not leave the Customer on hold for more than ten minutes.

If Director determines that CONTRACTOR does not meet these Service Standards, Director may require that CONTRACTOR install additional telephone lines, hire additional customer service representatives, and make other customer service improvements without increasing Service Fees. Their determination will be based on whether the CONTRACTOR answers calls:

- Within five rings, based on at least three calls within one week, or
- 10 calls within one month.

**6. Bilingual**

CONTRACTOR shall respond to Customers and Occupants in English or Spanish as requested by the Customer or Occupant. Director may also require reasonable access to other languages such as through a translation service.

**7. Knowledgeable Staff**

CONTRACTOR shall provide customer service representatives with a knowledge of basic services in the CONTRACT. A supervisor with extensive CONTRACT knowledge is to be available to respond to questions or concerns by callers.

A representative answering a regional or nation-wide hotline with no CONTRACT specific training is not acceptable. Also, calling someone back after researching the correct answer is acceptable but providing the wrong information due to a lack of adequate training is not acceptable.

**C. Paperless/Electronic Information and Services**

**1. Website**

CONTRACTOR shall develop and maintain a website that includes the following information and Service options:

**a. Service Information**

Information such as Terms and Conditions form or service information, service brochures, newsletters, FAQ's, Holiday schedules, Christmas tree pick-up information, service changes, invoice explanations, allowable and forbidden discards, list of Recyclable and Organic materials, educational and outreach materials, notifications, alerts, and other information requested by Director.

**b. *Bill Payment***

The ability for Customers to review and pay their bills online for all Collection Services including Extra Services Fees as referenced under item B3 of Section 7.

**c. *Service Requests***

Requests for service Collection that is not regularly scheduled, including on-call Bulky Item Collections, requests for extra pickups, and service cancellations.

**d. *Contact Us***

CONTRACTOR's contact information where Customers can register complaints and follow-up on complaint resolution.

**e. *Link***

COUNTY may direct CONTRACTOR to add a link to Director's websites, such as but not limited to CleanLA.com, Smartbusiness.com and FoodDROPLA.com.

**2. Paperless/Electronic Notifications**

To reduce paper waste and reach more readers, CONTRACTOR shall offer their Customers the option to receive information via electronic notification. Information to be included in the electronic notification may include:

- Receiving service information described in preceding item C1a electronically, subsequently switching back to paper;
- Electronic billing under preceding item C1b;
- Making service requests under preceding item C1c; and
- Contacting CONTRACTOR under preceding item C1d.

CONTRACTOR shall give all educational messages and the template for service messages to Director for approval prior to sending to Customers. Upon Director's request, CONTRACTOR shall send messages provided by Director.

**3. E-mail Address**

CONTRACTOR shall maintain an e-mail address for use by Customers and Occupants and provide to Director upon request.

**D. Responses to Customer Complaints and Other Correspondence**

**1. Resolution of Complaints**

CONTRACTOR shall investigate all Customer and Occupant complaints including but not limited to service complaints such as missed pick-ups, customer billing and complaints related to non-compliance of SB 1383 requirements.

***b. Call/E-mail for Service***

CONTRACTOR shall maintain an e-mail address under preceding subsection C3 and telephone service under subsection B of this Section.

A call or e-mail from a Customer or Occupant to request a service or report an issue, such as a damaged container, is not considered a complaint.

***c. First Complaint***

CONTRACTOR shall address all Customer and Occupant complaints immediately and resolve them by the end of the next Service Day following Customer or Occupant contact or any reasonable time agreed upon between Customer or Occupant and CONTRACTOR. A Customer or Occupant should not have to call or e-mail to complain on the same issue because CONTRACTOR did not resolve it as previously committed by CONTRACTOR, such as a damaged Container was not repaired or replaced as committed.

***d. Second and Subsequent Complaints***

A Customer or Occupant should never have to call or e-mail to complain a second time on the same issue because CONTRACTOR did not resolve it as previously committed by CONTRACTOR.

***e. Investigation of SB 1383 Regulatory Non-Compliance Complaints***

The CONTRACTOR shall investigate any SB 1383 Regulatory Non-Compliance Complaints within their Service Area in efforts to assist the COUNTY in meeting the 90-day compliance deadline as stipulated in SB 1383 Regulations (14 CCR Section 18995.3(c)).

Upon CONTRACTOR completion of the investigation, the CONTRACTOR shall submit an investigation report that documents the investigation performed and shall recommend to the COUNTY on whether or not the entity investigated is in violation of SB 1383 based on the CONTRACTOR's investigation. The COUNTY shall make a final determination of the allegations against the entity.

**2. Communications Log**

CONTRACTOR shall enter, log, and maintain Records of all communications and their resolution, in computerized format and in compliance with County Code Section 20.72.160. CONTRACTOR shall maintain that log. CONTRACTOR shall submit the log for the applicable quarter to Director with CONTRACTOR's Quarterly Report under item A1 of Section 10.

**3. County's Reimbursement Costs**

If COUNTY employees or their contractors spend more than either of the following times resolving Customer complaints, then CONTRACTOR shall reimburse COUNTY its Reimbursement Costs that COUNTY incurred to resolve the complaint:

- Two hours in the aggregate resolving complaints from any single Customer that the Customer states have previously been filed with CONTRACTOR, or
- More than one hour in any work week (Monday through Friday) resolving complaints from different Customers.

The invoice for Reimbursement Costs should include all the following information:

- The address of the Premises being serviced,
- Customer who complained,
- Nature of complaint,
- Amount of time spent,
- Costs, including hourly fees for employees, agents or contractors who addressed the complaints, and
- Expenses, including phone and postage costs.

**E. Service Interruption**

CONTRACTOR shall monitor the Public Works Road Closure website (<http://pw.lacounty.gov/roadclosures/>) for conditions that may cause service interruptions. CONTRACTOR shall not alter or interrupt its service schedule without Director approval.

CONTRACTOR shall alert all Customers and Occupants of any Director-approved interruption in service and when service will resume. CONTRACTOR may use any type of communication, including phone blast, e-mail blast, and text messaging. Examples of interruption include various reasons, such as road closures, extreme weather conditions, or breakdown of CONTRACTOR equipment.

#### **F. Responsiveness to Customer**

Respond to communications such as telephone messages, text messages, and e-mails to the source that made contact no later than the next business day. If CONTRACTOR is unable to directly address the issue, CONTRACTOR shall respond with an acknowledgement to confirm receipt of message and indicate when the issue will be addressed.

Respond to United States Postal Service, Federal Express, or other courier provided correspondence from Customers or Occupants within one week of receipt.

#### **G. Setting Up or Terminating Service**

##### **1. New Customers**

- Obtain contact and service location information
- Explain services and charges
- Provide Customer Subscription Order form, Bill of Rights, most recent Bi-annual newsletter
- Mail brochure
- Offer Bulky Item Collection upon move-in/out
- Offer paperless/electronic notifications
- Deliver Containers
- Explain Organic Waste Diversion requirements and offer on-site training

##### **2. Terminating Service**

CONTRACTOR shall give each Customer the option to terminate its terms and conditions without cause on 14-days' Notice. CONTRACTOR shall refund any advanced payment for service after termination. CONTRACTOR shall notify COUNTY immediately upon Customer request to terminate.

Additionally, upon Customer request to terminate Collection Services the CONTRACTOR must complete the following:

- Offer Bulky Item Collection
- Explain what to do with Containers
- Explain refund procedure for any prepaid services

**H. No Evergreen**

CONTRACTOR shall not include in the terms of Customer Subscription Orders or other service contract with its Customers any automatic renewals or extensions, colloquially referred to as "evergreen" clauses, which obligate a Customer to take affirmative, prescribed action in order to terminate the Customer Subscription Order (such as giving written notice within a specified time period before the stated expiration of the Customer Subscription Order).

**I. Term Limitation**

CONTRACTOR shall limit the terms of Customer Subscription Orders to no longer than the remaining term of this CONTRACT.

**J. No Charges**

CONTRACTOR shall not impose a charge on a Customer that terminates Collection Services with or without cause, including Liquidated Damages, penalties, or removal fees for any Carts, Dumpsters or Roll-off Containers.

**SECTION 7 - SERVICE RATES AND BILLING****A. Customer Service Rates**

The CONTRACTOR shall bill all Customers at rates not to exceed those specified In Attachment 7-2, of Exhibit 7 Service Rates. The CONTRACTOR shall be solely responsible for providing accurate billing statements and collecting billing payments from Customers. Billing shall be performed on the basis of services rendered, including the minimum base rate (includes Refuse, Recyclables, and Organic Waste) and Extra Services Fees, as applicable. COUNTY is not liable for paying any Customer's invoices, including delinquencies and surcharges relating to contamination.

CONTRACTOR shall charge Customers accordingly as stipulated in Attachment 7-2 Service Rates of Exhibit 7, meaning Commercial Business, Multifamily, and Residential Customers will each have distinct Service Rates.

**1. Uniform Rates**

CONTRACTOR shall charge Customers the same, uniform Customer Service Rates for the same Collection Services listed in Attachment 7-2, Service Rates of Exhibit 7. For example, one Customer should not be charged \$10 for Scout Service while another Customer is charged \$8.

**2. Base Rate**

The Minimum Default Collection Service includes a minimum base rate for the Collection of Refuse which is agreed upon by the Customer and includes an automatic subscription of a 96-gallon Cart for Recyclables and a 64-gallon cart for Organic Waste at no additional charge, Collected once per week. Additional service days and additional size Containers beyond the minimum base rate shall be charged according to the Service Rates Schedule listed in Attachment 7-2 of Exhibit 7.

**3. Extra Services Fees**

The CONTRACTOR shall charge Customers accordingly for additional services as listed in Exhibit 7, Extra Services Fees to Customers. Maximum rates shall not go beyond what is specified. Some additional services include scout service, container locks, contamination fees, and additional Bulky Item pickups. See full list in Exhibit 7, Attachment 7-2, Extra Services Fees.

**4. Roll-offs and Compactors**

Refuse, Recyclables and Organic Waste Collected in Roll-off Containers and compactors shall be billed to the Customer at the rates specified in Attachment 7-2 of Exhibit 7, Service Rates Schedule. Rates included are specified for temporary and permanent Roll-offs and compactors.

CONTRACTOR may provide Roll-off Containers for Construction and Demolition Debris. CONTRACTOR shall charge the Customer as indicated in Attachment 7-2 of Exhibit 7, Extra Services Fees.

**5. Rates for Customers with Waivers and Exemption**

CONTRACTOR shall charge the Customers with the discounted rates as set forth in Attachment 7-2 of Exhibit 7, for any Customers that have been granted any waivers and/or exemptions by the COUNTY as referenced in item B of Section 1.

CONTRACTOR shall ensure that accurate Records are maintained for such waivers and exemptions and Customers are billed properly.

**6. Senior Discount**

CONTRACTOR shall discount the Customer's Basic Service Rate by 25 percent applied to Elderly Customers at Residential Premises such as:

(a) Residential Customers who have Dumpster Collection Services for Refuse and meet the following requirements:

(1) 62 or Older

The Customer is age 62 or older as evidenced by a driver's license or other document issued by a governmental entity.

(2) Head of Household

The Customer is a head of household as evidenced by his or her name on utility or telephone bills for the involved premises.

(3) Life-Line or Low Refuse Generator

The Customer either: (a) qualifies for discounted utility rates based on financial need (such as those referred to as "life-line" rates) as evidenced by water, power, or telephone bill for the involved premises, or (b) generates small amounts of waste and for Refuse uses only one 32-gallon Cart.

**7. Rate Adjustments**

Initial Service Rates are set based on the maximum rates proposed in the Exhibit 7 of Attachment 7-2, Service Rates Schedule. The Service Rates will thereafter be adjusted using the Consumer Price Index (CPI) for Trash and Garbage Collection (CUUR0000SEHG02), as described in Exhibit 7, Rate Adjustments. The first Rate Adjustment will be effective July 1, 2023.

## **B. Customer Invoice and Payment**

### **1. Invoice Content**

CONTRACTOR shall include in its Customer invoice the following information:

#### ***a. Contact Information***

CONTRACTOR's telephone number, Office address, website and e-mail address for Customer complaints and questions.

#### ***b. Itemized Costs***

Itemize costs in accordance with services. CONTRACTOR shall not identify that portion of a Customer's invoice attributable to a Franchise Fee, if any.

#### ***c. Paperless Option***

A message promoting its website-based invoicing and payment system on all paper invoices sent to Customers.

At Director's request, CONTRACTOR shall promptly submit a copy of a Customer's invoice to Director.

### **2. Frequency**

CONTRACTOR shall invoice all Customers monthly, or an alternate frequency as approved by Director. Additionally, CONTRACTOR shall invoice single-pass Customers quarterly as set forth in item M of Section 4, Single-Pass Collection.

Collection Services including any surcharges are to be billed to all Customers one month in advance. Bills shall be sent on or before the first day of the billing period. Payment in full is due no later than the last day of the month.

If Customer fails to pay bill, see item B7 of this Section for actions to be taken.

### **3. Electronic Invoicing**

To reduce paper waste, CONTRACTOR shall make available and encourage to all Customers an electronic invoicing system at no additional charge. CONTRACTOR shall ensure that the electronic invoicing and payment website conforms to industry-standard practices for electronic commerce security. CONTRACTOR must ensure that these Customers receive invoice inserts such as newsletters either electronically or paper copies, as requested by Customer. Through CONTRACTOR's website, Customers may request to cease paper invoices and receive all invoices through e-mail or access them on CONTRACTOR's website.

**4. Inserts**

At Director's request, CONTRACTOR shall include a message and/or enclose with Customer's invoice all inserts prepared and provided by Director.

**5. Electronic Payment**

CONTRACTOR shall make available and encourage to all Customers an electronic payment system at no additional charge. This system will be website based and allow Customers to pay invoices through CONTRACTOR's website, both one-time and reoccurring. CONTRACTOR must allow credit card payments and may include direct bank routing or other payment methods.

**6. Refunds**

CONTRACTOR shall refund any overcharges to a Customer (including advance payments for Collection Services that are subsequently canceled) within 30 days after collection thereof. CONTRACTOR shall pay the Customer interest on overcharges (other than advance payments for subsequently canceled services) with interest thereon at ten percent per annum from the date originally overcharged until the date refunded.

**7. Late Payment**

Customer payment of bills are due to CONTRACTOR no later than the last day of the billed month. The following are the required warning notices and maximum allowable penalties for late payment. CONTRACTOR may be more lenient.

If payment is not received after 1.5 months, a reminder shall be sent to Customer indicating missed payment, balance due, and warning of ten percent late fee. If payment is not received by the last day of the second month, the account will become delinquent, and an additional ten percent fee may be added to the balance. If payment is not received after 2.5 months, a second reminder shall be sent to Customer indicating missed payment, balance due including ten percent late fee, and warning of stopping service

and Container removal. CONTRACTOR must provide Non-Collection Notice to Occupants as indicated in item A5 subsection a8, of Exhibit 3A1. If payment is not received after 3 months, Collection Service may be stopped. If payment is not received after 3.5 months, Collection Services may be interrupted by removing the Containers from the Premises and a \$25 interruption fee may be charged upon returning Containers to Premises. CONTRACTOR is to abide by any trespassing laws while removing Containers.

If Customer fails only to pay for surcharges for any or all special services in item A3 of Section 7, those special services shall be stopped without affecting other services. For example, if a Customer has an extra Refuse Container but is not paying the fee for the Container, the extra Container should not be Collected but all other Collection Services shall be provided.

A \$25.00 fee on returned checks (insufficient funds) may be charged to Customer.

**Plain Language Table**

Elapsed Time	Action
Before or on 1st day of the month	Bill sent to Customer
1 month	Bill due to CONTRACTOR
1.5 months	Reminder sent with warning of late fee
2 months	Unpaid bill delinquent, 10 percent late fee added
2.5 months	Reminder sent with warning of stop service, container removal, and interruption fee
3 months	Service stopped
3.5 months	Containers removed, \$25 interruption fee

The COUNTY may direct the CONTRACTOR to continue to provide Collection Services to delinquent Customers during health and safety emergencies (such as an earthquake, storm, or riot, pandemic or when Solid Waste is accumulating at Set-Out Sites for more than a week) as referenced in item B of Section 11.

## SECTION 8 - WASTE CHARACTERIZATION STUDY

### A. Participate with County Study

CONTRACTOR shall cooperate with Director in conducting Solid Waste characterization studies and waste stream audits. Cooperation includes all the following:

- Diverting Collection Vehicles from their regular route to alternate locations;
- Emptying all Solid Waste from Collection Vehicles; and
- Providing Collection, transportation, and Disposal of Solid Waste remaining after the study or audit.
- Providing copies of route maps

## SECTION 9 - RECORDS

CONTRACTOR's obligations and COUNTY's rights in this Section survive the term.

### A. Record Maintenance and Retention

#### 1. All Records

CONTRACTOR shall prepare and maintain all Records in accordance with generally accepted accounting principles during the Term and for an additional period of not less than five years after the Expiration Date or any longer period required by Applicable Law.

##### a. *Legal Requirements*

CONTRACTOR shall maintain all records required under Applicable Law, including:

(1) records pertaining to Solid Waste Collection, and Disposal under County Code Section 20.72.160.

##### b. *Inter-jurisdictional Routes*

###### (1) *Acknowledgement*

CONTRACTOR acknowledges that if CONTRACTOR erroneously attributes Solid Waste that CONTRACTOR Collects in incorporated cities, other counties or Garbage Disposal Districts with Solid Waste that CONTRACTOR Collects in the unincorporated areas of the COUNTY under this CONTRACT, then the COUNTY may be subject to fines for failure to Divert Solid Waste from landfill Disposal as required under AB 939.

###### (2) *Obligation*

CONTRACTOR shall comply with 14 CCR 18808.7 and maintain records used to prepare Reports submitted to COUNTY, including jurisdiction of origin necessary to determine the weight of Solid Waste that CONTRACTOR Collects in the Service Area. CONTRACTOR shall document the method by which it allocates Solid Waste Collection route that includes a jurisdiction other than the COUNTY.

## 2. Disposal Records

CONTRACTOR acknowledges:

### *a. Claims*

That COUNTY may need to respond to claims under CERCLA or similar Applicable Laws with respect to Disposal of Solid Waste.

### *b. Quantity*

COUNTY's need to determine the quantity, location, and date of CONTRACTOR's Disposal of Solid Waste.

Therefore, CONTRACTOR shall establish and maintain a protocol for the retention and preservation of those Records, for a period of five years after the Expiration Date or any longer period required by Applicable Law, which protocol will document where CONTRACTOR Disposed of Solid Waste that it Collected (whether landfilled, incinerated, composted, or otherwise processed or marketed).

## 3. Notification

CONTRACTOR shall give Notice to Director at least 30 days before destroying Records of Disposal at any time after the retention period referred to in item A1 of Section 9.

## B. County Custody

If Director has reason to believe that Records may be lost, discarded, or destroyed for any reason, Director may require that CONTRACTOR give COUNTY custody of any or all Records. Access to those Records will be granted to any Person duly authorized by CONTRACTOR. CONTRACTOR shall pay for storage cost.

## C. Inspection and Review of Records

Upon five Service Days' notice by telephone or writing, or a lesser amount of time in the event of extraordinary circumstances, Director and/or its contractor may inspect, review (including using outside contractor), excerpt, transcribe, and copy all Records at CONTRACTOR's Office during CONTRACTOR Office Hours. CONTRACTOR may maintain Records outside of COUNTY (1) if it promptly provides copies thereof to Director at Director's offices, (2) if Director, in its sole discretion, agrees to travel outside COUNTY and CONTRACTOR pays COUNTY's Reimbursement Costs.

In addition to travel costs, COUNTY will bear the expense of the review and of obtaining a copy of Records; however, within 30 days of Director Notice, CONTRACTOR shall reimburse COUNTY for COUNTY's Reimbursement Cost of

the expenses for the review if the review reveals a discrepancy of the lesser of 3 percent or \$2,500 between:

- The amount contained in the Records (e.g., the amount of Solid Waste Collected or Diverted), and
- Any representation or Report that CONTRACTOR made to COUNTY; Franchise Fee or other money paid to COUNTY; County Service Fees paid by COUNTY, or information that CONTRACTOR submitted to Director.

Director may give Notice to CONTRACTOR identifying any discrepancy.

CONTRACTOR shall pay any discrepant shortfall in Franchise Fee or other payments due COUNTY, or excess of County Service Fees, upon Director demand, including fees and charges for the late payment of Franchise Fees. Failure to make those payments will constitute a CONTRACTOR Default in accordance with Part 3 of Exhibit 5. In lieu of payment, Director in its sole discretion may (1) deduct that shortfall from amounts that COUNTY owes CONTRACTOR under this CONTRACT, other contracts, or any other obligation, or (2) draw that shortfall from the performance bond, letter of credit, certificate of deposit, or other form of performance assurance provided by CONTRACTOR in accordance with Section 15.

COUNTY will pay any discrepant shortfall in County Service Fees due CONTRACTOR up to COUNTY's maximum obligation for County Service Fees appropriated by COUNTY for purpose of this CONTRACT.

#### **D. Copies of Audits**

If anyone, including Federal or State auditors and auditors or accountants employed by CONTRACTOR or others, conducts an audit of CONTRACTOR specifically regarding this CONTRACT, then within 30 days of the audit report, CONTRACTOR shall file a copy of the audit report with County's Auditor-Controller and notify Director of the filing, unless otherwise provided by Applicable Law. Subject to Applicable Law, COUNTY shall make a reasonable effort to maintain the confidentiality of such audit report(s).

#### **E. Submission of Records**

CONTRACTOR shall submit to Director, without charge to COUNTY or charge to Customers, any Records relating to Diversion requested by Director to assist COUNTY in meeting obligations imposed by Federal, State, and local laws. CONTRACTOR shall submit those Records by using the data management system forms used for submitting Reports or as requested by Director.

#### **F. Public Record Request**

##### **1. Exclusive Property**

The following become the exclusive property of COUNTY:

- Any Record or other document that CONTRACTOR gives Director, including about the procurement of this CONTRACT (such as proposals);
- Any Record or other document that Director obtains about Director's audit or inspection under this CONTRACT, including books and accounting records.

The above Records or other documents become a matter of public record and shall be regarded as public records, *except* if CONTRACTOR marks them as a "trade secret," "confidential," or "proprietary," they will be deemed excluded from disclosure under Government Code 6250 et seq. (Public Records Act). However, if a requestor seeking records marked "trade secret," "confidential," or "proprietary" does not agree that the records are exempt, then COUNTY will notify the CONTRACTOR that such records will be produced, unless the CONTRACTOR intercedes and files an injunction or other action to legally prevent disclosure.

CONTRACTOR agrees that COUNTY shall not in any way be liable or responsible for the disclosure of any such records including, with limitation, those so marked, if law requires disclosure, or by an order issued by a court of competent jurisdiction.

**2. Defend, Indemnify and Hold COUNTY Harmless**

CONTRACTOR shall defend, indemnify and hold harmless County from all costs and expenses, including reasonable attorney's fees, in connection with any requested action or liability arising under the Public Records Act, including request for any of the Records or other documents marked "trade secret," "confidential," or "proprietary." CONTRACTOR releases COUNTY from liability or responsibility for disclosing Records or other documents including those so marked, if Applicable Law require disclosure, including an order issued by a court of competent jurisdiction.

## SECTION 10 - REPORTS

### A. Types and Content

#### 1. Quarterly Reports

The Director may request any Reports or data be reported prior to the Quarterly Reports submissions as referenced under subsection D of this Section.

Within 30 days after the end of each calendar quarter, or as determined by Director, CONTRACTOR shall submit the Quarterly Report for the preceding three (3) calendar months ending with that month to Director using the forms maintained on the data management system or provided by Director, which includes the following information:

##### *a. Tonnage Report*

CONTRACTOR shall report the total quantities in Tons of Materials Collected, Transferred, Processed, and Disposed by the CONTRACTOR. The report shall contain Tonnage data broken down by Container type Collected and must identify each Processing facility(ies) utilized for each Container type Collected.

##### *b. Rejected Recyclables and Organic Waste*

CONTRACTOR shall report the number of loads and Tons of Recyclables and Organic Waste rejected for Processing based on the Collection Container, together with the reason for rejection and facility at which the rejected materials were Disposed.

##### *c. Educational Materials*

CONTRACTOR shall report all educational materials distributed, and any events attended by CONTRACTOR to its Customers. Reports shall include dates when materials were distributed, along with the Service Area(s) it was distributed, location of events held, and which Customer type received the education material (i.e., Residential, Multifamily, Commercial, or all Customers).

##### *d. Non-Collection Notices*

CONTRACTOR shall report the total number of Non-Collection Notices issued, date/time of non-collection incidents, and the reasons for issuance including the list of Customers along with the Customer/Occupant information such as addresses, and service

levels. CONTRACTOR shall also provide dated photographic evidence of Non-Collection Notices issued and photographs of Customer non-collection incidents.

**e. *Customer List***

CONTRACTOR shall report and provide a Customer list which includes all active and inactive accounts, account numbers, name associated with each account, Customer phone number, address and e-mail address, service site location address, level of service and material type Collected for each Container provided at each address, service day(s), additional services provided, indicate exemption or waiver type if applicable, and any other information associated with the Scope of Services as requested by Director.

Along with COUNTY's Customer list, the CONTRACTOR must provide their incorporated Customer list which should only include the Customer's service location addresses.

CONTRACTOR shall also indicate which Customers are not subscribed or adequately subscribed to Solid Waste Collection Services.

Additionally, CONTRACTOR shall report on Customers mentioned in subsection B of Section 1.

**f. *Financial Report***

CONTRACTOR shall provide financial report(s) for all serviced Customers. Financial reports may also include a monthly billing and gross receipts report. The report(s) shall include and are not limited to, account number, account name, account address, service location/site address, invoice number, invoice date, billing amount/current charges in detail by billing description (i.e. 4YD FL Refuse, 3YD FL Recycle, late charge, etc.), payment received, payment date, payment type (i.e. check/cash/money order), account balance to date, and any other information as requested by Director.

**g. *Customer Service Communications Log***

CONTRACTOR shall provide a copy of the customer service log which should include all service complaint activities and SB 1383 Regulatory Non-Compliance Complaints.

**(1) *Service Complaints***

Logs shall include the Customer's information such as Occupant and/or Customer's phone number and/or e-mail

address, address, a summary of the type and number of complaints, missed pickups, and Non-Collection Notices and their resolution in a format acceptable by COUNTY.

**(2) SB 1383 Regulatory Non-Compliance Complaints**

CONTRACTOR shall report the number of complaints that were received and investigated, and if applicable, any educational materials issued to the Customer and resolution as referenced in item D1d of Section 6.

***h. Containers Removed Upon Director Request***

**(1) Carts or Dumpsters Stored in Right-of-Way**

CONTRACTOR shall report the number and addresses of Containers removed, fees charged, and Containers returned, per item C7d of Exhibit 3A1.

***i. Contamination Monitoring***

CONTRACTOR shall report the number of route reviews conducted for contamination monitoring and the number of times notices, violations, or targeted education materials were issued to Customers for Container Contaminants including the total number of Containers Disposed as Refuse due to the observation of Container Contaminants as described in item J1 of Exhibit 3A1.

***j. Facility List***

CONTRACTOR shall report and identify all Solid Waste Facilities used to Process all materials Collected. If utilizing a High Diversion Organic Waste Processing facility to Process Mixed Waste Collection, CONTRACTOR shall identify such facility and must include the Recycling and Disposal Reporting System (RDRS) identification number for the facility(s).

CONTRACTOR shall also report the facility tip fee and Diversion rates per Processed material group (e.g., Recyclables, Organic Waste, Food Waste and Mixed Waste).

***k. Customer Waivers***

CONTRACTOR shall maintain a record of waiver requests and COUNTY issued De Minimis and Physical Space waivers. CONTRACTOR records must reflect COUNTY Records and any changes to a Customer's eligibility shall be reported to the COUNTY immediately. CONTRACTOR shall also notify the COUNTY of

generators CONTRACTOR believes is eligible for a De Minimis and/or Physical Space waiver.

***l. Site Visits***

CONTRACTOR shall provide the Director a detailed summary Report of the site visits that were conducted and it shall include the following: No. of site visits performed during the quarter, the name and address of each Customer visited including the contact name and phone number, the date of each visit, any recommendations for service level changes, any outreach provided and summary of site visit and outcome.

***m. Commercial Edible Food Generators***

CONTRACTOR must report to COUNTY if they notice Edible Food in any Solid Waste Container and indicate the estimated percentage and/or pounds of Edible Food Disposed.

In addition, the Report shall include the Commercial Edible Food Generator's business name if applicable, the corresponding account holder name(s), account number, contact information, address, and photographic evidence of the Disposed Edible Food.

***n. Bulky Item Collections***

CONTRACTOR shall report all Customers that received Bulky Item Collection Services, number of pick-ups and number of items in each pick-up.

***o. Contamination and Other Fees***

CONTRACTOR shall provide to Director a list of Customers who were charged a contamination fee, Container violation fee or an extra pick-up fee as referenced In Exhibit 7, Attachment 7-2 (Extra Services Fees).

***p. Collection Route Maps***

CONTRACTOR shall e-mail changes in Collection route maps and schedule during the prior month.

***q. Special Events Collection***

CONTRACTOR must notify and report to COUNTY the Collection Services that CONTRACTOR provided at any special events located within the unincorporated communities of Los Angeles County.

The Report shall include the type of Collection Service provided (e.g., Refuse, Recycling and/or Organic Waste Collection) and service level, name and address of event, event coordinator contact information, and any other information associated with the event that may be requested by the Director.

Additionally, CONTRACTOR must notify COUNTY immediately if the special event includes any Edible Food activity.

## **2. Annual Report**

On or before each February 28, CONTRACTOR shall submit the Annual Report to Director in a form satisfactory to Director, for the preceding Calendar Year, including the following information:

### ***a. Solid Waste Diversion Program Implementation***

A Report of CONTRACTOR's compliance with its Performance Obligations with respect to Solid Waste Diversion program implementation during the preceding Calendar Year. This Report includes, but is not limited to, CONTRACTOR explanation of their Solid Waste Diversion efforts.

### ***b. Subcontractors***

An updated list naming all Subcontractors, the amount of Goods or Services that each Subcontractor provides to CONTRACTOR, and a description of CONTRACTOR's relationships to each Subcontractor (including ownership interests) in accordance with Part 5K of Exhibit 5.

### ***c. Collection Vehicle Compliance***

Each Vehicle's compliance with any applicable local, state and federal regulations and requirements including South Coast Air Quality Management District Rule 1193, Clean On-Road Residential and Commercial Collection Vehicles, and Diesel Particulate Matter Control Measures (13 California Code of Regulations 202 et seq.).

### ***d. Scavenging***

A narrative description of efforts made to deter and prevent unauthorized removal or scavenging of Recyclables.

### ***e. Vehicles***

An inventory of Vehicles assigned to the Service Area and information on each Vehicle including its number, fuel type, year,

make, model, license plate number, VIN number, assigned route with start and finish points, days of service, type of material Collected, and number of accounts being serviced. CONTRACTOR shall update and submit immediately if any Vehicle, route or information has changed during the prior year.

**f. Procurement of Recovered Organic Waste Products**

**(1) RNG Procurement**

CONTRACTOR shall report the total amount of renewable natural gas (RNG) procured by CONTRACTOR for use in automated Collection Vehicles dedicated for CONTRACTOR's Service Area, pursuant to Section 3C, in diesel gallon equivalents (DGE). The CONTRACTOR shall include copies of any receipts, invoices, or other similar documentation evidencing procurement.

**(2) Alternative Procurement Plan (If Applicable per item J4 of Exhibit 3A1)**

CONTRACTOR shall include copies of any receipts, invoices, or other similar documentation evidencing procurement activities.

**g. Processing Facility Reports**

**(1) Plastic or Compostable Bags**

If CONTRACTOR Collects Organic Waste in plastic or Compostable bags, CONTRACTOR must provide a written representation and warranty from the Processing facility to the Director that the approved Organic Waste Processing Facility has and will continue to have the capabilities to Process and remove plastic or compostable bags when it recovers Source Separated Organic Waste.

**(2) High Diversion Organic Processing Facility**

CONTRACTOR shall provide copies of quarterly and annual average Mixed Waste Organic content recovery rates for each High Diversion Organic Waste Processing Facility used by CONTRACTOR to demonstrate that the facility(ies) meets or exceeds the Organic Waste content recovery requirements specified in 14 CCR Section 18984.3.

(3) *Compostable Plastics*

If CONTRACTOR accepts Compostable Plastics, CONTRACTOR must provide a Written notification to the Director that the approved Organic Waste Processing Facility(ies) has and will continue to have the capabilities to Process and recover the Compostable Plastics included with the Source Separated Organic Waste transported to the approved Organic Waste Processing Facility.

(4) *Quarantined Organic Waste*

CONTRACTOR shall provide a record of all compliance agreements for quarantined Organic Waste that are Disposed of, including the name of Generator, date issued, location of final disposition, and the amount of quarantined Organic Waste that was required to be Disposed at a Landfill.

(5) *Temporary Equipment or Operations Failure*

If CONTRACTOR is granted a Processing facility temporary equipment or operational failure waiver in accordance with item D5 of Exhibit 3A1, CONTRACTOR shall report the following documents and information:

- a. The number of days the Processing facility temporary equipment waiver or operation failure waiver was in effect;
- b. Copies of any notifications sent to the Director pursuant to item D5 of Exhibit 3A1, and copies of COUNTY notices to CONTRACTOR pursuant to item D5 of Exhibit 3A1;
- c. Documentation setting forth the date of issuance of the waiver, the timeframe for the waiver; and,
- d. A record of the Tons of Recyclables, Organic Waste, and Mixed Waste materials redirected to an alternative Solid Waste Facility or Disposed at an approved Solid Waste Disposal Facility as a result of the waiver, recorded by Collection Vehicle or transfer vehicle number/load, date, and weight.

**3. Reports of Unauthorized Collectors**

As described in item B10 of Section 1, if CONTRACTOR discovers that any Person is providing MSW Management Services in the Service Area who is

not authorized by Director or is in Violation of Applicable Law, then CONTRACTOR shall promptly e-mail Director with the following:

- The identity and address of the Person ("Violator"), if known;
- The facts and documentation supporting CONTRACTOR's report; and
- Any other information or documentation about the Violator and CONTRACTOR's report that Director may reasonably request.

COUNTY acknowledges that CONTRACTOR may seek legal or injunctive relief against the Violator in accordance with Applicable Law to cease providing those MSW Management Services. Notwithstanding the foregoing, COUNTY is not liable to CONTRACTOR, and CONTRACTOR hereby releases COUNTY from liability for any act of a Violator.

**4. Legally Required Reports**

CONTRACTOR shall file all Reports required under Law, including County Code Section 20.72.50 (Area, Services, Rates and Schedules).

**5. Improper Solicitations**

CONTRACTOR shall immediately report any attempt by a COUNTY officer or employee to solicit improper consideration (including in the form of cash; discounts; service; or the provision of travel, entertainment, or tangible gifts), to:

(1) COUNTY manager charged with the supervision of the employee;

or

(2) the COUNTY Fraud Hotline at (800) 554-6861 or [www.fraud.lacounty.gov](http://www.fraud.lacounty.gov)

**B. Submission of Reports**

CONTRACTOR shall submit Reports in a format compatible with COUNTY's computers and shall submit Reports using the following methods:

**1. Quarterly Reports and Annual Report**

Submitted via e-mail or other electronic form or printed copy, as determined by Director, in accordance with this Section and Section 12.

**C. Reporting Adverse Information**

CONTRACTOR shall provide Director copies of all Reports, pleadings, applications, notifications, and notices of violation, communications or other material directly relating to its Performance Obligations submitted by

CONTRACTOR to, or received by CONTRACTOR from Regulatory Agencies, including any of the following:

- The United States or California Environmental Protection Agency;
- CalRecycle;
- The Securities and Exchange Commission;
- Any other Regulatory Agency; and,
- Any Federal, State, or County court.

CONTRACTOR shall submit copies to Director simultaneously with CONTRACTOR's submission of those materials to those entities. At Director's request, CONTRACTOR shall promptly make available to Director any other correspondence between CONTRACTOR and those entities.

**D. County's Right to Request Information**

At Director's request, CONTRACTOR shall promptly provide to Director additional information reasonably and directly pertaining to this CONTRACT (including substantiation of information submitted in Reports).

**E. Reports of Cybersecurity Breaches**

CONTRACTOR must notify the Director immediately if CONTRACTOR's data security system encounters any cyber security breach.

## SECTION 11 - SUBSTITUTE, EMERGENCY AND BACK-UP SERVICE

### A. Director's Right to Provide Contract Services

#### 1. Events

COUNTY may provide, or contract with a third party to provide, for the performance of, any or all Customers services in either of the following events, determined by Director in its sole discretion:

##### *a. Unable for a Period of 48 Hours to Collect*

- For 48 consecutive hours CONTRACTOR does not Collect and Dispose of any type of Solid Waste for any reason, including Uncontrollable Circumstances, or
- Director determines there is danger to public health, safety, or welfare.

##### *b. COUNTY Suspends or Terminates CONTRACT*

COUNTY suspends or terminates all or a portion of the CONTRACT.

COUNTY has no obligation to continue providing any or all Contract Services. It may stop providing them at any time, in its sole discretion. However, COUNTY may continue to provide those Contract Services until either of the following occurs:

- CONTRACTOR demonstrates to Director's satisfaction that CONTRACTOR is ready, willing, and able to resume providing timely and full Contract Services, or
- Director can make alternative arrangements for providing MSW Management Services comparable to Contract Services in scope and price. Alternative arrangements may include contracting with another, third-party service provider.

#### 2. Notice

Director may give CONTRACTOR oral notice that Director is exercising its right to perform Collection Services, which notice is effective immediately, but must confirm oral notice with a Notice within 24 hours thereafter.

#### 3. Stipulations

CONTRACTOR stipulates that COUNTY's exercise of rights under this Section does not constitute a taking of private property for which COUNTY must compensate CONTRACTOR, shall not create any liability on the part

of COUNTY to CONTRACTOR, and does not exempt CONTRACTOR from any Indemnities, which Parties acknowledge are intended to extend to circumstances arising under this Section. However, CONTRACTOR is not required to indemnify COUNTY against claims and damages arising from the negligence or misconduct of COUNTY officers and employees (other than employees of CONTRACTOR at the time COUNTY began performing Collection Services) and agents driving Vehicles. COUNTY shall indemnify CONTRACTOR, its Affiliates and its and their officers, directors, employees, and agents from and against damages, costs, or other expenses or losses they incur arising out of or relating to that negligence or misconduct.

**4. Rental and Other Compensation**

**a. *Uncontrollable Circumstances***

If an event enumerated in items A1a or A1b in Section 11 is due to Uncontrollable Circumstances, then COUNTY shall pay CONTRACTOR the Direct Costs below.

**(1) *Rental Fees***

Rental fees for the use of equipment equal to fair market value thereof as determined by an independent appraiser selected by the Parties.

**(2) *Vehicles***

CONTRACTOR's Direct Costs of providing Vehicles with fuel, oil, and other maintenance.

**(3) *Personnel***

CONTRACTOR's Direct Costs of making CONTRACTOR's personnel available to COUNTY, including Direct Costs of using CONTRACTOR's personnel to operate CONTRACTOR's equipment or vehicles.

The Parties shall select an appraiser as follows: within ten days after CONTRACTOR requests payment of rental fees in events described in item (1) of this subsection 4a, each Party will prepare a separate list of five Persons who do not work for either Party having experience in Solid Waste equipment appraisal, in numerical order with the first preference at the top, and exchange and compare lists. The Person ranking highest on the two lists by having the lowest total rank order position on the two lists is the appraiser. In case of a tie in scores, the Person having the smallest difference between the rankings of the two Parties is selected; a coin toss determines other ties. If no Person appears on both lists, this procedure is repeated.

If selection is not completed after the exchange of three lists or 60 days, whichever comes first, then each Party will select one Person having the qualifications and experience described above and those two Persons will together select an appraiser.

**b. *Other Than Uncontrollable Circumstances***

If an event enumerated in items A1a or A1b in Section 11 is not due to Uncontrollable Circumstances, then COUNTY will not be obligated to pay the compensation and CONTRACTOR shall pay COUNTY's Reimbursement Costs within 10 days of COUNTY's submitting an invoice, therefore. If CONTRACTOR does not so timely pay, COUNTY may draw upon any performance bond, letter of credit, or other security provided under this CONTRACT.

**B. Customer Services - Response to Emergencies**

Depending on the extent and magnitude of an emergency, Customers may encounter issues with making payments and CONTRACTOR may be unable to fulfill all CONTRACT requirements. Upon declaration of a Federal, State or Local emergency, Director may implement the following policies with written Notice regarding Collection Services:

**1. No Stop Service**

CONTRACTOR shall not stop service to any account for delinquent payment during an emergency. Not applicable to debt prior to the emergency.

**2. No Late Fees**

CONTRACTOR shall not charge late fees on bills unpaid amount incurred during the emergency. Not applicable to debt prior to the emergency.

**3. Extended Payment Option**

CONTRACTOR shall allow Customers up to 12 months after an emergency to make monthly payments to debt incurred during the emergency. Not applicable to debt prior to the emergency.

**4. Adjustment of Existing Services**

COUNTY shall consider implementing changes such as:

- **Non-essential services suspend**
  - Cart exchanges if they are still usable
- **Bulky Item collection may be delayed up to 3 weeks** from call-in (not applicable to service areas where call-in is not required)

- **Collection hours are expanded to 6 am to 8 pm**
- **Time required to speaking to a live customer service representative** may be extended but Public Works must be notified if the average time exceeds 20 minutes.
- **Weekly collection modified**
  - Biweekly Organic Waste
  - Biweekly Recyclables (residents stockpile and compact their Containers to fit more)
  - Alternating weeks of Recyclables and Organic Waste
  - Comingled trash with Recyclables and/or Organic waste.

**5. Adjustment of Franchise Fees**

***a. Debt Incurred During Emergency***

12 months after an emergency, COUNTY will pay to the CONTRACTOR half the amount of any debt incurred as a result of Customers not paying their bills during an emergency. CONTRACTOR must submit documentation to the satisfaction of the Director demonstrating the amount of any such debt. Future Franchise Fees invoices will be adjusted by Director. For example, if the CONTRACTOR has \$100,000 of unpaid bills 12 months after an emergency, Director will reduce the Franchise Fee invoice by \$50,000. If CONTRACT will terminate prior to the 12 months, Director will consider an alternate timeline.

At any time after the Director has authorized the debt to be deducted from Franchise Fee and CONTRACTOR is able to recover additional payments from Customers, or former Customers, those recovered funds must be shared equally with COUNTY.

***b. Franchise Fee Payment Extension***

Director will consider adjusting Franchise Fees during an emergency, extending the deadline to pay an invoice.

**C. Backup Service Plan**

CONTRACTOR shall implement its Backup Service Plan within seven days of Director request if Customer's Solid Waste is not Collected at Customer's Set-Out Site, including uncontrollable circumstances. Examples of circumstances include CONTRACTOR's employees on strike or mudslides, wildfires, or earthquakes that cause blocked or damaged roads. In the event there is a protracted service disruption due to any cause, CONTRACTOR will institute proactive actions to sustain Solid Waste Collection Services. Since Customers are expecting services that CONTRACTOR is not providing, CONTRACTOR shall propose the appropriate services below for Director approval and must not charge Customer or COUNTY for providing these services, unless noted below.

**1. Provide Conveniently Located Dumpsters or Roll-off Containers**

CONTRACTOR will place 3 or 4-yard Dumpsters and/or Roll-off Containers throughout the community in key locations approved by Director.

**2. Offer Self-hauling of Solid Waste to a Facility**

CONTRACTOR will use Reasonable Business Efforts to make arrangements with the Solid Waste Disposal Facility normally used by CONTRACTOR for this Contract to allow each Occupant to direct haul and dispose of their Solid Waste, 6 days per week. The facility shall only charge the Customer for Disposal costs for quantities exceeding 100 pounds and there shall be no minimum quantities.

Additionally, if Director determines the distance to the CONTRACTOR's usual facility is too far from Occupants, CONTRACTOR will arrange for a local facility to allow each Occupant to drop-off the Solid Waste.

**3. Inform Customers of Temporary Procedures**

CONTRACTOR will use Reasonable Business Efforts to inform Customers and Occupants of the above service and Disposal options. CONTRACTOR will provide Customers and Occupants with information on where and how to dispose of the Occupant's Solid Waste by the following means:

- A recording on its customer service line.
- Arrange for the broadcast of COUNTY's 30-second Public Service Announcement video on local cable access channels with CONTRACTOR to customize it to the situation, such as having text appear on the screen announcing date, times, and addresses.
- Contact local print media and produce a press release.
- Contact Customers and Occupants via phone, e-mail, or text messages.

**4. Credit Policy for Missed Contract Services**

***a. Missed Curbside Collection***

Since Occupant is expecting a Collection Service not provided, CONTRACTOR shall automatically credit Customer for each missed Collection. For example, if a strike disrupts 2 weeks of the 13 Collections in a quarter, CONTRACTOR would credit Customer 2/13 of that quarter's fee toward the next quarter's fee.

***b. Other Customer Services***

When CONTRACTOR is unable to offer Collection Services other than curbside Collection, such as Bulky Item Collection, Community Meetings, or other required services, CONTRACTOR shall provide evidence of cost associated with those services and offer alternate services acceptable to Director.

**5. Provide Replacement Drivers and Security**

CONTRACTOR shall use Reasonable Business Efforts to require all properly trained and licensed employees to operate Collection Vehicles to maintain core Disposal and Diversion services. As described in the above paragraphs, CONTRACTOR shall be properly staffed to provide drop-off services for each Occupant. In addition to CONTRACTOR staff, CONTRACTOR shall use drivers or Vehicles from other operations and other waste haulers.

Finally, in cases of a strike, CONTRACTOR shall work closely with a private security firm to guarantee a safe and consistent operation.

**6. Identify Customers Requiring Priority Service**

CONTRACTOR shall contact the elderly and disabled Occupants and shall use Reasonable Business Efforts to Collect putrescible Solid Waste from their residence.

**D. Use of Goods, Services and Property**

**1. Dumpsters and Cart Acquisition Contracts**

CONTRACTOR acknowledges that COUNTY must have full use and possession of Dumpsters and Carts to secure its rights under this Contract, including both the following:

- Providing substitute service in accordance with its remedies under Part 3 of Exhibit 5 for Breach or default, and
- Purchasing Dumpsters and Carts upon termination of this Contract.

Therefore, if CONTRACTOR does not own Dumpsters and Carts outright without encumbrance, any Dumpster and Cart Acquisition Contract shall allow the Guarantor, COUNTY or COUNTY designee, to do all the following:

- Assume CONTRACTOR's obligations under the Dumpster and Cart Acquisition Contract,
- Take use and possession of the Dumpsters and Carts, and
- Obtain the benefits of any outstanding Cart warranties.

**“Dumpsters and Cart Acquisition Contract”** means an instrument establishing a security interest in the Dumpsters and Carts or that otherwise encumbers or limits CONTRACTOR's interest in Dumpsters and Carts, including any of the following:

- Lease or lease-purchase agreement,
- Installment sales or other financing contract, or
- Note or other loan documentation.

**2. Inventory**

CONTRACTOR shall store unused Dumpsters and Carts in a secure location. CONTRACTOR shall update its Dumpsters and Carts inventory at both following times:

- In each Monthly Report and Annual Report, and
- Within one week of COUNTY request

**3. Insurance**

If COUNTY or Customers have possession and use of Goods, Services and Property, CONTRACTOR shall execute whatever documentation its liability insurers require to ensure that COUNTY and Customers are protected and covered by CONTRACTOR's general and automobile policies, including requesting and executing endorsements to those policies. CONTRACTOR is not obligated to pay any additional cost of those endorsements unless COUNTY reimburses CONTRACTOR for those costs. COUNTY may pay for any endorsements, additional premiums or other costs. CONTRACTOR authorizes COUNTY to call and confer with CONTRACTOR's insurance broker to determine what, if any, documentation or actions are necessary to achieve protection satisfactory to COUNTY. Upon COUNTY REQUEST, CONTRACTOR shall direct its insurance broker to cooperate with COUNTY.

**4. Vehicle Certification for FEMA**

CONTRACTOR shall cooperate with COUNTY to certify all Vehicles to be used for emergency work. CONTRACTOR shall not use non-certified Vehicles unless approved by Director.

## SECTION 12 - ENFORCEMENT OF CONTRACT

### A. As Provided by Law

Either Party may avail itself of any remedy available under law.

### B. COUNTY's Additional Remedies

Without limiting COUNTY's remedies otherwise available under this CONTRACT in law or equity, at its option, COUNTY may enforce a Breach in any or all the following ways:

- Execute alternative CONTRACTs for MSW Management Services in the event of CONTRACTOR Default
- Seek to obtain injunctive relief and/or damages
- Assess damages under item D of this Exhibit
- With respect to a CONTRACTOR Default under Part 3B3 of Exhibit 5 (Failure to Provide Insurance, Bonds), immediately withhold payments due CONTRACTOR
- Draw on Performance Assurance / Letter of Credit under Section 15

### C. Injunctive Relief

CONTRACTOR acknowledges that COUNTY's remedy of damages for a Breach may be inadequate for reasons including the following:

- The urgency of timely, continuous, and high-quality Collection Services, including Collection, transportation, and/or transfer for Disposal of wastes which constitute a threat to public health;
- The long time and significant commitment of money and personnel and elected officials (both COUNTY staff and private consultants, including engineers, procurement counsel, citizens, public agency colleagues, and elected County officials) invested in this CONTRACT, including developing COUNTY's Option Analysis dated February 2001 and implementing its recommendations through numerous meetings of a Working Group comprised of Solid Waste industry representatives from small and large businesses, requesting and evaluating qualifications and proposals for this CONTRACT (including CONTRACTOR's), reviewing and commenting on documentation submitted by CONTRACTOR in conjunction with execution of this CONTRACT, and review of CONTRACTOR Documentation;
- The time and investment of personnel and elected officials described in the preceding paragraph to develop alternative Solid Waste services for the price provided under this CONTRACT, and to negotiate new contracts therefore; and

- COUNTY's reliance on CONTRACTOR's technical Solid Waste management expertise.

Consequently, COUNTY is entitled to all available equitable remedies, including injunctive relief.

#### D. Recovery of Damages

##### 1. Compensatory

Subject to CONTRACTOR's opportunity to cure under Exhibit 5 Part 3, and mitigation of any damages by COUNTY, in the event that COUNTY seeks recovery of damages for a Breach, COUNTY may seek either compensatory damages or liquidated damages, as follows.

- Amounts equal to any Franchise Fees, liquidated damages, or other amounts that CONTRACTOR has previously paid to COUNTY but are subsequently recovered from COUNTY by a trustee in bankruptcy as preferential payments or otherwise;
- If COUNTY terminates this CONTRACT for a CONTRACTOR Default or in the event of Criminal Activity in accordance with Part 3D2c of Exhibit 5, costs incurred by COUNTY to provide or reprocur MSW Management Services in lieu of Collection Services;
- If COUNTY terminates this CONTRACT before expiration for a CONTRACTOR Default or in the event of Criminal Activity in accordance with Part 3D2c of Exhibit 5, costs of MSW Management Services provided or reprocured in lieu of Collection Services more than Customer Service Rates for the balance of the Term remaining if this CONTRACT had not been terminated; and
- In the event of CONTRACTOR Default under Part 3B3 of Exhibit 5 (Failure to Provide Insurance, Bond), in COUNTY's sole discretion, obtain damages resulting from that Default.

COUNTY may draw upon the performance bond, letter of credit, certificate of deposit, or other form of performance assurance provided by CONTRACTOR in accordance with Section 15 to pay compensatory damages.

For CONTRACTOR's misrepresentation regarding contingent fees in Attachment 5-8H, in addition to terminating this CONTRACT, COUNTY may recover from CONTRACTOR the full amount of the proscribed commission, percentage, brokerage, or contingent fee.

**2. Liquidated Damages**

COUNTY may seek liquidated damages listed in Attachment 12-D2.

The Parties have set these liquidated damages in recognition of the following circumstances existing at the time of the formation of this CONTRACT:

- a. COUNTY incurred considerable time and expense procuring this CONTRACT to secure an improved level of Collection quality and increased Customer and Occupant satisfaction. Therefore, consistent and reliable Collection Services are of the utmost importance to COUNTY and Customers and Occupants.
- b. COUNTY has considered and relied on CONTRACTOR's representations as to its quality-of-service commitment in entering into this CONTRACT, and CONTRACTOR'S Breach represents a loss of bargain to COUNTY. CONTRACTOR is experienced in providing services like those described in Collection Services.
- c. Quantified standards of performance are necessary and appropriate to ensure quality, consistent, and reliable Collection, and if CONTRACTOR fails to meet its Performance Obligations, COUNTY will suffer damages (including its Customers and Occupants' inconvenience; anxiety, frustration, potential political pressure, criticism, and complaint by Customers and Occupants; lost Supervisors and staff time; deprivation of the benefits of this CONTRACT and loss of bargain) in subjective ways and in varying degrees of intensity that are incapable of measurement in precise monetary terms, and that it is and will be impracticable and extremely difficult to ascertain and determine the value thereof. It would be difficult for COUNTY to prove its loss resulting from CONTRACTOR's Breaches and nonperformance or untimely, negligent, or inadequate performance of County Services.
- d. The CONTRACT contains a reasonable statement of Collection Services in order that the Parties will realize their expectations. COUNTY expects that CONTRACTOR shall perform Collection Services with due care in a workmanlike, competent, timely, and cost-efficient manner. CONTRACTOR expects to realize a profit by performing Collection Services in accordance with the terms and conditions of the CONTRACT for County Service Fees.
- e. In addition, in the event of Breach or CONTRACTOR Default, urgency of protecting public health and safety may necessitate that COUNTY enter into emergency or short-term arrangements for services without competitive procurement at prices substantially

greater than under this CONTRACT, and the monetary loss resulting there from is impossible to precisely quantify. Time is of the essence.

- f. The CONTRACTOR accepts COUNTY's assessment of liquidated damages for certain Breaches as part of the consideration CONTRACTOR offers to COUNTY for the award of this CONTRACT to CONTRACTOR.
- g. Lastly, termination of this CONTRACT for CONTRACTOR Default and other remedies provided in this CONTRACT are, at best, a means of future correction and not remedies that make COUNTY whole for past Breaches and CONTRACTOR Defaults.

Therefore, the Parties agree that the liquidated damages listed in Exhibit 12-D2 represent a reasonable estimate and fair approximation of the amount of damages COUNTY would incur as a consequence of CONTRACTOR's Breach corresponding to each item of specified liquidated damages, considering all the circumstances existing on the date of this CONTRACT, including the relationship of the sums to the range of harm to COUNTY that reasonably could be anticipated and anticipation that proof of actual damages would be costly or inconvenient.

In signing this CONTRACT, each Party specifically confirms the following:

- The accuracy of the statements made above, and
- The fact that each Party had many opportunities to consult with legal counsel and obtain an explanation of this liquidated damage provision at the time that this CONTRACT was made.

#### **E. County's Reimbursement Costs**

CONTRACTOR shall pay COUNTY promptly upon request, COUNTY's Reimbursement Costs of conducting a nonroutine investigation of any alleged Breach, when appropriate in judgment of Director. CONTRACTOR shall reimburse COUNTY for COUNTY's Reimbursement Costs incurred because of CONTRACTOR's Breach, including failure to maintain insurance.

#### **F. Waiver**

No waiver by COUNTY of any Breach of any provision of this CONTRACT constitutes a waiver of any other Breach of that provision. Failure of COUNTY to enforce at any time, or from time to time, any provision of this CONTRACT will not be construed as a waiver thereof. The rights and remedies set forth in this item F are exclusive and are in addition to any other rights and remedies provided by law or under this CONTRACT.

## SECTION 13 - UNPERMITTED WASTE SCREENING AND REPORTING

### A. Protocol

CONTRACTOR shall develop and implement the Unpermitted Waste Screening Protocol in compliance with Applicable Law and including the following provisions:

- Ongoing employee training in identification, safety and notification procedures, including leaving Non-Collection Notices, when safe;
- Means of driver inspection, such as visual inspection during tipping of Carts into Vehicles;
- Immediate driver response, such as load segregation;
- Driver notification, such as calling CONTRACTOR's dispatcher or field supervisor;
- Notification of appropriate local agency or department;
- Appropriate action, such as segregation and containerization for manifesting and transport for Disposal in accordance with Applicable Law or securing services of permitted handling and transport company;
- Compliance with Applicable Law, including regulations of the United States Department of Transportation (DOT) (Title 49 CFR) and of the United States Environmental Protection Agency (Title 40 CFR); and
- Labels on Containers, described in item D of this Section.

### B. Prohibition on Collection

CONTRACTOR shall not Collect any Unpermitted Waste that it finds in Refuse, Recyclables, or Organic Waste unless it is licensed under Applicable Law. If CONTRACTOR finds Unpermitted Waste it shall notify all Persons as required by Applicable Law.

### C. Notice to Director

If CONTRACTOR sees anything that it reasonably believes or suspects may be Unpermitted Waste on any public property in COUNTY, CONTRACTOR shall immediately notify Director and all Persons in compliance with Applicable Law. Public property includes storm drains, streets, and other public rights of way.

### D. Labels

CONTRACTOR shall conspicuously label Containers with embossing or other secure means prohibiting Customers from discarding Unpermitted Waste. CONTRACTOR shall submit the label and text for Director approval prior to placing any purchase order for Containers. Item C3 of Exhibit 3A1 contains additional Container requirements.

**SECTION 14 - EXECUTION OF CONTRACT****A. Execution in Counterparts**

This CONTRACT, including dated signatures on amended Exhibits and attachments to those Exhibits, may be signed by the parties hereto in any number of original separate counterparts, including both counterparts that are executed on paper and counterparts that are in the form of electronic signatures. Electronic signatures include facsimile or e-mail electronic signatures. Each executed counterpart shall be deemed an original. All counterparts, taken together, constitute the executed CONTRACT.

The parties hereby acknowledge and agree that electronic records and electronic signatures, as well as facsimile signatures, used in connection with the execution of this CONTRACT and electronic signatures, facsimile signatures or signatures transmitted by electronic mail in so-called pdf format shall be legal and binding and shall have the same full force and effect as if a paper original of this CONTRACT had been delivered had been signed using a handwritten signature. CONTRACTOR and COUNTY (i) agree that an electronic signature, whether digital or encrypted, of a party to this CONTRACT is intended to authenticate this writing and to have the same force and effect as a manual signature, (ii) intend to be bound by the signatures (whether original, faxed or electronic) on any document sent or delivered by facsimile or, electronic mail, or other electronic means, (iii) are aware that the other party will rely on such signatures, and (iv) hereby waive any defenses to the enforcement of the terms of this CONTRACT based on the foregoing forms of signature. If this CONTRACT has been executed by electronic signature, all parties executing this document are expressly consenting under the United States Federal Electronic Signatures in Global and National Commerce Act of 2000 ("E-SIGN") and California Uniform Electronic Transactions Act ("UETA")(Cal. Civ. Code § 1633.1, et seq.), that a signature by fax, e-mail or other electronic means shall constitute an Electronic Signature to an Electronic Record under both E-SIGN and UETA with respect to this specific transaction.

**B. Authority to Execute**

COUNTY warrants that the individual signing this CONTRACT has been duly authorized by COUNTY to sign this CONTRACT on behalf of COUNTY and has the full right, power, and authority to bind COUNTY to this CONTRACT. CONTRACTOR warrants that the individual signing this CONTRACT below has been duly authorized by CONTRACTOR to sign this CONTRACT on behalf of CONTRACTOR and has the full right, power, and authority to bind CONTRACTOR to this CONTRACT.

**SECTION 15 - PERFORMANCE ASSURANCE**

**A. Performance Bonds, Other Security**

CONTRACTOR shall secure and maintain throughout the Term and until CONTRACTOR has complied with all its obligations that survive the Expiration Date a faithful performance bond, approved by COUNTY. The performance bond must be in a form satisfactory to COUNTY or, at COUNTY's sole and absolute discretion, any alternative security acceptable to Director, including cash, certified check payable to COUNTY, certificate of deposit, or letter of credit (together, "**Performance Assurance**"), in the amount not less than \$50,000.

The Performance Assurance secures full and timely satisfaction of Performance Obligations for Collection Services.

CONTRACTOR shall provide a Performance Assurance in the amount listed in the table below for the period beginning on the Execution Date and ending on the last day of the first Contract Year.

Service Area	Amount of Performance Assurance
South Bay	\$50,000

Beginning on the first day of the next Contract Year, and in all subsequent Contract Years, that amount must be not less than the sum of:

- 15 percent of CONTRACTOR's Gross Receipts from Collection Services minus any Franchise Fees for the prior Contract Year;
- + 110 percent of any Franchise Fees paid by CONTRACTOR during the first six months of the prior Contract Year;
- + 110 percent of any liquidated damages assessed CONTRACTOR by COUNTY during the first six months of the prior Contract Year; and
- + Up to \$50,000, at the discretion of Director;
- = **SUM OF PERFORMANCE ASSURANCE (\$50,000 MINIMUM)**

A performance bond must be payable to COUNTY and executed by a corporate surety licensed to transact business (admitted) as a surety in the State of California. The corporate surety must have an A.M. Best Rating of not less than A:VII, unless otherwise approved by Director. The form of performance bond may not allow the bond surety to substitute another Person to perform Collection Services but must provide for payment of moneys to COUNTY to; (1) secure substitute Collection Services; (2) remedy damages incurred by COUNTY, including reasonable expenses, attorney's fees, and liquidated and compensatory damages; (3) ensure satisfaction of all Performance Obligations, including payment of Franchise Fees; and, (4) repay any money recovered from COUNTY in any bankruptcy or similar proceedings relating to CONTRACTOR. The

performance bond must be conditioned on faithful performance by CONTRACTOR of all the terms and conditions of this CONTRACT, including payment of Franchise Fees and any liquidated damages.

Each Performance Assurance must be renewed to provide for continuing liability in the above amount notwithstanding any payment or recovery thereon. At least 30 days prior to the Execution Date and 30 days prior to any renewal of the Performance Assurance, CONTRACTOR shall deliver the Performance Assurance to Director.

Director may verify the accuracy and authenticity of the Performance Assurance submitted.

## **B. Further Assurances**

In addition to all other rights and remedies it may have, within five days of County request CONTRACTOR will provide reasonable assurances that it can timely and fully meet its obligations under this CONTRACT in any or all of in the following events:

### **1. Labor**

CONTRACTOR is the subject of any labor unrest (including work stoppage or slowdown, sick-out, picketing and other concerted job actions).

### **2. Tipping Fees**

CONTRACTOR does not pay an identified Solid Waste Facility for services.

### **3. Employee Wages**

CONTRACTOR does not pay wages to its employees, provide workers' compensation insurance required by law, or pay employment-related taxes or fees.

### **4. County**

CONTRACTOR does not pay COUNTY any amount that COUNTY has charged CONTRACTOR.

### **5. Meet Obligation**

In the COUNTY's judgment, the occurrence of either of the following events jeopardizes CONTRACTOR's ability to timely and fully meet its obligations under this CONTRACT:

- CONTRACTOR does not regularly pay its bills when due, or
- The entering of any judgment against CONTRACTOR or any Guarantor with respect to Criminal Conduct by CONTRACTOR or Guarantor.

**“Assurance of Performance”** means any or all of the following actions, as COUNTY requests:

- Reduction or elimination of insurance deductibles or self-insured retention,
- Providing or increasing the size of a letter of credit, or
- Providing an additional performance bond, certificate of deposit or other instrument.

## SECTION 16 - CONTRACT SERVICE AREA INFORMATION

CONTRACTOR is to use and follow the information below provided by Director.

### A. Maps

1. Map of Exclusive Commercial Franchise Service Areas

### B. Service Areas Data Information

1. Exclusive Commercial Franchise Service Areas Data

### C. Outreach

1. Public Education and Outreach Guidelines

## SECTION 17 - CONTRACTOR DOCUMENTATION

### A. CONTRACTOR's Compliance with CONTRACTOR Documentation

CONTRACTOR shall provide Collection Services in compliance with the CONTRACTOR Documentation attached as Exhibit 17.

### B. Changes in CONTRACTOR Documentation

#### 1. Notice to Director

CONTRACTOR shall give Director prompt Notice of any changes in CONTRACTOR Documentation listed in item A of Exhibit 17 Contractor Documentation, after the Execution Date. CONTRACTOR shall follow Notice procedure in Part 9F of Exhibit 5. Director's receipt of those changes will be evidenced by the following acknowledgment, appended in substantially this form to the changed CONTRACTOR Documentation:

**From:** Director Designee  
**Sent:** Tuesday, May 09, 2017 4:55 PM  
**To:** waste hauler  
**Cc:** Business Relations and Contracts Division  
**Subject:** Service Area Name - Acknowledgement of Notice

**Acknowledgment:** CONTRACTOR has submitted the attached CONTRACTOR Documentation.

Director Designee  
Senior Civil Engineer  
Los Angeles County Public Works  
Office: 626-458-3573

#### 2. Director Approval

CONTRACTOR shall submit to Director for review and approval any changes in CONTRACTOR Documentation listed in item B of Exhibit 17 Contractor Documentation, after the Execution Date. CONTRACTOR shall follow Notice procedure in Part 5F of Exhibit 5. Director's approval will be evidenced by the following acknowledgment, appended in substantially the following form to the changed CONTRACTOR Documentation:

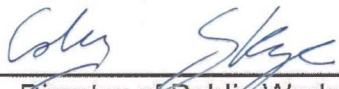
**From:** Director Designee  
**Sent:** Tuesday, May 09, 2017 4:55 PM  
**To:** waste hauler  
**Cc:** Business Relations and Contracts Division  
**Subject:** Service Area Name - Acknowledgement of Approval

**Acknowledgment:** I have reviewed and approved the attached CONTRACTOR Documentation

Director Designee  
Senior Civil Engineer  
Los Angeles County Public Works  
Office: 626-458-3573

IN WITNESS WHEREOF, COUNTY has by order of its Board of Supervisors caused this CONTRACT to be signed by Director, and CONTRACTOR has caused this CONTRACT to be signed by its duly authorized officers, as of the date first written above.

COUNTY OF LOS ANGELES

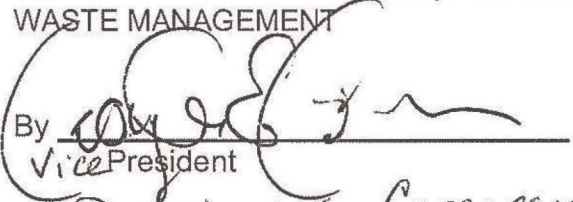
By   
Director of Public Works

APPROVED AS TO FORM:

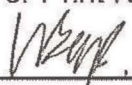
DAWYN R. HARRISON  
Acting County Counsel

By   
Deputy

USA WASTE OF CALIFORNIA , INC. dba  
WASTE MANAGEMENT

By   
Vice President

Douglas E. Carcoran  
Type or Print Name



Assistant Secretary

Vladimir Beytelman  
Type or Print Name

## ACKNOWLEDGMENT

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

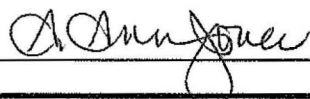
State of California  
County of Los Angeles )

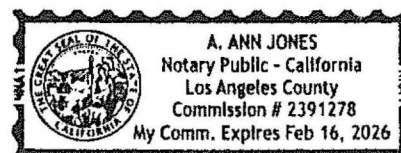
On September 19, 2022 before me, A. Ann Jones, Notary Public  
(insert name and title of the officer)

personally appeared Douglas E. Corcoran and Vladimir Beytelman,  
who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) ~~is~~/are  
subscribed to the within instrument and acknowledged to me that ~~he~~/~~she~~/~~they~~ executed the same in  
~~his~~/~~her~~/~~their~~ authorized capacity(ies), and that by ~~his~~/~~her~~/~~their~~ signature(s) on the instrument the  
person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing  
paragraph is true and correct.

WITNESS my hand and official seal.

Signature  (Seal)



**USA WASTE OF CALIFORNIA, INC.**

**ACTION BY WRITTEN CONSENT  
OF THE BOARD OF DIRECTORS**

The undersigned, being all the directors of USA WASTE OF CALIFORNIA, INC., a(n) Delaware corporation (the "Company"), hereby consent to the taking of the following actions in lieu of a meeting of the board of directors of the Company and hereby waive any notice whatsoever required to be given in connection therewith:

**Officer Election**

WHEREAS, Peter J. Demolder submitted his resignation as Vice President and Assistant Secretary of the Company effective as of September 8, 2022.

NOW THEREFORE BE IT RESOLVED, by the board of directors of the Company that the resignation of Peter J. Demolder is hereby accepted; and

FURTHER RESOLVED, that Vladimir Beytelman is elected as Vice President and Assistant Secretary of the Company to hold the office until his successor is elected and shall qualify or until he shall resign or shall have been removed from office.

The Secretary or any Assistant Secretary of the Company is directed to file a copy of this written consent with the minutes of the proceedings of the board of directors of the Company.

Dated: September 8, 2022

DocuSigned by:

*Courtney A. Tippy*

0F0CD492E96C4D1...

Courtney A. Tippy, Director

DocuSigned by:

*Michael S. Hammer*

AD8EBC9200054EB...

Michael S. Hammer, Director

DocuSigned by:

*Barry S. Skolnick*

2A640847CE8F475...

Barry S. Skolnick, Director

## CERTIFICATE

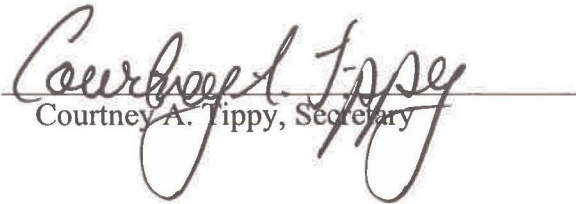
I, Courtney A. Tippy, do hereby certify that I am Secretary of USA Waste of California, Inc., a Delaware corporation (the "Corporation"), and I do hereby further certify that the below-named persons hold the positions below set opposite their names, and that in such capacity they are authorized, in accordance with appropriate corporate policies and procedures, to execute and deliver documents on behalf of the Corporation, including but not limited to the contract between County of Los Angeles Board of Supervisors and USA Waste of California, Inc. d/b/a Waste Management for provision of commercial solid waste collection services for the service area of Santa Clarita Valley:

NAME	TITLE
Vladimir Beytelman	Vice President and Assistant Secretary
Douglas E. Corcoran	Vice President

Executed by a duly authorized officer of the Corporation, this 20th day of September, 2022.

USA WASTE OF CALIFORNIA, INC.

By:

  
Courtney A. Tippy, Secretary

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## EXHIBIT 3A1 – Collection Services

### A. Scope of Collection Services

The CONTRACTOR shall provide Collection Services to all Premises of County Commercial Franchise Customers in the Service Area(s), in accordance with Section 1 Grant of Rights and Privileges and per the Collection method indicated by the CONTRACTOR and approved by the Director.

CONTRACTOR must provide all Customers that are subject to this CONTRACT the Minimum Default Solid Waste Collection Service which includes an automatic subscription of Refuse, Recyclables, and Organic Waste Collection Services, unless the Director approves an alternate Collection method.

If the COUNTY issues waivers/exemptions to Customers as specified in Section 1B, (Exclusions from Service) in this CONTRACT, the CONTRACTOR will not be required to provide Collection Services for the excluded material type. CONTRACTOR shall assist COUNTY with Customer waiver/exemption requests as specified in Section J2.

CONTRACTOR must provide Collection Services to Premises of the following:

#### 1. County Commercial Franchise Customers

##### a. *Commercial Businesses*

The CONTRACTOR shall provide such services to all Commercial Businesses regardless of whether the Customer utilizes Cart and/or Dumpsters for Collection. However, the Director in its sole discretion may allow the Authorized Residential Franchise Waste Hauler to service a Commercial Business Customer with all Carts if Director finds such service would be more efficient or cost-effective.

##### b. *Multifamily Premises (5 Units or More)*

CONTRACTOR shall provide such services to Multifamily Premises (5 Units or More) including mobile home parks that have Carts service per individual unit and no Dumpsters. The Authorized Residential Franchise Waste Hauler shall be the default service provider for Multifamily Premises (4 Units or Less).

##### c. *Multifamily Premises with Carts and Dumpsters Services*

The CONTRACTOR shall provide such services to Multifamily Premises Including a Homeowner's Association (HOA) that selects to utilize Carts for individual tenants and Dumpster Containers for common areas onsite.

**d. Residential Premises with Dumpster Services**

The CONTRACTOR shall provide such services to all Residential Premises who utilize Dumpster Collection Services for Refuse, Recyclables, and/or Organic Waste. This may include Residential Premises that have Manure-only Dumpster services. Additionally, Customers who are being serviced under the Residential Franchise contract (Single Family and Multifamily of 4 Units or Less) that have Carts for Collection Services but only utilize Dumpsters for Manure Collection only, can receive Manure Collection Services by either the Authorized Commercial Franchise Waste Hauler or the Authorized Residential Franchise Waste Hauler. This provision also applies to Residential Premises operating a business on the property.

**2. Collection Methods**

Collection methods must be in compliance with Article 3, Section 18984 of SB 1383 regulations. The Director at its sole discretion may require the CONTRACTOR to implement any Collection method as indicated in Forms PW-2 and PW-3 Schedule of Prices.

All Collection methods and Processing facilities must be approved by the COUNTY and shall meet requirements set forth under item D1, CONTRACTOR Solid Waste Designated Facility in this Exhibit.

**3. Commercial, Multifamily, and Residential Collection Services**

CONTRACTOR shall provide the Minimum Default Collection Service for the Collection of Solid Waste (Refuse, Recyclables, and Organic Waste) to all County Commercial Franchise Customers including to some applicable Residential Customers that utilize Dumpster services for the Collection of Solid Waste.

The Service Rates Schedule in Attachment 7-2 of Exhibit 7 includes the uniform rates that shall be applied to all Customers in each CONTRACTOR designated Service Area.

The Minimum Default Collection Service includes a minimum base rate for the level of service for Refuse which is agreed upon by the Customer and CONTRACTOR and shall be charged accordingly to the rates set forth in the Service Rates Schedule in Attachment 7-2 of Exhibit 7. The Refuse rate will automatically include a 64-gallon Cart of weekly Organic Waste Collection and a 96-gallon Cart of weekly Recyclables Collection Service per Customer, both at no additional charge unless the Customer requires service beyond the minimum. Levels of service will vary per Customer.

### Additional Recycling and Organic Waste Containers

Upon Customer request, the CONTRACTOR shall provide additional Recyclables, and Organic Waste Containers at the rates listed in the Service Rates Schedule in Attachment 7-2 of Exhibit 7, provided that the additional Containers are being used by the Customer or Occupant for the purposes of setting out additional Recyclable and Organic Waste materials for regular weekly Collection Services. Additional Container rates for Organic Waste must be no greater than the Refuse rates and Recyclables rates must be no more than half of the Refuse rates as specified in the Service Rates Schedule.

The CONTRACTOR shall work with each Customer to provide the appropriate number and size of Containers for the appropriate service level and collection frequency to meet the Customer's service needs, including Container space constraints.

#### ***a. In-Home Food Waste Containers***

CONTRACTOR is to provide an in-home Food Waste Container (i.e., kitchen pail) to each Occupant of a Residential Premises and Multifamily Premises. The in-home Food Waste Container should be attractive enough to place on a kitchen counter and small enough to place in a dishwasher. In-Home Food Waste Containers shall be approved by the Director. It is anticipated that Occupants would use the Container to regularly transfer Food Waste from their kitchen to the designated Collection Container (e.g., green and/or black container) and eliminate the need for a plastic bag. While the first Food Waste Container is to be provided at no additional charge, CONTRACTOR must allow the purchase of additional Containers for the fee indicated in Exhibit 7, Attachment 7-2, Extra Services Fees. CONTRACTOR may request approval from the Director to not provide in-home Food Waste Containers if selected Collection Method does not include Source Separating Organic Waste.

#### ***b. Use of Plastic Bags for Organic Waste***

CONTRACTOR shall allow Customers and Occupants to place Organic Waste in clear plastic bags and place the bagged Organic Waste in the designated Collection Container, in accordance with Sections 18984.1 and 18984.2 of SB 1383 regulations. CONTRACTOR must comply with reporting requirements set forth in Section 10 Reports.

**4. Collection Schedule Requirements**

CONTRACTOR shall Collect Solid Waste (Refuse, Recyclables, and Organic Waste) in the Service Area from Containers, and Bulky Items, as provided in this Exhibit.

***a. Days Authorized to Collect***

Residential Collection is only permitted Monday through Friday, except following a Holiday. Commercial Collection is only permitted Monday through Saturday, except following a Holiday.

***b. Collection Hours***

CONTRACTOR shall Collect only between the hours of 7 a.m. and 7 p.m., except for Collection from Commercial Customers and Occupants in accordance with County Code, including Section 12.08.520 Refuse Collection Vehicles.

If it becomes evident that CONTRACTOR may not be able to complete its scheduled work within the required hours, CONTRACTOR shall immediately notify Director and receive approval to Collect outside of regular hours. Director may request a proposal for measures to be taken to maintain the scheduled service without delay or interruption.

CONTRACTOR shall not Collect in School Zones within 30 minutes of the school's starting time and ending times, or at any time that children are present.

CONTRACTOR shall use Reasonable Business Efforts to adjust the early morning start point of Collection routes to address and minimize Occupant complaints.

***c. Collection Frequency***

CONTRACTOR shall Collect all Solid Waste on the scheduled Collection Day(s), at least once per week from Customers. The frequency of Collection may be reduced at the discretion of Director, but it shall be implemented only if it is permitted by Applicable Laws. For example, the Collection frequency of Refuse may be reduced if Food Waste is not allowed in the Refuse Container or Recyclables Containers Collection frequency may be reduced to every other week.

Customers may increase the frequency of their Collection for an additional charge as indicated in the Service Rates Schedule in Attachment 7-2 of Exhibit 7.

**d. *Collection Schedule***

CONTRACTOR shall follow the approved Collection schedule for the Service Area on the Service Days as indicated on the Collection schedule in Contractor Documentation in Exhibit 17 (Collection Schedule), or other schedule approved by Director if it significantly improves efficiencies.

For Customers that are impacted by street sweeping schedules, any proposed changes in the Collection schedule shall have the Service Day be one to two Service Days before streets are swept as provided in Director's schedule for street sweeping in the Service Area (If applicable). Director may amend this Collection schedule at any time, and CONTRACTOR shall use Reasonable Business Efforts to implement this amendment. CONTRACTOR shall prepare a Notice notifying the affected Customers and Occupants of the change and send such Notice to these Customers and Occupants upon receiving approval from Director.

**e. *Missed Collections***

If Director, a Customer, or an Occupant notifies CONTRACTOR that CONTRACTOR has not Collected an Occupant's Solid Waste and not met its Performance Obligation, CONTRACTOR shall Collect at no additional charge:

- No later than 7 p.m. on the day of service, if it receives the complaint by 12 p.m.; or
- On the next Service Day, if the complaint is received after 12 p.m. on the day of service.

If CONTRACTOR believes such missed collection notifications were made in error, the CONTRACTOR can submit to the Director for approval, proof that Collection Services were provided to the Customer by submitting supporting documentation (such as GPS records, photographic evidence, etc.). In such case, the Director will review and make the final determination.

**f. Holidays**

CONTRACTOR shall observe the following Holidays:

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

Collection shall be delayed one day for the Holiday and the remainder of the Holiday week. CONTRACTOR may Collect on Saturday of the same week for Residential Customers and Occupants and on Sunday for Commercial Customers and Occupants.

**5. Non-Collection**

For Collection instances described below, including when Containers are determined to contain Unpermitted Waste, contaminated Recyclables, or contaminated Organic Waste, or are overloaded (i.e., overfilled, overweight) to the extent that the Container cannot be safely lifted, where Container contents will not empty after tipping, and/or are blocked or inaccessible, the CONTRACTOR shall follow the Container Non-Collection Procedure set forth below. All reasons for not performing Collection Services shall be documented or shall be treated as a missed Collection and will be subject to the associated Liquidated Damages in Exhibit 12-D2.

**a. Container Non-Collection Events**

**(1) Unpermitted Waste**

CONTRACTOR observes the presence of Unpermitted Waste within the Containers or within the vicinity of the Set-Out Site other than any Unpermitted Waste that CONTRACTOR Collects such as Bulky Items.

**(2) Unsafe Condition**

CONTRACTOR observes an unsafe condition at the Set-Out Site.

(3) Solid Waste Not Placed in Container

Solid Waste not placed in a Container. Bulky Items do not need to be placed in a Container, bag, or bundle.

(4) Not at Set-Out Site

A Container or a Bulky Item that is not placed at the Set-Out Site.

(5) Exceed Weight Limitations

A Container that exceeds any weight limitations as described in Exhibit 16 item D, Customer Terms and Conditions.

(6) Inaccessible Premises

The Premises are not accessible to Vehicles.

(7) Contamination

CONTRACTOR must follow provisions indicated in the Contamination Noticing Section in item J1 of Exhibit 3A1.

(8) Delinquent Payment

The Customer has not timely paid CONTRACTOR's invoice for Collection Services in accordance with item B7 of Section 7. One week prior to removing a Container for nonpayment of Customer Service Rates, CONTRACTOR shall also leave a notice for Occupants on a Container and call, e-mail or text Customer stating the deadline for payment.

The COUNTY may request the CONTRACTOR to continue to provide Collection Services to delinquent Customers during health and safety emergencies as determined by the COUNTY (such as an earthquake, storm, riot, pandemic or when Solid Waste is accumulating at Set-Out Sites for more than a week).

(9) Unscheduled Pickup

Unscheduled Bulky Items, textiles, wood/lumber and E-waste Collection that requires advanced scheduling for Collection as indicated in item F subsection 1c, 1d & 3a of this Exhibit.

CONTRACTOR shall call, e-mail, or text Occupant by next Service Day to:

- Notify of the non-collection,
- Educate and explain why waste was not Collected, and
- Schedule the Collection.

**(10) Overflowing Containers**

CONTRACTOR determines that a Container is repeatedly filled beyond capacity and consistently overflowing.

**b. Non-Collection Notice Procedure**

**(1) Non-Collection Notice**

If CONTRACTOR does not Collect the Occupant's Solid Waste, the CONTRACTOR shall leave a written Non-Collection Notice when leaving the uncollected Solid Waste. The CONTRACTOR shall leave the written notice securely attached to Occupant's Container or Bulky Items unless it is unsafe to do so. CONTRACTOR shall also provide photographic evidence to the COUNTY demonstrating that the CONTRACTOR provided the written Non-Collection Notice to the Customer. CONTRACTOR will use the form of Non-Collection Notice approved by the COUNTY included in CONTRACTOR Documentation in Exhibit 17.

At a minimum, Non-Collection Notices shall provide the following information:

- The CONTRACTOR's reason for not providing Collection Service.
- Information that will allow the Customer to correct the problem.
- CONTRACTOR's telephone number for any further questions.

CONTRACTOR shall report all non-collections in Quarterly Reports submitted to the COUNTY as specified in Section 10 Reports.

**(2) Communication with the Customer**

Whenever Solid Waste at the Premises of a Customer is not Collected, CONTRACTOR shall contact the Customer on the

scheduled Collection day or within (24) hours of the scheduled Service day by telephone, e-mail, text message, or other verbal or electronic message to explain why their Solid Waste was not Collected.

### (3) CONTRACTOR Return for Collection

Once the Customer corrects the non-collection event, and contacts the CONTRACTOR to collect their Solid Waste, CONTRACTOR shall collect Containers and/or Bulky Items within one (1) Service Day of Customer's request if the request is made at least two (2) Service Days prior to the regularly scheduled Collection Day.

Allowed only once per Calendar year, Customers that rectify the incident of the non-collection event will be granted a "one-time" no charge for the extra Collection service event ("extra pick-up"). This does not apply for unscheduled pickups as set forth in subsection a9 of this Section. Unscheduled Bulky Items, textiles, wood/lumber and E-waste shall be Collected the following week regardless if Customer or Occupant responds to the Non-Collection Notice as indicated in item F subsection 1c of this Exhibit. If the Customer repeats the offense more than once per Calendar year, Contractor may charge for the extra Collection service event ("extra pick-up"), at the applicable approved rates set forth in Attachment 7-2 of Exhibit 7, Extra Service Fees.

If the Customer does not respond to the Non-Collection Notice or rectify the incident prior to their next scheduled Collection day, the CONTRACTOR shall Collect their Solid Waste if feasible and may charge the Customer a Container violation fee, at the applicable approved rates set forth in Attachment 7-2 of Exhibit 7, Extra Services Fees. CONTRACTOR must notify the COUNTY and receive final approval before charging the Customer any extra pick-up or Container violation fees on their next invoice.

## **B. State of California Mandatory Commercial Recycling and Organic Waste Recycling**

The CONTRACTOR shall use all Reasonable Business Efforts to assist the COUNTY to comply with all laws, including but not limited to, regulations and permit conditions, that pertain to the services provided in accordance with this CONTRACT.

At the COUNTY's request and in the format requested, the CONTRACTOR shall be responsible for providing all required information and documentation to support that all Applicable Laws within this CONTRACT are being addressed. Failure to provide this documentation as requested will be subject to the reporting requirement performance standards listed in Exhibit 12-D2.

## C. Containers

### 1. Container Colors

All Containers for the Collection of Solid Waste (Refuse, Recycling, and Organic Waste) shall be differentiated by color and shall be consistent throughout the Service Area and shall comply with CalRecycle requirements under SB 1383. Manure Collection Containers may be provided in any color, provided that it does not conflict with SB 1383 Container color requirements and is uniform throughout the CONTRACTOR'S Service Area. All Collection Container colors shall be approved by the Director prior to usage. Pictures of Container colors shall be provided to the Director upon request.

CONTRACTOR may also comply with this Section by providing a Container or Containers to its Customers that are split or divided into segregated sections, instead of an entire Container, as long as the lids of the separate sections of a split Container comply with the Container color requirements and material limitations specified in Section 18984 of SB 1383.

Notwithstanding this subsection, the CONTRACTOR is not required to replace functional Containers, including Containers purchased prior to January 1, 2022 (or date specified in 14 CCR Section 18984.7, whichever date is later), that do not meet the following color requirements prior to the end of the useful life of those Containers or prior to January 1, 2036, whichever comes first. (Timeframe specified per 14 CCR Section 18984.7.)

Prior to ordering Containers for use under this CONTRACT, CONTRACTOR must receive approval from Director to ensure the proposed Container specifications and labels comply with Applicable Law(s) including SB 1383 regulations.

### 2. Split Containers

Lid and body colors of Split Carts and Split Dumpsters shall be approved by the Director at least thirty (30) days before CONTRACTOR's procurement of such Containers and shall conform with requirements of 14 CCR Section 18984.

**3. Container Signage and Labeling Requirements**

Carts, Dumpsters, Roll-Off Boxes, and other Containers provided by the CONTRACTOR to Customers shall be clearly identified with the different types of Solid Waste such as Refuse, Recyclables, Organic Waste, or Manure Containers, as applicable. All Containers shall display the CONTRACTOR's name (in letters not less than three (3) inches high) on the exterior of the Container to be visible when the Container is placed for use, local telephone number, website and some identifying inventory or serial number. CONTRACTOR shall place a label on Containers or provide Containers with imprinted text or graphic images, or both, on all Containers or on the lids of all Containers provided to Customers. The CONTRACTOR's labels or imprinted text and/or graphics on each Container must be clearly displayed and shall include legible text and/or graphics clear enough to read at all times, it must also indicate the primary materials accepted and the primary materials that are Container Contaminants in that Container, as required by 14 CCR Section 18984.8.

Container labels or imprinted text and/or graphics on each Container shall display the CONTRACTOR's name, local telephone number, website and some identifying inventory or serial number on the Container.

Additionally, Containers that are placed or designed to be placed on a roadway or the curb of a roadway pending Collection shall be marked with reflectors. If Containers are purchased from previous waste hauler, a reflective sticker with the new logo may be placed over the old logo but stickers must be replaced if they fade or fall off. If CONTRACTOR is reusing their own Containers, there must be a reflective sticker or paint somewhere on the Container.

All Container labels and signage are subject to Director approval, which shall not be unreasonably withheld.

**4. Container Cleanings**

Customers are entitled to a free Container cleaning or Container change-out in each twelve (12) month period per Container upon request. Any cleaning requests beyond the required one (1) cleaning per year will be an additional fee as prescribed in Attachment 7-2 of Exhibit 7, Extra Services Fees. Any disputes concerning the CONTRACTOR's obligation for cleaning Containers shall be resolved by the COUNTY. The COUNTY's decision on the issue shall be final.

**5. Graffiti Removal**

The CONTRACTOR is responsible for removing graffiti from their Containers. CONTRACTOR shall remove any graffiti reported within seven (7) calendar days upon request of Director or upon hauler identification. Failure to maintain CONTRACTOR-owned Containers in accordance with the Performance Standards shall be subject to the associated Liquidated Damages listed in Exhibit 12-D2.

**6. Container Placement**

CONTRACTOR shall arrange for the location of a Set-Out Site directly with Customer or Occupant. If no arrangement is made, then the default location is the curb of the street for the address of the Customer or Occupant or in the alley behind the Customer or Occupant's property.

CONTRACTOR shall return empty Containers upright and to their Set-Out Sites. CONTRACTOR shall not impede pedestrian or vehicular traffic. The Set-Out Site should be located at the curb or as otherwise provided in County Code Section 20.72.177. CONTRACTOR shall not leave Containers after being serviced in the public right of way.

**7. Delivery, Removal, and Exchanges**

Within seven calendar days after receiving a Customer's or Occupant's request for commencement or changes in Collection of Solid Waste, CONTRACTOR shall deliver Container of the Customer or Occupant's requested capacity or replace existing Container with substitute Containers of the Customer or Occupant's requested capacity. CONTRACTOR shall not charge a fee according to the following:

***a. Starting or Stopping Service***

CONTRACTOR shall not charge for delivery or removal of Containers upon starting or terminating service.

***b. One Annual Exchange of Containers***

CONTRACTOR shall exchange one or more Containers for one or more Containers of a different size if requested by Customer or Occupant once each Calendar Year at no extra charge.

***c. Multiple Exchanges of Container(s)***

If a Customer asks CONTRACTOR to exchange Container(s) more than once each Calendar Year as described in item b above,

CONTRACTOR may charge Customer the amount provided in Attachment 7-2, Extra Service Fees of Exhibit 7.

CONTRACTOR shall inform Customer of the fee prior to the exchange and give Customer the option of waiting for the exchange until the next Calendar Year to avoid the charge unless waiting will have a significant impact on their Recycling or Organic Waste Diversion.

**d. *Removal of Carts or Dumpsters Stored in the Public Right-of-Way***

The storage of Solid Waste is not allowed within the public right-of-way. Containers left out after Collection may be an eyesore for the community, a threat to public health, and a nuisance to traffic.

**(1) Third-Party Containers**

At the request of Director, for Containers not owned by CONTRACTOR, CONTRACTOR shall, at no charge to COUNTY or Customer:

- Remove any container, including Carts, Dumpsters and roll-off bins that COUNTY deems abandoned, within two Service Days of request.
- Arrange for the Disposal or Diversion of Solid Waste within the container.
- Reuse, Recycle, or resell container.
- Notify Director to confirm removal.

**(2) CONTRACTOR's Containers**

At the request of Director, for Containers owned by CONTRACTOR, CONTRACTOR shall, at no charge to COUNTY:

Warn

- Tag Containers with a warning Notice that Solid Waste may not be stored in the right-of-way and the further leaving out of the Containers may result in their removal and a fee to return them.

Remove Container (only upon further direction from Director)

- Provide dated photographs of Containers and make available to Customer and Director, upon request.
- Remove any Cart or Dumpster from the Right-of-Way, within two Service Days.
- On the same day as removal, contact Occupant and Customer by telephone and by text or e-mail to notify them of the removal, the reason for it, and how to have it returned.
- Charge Customer the surcharge, as provided in Attachment 7-2, Extra Services Fees of Exhibit 7. Note that this surcharge may be increased by 25 percent for each additional occurrence within the past, rolling 12 months. For example, if the first time the fee was \$20, one month later it would be \$25, three months after that would be \$31.25, but 14 months later it would be back to \$20 (or whatever the current Basic Service Rate is with applicable rate adjustments).
- Charge an additional surcharge, as provided in Attachment 7-2, Extra Services Fees of Exhibit 7, if the Set-Out Site contains Solid Waste that CONTRACTOR places inside Containers upon their return.

#### Return

- Return Container(s) to Occupant within two service days of Customer's willingness to pay the return fee, such as having it added to the next monthly bill.

#### Notify Director

- Notify Director of the status of removals, payment of surcharges, and the return of Containers.

## **8. Repair and Replacement**

### ***a. Identification/Reporting***

CONTRACTOR shall repair or replace damaged Containers that it observes are damaged when providing service and upon request from Director, Customer, or Occupant.

### ***b. Fee***

CONTRACTOR will repair or replace Containers without cost, except in the circumstances below. CONTRACTOR may charge the

Customer for the actual cost of repair or replacement of Containers when:

- A Container is missing but Customers or Occupants do not report the theft of the Container to the police.
- The Container is damaged due to Occupant negligence such as disposing of hot ashes inside the Container or over-filling the Container so that lifting it damages the Collection Vehicle. Director's determination of Occupant negligence is final.

***c. Repair or Replacement***

CONTRACTOR shall repair or replace damaged Containers within two Service Days after CONTRACTOR observes the damaged Container or when requested by Director, Customer or Occupant. "Damage" includes missing or inoperable lids.

**9. Inventory**

CONTRACTOR shall maintain an adequate inventory of Containers and lids of each type and capacity to provide Customers and Occupants replacements within two Service Days of request. When determining adequacy, CONTRACTOR shall consider the nature of Set-Out Sites. For example, Carts and/or Dumpsters placed on unlevel Set-Out Sites, such as in mountainous areas without curb and gutter, may be damaged more frequently than those placed in level Set-Out Sites. Therefore, CONTRACTOR must maintain a larger inventory of Carts and Dumpsters for those areas.

CONTRACTOR shall notify Director if inventory is inadequate, including an explanation of why inventory dropped below the two-Service Day standard as mentioned in subsection 8c of this Section. For example, CONTRACTOR might submit its timely order for Containers but receive them later than manufacturer originally represented due to manufacturer's backlog or other delay.

**10. Container and/or Cart Lids Purchase Option**

Upon expiration of this Collection CONTRACT, COUNTY may purchase some or all entire Containers' bodies with lids, or only Cart lids, or both, at a price equal to the then book value of amortized on a straight-line basis over ten years beginning on the Execution Date. COUNTY's option includes both Containers and Cart lids then used by Customers and any in storage or in inventory as indicated in subsection 9. CONTRACTOR shall transfer or assign to COUNTY all rights necessary to give COUNTY ownership, possession and use of Containers and lids COUNTY is purchasing,

including under any Containers and lid acquisition agreement, installment sale agreement, or lease.

**11. Manure Service**

CONTRACTOR shall offer Manure Collection Services to Customers and shall bill the Customer as provided in the Attachment 7-2, Extra Services Fees of Exhibit 7.

**12. Bear Resistant Containers**

Upon Customer request, CONTRACTOR shall offer bear-resistant Carts and Dumpsters. CONTRACTOR may charge for this additional service as listed in Attachment 7-2, Extra Services Fees of Exhibit 7.

**13. Green Waste Containers**

Upon Customer request, CONTRACTOR shall offer Green Waste only Carts and Dumpsters. CONTRACTOR may charge for this additional service as listed in Attachment 7-2, Extra Services Fees of Exhibit 7.

If a Customer has landscaping service, separate Green Waste only Collection Container, or generates no Green Waste then such Green Waste material does not have to be included in the Organic Waste Container.

**14. Alternative Container Sizes**

If a Customer or Occupant requests alternate Container sizes, CONTRACTOR shall provide the type of Containers described in Contractor Documentation in Exhibit 17. For the purposes of this CONTRACT, Carts with a capacity between 95 and 100 gallons are equivalent to 0.5 cubic yards. CONTRACTOR shall provide the number of alternative Containers having the same aggregate capacity as CONTRACTOR would have provided to that Occupant. For example:

- Three 32-gallon Carts instead of one 96-gallon Cart.
- One 64-gallon Cart and one 32-gallon Cart instead of one 96-gallon Cart.

**D. Solid Waste Transportation, Processing, Diversion, and Disposal**

**1. CONTRACTOR-Designated Solid Waste Facilities**

CONTRACTOR shall transport Solid Waste only to the Solid Waste Facility or Facilities that CONTRACTOR has designated in Contractor

Documentation in Exhibit 17, for Processing, Diversion, or Disposal or those facilities as directed by Director in subsection 6 below.

The CONTRACTOR shall select Solid Waste Facilities solely in its discretion, including transfer stations and material recovery facilities, composting and Disposal facilities. CONTRACTOR shall notify COUNTY of the Solid Waste Facilities that CONTRACTOR chooses for each respective type of Solid Waste (Refuse, Recyclables, Organic Waste, Manure, Bulky Items, and E-waste). For Construction and Demolition Debris, CONTRACTOR shall only utilize facilities approved by the COUNTY for Processing Construction and Demolition (C&D) Debris. All facilities utilized by the CONTRACTOR must be approved by the COUNTY as designated in Contractor Documentation in Exhibit 17. Additionally, CONTRACTOR shall allow the County at its own expense to conduct a third-party verification for Recyclables Recovery Rate of Solid Waste Facilities and materials recovery facilities utilized. The County will provide the CONTRACTOR a one week notice with scheduling options for CONTRACTOR to select for what is best for their operation. COUNTY may utilize CalRecycle's facility diversion audits if available in efforts to meet this requirement.

CONTRACTOR may designate a Solid Waste Facility or Facilities that utilizes Conversion Technology or provides feedstock to Conversion Technology facilities. Prior to any change in designated facilities, CONTRACTOR must provide Notification to Director for approval of change. Failure to receive approval from Director will result in rate adjustments being calculated based on the less expensive of the existing and previous facility. Director will review information such as fees, distance, Recycling rates, ability to Recycle Solid Waste.

If CONTRACTOR requests to take Solid Waste to a facility that charges more, Director may approve such requests without authorizing the CONTRACTOR to pass the increased cost to the Customer. At the Director's discretion, some or all the increased costs may be passed to the Customer under special circumstances such as changing Organic Waste Diversion from a cheaper but poorly managed composting facility to a highly efficient and closer anaerobic digestion facility that is more expensive.

## **2. Backup Disposal Facility**

### ***a. COUNTY Direction***

If the Disposal facility is not accepting permitted waste, upon COUNTY approval CONTRACTOR will transport permitted waste to a backup Disposal facility identified by the COUNTY.

**b. Transport Fee**

The COUNTY will pay the CONTRACTOR the following transport fee for transporting permitted waste from the transfer station to the backup disposal facility for longer haul or CONTRACTOR shall decrease rates for shorter haul as described below:

(1) Transport Fee Schedule lists both of the following amounts:

- (a) Price for transporting one ton of waste for one mile (“\$X.XX / ton-mile”) as listed in Exhibit 7, Attachment 7-2, Schedule of Prices, and
- (b) The number of round-trip miles from the transport station to the Disposal facility (“# primary Disposal facility-miles”).

The number of miles is calculated on the shortest route on which CONTRACTOR can transport waste, for example, roads that support the weight of the loaded waste transport trucks.

- (c) **Longer Haul.** If the backup Disposal Facility is farther from the transfer station than is the primary Disposal facility, then the transport service fee will be increased as follows to reflect the additional transport miles:

\$X.XX [INSERT FROM PROPOSAL] transported tons  
X increased miles = \$X.XX.

- (d) **Shorter Haul.** If the back-up primary Disposal Facility is closer to the transfer Station than is the primary Disposal facility, then the transport service fee will be decreased to reflect the reduced transport miles as follows:

\$X.XX [INSERT FROM PROPOSAL] transported tons  
X decreased miles = \$X.XX.

**3. Facility Standards**

Director reserves the right to review documentation and inspect facilities in the future and not allow use of facilities that do not meet Director’s satisfaction.

**4. Processing Facility for E-Waste**

CONTRACTOR shall utilize a Processing Facility to Recycle and dismantle all E-waste that it Collects into materials that meet commercial standards for marketable commodities such as metals, plastic, and glass in a facility that operates within the United States. CONTRACTOR shall not ship or utilize a Processing Facility that ships any other E-waste or E-waste components outside the United States. CONTRACTOR shall demonstrate compliance with this subsection in the form of an affidavit from the proposed E-waste recycler.

**5. Processing Facility Temporary Equipment or Operational Failure Waiver**

***a. Notification to the County***

The CONTRACTOR, or their Subcontractor (such as a Facility operator), shall notify the COUNTY immediately of any unforeseen operational restrictions that have been imposed upon the designated Solid Waste Facility by a regulatory agency or any unforeseen equipment or operational failure that will temporarily prevent the designated Solid Waste Facility from Processing and recovering different types of Solid Waste such as Recyclables, Organic Waste and Mixed Waste.

The CONTRACTOR or Subcontractor shall notify the COUNTY immediately from the time of the incident. The notification shall include the following: (i) name of designated Solid Waste Facility; (ii) the Recycling and Disposal Reporting System Number of the designated Solid Waste Facility; (iii) date the designated Solid Waste Facility became unable to Process Recyclables, Organic Waste and Mixed Waste; (iv) description of the operational restrictions that have been imposed upon the designated Solid Waste Facility by a regulatory agency or unforeseen equipment failure or operational restriction that occurred; (v) the period of time the CONTRACTOR anticipates the temporary inability of the designated Solid Waste Facility to Process Recyclables, Organic Waste, or Mixed Waste; (vi) CONTRACTOR's proposed action plan to deliver materials to an Alternative Solid Waste Facility for Processing (Contractor Documentation in Exhibit 17) or CONTRACTOR's request for a waiver to deliver Recyclable, Organic Waste, or Mixed Waste to the designated Solid Waste Disposal Facility.

***b. Use of Alternative Facility or Waiver for Disposal of Materials***

Upon notification by CONTRACTOR or Subcontractor of the designated Solid Waste Facility's inability to Process materials, COUNTY shall evaluate the notification and determine if County shall require CONTRACTOR to use an alternative Solid Waste Facility or allow the CONTRACTOR to Transport Recyclables, Organic Waste, or Mixed Waste to the designated Solid Waste Facility for Disposal on a temporary basis for a time period specified by the COUNTY. Upon COUNTY's decision, the COUNTY shall notify the CONTRACTOR of its requirement to use an alternative Solid Waste Facility for Processing or to use the designated Solid Waste Facility for Disposal, and the period of time that the COUNTY will allow Recyclables, Organic Waste, or Mixed Waste to be redirected to the alternative Solid Waste Facility or designated Solid Waste Disposal Facility.

Pursuant to 14 CCR Section 18984.13, the approved Disposal period shall not exceed ninety (90) days from the date the Designated Facility's Processing restriction or failure commenced. In such case, the CONTRACTOR must receive written permission from the COUNTY prior to depositing any Discarded material in a landfill.

CONTRACTOR shall maintain a record of any designated Solid Waste Facility incidents and report this information to the COUNTY in accordance with Section 10 Reports.

**6. County Designation of Facility**

Director reserves the right to direct Solid Waste to a specific site or facility. COUNTY will compensate CONTRACTOR for any direct costs, if any, such as increased tipping fees and transportation costs which CONTRACTOR incurs as a result of the delivery of materials to a COUNTY-designated Solid Waste Facility instead of to the Solid Waste Facility selected by CONTRACTOR. CONTRACTOR must submit verifiable evidence demonstrating increased costs.

If CONTRACTOR had been using a CONTRACTOR owned facility before being redirected to a different facility, Director will not compensate CONTRACTOR for any lost profits incurred by the CONTRACTOR as a result of being redirected to a different facility. In addition, Director will not compensate CONTRACTOR for any losses incurred to the extent that it had any general obligations to provide a minimum Tonnage to a facility (often referred to as put or pay) but will compensate CONTRACTOR for additional out-of-pocket costs directly resulting from an obligation agreed to specific to this contract. For example, if CONTRACTOR signed an agreement to bring 100,000 tons per month of Refuse to Landfill X, Director will not compensate the CONTRACTOR for redirecting waste under this contract to a different facility. But if CONTRACTOR had agreed to bring 1,000 tons of

Refuse from this Service Area to Landfill X, Director will compensate CONTRACTOR for additional out-of-pocket costs that CONTRACTOR incurs as a direct result of being redirected to a different facility.

## E. Diversion

### 1. Reasonable Business Efforts to Divert

CONTRACTOR shall use Reasonable Business Efforts to Divert all Solid Waste that it Collects including Recyclables, Organic Waste, Manure, Bulky Items and E-waste.

### 2. Changes in Materials

Director may add or delete Recyclable and Organic Waste materials from the definition upon Notice to CONTRACTOR and taking into consideration that the applicable facility where such Recyclables or Organic Waste are delivered by CONTRACTOR accepts such materials added by the Director. Within 14 days of receiving that Notice, CONTRACTOR shall give Director a draft Notice informing Customers of changes in materials. Following COUNTY's approval, CONTRACTOR shall distribute those Notices to Customers and Occupants in the manner that Director requests in accordance with Item I5 of this Exhibit.

CONTRACTOR may request an adjustment to the Service Rates under item A1b of Exhibit 7, Changes in Scope of Service, including submission of documentation supporting the adjustment, to the Director. COUNTY and CONTRACTOR must agree on the adjustment.

Examples of adjustments (or no adjustments) might be:

- No Adjustment
  - No incremental or net cost of Collection or Processing.
- Possible Adjustment
  - Incremental cost of acquiring new Containers, establishing additional Set-Out Sites, and adding an additional Collection route, not offset by materials sales.
  - Additional cost to Process material.

### 3. Scavenging - Discouragement

CONTRACTOR shall use Reasonable Business Efforts to enforce the "Collection by Unauthorized Persons" law, pursuant to Public Resources

Code Section 41950, et seq., and County Code Chapter 20.72.196 ("anti-scavenging laws"), including the following:

Marking Recyclables Containers with language that the materials are to only be picked up by CONTRACTOR as the "authorized agent" and that CONTRACTOR is picking up the material for Recycling purposes.

CONTRACTOR shall verbally advise any Person that is observed removing Recyclable materials which have been segregated from Solid Waste materials and placed at a designated Collection location for the purposes of Collection and Recycling that such conduct is a misdemeanor, per COUNTY Ordinance, and carries civil penalties.

Instituting civil actions against a Person alleged to have violated California Public Resources Code Section 41950 for treble damages, as measured by the value of the material removed, or a civil penalty of not more than \$2,000, whichever is greater, for each unauthorized removal, in accordance with California Public Resources Code Section 41953(a).

Instituting civil actions against a Person alleged to have violated California Public Resources Code Section 41950 for a second, or subsequent time in a 12-month period, for treble damages, as measured by the value of the material removed, or a civil penalty of not more than \$5,000, whichever is greater, for each unauthorized removal, in accordance with California Public Resources Code Section 41953(b); and

Taking actions under County Code Section 20.72.196 to discourage Scavenging.

**4. Prohibition on Mixing Recyclables, Organic Waste, and Refuse**

Unless CONTRACTOR is obligated under this CONTRACT or approved by Director to conduct a single-pass service for Customers per item M of Section 4 to Process Refuse for recovery of Recyclables and Organic Waste, or unless as otherwise approved by Director, CONTRACTOR shall not:

- a. *Mix the contents Collected from Recyclables, Organic Waste, and Refuse Containers; or***
- b. *Dispose of Recyclables or Waste Collected, except for:***
  - (1) Incidental amounts of Recyclables or Organic Waste that an Occupant commingles with discarded Refuse;
  - (2) Contaminated Recyclables or Organic Waste that cannot be Diverted using Reasonable Business Efforts if

CONTRACTOR has previously exercised Reasonable Business Efforts to provide Occupant education with respect to reducing that contamination as set forth in the CONTRACTOR's approved Contamination Monitoring Plan submitted in accordance with Contractor Documentation in Exhibit 17.

**5. Residuals**

***a. Minimize Quantity of Residuals***

CONTRACTOR shall not use facilities that have a significant quantity of Solid Waste residuals remaining after Processing Recyclables and Organic Waste, as determined by Director, including considering operating and recovery efficiencies and maximum levels of residuals that CalRecycle may establish to qualify the Processing as Diversion.

**6. Organic Waste Reduction**

CONTRACTOR is required to assist COUNTY to comply with all Applicable Law(s), including SB 1383 which requires the State to achieve Organic Waste Disposal reduction targets.

COUNTY intends to have Organic Waste Diverted from landfills at the start of this CONTRACT. However, COUNTY reserves the right to either delay implementation, stop, or start Organic Waste Diversion at any time. Therefore, if there is a delay or discontinuation of Organic Waste Collection Services, the CONTRACTOR must adjust the Customer's Service Rates and it shall include the Organic Waste waiver discounted rate set forth in Attachment 7-2 of Exhibit 7, Service Rates Schedule.

COUNTY will allow various Collection methods as indicated in 14 CCR Section 18984: Combined Organic Waste Collection Services. CONTRACTOR must submit Collection method proposal along with a corresponding bid price.

**7. Organic Waste Processing and Capacity**

***a. Securing Capacity***

CONTRACTOR shall secure adequate, verifiable Diversion capacity to process Organic Waste solely for the CONTRACTOR's Service Area, and in compliance 14 CCR Section 18992.1.

***b. Proof of Guaranteed Organic Waste Processing Capacity***

CONTRACTOR must provide the COUNTY with a copy of a letter or an agreement from Organic Waste Processing Facility(ies) that Process Organic Waste, to demonstrate proof of guaranteed Organic Waste Processing capacity that has been secured to Process all of the Organic Waste Collected in the CONTRACTOR's Service Area. If the CONTRACTOR owns the facility, CONTRACTOR must provide a letter to the COUNTY that the facility guarantees capacity to Process all of the Organic Waste Collected in the CONTRACTOR's Service Area. This shall be provided by CONTRACTOR in Contractor Documentation in Exhibit 17.

**8. SB 1383 Compliance**

Facilities to which CONTRACTOR transports Organic Waste must be compliant with SB 1383 requirements in 14 CCR Section 18983.1(b), except that land application is not allowed under this CONTRACT. Land application will only be allowed with written approval by Director due to a lack of other viable facilities.

**9. Mixed Waste Processing**

If CONTRACTOR utilizes a Mixed Waste Collection method, CONTRACTOR shall transport all Mixed Waste that it Collects to an approved High Diversion Organic Waste Processing Facility designated in Contractor Documentation in Exhibit 17.

CONTRACTOR shall utilize an approved High Diversion Organic Waste Processing Facility that is in compliance with SB 1383 regulations, as defined in 14 CCR Section 18982(a)(33).

**F. Special Services**

CONTRACTOR shall provide the services prescribed in this Section without additional cost to Customers or charge to COUNTY except for item F4 of this Section, Scout Service.

**1. Special Services to Residential and Multifamily Customers**

***a. Sharps Collection***

Within one week of a Customer or Occupant request, CONTRACTOR shall provide the Occupant, without charge, with the following:

**(1) Four Sharps Containers per Year**

A Sharps Container that has at least a one-gallon capacity (up to four per Contract Year) for discard of Sharps in accordance with any Federal, State, and local laws and regulations; and,

(2) **Collect or Pre-Paid Mailer**

CONTRACTOR shall also Collect Sharps Container or provide a prepaid postage container for mailing back the approved Sharps Container in accordance with any Federal, State, and local laws and regulations.

CONTRACTOR shall Collect, transport, and Dispose of materials, without charge, in accordance with any Federal, State, and local laws and regulations.

**b. Holiday Tree Collection**

CONTRACTOR shall Collect, transport, Process, and Divert all holiday trees such as Christmas trees discarded at any Customer's Container Set-Out Site, on or before the Customer's next regularly scheduled Collection day:

- (1) During the period beginning December 26 and ending January 14 or
- (2) Another period established by COUNTY not to exceed four weeks, and at a Customer's request.

**c. Bulky Item Collection**

CONTRACTOR must provide the default service which is the Maximum Amount of Collections Per Year (tiered approach) and the Director reserves the right to direct the CONTRACTOR to pick-up an unlimited amount at an adjusted rate as listed on Attachment 7-2, Other Additional Services of Exhibit 7.

Additionally, upon Director request, CONTRACTOR shall Collect any Bulky Items that have been placed at the Customer's Set-Out Site even if the Customer failed to notify CONTRACTOR upon 24 hours in advance. If such Bulky Item materials that are Collected are identified by either the CONTRACTOR or Director to belong to the Customer and/or Occupant of the Premises, CONTRACTOR shall record the Bulky Item Collection incident and count it towards the Customer's Maximum Collection amount allowed per year, as referenced in the chart below.

**Service Options:**

**Maximum Amount of Collections Per Year (Tiered Approach)**

CONTRACTOR shall provide a specified maximum amount of Bulky Item pick-ups per year at no charge, depending on the Multifamily Premises and its number of units, as specified in the chart below. This also applies to Residential Customers and are identified under (1) one unit. If the Multifamily Premises and/or the Residential Customer exceeds the maximum Collection pickups amount per year, CONTRACTOR may charge for the additional Bulky Item pickups as indicated Attachment 7-2, Extra Services Fees of Exhibit 7.

<b>SF and MF Premises with Number of Units</b>	<b>Maximum Collection Pickups (no additional cost to Customer)</b>
MF Premises with 150+ units	Up to 50 per year No Charge
MF Premises with 101-149 units	Up to 40 per year No Charge
MF Premises with 50-100 units	Up to 30 per year No Charge
MF Premises with 25-49 units	Up to 20 per year No Charge
MF Premises with 1-24 units *1-unit accounts for a Residential Customer	Up to 10 per year No Charge

CONTRACTOR shall Collect up to ten Bulky Items including textiles, wood, lumber and E-waste as prescribed in subsection d below, upon 24 hours advance request of a Multifamily Customer or Residential Customer on that Customer's next regularly scheduled Collection day or other date agreed to between that Customer and CONTRACTOR at that Customer's regular Set-Out Site for placing Solid Waste Containers but not in any roadway or other public right of way. For items set out without notice, CONTRACTOR shall not immediately Collect but rather shall perform the following:

- Tag items with a Non-Collection Notice describing Notice requirements, and
- Contact Occupant, by next Service Day as indicated in item A6 under subsection a9 of this Exhibit.
- The following week Collect regardless of Notice by Customer or Occupant.

## Unlimited Collection

The COUNTY may require the CONTRACTOR to Collect Bulky Items at unlimited number of times per year from each dwelling unit receiving service, and unlimited quantity of Bulky Items per pickup at an adjusted rate as listed on Attachment 7-2, Other Additional Services of Exhibit 7.

### *d. Special Recyclable/Reusable Items Collection*

In accordance with SB 1383, CONTRACTOR each Calendar Year shall Collect and use Reasonable Business Efforts to Divert the following items along with Bulky Items Collection Services as described in items F1c and F3a of this Exhibit ("Special Recyclable/Reusable Items"):

#### (1) Textiles

- Clothing - Unlimited quantities of bagged/bundles reusable clothes.
- Other Textiles - Up to five bags/bundles not exceeding 70 pounds of textiles other than reusable clothes.

#### (2) Wood and Dry Lumber

- Up to two bags/bundles of wood and dry lumber bound or in Containers, not longer than four feet in length or more than 70 pounds in weight and does not contain nails.

#### (3) E-waste

- Unlimited items of electronic waste that is powered by a plug or battery such as computer, telephones, and televisions.

## 2. Priority Pickups at Director's Request

Each Calendar Year, CONTRACTOR shall Collect Solid Waste Discarded in the Public Right-of-Way according to circumstances below. Collection requests may be at different locations within the CONTRACTOR's Service Area.

### *a. By End of Next Service Day*

CONTRACTOR shall Collect up to 10 times by the end of the next Service Day after Director's request or other time agreed to between Director and CONTRACTOR.

### *b. On Same Day*

CONTRACTOR shall Collect up to 5 times on the same day of Director's request or other time agreed to between Director and CONTRACTOR.

***c. Special Cleanup Events Services***

At Director's request, CONTRACTOR shall provide Containers such as Roll-offs, Carts, Dumpsters, Cardboard boxes in type, number, and capacity (up to 80 cubic yards) for discards of Solid Waste for one community cleanup project or public event located throughout the Service Area during any 12-month period. CONTRACTOR may be required to replace filled Containers during the event if directed to do so by Director prior to the event and shall be responsible for removing any Refuse that is left alongside of, rather than inside, the Containers. CONTRACTOR shall Collect Containers at the end of the event, the next day, or other date agreed to between Director and CONTRACTOR. Event participants will be instructed to gather bags into piles at the end of the event. CONTRACTOR shall provide all the necessary staffing, labor, Vehicles, Containers, and other equipment, and materials or supplies (such as plastic bags in portable Containers).

**3. Special Services for Commercial Customers**

***a. Bulky Item Pickups for Commercial Customers with No Additional Charge***

CONTRACTOR shall collect up to ten Bulky Items including textiles, wood, lumber and E-waste from Commercial Customers no more than six times per Calendar Year at no additional charge. If the Customer exceeds the six Bulky Item Collections per Calendar Year, CONTRACTOR shall charge for the additional Bulky Item pickups service as stipulated in Attachment 7-2, Extra Services Fees of Exhibit 7.

CONTRACTOR shall Collect Bulky Items including textiles, wood, lumber and E-waste, upon 24 hours advance request of a Commercial Customer who subscribes to Collection Services for Commercial Premises, on that Customer's next regularly scheduled Collection day or other date agreed to between that Customer and CONTRACTOR at that Customer's regular Set-Out Site for placing Solid Waste Containers but not in any roadway or other public right of way.

For items set out without notice, CONTRACTOR shall not immediately Collect but rather shall perform the following:

- Tag items with a Non-Collection Notice describing Notice requirements, and
- Contact Occupant, by next Service Day as indicated in item A5 under subsection a9 of this Exhibit.
- The following week Collect regardless of Notice by Customer or Occupant.

CONTRACTOR shall use Reasonable Business Efforts to Recycle Bulky Items including textiles, wood, lumber, and E-waste.

Additionally, upon Director request, CONTRACTOR shall Collect any Bulky Items that have been placed at the Customer's Set-Out Site even if the Customer failed to notify CONTRACTOR upon 24 hours in advance. If such Bulky Item materials that are Collected are identified by either CONTRACTOR or the Director to belong to the Customer and/or Occupant of the Premises, CONTRACTOR shall record the Bulky Item Collection incident and count it towards the Customer's six Bulky Item Collections allowed per year, as indicated above.

#### **4. Scout Service**

CONTRACTOR shall provide Scout Service at the request of the Customer or if necessary and agreed by the Customer. The cost of providing this service shall be stipulates in Attachment 7-2, Extra Services Fees of Exhibit 7.

#### **G. Method of Payment for Collection Services**

CONTRACTOR shall bill Customers directly for Collection Services in accordance with items A and B of Section 7.

#### **H. Transition Roll-Out Plan**

##### **1. Transition from Non-Exclusive Commercial Franchise System to Exclusive Commercial Franchise System**

Upon CONTRACT Execution Date, the CONTRACTOR shall submit a transitional plan within 90 days for transitioning Non-Exclusive Commercial

Franchise Customers to the Exclusive Commercial Franchise System. The transition plan shall be designed by the CONTRACTOR and approved by the COUNTY prior to implementation. CONTRACTOR shall submit a plan in accordance with the requirements set forth below and CONTRACTOR shall provide the final approved plan in Contractor Documentation in Exhibit 17.

The Transition Plan shall include:

1. Timelines and tasks for the transition period and process.
2. The coordination plans between the newly awarded CONTRACTOR and the existing operating haulers of the Non-Exclusive Commercial Franchise system.
3. The schedule for the transfer of Customer accounts, including removal or transfer of waste Containers and other equipment, and the replacement of Containers or other equipment to align with new program services and other requirements as stipulated in the CONTRACT. Prior to removing or transferring Collection Containers, the CONTRACTOR shall ensure Customers continue to have Collection Services without disruption in service and shall ensure the Customer has Collection Containers at all times. CONTRACTOR shall adhere to additional requirements set forth under item B6 of Section 2 Term of Contract.
4. The Waste Hauler Welcome Package from the CONTRACTOR to its Customers located in their Service Area including all items listed on the Waste Hauler Welcome Package checklist as indicated in item C of Exhibit 16.

As part of the transition process from the existing Non-Exclusive Commercial Franchise system to the Exclusive Commercial Franchise System the CONTRACTOR shall:

- Assist with the identification and/or removal of unpermitted or unauthorized waste haulers servicing Customers in the County unincorporated communities past the transition period.
- Ensure Customers do not experience a lapse in service .

## **2. Transition for the Exclusive Commercial Franchise System**

At least 30 days Prior to the Execution Date, CONTRACTOR shall provide to Director for approval a transition plan, which shall include both timelines and tasks. CONTRACTOR shall submit a plan in accordance with Contractor Documentation in Exhibit 17, and shall address items such as:

- Ordering Vehicles and/or Containers;
- Vehicle and/or Container delivery from manufacturer;
- Container assembly;

- Distributing Containers to Customers and Occupants;
- Public outreach and education activities;
- Determining routes;
- Training route drivers;
- Collecting old Containers; and

CONTRACTOR shall implement the approved transition roll-out plan for an orderly transition of Solid Waste Collection Services from one contractor to another.

CONTRACTOR shall cooperate and work with outgoing and future contractor of Collection Services to ensure a smooth transition. CONTRACTOR shall agree that if necessary for the orderly transition of Collection Services to:

- Collect Solid Waste from outgoing CONTRACTOR's Containers;
- Allow outgoing CONTRACTOR to Collect from Containers;
- Service, remove, and store outgoing contractor's Containers after transition;
- Allow future CONTRACTOR to Collect from Containers after the termination of CONTRACT; and
- Continue Occupant's services, Container quantity and sizes, and discounts from outgoing CONTRACTOR's customer service list, including not providing Containers to addresses not utilizing outgoing CONTRACTOR's services.

In general, CONTRACTOR should match the service levels provided to Customer/Occupants under the previous contract.

Director shall have the final say to require transition services agreement between outgoing CONTRACTOR and future contractor.

## **I. Public Education and Outreach**

CONTRACTOR shall develop, disseminate, and conduct comprehensive public education and outreach regarding services to maximize Diversion of Recyclables, Organic waste, Bulky items, Sharps, and E-waste. The public education and outreach components shall include the following:

### **1. Customer Terms and Conditions**

Before commencing Collection Services and annually thereafter by July 1, CONTRACTOR shall provide a Terms and Conditions to Customers and Occupants, substantially in the form included in Exhibit 16 and approved by Director. This also includes a Subscription Order Form and Bill of Rights.

CONTRACTOR shall distribute to Customers and Occupants a copy of the Terms and Conditions upon request.

Director may change the form and content of Terms and Conditions after Notice to CONTRACTOR. CONTRACTOR may change the form of Terms and Conditions only with Director's prior written approval in accordance with item B2 of Section 17.

## **2. Site Visits and Waste Assessments**

All Customers shall receive an on-site site visit and waste assessment, by the CONTRACTOR, prior to delivery and service of Containers under this CONTRACT. The purpose of the waste assessment is to capture the materials generated at the Customer location, identify means of increasing waste diversion, and setting goals for future Diversion practices. CONTRACTOR shall provide recommendations to their Customers on reducing, or 'right-sizing', Refuse Collection Services to account for materials diverted through the CONTRACTOR provided Recycling program. Each onsite waste assessment shall include, but is not limited to:

- Pictures of materials discarded in all Containers
- Characteristics of establishment type
- Written recommendations for optimal service levels for Solid Waste Collection (Refuse, Recyclables and Organic Waste), and future Diversion programs or opportunities
- Outreach and education materials appropriate to the establishment type
- On-site training for Commercial Customer's staff, including: management, kitchen staff, service employees, and janitorial staff; and Multifamily Customers' staff, including: the Property Manager, janitorial staff, maintenance, and any other on-site staff members or contractors that handle Discarded Materials
- Determination of signage placement
- Determination of any on-going training needs
- Determination of any access needs
- Documentation of any special service needs, (i.e., seasonal, automated on-call compactor, etc.)
- Documentation of records of communications with the Customer and/or Occupant.

For each site visit and waste assessment conducted by the CONTRACTOR, the CONTRACTOR shall include documentation of the items listed above. The COUNTY reserves the right to request CONTRACTOR's documentation of additional information and shall authorize the format for required information. The CONTRACTOR shall report all site visit activities as indicated in Section 10 Reports.

**3. Ongoing Site Visits and Waste Assessments**

The CONTRACTOR, at its own expense, is required to provide a follow-up site visit and waste assessment within one year of the initial site assessment and then subsequent assessments shall be provided every other year. The COUNTY may request site assessments to be provided once per year for select Customers. CONTRACTOR shall follow the site visit and waste assessment requirements as set forth in item I2 above.

**4. Outreach and Education for First Customer Visit**

In initial contact with Customers, the CONTRACTOR shall provide a Welcome Packet that includes, but is not limited by, the following items:

- Letter from Director  
Within 30 days after the Award Date or other date designated by Director, CONTRACTOR shall print and first-class mail Bilingual letters written by Director, notifying Customers and Occupants that the CONTRACT was awarded to CONTRACTOR. CONTRACTOR shall be responsible to pay for the cost of producing and mailing these letters.
- Letter from CONTRACTOR  
Within 60 days prior to the Commencement Date or other date designated by Director, CONTRACTOR shall prepare and first-class mail a Bilingual letter to all Customers and Occupants introducing themselves, explaining the transition, and announcing upcoming community meeting dates, and other pertinent information.
- Subscription Order Form including rate schedules (including Extra Services Fees)
- Description of the Los Angeles County Exclusive Commercial Franchise system, including the Collection Service Area, CONTRACTOR name, contact information for billing inquiries location of customer service center
- Customer Bill of Rights and Responsibilities
- Newsletter
- Instructions regarding compliance with the Mandatory Commercial Recycling and Mandatory Commercial Organics Recycling laws, as well as any other waste diversion requirements of state law, including requirements for Source Separating materials into different Containers in accordance with the CONTRACTOR's Collection methods in order to comply with SB 1383 regulations.
- Training document on how to properly sort Organic Waste and Recyclables.
- Los Angeles County's Food DROP Program information including website link

The CONTRACTOR is required to provide these materials that will be developed electronically by the COUNTY and shall be delivered electronically or in print by the CONTRACTOR at the CONTRACTOR's expense. Correspondence distribution method shall be at the sole discretion of the Director.

**5. Ongoing Customer Education and Outreach**

Annually, the CONTRACTOR, at its own expense, shall disseminate, and conduct comprehensive public education and outreach regarding services to maximize Diversion of Recyclables, Organic Waste (includes Food and Green waste), Bulky items, Sharps, and E-waste. Additionally, at a frequency no more than once per month, the CONTRACTOR is required to disseminate all outreach materials that the COUNTY provides to the CONTRACTOR to distribute to their Customers.

The public education and outreach components shall include the following:

- Collection Method Description  
**Option 1:** For a three-Container or two-Container system: Information on the Customer's requirements to properly separate Recyclables and Organic Waste, or if applicable the Collection of Mixed Waste (Two-Container) and place such materials in appropriate Containers pursuant to this CONTRACT, SB 1383 Regulations, and all other Applicable Law(s).  
**Option 2:** For a one-Container system: Information indicating that the Recyclables and Organic Waste Collected in the Collection Containers are being Processed and recovered at an approved High Diversion Organic Waste Processing Facility.
- Subscription Order Form including rate schedules (including Extra Services Fees).
- Information regarding Self-Hauling requirements such as Self-Haulers must register with the County and submit a self-management plan to the County. Customers may compost Organic Waste on-site or send Organic Waste to a Community Composting operation, they may also utilize a third-party to Collect, transport, or Divert their Organic Waste.
- Information to Customers on the benefits of source reduction and reuse of materials including methods of how to prevent excess Solid Waste generation.
- Information on how Organic Waste is being Diverted by the CONTRACTOR.
- Information regarding the methane reduction benefits of reducing the landfill Disposal of Organic Waste.
- Publications regarding COUNTY's Edible Food donations program, Food DROP, for the donation of Edible Food.

- Reminders of the customer service center location, and COUNTY's customer service phone number and website.

This communication should be given either electronically or in printed form and it may be in the form of a flyer, postcard, or service brochures subject to the review and approval of the COUNTY. Printed outreach materials will be at no more than 5 sheets of paper per outreach material.

**6. Bi-annual Newsletter**

Twice each year, CONTRACTOR shall prepare promotional and educational newsletters in the bilingual form required by the Director promoting Solid Waste reduction, Recycling, and Organic Waste Diversion. CONTRACTOR shall submit the materials to Director for review during the following seasons:

- (1) Spring/Summer
- (2) Fall/Winter

Such newsletters may be provided by the COUNTY for the CONTRACTOR to distribute to its Customers.

Within 30 days of Director's accepting the materials CONTRACTOR shall distribute them to its Customers, which may be electronically, or upon Customer requests:

- (1) via the U.S. Postal Service with prepaid postage, or
- (2) door-to-door delivery service to Customer's Premises.

**7. Education Materials for Property and Business Owners and Tenants**

CONTRACTOR shall annually provide Property Owners and Commercial Business owners with public education materials for their distribution to all employees, contractors, tenants, and Customers of the properties and businesses. The CONTRACTOR's public education materials shall include, at a minimum, information about Organic Waste recovery requirements and proper sorting of Discarded materials and shall reflect content requirements described in item I5 of this Exhibit. CONTRACTOR shall provide the following education materials but are not limited to, welcome packets, flyers, and signs. A Commercial Business or Multifamily Property Owner may request these materials more frequently than the standard annual provision if needed to comply with the requirement of 14 CCR Section 18984.10 for Commercial Businesses and Multifamily Property Owners to provide educational information to new tenants and employees before or within fourteen (14) days of occupation of the Premises. In this case, the Commercial Business or Multifamily Property Owner may request delivery of materials by contacting the CONTRACTOR's customer service

department by no later than two (2) weeks in advance of the date that the materials are needed.

**8. Community Meetings**

CONTRACTOR must attend and present at community meetings/events upon Director's request at the hourly rate stipulated in Attachment 7-2, Other Additional Services of Exhibit 7.

Upon Director's sole discretion, the format of the meeting shall be either in-person or over the Internet using a Director-approved software application.

**9. Additional Outreach**

CONTRACTOR shall visit in-person, call, send an e-mail or text, or other means to inform a Customer or Occupant of services or issues, as requested by Director. For example, CONTRACTOR shall speak to an Occupant that contaminates a Container or frequently leaves a Bulky Item at the Set-Out Site without calling to request Collection.

**10. Bilingual Correspondence**

CONTRACTOR shall develop all written materials in both English and Spanish and may be requested to provide additional bilingual correspondence up to 4 languages total. Upon COUNTY request, Contractor shall provide materials in additional languages beyond those specified in this Section in response to shifting demographics within the County; updates to State requirements or Applicable Law(s); or any other reason deemed appropriate by the COUNTY.

**11. Social Media**

CONTRACTOR shall reach out to Customers and Occupants and make information available regarding Contract Services by current social media and the following means approved by Director, such as: Facebook, Twitter, Instagram, and NextDoor.

**12. Contractor Assistance with County Educational Efforts**

CONTRACTOR acknowledges that they are part of a multi-party effort to operate and educate the public about the County's Municipal Solid Waste (MSW) Management Services. CONTRACTOR shall cooperate and coordinate with the Director on public education activities to minimize duplicative, inconsistent, or inappropriately timed education campaigns. The CONTRACTOR shall cooperate with and shall not impede, interfere, or attempt to impede or interfere with the implementation, expansion, or

operation of public education and outreach programs or campaigns conducted by the COUNTY or their designee.

CONTRACTOR shall obtain approval from the Director on all CONTRACTOR-provided public education materials outside of the COUNTY's outreach and education plan, including, but not limited to: print, radio, television, or internet media before publication, distribution, and/or release. The COUNTY shall have the right to request that CONTRACTOR include COUNTY identification and contact information on public education materials and approval of such requests shall not be unreasonably withheld.

## J. Additional Services

### 1. Contamination Monitoring

#### a. *Collection Route Reviews*

The CONTRACTOR shall implement a Contamination Monitoring Plan in compliance with the requirements of SB 1383 (14 CCR Section 18984.5), the CONTRACTOR must follow and utilize the approved Contamination Monitoring Plan submitted in accordance with item Contractor Documentation in Exhibit 17.

The CONTRACTOR may amend their submitted plan subject to Director approval.

**Route Review** means a visual inspection of Containers along a hauler route for the purpose of determining container contamination and may include mechanical inspection methods such as the use of cameras.

#### b. *Contamination Noticing*

The CONTRACTOR shall follow the same procedures as noted in the Section above, under Contamination Monitoring: Collection Route Reviews, where CONTRACTOR's personnel observed Container Contaminants not solely found during the Collection Route Reviews (i.e., on regular scheduled service routes).

#### c. *Adequate service Level*

The CONTRACTOR shall review and make recommendations for the number and size of the Customer's Organic Waste Containers to ensure an adequate level of service for the amount of Organic Waste generated, to ensure proper separation of materials and containment of materials.

**d. Reporting Requirements**

CONTRACTOR shall maintain records and report to the COUNTY quarterly regarding contamination monitoring activities and actions taken, in accordance with Section 10 Reports.

**2. Customer Waiver Requests**

**a. Inspections for Waiver Qualification**

CONTRACTOR shall assist the COUNTY with Customer waiver requests including the following waiver-related responsibilities in a timely manner:

- When requested by their Customer, provide waiver application(s).
- Collect and review waiver application and proof from Customer.
- Determine the Customer's initial qualification for waiver(s) and provide determination(s) to the COUNTY.
- Final Customer waiver qualification shall be determined by the COUNTY. CONTRACTOR shall keep a record of Customer waiver applications, those approved and not approved including proof of circumstances justifying the waiver and the CONTRACTOR's recommendation for approval or disapproval.
- CONTRACTOR shall provide Records as needed (monthly/quarterly), and upon reasonable request related to the Customer's waiver application(s).
- CONTRACTOR shall retain records of waiver applications and approvals for a minimum of three years.

**b. Waiver Terms and Additional Information**

- Customer waivers may be valid for up to five years unless otherwise stated
- Waivers may be revoked or cancelled without cause by the COUNTY.
- The COUNTY holds the right make final decisions on approval of a waiver. Including conducting additional assessments to ensure waiver applicability.
- The COUNTY may stop offering waivers or add new waivers at any time without notice.
- The COUNTY retains the right to amend waiver requirements. Amendments to waiver requirements may be applied to

existing approved waivers resulting in different approval determinations.

- Customers may submit a waiver application only once per year for approval for each type of waiver. If a waiver was not approved, then a waiver application may not be resubmitted for that same Customer, location, and waiver type, until one year after the date on the denial notice. Multiple applications may not be submitted by different Persons for the same waiver type for same account or property.

**c. Customer Waiver Types and Qualifications**

**(1) De Minimus (Available to Commercial Accounts Only)**

Section 18984.11 of the SB 1383 Regulations allows a Commercial Customer to waive their Organic Waste subscription if they produce little to no Organic Waste.

To qualify a Commercial Customer must fall under one of the following thresholds and provide any necessary documentation or supporting evidence:

1. The Commercial Customer produces MORE than 2 cubic yards of Refuse per week and produces LESS than 20 gallons of Organic Waste (green container) or Recyclables (blue container) per week.
2. The Commercial Customer produces LESS than 2 cubic yards of Refuse per week and produces LESS than 10 gallons of Organic Waste (green container) or Recyclables (blue container) per week.

Change in Customers' Service Levels

For those Customers that have been granted a waiver, the CONTRACTOR shall notify the COUNTY if the Customer has exceeded the above thresholds within (7) Service Days. Upon receiving approval from the COUNTY, the CONTRACTOR shall modify the Customer's service level by the next Collection day and shall incorporate the new rate for the new service level in their next billing statement.

**(2) Physical Space (Available to Commercial or Multifamily Accounts Only)**

Allows a Commercial Customer or Multifamily property (of five units or more) to waive their Organic Waste subscription in either a Three-Container or Two-Container Collection system, if the Commercial property or Multifamily property lacks adequate space for a separate Organic Waste Container.

- CONTRACTOR shall first investigate and pursue other ways to comply with Organic service requirements prior to approving a Physical Space Waiver, including but not limited to, consulting with the Customers to adjust their service levels to accommodate an Organic Waste Container.
- Approved Physical Space Waivers as a result of an enclosure's size shall be flagged and reported to the COUNTY.
- CONTRACTOR shall demonstrate proof of inadequate space for a separate Organic Waste Container by means of photographs; additional proof may be requested by the COUNTY.

**3. Emergency Services**

CONTRACTOR shall provide Municipal Solid Waste (MSW) Management Services requested by COUNTY in health and safety emergencies (such as an earthquake, storm, or riot, or when Solid Waste is accumulating at set-out sites for more than a week). CONTRACTOR shall charge COUNTY no more than what CONTRACTOR charges its Customers for the same frequency and capacity of service, unless Director authorizes different charges upon request of and cost substantiation by CONTRACTOR. Upon request of COUNTY, CONTRACTOR shall give COUNTY, California or Federal officials information that is related to cost of providing the emergency services (such as number or amount of Vehicles, fuel, employees, Tonnage and Disposal fees).

**4. Procurement of Recovered Organic Waste Products**

CONTRACTOR shall assist the COUNTY in meeting the procurement obligations for SB 1383's Procurement of Recovered Organic Waste Products. Contractor shall ensure recovered Organic Waste products are made from California, as defined in 14 CCR Section 18982(a)(60). CONTRACTOR must follow and utilize the approved plan for the Procurement of Recovered Organic Waste Products as submitted in accordance with Contractor Documentation in Exhibit 17.

CONTRACTOR shall maintain records of all procurement activities and shall report this information in accordance with Section 10 Reports.

**K. CONTRACTOR Commitments Made in Proposal**

CONTRACTOR shall fully and timely satisfy any additional Performance Obligations set forth in Contractor Documentation in Exhibit 17, from its proposal to Director for procurement of this CONTRACT.

**L. Difficult to Service Areas**

If CONTRACTOR is unable to Collect Refuse, Recyclables, Organic Waste with a standard automated Collection Vehicle, CONTRACTOR shall use an alternative size or type of Vehicle as necessary including manual or other form of Collection to ensure Collection Services. Additionally, CONTRACTOR may be able to use a standard Collection Vehicle but the rate of Collection is significantly slower , in which case also may use an alternative Vehicle. Areas that are difficult to service include those with narrow streets, alleys and bridges, one-way narrow streets, steep roadway gradients, limited roadway curve radii (tight curve), thin pavement thicknesses, unimproved (dirt) roadway surfaces, and variable vertical and horizontal clearances.

For Customers that are located in difficult to Service Areas, CONTRACTOR must submit to the Director a written request for use of a non-automated Collection Vehicle to provide Collection Services. The CONTRACTOR must provide the Director supporting documentation which should include Customer addresses, route maps, and/or pictures justifying this request. The COUNTY shall review and approve or deny such request, in its sole discretion. If approved, CONTRACTOR may be able to use an alternative Vehicle such as a non-automated Collection Vehicle to provide Collection Services and may charge the Customer a difficult to service fee per the rate schedule in Attachment 7-2 Extra Services Fees of Exhibit 7.

## EXHIBIT 5 – Additional Contract Obligations

### PART 1 - GENERAL CONTRACT REQUIREMENTS

#### A. Employment Eligibility Verification

1. CONTRACTOR warrants that it fully complies with all Federal and State statutes and regulations regarding the employment of aliens and others and that all its employees performing work under this CONTRACT meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations. CONTRACTOR shall obtain, from all covered employees performing services hereunder, all verification and other documentation of employment eligibility status required by Federal and State statutes and regulations including, but not limited to, the Immigration Reform and Control Act of 1986 (P.L. 99-603), or as they currently exist and as they may be hereafter amended. CONTRACTOR shall retain all such documentation for all covered employees for the period prescribed by law.
2. CONTRACTOR shall defend and hold harmless, COUNTY of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees, and Volunteers sanctions and any other liability which may be assessed against CONTRACTOR or COUNTY or both about any alleged violation of Federal or State statutes or regulations pertaining to the eligibility for employment of Persons performing services under this CONTRACT.

#### B. Security and Background Investigations

Security and background investigations of CONTRACTOR's staff may be required at the discretion of COUNTY as a condition of beginning and continuing work under any resulting CONTRACT. The cost of background checks is the responsibility of CONTRACTOR.

#### C. Consideration of Hiring COUNTY Employees

Should CONTRACTOR require additional or replacement personnel after the effective date of this CONTRACT to perform the services set forth herein, CONTRACTOR shall give first consideration for such employment openings to qualified permanent COUNTY employees who are targeted for layoff or qualified, former COUNTY employees who are on a reemployment list during the life of this CONTRACT.

#### D. Conflict of Interest

No COUNTY employee whose position with COUNTY enables such employee to influence the award of this CONTRACT or any competing contract, and no spouse or economic dependent of such employee shall be employed in any capacity by CONTRACTOR or have any other direct or indirect financial interest in this

CONTRACT. No officer or employee of CONTRACTOR who may financially benefit from the performance of the work hereunder shall in any way participate in COUNTY's approval, or ongoing evaluation, of such work, or in any way attempt to unlawfully influence COUNTY's approval or ongoing evaluation of such work.

CONTRACTOR represents and warrants that it is aware of, and its authorized officers have read, the provisions of County Code, Section 2.180.010, "Certain Contracts Prohibited," and that execution of this CONTRACT will not violate those provisions. CONTRACTOR shall comply with all conflict of interest laws, ordinances, and regulations now in effect or hereafter to be enacted during the Term of this CONTRACT. CONTRACTOR warrants that it is not now aware of any facts that create a conflict of interest. If CONTRACTOR hereafter becomes aware of any facts that might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to COUNTY. Full written disclosure shall include, but is not limited to, identification of all Persons implicated and a complete description of all relevant circumstances. Failure to comply with the provisions of this paragraph shall be a material breach of this CONTRACT subjecting CONTRACTOR to either contract termination for default or debarment proceedings or both. CONTRACTOR must sign and adhere to the "Conflict of Interest Certification" (Form PW-5).

#### **E. Fair Labor Standards Act**

CONTRACTOR shall comply with all applicable provisions of the Federal Fair Labor Standards Act and shall Indemnify, defend, and hold harmless COUNTY, its Special Districts, Elected Officials, Officers, Agents, Employees, and Volunteers from all liability, including, but not limited to, wages, overtime pay, liquidated damages, penalties, court costs, and attorneys' fees arising under any wage and hour law, including the Federal Fair Labor Standards Act, for work performed by CONTRACTOR's employees for which COUNTY may be found jointly or solely liable.

#### **F. Consideration of Hiring GAIN and GROW Participants**

- a. Should CONTRACTOR require additional or replacement personnel after the effective date of this Contract, CONTRACTOR shall give consideration for any such employment openings to participants in COUNTY's Department of Public Social Services Greater Avenues for Independence (GAIN) Program and General Relief Opportunity for Work (GROW) Program who meet CONTRACTOR's minimum qualifications for the open position. For this purpose, consideration shall mean that CONTRACTOR will interview qualified candidates. COUNTY will refer GAIN and GROW participants by category to CONTRACTOR. CONTRACTORS shall report all job openings with job requirements to: [GAINGROW@dpss.lacounty.gov](mailto:GAINGROW@dpss.lacounty.gov) and [BSERVICES@wdacs.lacounty.gov](mailto:BSERVICES@wdacs.lacounty.gov) and DPSS will refer qualified GAIN/GROW job candidates.

- b. In the event that both laid-off COUNTY employees and GAIN and GROW participants are available for hiring, COUNTY employees shall be given first priority.

## **G. Record Retention and Inspection/Audit Settlement**

CONTRACTOR shall maintain accurate and complete financial Records of its activities and operations relating to this CONTRACT in accordance with generally accepted accounting principles. CONTRACTOR shall also maintain accurate and complete employment and other Records relating to its performance of this CONTRACT. CONTRACTOR agrees that COUNTY, or its authorized representatives, shall have access to and the right to examine, audit, review Records, excerpt, copy, or transcribe any pertinent transaction, activity, or record relating to this CONTRACT. All such material, including, but not limited to, all financial Records, bank statements, cancelled checks, or other proof of payment, timecards, sign-in/sign-out sheets, and other time and employment Records, and proprietary data and information, shall be kept and maintained by CONTRACTOR and shall be made available to COUNTY during the Term of this CONTRACT and for a period of five years thereafter unless COUNTY's written permission is given to Dispose of any such material prior to such time. All such material shall be maintained by CONTRACTOR at a location in COUNTY, provided that if any such material is located outside COUNTY, then, at COUNTY's option, CONTRACTOR shall pay COUNTY for travel, per diem, and other costs incurred by COUNTY to examine, audit, review Records, excerpt, copy, or transcribe such material at such other location.

1. If a review of Records of CONTRACTOR is conducted specifically regarding this CONTRACT by any Federal or State auditor, or by any auditor, reviewer, or accountant employed by CONTRACTOR or otherwise, then CONTRACTOR shall file a copy of such review of Records Report with COUNTY's Auditor-Controller within 30 days of CONTRACTOR's receipt thereof, unless otherwise provided by applicable Federal or State law or under this CONTRACT. Subject to applicable law, COUNTY shall make a reasonable effort to maintain the confidentiality of such review of Records Report (s).
2. Failure on the part of CONTRACTOR to comply with any of the provisions of this paragraph shall constitute a material breach of this CONTRACT upon which COUNTY may suspend or terminate for default or suspend this CONTRACT.
3. If, at any time during the Term of this CONTRACT or within five years after the expiration or termination of this CONTRACT, representatives of COUNTY conduct a review of Records of CONTRACTOR regarding the work performed under this CONTRACT, and if such review of Records finds that COUNTY's dollar liability for any such work is less than payments made by COUNTY to CONTRACTOR, then the difference shall be either: a) repaid

by CONTRACTOR to COUNTY by cash payment upon demand or b) at the sole option of COUNTY's Auditor-Controller, deducted from any amounts due to CONTRACTOR from COUNTY, whether under this CONTRACT or otherwise. If such review of Records finds that COUNTY's dollar liability for such work is more than the payments made by COUNTY to CONTRACTOR, then the difference shall be paid to CONTRACTOR by COUNTY by cash payment, provided that in no event shall COUNTY's maximum obligation for this CONTRACT exceed the funds appropriated by COUNTY for this CONTRACT.

## **H. Compliance with COUNTY's Jury Service Program**

### **1. Jury Service Program**

This CONTRACT is subject to the provisions of COUNTY's ordinance entitled CONTRACTOR Employee Jury Service (Jury Service Program) as codified in Sections 2.203.010 through 2.203.090 of County Code.

### **2. Written Employee Jury Service Policy**

- a. Unless CONTRACTOR has demonstrated to COUNTY's satisfaction either that CONTRACTOR is not a "CONTRACTOR" as defined under the Jury Service Program (Section 2.203.020 of County Code) or that CONTRACTOR qualifies for an exception to the Jury Service Program (Section 2.203.070 of County Code), CONTRACTOR shall have and adhere to a written policy that provides that its Employees shall receive from CONTRACTOR, on an annual basis, no less than five days of regular pay for actual jury service. The policy may provide that Employee deposit any fees received for such jury service with CONTRACTOR or that CONTRACTOR deduct from the Employee's regular pay the fees received for jury service.
- b. For purposes of this Section, "CONTRACTOR" means a Person, partnership, corporation, or other entity which has a contract with COUNTY or a subcontract with a COUNTY contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more COUNTY contracts or subcontracts. "Employee" means any California resident who is a full-time employee of CONTRACTOR. "Full-time" means 40 hours or more worked per week, or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by COUNTY, or 2) CONTRACTOR has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If CONTRACTOR uses any Subcontractor to perform services for COUNTY under this CONTRACT, the

Subcontractor shall also be subject to the provisions of this Section. The provisions of this Section shall be inserted into any such subcontract CONTRACT and a copy of the Jury Service Program shall be attached to the CONTRACT.

- c. If CONTRACTOR is not required to comply with the Jury Service Program when this CONTRACT commences, CONTRACTOR shall have a continuing obligation to review the applicability of its "exception status" from the Jury Service Program, and CONTRACTOR shall immediately notify COUNTY if CONTRACTOR at any time either comes within the Jury Service Program's definition of "CONTRACTOR" or if CONTRACTOR no longer qualifies for an exception to the Jury Service Program. In either event, CONTRACTOR shall immediately implement a written policy consistent with the Jury Service Program. COUNTY may also require, at any time during this CONTRACT and at its sole discretion, that CONTRACTOR demonstrate to COUNTY's satisfaction that CONTRACTOR either continues to remain outside of the Jury Service Program's definition of "CONTRACTOR" and/or that CONTRACTOR continues to qualify for an exception to the Jury Service Program.
- d. CONTRACTOR's violation of this Section of this CONTRACT may constitute a material breach of this CONTRACT. In the event of such material breach, COUNTY may, in its sole discretion, suspend or terminate this CONTRACT and/or bar CONTRACTOR from the award of future COUNTY contracts for a period consistent with the seriousness of the breach.

#### **I. CONTRACTOR's Charitable Activities Compliance**

The Supervision of Trustees and Fundraisers for Charitable Purposes Act regulates entities receiving or raising charitable contributions. The "Nonprofit Integrity Act of 2004" (SB 1262, Chapter 919) increased Charitable Purposes Act requirements. By requiring CONTRACTOR's to complete the Charitable Contributions Certification (Form PW-12), COUNTY seeks to ensure that all COUNTY CONTRACTOR's which receive or raise charitable contributions comply with California law to protect COUNTY and its taxpayers. A CONTRACTOR which receives or raises charitable contributions without complying with its obligations under California law commits a material breach subjecting it to either contract termination for default or debarment proceedings or both. (County Code Chapter 2.202)

#### **J. Social Enterprise Preference Program**

This CONTRACT is subject to the provisions of COUNTY's ordinance entitled Social Enterprise (SE) Preference Program, as codified in Chapter 2.205 of County Code.

CONTRACTOR shall not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a SE.

CONTRACTOR shall not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, Report, or other representation, to a COUNTY official or employee for the purpose of influencing the certification or denial of certification of any entity as a SE.

If CONTRACTOR has obtained COUNTY certification as a SE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this contract to which it would not otherwise have been entitled, CONTRACTOR shall:

- Pay to COUNTY any difference between the CONTRACT amount and what COUNTY's costs would have been if the CONTRACT had been properly awarded.
- In addition to the amount described in subdivision (1), be assessed a penalty in the amount of not more than ten percent of the amount of this Contract.
- Be subject to the provisions of Chapter 2.202 of County Code (Determinations of CONTRACTOR Nonresponsibility and CONTRACTOR Debarment).

The above penalties shall also apply to any entity that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification and fails to notify the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a contract award.

#### **K. Local Small Business Enterprise Preference Program**

This CONTRACT is subject to the provisions of COUNTY's ordinance entitled Local Small Business Enterprise Preference Program, as codified in Chapter 2.204 of County Code.

CONTRACTOR shall not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a Local Small Business Enterprise.

CONTRACTOR shall not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, Report, or other representation, to a COUNTY official or employee for the purpose of influencing the certification or denial of certification of any entity as a Local Small Business Enterprise.

If CONTRACTOR has obtained COUNTY certification as a Local Small Business Enterprise by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this CONTRACT to which it would not otherwise have been entitled, shall:

- Pay to COUNTY any difference between this CONTRACT amount and what COUNTY's costs would have been if this CONTRACT had been properly awarded.
- In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than ten percent of the amount of this CONTRACT.
- Be subject to the provisions of Chapter 2.202 of County Code (Determinations of CONTRACTOR Nonresponsibility and CONTRACTOR Debarment).

The above penalties shall also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification and fails to notify the State and the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a contract award.

#### **L. Disabled Veteran Enterprise Preference Program**

This CONTRACT is subject to the provisions of COUNTY's ordinance entitled Disabled Veteran Business Enterprise (DVBE) Preference Program, as codified in Chapter 2.211 of County Code.

CONTRACTOR shall not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a DVBE.

CONTRACTOR shall not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, Report, or other representation, to a COUNTY official or employee for the purpose of influencing the certification or denial of certification of any entity as a DVBE.

If CONTRACTOR has obtained certification as a DVBE by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this contract to which it would not otherwise have been entitled, shall:

- Pay to COUNTY any difference between the CONTRACT amount and what COUNTY's costs would have been if the CONTRACT had been properly awarded.
- In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than ten percent of the amount of the CONTRACT.
- Be subject to the provisions of Chapter 2.202 of County Code (Determinations of CONTRACTOR Nonresponsibility and CONTRACTOR Debarment).

Notwithstanding any other remedies in this contract, the above penalties shall also apply to any business that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification and fails to notify the State and the Department of Consumer and Business Affairs of this information prior to responding to a solicitation or accepting a contract award.

#### **M. CONTRACTOR Responsibility and Debarment**

##### **1. Responsible CONTRACTOR**

A responsible CONTRACTOR is a contractor who has demonstrated the attribute of trustworthiness as well as quality, conditions, capacity, and experience to satisfactorily perform the CONTRACT. It is COUNTY's policy to conduct business only with responsible contractors.

##### **2. Chapter 2.202 of County Code**

CONTRACTOR is hereby notified that, in accordance with Chapter 2.202 of County Code, if COUNTY acquires information concerning the performance of CONTRACTOR on this or other contracts which indicates that CONTRACTOR is not responsible, COUNTY may, in addition to other remedies provided in this CONTRACT, debar CONTRACTOR from bidding or proposing on, being awarded, and/or performing work on COUNTY contracts for a specified period of time, which generally will not exceed 5 years but may exceed 5 years or be permanent if warranted by the circumstances, and suspend or terminate any or all existing contracts CONTRACTOR may have with COUNTY.

##### **3. Nonresponsible CONTRACTOR**

COUNTY may debar a CONTRACTOR if the Board finds, in its discretion, that CONTRACTOR has done any of the following: (1) violated any Term of a contract with COUNTY or a nonprofit corporation created by COUNTY; (2) committed an act or omission which negatively reflects on CONTRACTOR's quality, condition, or capacity to perform a contract with

COUNTY, any other public entity, or a nonprofit corporation created by COUNTY, or engaged in a pattern or practice which negatively reflects on same; (3) committed an act or offense which indicates a lack of business integrity or business honesty; or (4) made or submitted a false claim against COUNTY or any other public entity.

**4. Contractor Hearing Board**

- a. If there is evidence that CONTRACTOR may be subject to debarment, Public Works will notify CONTRACTOR in writing of the evidence which is the basis for the proposed debarment and will advise CONTRACTOR of the scheduled date for a debarment hearing before Contractor Hearing Board.
- b. Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. CONTRACTOR and/or CONTRACTOR's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, Contractor Hearing Board will prepare a tentative proposed decision, which shall contain a recommendation regarding whether CONTRACTOR should be debarred, and, if so, the appropriate length of time of the debarment. CONTRACTOR and Public Works shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
- c. After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision, and any other recommendation of Contractor Hearing Board shall be presented to the Board. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of Contractor Hearing Board.
- d. If a CONTRACTOR has been debarred for a period longer than five years, that CONTRACTOR may, after the debarment has been in effect for at least five years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. COUNTY may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that CONTRACTOR has adequately demonstrated one or more of the following: (1) elimination of the grounds for which the debarment was imposed; (2) a bona fide change in ownership or management; (3) material evidence discovered after debarment was imposed; or (4) any other reason that is in the best interests of COUNTY.
- e. Contractor Hearing Board will consider a request for review of a debarment determination only where (1) CONTRACTOR has been debarred for a period longer than five years; (2) the debarment has

been in effect for at least five years; and (3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes supporting documentation. Upon receiving an appropriate request, Contractor Hearing Board will provide Notice of the hearing on the request. At the hearing, Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by Contractor Hearing Board pursuant to the same procedure as for a debarment hearing.

- f. Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. Contractor Hearing Board shall present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of Contractor Hearing Board.

**5. Subcontractors of CONTRACTOR**

These terms shall also apply to Subcontractors of COUNTY CONTRACTORS.

**N. Reporting Requirements for Improper Solicitations**

CONTRACTOR shall immediately report any attempt by a COUNTY officer or employee to solicit improper consideration. CONTRACTOR shall make the Report either to COUNTY manager charged with the supervision of the employee or to COUNTY Fraud Hotline at (800) 544-6861 or [www.lacountyfraud.org](http://www.lacountyfraud.org). Among other items, improper consideration may take the form of cash; discounts; service; or the provision of travel, entertainment, or tangible gifts.

**O. COUNTY's Quality Assurance Plan**

COUNTY or its agent will monitor CONTRACTOR's performance under this CONTRACT on not less than an annual basis. Such monitoring will include assessing CONTRACTOR's compliance with all this CONTRACT's terms and conditions and performance Standards. CONTRACTOR deficiencies which COUNTY determines are significant or continuing and that may place performance of this CONTRACT in jeopardy, if not corrected, will be reported to the Board. The Report will include improvement/corrective action measures taken by COUNTY and CONTRACTOR.

If improvement does not occur consistent with the corrective action measures, COUNTY may suspend or terminate this CONTRACT for default or impose other penalties as specified in this CONTRACT.

**P. Local Small Business Enterprise Utilization**

When requested by COUNTY, CONTRACTOR shall provide to COUNTY via methods specified by COUNTY, such as submission of electronic live (or dynamic) data on invoices for the prime and all Subcontractors using COUNTY-designated third-Party software system or to a COUNTY approved website, or other means of submitting expenditure information on Subcontractors, including but not limited to the following information: the name, business address and telephone number/e-mail address of each Subcontractor.

In addition, CONTRACTOR shall be required to provide each of the specified Subcontractor Local Small Business Enterprise (SBE), Disabled Veteran Business Enterprise (DVBE), and Social Enterprise (SE) status (i.e., whether any of the listed Subcontractors are Local SBE's) and the proposed monetary amount of the work the Subcontractor will perform on each Notice to Proceed. At the time of submittal of each invoice, CONTRACTOR shall indicate, via methods specified by COUNTY, the actual dollar amounts paid to each listed Subcontractor who performed work on the project. The Subcontractor may be requested to confirm receipt of the actual payment to the Subcontractor by the prime.

The Parties agree that it will be impracticable or extremely difficult to fix the extent of actual damages resulting from the failure to CONTRACTOR to comply with this Section. The Parties will agree that under the current circumstances a reasonable estimate of such damages is specified in Exhibit F, Performance Requirements Summary, and that CONTRACTOR shall be liable to COUNTY for said amount.

If in the judgment of Director, or his/her designee, CONTRACTOR is deemed to be in non-compliance with the terms and obligations, Director or his/her designee, at his/her option, in addition to, or in lieu of, other remedies provided in Exhibit F, Performance Requirements Summary, may deduct and withhold liquidated damages from COUNTY's final payment to CONTRACTOR.

**Q. Compliance with COUNTY's Zero Tolerance Human Trafficking**

CONTRACTOR acknowledges that COUNTY has established a Zero Tolerance Human Trafficking Policy prohibiting contractors from engaging in human trafficking.

If a CONTRACTOR or member of CONTRACTOR's staff is convicted of a human trafficking offense, COUNTY shall require that CONTRACTOR or member of CONTRACTOR's staff be removed immediately from performing services under the CONTRACT. COUNTY will not be under any obligation to disclose confidential information regarding the offenses other than those required by law.

Disqualification of any member of CONTRACTOR's staff pursuant to this paragraph shall not relieve CONTRACTOR of its obligation to complete all work in accordance with the terms and conditions of this CONTRACT.

**R. Method of Payment and Required Information**

The County may, at its sole discretion, determine the most appropriate, efficient, secure, and timely form of payment for any amounts due for goods and/or services provided under a Contract with the County. Proposers/Contractors further agree that the default form of payment shall be EFT or direct deposit, unless an alternative method of payment is deemed appropriate by the A-C.

Upon Contract award and at the request of the A-C and/or Public Works, the Contractor shall provide the A-C with electronic banking and related information for the Contractor and/or any other payee that the Contractor designates to receive payment pursuant to this Contract. Such electronic banking and related information includes, but is not limited to: bank account number and routing number, legal business name, valid taxpayer identification number or TIN, a working e-mail address capable of receiving remittance advices and other payment related correspondence, and any other information that the A-C determines is reasonably necessary to process the payment and comply with all accounting, recordkeeping, and tax reporting requirements.

Any provision of law, grant, or funding agreement requiring a specific form or method of payment other than EFT or direct deposit shall supersede this requirement with respect to those payments. Upon Contract award or at any time during the duration of the Contract, a Contractor may submit a written request for an exemption to this requirement. Such request must be based on specific legal, business or operational needs and explain why the payment method designated by the A-C is not feasible and an alternative is necessary. The A-C, in consultation with Public Works, shall decide whether to approve exemption requests.

**S. Compliance with Fair Chance Employment Practices**

Contractor shall comply with fair chance employment hiring practices set forth in California Government Code Section 12952, Employment Discrimination: Conviction History. Contractor's violation of this paragraph of the Contract may constitute a material breach of the Contract. In the event of such material breach, County may, in its sole discretion, terminate the Contract.

**T. Compliance with the County Policy of Equity**

The Contractor acknowledges that the County takes its commitment to preserving the dignity and professionalism of the workplace very seriously, as set forth in the County Policy of Equity (CPOE) (<https://ceop.lacounty.gov/>). The contractor further acknowledges that the County strives to provide a workplace free from

discrimination, harassment, retaliation and inappropriate conduct based on a protected characteristic, and which may violate the CPOE. The Contractor, its employees and Subcontractors acknowledge and certify receipt and understanding of the CPOE. Failure of the Contractor, its employees or its Subcontractors to uphold the County's expectations of a workplace free from harassment and discrimination, including inappropriate conduct based on a protected characteristic, may subject the Contractor to termination of contractual agreements as well as civil liability.

#### **U. Contractor Independence**

A Contractor or its subsidiary or Subcontractor (Contractor), is prohibited from submitting a bid or proposal in a County solicitation if the Contractor has provided advice or consultation for the solicitation. A Contractor is also prohibited from submitting a bid or proposal in a County solicitation if the Contractor has developed or prepared any of the solicitation materials on behalf of the County. A violation of this provision shall result in the disqualification of the Contractor from participation in the County solicitation or the termination or cancellation of any resultant County contract. This provision shall survive the expiration, or other termination of this CONTRACT.

#### **V. Contractor Alert Reporting Database (CARD)**

The County maintains databases that track/monitor Contractor performance history. Information entered into such databases may be used for a variety of purposes, including determining whether the County will exercise a contract term extension option.

#### **W. Federally Funded Work**

This provision will apply when federally funded or potentially federally funded work is needed by County. In accordance with Federal Executive Order 12549 and 12689 (Debarment and Suspension), individuals or entities that have been debarred by the Federal government may not receive work under this Contract as a Contractor or Subcontractor. Contractors and/or Subcontractors listed on the governmental exclusions in the System for Award Management (SAM) are not eligible to receive federally funded work under this contract. See Office of Management and Budget guidelines at 2 CFR 180 that implement Executive Orders 12549 (3 CFR part 1986 Comp., p. 189) and 12689 (3 CFR part 1989 Comp., p. 235), "Debarment and Suspension". The SAM exclusions contains the names of parties debarred, suspended, or otherwise excluded by Federal agencies as well as parties declared ineligible under statutory or regulatory authority.

For federally funded work, the Contract Manager will, before assigning work to the Contractor, verify that the Contractor is not listed on the governmental exclusions in the SAM as a party excluded or ineligible by Federal agencies to participate in federally funded projects. For your reference, a List of Debarred Contractors by

U.S. Department of Labor's (DOL) Office of Federal Contract Compliance Programs (OFCCP) may be obtained by going to the following website: <https://www.sam.gov/portal/SAM/>.

If the Contractor is listed on the governmental exclusions in the SAM as a party excluded or ineligible by Federal agencies to participate in federally funded projects, then said Contractor will not be offered the work. The Contract Manager will notify the Contractor of their negative standing in the SAM. The Contract Manager will also notify the Contractor of their ineligibility to receive any federally funded work under this contract, until the Contractor is able to satisfactorily correct the issue. The Contractor shall notify the Contract Manager when the Contractor has corrected their negative standing in the SAM, and the Contractor is no longer listed on the governmental exclusions in the SAM.

If the Contractor is **not** listed on the governmental exclusions in the SAM as a party excluded or ineligible by Federal agencies to participate in federally funded projects, Public Works may offer said Contractor the federally funded work.

The Contractor is required to verify that its subcontractors are not listed on the governmental exclusions in the SAM, before assigning federally funded work to its subcontractors.

## PART 2 - INDEMNIFICATION AND INSURANCE

### A. Indemnification and Release of COUNTY

CONTRACTOR shall release, Indemnify, defend, and hold harmless COUNTY and County's Related Parties from and against all Liabilities arising from, connected with, or relating to all the following:

#### 1. Operations

CONTRACTOR and Contractor's Related Parties' operations or any of their respective services on or after the date of this CONTRACT, including the Contract Services and Liabilities further detailed in the following Indemnifications contained in Part 2A2 through Part 2A5 of this Exhibit 5, but excluding any Liabilities arising from the sole active negligence or willful misconduct of COUNTY.

#### 2. Cal/OSHA

Without limiting the operations Indemnification in Part 2A1 of Exhibit 5, employer sanctions and any other Liabilities that may be assessed against CONTRACTOR or COUNTY or both about any alleged act or omission of CONTRACTOR or any of Contractor's Related Parties that is in violation of any Cal/OSHA regulation. This obligation includes all investigations and proceedings associated with purported violations of 8 CCR 336.10 pertaining to multiemployer work sites. CONTRACTOR shall not be obligated to so release, Indemnify, defend, and hold harmless COUNTY from and against any Liabilities arising from the sole active negligence or willful misconduct of COUNTY.

#### 3. Immigration

Without limiting the operations Indemnification in Part 2A1 of Exhibit 5, employer sanctions and any other Liabilities that may be assessed against CONTRACTOR, any of Contractor's Related Parties or COUNTY or any one or all of them about any alleged violation of Federal Applicable Law (including the Immigration Reform and Control Act of 1986 (PL. 99-603) pertaining to the eligibility for employment of individuals performing Contract Services. CONTRACTOR shall not be obligated to so Indemnify, release, defend, and hold harmless COUNTY from and against any Liabilities arising from the sole active negligence or willful misconduct of COUNTY.

#### 4. Enforcement of CONTRACT or Applicable Law

Without limiting the operations Indemnification in Part 2A1 of Exhibit 5, any Liabilities that may be assessed against CONTRACTOR, any of Contractor's Related Parties or COUNTY or any one or all of them about any alleged failure of COUNTY to exercise COUNTY's rights under this CONTRACT or

to enforce provisions of this CONTRACT or of Applicable Law as permitted under Part 7A4 of Exhibit 5, except for any Liabilities arising from the sole active negligence or willful misconduct of COUNTY.

**5. Disposal**

The presence, Disposal, placement, migration, leakage, spillage, discharge, release, or emission of Unpermitted Waste, petroleum or any other Solid Waste to, in, on, at, or under any Vehicle, place, site, or facility where CONTRACTOR or any of Contractor's Related Parties transports, delivers, stores, processes, Recycles, Composts or Disposes of Solid Waste to the extent that Liabilities are caused indirectly or directly by any of the following:

***a. CONTRACTOR Negligence or Misconduct***

The wrongful, willful, or negligent act, error or omission, or the misconduct of CONTRACTOR or any of Contractor's Related Parties; wrongful, willful, or negligent act, error, omission, or misconduct includes but is not limited to the Disposal, placement, leakage, spillage, discharge, release, or emission of Unpermitted Waste, petroleum or any other Solid Waste onto a place not designated or approved for Disposal or Processing of said Unpermitted Waste, petroleum, or Solid Waste.

***b. Non-Customer Materials***

The Collection, delivery, handling, Recycling, Processing, Composting or Disposal by CONTRACTOR or any of Contractor's Related Parties of any materials or waste, including Unpermitted Waste, that are generated by Persons other than Customers and Occupants or Collected from Premises other than Premises;

***c. Failure to Comply with Unpermitted Waste Screening Protocol***

The failure of CONTRACTOR or any of Contractor's Related Parties to undertake Unpermitted Waste training procedures required by Applicable Law or the Unpermitted Waste Screening Protocol, whichever is more stringent; or

***d. CONTRACTOR-Identified Unpermitted Waste***

The improper or negligent Collection, handling, delivery, Processing, Recycling, Composting, or Disposal by CONTRACTOR or any of Contractor's Related Parties of Unpermitted Waste that CONTRACTOR or any of Contractor's Related Parties inadvertently Collects from Customers and Occupants and that CONTRACTOR or

any of Contractor's Related Parties identifies as Unpermitted Waste before its delivery, Processing, Recycling, Composting, or Disposal whether:

- (1) In one or more occurrence;
- (2) Threatened or transpired;
- (3) CONTRACTOR or any of Contractor's Related Parties is negligent or otherwise culpable; or
- (4) Those Liabilities are litigated, settled, or reduced to judgment.

For purposes of this item A5, "Liabilities" includes Liabilities arising from or attributable to any operations, repair, cleanup, or detoxification, or preparation and implementation of any removal, remedial, response, closure, post-closure, or other plan, regardless of whether undertaken due to government directive or action, such as remediation of surface or ground water contamination and replacement or restoration of natural resources.

The foregoing Indemnification under this item A5 is intended to operate as a CONTRACT under 42 U.S.C. Section 9607(e) and California Health and Safety Code Section 25364, to insure, protect, hold harmless, and Indemnify COUNTY from liability in accordance with this Section.

The mere presence of household hazardous waste in the Solid Waste that is Collected by CONTRACTOR or any of Contractor's Related Parties under this CONTRACT will not constitute negligence and in and of itself create any liability on the part of CONTRACTOR or any of Contractor's Related Parties absent any of the circumstances described in items a through d in this item A5.

With respect to COUNTY's defense under this item A5, COUNTY reserves the right to retain co-counsel at its own cost and expense and CONTRACTOR shall direct CONTRACTOR's counsel to assist and cooperate with COUNTY'S co-counsel.

CONTRACTOR hereby releases and shall not seek contribution or compensation of any nature from COUNTY for Liabilities relating to Unpermitted Waste, including relating to RCRA, CERCLA, or the California Health and Safety Code. CONTRACTOR shall not make any claims against or assert an interest in any account, fund, or reserve that COUNTY may establish or set aside from the proceeds of the Franchise Fee or otherwise or maintains to cover Liabilities relating to Unpermitted Waste, which established fund or reserve COUNTY is under no obligation to establish or maintain.

## **B. Insurance**

Without limiting its Indemnities, and in the performance of this CONTRACT and until all its Performance Obligations pursuant to this CONTRACT have been met, CONTRACTOR shall provide and maintain the following programs of insurance at its own expense. Performance Obligations under this Section are in addition to and separate from any other Performance Obligation in this CONTRACT. COUNTY reserves the right to review and adjust the insurance requirements in this Section if COUNTY determines that there have been changes in risk exposures. COUNTY makes no warranty that the insurance coverage terms, types, and limits in this Part 2B is sufficient to protect CONTRACTOR for Liabilities that may arise from or in relation to this CONTRACT.

**1. Primary, Excess, Non-Contributory**

All CONTRACTOR's insurance carried under this Part 2B shall be primary with respect to any other insurance or self-insurance programs available to COUNTY.

**2. Cancellation Notices**

All insurance shall contain the express condition that COUNTY is to be given written Notice by mail at least 30 days in advance of cancellation, or at least ten days in advance of cancellation for nonpayment of premium, for all policies evidenced on the certificate of insurance.

**3. Noncompliance**

Neither COUNTY'S failure to obtain, nor COUNTY'S receipt of, or failure to object to a noncomplying insurance certificate or endorsement or any other insurance documentation or information provided by CONTRACTOR, its insurance broker(s) and/or insurer(s), shall be construed as a waiver of any Performance Obligation under this Part 2B. If CONTRACTOR does not provide and maintain those programs of insurance, COUNTY may purchase required insurance coverage without further Notice to CONTRACTOR, and COUNTY may charge CONTRACTOR any premium costs advanced by COUNTY for that insurance and draw on the Performance Assurance provided by CONTRACTOR.

**4. Evidence of Insurance: COIs and copies of policies**

At least 30 days prior to the Execution Date and thereafter no less than 10 days prior to each policy renewal and within two business days of any Director request, CONTRACTOR shall deliver a certificate or certificates of insurance or other evidence of coverage acceptable to Director at the address provided for Notices. Certificates or other evidence must:

***a. Specifically identify this CONTRACT by name or number***

name the insured Party that matches the name of CONTRACTOR executing this CONTRACT; provide the full name of each insurer providing coverage and the insurer's NAIC (National Association of Insurance Commissioners) identification number, and financial rating.

***b. Types and limits***

Clearly evidence all coverage, types, and limits required in this CONTRACT. Identify standard policy forms or their equivalent. Coverage may consist of a combination of primary and excess policies. Excess policies must provide coverage as broad as ("follow form" over) the underlying primary policies;

***c. Cancellation Notice***

Contain the express condition that Director is to be given written Notice by mail at least 30 days in advance of cancellation (ten days for nonpayment of premium) for all policies evidenced on the certificate of insurance;

***d. List additional endorsements***

(1) Additional insured endorsements. Include copies of the additional insured endorsements to General Liability Policy which must add COUNTY and its Special Districts, elected officials, officers, agents, and employees as additional insureds with respect to liability arising out of ongoing and completed Contract Services, and applicable with respect to liability and defense of suits arising out of CONTRACTOR's acts or omissions, whether that liability is attributable to CONTRACTOR or COUNTY. The full policy limits and scope of protection must apply to each of those additional insureds even if those limits or scope exceed the minimum required insurance specifications in this CONTRACT. CONTRACTOR may use an automatic additional insured endorsement if the endorsements meet the requirements of this Part 2B.

(2) Waiver of Subrogation Endorsements. Include copies of subrogation endorsements necessary to effect CONTRACTOR's waiver of its and its insurer(s)' rights of recovery against COUNTY under all insurance under Part 2B, to the fullest extent permitted by law.

***e. Deductibles and SIRs***

Identify any deductibles or self-insured retention ("SIR") exceeding \$50,000 for Director's approval. CONTRACTOR's policies shall not

obligate COUNTY to pay any portion of any CONTRACTOR deductible or SIRCOUNTY retains the right to require CONTRACTOR to reduce any deductibles or self-insured retention as they apply to COUNTY or to require CONTRACTOR to provide a bond, letter of credit, or certificate of deposit guaranteeing payment of all retained losses and related costs, including expenses, or both, related to investigations, claims administrations, and defense. The bond must be executed by a corporate surety licensed to transact business in the State of California; the letter of credit must be issued by a bank or other financial institution acceptable to Director.

If CONTRACTOR has not reached its SIR maximum, CONTRACTOR shall defend COUNTY in the same manner that insurers would have defended COUNTY under required insurance policies.

***f. Signature verification***

Include documentation acceptable to Director verifying that the individual signing or countersigning the certificates, and at Director's request, the policies, endorsements, or other evidence of coverage, is authorized to do so and identifies his or her company affiliation and title.

***g. Certified Copies of any Policy***

COUNTY's request, CONTRACTOR shall Promptly provide COUNTY with complete, certified copies of any policy of insurance that CONTRACTOR must secure and maintain under this CONTRACT.

***h. Claims Made/Retroactive Date***

The policy retroactive date, which can be identified on any insurance written on claims made basis, which must precede the Execution Date. CONTRACTOR shall maintain any claims made coverage for a period of not less than 3 years following expiration, termination, or cancellation of this CONTRACT.

***i. Insured-vs.-insured***

Clearly evidence that all liability policies provide cross-liability coverage as would be afforded by the standard ISO (Insurance Services Office, Inc.) separation of insureds provision with no insured-versus-insured exclusions or limitations.

**5. Insurer Financial Rating**

CONTRACTOR shall secure insurance provided by an insurance company acceptable to COUNTY with a rating by A.M. Best Company of not less than A: VII, unless otherwise approved by COUNTY.

**6. Notification of Incidents, Claims, or Suits**

CONTRACTOR shall Promptly report the following in writing to Director:

- a. Any accident or incident relating to the Contract Services involving injury or property damage that may result in the filing of an insurance claim, its legal claim, or lawsuit against CONTRACTOR, any Subcontractor, and/or COUNTY;
- b. Any third-Party claim or lawsuit filed against CONTRACTOR arising from or related to Contract Services;
- c. Any injury to a CONTRACTOR employee that occurs on COUNTY property, or,
- d. Any loss, disappearance, destruction, misuse, or theft of COUNTY property, money, or securities entrusted to CONTRACTOR.

CONTRACTOR shall submit its Report on a COUNTY "Nonemployee Injury Report" form available on COUNTY's website at <http://cao.co.la.ca.us/RMB/pdf/NonEmployeeInjuryReport.pdf>.

**7. Insurance Coverage Requirements.**

CONTRACTOR shall secure and maintain insurance coverage meeting the following requirements:

- a. **General Liability Insurance** (written on ISO policy form CG 00 01 or its equivalent) with limits of not less than the following:

General Annual Aggregate:	\$4 million
Products/Completed Operations Aggregate:	\$4 million
Personal and Advertising Injury:	\$1 million
Each Occurrence:	\$2 million

The general liability policy must provide contractual liability coverage for CONTRACTOR's Indemnification of COUNTY.

- b. **Pollution Liability Coverage** for pollution conditions resulting from transported cargo, with annual limits of not less than \$2 million per occurrence and \$4 million aggregate, covering loss (including cleanup costs) that CONTRACTOR becomes legally obligated to pay as a result of claims for bodily injury, property damage, and cleanup costs

(including expenses required by environmental laws or incurred by Federal, State, or local governments or third Parties) resulting from pollution conditions caused by transported cargo (including waste). For the purpose of this Part 2B7b, "pollution conditions" includes the dispersal, discharge, release, or escape of any solid, liquid, gaseous, or thermal irritant or contaminant (such as smoke, vapors, soot, fumes, acids, alkalis, toxic chemicals, medical waste, and waste materials) into or upon land, any structure on land, the atmosphere, or any watercourse or body of water (including groundwater), provided the conditions are not naturally present in the environment in the amounts or concentrations discovered. The pollution liability coverage must provide contractual liability coverage, by endorsement, if necessary, for CONTRACTOR's Indemnification of COUNTY. CONTRACTOR's general liability policy may be endorsed to provide the required pollution liability coverage.

c. **Automobile Liability Coverage** (written on ISO policy forms CA 00 12 or CA 00 20 or their equivalent) with a limit of liability not less than \$2 million for each accident and endorsed to include pollution liability (written on form CA 99 48 or its equivalent). The insurance must cover all Vehicles used by CONTRACTOR pursuant to its operations and services and the terms of this CONTRACT. CONTRACTORS subject to Federal regulations also shall maintain any other coverage necessary to satisfy State or Federal financial responsibility requirements.

d. **Workers' Compensation and Employers' Liability** insurance providing workers' compensation benefits required by the California Labor Code or by any other State labor law, and for which CONTRACTOR is responsible. In all cases, this insurance must also include Employers' Liability coverage with limits of not less than the following:

(1)	Each accident:	\$1 million
(2)	Disease - policy limit:	\$1 million
(3)	Disease - each employee:	\$1 million

e. **Application of Excess Liability Coverage** CONTRACTORS may use a combination of primary, and excess insurance policies which provide coverage broad as ("follow from" over) the underlying primary policies, to satisfy the required insurance provisions.

## 8. **Insurance Coverage Requirements for Subcontractors**

CONTRACTOR shall ensure that all Subcontractors performing Contract Services under this CONTRACT secure and maintain the insurance coverage required in Part 2B1 through B7 by providing evidence that either:

- CONTRACTOR is maintaining the required insurance covering the activities of Subcontractors, or
- Subcontractors are maintaining the required insurance coverage.

CONTRACTOR shall provide COUNTY with any Subcontractor request to modify that insurance coverage and get COUNTY approval prior to modification.

**C. Compensation for COUNTY Costs**

If CONTRACTOR fails to comply with any Performance Obligations, including Indemnification, insurance, and performance assurance and that failure results in any costs to COUNTY, CONTRACTOR shall pay full compensation for all County's Reimbursement Costs.

**D. Alternative Risk Financing Programs**

COUNTY reserves the right to review and then approve CONTRACTOR's use of self-insurance, risk retention groups, risk purchasing groups, pooling arrangements, and captive insurance to satisfy Performance Obligations under this Part 4B. COUNTY and Persons named as additional insureds under Part 4B4d shall be designated as an Additional Covered Party under any approved program.

## **PART 3 - SUSPENSION; TERMINATION; DEBARMENT BREACHES AND DEFAULTS**

### **A. Notice of Breach; CONTRACTOR Cure Notice**

If Director determines that CONTRACTOR is in Breach, Director may give Notice to CONTRACTOR identifying and describing the Breach.

CONTRACTOR shall remedy the Breach within 30 days from the receipt of Notice unless Director determines that the public health and safety require a shorter period. CONTRACTOR shall remedy a Breach or with respect to the Child Support Compliance Program described in Part 7B of Exhibit 5, 90 days after Notice by the COUNTY's Child Support Services Department. Director will hold a conference with CONTRACTOR within 30 days of CONTRACTOR request. CONTRACTOR may request additional time to correct the Breach, but Director may accept or reject that request at its sole discretion.

### **B. Contractor Default. The following constitute Contractor Defaults**

#### **1. Fraud, Misrepresentation, or Breach of Warranties**

CONTRACTOR committed any fraud or deceit or made any intentional misrepresentations in the procurement of this CONTRACT; commits, or attempts to commit, any fraud or deceit upon COUNTY after the Award Date of this CONTRACT; makes any material misrepresentations or breaches any warranties in this CONTRACT (including Attachment 5-8H); or includes any materially false or misleading statement, representation, or warranty in any Record or Report.

#### **2. Insolvency or Bankruptcy**

CONTRACTOR becomes insolvent or files a voluntary petition to declare bankruptcy; a receiver or trust is appointed for CONTRACTOR; or CONTRACTOR executes an assignment for the benefit of creditors. CONTRACTOR is deemed to be "insolvent" if it has ceased to pay its debts in the ordinary course of business or cannot pay its debts as they become due, whether CONTRACTOR has committed an act of bankruptcy and whether CONTRACTOR is insolvent within the meaning of the Federal bankruptcy law or not.

#### **3. Failure to Provide Insurance, Bonds**

CONTRACTOR does not provide or maintain in full force and effect all insurance and other assurances of its Performance Obligations, including as required under Part 2 of Exhibit 5 and Section 15, or provide evidence of insurance coverage acceptable to Director.

**4. Material or Repeated Violation of Applicable Law**

***a. Any material Violation of Applicable Law***

That is not cured to the satisfaction of Director or applicable Regulatory Agency within 30 days of the Notice, assessment, or determination of that Violation of Applicable Law; or

***b. Any repeated Violation of Applicable Law***

If CONTRACTOR is entitled to and does contest a Notice, assessment, or determination of Violation of Applicable Law by proceedings conducted in good faith, no Contractor Default will be deemed to have occurred until a final decision adverse to CONTRACTOR is entered.

**5. Failure to Collect for Seven Days**

Unless due to Uncontrollable Circumstances or otherwise approved by Director, CONTRACTOR fails to Collect from all Occupants with respect to Collection Services for seven consecutive calendar days.

**6. Failure to Collect for More Than Seven Days**

With respect to Collection Services, if due to Uncontrollable Circumstances, CONTRACTOR fails to Collect from all Occupants for a period of more than seven consecutive calendar days.

**7. Payments to COUNTY**

CONTRACTOR does not timely and fully make any required payment to COUNTY required under this CONTRACT (including payments such as damages or County's Reimbursement Costs):

***a. More than twice in any Calendar Year;***

***b. Within 60 days of Notice by Director that payment is due; or***

***c. With respect to payment of a shortfall in the Franchise Fees, within 60 days of Notice in accordance with Section 9C.***

**8. Specified Contractor Defaults**

CONTRACTOR Breaches any of the following Sections:

***a. Part 7B of Exhibit 5 Child Support Compliance Program***

(if not cured within 90 days of Notice given as described in Part 3 of Exhibit 5);

- b. Part 8C1 of Exhibit 5 Compliance with ILO Convention Concerning Minimum Age for Employment;*
- c. Part 8D of Exhibit 5 Nondiscrimination;*
- d. Part 8F of Exhibit 5 County Lobbyist Ordinance; or*
- e. Part 3F of Exhibit 5 Termination for Breach of Warranty to Maintain Compliance with COUNTY's Defaulted Property Tax Reduction Program.*

**9. Uncured or Repeated Breach**

CONTRACTOR does not timely cure any other Breach in accordance with item A or CONTRACTOR Breaches any of its Performance Obligations repeatedly or habitually, as determined by Director at their sole discretion, if a specific instance of failure or refusal has been previously cured. However, this Contractor Default will be excused for a period of seven days beginning on the first occurrence of that Contractor Default in the event of Uncontrollable Circumstances, if the event materially affects CONTRACTOR's ability to provide Contract Services. Nevertheless, if Uncontrollable Circumstances interrupt Collection, Customers and Occupants may take actions and COUNTY may exercise any of its rights under Section 11. This Contractor Default will not be excused if it continues for a period of more than seven days beginning on the first occurrence of this Contractor Default.

**10. Improper Consideration**

COUNTY finds that consideration, in any form, was offered or given by CONTRACTOR either directly or through an intermediary to any COUNTY officer, employee, or agent with the intent of securing this CONTRACT or securing favorable treatment with respect to the award, amendment, or extension of this CONTRACT or the making of any determinations with respect to CONTRACTOR's performance under this CONTRACT where that consideration may take any form including cash; discounts; service; or the provision of travel, entertainment, or tangible gifts.

**11. Default Under Guaranty**

A default exists under the guaranty, if any, provided in the most recent annual public financial Reports and other periodic public financial Reports of CONTRACTOR and, at Director's request, each of its Affiliates and other entities, if any, performing Contract Services or providing Goods or Services; provided however, that if CONTRACTOR did not submit its own financial Reports before the Execution Date of this CONTRACT, it must provide a guaranty in the form provided by Director, by a guarantor

satisfactory to Director, which guarantor must provide its own audited financial Reports;

## **C. Notice of Contractor Default**

### **1. Effective Immediately**

COUNTY may terminate this CONTRACT effective immediately after Notice by Director to CONTRACTOR of any of the following Contractor Defaults:

- a. Any Contractor Default, if COUNTY determines that protection of public health and safety requires immediate suspension or termination;*
- b. A Contractor Default in Part 3B3 of Exhibit 5 (failure to provide insurance, bonds);*
- c. A Contractor Default described in Part 3B4 of Exhibit 5 (material or repeated Violation of Applicable Law, including County Lobbyist Ordinance);*
- d. A Contractor Default described in Part 3B10 of Exhibit 5 (improper consideration).*

### **1. Effective 30 days**

COUNTY may terminate this CONTRACT effective 30 days after Notice by Director to CONTRACTOR of any Contractor Default other than Contractor Defaults listed in this Part 3C1 of Exhibit 5 or termination events effective immediately in Part 3D of Exhibit 5 (suspension or termination of CONTRACT).

### **2. Effective 15 days**

COUNTY may terminate this CONTRACT effective 15 days after Notice by Director to CONTRACTOR of COUNTY's right to terminate this CONTRACT in the event of Criminal Activity in accordance with Part 5I of Exhibit 5 and Part 3D2c of Exhibit 5.

### **3. Effective Ten days**

COUNTY may terminate this CONTRACT effective ten days after Notice given by Director for failure to comply with County Defaulted Property Tax Reduction Program in accordance Part 3F of Exhibit 5.

## **D. Suspension or Termination of CONTRACT**

### **1. Suspension**

Together with any other rights COUNTY may have under this CONTRACT, Director may suspend this CONTRACT, in whole or in part, for a period of 45 days effective immediately upon Notice to CONTRACTOR in any of the following events:

**a. *A Contractor Default***

**b. *COUNTY Right***

COUNTY exercise of its right to suspend this CONTRACT under Part 5I of Exhibit 5 in the event of Criminal Activity of CONTRACTOR; or

**c. *Other***

Any other Contractor Default in Exhibit 3A1.

During that 45-day period CONTRACTOR shall have the opportunity to demonstrate to Director that CONTRACTOR can once again fully perform Contract Services in accordance with this CONTRACT. If CONTRACTOR so demonstrates, COUNTY's right to suspend this CONTRACT will cease and CONTRACTOR may resume providing services. If CONTRACTOR does not so demonstrate, COUNTY may continue the suspension and terminate this CONTRACT and exercise any other rights and remedies under this CONTRACT.

**2. Termination**

**a. *Contractor Default***

COUNTY may terminate this CONTRACT, in whole or in part, upon the occurrence of a Contractor Default and Notice to CONTRACTOR at the times provided in Part 3D3 of this Exhibit 5 (Suspension/Termination for Non-Appropriation of Funds).

**b. *Failure to Agree on Service Rate Adjustments***

Notwithstanding the foregoing, COUNTY may terminate this CONTRACT on 6 months' Notice if in the judgment of Director, COUNTY and CONTRACTOR are unable to reach satisfactory CONTRACT to adjust Service Rates in accordance with item A1a(1) of Exhibit 7 for a Change in Law, Service Specifications, or Service Standards after good faith negotiations during a period of at least 30 days.

**c. *Criminal Activity***

COUNTY may terminate this CONTRACT upon Notice required in Part 3C of Exhibit 5 if COUNTY exercises its right to terminate this CONTRACT under Part 5I of Exhibit 5 in the event of Criminal Activity of CONTRACTOR.

**d. *Annexation/Dissolution of Service Area***

It is understood that in the event annexation or the dissolution of all or a portion of the Service Area, this CONTRACT and all obligations of either of the Parties thereto shall end and CONTRACTOR and COUNTY shall amend this CONTACT to delete the annexed area from the definition of Service Area. Such annexations/dissolution may result from proceedings under the provisions of the act pursuant to which the Service Area was created, by operation of law, resulting from municipal annexation or incorporation, or any other reason.

Upon request of Director, CONTRACTOR shall use Reasonable Business Efforts to cooperate with a local agency with respect to providing Collection Services or MSW Management Services, in the event the Service Area is annexed by that local agency in accordance with Applicable Laws.

COUNTY will provide information regarding any known annexations or incorporations at the proposers/bidder's conference; however, CONTRACTOR is responsible for investigating the Service Area and determining which areas are prone to annexation or incorporation. For example, the City of Santa Clarita has annexed portions of the unincorporated communities of the County of Los Angeles and it is reasonable to expect additional annexations during the Term of this CONTRACT.

**3. Suspension/Termination for Nonappropriation of Funds**

COUNTY shall not be obligated for CONTRACTOR's performance under this CONTRACT, with respect to County Services under this Exhibit during any of COUNTY's future Fiscal Years unless and until the Board appropriates funds for this CONTRACT in COUNTY's budget for each such future Fiscal Year. If funds are not appropriated for this CONTRACT, then this CONTRACT may be suspended or terminated as of June 30 of the last Fiscal Year for which funds were appropriated. Director will notify CONTRACTOR in writing of any such nonallocation of funds as soon as possible.

**4. Suspension/Termination Requirements**

**a. *Stop Suspended/Terminated Work; Complete Non-Suspended/Terminated***

After receipt of a Notice of suspension or termination and except as otherwise directed by Director, CONTRACTOR shall:

- (1) Stop work under this CONTRACT on the date and to the extent specified in such Notice; and
- (2) Complete performance of such part of the work as shall not have been suspended or terminated by such Notice.

**b. *Records Retention***

All material including books, Records, documents, or other evidence bearing on the costs and expenses of CONTRACTOR under this CONTRACT shall be maintained by CONTRACTOR in accordance with Section 9A and Part 1G of Exhibit 5.

**c. *Completion of Work***

If this CONTRACT is suspended or terminated, CONTRACTOR shall complete within Director's suspension or termination date contained within the Notice of suspension or termination, those items of work which are in various stages of completion, which Director has advised CONTRACTOR are necessary to bring the work to a timely, logical, and orderly end. Reports, samples, and other materials prepared by CONTRACTOR under this CONTRACT shall be delivered to Director upon request and shall become the property of COUNTY.

**d. *Suspension or Termination in Part***

COUNTY may suspend or terminate part of this CONTRACT.

**E. *CONTRACTOR Responsibility and Debarment***

**1. Child Support Compliance Program**

COUNTY may debar CONTRACTOR from doing business with COUNTY if COUNTY determines after giving Notice and conducting a hearing in accordance with Chapter 2.202 of County Code, which shall apply to this CONTRACT, that CONTRACTOR (or any of its Subcontractors) is not responsible within the meaning of Chapter 2.202 and in accordance with

COUNTY's policy to do business with responsible contractors; CONTRACTOR's failure to comply with the Child Support Compliance Program, as provided in Part 7B of Exhibit 5, may be cause for debarment in accordance with Section 2.200.020 of County Code.

**2. County Defaulted Property Tax Reduction Program**

COUNTY may debar CONTRACTOR from doing business with COUNTY as provided in Part 3F2 of this Exhibit.

**F. Termination For Breach Of Warranty To Maintain Compliance With County Defaulted Property Tax Reduction Program**

**1. Contractor Default**

Failure of CONTRACTOR to maintain compliance with the requirements set forth in Part 7C of Exhibit 5 shall constitute a Contractor Default under Part 3B of Exhibit 5.

**2. Termination/Debarment**

Without limiting the rights and remedies available to COUNTY under any other provision of this CONTRACT, failure of CONTRACTOR to cure that Contractor Default within ten days of Notice shall be grounds upon which COUNTY may terminate this CONTRACT under Part 3D2a of Exhibit 5 and/or pursue debarment of CONTRACTOR pursuant to County Code Chapter 2.206 and Part 3E2 of Exhibit 5.

## PART 4 - TRANSFER OF CONTRACT

### A. COUNTY Consent

CONTRACTOR may not transfer this CONTRACT, any Franchise granted under it, or any rights or duties under it, in whole or in part, and whether voluntarily or involuntarily, without COUNTY's prior written consent given at COUNTY's sole discretion. Any transfer or attempted transfer of this CONTRACT, the franchise granted under it or any rights and duties under it, made without COUNTY's consent, at COUNTY's option, will be invalid. COUNTY's consent must be a written amendment to this CONTRACT that is executed by (1) CONTRACTOR and (2) the Board, or if delegated by the Board, Director. Any transfer, with or without consideration for any reason whatsoever without COUNTY's (or Director's, if applicable) express prior written approval, shall be a Breach of this CONTRACT, which may result in the termination of this CONTRACT. In the event of such termination, COUNTY shall be entitled to pursue the same remedies against CONTRACTOR as it could pursue in the event of default by CONTRACTOR. COUNTY may condition consent on payment of amounts specified in Exhibit 3A1 in consideration for the value of good will and intangibles that accrued to COUNTY and Customers and Occupants in the award of this CONTRACT to CONTRACTOR.

**"Transfer"** means an action (or inaction) that has any of the following direct (or indirect) effects:

#### 1. Control or Ownership of CONTRACTOR

Changing any or all of the following:

- The effective control of CONTRACTOR, or
- Ownership interest of CONTRACTOR (including buyout, merger, acquisition, consolidation, reorganization, recapitalization, stock (re)issuance, voting trust, pooling agreement, escrow arrangement, dissolution, or liquidation (except to Immediate Family or a trust created primarily to benefit members of the Immediate Family) unless CONTRACTOR proves to satisfaction of COUNTY less than 25 percent of ownership interest has changed;

#### 2. Control or Ownership of Contract Service Assets

Changing either or both of the following:

- The effective control.
- The ownership (actual or constructive) of Contract Service Assets

(except for sales or transfers to the Immediate Family or a trust created primarily to benefit the Immediate Family) unless CONTRACTOR proves to satisfaction COUNTY that less than 20 percent of the value of Service Assets has changed ownership.

### 3. Someone Other Than CONTRACTOR Performing Contract Services

Resulting in someone other than CONTRACTOR performing contract services or assuming the obligation to provide Contract Services (including substitution of someone else by a surety company providing a performance bond, franchise assignment, transfer, conveyance, sublease, or licensing).

For purposes of this definition, an action (or inaction) includes assignment by operation of law, such as insolvency or bankruptcy, making assignment for the benefit of creditors, writ of attachment of an execution levied against this Agreement, appointment of a receiver taking possession of any of CONTRACTOR's tangible or intangible property, or transfer occurring in a probate or other estate proceeding.

**“Immediate Family” means** parents, grandparents, siblings, children, and grandchildren of individuals having a shareholder or other equity interest in CONTRACTOR as of the Execution Date.

**“ownership”** means the state or fact of being the direct (or indirect), actual (or constructive) owner of property, including a parent holding corporation owning stock of a subsidiary corporation that in turn owns stock in its own subsidiary corporation(s).

## B. **CONTRACTOR Demonstration**

Without obligating Director to give consent, CONTRACTOR shall demonstrate to Director's satisfaction that the proposed transferee has the operational and financial ability to satisfy CONTRACTOR's Performance Obligations.

## C. **Payment of COUNTY's Transfer Costs**

### 1. Transfer Deposit

CONTRACTOR must make any request for Director's consent to a transfer in the manner prescribed by Director. Director may condition consent to any transfer, other than a transfer to an Affiliate of CONTRACTOR, on CONTRACTOR's payment to COUNTY of \$5.00 per Customer. CONTRACTOR shall pay COUNTY a transfer Deposit before Director's consideration of CONTRACTOR's request. COUNTY will return to CONTRACTOR any amounts paid more than the transfer Costs incurred.

**2. Additional Transfer Costs**

While COUNTY's Processing CONTRACTOR's request for transfer, CONTRACTOR shall further pay COUNTY the difference between the Transfer Deposit and the payment to COUNTY of the \$5.00 per Customer fee for Transfers other than to an Affiliate of CONTRACTOR within 30 days of Director's request therefore, if Director approves the transfer. At CONTRACTOR's request, COUNTY will provide CONTRACTOR access to all Records evidencing the transfer Costs incurred.

**D. County's Reimbursement Costs of Enforcement**

In addition, CONTRACTOR shall pay County's Reimbursement Costs for fees and investigation costs as COUNTY may deem necessary to enjoin the transfer or to otherwise enforce this provision within 30 days of COUNTY's request therefore.

Any payment by COUNTY to any approved delegate or transferee on any claim under this CONTRACT shall be deductible, at COUNTY's sole discretion, against the claims which CONTRACTOR may have against COUNTY.

## **PART 5 - GENERAL PROVISIONS**

### **A. Exercise of Options**

Parties will exercise any approval, disapproval, consent, judgment, option, discretion, election, opinion, or choice under this CONTRACT, make a requirement under this CONTRACT or interpret this CONTRACT ("Discretionary Action") reasonably. Any mediator, arbitrator, or court must find the Party's exercise to be reasonable. Recognizing the essential public health and safety protections this CONTRACT serves, where this CONTRACT specifically provides that the exercise of any Discretionary Action is in either Party's independent, sole, exclusive, or absolute discretion, control, or judgment, the other Party will not question or challenge the first Party's exercise thereof. Parties will nevertheless exercise their rights and remedies in good faith in accordance with Applicable Law.

### **B. Independent Status**

CONTRACTOR is an independent entity and not an officer, agent, servant, or employee of COUNTY. This CONTRACT is between COUNTY and CONTRACTOR and is not intended, and will not be construed, to create the relationship of agent, servant, employee, partnership, joint venture, or association between COUNTY and CONTRACTOR, including for purposes of workers' compensation. CONTRACTOR is solely responsible for the acts and omissions of its officers, agents, employees, and any Subcontractors. Nothing in this CONTRACT will be construed as creating an arrangement for handling Unpermitted Waste. CONTRACTOR bears the sole responsibility and liability for furnishing workers' compensation and all other benefits required by law to any individual for injuries arising from or connected with Contract Services performed on behalf of CONTRACTOR under this CONTRACT.

### **C. Damage to Property and Personal Injury**

CONTRACTOR shall not cause damage to property or personal injury. At its sole expense, CONTRACTOR shall repair or replace in an attempt to satisfy the owner of damaged property, any physical damage to public or private property and shall reimburse in an attempt to satisfy the injured individual, the cost of any personal injury caused by the negligent or willful acts or omissions of CONTRACTOR. COUNTY may refer all complaints of damage or injury to CONTRACTOR as a matter within CONTRACTOR's sole responsibility. Notwithstanding any Rights COUNTY has for breach of CONTRACT, disputes between CONTRACTOR and Persons as to damage to private pavement or other property or to injury are civil matters between CONTRACTOR and that Person, and the Person may institute suits with respect thereto as allowed by law.

### **D. Venue**

In the event of litigation between the Parties, venue in State of California trial courts will lie exclusively in COUNTY. In the event of litigation in a United States District Court, exclusive venue will lie in the Central District of California.

## **E. Changes and Amendments**

### **1. Changes following Notice**

The following changes in this CONTRACT after the Execution Date will be effective after Notice from Director to CONTRACTOR (or with respect to certain changes referenced in item b, from CONTRACTOR to Director, in accordance with Section 17 item B2, CONTRACTOR Documentation, as consented to by CONTRACTOR:

- a. Changes in the scope of Contract Services and Service Specifications and minimum Service Standards that do not result in a Customer Service Rate adjustment in accordance with Section 3C or change in County Service Rate*
- b. Changes to Exhibit 17 Contractor Documentation*
- c. Changes to Attachment 5-8G Authorized Representative of COUNTY's Director*
- d. Immaterial changes to immaterial Performance Obligations*

### **2. Written Amendments**

The following changes in this CONTRACT after the Execution Date will be effective only upon execution of a written amendment to this CONTRACT, including warranties by the Parties in accordance with Section 14B:

- a. Changes in the scope of Contract Services and Service Standards that result in a Customer Service Rate adjustment in accordance with Section 3C; and*
- b. Material changes to material Performance Obligations (such as the period of performance, payments, or any material Term or condition included in this CONTRACT).*

## **F. Notices**

All Notices required or permitted to be given under this CONTRACT must be in writing with proof of delivery and acknowledgment by recipient. All Notices to COUNTY must be addressed to Director as provided in Attachment 5-8G, on CONTRACTOR letterhead, and signed by authorized representative. All Notices to CONTRACTOR must be addressed to the authorized representative of

CONTRACTOR named in Contractor Documentation in Exhibit 17 (who will be CONTRACTOR's primary contact under this CONTRACT).

COUNTY Notice to CONTRACTOR is deemed effective on the date delivered with evidence of receipt or three days after the date of mailing, as evidenced in proof of mailing and post-marked date on envelope.

Notices of suspension or termination of this CONTRACT may be personally delivered to any individual whose actual knowledge of suspension or termination would be sufficient Notice to CONTRACTOR, including:

1. **An individual, if CONTRACTOR is a sole proprietor;**
2. **Copartner, if CONTRACTOR is a partnership; or**
3. **The president, vice president, secretary, or general manager, if CONTRACTOR is a corporation.**

#### **G. Authorized Representative of Director**

COUNTY authorizes Director to make requests or requirements of CONTRACTOR or give approvals under this CONTRACT, excluding consents to transfer or written amendments of this CONTRACT. The authorized representative of Director named in Attachment 5-8G is CONTRACTOR's primary contact under this CONTRACT and can be contacted as provided in Attachment 5-8G. CONTRACTOR shall give that authorized representative a copy of all Notices in accordance with Part 5F of Exhibit 5. From time to time, Director may change Attachment 5-8G by Notice to CONTRACTOR.

#### **H. Authority and Representations; COUNTY Disclaimer**

##### **1. COUNTY**

COUNTY represents and disclaims as follows:

##### ***a. Status***

COUNTY is a political subdivision of the State of California.

##### ***b. Authority and Authorization***

COUNTY has full legal right, power, and authority to execute and deliver this CONTRACT and perform its obligations under this CONTRACT. This CONTRACT has been duly executed and delivered by COUNTY and constitutes a legal, valid, and binding obligation of COUNTY enforceable against COUNTY in accordance with its terms.

**2. CONTRACTOR**

CONTRACTOR represents and warrants as provided in Attachment 5-8H.

**I. Criminal Activity**

**1. Notice**

CONTRACTOR shall immediately give Notice to Director on the occurrence of any convictions of a Criminal Activity or any pleas of "guilty," "nolo contendere," or "no contest" to a Criminal Activity with respect to CONTRACTOR or any of its Contractor Managers (except for Contractor Managers in a Position of Influence). CONTRACTOR shall use Reasonable Business Efforts to immediately give Notice to Director on the occurrence of any convictions or any pleas with respect to CONTRACTOR or any of its Contractor Managers in a Position of Influence, and any of its CONTRACTOR employees who come in direct contact with the residents.

**2. CONTRACTOR Cure**

Upon the occurrence of any conviction or any plea described in Part 511 of Exhibit 5, CONTRACTOR immediately shall do or cause to be done both of the following:

**a. *Terminate***

Terminate from employment or remove from office any offending Contractor Manager who is an individual, or with respect to CONTRACTOR or an Affiliate, the individual or individuals responsible for the Criminal Activity; and

**b. *Eliminate***

Eliminate the participation in management of CONTRACTOR by that Contractor Manager who is an individual or, with respect to CONTRACTOR or an Affiliate, the individual or individuals responsible for the Criminal Activity from any Position of Influence.

**3. COUNTY Remedies**

COUNTY may suspend or terminate this CONTRACT or may impose other sanctions (which may include financial sanctions or any other condition deemed appropriate short of suspension or termination), as it deems proper, in either or both the following events:

- a. CONTRACTOR or any Affiliate fails to effectuate the cure described in Part 5I2 of Exhibit 5; or*
- b. The Criminal Activity is related to this CONTRACT or occurring in COUNTY.*

**4. Limitations on Contractor Manager**

No Contractor Manager may have previously been convicted of a Criminal Activity or any plea of "guilty," "nolo contendere," or "no contest" to a Criminal Activity.

**5. Contractor Documentation**

CONTRACTOR shall list all Contractor Managers in Contractor Documentation in Exhibit 17.

**J. Delay of Performance Obligations**

Immediately upon learning that any actual or potential circumstance is delaying or threatening to delay the timely satisfaction of a Performance Obligation, CONTRACTOR shall give Director a Notice of the delay, including all relevant information, such as identifying the Performance Obligation, circumstance, and duration of the delay, and whether or not CONTRACTOR believes that the delay is due to Uncontrollable Circumstances. CONTRACTOR shall propose a solution for Director approval.

**K. Subcontractors**

CONTRACTOR shall not engage any Subcontractor in an amount exceeding \$50,000 for any individual Subcontractor without prior Director approval of the Subcontract and Subcontractor. CONTRACTOR is responsible for directing the work of CONTRACTOR's Subcontractors and any compensation due or payable to CONTRACTOR's Subcontractors is the sole responsibility of CONTRACTOR. CONTRACTOR shall ensure that the Subcontractor is able to perform all Performance Obligations under this Contract. CONTRACTOR shall remove any approved Subcontractor for good cause at Director's request. CONTRACTOR shall identify all Subcontractors in Contractor Documentation in Exhibit 17. In its Annual Report, CONTRACTOR shall disclose to Director the name of all Subcontractors, the amount of Goods or Services that each Subcontractor provides to CONTRACTOR, and a description of CONTRACTOR's relationships to each Subcontractor (including ownership interests).

## PART 6 - DEFINITIONS AND INTERPRETATION OF CONTRACT

### A. Definitions

Defined words in this CONTRACT have the meanings given in Attachment 5 - 10A.

### B. Interpretation and Construction

#### 1. Gender and Plurality

Words of the masculine gender include correlative words of the feminine and neuter genders and vice versa. Words importing the singular number include the plural number and vice versa unless the context demands otherwise. (For example, reference to a defined "Solid Waste Facility" may include reference to more than one facility identified by CONTRACTOR in Contractor Documentation in Exhibit 17.)

#### 2. Headings; Font

Any captions or headings following the Exhibit, Attachment, Section, subsection, paragraph, and other attachments and subdivisions of this CONTRACT that precede the operative text of this CONTRACT are for convenience of reference only and do not control or affect the scope, intent, meaning, construction, interpretation, or effect of this CONTRACT. Any underlined, italicized, bold-faced, upper captioned or other font style is for ease of reading and contract administration only and does not imply relative importance or unimportance of any provision of this CONTRACT.

#### 3. References to Parts

References to Sections refer to Sections of this CONTRACT, unless specified otherwise. References to Exhibits and Attachments refer to Exhibits and Attachments attached to this CONTRACT. Reference to "subsections" refers to the subsections contained in the same Section in which the reference occurs, unless otherwise referenced.

#### 4. Examples

Examples are for purpose of illustration only. If any example is ambiguous, inconsistent, or conflicts with the text that it illustrates, the text governs.

#### 5. Specifics No Limitation on Generalities

The mention of any specific duty or liability imposed on CONTRACTOR may not be construed as a limitation or restriction of any general liability or duty imposed on CONTRACTOR by this CONTRACT or Applicable Law.

## **6. Exhibits**

The exhibits to this CONTRACT, including their attachments, are part of this CONTRACT to the same extent and effect as if included in the text of Sections 1 through 17.

## **7. Inconsistencies and Conflicts**

- a. If any provision of Exhibit 3A1 (Collection Services) is inconsistent or conflicts with Sections 1 through 17 or Exhibit 5 (Additional Contract Provisions) of this CONTRACT or any other Exhibits or Attachments to this CONTRACT, then the provisions of Exhibits 3A1 will govern, and
- b. If any provision of Sections 1 through 17 or Exhibit 5 (Additional Contract Provisions) of this CONTRACT is inconsistent or conflicts with any Exhibit (other than Exhibits 3A1), including Contractor Documentation, then the provision of Sections 1 through 17 or Exhibit 5 of this CONTRACT will govern unless Director determines that it is contrary to the interest of the Parties.

## **C. Integration**

This CONTRACT contains the entire CONTRACT between the Parties with respect to the rights and responsibilities of the Parties under this CONTRACT. This CONTRACT completely and fully supersedes all prior oral and written understandings and contracts between the Parties with respect to those rights and responsibilities.

## **D. Governing Law**

This CONTRACT is governed by, and construed and enforced in accordance with the law of the State of California, without giving effect to the State's principles of conflicts of laws.

## **E. Severability**

If any clause, sentence, provision, subsection, or Section of this CONTRACT or Exhibit to this CONTRACT (an "Contract Provision") is ruled illegal, invalid, nonbinding, or unenforceable by any court of competent jurisdiction, then the Parties will take the following actions:

1. Promptly meet and negotiate a substitute for the CONTRACT Provision and any related amendments, deletions, or additions to other provisions of this CONTRACT, which together effect the Parties' original intent to the greatest extent allowable under Applicable Law; and

2. If necessary or desirable to accomplish preceding item 1, apply to the court that declared the invalidity for a judicial construction of the substituted CONTRACT Provision and any amendments, deletions, or additions to this CONTRACT. Within ten days of Director's request, CONTRACTOR shall pay COUNTY an amount equivalent to 100 percent of the Direct Costs of the application.

The illegality, invalidity, nonbinding nature, or unenforceability of any CONTRACT Provision will not affect any of the remaining provisions of this CONTRACT, and this CONTRACT will be construed and enforced as if the CONTRACT Provision did not exist.

#### **F. Interpretation**

This CONTRACT will be interpreted and construed neither for nor against either Party, regardless of the degree to which either Party participated in its drafting. CONTRACTOR acknowledges that it determined to provide Contract Services in the Service Area and to execute this CONTRACT upon CONTRACTOR's own choice and initiative. Each Party represents and warrants that it and its counsel have reviewed this CONTRACT, and the Parties agree that no provision in this CONTRACT will be construed against the drafting Party.

## PART 7 - COMPLIANCE WITH LAWS AND REGULATIONS

### A. Applicable Law

#### 1. Compliance

CONTRACTOR shall secure and maintain all Permits, licenses, registration, agreements, and comply with all Applicable Laws, including (as required by 13 CCR 2021.1) all applicable air pollution control laws such as Diesel Particulate Matter Control Measure of on-road, heavy-duty, and the Property Tax Reduction Ordinance. No obligation in this CONTRACT may be construed to relieve CONTRACTOR of any obligations imposed by Applicable Law.

CONTRACTOR shall be fully responsible for possessing and keeping current and/or obtaining any required licenses/Permits from the appropriate Federal, State, or local authorities for work to be accomplished under this CONTRACT, including, but not limited to, a valid Waste Collector Permit issued by County Department of Public Health, Green Waste Quarantine Zone compliance agreement from California Department of Food and Agriculture, waste and used tire hauler registration from CalRecycle, and hazardous waste transportation Permit from CalRecycle.

CONTRACTOR shall secure and maintain valid waste and used tire hauler registration therefore in accordance with California Public Resources Code Section 42950 et seq. and any Permit required by Applicable Law for handling E-waste. CONTRACTOR shall transport tires to and Dispose of them at a facility authorized and permitted in accordance with Applicable Law to accept tires. CONTRACTOR shall comply with all applicable regulations governing the recovery of ozone-depleting refrigerants during the Disposal of air conditioning or refrigeration equipment, including 40 C.F.R. Part 82.

#### 2. Referenced Provisions

References in this CONTRACT to provisions or requirements of Applicable Law may not be construed to limit CONTRACTOR's obligation to comply with all provisions of Applicable Law. Those references are intended to facilitate CONTRACTOR's satisfaction of its Performance Obligations and COUNTY's administration and specific enforcement of this CONTRACT and may not be construed to constitute lack of obligation to comply with other provisions or requirements of Applicable Law not specifically referred to or cited in this CONTRACT. If any provision of this CONTRACT is more stringent than Applicable Law, CONTRACTOR shall comply with that provision.

**3. Fines and Penalties**

CONTRACTOR is solely liable for all fines and penalties that may be imposed on CONTRACTOR or may be due to CONTRACTOR's actions, including fines and penalties that are the result of CONTRACTOR's Violation of Applicable Law (including Permits). CONTRACTOR shall not seek reimbursement from COUNTY, Customers, or Occupants for any fines or penalties.

**4. Contractual Obligations**

Provisions of Applicable Law are incorporated in this CONTRACT by reference as if set forth fully in this CONTRACT as contractual obligations of CONTRACTOR to COUNTY.

***a. Breaches***

In addition to or in lieu of prosecuting violations of those provisions as misdemeanors, infractions, or otherwise in the manner provided under Applicable Law, COUNTY may enforce those provisions in the same manner as it may enforce CONTRACTOR's other contractual obligations under this CONTRACT, including specific performance and as Breaches subject to cure in accordance with Part 3A of Exhibit 5. However, COUNTY has no obligation to enforce any Applicable Law.

***b. Violation***

Violation of Applicable Law is a Contractor Default subject to contest as provided in Part 3B4 of Exhibit 5.

**5. COUNTY's Protection of Public Safety, Health, and Welfare**

CONTRACTOR acknowledges that COUNTY is authorized to make all necessary and reasonable rules and regulations regarding all aspects of MSW Management Services to protect the public's health, safety, and welfare.

No provision in this CONTRACT is deemed to limit the power of COUNTY to regulate CONTRACTOR or to take any action as COUNTY deems appropriate or necessary in Director's sole and absolute discretion, under COUNTY's police power, including to protect the public's health, safety, and welfare.

**6. Compliance with Applicable Law of COUNTY**

CONTRACTOR shall comply with Applicable Law of COUNTY subject to possible adjustments in the Service Rates in the event of Changes in Law in accordance with items in Exhibit 7.

**B. COUNTY Child Support Compliance Program**

As required by COUNTY's Child Support Compliance Program (County Code Chapter 2.200), CONTRACTOR shall fully comply with employment and wage reporting requirements under the Federal Social Security Act (42 U.S.C. Section 653(a) and California Unemployment Insurance Code Section 1088.5. CONTRACTOR shall implement lawfully served wage and earnings withholding orders or COUNTY Child Support Services Department Notices of wage earnings assignment for child, family, or spousal support issued in accordance with California Code of Civil Procedure Section 706.031 and California Family Code Section 5246(b).

**C. County Defaulted Property Tax Reduction Program**

CONTRACTOR acknowledges that COUNTY has established a goal of ensuring that all individuals and businesses that benefit financially from COUNTY through contract are current in paying their property tax obligations (secured and unsecured roll) to mitigate the economic burden otherwise imposed upon COUNTY and its taxpayers.

Unless CONTRACTOR qualifies for an exemption or exclusion, CONTRACTOR warrants and certifies to the best of its knowledge under Attachment 5-9H, that as of the Execution Date it complies with County Code Chapter 2.206. Unless CONTRACTOR qualifies for an exemption or exclusion, CONTRACTOR shall comply with County Code Chapter 2.206.

## PART 8 - LABOR-RELATED PROVISIONS REQUIRED IN COUNTY CONTRACTS

### A. Labor Code

CONTRACTOR and its agents and employees are bound by and shall comply with all applicable provisions of the California Labor Code as well as all other Applicable Laws related to labor. By and through its execution of this CONTRACT, CONTRACTOR represents and warrants that it is aware of and understands the provisions of California Labor Code Section 3700, which requires every employer to be insured against liability of Workers' Compensation or to undertake self-insurance in accordance with those provisions before commencing the performance of work under this CONTRACT and agrees to fully comply with those provisions.

### B. Notices to Employees

#### 1. Regarding the Federal Earned Income Credit

CONTRACTOR shall notify its employees and shall require each Subcontractor performing Contract Services to notify its employees, that they may be eligible for the Federal Earned Income Credit under the Federal income tax laws. The Notice must be provided in accordance with the requirements set forth in Internal Revenue Service Notice 1015 that CONTRACTOR has attached as Contractor Documentation.

#### 2. Regarding Safely Surrendered Baby Law

CONTRACTOR acknowledges that COUNTY places a high-priority on the implementation of the Safely Surrendered Baby Law (SB 1368).

##### *a. Fact Sheet*

CONTRACTOR shall notify and provide to its employees and shall require each Subcontractor performing Contract Services to notify and provide to Subcontractors' employees a fact sheet regarding the Safely Surrendered Baby Law, its implementation in COUNTY, and where and how to safely surrender a baby. CONTRACTOR shall print and make available in every facility where its employees are present, including Offices and operation yards, the fact sheet that is available at [www.babysafela.org](http://www.babysafela.org).

##### *b. Poster*

CONTRACTOR understands that it is COUNTY's policy to encourage all COUNTY contractors to voluntarily post COUNTY's "Safely Surrendered Baby Law" poster in a prominent position at CONTRACTOR's place of business. CONTRACTOR shall also

encourage its Subcontractors to post this poster in a prominent position in the Subcontractors' place of business. COUNTY's Department of Children and Family Services will supply CONTRACTOR with the poster to be used.

**3. Regarding Child Support**

CONTRACTOR acknowledges that COUNTY places a high priority on the enforcement of child support laws and the apprehension of child support evaders. CONTRACTOR further acknowledges that it is COUNTY's policy to encourage all COUNTY contractors to voluntarily post COUNTY's "L.A.'s Most Wanted: Delinquent Parents List" supplied by COUNTY in a prominent position at their place of business.

**4. Time Off for Voting**

CONTRACTOR shall notify its employees and shall require each Subcontractor to notify and provide to its employees, information regarding the time off for voting law (Elections Code, Section 14000). Not less than ten days before every Statewide election, every CONTRACTOR and Subcontractors shall keep posted conspicuously at the place of work, if practicable, or elsewhere where it can be seen as employees come or go to their place of work, a Notice setting forth the provisions of Section 14000.

**C. Prohibition Against Use of Child Labor**

**1. Compliance with International Labor Organization Convention Concerning Minimum Age for Employment**

CONTRACTOR shall not knowingly sell or supply to COUNTY or Customers and Occupants any products, goods, supplies, or other personal property manufactured in violation of child labor standards set by the International Labor Organization through its 1973 Convention Concerning Minimum Age for Employment (the "Convention Concerning Minimum Age for Employment"). If CONTRACTOR discovers that any products, goods, supplies, or other personal property sold or supplied by CONTRACTOR to COUNTY or any Customer are produced in violation of that Convention, CONTRACTOR shall immediately provide an alternative source of supply that complies with that Convention.

**2. Provide COUNTY with Records**

At COUNTY's request, CONTRACTOR shall provide documentation satisfactory to COUNTY evidencing the country or countries of origin of any products, goods, supplies, or other personal property CONTRACTOR sells or supplies to COUNTY or any Customer or Occupant relating to Contract Services.

**3. Provide COUNTY with Manufacturers' Certification**

At COUNTY's request, CONTRACTOR shall provide to COUNTY the manufacturer's certification of compliance with the Convention Concerning Minimum Age for Employment or other all-international child labor conventions.

**D. Nondiscrimination**

**1. Employees**

CONTRACTOR and its Affiliates shall employ qualified applicants and treat employees equally without regard to or because of race, color, national origin, ancestry, religion sex, age, physical or mental disability, marital status, or political affiliation and in compliance with all State of California and Federal antidiscrimination laws, including in employment, upgrading, demotion, transfer, recruitment, recruitment advertising, layoff, termination, Service Rates of pay, other forms of compensation, and selection of training (including apprenticeship).

**2. Subcontractors, Proposers/Bidders, and Vendors**

CONTRACTOR shall deal with its Subcontractors, proposers/bidders, and vendors without regard to or because of race, color, national origin, ancestry, religion, sex, age, physical or mental disability, marital status, or political affiliation.

**3. Certification**

CONTRACTOR shall comply with the provisions of CONTRACTOR's EEO Certification (Form PW-7), attached as Contractor Documentation.

**4. Inspection of Records**

At COUNTY's request, CONTRACTOR shall Promptly allow COUNTY and its auditors or reviewer access to CONTRACTOR's employment Records at CONTRACTOR's Office during Contractor Office Hours to verify compliance with the provisions of Part 8D4 of Exhibit 5.

**5. Remedies for Discrimination**

If COUNTY finds that CONTRACTOR has violated any provisions of this subsection D, that violation constitutes a Contractor Default. While COUNTY reserves the right to determine independently that the antidiscrimination provisions of this subsection D have been violated, in addition, a determination by the California Fair Employment Practices

Commission or the Federal Equal Employment Opportunity Commission that CONTRACTOR has violated State of California or Federal antidiscrimination laws will constitute a finding by COUNTY that CONTRACTOR has violated the antidiscrimination provisions of Part 8D of Exhibit 5.

## **E. Safety**

### **1. Services Safety Official**

CONTRACTOR shall designate in Contractor Documentation in Exhibit 17 a Services Safety Official who shall be thoroughly familiar with CONTRACTOR's Injury and Illness Prevention Program (IIPP) and Code of Safe Practices (CSP). CONTRACTOR shall ensure that the Services Safety Official is available always Contract Services are provided to abate any potential safety hazards. CONTRACTOR shall give the Services Safety Official the authority and responsibility to cease performing any service if necessary to abate any potential safety hazard. If CONTRACTOR fails to designate or make available the Services Safety Official, COUNTY may direct CONTRACTOR to cease providing Contract Services at no cost to COUNTY until CONTRACTOR complies with this Section.

### **2. Safety Responsibilities**

CONTRACTOR is responsible for the safety of equipment, material, and personnel under CONTRACTOR's control or authority during performance of Contract Services. CONTRACTOR is solely responsible for ensuring that all work performed under this CONTRACT is performed in strict compliance with all Applicable Laws with respect to occupational safety regulations. CONTRACTOR shall provide at its expense all safeguards, safety devices, protective equipment, and shall take all actions appropriate to providing a safe job environment.

## **F. COUNTY Lobbyists**

CONTRACTOR and each COUNTY lobbyist or COUNTY lobbying firm as defined in County Code Section 2.160.010, retained by CONTRACTOR shall fully comply with County Lobbyist Ordinance.

**ATTACHMENT 5-8G – Authorized Representative of COUNTY’s Director**

Name: Clark Ajwani


Telephone Number: (626) 458-5163

E-mail Address: cajwani@pw.lacounty.gov

Address for Notices by Mail:

Los Angeles County Public Works  
Environmental Programs Division  
P.O. Box 1460  
Alhambra, CA 91802-1460

Director’s Office Hours : 7 a.m. to 5:30 p.m. Monday - Thursday  
Established by Director

Signature: 

Printed Name: Clark Ajwani

Date: 08/17/22

Acknowledged by CONTRACTOR:

Signature: 

Printed Name: Douglas E. Curcuran

Title: Vice President

Date: 09/19/22

## ATTACHMENT 5-8H – CONTRACTOR’s Representations and Warranties

### A. Status

CONTRACTOR is duly organized, validly existing and in good standing under the laws of and is qualified to do business in the State of California with full power and authority to execute and deliver this CONTRACT and to perform its Performance Obligations. This CONTRACT has been duly executed and delivered by CONTRACTOR and constitutes a legal, valid, and binding obligation of CONTRACTOR enforceable against CONTRACTOR in accordance with its terms.

### B. Statements and Information

All information and documentation compiled, drafted, made, or otherwise delivered to COUNTY by or on behalf of CONTRACTOR relating to this CONTRACT, including its procurement, is correct and complete in all material respects as of the Execution Date and at the time originally submitted by CONTRACTOR to COUNTY.

### C. No Conflicts

Neither the execution or delivery by CONTRACTOR of this CONTRACT, the performance by CONTRACTOR of Contract Services, nor the fulfillment by CONTRACTOR of the terms and conditions of this CONTRACT: (1) conflicts with, violates, or results in a breach of any Applicable Law; (2) conflicts with, violates, or results in a breach of any Term or condition of any judgment, order or decree of any court, administrative agency or other governmental authority, or any CONTRACT or instrument to which CONTRACTOR is a Party or by which CONTRACTOR properties or assets are bound, or constitutes a default.

### D. No Approvals Required

CONTRACTOR has obtained and maintains all Permits in full force and effect during the Term. No other approval, authorization, license, Permit, order, or consent of, or declaration, registration, or filing with any governmental or administrative authority, commission, board, agency, or instrumentality is required for the valid execution and delivery of this CONTRACT by CONTRACTOR, except those as have been duly obtained from its governing body, CONTRACTOR shall immediately provide Notice to Director of any Notice of violation, revocation, or suspension of any Permit.

### E. No Litigation

As of the Execution Date, disclose any action, suit, proceeding, or investigation, at law or in equity, before or by any court or governmental authority, commission, board, agency or instrumentality pending or, to the best of CONTRACTOR’s knowledge, threatened, against CONTRACTOR wherein an unfavorable decision, ruling or finding, in any single case or in the aggregate, would materially adversely

affect the performance by CONTRACTOR of its obligations under this CONTRACT or in connection with the transactions contemplated by this CONTRACT, or which, in any way, would adversely affect the validity or enforce ability of this CONTRACT or any other CONTRACT or instrument entered into by CONTRACTOR relating to the transactions contemplated by this CONTRACT.

**F. Due Diligence**

As of the Execution Date, CONTRACTOR has made an independent investigation, examination, and research satisfactory to it of the conditions and circumstances surrounding this CONTRACT and best and proper method of providing Contract Services and labor, equipment, and materials for the volume of Contract Services to be provided. CONTRACTOR agrees that it shall make no claim against COUNTY based on any estimates, statements or interpretations made by any officer, employee, agent, or consultant of COUNTY relating to the procurement of this CONTRACT, which proves to be in any respect erroneous.

**G. Compliance with Applicable Law**

As of the Execution Date, CONTRACTOR has fully complied with all Applicable Law, including (1) law relating to conflicts of interest and County Lobbyist Ordinance, while procuring this CONTRACT, and (2) County Defaulted Property Tax Reduction Program.

**H. Ability to Perform**

CONTRACTOR possesses the business, professional, and technical capabilities to provide Contract Services; and possesses the equipment, facilities, and employee resources required to fully and timely perform Contract Services.

**I. Contingent Fees**

No Person, including a selling agency, has been employed or retained to solicit or secure this CONTRACT upon a CONTRACT or understanding for a commission, percentage, brokerage, or contingent fee, excepting bona fide employees or bona fide established commercial or selling agencies maintained by CONTRACTOR for securing business.

**J. Opportunity to Comment**

CONTRACTOR had the opportunity to submit comments and recommended changes during the procurement process, during meetings convoked by COUNTY with the denominated "Working Group" whose members received copies of the drafts of the form of CONTRACT or during the procurement of this CONTRACT.

**K. Solid Waste Facilities**

1. The Solid Waste Facility or Facilities that CONTRACTOR designates in Contractor Documentation in Exhibit 17 for Disposal is a Disposal facility that is permitted to accept and Process Refuse in accordance with Applicable Law.
2. The facility or facilities that CONTRACTOR designates in Contractor Documentation in Exhibit 17 for delivery of Recyclables is a materials recovery facility that is permitted to accept and Process Recyclables in accordance with Applicable Law.
3. The facility or facilities that CONTRACTOR designates in Contractor Documentation in Exhibit 17 for delivery of Organic Waste is a facility that is permitted to accept and Process Organic Waste in accordance with Applicable Law.

**L. Contractor Documentation**

As of the Execution Date, CONTRACTOR has submitted all Contractor Documentation in accordance with Exhibit 17.

**M. Personnel**

CONTRACTOR fully complies with all Federal and State statutes and regulations regarding employment of aliens and others, and all of its employees performing Contract Services meet the citizenship or alien status requirements set forth in Federal and State statutes and regulations.

## ATTACHMENT 5-9A - Definitions

**Affiliate** means a Person that, directly or indirectly through one or more intermediaries, controls, or is controlled by, or is under common control with CONTRACTOR.

**Annual Report** is described in item A2 of Section 10.

**Applicable Law** means all laws, statutes, rules, regulations, guidelines, Permits, licenses, policies, actions, determinations, orders, or requirements of the United States, State of California, COUNTY (including its County Code together with rules and regulations promulgated there under and COUNTY's Integrated Waste Management Plan), the Local Enforcement Agency, California Highway Patrol, South Coast Air Quality Management District, and other regional or local government authorities, agencies, boards, commissions, courts, or other bodies having applicable jurisdiction, that from time to time apply to or govern Contract Services or the performance of the Parties' respective obligations under this CONTRACT, including those that concern health, safety, fire, mitigation monitoring plans, building codes, and zoning, and further including the following:

- Vehicles:
  - California Health and Safety Code Section 43000 et seq., with respect to air emissions (smog checks);
  - California Vehicle Code Section 27456b, with respect to tires;
  - California Vehicle Code Section 34500 et seq., with respect to documentation through its maintenance log or otherwise of a safety compliance report issued under Division 14.8 of the California Vehicle Code as applicable to each Vehicle, including bi-annual "BIT" inspections conducted by the California Highway Patrol;
  - Rules and regulations promulgated under the California Vehicle Code with respect to Vehicle highway lighting, flashing, and warning lights, clearance lights, and warning flags;
  - Rules and regulations of the California Department of Motor Vehicles with respect to Vehicle registration;
  - Vehicle weight limits;
  - The appropriate class of drivers' licenses issued by the California Department of Motor Vehicles;
  - Control Measure for Diesel Particulate Matter from On-road Heavy-Duty Residential and Commercial Solid Waste Collection Vehicles, 13 CCR 2020 et seq.; and
  - 14 CCR 17341, 17342, 17343 and 17344, with respect to equipment construction, safety, and parking and identification of operating equipment;
- Containers:
  - 14 CCR 17314, with respect to maintenance and placement of Containers; and
  - 14 CCR 17317, with respect to placing identifying name and telephone number on Containers;

- Labor:
  - Drug and alcohol testing;
  - Occupational Safety and Health Act (29 U.S.C. Section 651 et seq.), including the Solid Waste Disposal Facility Criteria promulgated by the U.S. EPA on October 9, 1991 (40 C.F.R., Parts 257 and 258); and California Occupational Safety and Health Act (California Labor Code, Division 5, Parts 1-10, Section 6300 et seq.), and rules and regulations of California Division of Occupational Safety and Health; and
  - Immigration Reform and Control Act of 1986 (PL.99-603);
- Environmental Protection:
  - CERCLA;
  - RCRA;
  - Clean Air Act (42 U.S.C. Section 1351 et seq., 42 U.S.C. Section 7401-7642); and California Clean Air Act (California Health and Safety Code Section 39000 et seq.);
  - California Hazardous Waste Control Act (California Health and Safety Code Section 25100 et seq.);
  - California Hazardous Materials Release Response Plan and Inventory Act (California Health and Safety Code, Division 20, Chapter 6.95, Section 25500 et seq.);
  - Carpenter-Presley-Tanner Hazardous Substance Account Act (California Health and Safety Code Section 25300 et seq.); and
  - Emergency Planning and Community Right to Know Act (42 U.S.C. Section 11001 et seq.); and
- Miscellaneous:
  - County Lobbyist Ordinance;
  - County Defaulted Property Tax Reduction Ordinance.
  - Civil Rights Act of 1964 (Subchapter VI of Chapter 21 of Title 42);
  - AB 939;
  - SB 1383; and
  - AB 1826.

Reference to Applicable Law includes future amendments and supplements to or replacement, restatement, or recodification thereof.

**Assembly Bill (AB) 939** means the California Integrated Waste Management Act of 1989, California Public Resources Code Section 40000 et seq., and regulations thereunder.

**Authorized Exclusive Commercial Franchise Waste Hauler** means a waste hauler that has signed a Commercial Franchise agreement with COUNTY and is currently in good standing.

**Authorized Residential Franchise Waste Hauler** means a waste hauler that has signed a Residential Franchise agreement with COUNTY and is currently in good standing.

**Award Date** means the date County of Los Angeles Board of Supervisors approves the CONTRACT.

**Basic Service Rates** means the monthly charges that CONTRACTOR bills a Customer for providing Collection Services, without additional optional services.

**Best Efforts** mean serious and sizeable efforts that a respectable Person would take in the same (or similar) circumstances, using principles of impartiality of fairness. It will be presumed that the Person intends to meet its obligations in honesty and good faith.

**Bilingual** means in the languages of English and Spanish or other languages that may be required under Article 4 of SB 1383 or other laws.

**Board of Supervisors** means the Board of Supervisors of County of Los Angeles.

**Breach** means CONTRACTOR's failure to fully and timely meet one or more Performance Obligations.

**Bulky Item** means any large item of Solid Waste that will not fit into an empty Container that can be safely lifted by two individuals using a dolly that has been placed at the Set-Out Site for Collection by CONTRACTOR. A Bulky Item includes, but is not limited to the following:

- Discarded furniture (such as chairs, sofas, mattresses, and rugs);
- Large Appliances (such as refrigerators, ranges, washers, dryers, water heaters, dishwashers, and other similar items commonly known as "white goods");
- Up to two tires from passenger cars or pickup trucks;
- Special Recyclable/Reusable Items (such as textiles, wood/lumber and E-waste), as defined in item F1d of Exhibit 3A1.

Bulky Items excludes items such as:

- Large truck tires;
- Unpermitted Waste;
- Construction and Demolition Debris;
- Piles of debris.

**Calendar Year** means the months beginning January 1 and ending December 31.

**Cart** means a wheeled plastic Container provided by CONTRACTOR for storage of Solid Waste pending Collection, which is Collected (semi) by automated Vehicle. Examples include 32, 64, and 96-gallon plastic Containers. Carts are often referred to as barrels. Cart sizes vary depending on the manufacturer, and any reference to Cart sizes in this Agreement are approximations.

**CCR** means California Code of Regulations.

**CERCLA** means the Comprehensive Environmental Response, Compensation, and Liability Act of 1982 (42 U.S.C. Section 9601 et seq.).

**Change in Law** means the occurrence of any event or change in Applicable Law as follows:

- The adoption, promulgation, modification, or change in Applicable Law or in judicial or administrative interpretation thereof occurring after the Execution Date other than laws with respect to taxes based on or measured by net income, or any unincorporated business, payroll, franchise taxes levied by any tax board (other than the Franchise Fees levied by COUNTY) or employment taxes;
- Any order or judgment of any Federal, State, or local court or Regulatory Agency issued after the Execution Date if:
  - That order or judgment is not also the result of the willful misconduct or negligent action or inaction of the Party relying thereon or of any third-Party for whom the Party relying thereon is directly responsible; and
  - The Party relying thereon, unless excused in writing from so doing by the other Party, will make or have made, or will cause or have caused to be made, Reasonable Business Efforts to contest that order or judgment (it being understood that the contesting in good faith of that an order or judgment will not constitute or be construed as a willful misconduct or negligent action of that Party);
- The imposition by a Regulatory Agency of any new or different material conditions about the issuance, renewal, or modification of any Permit after the Execution Date; or
- The failure of a Regulatory Agency to issue or renew, or delay in the issuance or renewal of, or the suspension, interruption, or termination of, any Permit after the Execution Date; if the failure to issue or the suspension or termination of any Permit is not the result of the willful misconduct or negligent action or inaction of the Party relying thereon or any third-Party for whom the Party relying thereon is directly responsible.

**Collection Services** means all Performance Obligations to Collect Solid Waste at County Commercial Franchise Customer Premises as prescribed in Exhibit 3A1.

**Collect, Collection, or Collecting** means Solid Waste pickup(s) made by CONTRACTOR required by and in accordance with this CONTRACT.

**Commencement Date** means the date defined in Item A of Section 2 and is the date Collection Service begins.

**Commercial** means related to a Person or thing that is not Residential or Multifamily.

**Commercial Business** means any commercial enterprise or non-profit organization, whether organized as a sole proprietorship, firm, partnership, corporation, non-profit corporation, limited liability company, limited partnership, or business association. The term Commercial Business includes enterprises such as shopping centers and strip malls that lease space to other Commercial Businesses, as well as the Commercial Businesses that lease such space. The term Commercial Business does not include a Residence but

does include a commercial enterprise or non-profit organization that is operated from within a Residence.

**Commercial Edible Food Generators** includes Tier One Commercial Edible Food Generators and Tier Two Commercial Edible Food Generators, or as otherwise defined in 14 CCR Section 18982(a)(7). For the purposes of this definition, Food Recovery Organizations and Food Recovery Services are not Commercial Edible Food Generators, or as otherwise specified by 14 CCR Section 18982(a)(7).

**Compostable Plastics** means plastic materials that meet the ASTM D6400 standard for compostability as described in 14 CCR Section 18984.1(a)(1)(A) or 18984.2(a)(1)(C).

**Compost** means a mixture of decayed or decaying Organic matter (such as leaves and grass) used to amend or fertilize soil.

**Construction and Demolition (C&D) Debris** means material, other than Unpermitted Waste, including hazardous waste, radioactive waste, or medical waste, that is generated by or results from construction or demolition-related activities including, but not limited to: construction, deconstruction, demolition, excavation, land clearing, landscaping, reconstruction, remodeling, renovation, repair, and site clean-up, as defined in County Code 20.87.030. C&D debris includes, but is not limited to: asphalt, concrete, brick, lumber, gypsum wallboard, cardboard and other associated packaging, roofing material, ceramic tile, carpeting, plastic pipe, steel, rock, soil, gravel, tree stumps, and other vegetative matter. In this Contract, C&D debris is not a type of solid waste.

**Container** means any Cart, Dumpster, or Roll-Off used to provide Collection Service. It is a receptacle for Organic Waste, Recyclables, and/or Refuse that is located on the site where such material is generated and is intended for the storage of such material before it is collected, Hauled and/or Managed On-Site. The term Container includes stand-alone receptacles as well as sections of divided receptacles or plastic bags that are used to separate different types of material.

**Container Contaminants** means material that has been deposited into any Container that is not the type of material for which the Container is designated, in contravention of the requirements of an applicable Organic Waste Collection Service.

**CONTRACT** means this CONTRACT, including all exhibits and other attachments, which exhibits and other attachments are incorporated in this CONTRACT by reference.

**Contract Services** means all CONTRACTOR's obligations and Services provided to the under this CONTRACT.

**Contract Year** means each 12-month period commencing on the first day of the month in which CONTRACTOR Collects Solid Waste from any Occupant.

**CONTRACTOR** means the Person executing this CONTRACT and any assignee of CONTRACTOR consented to by COUNTY in accordance with Section 19.

CONTRACTOR includes CONTRACTOR's Subcontractors unless explicitly provided otherwise. References to all CONTRACTOR's actions and Performance Obligations under this CONTRACT include reference to Subcontractors' actions under this CONTRACT, as applicable, without specifying in each instance that CONTRACTOR shall directly take those actions itself, or cause its Subcontractors to take those actions on CONTRACTOR's behalf.

**Contractor Default** is described in Part 3 of Exhibit 5.

**Contractor Documentation** means documentation in Exhibit 17.

**Contractor Manager** means any of the following:

- The authorized representative of CONTRACTOR named in Contractor Documentation in Exhibit 17.

**Contractor Office Hours** means 8:00 a.m. to 5:00 p.m. Monday through Friday, except Holidays.

**Contractor's Related Parties** means CONTRACTOR's partners, officers, directors, agents, employees, Subcontractors, consultants, licensees, invitees, and Affiliates.

**Conversion Technology (CT)** means an array of technologies capable of converting residual Solid Waste into useful products, including fuels, chemicals, and other sources of clean energy.

**COUNTY** means the government entity known as County of Los Angeles.

**County Commercial Franchise Customers** means as specified in item A1 of Exhibit 3A1.

**County Business Day** means any day on which Los Angeles County Public Works is open to do business with the public.

**County Code** means the Los Angeles County Code.

**County Defaulted Property Tax Reduction Program** or **County Defaulted Property Tax Reduction Ordinance** means County Code Chapter 2.206.

**COUNTY Lobbyist Ordinance** means County Code Chapter 2.160.

**County's Reimbursement Costs** means Direct Costs of COUNTY plus 35 percent thereof.

**County's Related Parties** means political subdivisions, agencies, entities, or organizations for which the Board of Supervisors is the governing body, their agents, officers, and employees, elected officials, assigns, volunteers, and special districts

(including Garbage Disposal Districts) and each one of them. County's Related Parties are third-Party beneficiaries of provisions in this CONTRACT that reference them.

**CPI** means the Consumer Price Index ("CPI"), for Trash and Garbage Collection (CUUR0000SEHG02), U.S. City average, published by the United States Department of Labor, Bureau of Labor Statistics at <https://beta.bls.gov/dataViewer/view/timeseries/CUUR0000SEHG02>

**Criminal Activity** means any of the following:

- Fraud or criminal felony offenses relating to obtaining, attempting to obtain, procuring, or performing a public or private CONTRACT related to Recyclables, Green Waste or MSW Management Services of any kind (including Collection, hauling, Transfer, Processing, Composting, or Disposal), including this CONTRACT;
- Bribery or attempting to bribe a public officer or employee of a local, State, or Federal agency;
- Embezzlement, extortion, racketeering, false claims, false statements, forgery, falsification or destruction of Records, obstruction of justice, knowingly receiving stolen property, theft, or misprision (failure to disclose) of a felony;
- Unlawful Disposal of hazardous, designated, or other waste; or
- Violation of securities laws or antitrust laws, including laws relating to price-fixing, bid rigging and sales and market allocation, and of unfair and anticompetitive trade practice laws, including with respect to inflation of Solid Waste Collection, hauling or Disposal fees.

**Customer** means a Person who pays for Collection Services provided by CONTRACTOR.

**Customer Bill of Rights** means the Customer Bill of Rights included in Contractor Documentation in Exhibit 17.

**Customer Subscription Order** means Customer Subscription Order Form included in Contractor Documentation in Exhibit 17.

**Customer Extra Services Fees** means the amounts listed as "Extra Services Fees" found in Attachment 7-2 of Exhibit 7.

**Customer Service Rates** means the amount that CONTRACTOR bills Customers for providing Collection Services.

**Customer Service Rates Schedule** is found in Attachment 7-2 of Exhibit 7.

**Day** means calendar day, whether capitalized or lower case.

**Debarment** or **Debar** has the meaning assigned in County Code Section 2.202.020.

**Direct Costs** means the sum of the following but excludes profit or return on investment:

- Payroll costs directly related to the performance, management, or supervision of any obligation under this CONTRACT, or exercise of any right, comprised of compensation and fringe benefits, including vacation, sick leave, Holidays, retirement, Worker's Compensation insurance, Federal and State unemployment taxes and all medical and health insurance benefits, plus;
- The costs of materials, services, direct rental costs, and supplies, plus;
- Travel and subsistence costs, plus;
- The reasonable costs of any payments to Subcontractors (with respect to CONTRACTOR) or contractors (with respect to COUNTY) or third Parties necessary to and about Performance Obligations, plus;
- Any other cost or expense which is directly or normally associated with the task performed; which is substantiated by:
  - A certificate signed by the principal financial officer of CONTRACTOR or the authorized representative of COUNTY setting forth the amount of that cost and the reason that cost is properly chargeable to COUNTY or CONTRACTOR and stating that the cost is a competitive price, if there are competitive prices, secured in an arm's length transaction for the service or materials supplied; and
  - If COUNTY or CONTRACTOR requests additional backup documentation as may be available to reasonably substantiate any Direct Costs, including invoices from suppliers, Subcontractors, and contractors.

**Director** means COUNTY Director of Public Works or his or her authorized representative, including the authorized representative named in Attachment 5-8G.

**Director's Office Hours** means hours that Director is open to do business as indicated in Attachment 5-8G.

**Disabled** means Occupants who suffer from a disability as evidenced by a letter from their medical physician.

**Disposal** or **Dispose** means Disposal, as defined in California Public Resources Code Section 40192, at a Solid Waste Facility of Refuse that CONTRACTOR has Collected.

**District** means Garbage Disposal District.

**Diversion** or **Divert** means activities that reduce or eliminate the amount of Solid Waste from Disposal for the purposes of Division 13 of the California Public Resources Code, including Article 1 (commencing with Section 41780).

**Diversion Goal** means the current State law requirement of 50 percent, the State goal of 75 percent Diversion by 2025, and future COUNTY goals including the Roadmap to a Sustainable Waste Management Future adopted by the Board of Supervisors on April 22, 2014. The Roadmap goals are 80 percent Diversion from landfills by 2025, 90 percent Diversion from landfills by 2035, and 95 percent or more Diversion from landfills by 2045,

as calculated by Director using Director's methodology. State and COUNTY goals are subject to change.

**Dumpster** means a container for storage of Solid Waste that is usually Collected with front end loading Vehicles, such as those having a 1- to 8-cubic yard capacity, commonly referred to as a Dumpster. Dumpsters are also often referred to as bins.

**Edible Food** has the meaning set forth in Title 14, section 18982(a)(18) of the California Code of Regulations and means food that is appropriate for human consumption and that meets the food safety requirements of the California Retail Food Code. For the purposes of this Chapter, Edible Food is not Solid Waste if it is Recovered and not discarded.

**Elderly** means a Person age 62 or older as evidenced by a driver's license or other document issued by a governmental entity.

**E-waste** means waste that is powered by batteries or electricity, such as computers, telephones, stereo equipment, DVD players/recorders, mp3 players, televisions, and calculators.

**Execution Date** means the date this CONTRACT is signed by both COUNTY and CONTRACTOR.

**Expiration Date** means the date this CONTRACT expires as provided in accordance with item A of Section 2.

**Fiscal Year** means the 12-month period beginning July 1st and ending the following June 30th.

**Franchise Fee** means the fee described in item D of Section 1.

**Garbage Disposal District** means a district created under County Code Chapter 20.90 and referred to as COUNTY in this CONTRACT.

**Goods or Services** means goods or services used in providing Contract Services, including labor; leases; subleases; equipment; supplies; capital; insurance, bonds, or other performance security if the insurer, surety, or other provider is an Affiliate or a captive of CONTRACTOR or any Affiliate; and legal, risk management, general, and administrative services.

**Green Waste** means Solid Waste comprised of leaves, grass clippings, brush, branches, nonhazardous wood waste, and other forms of Organic matter generated from landscapes and gardens and separated from other forms of Solid Waste, including Christmas Trees and bushes, but excluding:

- Stumps or branches exceeding four inches in diameter or four feet in length;
- Yucca or palm fronds, unless CONTRACTOR can Divert those excluded materials in non-Composting processes; and

- Other Director-approved items listed in the Terms and Conditions.

**Gross Receipts** means fees, charges, and other compensation that CONTRACTOR or Contractor's Related Parties receive directly or indirectly from Customers and Occupants about Collection Services before any deduction for costs or expenses such as the Franchise Fee. Gross Receipts does not mean fees, charges, and other compensation that CONTRACTOR or Contractor's Related Parties receive about the sale of Recyclables.

**High Diversion Organic Waste Processing Facility** means a High Diversion Organic Waste Processing Facility as defined in 14 CCR Section 18982(a)(33). Per SB 1383 Regulations (14 CCR Section 18982(a)(33)), the High Diversion Processing facility is a facility that is in compliance with the reporting requirements of 14 CCR Section 18815.5(d) and meets or exceeds an annual average mixed waste organic content recovery rate of 50 percent (50%) between January 1, 2022 and December 31, 2024, and 75 percent (75%) after January 1, 2025 as calculated pursuant to 14 CCR Section 18815.5(e) for Organic Waste received from the Mixed Waste.

**Holidays** means January 1, Memorial Day, 4th of July, Labor Day, Thanksgiving, and December 25 and any other Holidays designated by COUNTY in Notice to CONTRACTOR.

**HOA** means Homeowner Association.

**Including** or **Include** or variations thereof, when used in this CONTRACT, means "including without limitation," "including, but not limited to," and "including, at a minimum."

**Indemnities** or **Indemnification** means all defenses, Indemnities, and releases under this CONTRACT, including under Part 2A of Exhibit 5 (generally), and with respect to the Immigration Reform and Control Act and Cal/OSHA (specifically).

**Liabilities** mean any of the following:

- Liabilities;
- Lawsuits;
- Claims;
- Complaints;
- Cause of actions;
- Citations;
- Investigations;
- Judgments;
- Demands;
- Cleanup orders;
- Damages (whether in contract or tort, including:
  - Personal injury to or death of, at any time, CONTRACTOR's employees, Subcontractors, COUNTY employees or third Parties; and

- Property damage of CONTRACTOR, Subcontractors, COUNTY employees or third Parties);
- Costs and expenses, (including all costs and expenses of litigation, mediation or arbitration, attorneys' fees, whether COUNTY's or CONTRACTOR's staff attorneys or outside attorneys, and court costs);
- Losses;
- Fines;
- Penalties; and
- Other detriments of every nature and description whatsoever, whether under State of California or Federal law.

**Liquidated Damages** means the amounts due by CONTRACTOR for failure to meet specific quantifiable standards of performance as described in Exhibit 12-D2 Liquidated Damages.

**Local Enforcement Agency** means the enforcement agency defined in County Code Section 20.56.030.

**Management of Organic Waste On-Site or "Manage On-Site"** Management of Organic Waste On-Site, or Manage On-Site when used in reference to Organic Waste, means to conduct an operation that converts Organic Waste into a useful product, on the same property or site where the Organic Waste is generated.

**Manure** means Solid Waste comprised of horse dung or excrement and may include straw or other absorbent.

**Maximum Rate Adjustment** is described in Section A3 of Exhibit 7.

**Micro-Hauler** means a Hauler that collects Organic Waste from Organic Waste generators, in limited quantities as determined by the Director, and transports such Organic Waste to a Community Composting facility. A Micro-Hauler must enter into a contract or Franchise with the County in order to be authorized to collect Organic Waste from Organic Waste Generators.

Micro-Haulers are not to provide Organic service to accounts with large Organic service levels. For the purposes of this section, a large Organic service level is equal to or more than one 64-gallon Container Collected weekly. Micro-haulers are not to exceed Collection threshold of 5 tons of Organic Waste per month per Service Area.

**Mixed Waste** means any type of Solid Waste that contains Organic Waste material must be transported to a High Diversion Organic Waste Processing Facility. If the Solid Waste only contains Recyclables and no Organic Waste, then it shall be transported to a materials recovery facility that recovers Recyclable materials that is mixed with Refuse.

**Minimum Default Collection Service** includes a minimum base rate for the level of service for Refuse which is agreed upon by the Customer and CONTRACTOR and shall be charged accordingly to the rates set forth in Exhibit 7, Attachment 7-2 (Service Rates).

The Refuse rate will automatically include a subscription of a 64-gallon Cart of weekly Organic Waste Collection and a 96-gallon Cart of weekly Recyclables Collection Service per Customer, both at no additional charge unless the Customer requires service beyond the minimum.

**Mulch** means Organic materials commonly used for Mulch including wood chips, ground up landscape trimmings, shredded bark, coarse Compost material, and straw.

**Multifamily** means Person or thing related to (1) dwellings with five or more attached dwelling units (such as apartments), each with separate cooking and bathing facilities, (2) townhouses, and (3) condominiums, whether attached or detached.

**Multifamily Premises** means Premises containing a Multifamily building.

**Municipal Solid Waste (MSW) Management Services** means any of the following:

- Collection, transportation, storage, Transfer, or Processing of:
  - Solid Waste; or
  - Unpermitted Waste that is Collected as part of a Collection program for Bulky Items, and E-waste described in Exhibit 3A1 and handled in accordance with Applicable Law (such as tires more than load limits, and certain E-waste); or
- Arranging for Disposal of that Solid Waste or Unpermitted Waste.

**Non-Collection Notice** means the Notice in the form included in Contractor Documentation in Exhibit 17 in accordance with item A5 of Exhibit 3A1.

**Notice** (when capitalized) means Notice given in accordance with Part 5F of Exhibit 5.

**Occupant** means a Person within the Service Area that occupies a Residential, Multifamily or Commercial Premises and receives services from CONTRACTOR.

**Office** means CONTRACTOR's offices required by item A of Section 6 to be identified in Contractor Documentation in Exhibit 17.

**Organic Waste (or Organics)** means Solid Waste that contains material originating from living organisms and their metabolic waste products, all in accordance with 14 CCR 18982(a)(46) but excluding Unpermitted Waste.

Organic Waste include:

- Green Waste,
- Food Waste,
- Manure,
- Biosolids, digestate, and sludges
- Clean, untreated wood and lumber

Organic Waste are presumed to be source-separated *unless* they are explicitly described as commingled. “Organic Waste” is synonymous with both of the following:

- “Source Separated Organic Waste” in 14 CCR 18982(a)(69), and
- Recyclables that may be allowed to be collected in the green Container such as paper, cardboard, textiles, carpet, lumber, and wood.

**Organic Waste Collection Service** means a service for the Collection of Organic Waste by an Authorized Hauler, other than a Micro Hauler, that complies with the requirements of a three-Container Collection Service described in Title 14, Section 18984.1 of the California Code of Regulations, a two-Container Collection Service described in Title 14, Section 18984.2 of the California Code of Regulations, or a single Container service as described in accordance with Title 14, section 18984.3 of the California Code of Regulations.

**Organic Waste Processing Facility** means:

1. A facility, operation or activity described in Title 14, Section 18983.1(b) of the California Code of Regulations, that Recovers or utilizes Organic Waste in a beneficial manner that does not constitute landfill disposal, including:
  - a. A High Diversion Organic Waste Processing Facility;
  - b. A recycling center as defined in Title 14 of the California Code of Regulations, Section 17402.5(d) or that is listed in Title 14 of the California Code of Regulations, Section 17402.5(c);
  - c. A compostable material handling operation or facility as defined in Title 14 of the California Code of Regulations, Section 17852(a)(12), small composting activity that would otherwise be excluded from that definition by Title 14 of the California Code of Regulations, Section 17855(a)(4), or Community Composting;
  - d. An in-vessel digestion operation or facility as listed in Title 14 of the California Code of Regulations, Section 17896.5 or activities that would otherwise not be subject to the in-vessel digestion requirements pursuant to Title 14 of the California Code of Regulations, Section 17896.6;
  - e. Biomass conversion operation or facility as defined in California Public Resources Code Section 40106;
  - f. An operation that uses Organic Waste as soil amendment for erosion control, revegetation, slope stabilization, or landscaping at a landfill when the material is used in a manner that complies with requirements set forth in Title 14 of the California Code of Regulations, Section 18983.1(b)(5);
  - g. An operation that uses Organic Waste as land application, and that complies with the requirements set forth in Title 14 of the California Code of Regulations, Section 18983.1(b)(6);

- h. An operation that uses Organic Waste as animal feed in accordance with Title 14 of the California Code of Regulations, Section 18983.1(b)(7); and
  - i. Other operations or facilities with processes that process or utilize Organic Waste in a manner that constitutes the reduction of landfill disposal, as determined by CalRecycle in accordance with Title 14, Section 18983.2 of the California Code of Regulations.
2. A Transfer/processing Facility that Recovers Organic Waste for eventual delivery to a facility described in subsection (GG)(1) of County Code, Chapter 20.91-Mandatory Organic Waste Disposal Reduction Ordinance, as long as the Organic Waste has been Source Separated in accordance with Title 14, Sections 18984.1 or 18984.2 of the California Code of Regulations and is not required to be taken to a High Diversion Organic Waste Processing Facility.

**Party or Parties** means COUNTY and CONTRACTOR, individually and together, respectively.

**Performance Obligations** means every obligation and liability of CONTRACTOR under this CONTRACT.

**Permit** means any Federal, State, County, other local, and any other governmental unit Permit, order, license, approval, authorization, consent, or entitlement of whatever kind and however described that Applicable Law requires to be obtained or maintained with respect to the satisfaction of Performance Obligations, as renewed or amended from time to time, including the waste collector Permit issued by the Los Angeles County Department of Public Health.

**Person** means any individual, firm, association, organization, partnership, corporation, trust, joint venture, State, County, municipality, special purpose district, the United States or any other entity.

**Position of Influence** means a position of authority or responsibility to directly or indirectly administer, manage, direct, supervise or oversee the Contract Services or this CONTRACT, including the following: (1) serving as director of the board of directors of CONTRACTOR or an Affiliate, (2) serving as an officer of CONTRACTOR or an Affiliate, (3) reviewing or negotiating CONTRACTOR's contracts (including this CONTRACT), (4) providing in-house legal services, and (5) providing insurance or other performance security if the provider is an Affiliate or is a captive of CONTRACTOR or an Affiliate; but excluding the following: (1) monitoring CONTRACTOR's performance, (2) supervising CONTRACTOR's finance and capital budget decisions, and (3) articulating general policies and procedures not related to a Criminal Activity.

**Premises** means a tract of land located in the Service Area which is safely accessible by Vehicles.

**Processing or Process** means the controlled separation, recovery, volume reduction, conversion, or Recycling of Solid Waste including, but not limited to, organized, manual, automated, or mechanical sorting, the use of vehicles for spreading of waste for the purpose of recovery, and/or includes the use of conveyor belts, sorting lines, or volume reduction equipment, as defined in 14 CCR Section 17402(a)(20).

**Prompt or Promptly** means as soon as practicable, but in no event more than two days unless otherwise agreed by Director, Customer, or Occupant.

**Property Owner** means the owner of real property, as defined in 14 CCR Section 18982(a)(57).

**Public Right-of-Way or Right-of-Way** includes all the following:

- all land and improvements on that land between the outer edge of a sidewalk (nearest to a private lot) on one side of the street and the outer edge of the sidewalk (nearest to a private lot) on the opposite side of the street, including:
  - sidewalks,
  - and between a sidewalk and street, and
  - median strips in the center of streets.
- Public streets;
- Public alleys, including land wall-to-wall and fence-to-fence, and
- Any other land described by COUNTY to CONTRACTOR.

**Quarterly Report** is described in item A1 of Section 10.

**Rate Adjustments** and **Rate Adjustment Example** are both described in Exhibit 7 and Attachment 7-1 Rate Adjustment Example.

**RCRA** means the Resource Conservation and Recovery Act (42 U.S.C. Section 6901 et seq.).

**Reasonable** or **Reasonable Business Efforts** means practical actions a sensible person would do in the same (or similar) circumstances using sound judgment and principles of fairness. It will be presumed that the Person intends to meet its obligations in honesty and good faith. It does not mean pursuing every possible action.

**Records** means documentation relating to Contract Services and other Performance Obligations, including ledgers, books of account, invoices, vouchers, canceled checks, logs, correspondence, computations, files, plans, correspondence, Reports, drawings, designs (other than those respecting facilities or facility operations not involving Collection), data and photographs prepared by or possessed by CONTRACTOR, including the following:

- Customer and Occupant Terms and Conditions and Collection Services information (including Customers and Occupants' names and addresses), billing Records, call logs, route maps, schedules, and correspondence with Customers and Occupants;

- Weight tickets, invoices, bills of lading, and receipts from Solid Waste Facilities for types and amounts of Solid Waste that CONTRACTOR Collects, transports, and delivers to those Solid Waste Facilities;
- Records for AB 939 and other laws, including documentation from Recyclables and Green Waste transporters, shippers, brokers, beneficiaries, remanufacturers, and purchasers or other users of Recyclables and Green Waste; any Reports on Processing of Recyclables or Green Waste residual that Solid Waste Facilities may make to the CalRecycle;
- Vehicle maintenance, driver Permits and driver testing Records;
- Gross revenues and receipts, including Gross Receipts;
- the Franchise Fees paid to COUNTY; and
- Records that may be relevant in the event of an action under CERCLA or similar claims.

**Recyclables** means Solid Waste that is non-putrescible and that can be Recycled, excluding Unpermitted Waste.

Recyclables includes:

- Bottles, cans, metals, plastics, and glass,
- Paper products,
- Printing and writing paper,

Additional (or deleted) items that Director directs after Notice to CONTRACTOR, without adjustment of Service Rates unless the modification requires Collection Services at the Set-Out Sites separate and distinct from previously Collected Recyclables, subject to item E2 of Exhibit 3A1.

Recyclables are presumed to be Source Separated *unless* they are explicitly described as commingled. Recyclables are synonymous with both of the following:

- "Non-Organic Recyclables" as defined in 14 CCR 18982(a)(43), and 14CCR 17402(a)(26.7),
- Source Separated Recyclables discarded in blue Containers.
- Organic Waste allowed to be Collected in the blue Containers such as: paper, textiles, lumber, carpet and wood.

**Recycle or Recycling** means the Process of Collecting, sorting, cleansing, treating, and reconstituting materials (including Recyclables and Organic Waste) that would otherwise become Solid Waste and returning them to the economic mainstream in the form of raw material for new, reused, or reconstituted products that meet the quality Standards necessary to be used in the market place. Recycling does not include transformation, as defined in California Public Resources Code Section 40201.

**Refuse** means Solid Waste that CONTRACTOR does not Divert.

**Regulatory Agency** means any Federal, State or local governmental agency that regulates Collection and transportation of Solid Waste (including California Department of Transportation, California Department of Motor Vehicles, EDD, U.S. Immigration and Naturalization Services, or other health and safety department thereof; COUNTY; and Local Enforcement Agency applicable to Contract Services).

**Report** means Quarterly Report, Annual Report and any AB 939, SB1383, or other report CONTRACTOR is required to submit in accordance with this CONTRACT and must be satisfactory to Director.

**Residential** means Person or thing related to detached, single-family homes or duplexes, other than condominiums or townhouses. Residential also includes multifamily Premises of 4 Units or less.

**Residential Premises** means Premises containing a Residential building, such as a detached, single-family home or a duplex.

**RNG or Renewable Natural Gas** means gas derived from Organic Waste that has been diverted from a Landfill and Processed at an in-vessel digestion facility that is permitted or otherwise authorized by 14 CCR to recover Organic Waste, as defined in 14 CCR Section 18982(a)(62).

**Roll-offs** "roll-off box" means any open-topped rectangular Container for storage, Collection, and transport of Solid Waste that are rolled on and off flatbed Collection Vehicles via winches or reeving cylinders (hooks), sometimes referred to as debris boxes.

**Scout Service** means using a small truck that can retrieve Containers from hard-to-reach places, such as a narrow street or small enclosures, and are pulled out to an accessible area for the automated Collection Vehicles to service it. Once the Container is emptied by the automated Collection Vehicle, the Container is returned back to its Set-Out Site location.

**Self-Haul or Self-Hauler** means: (1) for a Person to transport Recyclables, Organic Waste, or Refuse that such Person has generated, or that has been generated on property owned or occupied by such Person, to another location, or to a separate destination owned and operated by such Person, without contracting with or utilizing a third-party; and (2) for a Person to remove Refuse, Organic Waste, or Recyclables generated as a result of gardening, landscaping or contracting services performed by such Person for a third party, when such removal of material is ancillary to the gardening, landscaping or contracting services, without subcontracting for services or equipment.

**Senate Bill (SB) 1383** means Senate Bill 1383 of 2016 approved by the Governor on September 19, 2016, which added Sections 39730.5, 39730.6, 39730.7, and 39730.8 to the Health and Safety Code, and added Chapter 13.1 (commencing with Section 42652) to Part 3 of Division 30 of the Public Resources Code, establishing methane emissions reduction targets in a statewide effort to reduce emissions of short-lived climate pollutants as amended, supplemented, superseded, and replaced from time to time.

**Senate Bill (SB) 1383 Regulations or SB 1383 Regulatory** refers to the Short-Lived Climate Pollutants (SLCP): Organic Waste Reductions regulations developed by CalRecycle and adopted in 2020 that created Chapter 12 of 14 CCR, Division 7 and amended portions of regulations of 14 CCR and 27 CCR.

**Service Area** means the area mentioned in the title of this CONTRACT, as described in item A1 of Section 16.

**Service Assets** means all property of CONTRACTOR used directly or indirectly in performing Contract Services, including Vehicles, Containers, maintenance equipment and facilities, and administrative equipment and software, both tangible and intangible (such as facility leases or equipment installment purchase contracts).

**Service Day** means Collection Services for Commercial Customers is only permitted Monday through Saturday, except following a Holiday. For Residential Customers, Collection Services is permitted any day Monday through Friday, excluding Holidays.

**Service Rates** means Customer Service Rates as listed in Attachments 7-2 of Exhibit 7

**Service Rates Schedule** means all the rates listed in Attachments 7-2 of Exhibit 7.

**Service Specifications** means Performance Obligations prescribed in Exhibit 3A1.

**Service Standards** means each obligation of CONTRACTOR prescribed in Section 4.

**Set-Out Site** means the location where the Solid Waste is temporarily placed for Collection as mutually agreed upon by CONTRACTOR and Occupant.

**Sharps** means any item having corners, edges, or projections capable of cutting or piercing the skin to deliver injections or for medical purposes, such as needles (hypodermic, pen or intravenous), needles with syringes, needles from vacutainers, needles with attached tubing, and lancets.

**Sharps Containers** means Container approved by COUNTY for discard of Sharps.

**Solid Waste** means Solid Waste as defined in California Public Resources Code Section 40191, excludes Unpermitted Waste but includes all the following:

- Recyclables,
- Refuse,
- E-waste,
- Organic Waste (including green and food waste),
- Manure

**Solid Waste Facility** means the facility as defined in California Public Resources Code Section 40194 (and any other types of facilities named by Director) and designated by CONTRACTOR in Contractor Documentation in Exhibit 17.

**Source Separated** means to separate different types of Solid Waste such as Organic Waste and Recyclables and to place such waste in the correct Container. Source Separation is not required for Customers that utilize a one-Container system in which the combined Solid Waste is transported and delivered to a High Diversion Organic Waste Processing Facility.

**Standards** means the criterion for excellent Solid Waste management established by the Solid Waste Collection industry; which shall be provided in a thorough and professional manner so that all Customers are provided at all times with reliable, courteous and high-quality Solid Waste handling services. To determine what is "professional" COUNTY may consider policies, standards, recommendations and other statements from associations whose members handle Solid Waste, such as the Solid Waste Association of North American (SWANA), the National Waste and Recycling Association, Association of County Engineers.

**Subcontractor** means any Person that provides Goods or Services related to Collection, transportation or storage of Solid Waste or related to Service Assets, including their operation, maintenance, and repair, to or on behalf of CONTRACTOR whether pursuant to any arrangement, formal or informal, written or merely in practice. Subcontractor does not include a Person that provides Goods or Services related to Processing, Diversion, or Disposal, nor the manufacturer that provides equipment.

**Term** means the period beginning on the Execution Date and ending on the Expiration Date and is also defined in item A of Section 2.

**Terms and Conditions** means the CONTRACT details mailed to Customers and Occupants.

**Ton or Tonnage** means a short ton of 2,000 pounds avoirdupois.

**Transfer** is defined in Part 4 of Exhibit 5.

**Uncontrollable Circumstances** means any of the following events:

- Riots, war, or emergency affecting the County and/or the Country declared by the President of the United States, Congress of the United States, the Governor of California, or the Board of Supervisors;
- Sabotage, civil disturbance, insurrection, explosion;
- Natural disasters such as floods, earthquakes, landslides, and fires;
- Pandemic, epidemics, strikes, lockouts, and other labor disturbances; or
- Other catastrophic events that are beyond the reasonable control of CONTRACTOR despite CONTRACTOR's exercise of due diligence, excluding:
  - The financial inability of CONTRACTOR to satisfy its Performance Obligations, or

- Failure of CONTRACTOR to obtain any necessary Permits or the right to use the facilities of any public entity.

**Universal Waste** means hazardous waste that the California Department of Toxic Substances Control considers Universal Waste, including materials listed in 22 CCR 66261.9, such as batteries, thermostats, lamps, cathode ray tubes, computers, telephones, answering machines, radios, stereo equipment, tape players/recorders, phonographs, video cassette players/recorders, compact disc players/recorders, calculators, some appliances, aerosol cans and certain mercury-containing devices.

**Unpermitted Waste** means

- Materials that are not Solid Waste such as Universal Waste, household hazardous waste and other hazardous waste, unauthorized medical waste, radioactive waste;
- Waste tires more than the limitations prescribed in 14 CCR 17355(b) or reduced in volume as required in 14 CCR 17355(A);
- Any other materials that cannot be Disposed of in class II sanitary landfills described in 27 CCR 20250.

**Unpermitted Waste Screening Protocol** means the protocol prescribed in Item A of Section 13 and included in Contractor Documentation in Exhibit 17.

**Vehicle** means any truck used by CONTRACTOR to provide Contract Services.

**Violation of Applicable Law** means any noncompliance with Applicable Law as evidenced by Notice, assessment, or determination of any Regulatory Agency to CONTRACTOR, whether a fine or penalty is included, assessed, levied, or attached.

**Weighted Customer Service Rate Adjustment Percentage** means sum of the adjustments due to changes in the CPI, for Trash and Garbage Collection (CUUR0000SEHG02), U.S. City average, as published by the United States Department of Labor, Bureau of Labor Statistics at <https://beta.bls.gov/dataViewer/view/timeseries/CUUR0000SEHG02>.

## EXHIBIT 7 – Rate Adjustments

### A. Service Rates Schedule

CONTRACTOR shall charge Service Rates (Customer Service Rates) in amounts less than or equal to the Service Rates set forth in the Service Rates Schedule in Attachment 7-2 of this Exhibit.

#### 1. Time, Conditions, Changes

##### a. *Annual Adjustments*

##### (1) Annual CPI Calculation:

Beginning at least 6 months after the Commencement Date, Director will adjust the Service Rates each July 1 based on the percentage change in the average annual published CPI, for Trash and Garbage Collection (CUUR0000SEHG02), U.S. City average, as published by the United States Department of Labor, Bureau of Labor Statistics. The annual change is a comparison of the average monthly rate for the two previous Calendar Years.

A minimum of 6 months must elapse between Commencement Date and July 1 of the current year. The CPI component of the Service Rate will be the percent change, if any, between the following:

- The monthly average CPI during the 12-month period commencing March 1 of the previous year to the last day of February of the current year, and
- The monthly average CPI during the 12-month period commencing March 1 of the prior previous year to the last day of February of the previous year.

For example, a contract that started April 1, 2021, will not be eligible for a Rate Adjustment for CPI on July 1, 2021. On July 1, 2022, the Rate Adjustment would compare March 1, 2021 through February 28, 2022, to March 1, 2020 through February 28, 2021.

The index to be used is the Consumer Price Index for Trash and Garbage Collection (CUUR0000SEHG02), U.S. City average, as published by the United States Department of Labor, Bureau of Labor Statistics at <https://beta.bls.gov/dataViewer/view/timeseries/CUUR0000SEHG02>.

**b. Adjustments at Any Time**

If CONTRACTOR requests Director by Notice or Director Notifies CONTRACTOR at any time, following agreement with CONTRACTOR, the Director may adjust the Service Rates in either of the following events, subject to changes in Refuse Disposal or Organic Waste Diversion in subsection A3, and limitations in A5:

**(1) Changes in Law**

Change in CONTRACTOR's Direct Costs of providing Contract Services due to Changes in Law. Any adjustment in the Service Rate due to a Change in Law by the State is not included in the Maximum Rate Adjustment in subsection 3.

**(2) Changes in Scope of Service**

CONTRACTOR's Direct Costs of providing Contract Services due to changes in Contract Services or Standards.

**(3) Extraordinary Circumstances**

Change in CONTRACTOR's Direct Costs of providing Contract Services due to unforeseeable events.

**c. No Adjustment**

Service Rates will not be adjusted:

- During any of the six possible one-month extensions under item A3 of Section 2.
- If there are any uncured Breaches.
- For any slight increase or decrease in Customers due to inaccuracies in Customer data and Service Area boundaries.

**2. Rounding**

All calculations are rounded to the nearest 1/100<sup>th</sup> decimal place (for example, 10.9656 percent to 10.97 percent, or 10.9637 percent to 10.96). The decimal 5 is rounded up (for example, 10.965 percent to 10.97 percent). Adjustments in Service Rates are rounded to the nearest penny (for example, \$25.34).

**3. Maximum Rate Adjustment**

Adjustments to the Service Rates cannot exceed the percentages in the following table, except for changes due to acts of the State in item A1b(1) of this exhibit:

Contract Period (on July 1)*	Maximum Adjustment**
<b>Years 0 to 0.5</b> (Less than 6 months from Commencement Date to July 1)	0 percent
<b>Years 0.5 to 10</b> (July 1 to the scheduled Termination Date under Section 2)	5 percent
<b>3-Year / Extension #1, if any</b> (July 1 of any first 3-year extension to June 30 on the extended Termination Date)	5 percent
<b>3-Year / Extension #2, if any</b> (July 1 of any 3-year extension to June 30 further extended Termination Date)	5 percent
<b>3-Year / Extension #3, if any</b> (July 1 of any 3-year extension to June 30 further extended Termination Date)	5 percent
<b>Six 1-month extensions, if any</b>	No Change
<b>Any time</b> (Changes in direct costs due to Change in Law by the State)	Actual Direct Costs

- \* Rate Adjustments due to Changes in Laws or Contract Services under subsection A1 above may be implemented at any time during the Term.
- \*\* Any change in Service Rates for direct costs due to Changes in Law promulgated by the State in item A1b(1) of this exhibit are not included in the percentage calculations of the Maximum Cumulative Service Rate Adjustment. They are added to the percentage calculations.

For example, during the first ten years of the CONTRACT, the Service Rate could increase 35 percent plus an additional amount due to an increase of \$4 per Ton on the State-mandated Disposal fee.

**4. Customer 30-Day Notice**

CONTRACTOR shall provide all Customers a minimum of 30-days written Notice of the implementation of changes in any Customer Service Rates.

**5. Adjustment Limitations**

No adjustment will be effective until Notice thereof has been provided by COUNTY to the Board of Supervisors.

Service Rates will be adjusted only if there are no uncured Breaches.

If CONTRACTOR and Director fail to reach an agreement to adjust the Service Rates because of Changes in Law or changes in Contract Services or Standards described below, COUNTY will have the option to not adjust the rate for changes in law, changes in scope of service, or extraordinary circumstances for the upcoming Fiscal Year.

**6. Services Eligible for Adjustment**

*a. Customer Service Rates (CPI)*

*b. Customer Extra Services Fees (CPI)*

**B. Discontinued Indices**

If a price or index is discontinued on the date of adjustment, the last available price or index for the required period (such as Calendar Year or another 12-month period) will be used, or other index as determined by Director.

## ATTACHMENT 7-1 – Rate Adjustment Example

Example assumes the following:

- Contract started 4/1/21
  - First Calendar Year of service is only 9 months
  - Rate adjustment was not eligible 7/1/21
- Rate adjustment being calculated is for 7/1/22

### A. Annual increase or decrease in CPI

**Step 1:** Calculate percentage change in indices.

Table A—Adjustment Due to Change in CPI		
Calculate percent change in CPI, Garbage and Trash Collection (1) (12-month average)	03/01/19-02/29/20 (A)	484.59
	03/01/20-02/28/21 (B)	502.41
	Percent change (C)	3.68%

**Step 2:** Apply percentage change to rates.

Example Categories	Rate	(D) Example Customer Rate (2)	(E) Percentage Change in Index (from Row C above)	(F) Rate Increase or Decrease (Column D x Column E)	(G) Adjusted Rate (Column D + Column F)
Commercial- Refuse 3 CY 1x week		\$90.00	3.68%	\$3.31	\$93.31
Commercial- Organic Waste - 64-Gallon 2x week		\$81.03	3.68%	\$2.98	\$84.01
Pad Lock		\$15.00	3.68%	\$0.55	\$15.55
Multifamily- 1 Container for Trash & Organics 3 CY 1 x week		\$105.00	3.68%	\$3.86	\$108.86

(1) Consumer Price Index Consumer Price Index (CUUR0000SEHG02) for All Urban Consumers, garbage and trash collection – U.S. city average, not seasonally adjusted, as published by the United States Department of Labor, Bureau of Labor Statistics. The CPI component of the Service Rates will be the percent change, if any, between the following:

- The monthly average CPI during the 12-month period commencing March 1 of the previous year to the last day of February of the current year, and
- The monthly average CPI during the 12-month period commencing March 1 of the prior previous year to the last day of February of the previous year.

(2) Example rates listed. Adjustment applies to all rates.

## ATTACHMENT 7-2- SERVICE RATES

- A. Table 1- Commercial Rates
- B. Table 2- Multifamily Rates
- C. Table 3- Residential Rates
- D. Table 4- Single Pass Collection
- E. Table 5- Extra Services Fees to Customer
- F. Table 6- Other Additional Services Rates

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below and the discounted rate for Customers who have a waiver/exemption for Organic Waste Collection Services in the yellow box below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will autocalculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

**Commercial Collection Services (Three-Container)**

Note: The following rates apply to Commercial Customers. The Minimum Default Collection Service rate includes a minimum base rate for Refuse, Organic Waste, and Recyclables Collection Services. The minimum base rate for Refuse includes the equivalent of 64 gallons of weekly Organic Waste and 96 gallons of weekly Recycling Collection Service per Customer, both at no additional charge. Recycling rates shall be no more than half of the Refuse rates and Organic Waste rates shall be no greater than the Refuse rates.

**Disposal Facility Name: Carson Transfer Rate (Per Ton): \$62.44**

**Backup Disposal Facility Name: South Gate Transfer Rate (Per Ton): \$68.73**

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$53.25	50	\$31,950.00
	2	\$88.50		\$0.00
	3	\$141.75		\$0.00
	4	\$195.00		\$0.00
	5	\$248.25		\$0.00
	6	\$301.50		\$0.00
	7	\$390.23		\$0.00
64-Gallon Cart	1	\$53.25	30	\$19,170.00
	2	\$88.50	2	\$2,124.00
	3	\$141.75		\$0.00
	4	\$195		\$0.00
	5	\$248.25		\$0.00
	6	\$301.50		\$0.00
	7	\$390.23		\$0.00
96-Gallon Cart	1	\$56.21	90	\$60,706.80
	2	\$93.42	12	\$13,452.48
	3	\$149.63	4	\$7,182.24
	4	\$205.83	1	\$2,469.96
	5	\$262.04		\$0.00
	6	\$318.25		\$0.00
	7	\$411.91		\$0.00
1 CY Dumpster	1	\$59.17	383	\$271,945.32
	2	\$98.33	208	\$245,431.68
	3	\$157.50	133	\$251,370.00
	4	\$216.67	10	\$26,000.40
	5	\$275.83	25	\$82,749.00
	6	\$335.00	15	\$60,300.00
	7	\$433.59	3	\$15,609.24
1.5 CY Dumpster	1	\$84.20	33	\$33,343.20
	2	\$147.41	36	\$63,681.12
	3	\$231.61	16	\$44,469.12
	4	\$315.82	2	\$7,579.68
	5	\$400.02	2	\$9,600.48
	6	\$484.22	2	\$11,621.28
	7	\$625.27		\$0.00
2 CY Dumpster	1	\$106.21	7	\$8,921.64

	2	\$189.42	3	\$6,819.12
	3	\$295.63	4	\$14,190.24
	4	\$401.84	2	\$9,644.16
	5	\$508.05	3	\$18,289.80
	6	\$614.26	4	\$29,484.48
	7	\$792.52		\$0.00
<b>3 CY Dumpster</b>	1	\$152.82	1	\$1,833.84
	2	\$280.64		\$0.00
	3	\$433.46		\$0.00
	4	\$586.28		\$0.00
	5	\$739.10		\$0.00
	6	\$891.92		\$0.00
	7	\$1,149.21		\$0.00
<b>4 CY Dumpster</b>	1	\$195.10		\$0.00
	2	\$363.20		\$0.00
	3	\$558.30		\$0.00
	4	\$753.40		\$0.00
	5	\$948.50		\$0.00
	6	\$1,143.60		\$0.00
	7	\$1,472.57		\$0.00
<b>6 CY Dumpster</b>	1	\$266.67		\$0.00
	2	\$502.34		\$0.00
	3	\$769.01		\$0.00
	4	\$1,035.68		\$0.00
	5	\$1,302.35		\$0.00
	6	\$1,569.02		\$0.00
	7	\$2,019.25		\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00	47	\$146,640.00
	2	\$520.00	2	\$12,480.00
	3	\$780.00	3	\$28,080.00
	4	\$1,040.00	1	\$12,480.00
	5	\$1,300.00	5	\$78,000.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00

**Total Proposed Annual Amount (1A)** **\$1,627,619.28**

**Permanent Roll-Offs and Compactors:** All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.  
**Temporary Roll-offs** (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).

**Discounted Rates for Customers with Waivers and Exemptions**  
 Proposer must provide discounted rates for Customers that have been issued waivers and exemptions for part or all of Collection Services. Proposer must insert the discounted rate in the yellow box below for Customers that have been issued a waiver/exemption for Organic Waste Collection Services.

Customer Scenarios	Monthly Rate
1) Customer that Self-Hauls Refuse, Recyclables and Organic Waste.	\$___0___ for Solid Waste Collection Services
2) Customer that Self-Hauls Refuse only (Customer still needs to subscribe to Organic Waste and Recyclables Collection).	(\$18.00/mo) Refuse Self-Haul Discount
3) Customer that Self-Hauls Organic Waste and has an Organic Waste waiver/exemption (Customer still needs to subscribe to Refuse and Recyclables Collection).	(\$18.00/mo) for Organic Self-Haul or approved exemption discount <span style="background-color: yellow;">For Refuse, all monthly rates should be discounted by \$__18___ of the Solid Waste Collection Service Rates.</span>

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

**Additional Entry:**

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will autocalculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

**Additional Containers for Recyclables**

Note: The following rates apply to Commercial Customers. These are the rates that are requested in addition to the Minimum Default Collection Service. Recycling rates should be no more than half of the Refuse rates. The Minimum Default Collection Service includes the equivalent of 96 gallons of weekly Recycling Collection Service per Customer at no additional charge.

Processing Facility Name: **Azusa** Rate (Per Ton): **\$122.12**  
 Backup Processing Facility Name: **Sun Valley Rcy Park** Rate (Per Ton): **\$122.12**

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$26.63	30	\$9,586.80
	2	\$44.25		\$0.00
	3	\$70.88		\$0.00
	4	\$97.50		\$0.00
	5	\$124.13		\$0.00
	6	\$150.75		\$0.00
	7	\$195.11		\$0.00
64-Gallon Cart	1	\$26.63	20	\$6,391.20
	2	\$44.25		\$0.00
	3	\$70.88		\$0.00
	4	\$97.50		\$0.00
	5	\$124.13		\$0.00
	6	\$150.75		\$0.00
	7	\$195.11		\$0.00
96-Gallon Cart	1	\$29.58	20	\$7,092.00
	2	\$46.71	2	\$1,121.04
	3	\$74.81		\$0.00
	4	\$102.92		\$0.00
	5	\$131.02		\$0.00
	6	\$159.13		\$0.00
	7	\$205.95		\$0.00
1 CY Dumpster	1	\$29.58	111	\$39,400.56
	2	\$49.17	12	\$7,080.48
	3	\$78.75	4	\$3,780.00
	4	\$108.33	1	\$1,299.96
	5	\$137.92		\$0.00
	6	\$167.50		\$0.00
	7	\$216.79		\$0.00
1.5 CY Dumpster	1	\$42.10	277	\$139,940.40
	2	\$73.70	153	\$135,313.20
	3	\$115.81	109	\$151,479.48
	4	\$157.91	9	\$17,054.28
	5	\$200.01	14	\$33,601.68
	6	\$242.11	8	\$23,242.56
	7	\$312.63	1	\$3,751.56
2 CY Dumpster	1	\$53.10	109	\$69,454.80
	2	\$94.71	62	\$70,464.24
	3	\$147.81	32	\$56,759.04
	4	\$200.92	5	\$12,055.20
	5	\$254.02	14	\$42,675.36
	6	\$307.13	11	\$40,541.16
	7	\$396.26	2	\$9,510.24
3 CY Dumpster	1	\$76.41	27	\$24,756.84
	2	\$140.32	32	\$53,882.88
	3	\$216.73	12	\$31,209.12
	4	\$293.14		\$0.00

	5	\$369.55	2	\$8,869.20
	6	\$445.96	2	\$10,703.04
	7	\$574.61		\$0.00
<b>4 CY Dumpster</b>	1	\$97.55		\$0.00
	2	\$181.60		\$0.00
	3	\$279.15		\$0.00
	4	\$376.70		\$0.00
	5	\$474.25		\$0.00
	6	\$571.80		\$0.00
	7	\$736.28		\$0.00
<b>6 CY Dumpster</b>	1	\$133.33		\$0.00
	2	\$251.17		\$0.00
	3	\$384.50		\$0.00
	4	\$517.84		\$0.00
	5	\$651.17		\$0.00
	6	\$784.51		\$0.00
	7	\$1,009.63		\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00	47	\$146,640.00
	2	\$520.00	2	\$12,480.00
	3	\$780.00	3	\$28,080.00
	4	\$1,040.00	1	\$12,480.00
	5	\$1,300.00	5	\$78,000.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount for (1B)</b>				<b>\$1,288,703.52</b>
<b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates. <b>Temporary Roll-offs</b> (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

Additional Entry:

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will autocalculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

**Additional Containers for Organic Waste**

Note: The following rates apply to Commercial Customers. These are the rates that are requested in addition to the Minimum Default Collection Service. Organic Waste rates shall be no greater than the Refuse rates. The Minimum Default Collection Service includes the equivalent of 64 gallons of weekly Organic Waste Collection Service per Customer at no additional charge.

Processing Facility Name: **Sun Valley RCY Park** Rate (Per Ton): **\$143.40**  
 Backup Processing Facility Name: **South Valley Compost** Rate (Per Ton): **\$143.40**

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$53.25	50	\$31,950.00
	2	\$88.50		\$0.00
	3	\$141.75		\$0.00
	4	\$195.00		\$0.00
	5	\$248.25		\$0.00
	6	\$301.50		\$0.00
	7	\$390.23		\$0.00
64-Gallon Cart	1	\$53.25	30	\$19,170.00
	2	\$88.50	2	\$2,124.00
	3	\$141.75		\$0.00
	4	\$195		\$0.00
	5	\$248.25		\$0.00
	6	\$301.50		\$0.00
	7	\$390.23		\$0.00
96-Gallon Cart	1	\$56.21	90	\$60,706.80
	2	\$93.42	12	\$13,452.48
	3	\$149.63	4	\$7,182.24
	4	\$205.83	1	\$2,469.96
	5	\$262.04		\$0.00
	6	\$318.25		\$0.00
	7	\$411.91		\$0.00
1 CY Dumpster	1	\$59.17	385	\$273,365.40
	2	\$98.33	211	\$248,971.56
	3	\$157.50	134	\$253,260.00
	4	\$216.67	10	\$26,000.40
	5	\$275.83	25	\$82,749.00
	6	\$335.00	15	\$60,300.00
	7	\$433.59	3	\$15,609.24
1.5 CY Dumpster	1	\$84.20	32	\$32,332.80
	2	\$147.41	32	\$56,605.44
	3	\$231.61	12	\$33,351.84
	4	\$315.82		\$0.00
	5	\$400.02	2	\$9,600.48
	6	\$484.22	2	\$11,621.28
	7	\$625.27		\$0.00
2 CY Dumpster	1	\$106.21	5	\$6,372.60
	2	\$189.42	4	\$9,092.16
	3	\$295.63	6	\$21,285.36
	4	\$401.84	3	\$14,466.24
	5	\$508.05	3	\$18,289.80
	6	\$614.26		\$0.00
	7	\$792.52		\$0.00
3 CY Dumpster	1	\$152.82	2	\$3,667.68
	2	\$280.64		\$0.00
	3	\$433.46	1	\$5,201.52
	4	\$586.28	1	\$7,035.36

	5	\$739.10		\$0.00
	6	\$891.92	4	\$42,812.16
	7	\$1,149.21		\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00	47	\$146,640.00
	2	\$520.00	2	\$12,480.00
	3	\$780.00	3	\$28,080.00
	4	\$1,040.00	1	\$12,480.00
	5	\$1,300.00	5	\$78,000.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount for (1C)</b>				<b>\$1,646,725.80</b>
<p><b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.</p> <p><b>Temporary Roll-offs</b> (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).</p>				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

**Additional Entry:**

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below and the discounted rate for Customers who have a waiver/exemption for Organic Waste Collection Services in the yellow box below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will autocalculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

**Multifamily Collection Services (Three-Container)**

Note: The following rates apply to Multifamily Customers. The Minimum Default Collection Service rate includes a minimum base rate for Refuse, Organic Waste, and Recyclables Collection Services. The minimum base rate for Refuse includes the equivalent of 64 gallons of weekly Organic Waste and 96 gallons of weekly Recycling Collection Service per Customer, both at no additional charge.

Recycling rates shall be no more than half of the Refuse rates and Organic Waste rates shall be no greater than the Refuse rates.

**Disposal Facility Name: Carson TS Rate (Per Ton): \$62.44**  
**Backup Disposal Facility Name: South Gate TS Rate (Per Ton) : \$68.73**

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$26.63		\$0.00
	2	\$44.25		\$0.00
	3	\$70.88		\$0.00
	4	\$97.50		\$0.00
	5	\$124.13		\$0.00
	6	\$150.75		\$0.00
	7	\$195.11		\$0.00
64-Gallon Cart	1	\$26.63	1548	\$494,678.88
	2	\$44.25		\$0.00
	3	\$70.88		\$0.00
	4	\$97.50		\$0.00
	5	\$124.13		\$0.00
	6	\$150.75		\$0.00
	7	\$195.11		\$0.00
96-Gallon Cart	1	\$29.58		\$0.00
	2	\$49.17		\$0.00
	3	\$78.75		\$0.00
	4	\$108.33		\$0.00
	5	\$137.92		\$0.00
	6	\$167.50		\$0.00
	7	\$216.79		\$0.00
1 CY Dumpster	1	\$59.17	5	\$3,550.20
	2	\$98.33		\$0.00
	3	\$157.50		\$0.00
	4	\$216.67		\$0.00
	5	\$275.83		\$0.00
	6	\$335.00		\$0.00
	7	\$433.59		\$0.00
1.5 CY Dumpster	1	\$84.20	15	\$15,156.00
	2	\$147.41	5	\$8,844.60
	3	\$231.61	4	\$11,117.28
	4	\$315.82		\$0.00
	5	\$400.02		\$0.00
	6	\$484.22		\$0.00
	7	\$625.27		\$0.00
2 CY Dumpster	1	\$106.21	20	\$25,490.40
	2	\$189.42	42	\$95,467.68
	3	\$295.63	54	\$191,568.24
	4	\$401.84	3	\$14,466.24

	5	\$508.05	4	\$24,386.40
	6	\$614.26	2	\$14,742.24
	7	\$792.52		\$0.00
<b>3 CY Dumpster</b>	1	\$152.82	8	\$14,670.72
	2	\$280.64	21	\$70,721.28
	3	\$433.46	12	\$62,418.24
	4	\$586.28	1	\$7,035.36
	5	\$739.10		\$0.00
	6	\$891.92	3	\$32,109.12
	7	\$1,149.21		\$0.00
<b>4 CY Dumpster</b>	1	\$195.10	3	\$7,023.60
	2	\$363.20	1	\$4,358.40
	3	\$558.30		\$0.00
	4	\$753.40		\$0.00
	5	\$948.50		\$0.00
	6	\$1,143.60		\$0.00
	7	\$1,472.57		\$0.00
<b>6 CY Dumpster</b>	1	\$266.67		\$0.00
	2	\$502.34		\$0.00
	3	\$769.01		\$0.00
	4	\$1,035.68		\$0.00
	5	\$1,302.35		\$0.00
	6	\$1,569.02		\$0.00
	7	\$2,019.25		\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00		\$0.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00

**Total Proposed Annual Amount (2A)** **\$1,097,804.88**

**Permanent Roll-Offs and Compactors:** All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.

**Temporary Roll-offs** (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).

**Discounted Rates for Customers with Waivers and Exemptions**

Proposer must provide discounted rates for Customers that have been issued waivers and exemptions for part or all of Collection Services. Proposer must insert the discounted rate in the yellow box below for Customers that have been issued a waiver/exemption for Organic Waste Collection Services.

Customer Scenarios	Monthly Rate
1) Customer that Self-Hauls Refuse, Recyclables and Organic Waste.	\$ <u>0</u> for Solid Waste Collection Services
2) Customer that Self-Hauls Refuse only (Customer still needs to subscribe to Organic Waste and Recyclables Collection)	(\$9.00/mo) Refuse Self-Haul Discount
3) Customer that Self-Hauls Organic Waste and has an Organic Waste waiver/exemption (Customer still needs to subscribe to Refuse and Recyclables Collection).	(\$9.00/mo) for Organic Self-Haul or approved exemption discount For Refuse, all monthly rates should be discounted by \$ <u>9</u> of the Solid Waste Collection Service Rates.

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

**Additional Entry:**

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will autocalculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

**Additional Containers for Recyclables**

Note: The following rates apply to Multifamily Customers. These are the rates that are requested in addition to the Minimum Default Collection Service. Recycling rates shall be no more than half of the Refuse rates. The Minimum Default Collection Service includes the equivalent of 96 gallons of weekly Recycling Collection Service per Customer at no additional charge.

Processing Facility Name: Azusa Rate (Per Ton): \$122.12  
 Backup Processing Facility Name: Sun Valley Rcy Park Rate (Per Ton): \$122.12

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$10.65	1483	\$189,527.40
	2	\$17.70		\$0.00
	3	\$28.35		\$0.00
	4	\$39.00		\$0.00
	5	\$49.65		\$0.00
	6	\$60.30		\$0.00
	7	\$78.05		\$0.00
64-Gallon Cart	1	\$10.65	65	\$8,307.00
	2	\$17.70		\$0.00
	3	\$28.35		\$0.00
	4	\$39		\$0.00
	5	\$49.65		\$0.00
	6	\$60.30		\$0.00
	7	\$78.05		\$0.00
96-Gallon Cart	1	\$11.83	5	\$709.80
	2	\$19.67		\$0.00
	3	\$31.50		\$0.00
	4	\$43.33		\$0.00
	5	\$55.17		\$0.00
	6	\$67.00		\$0.00
	7	\$86.72		\$0.00
1 CY Dumpster	1	\$29.58	15	\$5,324.40
	2	\$49.17	5	\$2,950.20
	3	\$78.75	4	\$3,780.00
	4	\$108.33		\$0.00
	5	\$137.92		\$0.00
	6	\$167.50		\$0.00
	7	\$216.79		\$0.00
1.5 CY Dumpster	1	\$42.10	20	\$10,104.00
	2	\$73.70	42	\$37,144.80
	3	\$115.81	54	\$75,044.88
	4	\$157.91	3	\$5,684.76
	5	\$200.01	4	\$9,600.48
	6	\$242.11	2	\$5,810.64
	7	\$312.63		\$0.00
2 CY Dumpster	1	\$53.10	8	\$5,097.60
	2	\$94.71	21	\$23,866.92
	3	\$147.81	12	\$21,284.64
	4	\$200.92	1	\$2,411.04
	5	\$254.02		\$0.00
	6	\$307.13	3	\$11,056.68
	7	\$396.26		\$0.00
3 CY Dumpster	1	\$76.41		\$0.00

	2	\$140.32		\$0.00
	3	\$216.73		\$0.00
	4	\$293.14		\$0.00
	5	\$369.55		\$0.00
	6	\$445.96		\$0.00
	7	\$574.61		\$0.00
<b>4 CY Dumpster</b>				
	1	\$97.55		\$0.00
	2	\$181.60		\$0.00
	3	\$279.15		\$0.00
	4	\$376.70		\$0.00
	5	\$474.25		\$0.00
	6	\$571.80		\$0.00
	7	\$736.28		\$0.00
<b>6 CY Dumpster</b>				
	1	\$133.33		\$0.00
	2	\$251.17		\$0.00
	3	\$384.50		\$0.00
	4	\$517.84		\$0.00
	5	\$651.17		\$0.00
	6	\$784.51		\$0.00
	7	\$1,009.63		\$0.00
<b>8 CY to 40 CY Roll-offs</b>				
	1	\$260.00		\$0.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>				
	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (2B)</b>				<b>\$417,705.24</b>
<b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.				
<b>Temporary Roll-offs</b> (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

**Additional Entry:**

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It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will autocalculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation. Proposer is responsible for ensuring accuracy of calculations.

**Additional Containers for Organic Waste**

Note: The following rates apply to Multifamily Customers. These are the rates that are requested in addition to the Minimum Default Collection Service. Organic Waste rates shall be no greater than the Refuse rates. The Minimum Default Collection Service includes the equivalent of 64 gallons of weekly Organic Waste Collection Service per Customer at no additional charge.

Processing Facility Name: Sun Valley RCY Park      Rate (Per Ton): \$143.40  
 Backup Processing Facility Name: South Valley Compost      Rate (Per Ton):\$143.40

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$15.98	1548	\$296,844.48
	2	\$26.55		\$0.00
	3	\$42.53		\$0.00
	4	\$58.50		\$0.00
	5	\$74.48		\$0.00
	6	\$90.45		\$0.00
	7	\$117.07		\$0.00
64-Gallon Cart	1	\$15.98	5	\$958.80
	2	\$26.55		\$0.00
	3	\$42.53		\$0.00
	4	\$58.50		\$0.00
	5	\$74.48		\$0.00
	6	\$90.45		\$0.00
	7	\$117.07		\$0.00
96-Gallon Cart	1	\$17.75		\$0.00
	2	\$29.50		\$0.00
	3	\$47.25		\$0.00
	4	\$65.00		\$0.00
	5	\$82.75		\$0.00
	6	\$100.50		\$0.00
	7	\$130.08		\$0.00
1 CY Dumpster	1	\$59.17	35	\$24,851.40
	2	\$98.33	47	\$55,458.12
	3	\$157.50	58	\$109,620.00
	4	\$216.67	3	\$7,800.12
	5	\$275.83	4	\$13,239.84
	6	\$335.00	2	\$8,040.00
	7	\$433.59		\$0.00
1.5 CY Dumpster	1	\$84.20	8	\$8,083.20
	2	\$147.41	21	\$37,147.32
	3	\$231.61	12	\$33,351.84
	4	\$315.82	1	\$3,789.84
	5	\$400.02		\$0.00
	6	\$484.22	3	\$17,431.92
	7	\$625.27		\$0.00
2 CY Dumpster	1	\$106.21	3	\$3,823.56
	2	\$189.42	1	\$2,273.04
	3	\$295.63		\$0.00
	4	\$401.84		\$0.00
	5	\$508.05		\$0.00
	6	\$614.26		\$0.00
	7	\$792.52		\$0.00
3 CY Dumpster	1	\$152.82		\$0.00
	2	\$280.64		\$0.00
	3	\$433.46		\$0.00
	4	\$586.28		\$0.00
	5	\$739.10		\$0.00
	6	\$891.92		\$0.00
	7	\$1,149.21		\$0.00
8 CY to 40 CY Roll-offs	1	\$260.00		\$0.00
	2	\$520.00		\$0.00

	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
Compactor	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (2C)</b>				<b>\$622,713.48</b>
<b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.				
<b>Temporary Roll-offs</b> (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

**Additional Entry:**

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below and the discounted rate for Customers who have a waiver/exemption for Organic Waste Collection Services in the yellow box below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will autocalculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

**Residential Collection Services (Three-Container)**

Note: The following rates apply to Residential (Single Family) Customers. The Minimum Default Collection Service rate includes a minimum base rate for Refuse, Organic Waste, and Recyclables Collection Services. The minimum base rate for Refuse includes the equivalent of 64 gallons of weekly Organic Waste and 96 gallons of weekly Recycling Collection Service per Customer, both at no additional charge.

Recycling rates shall be no more than half of the Refuse rates and Organic Waste rates shall be no greater than the Refuse rates.

**Disposal Facility Name: Carson TS Rate (Per Ton): \$62.44**  
**Backup Disposal Facility Name: South Gate TS Rate (Per Ton) : \$68.73**

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$26.63		\$0.00
	2	\$44.25		\$0.00
	3	\$70.88		\$0.00
	4	\$97.50		\$0.00
	5	\$124.13		\$0.00
	6	\$150.75		\$0.00
	7	\$195.11		\$0.00
64-Gallon Cart	1	\$26.63		\$0.00
	2	\$44.25		\$0.00
	3	\$70.88		\$0.00
	4	\$97.50		\$0.00
	5	\$124.13		\$0.00
	6	\$150.75		\$0.00
	7	\$195.11		\$0.00
96-Gallon Cart	1	\$29.58		\$0.00
	2	\$49.17		\$0.00
	3	\$78.75		\$0.00
	4	\$108.33		\$0.00
	5	\$137.92		\$0.00
	6	\$167.50		\$0.00
	7	\$216.79		\$0.00
1 CY Dumpster	1	\$59.17		\$0.00
	2	\$98.33		\$0.00
	3	\$157.50		\$0.00
	4	\$216.67		\$0.00
	5	\$275.83		\$0.00
	6	\$335.00		\$0.00
	7	\$433.59		\$0.00
1.5 CY Dumpster	1	\$84.20	3	\$3,031.20
	2	\$147.41		\$0.00
	3	\$231.61		\$0.00
	4	\$315.82		\$0.00
	5	\$400.02		\$0.00
	6	\$484.22		\$0.00
	7	\$625.27		\$0.00
2 CY Dumpster	1	\$106.21	3	\$3,823.56
	2	\$189.42		\$0.00

	3	\$295.63	4	\$14,190.24
	4	\$401.84		\$0.00
	5	\$508.05		\$0.00
	6	\$614.26		\$0.00
	7	\$792.52		\$0.00
<b>3 CY Dumpster</b>	1	\$152.82	5	\$9,169.20
	2	\$280.64	1	\$3,367.68
	3	\$433.46	4	\$20,806.08
	4	\$586.28		\$0.00
	5	\$739.10		\$0.00
	6	\$891.92		\$0.00
	7	\$1,149.21		\$0.00
<b>4 CY Dumpster</b>	1	\$195.10		\$0.00
	2	\$363.20		\$0.00
	3	\$558.30	6	\$40,197.60
	4	\$753.40		\$0.00
	5	\$948.50		\$0.00
	6	\$1,143.60		\$0.00
	7	\$1,472.57		\$0.00
<b>6 CY Dumpster</b>	1	\$266.67		\$0.00
	2	\$502.34		\$0.00
	3	\$769.01		\$0.00
	4	\$1,035.68		\$0.00
	5	\$1,302.35		\$0.00
	6	\$1,569.02		\$0.00
	7	\$2,019.25		\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00	4	\$12,480.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (3A)</b>				<b>\$107,065.56</b>

**Permanent Roll-Offs and Compactors:** All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.

**Temporary Roll-offs** (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).

**Discounted Rates for Customers with Waivers and Exemptions**

Proposer must provide discounted rates for Customers that have been issued waivers and exemptions for part or all of Collection Services. Proposer must insert the discounted rate in the yellow box below for Customers that have been issued a waiver/exemption for Organic Waste Collection Services.

Customer Scenarios	Monthly Rate
1) Customer that Self-Hauls Refuse, Recyclables and Organic Waste.	\$ <u>0</u> for Solid Waste Collection Services
2) Customer that Self-Hauls Refuse only (Customer still needs to subscribe to Organic Waste and Recyclables Collection).	(\$9.00/mo) Refuse Self-Haul Discount
3) Customer that Self-Hauls Organic Waste and has an Organic Waste waiver/exemption (Customer still needs to subscribe to Refuse and Recyclables Collection).	(\$9.00/mo) for Organic Self-Haul or approved exemption discount For Refuse, all monthly rates should be discounted by \$ <u>9</u> of the Solid Waste Collection Service Rates.

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**Additional Entry:**

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**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will autocalculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

**Additional Containers for Recyclables**

Note: The following rates apply to Residential (Single Family) Customers. These are the rates that are requested in addition to the Minimum Default Collection Service. Recycling rates shall be no more than half of the Refuse rates. The Minimum Default Collection Service includes the equivalent of 96 gallons of weekly Recycling Collection Service per Customer at no additional charge.

Processing Facility Name: **Azusa** Rate (Per Ton): **\$122.12**  
 Backup Processing Facility Name: **Sun Valley Rcy Park** Rate (Per Ton): **\$122.12**

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$10.65		\$0.00
	2	\$17.70		\$0.00
	3	\$28.35		\$0.00
	4	\$39.00		\$0.00
	5	\$49.65		\$0.00
	6	\$60.30		\$0.00
	7	\$78.05		\$0.00
64-Gallon Cart	1	\$10.65		\$0.00
	2	\$17.70		\$0.00
	3	\$28.35		\$0.00
	4	\$39.00		\$0.00
	5	\$49.65		\$0.00
	6	\$60.30		\$0.00
	7	\$78.05		\$0.00
96-Gallon Cart	1	\$11.83	6	\$852.00
	2	\$19.67		\$0.00
	3	\$31.50	4	\$1,512.01
	4	\$43.33		\$0.00
	5	\$55.17		\$0.00
	6	\$67.00		\$0.00
	7	\$86.72		\$0.00
1 CY Dumpster	1	\$29.58	5	\$1,775.01
	2	\$49.17	1	\$590.00
	3	\$78.75	10	\$9,450.04
	4	\$108.33		\$0.00
	5	\$137.92		\$0.00
	6	\$167.50		\$0.00
	7	\$216.79		\$0.00
1.5 CY Dumpster	1	\$42.10		\$0.00
	2	\$73.70		\$0.00
	3	\$115.81		\$0.00
	4	\$157.91		\$0.00
	5	\$200.01		\$0.00
	6	\$242.11		\$0.00
	7	\$312.63		\$0.00
2 CY Dumpster	1	\$53.10		\$0.00
	2	\$94.71		\$0.00
	3	\$147.81		\$0.00
	4	\$200.92		\$0.00
	5	\$254.02		\$0.00
	6	\$307.13		\$0.00
	7	\$396.26		\$0.00

3 CY Dumpster	1	\$76.41		\$0.00
	2	\$140.32		\$0.00
	3	\$216.73		\$0.00
	4	\$293.14		\$0.00
	5	\$369.55		\$0.00
	6	\$445.96		\$0.00
	7	\$574.61		\$0.00
4 CY Dumpster	1	\$97.55		\$0.00
	2	\$181.60		\$0.00
	3	\$279.15		\$0.00
	4	\$376.70		\$0.00
	5	\$474.25		\$0.00
	6	\$571.80		\$0.00
	7	\$736.28		\$0.00
6 CY Dumpster	1	\$133.33		\$0.00
	2	\$251.17		\$0.00
	3	\$384.50		\$0.00
	4	\$517.84		\$0.00
	5	\$651.17		\$0.00
	6	\$784.51		\$0.00
	7	\$1,009.63		\$0.00
8 CY to 40 CY Roll-offs	1	\$260.00	4	\$12,480.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
Compactor	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (3B)</b>				<b>\$26,659.06</b>
<b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates. <b>Temporary Roll-offs</b> (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

Additional Entry:

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will autocalculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

**Additional Containers for Organic Waste**

Note: The following rates apply to Residential (Single Family) Customers. These are the rates that are requested in addition to the Minimum Default Collection Service. Organic Waste rates shall be no greater than the Refuse rates. The Minimum Default Collection Service includes the equivalent of 64 gallons of weekly Organic Waste Collection Service per Customer at no additional charge.

Processing Facility Name: **Sun Valley RCY Park** Rate (Per Ton): **\$143.40**  
 Backup Processing Facility Name: **South Valley Compost** Rate (Per Ton): **\$143.40**

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$15.98		\$0.00
	2	\$26.55		\$0.00
	3	\$42.53		\$0.00
	4	\$58.50		\$0.00
	5	\$74.48		\$0.00
	6	\$90.45		\$0.00
	7	\$117.07		\$0.00
64-Gallon Cart	1	\$15.98	3	\$575.28
	2	\$26.55		\$0.00
	3	\$42.53		\$0.00
	4	\$58.50		\$0.00
	5	\$74.48		\$0.00
	6	\$90.45		\$0.00
	7	\$117.07		\$0.00
96-Gallon Cart	1	\$17.75	3	\$639.00
	2	\$29.50		\$0.00
	3	\$47.25	4	\$2,268.00
	4	\$65.00		\$0.00
	5	\$82.75		\$0.00
	6	\$100.50		\$0.00
	7	\$130.08		\$0.00
1 CY Dumpster	1	\$59.17	5	\$3,550.20
	2	\$98.33	1	\$1,179.96
	3	\$157.50	10	\$18,900.00
	4	\$216.67		\$0.00
	5	\$275.83		\$0.00
	6	\$335.00		\$0.00
	7	\$433.59		\$0.00
1.5 CY Dumpster	1	\$84.20		\$0.00
	2	\$147.41		\$0.00
	3	\$231.61		\$0.00
	4	\$315.82		\$0.00
	5	\$400.02		\$0.00
	6	\$484.22		\$0.00
	7	\$625.27		\$0.00
2 CY Dumpster	1	\$106.21		\$0.00
	2	\$189.42		\$0.00
	3	\$295.63		\$0.00
	4	\$401.84		\$0.00
	5	\$508.05		\$0.00
	6	\$614.26		\$0.00
	7	\$792.52		\$0.00

3 CY Dumpster	1	\$152.82		\$0.00
	2	\$280.64		\$0.00
	3	\$433.46		\$0.00
	4	\$586.28		\$0.00
	5	\$739.10		\$0.00
	6	\$891.92		\$0.00
	7	\$1,149.21		\$0.00
8 CY to 40 CY Roll-offs	1	\$260.00	4	\$12,480.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
Compactor	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (3C)</b>				<b>\$39,592.44</b>
<p><b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.</p> <p><b>Temporary Roll-offs</b> (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).</p>				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

**Additional Entry:**

**FORM PW- 2.7.1 Schedule of Prices**  
**Exclusive Commercial Franchise Services**  
**Service Area: South Bay**

**Proposer Name: USA Waste of California, Inc.**

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

**Instructions:** Proposer shall enter a proposed rate in the blue box below. Failure to do so may result in the proposal/bid being rejected as nonresponsive.

**Single Pass Collection**

Note: These rates would apply to Commercial, Multifamily and Residential Customers who have been approved to receive Single-pass Collection Service. Single-Pass means that Customers may commingle and discard Refuse, Recyclables, and Organic Waste into one Collection Container, this service is subject to Director approval.

If Proposer does not currently have a facility to process Single-Pass Collection Service, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, – OR – another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33).

**Processing Facility Name: South Gate HDOWPF      Rate (Tip Fee Per Ton): \$122.11**

Type of Service	Service Description	Rate
Single Pass Collection	*See Item M of Section 4 Based on Director approval	$\frac{\$ \text{ Tip Fee (Per Ton)} \times \text{ Total Single-Pass Tonnage Collected}}{\text{Disposal/Diversion Expense}}$
		<p style="margin: 0;">\$8.20 Transportation/Labor Expense (Cost per mile)</p>

**Additional Entry:**

**FORM PW-2.7.1 Schedule of Prices**  
**Exclusive Commercial Franchise Services**  
**Service Area: South Bay**

**Proposer Name: USA Waste of California, Inc.**

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

**Instructions:** Proposer shall enter proposed rates for extra services to Customers in the blue boxes. Failure to do so may result in the proposal/bid being rejected as nonresponsive.

**Extra Services Fees**

Note: These rates apply to Commercial, Multifamily and Residential Customers.

Extra Service	Description	Fee
<b>Locks</b>		
Padlock	Upon Customer Request	\$25 (one-time, per Container)
Gravity Lock	Upon Customer Request	\$250 (one-time, per Container)
Lock Bar	Upon Customer Request	\$100 (one-time, per Container)
<b>Service</b>		
*Roll-out	Upon Customer Request	\$5.77 Cost per Collection Event \$4.62 Cost per container (beyond first container)
*Scout	25-50 ft	\$10.39 Cost per Collection Event \$9.24 Cost per container (beyond first container)
	51-75 ft	\$12.70 Cost per Collection Event \$11.55 Cost per container (beyond first container)
	76+ ft	\$15.01 Cost per Collection Event \$13.86 Cost per container (beyond first container)
*Difficult to Service	*See Difficult to Service Areas in item L of Exhibit 3A1 (If applicable to Service Area)	\$9.24 Cost per Collection Event \$8.08 Cost per container (beyond first container)
Additional Bulky Item picks ups for Multifamily and Residential Customers (After exceeding maximum Collections allowed per yr.)	*See Bulky Item Collection in item F1c of Exhibit 3A1	\$100 per pickup
Additional Bulky Item picks ups for Commercial Customers (After exceeding 6 collections per yr.)	*See Bulky Item Collection in item F3a of Exhibit 3A1	\$100 per pickup
<b>Containers</b>		
<u>Bear Resistant Containers</u> -96-Gallon Cart	Upon Customer Request	\$20 per month
<u>Bear Resistant Containers</u> -Other Container size (If available): _____	Upon Customer Request	\$25 per month

Cleaning or Exchange of Containers for cleaning purposes	*See Container Cleanings in item C4 of Exhibit 3A1 (After one free cleaning per year)	\$75 per Cart or Dumpster Container
		\$300 per Compactor Container
		\$150 per Roll-off Container
Extra Pickup Charge, beyond 1 per year (Unscheduled collection due to non-collection events)	*See Non-Collection in item A5 of Exhibit 3A1	\$50 per occurrence
Container Violation Fee-For Unresponsive Customers or not rectified scenarios needing to collect Solid Waste materials subject to non-collection events	*See Non-Collection in item A5 of Exhibit 3A1	\$95 Per occurrence
Contamination Fee	*See Contamination Monitoring in item J1 of Exhibit 3A1	\$75 Per occurrence
Roll-off (Excluding C&D)	Temporary Roll-off Daily Rental Fee	\$20 per day
Container Size Exchange, beyond 1 per year	*See item C7c in Exhibit 3A1 (Each additional exchange/delivery)	\$95 Per each additional exchange
Container Removal and Return within previous 12 months (Containers in Public-Right-of Way)	*See Removal of Carts or Dumpsters Stored in the Public Right-of-Way in Item C7d of Exhibit 3A1	\$50 First removal and return (per set) \$ <u>Additional 25% fee</u> Each additional removal and return (per set) \$150 Cleanup of Set-Out Site
<b>Construction and Demolition (C&amp;D) Debris Roll-offs</b>		
C&D Roll-off Containers	Upon Customer Request	\$ <u>Negotiate rate with Customer</u> per month
<b>Manure Service</b>		
64-Gallon Cart	Upon Customer Request	\$ 2x Trash Rate per month
1 CY Dumpster	Upon Customer Request	\$ 2x Trash Rate per month
2 CY Dumpster	Upon Customer Request	\$ 2x Trash Rate per month
<b>In-Home Food Waste Container</b>		
Additional in-home Food Waste Containers	*See item A3a of Exhibit 3A1 Upon Customer Request	\$15 per Container
<b>Green Waste Service</b>		
Green Waste only Containers (Carts and Dumpsters)	Upon Customer Request	\$ <u>Negotiate rate with Customer</u> per month
<b>Billing</b>		
Late Payment Fee	*See Section 7- Service Rates and Billing	10% of past due amount
Service Interruption	*See Section 7- Service Rates and Billing	\$25.00
Returned Checks	*See Section 7- Service Rates and Billing	\$25.00

\*The cost per collection event shall include the first container and the cost per container is for each additional container beyond the first per weekly service frequency

**Additional Entry:**

**FORM PW-2.7.1 Schedule of Prices**  
**Exclusive Commercial Franchise Services**  
**Service Area: South Bay**

**Proposer Name: USA Waste of California, Inc.**

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**Instructions:** Proposer shall enter proposed rates in the blue boxes below. Failure to do so may result in the proposal/bid being rejected as nonresponsive.

<b>Unlimited Bulky Item Collections for Multifamily and Residential Customers</b> The default Bulky Item Collection Services will be Option A- Maximum Amount of Collections Per Year (Tiered Approach) *See Section F1c of Exhibit 3A1	
Added cost to Solid Waste Collection Services Base Rate to implement unlimited Bulky Item Collection Services	\$12.50

<b>Community Meetings</b>		
Description of Service	Rate Information	Hourly Rate
Costs for Attending/Presenting at Community Meetings	Per event	\$125.00

**Additional Entry:** *(Proposer may use this space to add additional information)*

**Rates Summary**

Note: The Total Proposed Annual Amounts from all the proposal rate sheets for Collection Services only (Solid Waste Collection Services, Additional Organics and Additional Recycling rates) will be automatically calculated into the table below. Proposer is responsible for ensuring accuracy of calculations. Proposer must fill and sign the signature block acknowledgement below upon confirming calculations.

<b>Title</b>	<b>Proposed Total Annual Amounts</b>
Commercial Solid Waste Collection Services Rates (1A)	\$1,627,619.28
Commercial Additional Recycling Rates (1B)	\$1,288,703.52
Commercial Additional Organics Rates (1C)	\$1,646,725.80
<b>Commercial Collection Services (1)</b> <b>(Total Proposed Annual Amounts of 1A+1B+1C)</b>	<b>\$4,563,048.60</b>
Multifamily Solid Waste Collection Services Rates (2A)	\$1,097,804.88
Multifamily Additional Recycling Rates (2B)	\$417,705.24
Multifamily Additional Organics Rates (2C)	\$622,713.48
<b>Multifamily Collection Services (2)</b> <b>(Total Proposed Annual Amounts of 2A+2B+2C)</b>	<b>\$2,138,223.60</b>
Residential Solid Waste Collection Services Rates (3A)	\$107,065.56
Residential Additional Recycling Rates (3B)	\$26,659.06
Residential Additional Organics Rates (3C)	\$39,592.44
<b>Residential Collection Services (3)</b> <b>(Total Proposed Annual Amounts of 3A+3B+3C)</b>	<b>\$173,317.06</b>
<b>Total Proposed Annual Amount for Three-Container Collection Services</b> <b>(Total Proposed Annual Amounts of 1+2+3)</b>	<b>\$6,874,589.26</b>

**Signature Block Acknowledgement:**


Legal Name of Proposer: USA Waste of California, Inc.	
Signature of Person Authorized to Submit Proposal: Michael Hammer	
Title of Authorized Person: President, Southern California Area	
Date: Revised June 3, 2022	State Contractor's License Number: N/A
Proposer's Address: 9081 Tujunga Ave, Sun Valley CA 91352	
E-Mail: Mhammer@wm.com	
Phone : 818-252-3148	Mobile: 661-810-0415

**Rates Summary**

Note: The Total Proposed Annual Amounts from all the proposal rate sheets for Collection Services only (Solid Waste Collection Services, Additional Organics and Additional Recycling rates) will be automatically calculated into the table below. Proposer is responsible for ensuring accuracy of calculations. Proposer must fill and sign the signature block acknowledgement below upon confirming calculations.

Title	Proposed Total Annual Amounts
Commercial Solid Waste Collection Services Rates (1A)	\$1,627,619.28
Commercial Additional Recycling Rates (1B)	\$1,288,703.52
Commercial Additional Organics Rates (1C)	\$1,646,725.80
<b>Commercial Collection Services (1)</b> <b>(Total Proposed Annual Amounts of 1A+1B+1C)</b>	<b>\$4,563,048.60</b>
Multifamily Solid Waste Collection Services Rates (2A)	\$1,097,804.88
Multifamily Additional Recycling Rates (2B)	\$417,705.24
Multifamily Additional Organics Rates (2C)	\$622,713.48
<b>Multifamily Collection Services (2)</b> <b>(Total Proposed Annual Amounts of 2A+2B+2C)</b>	<b>\$2,138,223.60</b>
Residential Solid Waste Collection Services Rates (3A)	\$107,065.56
Residential Additional Recycling Rates (3B)	\$26,659.06
Residential Additional Organics Rates (3C)	\$39,592.44
<b>Residential Collection Services (3)</b> <b>(Total Proposed Annual Amounts of 3A+3B+3C)</b>	<b>\$173,317.06</b>
<b>Total Proposed Annual Amount for Three-Container Collection Services</b> <b>(Total Proposed Annual Amounts of 1+2+3)</b>	<b>\$6,874,589.26</b>

**Signature Block Acknowledgement:**

Legal Name of Proposer: USA Waste of California, Inc.	
Signature of Person Authorized to Submit Proposal: Michael Hammer 	
Title of Authorized Person: President, Southern California Area	
Date: Revised June 3, 2022	State Contractor's License Number: N/A
Proposer's Address: 9081 Tujunga Ave, Sun Valley CA 91352	
E-Mail: Mhammer@wm.com	
Phone : 818-252-3148	Mobile: 661-810-0415

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It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, – OR – another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Commercial Mixed Waste Processing Collection Services (Two-Container A- Gray & Blue Containers)**

**Gray Container:** Allows for the collection of Organic Waste, such as food waste and yard waste, and Refuse.

**Blue Container:** Limited to traditional Non-Organic Recyclables, such as bottles, and cans, and Organic Waste, such as paper and cardboard.

Note: The following rates apply to Commercial Customers for collecting Refuse and Organic Waste in the **gray container**.

Processing Facility Name: South Gate HDOWPF

Processing Material(s): Trash/Organics Rate (Per Ton) \$119.70

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$62.56	28	\$21,020.16
	2	\$134.11		\$0.00
	3	\$196.67		\$0.00
	4	\$259.22		\$0.00
	5	\$321.78		\$0.00
	6	\$384.33		\$0.00
	7	\$491.57		\$0.00
64-Gallon Cart	1	\$62.56	2	\$1,501.44
	2	\$134.11		\$0.00
	3	\$196.67		\$0.00
	4	\$259.22		\$0.00
	5	\$321.78		\$0.00
	6	\$384.33		\$0.00
	7	\$491.57		\$0.00
96-Gallon Cart	1	\$66.03	20	\$15,847.20
	2	\$141.56		\$0.00
	3	\$207.59		\$0.00
	4	\$273.62		\$0.00
	5	\$339.65		\$0.00
	6	\$405.68		\$0.00
	7	\$518.88		\$0.00
1 CY Dumpster	1	\$69.51	20	\$16,682.40
	2	\$149.01	2	\$3,576.24
	3	\$218.52		\$0.00
	4	\$288.02		\$0.00
	5	\$357.53		\$0.00
	6	\$427.03		\$0.00
	7	\$546.19		\$0.00
1.5 CY Dumpster	1	\$99.71	12	\$14,358.24
	2	\$208.42		\$0.00
	3	\$308.14		\$0.00
	4	\$407.85		\$0.00
	5	\$507.56		\$0.00
	6	\$607.27		\$0.00
	7	\$777.68		\$0.00
2 CY Dumpster	1	\$126.89	99	\$150,745.32
	2	\$260.77	12	\$37,550.88
	3	\$387.66	4	\$18,607.68
	4	\$514.55	1	\$6,174.60
	5	\$641.44		\$0.00
	6	\$768.32		\$0.00

	7	\$984.73			\$0.00
<b>3 CY Dumpster</b>	1	\$183.84	277		\$611,084.16
	2	\$372.67	153		\$684,222.12
	3	\$556.51	109		\$727,915.08
	4	\$740.34	9		\$79,956.72
	5	\$924.18	14		\$155,262.24
	6	\$1,108.02	8		\$106,369.92
	7	\$1,421.04	1		\$17,052.48
<b>4 CY Dumpster</b>	1	\$236.45	109		\$309,276.60
	2	\$475.91	62		\$354,077.04
	3	\$712.36	32		\$273,546.24
	4	\$948.82	5		\$56,929.20
	5	\$1,185.27	14		\$199,125.36
	6	\$1,421.73	11		\$187,668.36
	7	\$1,824.00	2		\$43,776.00
<b>6 CY Dumpster</b>	1	\$328.70	27		\$106,498.80
	2	\$656.40	32		\$262,057.60
	3	\$985.11	12		\$141,855.84
	4	\$1,313.81			\$0.00
	5	\$1,642.51	2		\$39,420.24
	6	\$1,971.21	2		\$47,309.04
	7	\$2,529.91			\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00	47		\$146,640.00
	2	\$520.00	2		\$12,480.00
	3	\$780.00	3		\$28,080.00
	4	\$1,040.00	1		\$12,480.00
	5	\$1,300.00	5		\$78,000.00
	6	\$1,560.00			\$0.00
	7	\$1,820.00			\$0.00
<b>Compactor</b>	1	\$390.00			\$0.00
	2				\$0.00
	3				\$0.00
	4				\$0.00
	5				\$0.00
	6				\$0.00
	7				\$0.00
<b>Total Proposed Annual Amount (1A)</b>					<b>\$4,957,147.20</b>
<p><b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.</p> <p><b>Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site):</b> Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).</p>					

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

Additional Entry:

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates and are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, – OR – another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Commercial Mixed Waste Processing Collection Services (Two-Container A- Gray & Blue Containers)**

**Gray Container:** Allows for the collection of Organic Waste, such as food waste and yard waste, and Refuse.

**Blue Container:** Limited to traditional Non-Organic Recyclables, such as bottles, and cans, and Organic Waste, such as paper and cardboard.

Note: The following rates apply to Commercial Customers for collecting Recyclables in the **blue container**.

Processing Facility Name: **Azusa**

Processing Material(s): **Recycling Rate (Per Ton) \$122.12**

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$31.28	30	\$11,260.80
	2	\$67.06		\$0.00
	3	\$98.33		\$0.00
	4	\$129.61		\$0.00
	5	\$160.89		\$0.00
	6	\$192.17		\$0.00
	7	\$245.79		\$0.00
64-Gallon Cart	1	\$31.28	20	\$7,507.20
	2	\$67.06		\$0.00
	3	\$98.33		\$0.00
	4	\$129.61		\$0.00
	5	\$160.89		\$0.00
	6	\$192.17		\$0.00
	7	\$245.79		\$0.00
96-Gallon Cart	1	\$33.02	20	\$7,924.80
	2	\$70.78	2	\$1,698.72
	3	\$103.80		\$0.00
	4	\$136.81		\$0.00
	5	\$169.83		\$0.00
	6	\$202.84		\$0.00
	7	\$259.44		\$0.00
1 CY Dumpster	1	\$34.75	111	\$46,287.00
	2	\$74.51	12	\$10,729.44
	3	\$109.26	4	\$5,244.48
	4	\$144.01	1	\$1,728.12
	5	\$178.76		\$0.00
	6	\$213.52		\$0.00
	7	\$273.10		\$0.00
1.5 CY Dumpster	1	\$49.86	277	\$165,734.64
	2	\$104.21	153	\$191,329.56
	3	\$154.07	109	\$201,523.56
	4	\$203.92	9	\$22,023.36
	5	\$253.78	14	\$42,635.04
	6	\$303.64	8	\$29,149.44
	7	\$388.84	1	\$4,666.08
2 CY Dumpster	1	\$63.44	109	\$82,979.52
	2	\$130.39	62	\$97,010.16
	3	\$193.83	32	\$74,430.72
	4	\$257.27	5	\$15,436.20

	5	\$320.72	14	\$53,880.96
	6	\$384.16	11	\$50,709.12
	7	\$492.37	2	\$11,816.88
<b>3 CY Dumpster</b>	1	\$91.92	27	\$29,782.08
	2	\$186.34	32	\$71,554.56
	3	\$278.25	12	\$40,068.00
	4	\$370.17		\$0.00
	5	\$462.09	2	\$11,090.16
	6	\$554.01	2	\$13,296.24
	7	\$710.52		\$0.00
<b>4 CY Dumpster</b>	1	\$118.23		\$0.00
	2	\$237.95		\$0.00
	3	\$356.18		\$0.00
	4	\$474.41		\$0.00
	5	\$592.64		\$0.00
	6	\$710.86		\$0.00
	7	\$912.00		\$0.00
<b>6 CY Dumpster</b>	1	\$164.35		\$0.00
	2	\$328.20		\$0.00
	3	\$492.55		\$0.00
	4	\$656.90		\$0.00
	5	\$821.26		\$0.00
	6	\$985.61		\$0.00
	7	\$1,264.95		\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00	47	\$146,640.00
	2	\$520.00	2	\$12,480.00
	3	\$780.00	3	\$28,080.00
	4	\$1,040.00	1	\$12,480.00
	5	\$1,300.00	5	\$78,000.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00

<b>Total Proposed Annual Amount (1B)</b>				<b>\$1,579,176.84</b>
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**Permanent Roll-Offs and Compactors:** All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.

**Temporary Roll-offs** (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

Additional Entry:

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates and are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton,-- OR -- another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Commercial Mixed Waste Processing Collection Services (Two-Container B- Gray & Green Containers)**

**Gray Container:** Allows for the collection of intentional commingled wastes including Organic Waste (paper, cardboard) and Non-Organic Recyclables (bottles and cans), and Refuse.  
**Green Container:** Limited to only Organic Waste sent to a source separated organics facility. This includes food waste and yard waste.

Note: The following rates apply to Commercial Customers for collecting all commingled wastes & Non-Organic Recyclables in the gray container.

Processing Facility Name: South Gate HDOWPF  
 Processing Material(s): Trash/Recycling Rate (Per Ton) \$119.70

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$58.98	28	\$19,817.28
	2	\$126.96		\$0.00
	3	\$185.94		\$0.00
	4	\$244.93		\$0.00
	5	\$303.91		\$0.00
	6	\$362.89		\$0.00
	7	\$464.06		\$0.00
64-Gallon Cart	1	\$58.98	2	\$1,415.52
	2	\$126.96		\$0.00
	3	\$185.94		\$0.00
	4	\$244.93		\$0.00
	5	\$303.91		\$0.00
	6	\$362.89		\$0.00
	7	\$464.06		\$0.00
96-Gallon Cart	1	\$62.26	20	\$14,942.40
	2	\$134.02		\$0.00
	3	\$196.27		\$0.00
	4	\$258.53		\$0.00
	5	\$320.79		\$0.00
	6	\$383.05		\$0.00
	7	\$489.84		\$0.00
1 CY Dumpster	1	\$65.54	20	\$15,729.60
	2	\$141.07	2	\$3,385.68
	3	\$206.61		\$0.00
	4	\$272.14		\$0.00
	5	\$337.68		\$0.00
	6	\$403.21		\$0.00
	7	\$515.62		\$0.00
1.5 CY Dumpster	1	\$93.76	12	\$13,501.44
	2	\$196.51		\$0.00
	3	\$290.27		\$0.00
	4	\$384.02		\$0.00
	5	\$477.78		\$0.00
	6	\$571.54		\$0.00
	7	\$731.82		\$0.00
2 CY Dumpster	1	\$118.95	99	\$141,312.60
	2	\$244.89	12	\$35,264.16
	3	\$363.84	4	\$17,464.32
	4	\$482.78	1	\$5,793.36
	5	\$601.73		\$0.00
	6	\$720.68		\$0.00
	7	\$923.58		\$0.00
3 CY Dumpster	1	\$171.92	277	\$571,462.08
	2	\$348.85	153	\$640,488.60
	3	\$520.77	109	\$681,167.16
	4	\$692.70	9	\$74,811.60
	5	\$864.62	14	\$145,256.16
	6	\$1,036.54	8	\$99,507.84
	7	\$1,329.32	1	\$15,951.84

4 CY Dumpster	1	\$220.57	109	\$288,505.56
	2	\$444.14	62	\$330,440.16
	3	\$664.72	32	\$255,252.48
	4	\$885.29	5	\$53,117.40
	5	\$1,105.86	14	\$185,784.48
	6	\$1,326.43	11	\$175,088.76
	7	\$1,701.71	2	\$40,841.04
6 CY Dumpster	1	\$304.88	27	\$98,781.12
	2	\$608.76	32	\$233,763.84
	3	\$913.63	12	\$131,562.72
	4	\$1,218.51		\$0.00
	5	\$1,523.39	2	\$36,561.36
	6	\$1,828.27	2	\$43,878.48
	7	\$2,346.46		\$0.00
8 CY to 40 CY Roll-offs	1	\$260.00	47	\$146,640.00
	2	\$520.00	2	\$12,480.00
	3	\$780.00	3	\$28,080.00
	4	\$1,040.00	1	\$12,480.00
	5	\$1,300.00	5	\$78,000.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
Compactor	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (1C)</b>				<b>\$4,648,529.04</b>
<b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates. <b>Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site):</b> Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).				

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**Commercial Mixed Waste Processing Collection Services (Two-Container B- Gray & Green Containers)**

**Gray Container:** Allows for the collection of intentional commingled wastes including Organic Waste (paper, cardboard) and Non-Organic Recyclables (bottles and cans), and Refuse.

**Green Container:** Limited to only Organic Waste sent to a source separated organics facility. This includes food waste and yard waste.

Note: The following rates apply to Commercial Customers for collecting Organic Waste in the green container.

Processing Facility Name: Sun Valley RCY Park  
 Processing Material(s): Organics Rate (Per Ton) \$143.40

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$58.98	50	\$35,388.00
	2	\$126.96		\$0.00
	3	\$185.94		\$0.00
	4	\$244.93		\$0.00
	5	\$303.91		\$0.00
	6	\$362.89		\$0.00
	7	\$464.06		\$0.00
64-Gallon Cart	1	\$58.98	30	\$21,232.80
	2	\$126.96	2	\$3,047.04
	3	\$185.94		\$0.00
	4	\$244.93		\$0.00
	5	\$303.91		\$0.00
	6	\$362.89		\$0.00
	7	\$464.06		\$0.00
96-Gallon Cart	1	\$62.26	90	\$67,240.80
	2	\$134.02	12	\$19,298.88
	3	\$196.27	4	\$9,420.96
	4	\$258.53	1	\$3,102.36
	5	\$320.79		\$0.00
	6	\$383.05		\$0.00
	7	\$489.84		\$0.00
1 CY Dumpster	1	\$65.54	385	\$302,794.80
	2	\$141.07	211	\$357,189.24
	3	\$206.61	134	\$332,228.88
	4	\$272.14	10	\$32,656.80
	5	\$337.68	25	\$101,304.00
	6	\$403.21	15	\$72,577.80
	7	\$515.62	3	\$18,562.32
1.5 CY Dumpster	1	\$93.76	32	\$36,003.84
	2	\$196.51	32	\$75,459.84
	3	\$290.27	12	\$41,798.88
	4	\$384.02		\$0.00
	5	\$477.78	2	\$11,466.72
	6	\$571.54	2	\$13,716.96
	7	\$731.82		\$0.00
2 CY Dumpster	1	\$118.95	5	\$7,137.00
	2	\$244.89	4	\$11,754.72
	3	\$363.84	6	\$26,196.48
	4	\$482.78	3	\$17,380.08
	5	\$601.73	3	\$21,662.28
	6	\$720.68		\$0.00
	7	\$923.58		\$0.00
3 CY Dumpster	1	\$171.92	2	\$4,126.08
	2	\$348.85		\$0.00
	3	\$520.77	1	\$6,249.24
	4	\$692.70	1	\$8,312.40
	5	\$864.62		\$0.00
	6	\$1,036.54	4	\$49,753.92
	7	\$1,329.32		\$0.00

4 CY Dumpster	1	\$220.57			\$0.00
	2	\$444.14			\$0.00
	3	\$664.72			\$0.00
	4	\$885.29			\$0.00
	5	\$1,105.86			\$0.00
	6	\$1,326.43			\$0.00
	7	\$1,701.71			\$0.00
6 CY Dumpster	1	\$304.88			\$0.00
	2	\$608.76			\$0.00
	3	\$913.63			\$0.00
	4	\$1,218.51			\$0.00
	5	\$1,523.39			\$0.00
	6	\$1,828.27			\$0.00
	7	\$2,346.46			\$0.00
8 CY to 40 CY Roll-offs	1	\$260.00	47		\$146,640.00
	2	\$520.00	2		\$12,480.00
	3	\$780.00	3		\$28,080.00
	4	\$1,040.00	1		\$12,480.00
	5	\$1,300.00	5		\$76,000.00
	6	\$1,560.00			\$0.00
	7	\$1,820.00			\$0.00
Compactor	1	\$390.00			\$0.00
	2				\$0.00
	3				\$0.00
	4				\$0.00
	5				\$0.00
	6				\$0.00
	7				\$0.00
<b>Total Proposed Annual Amount (1D)</b>					<b>\$1,984,743.12</b>
<b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates. <b>Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site):</b> Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).					

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

**Additional Entry:**

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

Instructions: Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, - OR - another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Commercial Mixed Waste Processing Collection Services (One-Container)**

Note: The following rates apply to Commercial Customers for collecting Refuse, Recycling and Organic Waste materials into a single gray container.

Processing Facility Name: South Gate HDOWPF

Processing Material(s): Trash/Recycling/Organics Rate (Per Ton) \$119.70

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$60.71	28	\$20,398.56
	2	\$130.42		\$0.00
	3	\$191.14		\$0.00
	4	\$251.85		\$0.00
	5	\$312.56		\$0.00
	6	\$373.27		\$0.00
	7	\$477.38		\$0.00
64-Gallon Cart	1	\$60.71	2	\$1,457.04
	2	\$130.42		\$0.00
	3	\$191.14		\$0.00
	4	\$251.85		\$0.00
	5	\$312.56		\$0.00
	6	\$373.27		\$0.00
	7	\$477.38		\$0.00
96-Gallon Cart	1	\$64.08	20	\$15,379.20
	2	\$137.67		\$0.00
	3	\$201.75		\$0.00
	4	\$265.84		\$0.00
	5	\$329.92		\$0.00
	6	\$394.01		\$0.00
	7	\$503.90		\$0.00
1 CY Dumpster	1	\$67.46	20	\$16,190.40
	2	\$144.92	2	\$3,478.08
	3	\$212.37		\$0.00
	4	\$279.83		\$0.00
	5	\$347.29		\$0.00
	6	\$414.75		\$0.00
	7	\$530.42		\$0.00
1.5 CY Dumpster	1	\$96.64	12	\$13,916.16
	2	\$202.28		\$0.00
	3	\$298.92		\$0.00
	4	\$395.56		\$0.00
	5	\$492.20		\$0.00
	6	\$588.84		\$0.00
	7	\$754.03		\$0.00
2 CY Dumpster	1	\$122.79	99	\$145,874.52
	2	\$252.58	12	\$36,371.52
	3	\$375.37	4	\$18,017.76
	4	\$498.17	1	\$5,978.04
	5	\$620.96		\$0.00
	6	\$743.75		\$0.00
	7	\$953.19		\$0.00
3 CY Dumpster	1	\$177.69	277	\$590,641.56
	2	\$360.38	153	\$661,657.68
	3	\$538.08	109	\$703,808.64
	4	\$715.77	9	\$77,303.16
	5	\$893.46	14	\$150,101.28
	6	\$1,071.15	8	\$102,830.40
	7	\$1,373.73	1	\$16,484.76
4 CY Dumpster	1	\$228.26	109	\$298,564.08
	2	\$459.53	62	\$341,890.32
	3	\$687.79	32	\$264,111.36
	4	\$916.05	5	\$54,963.00
	5	\$1,144.31	14	\$192,244.08

	6	\$1,372.58	11	\$181,180.56
	7	\$1,760.92	2	\$42,262.08
<b>6 CY Dumpster</b>	1	\$316.41	27	\$102,516.84
	2	\$631.83	32	\$242,622.72
	3	\$948.24	12	\$136,546.56
	4	\$1,264.66		\$0.00
	5	\$1,581.07	2	\$37,945.68
	6	\$1,897.48	2	\$45,539.52
	7	\$2,435.29		\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00	47	\$146,640.00
	2	\$520.00	2	\$12,480.00
	3	\$780.00	3	\$28,080.00
	4	\$1,040.00	1	\$12,480.00
	5	\$1,300.00	5	\$78,000.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (1E)</b>				<b>\$4,797,955.56</b>
<b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates. <b>Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site):</b> Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

Additional Entry:

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**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, – OR – another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Multifamily Mixed Waste Processing Collection Services (Two-Container A- Gray & Blue Containers)**

Gray Container: Allows for the collection of Organic Waste, such as food waste and yard waste, and Refuse.

Blue Container: Limited to traditional Non-Organic Recyclables, such as bottles, and cans, and Organic Waste, such as paper and cardboard.

Note: The following rates apply to Multifamily Customers for collecting Refuse and Organic Waste in the **gray** container.

Processing Facility Name: South Gate HDOWPF

Processing Material(s): Trash/Organics Rate (Per Ton) \$119.70

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$31.28		\$0.00
	2	\$67.06		\$0.00
	3	\$98.33		\$0.00
	4	\$129.61		\$0.00
	5	\$160.89		\$0.00
	6	\$192.17		\$0.00
	7	\$245.79		\$0.00
64-Gallon Cart	1	\$31.28	1483	\$556,658.88
	2	\$67.06		\$0.00
	3	\$98.33		\$0.00
	4	\$129.61		\$0.00
	5	\$160.89		\$0.00
	6	\$192.17		\$0.00
	7	\$245.79		\$0.00
96-Gallon Cart	1	\$34.75	65	\$27,105.00
	2	\$74.51		\$0.00
	3	\$109.26		\$0.00
	4	\$144.01		\$0.00
	5	\$178.76		\$0.00
	6	\$213.52		\$0.00
	7	\$273.10		\$0.00
1 CY Dumpster	1	\$34.75	5	\$2,085.00
	2	\$74.51		\$0.00
	3	\$109.26		\$0.00
	4	\$144.01		\$0.00
	5	\$178.76		\$0.00
	6	\$213.52		\$0.00
	7	\$273.10		\$0.00
1.5 CY Dumpster	1	\$69.51		\$0.00
	2	\$149.01		\$0.00
	3	\$218.52		\$0.00
	4	\$288.02		\$0.00
	5	\$357.53		\$0.00
	6	\$427.03		\$0.00
	7	\$546.19		\$0.00
2 CY Dumpster	1	\$126.89	15	\$22,840.20
	2	\$260.77	5	\$15,846.20
	3	\$387.66	4	\$18,607.68
	4	\$514.55		\$0.00
	5	\$641.44		\$0.00
	6	\$768.32		\$0.00
	7	\$984.73		\$0.00
3 CY Dumpster	1	\$183.84	20	\$44,121.60
	2	\$372.67	42	\$187,825.68
	3	\$556.51	54	\$360,618.48
	4	\$740.34	3	\$26,652.24
	5	\$924.18	4	\$44,360.64
	6	\$1,108.02	2	\$26,592.48
	7	\$1,421.04		\$0.00

4 CY Dumpster	1	\$236.45	8	\$22,699.20
	2	\$475.91	21	\$119,929.32
	3	\$712.36	12	\$102,579.84
	4	\$948.82	1	\$11,385.84
	5	\$1,185.27		\$0.00
	6	\$1,421.73	3	\$51,182.28
	7	\$1,824.00		\$0.00
6 CY Dumpster	1	\$328.70	3	\$11,833.20
	2	\$656.40	1	\$7,876.80
	3	\$985.11		\$0.00
	4	\$1,313.81		\$0.00
	5	\$1,642.51		\$0.00
	6	\$1,971.21		\$0.00
	7	\$2,529.91		\$0.00
8 CY to 40 CY Roll-offs	1	\$260.00		\$0.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
Compactor	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (2A)</b>				<b>\$1,660,600.56</b>
<p><b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.</p> <p><b>Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site):</b> Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).</p>				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

Additional Entry:

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**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, – OR – another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Multifamily Mixed Waste Processing Collection Services (Two-Container A- Gray & Blue Containers)**

**Gray Container:** Allows for the collection of Organic Waste, such as food waste and yard waste, and Refuse.

**Blue Container:** Limited to traditional Non-Organic Recyclables, such as bottles, and cans, and Organic Waste, such as paper and cardboard.

Note: The following rates apply to Multifamily Customers for collecting Recyclables in the **blue container**.

Processing Facility Name: **Azusa**

Processing Material(s): **Recycling Rate (Per Ton) \$122.12**

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$12.51	1483	\$222,627.96
	2	\$26.82		\$0.00
	3	\$39.33		\$0.00
	4	\$51.84		\$0.00
	5	\$64.36		\$0.00
	6	\$76.87		\$0.00
	7	\$98.31		\$0.00
64-Gallon Cart	1	\$12.51	65	\$9,757.80
	2	\$26.82		\$0.00
	3	\$39.33		\$0.00
	4	\$51.84		\$0.00
	5	\$64.36		\$0.00
	6	\$76.87		\$0.00
	7	\$98.31		\$0.00
96-Gallon Cart	1	\$13.90	5	\$834.00
	2	\$29.80		\$0.00
	3	\$43.70		\$0.00
	4	\$57.60		\$0.00
	5	\$71.51		\$0.00
	6	\$85.41		\$0.00
	7	\$109.24		\$0.00
1 CY Dumpster	1	\$34.75	15	\$6,255.00
	2	\$74.51	5	\$4,470.60
	3	\$109.26	4	\$5,244.48
	4	\$144.01		\$0.00
	5	\$178.76		\$0.00
	6	\$213.52		\$0.00
	7	\$273.10		\$0.00
1.5 CY Dumpster	1	\$49.86	20	\$11,966.40
	2	\$104.21	42	\$52,521.84
	3	\$154.07	54	\$99,837.36
	4	\$203.92	3	\$7,341.12
	5	\$253.78	4	\$12,181.44
	6	\$303.64	2	\$7,287.36
	7	\$388.84		\$0.00
2 CY Dumpster	1	\$63.44	8	\$6,090.24
	2	\$130.39	21	\$32,858.28
	3	\$193.83	12	\$27,911.52
	4	\$257.27	1	\$3,087.24
	5	\$320.72		\$0.00
	6	\$384.16	3	\$13,829.76
	7	\$492.37		\$0.00
3 CY Dumpster	1	\$91.92	3	\$3,309.12
	2	\$186.34	1	\$2,236.08

	3	\$278.25		\$0.00
	4	\$370.17		\$0.00
	5	\$462.09		\$0.00
	6	\$554.01		\$0.00
	7	\$710.52		\$0.00
4 CY Dumpster	1	\$118.23		\$0.00
	2	\$237.95		\$0.00
	3	\$356.18		\$0.00
	4	\$474.41		\$0.00
	5	\$592.64		\$0.00
	6	\$710.86		\$0.00
	7	\$912.00		\$0.00
6 CY Dumpster	1	\$164.35		\$0.00
	2	\$328.20		\$0.00
	3	\$492.55		\$0.00
	4	\$656.90		\$0.00
	5	\$821.26		\$0.00
	6	\$985.61		\$0.00
	7	\$1,264.95		\$0.00
8 CY to 40 CY Roll-offs	1	\$260.00		\$0.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
Compactor	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (2B)</b>				<b>\$529,647.60</b>
Permanent Roll-Offs and Compactors: All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.				
Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).				
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**Multifamily Mixed Waste Processing Collection Services (Two-Container B- Gray & Green Containers)**

**Gray Container:** Allows for the collection of intentional commingled wastes including Organic Waste (paper, cardboard) and Non-Organic Recyclables (bottles and cans), and Refuse.

**Green Container:** Limited to only Organic Waste sent to a source separated organics facility. This includes food waste and yard waste.

Note: The following rates apply to Multifamily Customers for collecting all commingled wastes & Non-Organic Recyclables in the **gray container**.

Processing Facility Name: South Gate HDOWPF

Processing Material(s): Trash/Recycling Rate (Per Ton) \$119.70

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$29.49		\$0.00
	2	\$63.48		\$0.00
	3	\$92.97		\$0.00
	4	\$122.46		\$0.00
	5	\$151.95		\$0.00
	6	\$181.44		\$0.00
	7	\$232.03		\$0.00
64-Gallon Cart	1	\$29.49	1483	\$524,804.04
	2	\$63.48		\$0.00
	3	\$92.97		\$0.00
	4	\$122.46		\$0.00
	5	\$151.95		\$0.00
	6	\$181.44		\$0.00
	7	\$232.03		\$0.00
96-Gallon Cart	1	\$32.77	65	\$25,560.80
	2	\$70.54		\$0.00
	3	\$103.30		\$0.00
	4	\$136.07		\$0.00
	5	\$168.84		\$0.00
	6	\$201.61		\$0.00
	7	\$257.81		\$0.00
1 CY Dumpster	1	\$65.54	5	\$3,932.40
	2	\$141.07		\$0.00
	3	\$206.61		\$0.00
	4	\$272.14		\$0.00
	5	\$337.68		\$0.00
	6	\$403.21		\$0.00
	7	\$515.62		\$0.00
1.5 CY Dumpster	1	\$93.76		\$0.00
	2	\$196.51		\$0.00
	3	\$290.27		\$0.00
	4	\$384.02		\$0.00
	5	\$477.78		\$0.00
	6	\$571.54		\$0.00
	7	\$731.82		\$0.00
2 CY Dumpster	1	\$118.95	15	\$21,411.00
	2	\$244.89	5	\$14,693.40
	3	\$363.84	4	\$17,464.32
	4	\$482.78		\$0.00
	5	\$601.73		\$0.00
	6	\$720.68		\$0.00
	7	\$923.58		\$0.00
3 CY Dumpster	1	\$171.92	20	\$41,260.80
	2	\$348.85	42	\$175,820.40
	3	\$520.77	54	\$337,458.96
	4	\$692.70	3	\$24,937.20
	5	\$864.62	4	\$41,501.76
	6	\$1,036.54	2	\$24,876.96
	7	\$1,329.32		\$0.00
4 CY Dumpster	1	\$220.57	8	\$21,174.72
	2	\$444.14	21	\$111,923.28

	3	\$664.72	12	\$95,719.68
	4	\$885.29	1	\$10,623.48
	5	\$1,105.86		\$0.00
	6	\$1,326.43	3	\$47,751.48
	7	\$1,701.71		\$0.00
<b>6 CY Dumpster</b>	1	\$304.88	3	\$10,975.68
	2	\$608.76	1	\$7,305.12
	3	\$913.63		\$0.00
	4	\$1,218.51		\$0.00
	5	\$1,523.39		\$0.00
	6	\$1,828.27		\$0.00
	7	\$2,346.46		\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00		\$0.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (2C)</b>				<b>\$1,559,195.28</b>
<b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.				
<b>Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site):</b> Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

**Additional Entry:**

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates and are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, – OR – another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Multifamily Mixed Waste Processing Collection Services (Two-Container B- Gray & Green Containers)**

**Gray Container:** Allows for the collection of intentional commingled wastes including Organic Waste (paper, cardboard) and Non-Organic Recyclables (bottles and cans), and Refuse.

**Green Container:** Limited to only Organic Waste sent to a source separated organics facility. This includes food waste and yard waste.

Note: The following rates apply to Multifamily Customers for collecting Organic Waste in the **green container**.

Processing Facility Name: **Sun Valley RCY Park**

Processing Material(s): **Organics Rate (Per Ton) \$143.40**

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$17.69	1548	\$328,609.44
	2	\$38.09		\$0.00
	3	\$55.78		\$0.00
	4	\$73.48		\$0.00
	5	\$91.17		\$0.00
	6	\$108.87		\$0.00
	7	\$139.22		\$0.00
64-Gallon Cart	1	\$17.69	5	\$1,061.40
	2	\$38.09		\$0.00
	3	\$55.78		\$0.00
	4	\$73.48		\$0.00
	5	\$91.17		\$0.00
	6	\$108.87		\$0.00
	7	\$139.22		\$0.00
96-Gallon Cart	1	\$19.66		\$0.00
	2	\$42.32		\$0.00
	3	\$61.98		\$0.00
	4	\$81.64		\$0.00
	5	\$101.30		\$0.00
	6	\$120.96		\$0.00
	7	\$154.69		\$0.00
1 CY Dumpster	1	\$65.54	35	\$27,526.80
	2	\$141.07	47	\$79,563.48
	3	\$206.61	58	\$143,800.56
	4	\$272.14	3	\$9,797.04
	5	\$337.68	4	\$16,208.64
	6	\$403.21	2	\$9,677.04
	7	\$515.62		\$0.00
1.5 CY Dumpster	1	\$93.76	8	\$9,000.96
	2	\$196.51	21	\$49,520.52
	3	\$290.27	12	\$41,798.88
	4	\$384.02	1	\$4,608.24
	5	\$477.78		\$0.00
	6	\$571.54	3	\$20,575.44
	7	\$731.82		\$0.00
2 CY Dumpster	1	\$118.95	3	\$4,282.20
	2	\$244.89	1	\$2,938.68
	3	\$363.84		\$0.00
	4	\$482.78		\$0.00
	5	\$601.73		\$0.00
	6	\$720.68		\$0.00
	7	\$923.58		\$0.00
3 CY Dumpster	1	\$171.92		\$0.00
	2	\$348.85		\$0.00
	3	\$520.77		\$0.00
	4	\$692.70		\$0.00
	5	\$864.62		\$0.00
	6	\$1,036.54		\$0.00
	7	\$1,329.32		\$0.00

4 CY Dumpster	1	\$220.57		\$0.00
	2	\$444.14		\$0.00
	3	\$664.72		\$0.00
	4	\$885.29		\$0.00
	5	\$1,105.86		\$0.00
	6	\$1,326.43		\$0.00
	7	\$1,701.71		\$0.00
6 CY Dumpster	1	\$304.88		\$0.00
	2	\$608.76		\$0.00
	3	\$913.63		\$0.00
	4	\$1,218.51		\$0.00
	5	\$1,523.39		\$0.00
	6	\$1,828.27		\$0.00
	7	\$2,346.46		\$0.00
8 CY to 40 CY Roll-offs	1	\$260.00		\$0.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
Compactor	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (2D)</b>				<b>\$748,969.32</b>
<b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates. <b>Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site):</b> Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

Additional Entry:

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates and are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton,-- OR -- another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Multifamily Mixed Waste Processing Collection Services (One-Container)**

Note: The following rates apply to Multifamily Customers for collecting Refuse, Recycling and Organic Waste materials into a single gray container.

Processing Facility Name: South Gate HDOWPF  
 Processing Material(s): Trash/Recycling Rate (Per Ton) \$119.70

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$30.36		\$0.00
	2	\$65.21		\$0.00
	3	\$95.57		\$0.00
	4	\$125.92		\$0.00
	5	\$156.28		\$0.00
	6	\$186.64		\$0.00
	7	\$238.69		\$0.00
64-Gallon Cart	1	\$30.36	1483	\$540,286.56
	2	\$65.21		\$0.00
	3	\$95.57		\$0.00
	4	\$125.92		\$0.00
	5	\$156.28		\$0.00
	6	\$186.64		\$0.00
	7	\$238.69		\$0.00
96-Gallon Cart	1	\$33.73	65	\$26,309.40
	2	\$72.46		\$0.00
	3	\$106.19		\$0.00
	4	\$139.92		\$0.00
	5	\$173.64		\$0.00
	6	\$207.37		\$0.00
	7	\$265.21		\$0.00
1 CY Dumpster	1	\$67.46	5	\$4,047.60
	2	\$144.92		\$0.00
	3	\$212.37		\$0.00
	4	\$279.83		\$0.00
	5	\$347.29		\$0.00
	6	\$414.75		\$0.00
	7	\$530.42		\$0.00
1.5 CY Dumpster	1	\$96.64		\$0.00
	2	\$202.28		\$0.00
	3	\$298.92		\$0.00
	4	\$395.56		\$0.00
	5	\$492.20		\$0.00
	6	\$588.84		\$0.00
	7	\$754.03		\$0.00
2 CY Dumpster	1	\$122.79	15	\$22,102.20
	2	\$252.58	5	\$15,154.80
	3	\$375.37	4	\$18,017.76
	4	\$498.17		\$0.00
	5	\$620.96		\$0.00
	6	\$743.75		\$0.00
	7	\$953.19		\$0.00
3 CY Dumpster	1	\$177.69	20	\$42,645.60
	2	\$360.38	42	\$181,631.52
	3	\$538.08	54	\$348,675.84
	4	\$715.77	3	\$25,767.72
	5	\$893.46	4	\$42,886.68
	6	\$1,071.15	2	\$25,707.60
	7	\$1,373.73		\$0.00
4 CY Dumpster	1	\$228.26	8	\$21,912.96

	2	\$459.53	21	\$115,801.56
	3	\$687.79	12	\$99,041.76
	4	\$916.05	1	\$10,992.60
	5	\$1,144.31		\$0.00
	6	\$1,372.58	3	\$49,412.88
	7	\$1,760.92		\$0.00
<b>6 CY Dumpster</b>	1	\$316.41	3	\$11,390.76
	2	\$631.83	1	\$7,581.96
	3	\$948.24		\$0.00
	4	\$1,264.66		\$0.00
	5	\$1,581.07		\$0.00
	6	\$1,897.48		\$0.00
	7	\$2,435.29		\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00		\$0.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (2E)</b>				<b>\$1,609,367.16</b>
Permanent Roll-Offs and Compactors: All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.				
Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

Additional Entry:

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D - Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, - OR - another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Residential Mixed Waste Processing Collection Services (Two-Container A- Gray & Blue Containers)**

**Gray Container:** Allows for the collection of Organic Waste, such as food waste and yard waste, and Refuse.

**Blue Container:** Limited to traditional Non-Organic Recyclables, such as bottles, and cans, and Organic Waste, such as paper and cardboard.

Note: The following rates apply to Residential Customers for collecting Refuse and Organic Waste in the **gray container**.

Processing Facility Name: **South Gate HDOWPF**

Processing Material(s): **Trash/Recycling/Organics Rate (Per Ton) \$119.70**

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$31.28		\$0.00
	2	\$67.06		\$0.00
	3	\$98.33		\$0.00
	4	\$129.61		\$0.00
	5	\$160.89		\$0.00
	6	\$192.17		\$0.00
	7	\$245.79		\$0.00
64-Gallon Cart	1	\$31.28		\$0.00
	2	\$67.06		\$0.00
	3	\$98.33		\$0.00
	4	\$129.61		\$0.00
	5	\$160.89		\$0.00
	6	\$192.17		\$0.00
	7	\$245.79		\$0.00
96-Gallon Cart	1	\$34.75		\$0.00
	2	\$74.51		\$0.00
	3	\$109.26		\$0.00
	4	\$144.01		\$0.00
	5	\$178.76		\$0.00
	6	\$213.52		\$0.00
	7	\$273.10		\$0.00
1 CY Dumpster	1	\$34.75		\$0.00
	2	\$74.51		\$0.00
	3	\$109.26		\$0.00
	4	\$144.01		\$0.00
	5	\$178.76		\$0.00
	6	\$213.52		\$0.00
	7	\$273.10		\$0.00
1.5 CY Dumpster	1	\$69.51	3	\$2,502.36
	2	\$149.01		\$0.00
	3	\$218.52		\$0.00
	4	\$288.02		\$0.00
	5	\$357.53		\$0.00
	6	\$427.03		\$0.00
	7	\$546.19		\$0.00
2 CY Dumpster	1	\$126.89	3	\$4,568.04
	2	\$260.77		\$0.00

	3	\$387.66	4	\$18,607.68
	4	\$514.55		\$0.00
	5	\$641.44		\$0.00
	6	\$768.32		\$0.00
	7	\$984.73		\$0.00
<b>3 CY Dumpster</b>	1	\$183.84	5	\$11,030.40
	2	\$372.67	1	\$4,472.04
	3	\$556.51	4	\$26,712.48
	4	\$740.34		\$0.00
	5	\$924.18		\$0.00
	6	\$1,108.02		\$0.00
	7	\$1,421.04		\$0.00
<b>4 CY Dumpster</b>	1	\$236.45		\$0.00
	2	\$475.91		\$0.00
	3	\$712.36	6	\$51,289.92
	4	\$948.82		\$0.00
	5	\$1,185.27		\$0.00
	6	\$1,421.73		\$0.00
	7	\$1,824.00		\$0.00
<b>6 CY Dumpster</b>	1	\$328.70		\$0.00
	2	\$656.40		\$0.00
	3	\$985.11		\$0.00
	4	\$1,313.81		\$0.00
	5	\$1,642.51		\$0.00
	6	\$1,971.21		\$0.00
	7	\$2,529.91		\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00	4	\$12,480.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00
<b>Total Proposed Annual Amount (3A)</b>				<b>\$131,662.92</b>
<p><b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.</p> <p><b>Temporary Roll-offs</b> (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).</p>				

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

Additional Entry:

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

Instructions: Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, – OR – another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Residential Mixed Waste Processing Collection Services (Two-Container A- Gray & Blue Containers)**

**Gray Container:** Allows for the collection of Organic Waste, such as food waste and yard waste, and Refuse.

**Blue Container:** Limited to traditional Non-Organic Recyclables, such as bottles, and cans, and Organic Waste, such as paper and cardboard.

Note: The following rates apply to Residential Customers for collecting Recyclables in the blue container.

Processing Facility Name: Azusa

Processing Material(s): Recycling Rate (Per Ton) \$122.12

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$12.51		\$0.00
	2	\$26.82		\$0.00
	3	\$39.33		\$0.00
	4	\$51.84		\$0.00
	5	\$64.36		\$0.00
	6	\$76.87		\$0.00
	7	\$98.31		\$0.00
64-Gallon Cart	1	\$12.51		\$0.00
	2	\$26.82		\$0.00
	3	\$39.33		\$0.00
	4	\$51.84		\$0.00
	5	\$64.36		\$0.00
	6	\$76.87		\$0.00
	7	\$98.31		\$0.00
96-Gallon Cart	1	\$13.90	6	\$1,008.00
	2	\$29.80		\$0.00
	3	\$43.70	4	\$2,097.60
	4	\$57.60		\$0.00
	5	\$71.51		\$0.00
	6	\$85.41		\$0.00
	7	\$109.24		\$0.00
1 CY Dumpster	1	\$34.75	5	\$2,085.00
	2	\$74.51	1	\$894.12
	3	\$109.26	10	\$13,111.20
	4	\$144.01		\$0.00
	5	\$178.76		\$0.00
	6	\$213.52		\$0.00
	7	\$273.10		\$0.00
1.5 CY Dumpster	1	\$49.86		\$0.00
	2	\$104.21		\$0.00
	3	\$154.07		\$0.00
	4	\$203.92		\$0.00
	5	\$253.78		\$0.00
	6	\$303.64		\$0.00
	7	\$388.84		\$0.00
2 CY Dumpster	1	\$63.44		\$0.00
	2	\$130.39		\$0.00
	3	\$193.83		\$0.00
	4	\$257.27		\$0.00
	5	\$320.72		\$0.00
	6	\$384.16		\$0.00
	7	\$492.37		\$0.00
3 CY Dumpster	1	\$91.92		\$0.00
	2	\$186.34		\$0.00
	3	\$278.25		\$0.00
	4	\$370.17		\$0.00
	5	\$462.09		\$0.00
	6	\$554.01		\$0.00
	7	\$710.52		\$0.00
4 CY Dumpster	1	\$118.23		\$0.00
	2	\$237.95		\$0.00

	3	\$356.18			\$0.00
	4	\$474.41			\$0.00
	5	\$592.64			\$0.00
	6	\$710.86			\$0.00
	7	\$912.00			\$0.00
<b>6 CY Dumpster</b>					
	1	\$164.35			\$0.00
	2	\$328.20			\$0.00
	3	\$492.55			\$0.00
	4	\$656.90			\$0.00
	5	\$821.26			\$0.00
	6	\$985.61			\$0.00
	7	\$1,264.95			\$0.00
<b>8 CY to 40 CY Roll-offs</b>					
	1	\$260.00	4		\$12,480.00
	2	\$520.00			\$0.00
	3	\$780.00			\$0.00
	4	\$1,040.00			\$0.00
	5	\$1,300.00			\$0.00
	6	\$1,560.00			\$0.00
	7	\$1,820.00			\$0.00
<b>Compactor</b>					
	1	\$390.00			\$0.00
	2				\$0.00
	3				\$0.00
	4				\$0.00
	5				\$0.00
	6				\$0.00
	7				\$0.00
<b>Total Proposed Annual Amount (3B)</b>					<b>\$31,668.72</b>
Permanent Roll-Offs and Compactors: All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.					
Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site): Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).					

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

Additional Entry:

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, – OR – another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Residential Mixed Waste Processing Collection Services (Two-Container B- Gray & Green Containers)**

**Gray Container:** Allows for the collection of intentional commingled wastes including Organic Waste (paper, cardboard) and Non-Organic Recyclables (bottles and cans), and Refuse.

**Green Container:** Limited to only Organic Waste sent to a source separated organics facility. This includes food waste and yard waste.

Note: The following rates apply to Residential Customers for collecting all commingled wastes & Non-Organic Recyclables in the **gray container**.

**Processing Facility Name:** South Gate HDOWPF

**Processing Material(s):** Trash/Recycling/Organics Rate (Per Ton) \$119.70

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$29.49		\$0.00
	2	\$63.48		\$0.00
	3	\$92.97		\$0.00
	4	\$122.46		\$0.00
	5	\$151.95		\$0.00
	6	\$181.44		\$0.00
	7	\$232.03		\$0.00
64-Gallon Cart	1	\$29.49		\$0.00
	2	\$63.48		\$0.00
	3	\$92.97		\$0.00
	4	\$122.46		\$0.00
	5	\$151.95		\$0.00
	6	\$181.44		\$0.00
	7	\$232.03		\$0.00
96-Gallon Cart	1	\$32.77		\$0.00
	2	\$70.54		\$0.00
	3	\$103.30		\$0.00
	4	\$136.07		\$0.00
	5	\$168.84		\$0.00
	6	\$201.61		\$0.00
	7	\$257.81		\$0.00
1 CY Dumpster	1	\$65.54		\$0.00
	2	\$141.07		\$0.00
	3	\$206.61		\$0.00
	4	\$272.14		\$0.00
	5	\$337.68		\$0.00
	6	\$403.21		\$0.00
	7	\$515.62		\$0.00
1.5 CY Dumpster	1	\$93.76	3	\$3,375.36
	2	\$196.51		\$0.00
	3	\$290.27		\$0.00
	4	\$384.02		\$0.00
	5	\$477.78		\$0.00

	6	\$571.54		\$0.00
	7	\$731.82		\$0.00
<b>2 CY Dumpster</b>	1	\$118.95	3	\$4,282.20
	2	\$244.89		\$0.00
	3	\$363.84	4	\$17,464.32
	4	\$482.78		\$0.00
	5	\$601.73		\$0.00
	6	\$720.68		\$0.00
	7	\$923.58		\$0.00
<b>3 CY Dumpster</b>	1	\$171.92	5	\$10,315.20
	2	\$348.85	1	\$4,186.20
	3	\$520.77	4	\$24,996.96
	4	\$692.70		\$0.00
	5	\$864.62		\$0.00
	6	\$1,036.54		\$0.00
	7	\$1,329.32		\$0.00
<b>4 CY Dumpster</b>	1	\$220.57		\$0.00
	2	\$444.14		\$0.00
	3	\$664.72	6	\$47,859.84
	4	\$885.29		\$0.00
	5	\$1,105.86		\$0.00
	6	\$1,326.43		\$0.00
	7	\$1,701.71		\$0.00
<b>6 CY Dumpster</b>	1	\$304.88		\$0.00
	2	\$608.76		\$0.00
	3	\$913.63		\$0.00
	4	\$1,218.51		\$0.00
	5	\$1,523.39		\$0.00
	6	\$1,828.27		\$0.00
	7	\$2,346.46		\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00	4	\$12,480.00
	2	\$520.00		\$0.00
	3	\$780.00		\$0.00
	4	\$1,040.00		\$0.00
	5	\$1,300.00		\$0.00
	6	\$1,560.00		\$0.00
	7	\$1,820.00		\$0.00
<b>Compactor</b>	1	\$390.00		\$0.00
	2			\$0.00
	3			\$0.00
	4			\$0.00
	5			\$0.00
	6			\$0.00
	7			\$0.00

<b>Total Proposed Annual Amount (3C)</b>				<b>\$124,960.08</b>
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**Permanent Roll-Offs and Compactors:** All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.

**Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site):** Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

**Additional Entry:**

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

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**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, – OR – another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Residential Mixed Waste Processing Collection Services (Two-Container B- Gray & Green Containers)**

**Gray Container:** Allows for the collection of intentional commingled wastes including Organic Waste (paper, cardboard) and Non-Organic Recyclables (bottles and cans), and Refuse.

**Green Container:** Limited to only Organic Waste sent to a source separated organics facility. This includes food waste and yard waste.

Note: The following rates apply to Residential Customers for collecting Organic Waste in the **green container**.

Processing Facility Name: Sun Valley RCY Park  
 Processing Material(s): Organics Rate (Per Ton) \$143.40

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$17.69		\$0.00
	2	\$38.09		\$0.00
	3	\$55.78		\$0.00
	4	\$73.48		\$0.00
	5	\$91.17		\$0.00
	6	\$108.87		\$0.00
	7	\$139.22		\$0.00
64-Gallon Cart	1	\$17.69	3	\$636.84
	2	\$38.09		\$0.00
	3	\$55.78		\$0.00
	4	\$73.48		\$0.00
	5	\$91.17		\$0.00
	6	\$108.87		\$0.00
	7	\$139.22		\$0.00
96-Gallon Cart	1	\$19.66	3	\$707.76
	2	\$42.32		\$0.00
	3	\$61.98	4	\$2,975.04
	4	\$81.64		\$0.00
	5	\$101.30		\$0.00
	6	\$120.96		\$0.00
	7	\$154.69		\$0.00
1 CY Dumpster	1	\$65.54	5	\$3,932.40
	2	\$141.07	1	\$1,692.84
	3	\$206.61	10	\$24,793.20
	4	\$272.14		\$0.00
	5	\$337.68		\$0.00
	6	\$403.21		\$0.00
	7	\$515.62		\$0.00
1.5 CY Dumpster	1	\$93.76		\$0.00
	2	\$196.51		\$0.00
	3	\$290.27		\$0.00
	4	\$384.02		\$0.00
	5	\$477.78		\$0.00
	6	\$571.54		\$0.00
	7	\$731.82		\$0.00
2 CY Dumpster	1	\$118.95		\$0.00
	2	\$244.89		\$0.00
	3	\$363.84		\$0.00
	4	\$482.78		\$0.00
	5	\$601.73		\$0.00
	6	\$720.68		\$0.00
	7	\$923.58		\$0.00
3 CY Dumpster	1	\$171.92		\$0.00
	2	\$348.85		\$0.00
	3	\$520.77		\$0.00
	4	\$692.70		\$0.00
	5	\$864.62		\$0.00
	6	\$1,036.54		\$0.00
	7	\$1,329.32		\$0.00
4 CY Dumpster	1	\$220.57		\$0.00
	2	\$444.14		\$0.00
	3	\$664.72		\$0.00
	4	\$885.29		\$0.00

	5	\$1,105.86			\$0.00
	6	\$1,326.43			\$0.00
	7	\$1,701.71			\$0.00
<b>6 CY Dumpster</b>	1	\$304.88			\$0.00
	2	\$608.76			\$0.00
	3	\$913.63			\$0.00
	4	\$1,218.51			\$0.00
	5	\$1,523.39			\$0.00
	6	\$1,828.27			\$0.00
	7	\$2,346.46			\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00	4		\$12,480.00
	2	\$520.00			\$0.00
	3	\$780.00			\$0.00
	4	\$1,040.00			\$0.00
	5	\$1,300.00			\$0.00
	6	\$1,560.00			\$0.00
	7	\$1,820.00			\$0.00
<b>Compactor</b>	1	\$390.00			\$0.00
	2				\$0.00
	3				\$0.00
	4				\$0.00
	5				\$0.00
	6				\$0.00
	7				\$0.00
<b>Total Proposed Annual Amount (3D)</b>					<b>\$47,218.08</b>
<b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates. <b>Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site):</b> Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).					
<small>*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.</small>					

Additional Entry:

The undersigned Proposer offers to perform the work described in the Request for Proposals (RFP) for the following price(s). The Proposer rate(s) (hourly, monthly, etc.) shall include all administrative costs, franchise fees, labor, supervision, overtime, materials, transportation, taxes, equipment, and supplies unless stated otherwise in the RFP. The Proposer understands and agrees that the quantities set forth in the Schedule of Prices by the County are only estimates are based on current hauler submittals. Any unit prices quoted by the Proposer in this Schedule of Prices will apply to the actual quantities of work. The Proposer may use the estimates to develop its cost and rate proposal. The Proposer understands and agrees that each of the Service Areas have different Customer counts. County makes no representation or warranties of any kind, expressed or implied, as to the accuracy of the information set forth in the Schedule of Prices. County will not be liable for any damages or loss of any nature, including, but not limited to, lost profits, resulting from the estimates provided by the County. Proposer agrees to indemnify and hold the County harmless with respect to any issues, disputes, claims, lawsuits resulting from the estimates provided by the County in this solicitation, and in particular, as set forth in the Schedule of Prices. It is the responsibility of the proposer to undertake, at its sole cost, any verification of any and all information necessary for the preparation and submittal of a response to this RFP.

It is the County's sole discretion to select the collection method for each Service Area after receipt of all proposals. The County's selected collection method may not be the lowest cost collection method. The County may consider factors including but not limited to, cost per cubic yard, readiness to implement, regulatory compliance, and waste diversion potential, when deciding upon a collection method for each Service Area.

**Instructions:** Proposer shall enter proposed monthly rates in the blue boxes below. Proposer must submit a proposal/bid for each collection method: Three-Container, Two-Container and One-Container collection methods. Failure to do so may result in the proposal/bid being rejected as nonresponsive. All proposers should include the 14% franchise fee in their proposed rates. Proposers shall not change the numbers in Column D- Estimated No. of Collections per Week. Column E will auto calculate the Proposed Annual Amount for each service. The Proposed Total Annual Amounts for Collection Services of the County selected collection method will be used for the evaluation evaluated. Proposer is responsible for ensuring accuracy of calculations.

If Proposer does not currently offer the One-Container and Two-Container collection methods, Proposer shall input rates utilizing the facility tipping fee of a potential development of a High Diversion Organic Waste Processing Facility (HDOWPF) located in South Gate which will process Mixed Waste (Refuse and Organic Waste) at \$105 per ton, - OR - another High Diversion Organic Waste Processing Facility of Proposer's choosing with a reasonably similar tipping fee, location, and diversion rate that is in compliance with SB 1383 regulations as defined in 14 CCR Section 18982(a)(33). Proposer may also include in their proposal, an option to provide One-Container or Two-Container Collection Services for select Customers so long as the Proposer's proposal indicates how the results would provide similar diversion and cost effectiveness.

**Residential Mixed Waste Processing Collection Services (One-Container)**

Note: The following rates apply to Residential Customers for collecting Refuse, Recycling and Organic Waste materials into a single gray container.

Processing Facility Name: South Gate HDOWPF

Processing Material(s): Trash/Recycling/Organics Rate (Per Ton) \$119.70

Service Description	Collection Frequency (No. of Pickups per Week)	Monthly Unit Price/Rate	*Estimated No. of Collections per Week	Annual Amount (Monthly Unit Price/Rate x Estimated No. of Collections per Week x 12)
32-Gallon Cart	1	\$30.36		\$0.00
	2	\$65.21		\$0.00
	3	\$95.57		\$0.00
	4	\$125.92		\$0.00
	5	\$156.28		\$0.00
	6	\$186.64		\$0.00
	7	\$238.69		\$0.00
64-Gallon Cart	1	\$30.36		\$0.00
	2	\$65.21		\$0.00
	3	\$95.57		\$0.00
	4	\$125.92		\$0.00
	5	\$156.28		\$0.00
	6	\$186.64		\$0.00
	7	\$238.69		\$0.00
96-Gallon Cart	1	\$33.73		\$0.00
	2	\$72.46		\$0.00
	3	\$106.19		\$0.00
	4	\$139.92		\$0.00
	5	\$173.64		\$0.00
	6	\$207.37		\$0.00
	7	\$265.21		\$0.00
1 CY Dumpster	1	\$67.46		\$0.00
	2	\$144.92		\$0.00
	3	\$212.37		\$0.00
	4	\$279.83		\$0.00
	5	\$347.29		\$0.00
	6	\$414.75		\$0.00
	7	\$530.42		\$0.00
1.5 CY Dumpster	1	\$96.64	3	\$3,479.04
	2	\$202.28		\$0.00
	3	\$298.92		\$0.00
	4	\$395.56		\$0.00
	5	\$492.20		\$0.00
	6	\$588.84		\$0.00
	7	\$754.03		\$0.00
2 CY Dumpster	1	\$122.79	3	\$4,420.44
	2	\$252.58		\$0.00
	3	\$375.37	4	\$18,017.76

	4	\$498.17			\$0.00
	5	\$620.96			\$0.00
	6	\$743.75			\$0.00
	7	\$953.19			\$0.00
<b>3 CY Dumpster</b>	1	\$177.69	5		\$10,661.40
	2	\$360.38	1		\$4,324.56
	3	\$538.08	4		\$25,827.84
	4	\$715.77			\$0.00
	5	\$893.46			\$0.00
	6	\$1,071.15			\$0.00
	7	\$1,373.73			\$0.00
<b>4 CY Dumpster</b>	1	\$228.26			\$0.00
	2	\$459.53			\$0.00
	3	\$687.79	6		\$49,520.88
	4	\$916.05			\$0.00
	5	\$1,144.31			\$0.00
	6	\$1,372.58			\$0.00
	7	\$1,760.92			\$0.00
<b>6 CY Dumpster</b>	1	\$316.41			\$0.00
	2	\$631.83			\$0.00
	3	\$948.24			\$0.00
	4	\$1,264.66			\$0.00
	5	\$1,581.07			\$0.00
	6	\$1,897.48			\$0.00
	7	\$2,435.29			\$0.00
<b>8 CY to 40 CY Roll-offs</b>	1	\$260.00	4		\$12,480.00
	2	\$520.00			\$0.00
	3	\$780.00			\$0.00
	4	\$1,040.00			\$0.00
	5	\$1,300.00			\$0.00
	6	\$1,560.00			\$0.00
	7	\$1,820.00			\$0.00
<b>Compactor</b>	1	\$390.00			\$0.00
	2				\$0.00
	3				\$0.00
	4				\$0.00
	5				\$0.00
	6				\$0.00
	7				\$0.00
<b>Total Proposed Annual Amount (3E)</b>					<b>\$128,731.92</b>
<b>Permanent Roll-Offs and Compactors:</b> All 8, 10, 20, 30, 40 CY Roll-offs and compactors are pull rates only; total cost will be based on actual Disposal and/or Processing costs. Rates charged to Customers should include the total cost for pull, Processing and Disposal rates.					
<b>Temporary Roll-offs (Non-permanent service of no more than 30 consecutive days at Customer's site):</b> Shall be charged as accordingly to the Service Rates indicated above and may charge an additional daily rental fee (See Extra Services Fees).					

\*Estimated No. of Collections per Week is based on 2019 Customer data submitted by the current non-exclusive commercial franchise waste haulers. Each of the Service Areas have different Customer counts.

**Additional Entry:**

**Rates Summary**

Note: The Total Proposed Annual Amounts from all the proposal rate sheets for Mixed Waste Processing Collection Services rates will be automatically calculated into the table below. Proposer is responsible for ensuring accuracy of calculations. Proposer must fill and sign the signature block acknowledgement below upon confirming calculations.

Title	Proposed Total Annual Amounts
Commercial Mixed Waste Processing Collection Services Rates <b>Two-Container A: Gray and Blue Containers (1A+1B)</b>	\$6,536,324.04
Multifamily Mixed Waste Processing Collection Services Rates <b>Two-Container A: Gray and Blue Containers (2A+2B)</b>	\$2,190,248.16
Residential Mixed Waste Processing Collection Services Rates <b>Two-Container A: Gray and Blue Containers (3A+3B)</b>	\$163,331.64
<b>Total Proposed Annual Amount for Two-Container A: Gray and Blue Containers (Total Proposed Annual Amounts of 1A+1B+2A+2B+3A+3B)</b>	<b>\$8,889,903.84</b>
Commercial Mixed Waste Processing Collection Services Rates <b>Two-Container B: Gray and Green Containers (1C+1D)</b>	\$6,633,272.16
Multifamily Mixed Waste Processing Collection Services Rates <b>Two-Container B: Gray and Green Containers (2C+2D)</b>	\$2,308,164.60
Residential Mixed Waste Processing Collection Services Rates <b>Two-Container B: Gray and Green Containers (3C+3D)</b>	\$172,178.16
<b>Total Proposed Annual Amount for Two-Container B: Gray and Green Containers (Total Proposed Annual Amounts of 1C+1D+2C+2D+3C+3D)</b>	<b>\$9,113,614.92</b>
Commercial Mixed Waste Processing Collection Services Rates <b>One-Container: Gray Container (Refuse, Recycling and Organic Waste) (1E)</b>	\$4,797,955.56
Multifamily Mixed Waste Processing Collection Services Rates <b>One-Container: Gray Container (Refuse, Recycling and Organic Waste) (2E)</b>	\$1,609,367.16
Residential Mixed Waste Processing Collection Services Rates <b>One-Container: Gray Container (Refuse, Recycling and Organic Waste) (3E)</b>	\$128,731.92
<b>Total Proposed Annual Amount for One-Container: Gray Container (Refuse, Recycling and Organic Waste) (Total Proposed Annual Amounts of 1E+2E+3E)</b>	<b>\$6,536,054.64</b>

**Signature Block Acknowledgement:**


Legal Name of Proposer USA WASTE OF CALIFORNIA, INC.	
Signature of Person Authorized to Submit Proposal: Michael Hammer	
Title of Authorized Person: Vice President, Southern California Area	
Date: Revised June 3, 2022	State Contractor's License Number N/A
Proposer's Address: 9081 Tujunga Ave, Sun Valley CA 91352	
E-Mail: Mhammer@wm.com	
Phone : (818) 252-3148	Mobile: (661) 810-0415

**Rates Summary**

Note: The Total Proposed Annual Amounts from all the proposal rate sheets for Mixed Waste Processing Collection Services rates will be automatically calculated into the table below. Proposer is responsible for ensuring accuracy of calculations. Proposer must fill and sign the signature block acknowledgement below upon confirming calculations.

Title	Proposed Total Annual Amounts
Commercial Mixed Waste Processing Collection Services Rates Two-Container A: Gray and Blue Containers (1A+1B)	\$6,536,324.04
Multifamily Mixed Waste Processing Collection Services Rates Two-Container A: Gray and Blue Containers (2A+2B)	\$2,190,248.16
Residential Mixed Waste Processing Collection Services Rates Two-Container A: Gray and Blue Containers (3A+3B)	\$163,331.64
<b>Total Proposed Annual Amount for Two-Container A: Gray and Blue Containers (Total Proposed Annual Amounts of 1A+1B+2A+2B+3A+3B)</b>	<b>\$8,889,903.84</b>
Commercial Mixed Waste Processing Collection Services Rates Two-Container B: Gray and Green Containers (1C+1D)	\$6,633,272.16
Multifamily Mixed Waste Processing Collection Services Rates Two-Container B: Gray and Green Containers (2C+2D)	\$2,308,164.60
Residential Mixed Waste Processing Collection Services Rates Two-Container B: Gray and Green Containers (3C+3D)	\$172,178.16
<b>Total Proposed Annual Amount for Two-Container B: Gray and Green Containers (Total Proposed Annual Amounts of 1C+1D+2C+2D+3C+3D)</b>	<b>\$9,113,614.92</b>
Commercial Mixed Waste Processing Collection Services Rates One-Container: Gray Container (Refuse, Recycling and Organic Waste) (1E)	\$4,797,955.56
Multifamily Mixed Waste Processing Collection Services Rates One-Container: Gray Container (Refuse, Recycling and Organic Waste) (2E)	\$1,609,367.16
Residential Mixed Waste Processing Collection Services Rates One-Container: Gray Container (Refuse, Recycling and Organic Waste) (3E)	\$128,731.92
<b>Total Proposed Annual Amount for One-Container: Gray Container (Refuse, Recycling and Organic Waste) (Total Proposed Annual Amounts of 1E+2E+3E)</b>	<b>\$6,536,054.64</b>

**Signature Block Acknowledgement:**

Legal Name of Proposer USA WASTE OF CALIFORNIA, INC.	
Signature of Person Authorized to Submit Proposal: Michael Hammer	
Title of Authorized Person: Vice President, Southern California Area	
Date: Revised June 3, 2022	State Contractor's License Number N/A
Proposer's Address: 9081 Tujunga Ave, Sun Valley CA 91352	
E-Mail: Mhammer@wm.com	
Phone: (818) 252-3148	Mobile: (661) 810-0415

## EXHIBIT 12-D2 – Liquidated Damages

Reference to "failure" refers to each occurrence of specified Breach (such as for each Occupant and each Occupant's Collection site, Record entry, or complaint) and not for aggregate occurrences of those Breaches (such as for all Customers and Occupants on a given route or day). Per day means each business day except as indicated.

If CONTRACTOR does not timely submit the applicable information, documentation or complete Report or incorporate comments, additions and corrections made by Director within five days of receipt of those comments, additions, and corrections, it shall pay the following liquidated damages.

No.	Section	Failure	Damage
1	Item D of Exhibit 3A1	Use of Solid Waste Facility(s) that are not Approved by the COUNTY	\$100 per ton
2	Item A1 of Exhibit 3A1	Failure to provide Collection Services and deliver appropriate Collection Containers for the Collection of Solid Waste (Refuse, Recyclables and Organic Waste) to each and every Customer within the CONTRACTOR's Service Area after Contract Execution Date (exception for customers who are exempt from Service)	\$200 per Customer per week
3	Item E 5 of Exhibit 3A1	Failure to Process Recyclables, or mixing Recyclables and/or Organic Waste with Refuse (exception for mixed waste collection which shall be sent to an approved HDOWPF)	\$1000 per Vehicle per occurrence
4	Item I of Section 4	Commingling materials from outside the Service Area with Solid Waste that CONTRACTOR Collects inside the Service Area, such as commingling Collected Solid Waste from Garbage Disposal Districts (GDD), incorporated cities or other counties with Solid Waste Collected from their Service Area.	\$500 per Vehicle per occurrence

5	Item J1 of Exhibit 3A1	Failure to Perform Contamination Monitoring Requirements	\$500 per hauler route for initial failure to conduct Contamination Monitoring plus \$100 per hauler route per day until contamination inspections are completed
6	Item C of Exhibit 3A1	Failure to Comply with Container Labeling and Colors requirements	\$100 per occurrence per Container
7	Item J2 of Exhibit 3A1 & Item D1e of Section 6	Failure to assist the COUNTY with SB 1383 related compliance tasks such as waivers, non-compliance complaints, and any other SB 1383 related requests not captured in any other category in this Exhibit 12-D2.	\$100 per occurrence
8	Section 13	Failure to follow Unpermitted Waste Screening Protocol and Reporting	\$500 per occurrence
9	Item 2 of Section 10	Failure to provide Route maps and schedules	\$100 per day
10	Item I of Exhibit 3A1	Failure to conduct site visits and waste assessments	\$300 per occurrence
11	Item A4 of Exhibit 3A1	Failure to Collect during authorized hours	\$250 per occurrence
12	Section 4	Failure to meet Service Standards for litter, spills, leaks and noise	\$150 per day
13	Item H of Section 4	Each failure during any calendar month to return Director calls, emails or to timely meet with COUNTY in accordance with Section 4H.	\$500 per occurrence
14	Item C5 of Exhibit 3A1	Failure to timely remove graffiti accordance with item C5 of Exhibit 3A1	\$100 per day
15	Item C8 of Exhibit 3A1	Failure to timely repair or replace Container(s) (upon Customer request)	\$500 per occurrence

16	Section 10	Failure to submit complete and correct information or Reports on time: (1) quarterly, (2) annually, (3) as required by any State Laws or County Code, or (4) any other time required under this CONTRACT.	Until corrected or completed: (1) \$200 per day (2) \$300 per day (3) \$150 per day (4) \$100 per day
17	Section 9	Failure to allow COUNTY to inspect, audit or copy Records	\$150 per requested record per occurrence
18	Item F of Section 4	Failure to provide documentation for COUNTY review or comment; or to obtain any COUNTY approval, consent or other permission	\$300 per day per occurrence or retraction/correction of misinformation
19	Item I of Exhibit 3A1	Failure to Perform Public Education and Outreach	\$100 per occurrence
20	Item I of Exhibit 3A1	Failure to timely provide Customer with Bill of Rights and/or Subscription Order Form	\$100 per day per customer per occurrence
21	Item B1 of Section 7	Itemizing the Franchise Fee on a Customer's invoice	\$100 per Customer per invoice
22	Item A5 of Exhibit 3A1	Failure to tag non-collected Solid Waste and keep a record of reason	\$150 per occurrence per day
23	Item D of Section 6	Failure to honor commitment to resolve a Customer's or Occupant's first complaint	\$100 per occurrence per day until resolution
24	Item D of Section 6	For each failure to honor commitment to resolve Customer's or Occupant's same complaint, which generated a second complaint	\$250 per occurrence per day until resolution
25	Item D of Section 6	For each failure to honor commitment to resolve Customer's or Occupant's same complaint, which generated a third or more complaint	\$500 for each subsequent complaint
26	Part 5C of Exhibit 5	Failure to repair damage caused to private property	\$150 per day until resolved

27	Item A4e of Exhibit 3A1	Missed Collection	\$100 per occurrence for each Container \$200 for each day thereafter
28	Section 1A	Collecting, removing, or transporting Solid Waste from Customers that are not within in CONTRACTOR's Service Area.	\$500 per verified occurrence
29	Section 3C	For each failure to maintain any Vehicle in accordance with Applicable Law	\$150 per Vehicle per day
30	Item C12 of Section 3	Failure to maintain and operate GPS equipment in working order	\$100 per Vehicle per day

By placing initials below at the places provided, each Party specifically confirms the accuracy of the statements made above and the fact that each Party has had many opportunities to consult with legal counsel and obtain an explanation of liquidated damage provisions of the time that this CONTRACT was made.

CONTRACTOR  
Initial Here: 

COUNTY  
Initial Here: CS

Intentionally left blank

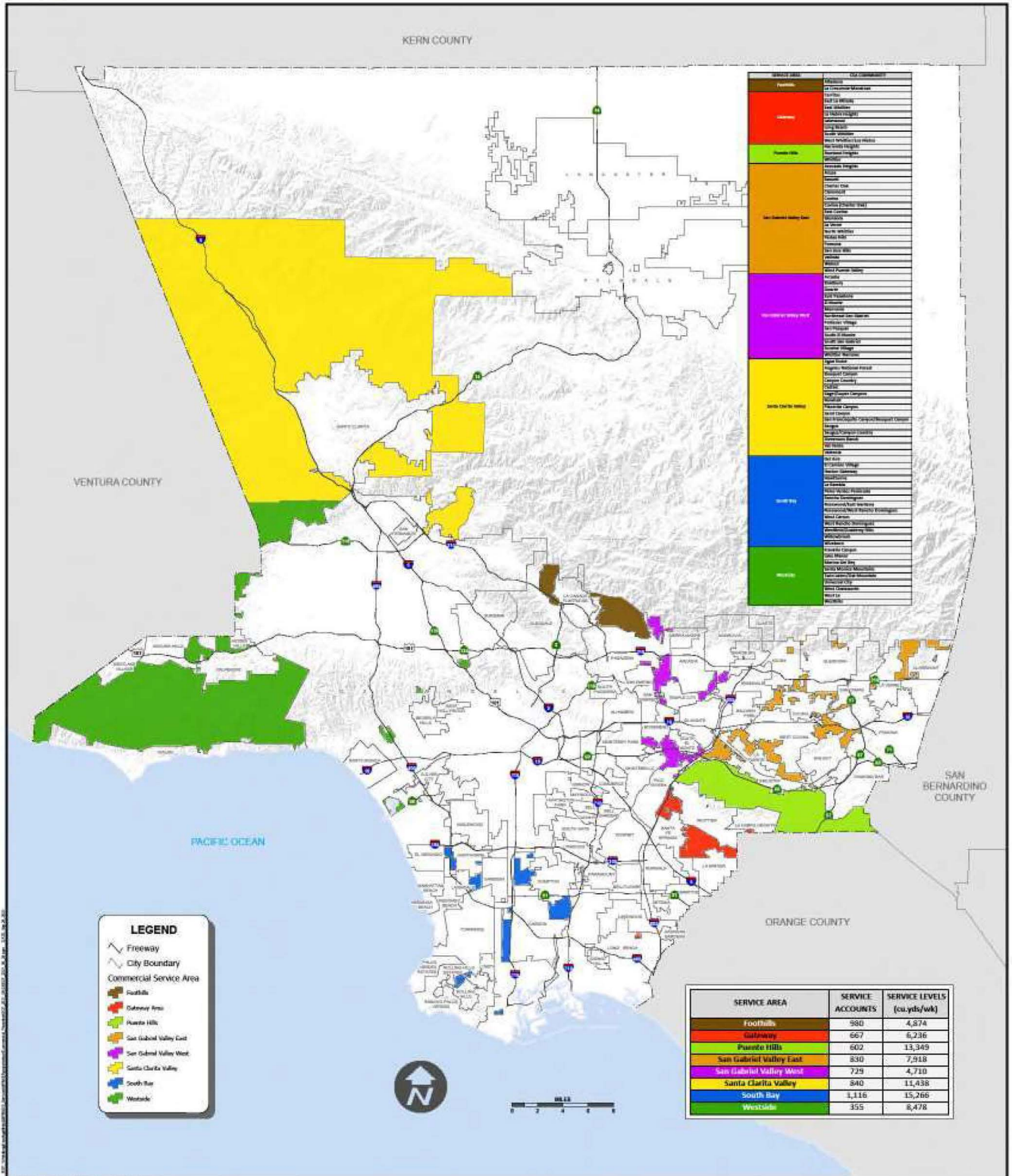
## EXHIBIT 16 – Contract Service Area Information

- A. Maps
- B. Service Areas Data Information
- C. Outreach

# 16.A.1- Map of Exclusive Commercial Franchise Service Areas



## EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT SERVICE AREA



### Service Areas Description:

The distribution of the zones balances the geography – in a rather contained capacity, as evident by the color grouping – with the total service accounts and service levels, emphasizing the latter.

The average size (and services) of the territories, which resulted in eight (8) zones, was based on Customer data, as determined to be appropriate capacity for waste haulers, though this is done with a greater emphasis on larger waste volumes to enable investment in Processing infrastructure.

This resulted in a natural variation among the Service Areas by size and services, which allows for different waste haulers to apply for a Service Area(s) based on their own operational capacities. Some Service Areas are intended to remain smaller to ensure viability for small waste haulers.

Foothills and San Gabriel Valley West Service Areas are the two (2) designated smaller Service Areas that have substantially lower total weekly service levels than the other six (6) Service Areas.

### 16.B.1- Exclusive Commercial Franchise Service Areas Data

The data provided by the existing Non-Exclusive Commercial Franchise (NECF) solid waste haulers was extracted to fit within each Service Area.

This data enabled COUNTY to compile a recent history of the Solid Waste Tonnage, and number of accounts and service levels from 2019 in the Communities that compose the new Exclusive Service Areas:

#### Historical Solid Waste (Tonnage)

Service Area	2020	2019	2018
Foothills	7,309	8,986	9,253
Gateway	15,180	12,907	12,712
Puente Hills	34,952	36,863	35,877
San Gabriel Valley East	21,129	20,703	17,835
San Gabriel Valley West	17,557	21,236	19,511
Santa Clarita Valley	26,686	31,900	27,933
South Bay	51,687	42,293	40,339
Westside	27,273	27,475	29,926

#### Estimated 2019 Account Distribution

Service Area	Number of Accounts	Commercial	Multifamily	Residential
Foothills	1,075	40%	37%	23%
Gateway	592	57%	35%	8%
Puente Hills	698	76%	19%	5%
San Gabriel Valley East	949	69%	7%	24%
San Gabriel Valley West	758	49%	32%	19%
Santa Clarita Valley	971	59%	5%	36%
South Bay	956	86%	12%	2%
Westside	452	84%	4%	12%

**Estimated 2019 Service Level Distribution**

<b>Service Area</b>	<b>Organic Waste</b>	<b>Refuse Only</b>	<b>Refuse &amp; Recycling</b>	<b>Recycling Only</b>
Foothills	0%	96%	4%	0%
Gateway	0%	74%	26%	0%
Puente Hills	1%	74%	25%	0%
San Gabriel Valley East	1%	74%	25%	0%
San Gabriel Valley West	1%	76%	23%	0%
Santa Clarita Valley	0%	73%	25%	2%
South Bay	0%	84%	15%	1%
Westside	1%	73%	26%	0%

**Projected 2022 Service Levels**

COUNTY contracted for an independent analysis of all 2019 accounts located in the eight (8) identified Service Areas to project new service levels for all accounts to have a Three-Container system of Refuse, Recycling and Organic waste. The accounts were further organized into three (3) sectors: Commercial, Multifamily and Residential. The projected service levels for each Service Area per account type and per waste stream are indicated in Forms PW-2 and PW-3 Schedule of Prices.

The following assumptions were made for the Three-Container service level projection analysis:

- 1) There were 413 accounts, of which approximately 6% were identified as questionable (i.e., for Commercial, Multifamily and Residential sectors), not included in the analysis;
- 2) Dumpsters that are greater than or equal to eight (8) cubic yards (CY) were grouped into a Container size category of “8 CY to 40 CY”;
  - a. For the purpose of estimating the volume of material for this category, an average Dumpster size of 35 CY was used;
- 3) It was also noted that some of the accounts were listed to have zero (0) Collection frequency. The accounts with zero (0) frequency were included in the analysis as 1 time per week frequency;
- 4) Green Waste is managed by third party landscapers unless a Customer has existing Green Waste service;
- 5) The average Organic Waste percentage of total Refuse (CalRecycle, 2019) for each account type was estimated as follows:

- a. Commercial – 20% (except as noted below)
    - i. This is based on the average Organic Waste composition of 20+ industries;
    - ii. For accounts that are part of the Accommodation sector, the Organic Waste composition used was 32%;
    - iii. For accounts that are part of the Restaurant sector, the Organic Waste composition used was 51%;
    - iv. For accounts that are part of the Grocer sector, the Organic Waste composition used was 42%; and,
    - v. For accounts that are part of the Arts and Entertainment (includes amusement parks and event venues) sector, the Organic Waste composition used was 34%.
  - b. Multifamily – 25%
  - c. Residential – 18%
- 6) Less than 1% of the accounts had existing Organic Waste Collection in the 2019 dataset. The projected Organic Waste volume was estimated based on the size of the Refuse Containers, estimated Refuse density for the respective sector and the Organic Waste composition assumption above for all accounts.
- 7) The average recycling percentage of total Refuse (CalRecycle, 2019) for each sector is estimated as follows:
- a. Commercial – 46%
    - i. This is based on the average Recycling composition of 20+ industries.
  - b. Multifamily – 42%
  - c. Residential – 22%
- 8) Approximately 25% of accounts had existing Recycling Collection Services. The remaining projected Recycling volume was estimated based on the volume of the Refuse Containers for the accounts that do not have Recycling Collection;
- 9) For the purposes of the new projected service levels, the Organic Waste and Recycling volume is conservatively based on 100% capture rate;
- 10) The average Refuse percentage for each sector is estimated as followed:
- a. Commercial – 58%
    - i. Assumed a 100% capture of Organic Waste and 50% capture of Recycling; and,

- ii. For accounts that have high Organic Waste composition, it is assumed to have 75% capture of Organic Waste and 50% capture of Recycling.
  - 1. For accounts that are part of the Accommodation sector, the Refuse composition used was 55%;
  - 2. For accounts that are part of the Restaurant sector, the Refuse composition used was 40%;
  - 3. For accounts that are part of the Grocer sector, the Refuse composition used was 47%; and,
  - 4. For accounts that are part of the Arts and Entertainment (includes amusement parks and event venues) sector, the Refuse composition used was 55%.
- b. Multifamily – 54%
  - i. Assumed a 100% capture of Organic Waste and 50% capture of Recycling.
- c. Residential – 80%
  - i. Assumed a 50% capture of Organic Waste and 50% capture of Recycling.

The following assumptions were made for the Two-Container service level projections analysis, applicable to all Customer types:

1) Two-Container A (Gray and Blue Containers)

- i. Gray Container (Refuse and Organic Waste) - Utilized existing Non-Exclusive Commercial Franchise Customer Refuse service level data.
- ii. Blue Container (Recyclables)- Utilized Recycling projected service levels from the three-container service level projections analysis.

2) Two-Container B (Gray and Green Containers)

- i. Gray Container (Refuse and Recyclables) - Utilized existing Non-Exclusive Commercial Franchise Customer Refuse service level data.
- ii. Green Container (Organic Waste) - Utilized Organic Waste projected service levels from the three-container service level projections analysis.

The following assumptions were made for the One-Container service level projections analysis, applicable to all Customer types:

- 1) One-Container (Gray Container)
  - i. Utilized existing Non-Exclusive Commercial Franchise Customer Refuse service level data.

### **16.C.1- Public Education and Outreach Guidelines**

This CONTRACT includes several outreach and education materials to be created by the CONTRACTOR and/or the COUNTY and disseminated in a timely manner to support waste Diversion goals and compliance with several mandates. Below is a check list summarizing most but not all of the CONTRACTOR'S obligation of education and outreach material.

A. Outreach material to be created by the COUNTY, with input from the CONTRACTOR, and disseminated by the CONTRACTOR:

1. Terms and Conditions
  - a. Subscription Order Form
  - b. Bill of Rights
2. Letter from the Director (to be included in Welcome Packet)
3. Monthly outreach (or less frequent, at County's discretion)
4. Community meeting presentations

B. Outreach material to be created by CONTRACTOR, approved by the COUNTY, and disseminated by the CONTRACTOR:

1. Site Visit and Waste Assessment
  - a. CONTRACTOR shall make recommendations when applicable for rightsizing and reducing Container sizes. CONTRACTOR may create in a form of survey, letter, or checklist (whichever seems appropriate) and may include:
    - i. Pictures of all Containers' contents
    - ii. Establishment information and characteristics
    - iii. Written recommendations for optimal service level
    - iv. Applicable and appropriate outreach material
    - v. On-site training for Commercial Customer's employees/staff that handle any Solid Waste and determine if any on-going training is necessary
    - vi. Determine placement of signage
    - vii. Determine needs for access
    - viii. Document the need for special services, such as a seasonal automated on-call compactor
2. Welcome Packet which may include:
  - a. Letter from the Director (Bilingual)
  - b. Letter from Contractor (Bilingual)
    - i. CONTRACTOR introduction
    - ii. Transition plan
    - iii. Community meeting dates
    - iv. Any other pertinent information

- c. Subscription order form, including rate schedules and fees for extra services
  - d. Los Angeles County Exclusive Commercial Franchise System and Service Area information
  - e. Billing information and customer service center location
  - f. Customer Bill of Rights and Responsibilities
  - g. Newsletter
  - h. Service Brochure
  - i. State waste Diversion goals and mandates
  - j. Education material for training purposes on how-to properly Recycle Organic Waste and Recyclables
  - k. Food DROP Program information
3. Annual outreach (bilingual)
    - a. Provide customers education and outreach material to maximize Diversion of Recyclables, Organic Waste (both Food and Green Waste), Bulky Items, Sharps, and E-waste
  4. Biannual newsletter
  5. Non-Collection Notices
  6. Container Labels
  7. Notices for corrections or issues if necessary
  8. Social Media signage, posts; and
  9. Any other material CONTRACTOR wants to provide.

## EXHIBIT 17 – Contractor Documentation

All documentation listed below is to be attached to CONTRACT as Exhibit 17. Use of Director provided templates is required where applicable.

### A. Notice to Director Required

#### 1. CONTRACTOR's Permit and Permit Application

Include all Permits required by County Code (such as a waste collector Permit from County Department of Public Health) or other Applicable Law. Including Green Waste Quarantine Zone Agreement with CDFA.

#### 2. Container Specifications

Include Container capacity options, color, manufacturer's orders and invoices, label content and placement (item C of Exhibit 3A1).

#### 3. Vehicle Specifications

Include vehicle identification number, model, make, year, purchase order (if applicable) and fuel type.

#### 4. Subcontractors

Include Subcontractors' names, the amount of Goods or Services less than \$50,000 that each Subcontractor provides to CONTRACTOR, and a description of CONTRACTOR's relationships to each Subcontractor, including ownership interests; but excluding Director-approved Subcontractors (Part 5K of Exhibit 5).

#### 5. Office Address

See Section 6A and Section 6B1, Contractor Office Hours.

### B. Director Approval Required

#### 1. Form of Non-Collection Notice (Item A5 of Exhibit 3A1)

#### 2. Waiver of Liability

Include form of any waiver of liability (Section 4B1) and form of any Indemnification (Part 2 of Exhibit 5)

#### 3. Terms and Conditions Summary (Item I1 of Exhibit 3A1)

##### a. *Subscription Order Form*

***b. Bill of Rights***

**4. Unpermitted Waste Screening Protocol (Section 13)**

**5. Acknowledgment**

Receipt of fact sheets relating to form of Nonemployee Injury Report (Part 2B6 of Exhibit 5) and Safely Surrendered Baby Law (Part 8B2 of Exhibit 5).

**6. Insurance and Performance Assurance (Part 4 of Exhibit 5 and Section 15)**

**7. Internal Revenue Service Notice 1015 (Part 8B1 of Exhibit 5)**

**8. CONTRACTOR's EEO Certification (Part 8D3 of Exhibit 5)**

**9. Sharps Collection (Item F1a of Exhibit 3A1)**

**10. Director-Approved Subcontractors**

Include Subcontractors' names, the amount of Goods or Services more than \$50,000 that each Subcontractor provides to CONTRACTOR, and a description of CONTRACTOR's relationships to each Subcontractor, including ownership interests (Part 5K of Exhibit 5).

**11. Backup Service Plan (Section 11C)**

**12. Key Personnel (Section 4J)**

With contact information (name, address, Office and mobile phone numbers, e-mail address)

***a. ALL CONTRACTOR MANAGERS (see definition of "Contractor Manager" in Attachment 5-9A)***

***b. AUTHORIZED REPRESENTATIVE OF CONTRACTOR (Part 5H of Exhibit 5)***

***c. SERVICES SAFETY OFFICIAL (Part 8E1 of Exhibit 5)***

**13. Route Maps**

Route maps are to indicate all starting and ending points.

**14. Collection Schedule (Item A4 of Exhibit 3A1)**

CONTRACTOR to submit the final approved collection schedule for their designated Service Area.

**15. Solid Waste Collection and Facilities**

Designated by CONTRACTOR (item D of Exhibit 3A1), including the following information:

- Name, location, owner, and operator, with telephone contact;
- Types of materials accepted and rejected; and
- If applicable, methodology used by each Processing facility for allocating materials, including Disposed residue, to the Service Area, with sample Reports; and
- Reasons for changing the facility designation in the future; and
- Rate charged per ton of waste.
- Designated Solid Waste Facility Unavailable/Use of alternative Solid Waste Facility

CONTRACTOR is to put the rate that facilities will charge per ton for Disposal and Diversion at the start of the CONTRACT on Forms PW-2 and PW-3 and update the facility list and rates as they change.

CONTRACTOR may designate a new facility that has higher fees than the prior facility, but it may not pass increased costs to its Customers or the COUNTY by increasing the Service Rate. The Service Rate will not be adjusted to compensate CONTRACTOR if costs at the new facility are greater than those at the prior facility.

**16. Additional CONTRACTOR Commitments**

Those made in its proposal for procurement of this CONTRACT (item K of Exhibit 3A1).

**17. Transition Roll-Out Plan (item H of Exhibit 3A1)**

CONTRACTOR must provide a detailed transition plan for the following:

- Transition from the existing Non-Exclusive Commercial Franchise system to the Exclusive Commercial Franchise System
- Transition for the Exclusive Commercial Franchise System

**18. Difficult to Service Occupants (Item L of Exhibit 3A1)**

CONTRACTOR must explain to Director:

- What changes CONTRACTOR will make for alternative Collection, such as different Collection Vehicle or manual Collection.

**19. Alternative Container Sizes (Item C14 of Exhibit 3A1)**

CONTRACTOR to submit alternatives to Container sizes for Premises with space restrictions.

**20. Movement of Green Waste**

CONTRACTOR shall comply with all Applicable Laws regarding transportation of Green Waste, including the California Department of Food and Agriculture's (CDFA's) regulations that quarantine certain types of Green Waste and restrict its movement. See the following website for more information: (<https://www.cdfa.ca.gov/plant/pe/InteriorExclusion/quarantine.html>).

CONTRACTOR shall give Director a copy of either of the following:

- Application to CDFA for the agreement
- The completed CDFA agreement

**21. Contamination Monitoring Plan**

Include the approved Contamination Monitoring Plan (Item J1 of Exhibit 3A1)

**22. Procurement of Recovered Organic Waste Products (Item J4 of Exhibit 3A1)**

CONTRACTOR to submit their final approved procurement plan.

EXCLUSIVE COMMERCIAL FRANCHISE CONTRACT FOR THE AREA OF SOUTH BAY  
 EXHIBIT 17—CONTRACTOR DOCUMENTATION  
 A. NOTICE TO DIRECTOR REQUIRED  
 SIGNATURE PAGE 1 of 3

TITLE	TOTAL NO. OF PAGES	CONTRACTOR INITIALS	COUNTY INITIALS
A.1 Contractor's Permit and Permit Application	3	<i>[Handwritten Initials]</i>	CS
A.2 Container Specifications	7	<i>[Handwritten Initials]</i>	CS
A.3 Vehicle Specifications	2	<i>[Handwritten Initials]</i>	CS
A.4 Subcontractors	2	<i>[Handwritten Initials]</i>	CS
A.5 Office Address	2	<i>[Handwritten Initials]</i>	CS

*[Handwritten Signature]*  
 \_\_\_\_\_  
 DIRECTOR

9/28/2022  
 \_\_\_\_\_  
 DATE

*[Handwritten Signature]*  
 \_\_\_\_\_  
 CONTRACTOR






09/19/22  
 \_\_\_\_\_  
 DATE

Douglas E. Corcoran - Vice President  
 USA Waste of California, Inc.

EXCLUSIVE COMMERCIAL FRANCHISE CONTRACT FOR THE AREA OF SOUTH BAY  
 EXHIBIT 17—CONTRACTOR DOCUMENTATION  
 B. DIRECTOR CONSENT REQUIRED  
 SIGNATURE PAGE 2 of 3

TITLE	TOTAL NO. OF PAGES	CONTRACTOR INITIALS	COUNTY INITIALS
B.1 Form on Non-Collection Notice	4	<i>[Handwritten Signature]</i>	CS
B.2 Waiver of Liability	3	<i>[Handwritten Signature]</i>	CS
B.3 Terms and Conditions Summary	12	<i>[Handwritten Signature]</i>	CS
B.4 Unpermitted Waste Screening Protocol	2	<i>[Handwritten Signature]</i>	CS
B.5 Acknowledgement	2	<i>[Handwritten Signature]</i>	CS
B.6 Insurance and Performance Assurance	15	<i>[Handwritten Signature]</i>	CS
B.7 Internal Revenue Service Notice 1015	2	<i>[Handwritten Signature]</i>	CS
B.8 Contractor's EEO Certification (Form PW-8)	2	<i>[Handwritten Signature]</i>	CS
B.9 Sharps Collection	2	<i>[Handwritten Signature]</i>	CS
B.10 Director-Approved Subcontractors	2	<i>[Handwritten Signature]</i>	CS
B.11 Backup Service Plan	3	<i>[Handwritten Signature]</i>	CS
B.12 Key Personnel	3	<i>[Handwritten Signature]</i>	CS
B.13 Route Maps	43	<i>[Handwritten Signature]</i>	CS
B.14 Collection Schedule	2	<i>[Handwritten Signature]</i>	CS
B.15 Solid Waste Collection and Facilities	8	<i>[Handwritten Signature]</i>	CS
B.16 Additional Contractor Commitments	2	<i>[Handwritten Signature]</i>	CS
B.17 Transition Roll-Out Plan	3	<i>[Handwritten Signature]</i>	CS

EXCLUSIVE COMMERCIAL FRANCHISE CONTRACT FOR THE AREA OF SOUTH BAY  
 EXHIBIT 17—CONTRACTOR DOCUMENTATION  
 C. DIRECTOR CONSENT REQUIRED  
 SIGNATURE PAGE 3 of 3

B.18	Difficult to Service Occupants	2		CS
B.19	Alternative Container Sizes	2		CS
B.20	Movement of Green Waste	10		CS
B.21	Contamination Monitoring Plan	3		CS
B.22	Procurement of Recovered Organic Waste Products	3		CS

  
 \_\_\_\_\_  
 DIRECTOR

9/28/2022  
 \_\_\_\_\_  
 DATE

  
 \_\_\_\_\_  
 CONTRACTOR

09/19/22  
 \_\_\_\_\_  
 DATE

Douglas E. Curcuran - Vice President  
 USA Waste of California, Inc.

Exhibit 17 – Contractor Documentation

**Item A.1 - CONTRACTOR's Permit and Permit Application**

This item consists of 3 pages (including this page).

**Permits for USA Waste of CA**

THIS PERMIT MUST BE CONSPICUOUSLY DISPLAYED ON THE PREMISES

**COUNTY OF LOS ANGELES  
Public Health**



**PUBLIC HEALTH PERMIT**  
Valid Until 12/31/2022

PR Number: PR0157355  
Program ID: COMMERCIAL  
Description: WASTE COLLECTOR YARD

Facility Owner - Mail Address  
WASTE MANAGEMENT, INC.  
407 E EL SEGUNDO BLVD  
COMPTON, CA 90222

Facility Location  
WASTE MANAGEMENT-COMPTON  
407 E EL SEGUNDO BLVD  
COMPTON, CA 90222

SW1



THIS PERMIT MUST BE CONSPICUOUSLY DISPLAYED ON THE PREMISES

**COUNTY OF LOS ANGELES  
Public Health**

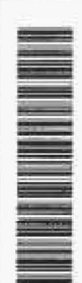

**PUBLIC HEALTH PERMIT**  
Valid Until 12/31/2022

PR Number: PR0162053  
Program ID: WASTE MANAGEMENT/BLUE BARREL 6D09926  
Description: WASTE COLLECTOR VEHICLE

Facility Owner - Mail Address  
WASTE MANAGEMENT/STACY WALTERS  
25772 SPRINGBROOK RD  
SAUGUS, CA 91350

Facility Location  
WASTE MANAGEMENT/BLUE-BARREL  
25772 SPRINGBROOK RD  
SANTA CLARITA, CA 91350

SW2



THIS PERMIT MUST BE CONSPICUOUSLY DISPLAYED ON THE PREMISES

**COUNTY OF LOS ANGELES  
Public Health**



**PUBLIC HEALTH PERMIT**  
Valid Until 12/31/2022

PR Number: PR0161889  
Program ID: WASTE MANAGEMENT OF SUN VALLEY 6187537  
Description: WASTE COLLECTOR VEHICLE

Facility Owner - Mail Address  
WASTE MANAGEMENT OF SV/MELLY DAVILA  
9081 TUJUNGA AVE  
SUN VALLEY, CA 91352

Facility Location  
WASTE MANAGEMENT OF SUN VALLEY  
9081 TUJUNGA AVE  
SUN VALLEY, CA 91352

SW1





THIS PERMIT MUST BE CONSPICUOUSLY DISPLAYED ON THE PREMISES

**PUBLIC HEALTH PERMIT**  
Valid Until 12/31/2022



PR Number: PR0157329  
Program ID: MUNICIPAL  
Description: WASTE COLLECTOR YARD

**Facility Owner - Mail Address**  
WASTE MANAGEMENT, INC.  
1970 E 213TH ST  
LONG BEACH, CA 90810

SW1

**Facility Location**  
WASTE MANAGEMENT-LOS  
ANGELES DIST  
1970 E 213TH ST  
LONG BEACH, CA 90810

Exhibit 17 – Contractor Documentation

**Item A.2 - Container Specifications**

This item consists of 7 pages (including this page).

**ECF- USA Waste of California, Inc. and G.I. Industries, Inc.**

**Capacity Options**

WM will offer the following size carts, bins, and roll-off boxes to customers:

- 65-gallon and 96-gallon plastic carts
- 1-yard, 1.5-yard, 2-yard, 3-yard, 4-yard, 6-yard, and 8-yard metal bin
- 10-yard and 40-yard roll off boxes

**Commercial Metal Bin Color**

<b>Material</b>	<b>Body Color</b>	<b>Lid Color</b>
Refuse (trash)	Green	Black
Recycling	Green	Blue
Organics	Green	Brown

**Commercial Plastic Cart Color**

<b>Material</b>	<b>Body Color</b>	<b>Lid Color</b>
Refuse (trash)	Charcoal (grey)	Black
Recycling	Charcoal (grey)	Blue
Organics	Charcoal (grey)	Green

**Manufacturer's Orders and Invoices**

WM has received quotes from its metal bin and plastic cart suppliers for the County of Los Angeles' Commercial Exclusive Solid Waste Agreement. Upon the approval of the agreement by the Board of Supervisors, WM will acquire the metal bins and plastic carts from its suppliers.

**Label Content**

See attached Commercial Trash, Commercial Recycling, and Commercial Organics Labels

**Label Placement**

See attached Bin Label Placement image

South Bay and Santa Clarita Valley Areas	Containers
i. Number;	South Bay - 1,819 San Clarita - 407
ii. Age (new or used);	New & Used
iii. Manufacturer's make and model number;	Bins- Consolidated Fabricators & Carts- Rehrig Pacific
iv. With respect to containers, any recycled content and maximum weight limitations for each collection container type and size; <i>Request for Proposals – PART I Exclusive Commercial Franchise -1.22- (BRC0000246)</i>	Yes, carts are constructed using 25% post-consumer materials

South Bay and Santa Clarita Valley Areas	Containers
v. With respect to container colors requirements set forth in Part II, Sample Contract, Exhibit 3A1, Item C1.	WM will comply with the county's requirements in the sample contract, Exhibit 3A1, Item C1
vi. Manufacturers' warranties together with the acquisition and maintenance program. As clarifications to proposals, COUNTY may request evidence that Proposer has commitments from manufacturers to acquire containers and vehicles in accordance with Proposer's Transition Roll-out Plan;	10-year warranty
vii. Amortization schedule of vehicles and containers; and viii. Use of alternative fuel vehicles, unless permitted, in Part II, Sample Contract, Exhibit 3A1, Item L.	12 years for commercial containers & 10 years for carts

## Containers



# Organic Waste Label

## ORGANICS RECYCLING | RECICLAJE DE RESIDUOS ORGÁNICOS

✔
ALWAYS RECYCLE | RECICLE SIEMPRE



**FOOD WASTE**  
Food scraps, meats, dairy, eggs, fish, fruits, vegetables, coffee grounds, and bakery items.  
**RESIDUOS DE ALIMENTOS**  
Sobras de alimentos, carnes, lácteos, huevos, pescado, frutas, verduras, residuos de café y productos de panadería.

**TO REDUCE ODOR: PUT FOOD WASTE IN A PAPER BAG.**  
Coloque los residuos de alimentos en una bolsa de papel.



**FOOD SOILED PAPER GOODS**  
Coffee filters, tea bags, lined paper bags, paper towels, napkins and uncoated fibrous containers.  
**ARTÍCULOS DE PAPEL MANCHADOS CON ALIMENTOS**  
Filtro de café, bolsas de té, bolsas de papel forradas, toallas de papel, servilletas y recipientes de cartón para llevar sin recubrimiento.



**YARD WASTE ONLY**  
Small tree limbs, brush, plant material or grass. Please do not include rocks, dirt, or soil. Please limit tree branches to 2" in diameter.  
**RESIDUOS DE JARDÍN**  
Ramitas pequeñas de árboles, setos, materiales vegetales o césped. Por favor, no incluya piedras o tierra. Por favor, limite las ramas de árbol a 2" de diámetro.

✘
DO NOT INCLUDE | NO INCLUYA



**NO PLASTIC BAGS OR FILM**  
NO BOLSAS DE PLÁSTICO O ENVOLTURA DE PLÁSTICO



**NO COMPOSTABLE SERBWARE**  
Paper, foil, metal, wood, etc.  
NO PLATOS Y ESPERTOS COMPOSTABLES  
Papel, aluminio, oxígeno, madera, etc.



**NO DISPOSABLE PLASTIC CONTAINERS**  
Plastic, laminated containers, plastic bottles and containers.  
NO ENVASES DE PLÁSTICO DESCHABLES  
Contenedores, botellas, botellas y recipientes de plástico desechables.



**NO FOAM CUPS & CONTAINERS**  
NO TAZAS Y RECIPIENTES DE ESPUMA DE POLIESTIRENO



**NO HAZARDOUS WASTE OR BATTERIES**  
NO RESIDUOS PELIGROSOS O BATERÍAS



**NO AUTO OIL, OR GREASE**  
NO GRASAS NI ACEITES

To Learn More Visit: [wm.com](http://wm.com)

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# Trash Label

## TRASH | BASURA

**✓ TRASH | BASURA**

 <p><b>FOAM CUPS &amp; CONTAINERS</b> VASOS, PLATOS Y RECIPIENTES DE ESPUMA DE POLIESTIRENO</p>	 <p><b>GARDEN HOSE</b> MANGUERAS DE JARDÍN</p>	 <p><b>BROKEN CERAMIC DISHES &amp; POTS</b> PLATOS Y OLLAS DE CERÁMICA ROTOS</p>	 <p><b>CANDY SNACK &amp; FOOD WRAPPERS</b> ENVOLTURAS DE DULCES, BOLLOSILLOS Y ALIMENTOS</p>
 <p><b>PLASTIC BAGS OR FILM</b> BOLSAS DE PLÁSTICO O ENVOLTURA DE PLÁSTICO</p>	 <p><b>DIAPERS</b> PAÑALES</p>	 <p><b>PET WASTE</b> DESECHOS DE MASCOTAS</p>	 <p><b>CLOTHING &amp; TEXTILES</b> ROPA Y TEXTILES</p>

**✗ DO NOT INCLUDE | NO INCLUYA**

 <p><b>NO ORGANICS</b> NO RESIDUOS ORGÁNICOS NO RECICLABLES NO RECICLABLES</p>	 <p><b>NO HAZARDOUS WASTE OR BATTERIES</b> NO RESIDUOS PELIGROSOS O BATERÍAS</p>	 <p><b>NO ELECTRONICS</b> NO RESIDUOS ELECTRÓNICOS</p>	 <p><b>NO TIRES OR PAINT</b> NO LLANTAS O PINTURA</p>	 <p><b>NO FLAMMABLE MATERIAL</b> NO MATERIAL INFLAMABLE</p>
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To Learn More Visit: [wm.com](http://wm.com)

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## Recycling Label

# RECYCLE RIGHT | RECICLE BIEN

Empty recyclables directly into your cart | Vacíe los materiales reciclables directamente en su carrito

 **ALWAYS RECYCLE | RECICLE SIEMPRE**

				
<b>PLASTIC BOTTLES &amp; CONTAINERS</b> BOTELLAS Y ENVASES DE PLÁSTICO	<b>GLASS BOTTLES &amp; CONTAINERS</b> BOTELLAS Y FRASCOS DE VIDRIO	<b>FOOD &amp; BEVERAGE CANS</b> LATAS DE ALIMENTOS Y BEBIDAS	<b>PAPER</b> PAPELES	<b>FLATTENED CARDBOARD &amp; PAPERBOARD</b> CARTÓN Y CARTULINA APLASTADOS

 **DO NOT INCLUDE | NO INCLUYA**

						
<b>NO FOOD OR LIQUID</b> NO COMIDA O LÍQUIDO	<b>NO FOAM CUPS &amp; CONTAINERS</b> NO TAZAS Y recipientes DE POLIESTIRENO	<b>NO PLASTIC BAGS OR FILM</b> NO BOLSA DE PLÁSTICO O ENVOLTURA DE PLÁSTICO	<b>NO AUTO WASTE</b> NO RESIDUOS DE JABÓN	<b>NO CLOTHING, FURNITURE &amp; CARPET</b> NO ROPA, MUEBLES Y ALFORRELES	<b>NO HAZARDOUS WASTE OR BATTERIES</b> NO RESIDUOS PELIGROSOS O BATERÍAS	<b>NO ELECTRONICS</b> NO RESIDUOS ELECTRÓNICOS

To Learn More Visit: [wm.com](http://wm.com)



## Bin Placement Label



## In-home Food Waste Container



Exhibit 17 – Contractor Documentation

**Item A.3 - Vehicle Specifications**

This item consists of 2 pages (including this page).

USA Waste of California- South Bay Vehicle List

Vehicle Identification Number	Year	Make	Model	Serial Number	License	Fuel
106166	2019	AUTOCAR	ACX64	5VCACRCE8KC228159	51242R2	CNG
211826	2015	PETERBILT	320	3BPZX20X1FF273227	03947T1	CNG
211828	2015	PETERBILT	320	3BPZX20X5FF273229	03999T1	CNG
211830	2015	PETERBILT	320	3BPZX20X3FF273231	18748U1	CNG
213180	2017	AUTOCAR	ACX64	5VCACLE0JH224413	93433G2	CNG
213198	2018	AUTOCAR	ACX64	5VCACLE2JH224431	65742H2	CNG
213356	2018	AUTOCAR	ACX64	5VCACLE0JH225898	36992J2	CNG
214121	2019	AUTOCAR	ACX64	5VCACLE7KC228036	65764P2	CNG
214127	2019	AUTOCAR	ACX64	5VCACLE2KC228042	51442R2	CNG
215156	2020	AUTOCAR	ACX64	5VCACLE6LC232788	25051A3	CNG
416224	2019	PETERBILT	520	3BPDLH0X5KF104394	57745M2	CNG
417532	2020	AUTOCAR	ACX64	5VCACDF6LC231759	36009M3	CNG

USA Waste of California- Santa Clarita Valley Vehicle List

Vehicle Identification Number	Year	Make	Model	Serial Number	License	Fuel
213665	2018	AUTOCAR	ACX64	5VCACLE7JC226673	52662N2	CNG
213993	2019	PETERBILT	520	3BPDXHEX8KF104564	09606S2	CNG
213994	2019	PETERBILT	520	3BPDXHEXKF104565	09605S2	CNG
213995	2019	PETERBILT	520	3BPDXHEX1KF104566	80872R2	CNG
215109	2020	PETERBILT	520	3BPDX20X0LF108498	52300X2	CNG
215354	2020	PETERBILT	520	3BPDX20X2LF108499	52236X2	CNG
414982	2016	PETERBILT	365	1NPSXHEX4GD348582	80605Y1	CNG
415066	2016	PETERBILT	320	3BPZLH0X2GF107315	01344Y2	CNG
107100	2021	AUTOCAR	ACX64	5VCACRDF7NC235504	43786G3	CNG
107104	2021	AUTOCAR	ACX64	5VCACRDF6NC235512	17720G3	CNG

Vehicles



Automatic Side Load (ASL)



Front End Load (FEL)



Roll off

Exhibit 17 – Contractor Documentation

**Item A.4 - Subcontractors**

This item consists of 2 pages (including this page).

WM will not be using any subcontractors to service.

Exhibit 17 – Contractor Documentation

**Item A.5 - Office Address**

This item consists of 2 pages (including this page).

USA Waste of California, Inc. dba Waste Management  
9081 Tujunga Ave., Sun Valley, CA 91352

- WM Facilities:
  - Blue Barrel (Santa Clarita Valley)
    - Operation and Maintenance Yard- 25772 Springbrook Ave., Santa Clarita, CA 91352
  - G.I Industries (Westside Area)
    - Operation and Maintenance Yard- 195 W Los Angeles Ave., Simi Valley, CA 93063
  - LA Metro Hauling (South Bay Area)
    - Operation and Maintenance Yard- 1970 E 213<sup>th</sup> St., Long Beach, CA 90810
  - Compton Hauling (South Bay Area)
    - Operation and Maintenance Yard-407 E El Segundo Blvd., Compton CA 90222
  - Customer Experience Center- 5701 S. Eastern Ave., Commerce, CA 90040

Office Hours:

WM's Customer Experience is open 7 a.m.-5 p.m. (PST), Monday through Friday and 8 a.m.-12pm on Saturday. The Center is closed in observation of the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Exhibit 17 – Contractor Documentation

**Item B.1 - Form of Non-Collection Notice (Item A5 of Exhibit 3A1)**

This item consists of 4 pages (including this page).

Collection procedures set forth in Section A5.a of Exhibit 3A1. The Non-Collection procedures will be followed for any Container Non-Collection Events delineated in Section A5.a "Container Non-Collection Events" of Exhibit 3A1. The Non-Collection procedure will include (1) Non-Collection Notice (2) Communication with the Customer, and (3) Contractor Return for Collection. Attached are two non-collection notices samples that WM has utilized in various municipalities across Southern California, including some County of Los Angeles residential areas.

- See attached documents:
  - Commercial-Bin-Contamination-Sticker
  - Recycling-Feedback-Tag-Contamination

# CONTAMINATION NOTICE

## NOTIFICACIÓN DE CONTAMINACIÓN

**Account Address** Dirección de la cuenta: \_\_\_\_\_

**Date** Fecha: \_\_\_\_\_

Your recycling container is determined to be contaminated with materials that are not accepted in the recycling program:

*Se ha determinado que su contenedor de reciclaje está contaminado con materiales que no son aceptados en el programa de reciclaje:*

- |   |   |  |
|---|---|--|
| <br><input type="checkbox"/> <b>Plastic Bags &amp; Materials in Plastic Bags</b><br><i>Bolsas de plástico y residuos en bolsas de plástico</i> | <br><input type="checkbox"/> <b>Furniture &amp; Carpet</b><br><i>Muebles y alfombras</i>               | <br><input type="checkbox"/> <b>Foods or Liquids</b><br><i>Alimentos o líquidos</i> |
| <br><input type="checkbox"/> <b>Clothing &amp; Textiles</b><br><i>Ropa y textiles</i>  | <br><input type="checkbox"/> <b>Green or Yard Waste</b><br><i>Basura orgánica o residuos de jardín</i> | <input type="checkbox"/> <b>Other</b> Otro: _____  |

- Your container was contaminated but collected. You may receive a contamination charge.**  
*Su contenedor estaba contaminado, pero fue recolectado. Es probable que reciba un cargo por contaminación.*

- Your container was substantially contaminated and had to be picked up by a trash truck. You may receive an additional charge as a result of handling the contamination.**  
*Su contenedor estaba contantemente contaminado y tuvo que ser recogido por un camión de residuos sólidos. Es probable que reciba un cargo adicional por el manejo de la contaminación.*

If you have any additional questions about what can and can't be recycled, please call us at (XXX) XXX-XXXX or visit [wm.com/recycleright](http://wm.com/recycleright)  
*Si tiene preguntas adicionales sobre lo que puede o no puede reciclar, llame por favor al (XXX) XXX-XXXX, o visite [wm.com/recycleright](http://wm.com/recycleright)*

#### Contamination Policy

To avoid future notices and fees, make sure to sort your recyclables accordingly. Recycling containers are considered contaminated if they include solid waste (trash), organic/yard waste materials, or other non-recyclable materials.

#### Política de contaminación

Para evitar futuras notificaciones y cargos, asegúrese de clasificar sus materiales reciclables según corresponda. Los contenedores de reciclaje se consideran contaminados si contienen residuos sólidos (basura), residuos orgánicos/residuos de jardín u otros materiales no reciclables.

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## Recycling right is as easy as only recycling clean bottles, cans, paper and cardboard.

One or more of the following items was found in your recycling container. Please don't include these items the next time you recycle.



- No Plastic Bags  
(return to retailers)



- Do Not Bag Recyclables  
(empty directly into container)



- No Food or Liquids  
(keep materials dry)



- No Tangles  
(no hoses, cords, wires, or chains)

- Other:  
\_\_\_\_\_

To learn more, visit  
[wm.com/recycleright](http://wm.com/recycleright)



Exhibit 17 – Contractor Documentation

**Item B.2 - Waiver of Liability**

This item consists of 3 pages (including this page).

**SAMPLE TEMPLATE**



**GENERAL RELEASE AND WAIVER OF LIABILITY  
FOR DAMAGE TO  
PRIVATE DRIVEWAYS AND PAVEMENT**

1. **PERMISSION TO ENTER.** Customer allows [CONTRACTOR], its assigns, employees, agents, and subcontractors (“Service Providers”) to enter and/or utilize the premises of the undersigned Customer (“Customer’s Premises”) for the purposes of providing the solid waste services described on the attached Subscription Order. (“Services”).
  
2. **WAIVER OF LIABILITY SUBJECT TO SERVICE PROVIDERS’ NEGLIGENCE AND WILLFUL ACTS AND OMISSIONS.** Customer releases Service Providers from, and assumes the risk of, and waives all liability caused by, and claims, demands, actions, and causes of actions whatsoever against Service Provider for damage to Customer’s pavement (such as driveway and sidewalks).

This release is **subject to each Service Provider’s negligence and willful acts or omissions**, and the obligations of Service Provider to Customer under Service Provider’s Non-Exclusive Commercial Solid Waste Collection Franchise Agreement with the COUNTY OF LOS ANGELES, including our repair or replacement, to your satisfaction, of damaged property not including ordinary wear and tear, and reimbursement of your cost of personal injury, caused by our negligence or willful acts or omissions.

3. **BINDING.** This acknowledgement, hold harmless, and release/assumption of risk shall be binding on all of Customer’s successors and administrators.

In signing this permission and release/assumption of risk/waiver, I hereby acknowledge and represent:

- a. That I have read this release, understand it and sign it voluntarily; and
- b. That I am the legal customer of the premises at the address provided below

\_\_\_\_\_  
For Customer

\_\_\_\_\_  
For [CONTRACTOR]

\_\_\_\_\_  
Printed

\_\_\_\_\_  
Printed

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

Customer’s Premises Address: \_\_\_\_\_

**OR**

Address of location where trash bin or container was placed:  
(If different from address above)

\_\_\_\_\_

Name/Title of Customer's Authorized Agent/Representative: \_\_\_\_\_

Signature of Customer's Authorized Agent/Representative: \_\_\_\_\_

Date: \_\_\_\_\_

Exhibit 17 – Contractor Documentation

**Item B.3 - Terms and Conditions Summary (Item I1 of Exhibit 3A1)**

This item consists of 12 pages (including this page).

## **Bill of Rights**

### **EXCLUSIVE COMMERCIAL FRANCHISE CUSTOMER BILL OF RIGHTS**

**What We Will Collect.** We will collect trash (also known as refuse), organic waste, and commingled recyclables in containers we provide. You must place refuse, recyclable materials, and organic waste in the appropriate collection containers. We may not pick up materials that are discarded outside of containers and as such may be considered a non-collection event unless you have made previous arrangements with us, as described below.

**Mandatory Organic Waste Collection Services.** The Los Angeles County Board of Supervisors adopted the Mandatory Organic Waste Disposal Reduction Ordinance, which enforces all persons (residents and business/property owners) in the County unincorporated communities to subscribe to organic waste collection services. To comply with this law, you may self-haul, self-manage organic waste on site, utilize an authorized Micro-Hauler (Limited to Organic Waste Collection Only), or you may choose to receive organic waste collection services with us. Additionally, all our customers will be provided a 64-gallon cart of weekly organic waste collection services at no additional charge, along with their weekly refuse collection services.

Should you need more containers, we can offer a variety of sizes at a cost. Please contact us for your needs.

**Mandatory Commercial Recycling.** Commercial businesses and multifamily residences (of 5 or more units) that generate four (4) cubic yards or more of solid waste per week are required by California law to recycle. To comply with the law, you may donate or sell any of, or all, your recyclables elsewhere, such as recycling centers or reuse enterprises, or subscribe to recycling services with us. Additionally, all our customers will be provided a 96-gallon cart of weekly recycling collection services at no additional charge, along with their weekly refuse collection services. Larger containers will be offered at half the rate for the same type and capacity of refuse container and same frequency of a refuse collection service. To evaluate and determine whether your existing levels of refuse, recycling, and organic waste services are appropriate, and promote and implement recycling services, a free site visit and waste assessment will be provided upon the start of collection services. Ongoing site visits and waste assessments will be provided every other year thereafter or as needed.

**We Will Not Collect Hazardous Waste.** State law prohibits disposal of hazardous materials in your collection containers. Hazardous waste includes most paints, pesticides, petroleum derivatives such as motor oil and solvents, batteries, thermostats, aerosol cans, fluorescent lights, and certain mercury-containing devices. If we identify these items in your containers, we will tag your containers and they will not be collected. For additional safe and legal disposal options, call 1 (888) CLEAN LA or visit [www.CleanLA.com](http://www.CleanLA.com).

**When We Will Collect.** We will collect your containers on your scheduled collection day(s) each week. We will notify you in advance if we make a permanent change in your scheduled collection day. If your scheduled collection day falls on or after a holiday, or during a holiday week, collection will be delayed by one (1) day. (Friday customers will receive their collection on Saturday.) We

observe the following holidays: Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas, and New Year's Day.

**Where We Will Pick Up.** You must set your containers(s) at the set-out site as agreed upon unless you have roll-out/scout service. If we agreed to collect on private driveways or pavement, we will ask you to sign a waiver of damage liability. We must repair or replace, to your satisfaction, damaged property, and reimburse you for cost of personal injury caused by our negligence or willful acts or omissions. In addition to enforcing your rights under the franchise agreement, you may institute civil suits allowed under law.

**Container Enclosure Maintenance and Litter.** You are responsible for keeping your container enclosure or set-out site clean and in good repair. We will clean up all litter caused during collection.

**Weight Limitations of Carts or Dumpsters.** We will not pick up carts weighing more than 100 or dumpsters weighing more than: 1 cubic yard bin to 6 cubic yard bin= max weight of 500 lbs, etc.

**Repair/Replacement.** At no additional charge, we will repair or replace damaged containers within two service days after we have observed damaged containers while providing service and upon your request, unless the container damage is deemed to be due to customer negligence.

**Bulky Items and Electronic Waste Pickups for Multifamily and Residential Customers.**

We will provide a specified maximum amount of bulky item pickups per year at no charge (limit of ten (10) items per pickup) based on the number of units on the premises, as specified in the chart below.

<b>Residential and Multifamily Premises with Number of Units</b>	<b>Maximum Collection Pickups (no additional cost to Customer)</b>
MF Premises with 150+ units	Up to 50 per year No Charge
MF Premises with 101-149 units	Up to 40 per year No Charge
MF Premises with 50-100 units	Up to 30 per year No Charge
MF Premises with 25-49 units	Up to 20 per year No Charge
MF Premises with 1-24 units *1-unit accounts for a Residential Customer	Up to 10 per year No Charge

Examples of bulky items include discarded furniture (such as chairs, sofas, mattresses, box springs, and rugs), appliances (such as refrigerators, ranges, washers, dryers, water heaters, dishwashers, plumbing), and other similar items. Electronic waste includes "covered electronic devices" such as cathode ray tubes (as in TV and computer monitors), LCD and plasma screens, and electrically powered equipment such as computers, telephones, answering machines, radios, stereo equipment, tape players/recorders, phonographs, videocassette players/recorders, and calculators.

The collection of special recyclable and reusable items such as textiles, wood and lumber are also included.

**Bulky Items and Electronic Waste Pickups for Commercial Customers.** We will make six (6) pickups of bulky items (limit of ten (10) items per pickup) and unlimited amounts of certain

electronics at your request each year. If you call us at least 24 hours in advance, we will collect them on your next regularly scheduled pickup day.

**When You Must Pay.** We bill trash collection services monthly in advance. We will mail your bill on or before the first day of your billing period, i.e., April 1st for the billing period of April. Your bill is due no later than the last day of the first month. With this example, that would be April 30th. If we do not receive payment by the last day of the second month, i.e., May 31st, your bill will become delinquent and an additional 10% fee will be added to the balance. We may terminate your service if you do not pay your service fees by the end of the billing cycle, i.e., June 30th. We will charge \$25 to restart the service after a service interruption and a \$25 fee on returned checks.

**Refunds.** We will refund any overcharges (including advance payments for services that you subsequently cancel) within 30 days after we receive them. We will pay you interest on overcharges (other than advance payments for subsequently canceled services) at 10% per annum from the date of the overcharge until the date refunded.

**Third Party Services.** Customers have the option to obtain extra services such as: roll-out and scout service through another service provider.

**Customer Termination Rights and Right to Self-haul.** Within six (6) months of your new service, we will amend any written subscription order you may have with us to grant you your customer termination rights. You may terminate service at any time by giving us 14-days' notice, your notice must include a reason for the termination. You also have the right to self-haul some of, or all, your solid waste in addition to, or instead of, subscribing to our service.

**Customer Notification.** We will provide a written final notice (postmarked at least 14 days in advance) if we are to suspend or terminate your service. The final notice will include an explanation for the suspension or termination and information on how to resolve your issue and restart service.

**Where You Can Contact Us.** You may call us toll-free regarding service or complaints at (800) 774-0222 between 8:00 am and 5:00 pm on weekdays, except holidays. You may come to our office located at 9081 Tujunga Ave, Sun Valley CA 91352 or mail correspondence to our office address. If we do not satisfactorily resolve any complaint, you may call Los Angeles County Public Works at 1-888-253-2652.

**We Do Not Discriminate.** If you are entitled to service, we will not discriminate against you on account of race, creed, color, sex, gender, national origin, ancestry, religion, age, physical or mental disability, marital status, or political affiliation.

**Rights Of Privacy.** We will observe and protect your rights of privacy and trade secrets. Unless you give us permission, we will not reveal any information identifying you or the composition or contents of your solid waste to any person except the County, or as required by law.

Thank You for Allowing Waste Management to Serve You!

# Customer Subscription Order Form

## Waste Management Santa Clarita Valley Area

### COMMERCIAL TRASH, RECYCLING, AND ORGANIC WASTE COLLECTION SERVICES

#### CUSTOMER SUBSCRIPTION ORDER

To Our Valued Customer: The County of Los Angeles Board of Supervisors (County) awarded Waste Management a ten-year exclusive contract to provide commercial trash, recycling and organic waste collection service within the unincorporated communities of South Bay Area starting on October 1, 2022 and ending September 31, 2032. Waste Management takes great pride in the work we do to keep the environment clean and protected for our future.

This subscription is subject to our being a franchised waste hauler under the County's exclusive commercial franchise contract. Its term is ten (10) years, *unless you terminate service*. You may terminate service at any time by giving us 14 days' notice, your notice must include a reason for the termination. We will refund any advanced payment for service after termination. We will provide a written final notice (postmarked at least 14 days in advance) if we are to suspend or terminate your service. The final notice will include an explanation for the suspension or termination and information on how to resolve your issue and restart service. For a general copy of your Bill of Rights, please visit [www.LACountySWIMS.org/BOR](http://www.LACountySWIMS.org/BOR).

#### CONTAINER TYPES, SIZES AND STANDARD SERVICE RATES

Please review the service option that you ordered and the rates we will charge you (on or after October 1, 2022), marked below. We will bill you monthly:

<u>SOLID WASTE TYPE</u>	<u>CONTAINER TYPE</u> (Cart, Dumpster or Roll-off)	<u>CONTAINER SIZE</u>	<u>COLLECTION FREQUENCY / WEEK</u>						
			<u>1.</u>	<u>2.</u>	<u>3.</u>	<u>4.</u>	<u>5.</u>	<u>6.</u>	<u>7.</u>
Trash			[List the Collection Frequency per week selected by the customer along with the Service Rates]						
Recycling			[List the Collection Frequency per week selected by the customer along with the Service Rates]						
Organic Waste			[List the Collection Frequency per week selected by the customer along with the Service Rates]						
Other:			List the Collection Frequency per week selected by the customer along with the Service Rates]						

## **ADDITIONAL STANDARD SERVICES**

All Customers will receive:

- Recycling Containers – One (1) 96-gallon cart for FREE
  - Additional or larger containers and capacity provided at HALF the trash rate
- Organic Waste Containers – One (1) 64-gallon cart for FREE
  - Additional or larger containers and capacity provided at the SAME rate as trash
- Container Cleanings
  - One (1) free container cleaning or container change out per 12-month period, per container
- Container Exchanges
  - One (1) free annual exchange of containers for different sizes
- Site Visits and Waste Assessments
  - All customers will receive a site visit and waste assessment upon start of collection services. Ongoing site visits and waste assessments shall be provided every other year thereafter or as needed.

Residential and Multifamily Customers will receive:

- In-home Food Waste Container (Limited one (1) per occupant)
- Free Holiday Tree Collection Services and Sharps collection
- Free annual on-call bulky item collections. The maximum amount of collections allotted depends on the number of units on the premises. (Single-family is considered one (1) unit)

Businesses will receive:

- Up to six (6) free on-call bulky item collections per year

## **DISCOUNT SERVICES**

- 25% Senior Discount

## **EXTRA SERVICES**

- Available Upon Request (See Attachment)

To request additional services, ask questions or express concerns, please call our customer service department:

### **CUSTOMER SERVICE**

Monday thru Friday 8:00 a.m. to 5:00 p.m. at (800) 774-0222 or visit WM.com

## EXTRA SERVICES FEES

Extra Service	Description	Fee
<b>Locks</b>		
Padlock	Upon Customer Request	\$ <u>25.00</u> (one-time, per Container)
Gravity Lock	Upon Customer Request	\$ <u>250.00</u> (one-time, per Container)
Lock Bar	Upon Customer Request	\$ <u>100.00</u> (one-time, per Container)
<b>Service</b>		
Roll-out	Upon Customer Request	\$ <u>5.77</u> per collection event \$ <u>4.62</u> per container (beyond first container)
Scout	25-50 ft	\$ <u>10.39</u> per collection event \$ <u>9.24</u> per container (beyond first container)
	51-75 ft	\$ <u>12.70</u> per collection event \$ <u>11.55</u> per container (beyond first container)
	76+ ft	\$ <u>15.01</u> per collection event \$ <u>13.86</u> per container (beyond first container)
Difficult to Service	For Customers that live in difficult to service areas including but not limited to: areas with narrow streets, alleys and bridges, one-way narrow streets, steep roadway gradients, etc.	\$ <u>9.24</u> per collection event \$ <u>8.08</u> per container (beyond first container)
Additional Bulky Item pickups for Multifamily and Residential Customers	After exceeding maximum Collections allowed per yr.	\$ <u>100.00</u> per pickup
Additional Bulky Item pickups for Commercial Customers	After exceeding 6 collections allowed per yr.	\$ <u>100.00</u> per pickup
<b>Containers</b>		
<u>Bear Resistant Containers</u> 96-Gallon Cart	Upon Customer Request	\$ <u>20.00</u> per month
<u>Bear Resistant Containers</u> Other Container size (If available): _____	Upon Customer Request	\$ <u>25.00</u> per month
Cleaning or Exchange of Containers for cleaning purposes	After one free cleaning per 12-month period	\$ <u>75.00</u> per Cart or Dumpster Container
		\$ <u>300.00</u> per Compactor Container
		\$ <u>150.00</u> per Roll-off Container
Extra Pickup Charge, beyond 1 allowed per year	Unscheduled collection due to non-collection events	\$ <u>75.00</u> per occurrence
Container Violation Fee	For Unresponsive Customers or not rectified scenarios needing to collect Solid Waste materials subject to non-collection events	\$ <u>50.00</u> per occurrence
Contamination Fee	Upon observation and documentation of 3 <sup>rd</sup> contamination incident	\$ <u>75.00</u> per occurrence

Temporary Roll-off Daily Rental Fee (Excluding C&D)	Temporary Roll-off Daily Rental Fee	\$ 20.00 per day
Container Removal and Return within previous 12 months (Containers in Public-Right-of Way)	For Removal of Carts or Dumpsters Stored in the Public Right-of-Way	\$ 50.00 First removal and return (per set) \$ <u>Additional 25% fee</u> Each additional removal and return (per set) \$ 150.00 Cleanup of Set-Out Site
Container Size Exchange, beyond 1 per year	Each additional exchange/delivery	\$ 95.00 Per each additional exchange
<b>Construction and Demolition (C&amp;D) Debris Roll-offs</b>		
C&D Roll-off Containers	Upon Customer Request	\$ <u>Negotiate rate with Customer</u> per month
<b>Manure Service</b>		
64-Gallon Cart	Upon Customer Request	\$ 115.00 per month
1-CY Dumpster	Upon Customer Request	\$ 210.00 per month
2-CY Dumpster	Upon Customer Request	\$ 338.00 per month
<b>In-Home Food Waste Container</b>		
Additional in-home Food Waste Containers (First one Free)	Upon Customer Request	\$ 15.00 per Container
<b>Green Waste Service</b>		
Green Waste only Containers (Carts and Dumpsters)	Upon Customer Request	\$ <u>Negotiate rate with Customer</u> per month
<b>Billing</b>		
Late Payment Fee	If payment is not received by the last day of the second month, the account will become delinquent, and a late fee will be assessed	10% of past due amount
Service Interruption	Additional Charge for Collection Services Interruption (returning containers back to premises)	\$25.00
Returned Checks	Additional Charge for Customer returned checks (insufficient funds)	\$25.00

# Customer Subscription Order Form

## Waste Management South Bay Area

### COMMERCIAL TRASH, RECYCLING, AND ORGANIC WASTE COLLECTION SERVICES

#### CUSTOMER SUBSCRIPTION ORDER

To Our Valued Customer: The County of Los Angeles Board of Supervisors (County) awarded Waste Management a ten-year exclusive contract to provide commercial trash, recycling and organic waste collection service within the unincorporated communities of South Bay Area starting on October 1, 2022 and ending September 31, 2032. Waste Management takes great pride in the work we do to keep the environment clean and protected for our future.

This subscription is subject to our being a franchised waste hauler under the County's exclusive commercial franchise contract. Its term is ten (10) years, *unless you terminate service*. You may terminate service at any time by giving us 14 days' notice, your notice must include a reason for the termination. We will refund any advanced payment for service after termination. We will provide a written final notice (postmarked at least 14 days in advance) if we are to suspend or terminate your service. The final notice will include an explanation for the suspension or termination and information on how to resolve your issue and restart service. For a general copy of your Bill of Rights, please visit [www.LACountySWIMS.org/BOR](http://www.LACountySWIMS.org/BOR).

#### CONTAINER TYPES, SIZES AND STANDARD SERVICE RATES

Please review the service option that you ordered and the rates we will charge you (on or after October 1, 2022), marked below. We will bill you monthly:

<u>SOLID WASTE TYPE</u>	<u>CONTAINER TYPE</u> (Cart, Dumpster or Roll-off)	<u>CONTAINER SIZE</u>	<u>COLLECTION FREQUENCY / WEEK</u>						
			<u>1.</u>	<u>2.</u>	<u>3.</u>	<u>4.</u>	<u>5.</u>	<u>6.</u>	<u>7.</u>
Trash			[List the Collection Frequency per week selected by the customer along with the Service Rates]						
Recycling			[List the Collection Frequency per week selected by the customer along with the Service Rates]						
Organic Waste			[List the Collection Frequency per week selected by the customer along with the Service Rates]						
Other:			List the Collection Frequency per week selected by the customer along with the Service Rates]						

### **ADDITIONAL STANDARD SERVICES**

All Customers will receive:

- Recycling Containers – One (1) 96-gallon cart for FREE
  - Additional or larger containers and capacity provided at HALF the trash rate
- Organic Waste Containers – One (1) 64-gallon cart for FREE
  - Additional or larger containers and capacity provided at the SAME rate as trash
- Container Cleanings
  - One (1) free container cleaning or container change out per 12-month period, per container
- Container Exchanges
  - One (1) free annual exchange of containers for different sizes
- Site Visits and Waste Assessments
  - All customers will receive a site visit and waste assessment upon start of collection services. Ongoing site visits and waste assessments shall be provided every other year thereafter or as needed.

Residential and Multifamily Customers will receive:

- In-home Food Waste Container (Limited one (1) per occupant)
- Free Holiday Tree Collection Services and Sharps collection
- Free annual on-call bulky item collections. The maximum amount of collections allotted depends on the number of units on the premises. (Single-family is considered one (1) unit)

Businesses will receive:

- Up to six (6) free on-call bulky item collections per year

### **DISCOUNT SERVICES**

- 25% Senior Discount

### **EXTRA SERVICES**

- Available Upon Request (See Attachment)

To request additional services, ask questions or express concerns, please call our customer service department:

#### **CUSTOMER SERVICE**

Monday thru Friday 8:00 a.m. to 5:00 p.m. at (800) 774-0222 or visit WM.com

## EXTRA SERVICES FEES

Extra Service	Description	Fee
<b>Locks</b>		
Padlock	Upon Customer Request	\$ <u>25.00</u> (one-time, per Container)
Gravity Lock	Upon Customer Request	\$ <u>250.00</u> (one-time, per Container)
Lock Bar	Upon Customer Request	\$ <u>100.00</u> (one-time, per Container)
<b>Service</b>		
Roll-out	Upon Customer Request	\$ <u>5.77</u> per collection event \$ <u>4.62</u> per container (beyond first container)
Scout	25-50 ft	\$ <u>10.39</u> per collection event \$ <u>9.24</u> per container (beyond first container)
	51-75 ft	\$ <u>12.70</u> per collection event \$ <u>11.55</u> per container (beyond first container)
	76+ ft	\$ <u>15.01</u> per collection event \$ <u>13.86</u> per container (beyond first container)
Difficult to Service	For Customers that live in difficult to service areas including but not limited to: areas with narrow streets, alleys and bridges, one-way narrow streets, steep roadway gradients, etc.	\$ <u>9.24</u> per collection event \$ <u>8.08</u> per container (beyond first container)
Additional Bulky Item pickups for Multifamily and Residential Customers	After exceeding maximum Collections allowed per yr.	\$ <u>100</u> per pickup
Additional Bulky Item pickups for Commercial Customers	After exceeding 6 collections allowed per yr.	\$ <u>100</u> per pickup
<b>Containers</b>		
<u>Bear Resistant Containers</u> 96-Gallon Cart	Upon Customer Request	\$ <u>20</u> per month
<u>Bear Resistant Containers</u> Other Container size (If available): _____	Upon Customer Request	\$ <u>25</u> per month
Cleaning or Exchange of Containers for cleaning purposes	After one free cleaning per 12-month period	\$ <u>75</u> per Cart or Dumpster Container
		\$ <u>300</u> per Compactor Container
		\$ <u>150</u> per Roll-off Container
Extra Pickup Charge, beyond 1 allowed per year	Unscheduled collection due to non-collection events	\$ <u>50</u> per occurrence
Container Violation Fee	For Unresponsive Customers or not rectified scenarios needing to collect Solid Waste materials subject to non-collection events	\$ <u>95</u> per occurrence
Contamination Fee	Upon observation and documentation of 3 <sup>rd</sup> contamination incident	\$ <u>75</u> per occurrence
Temporary Roll-off Daily Rental Fee (Excluding C&D)	Temporary Roll-off Daily Rental Fee	\$ <u>20</u> per day

Container Removal and Return within previous 12 months (Containers in Public-Right-of-Way)	For Removal of Carts or Dumpsters Stored in the Public Right-of-Way	\$ <u>50</u> First removal and return (per set) \$ <u>Additional 25% fee</u> Each additional removal and return (per set) \$ <u>150</u> Cleanup of Set-Out Site
Container Size Exchange, beyond 1 per year	Each additional exchange/delivery	\$ <u>95</u> Per each additional exchange
<b>Construction and Demolition (C&amp;D) Debris Roll-offs</b>		
C&D Roll-off Containers	Upon Customer Request	\$ <u>Negotiate rate with Customer</u> per month
<b>Manure Service</b>		
64-Gallon Cart	Upon Customer Request	\$ <u>2x</u> per month
1-CY Dumpster	Upon Customer Request	\$ <u>2x</u> per month
2-CY Dumpster	Upon Customer Request	\$ <u>2x</u> per month
<b>In-Home Food Waste Container</b>		
Additional in-home Food Waste Containers (First one Free)	Upon Customer Request	\$ <u>15</u> per Container
<b>Green Waste Service</b>		
Green Waste only Containers (Carts and Dumpsters)	Upon Customer Request	\$ <u>Negotiate rate with Customer</u> per month
<b>Billing</b>		
Late Payment Fee	If payment is not received by the last day of the second month, the account will become delinquent, and a late fee will be assessed	10% of past due amount
Service Interruption	Additional Charge for Collection Services Interruption (returning containers back to premises)	\$25.00
Returned Checks	Additional Charge for Customer returned checks (insufficient funds)	\$25.00

Exhibit 17 – Contractor Documentation

**Item B.4 - Unpermitted Waste Screening Protocol (Section 13)**

This item consists of 2 pages (including this page).

Unpermitted Waste Screening Protocol	
<b>A. Protocol</b>	<p>WM will develop and implement the Unpermitted Waste Screening Protocol in compliance with Applicable Law and including the following provisions:</p> <ul style="list-style-type: none"> <li>• ongoing employee training in identification, safety and notification procedures, including leaving non-collection notices, when safe</li> <li>• means of driver inspection, such as visual inspection during tipping of carts into vehicles</li> <li>• immediate driver response, such as load segregation</li> <li>• driver notification, such as calling WM's dispatcher or field supervisor</li> <li>• notification of appropriate local agency or department</li> </ul>

Unpermitted Waste Screening Protocol	
	<ul style="list-style-type: none"> <li>• appropriate action, such as segregation and containerization for manifesting and transport for disposal in accordance with Applicable Law or securing services of permitted handling and transport company</li> <li>• compliance with applicable law, including regulations of the United States Department of Transportation (DOT) (Title 49 CFR) and of the United States Environmental Protection Agency (Title 40 CFR); and</li> <li>• labels on Containers as described in item D of this Section.</li> </ul>
<b>B. Prohibition on Collection</b>	WM will not collect any unpermitted waste that it finds in refuse, recyclables, or organic waste unless it is licensed under applicable law. If we find unpermitted waste WM will notify all persons in compliance with applicable law.
<b>C. Notice to Director</b>	If WM sees anything that it reasonably believes or suspects may be unpermitted waste on any public property in the County, WM will immediately notify the Director and all persons in compliance with applicable law. Public property includes storm drains, streets, and other public rights of way.
<b>D. Labels</b>	WM will conspicuously label containers with embossing or other secure means prohibiting customers from discarding unpermitted waste. WM will submit the label and text for Director approval prior to placing any purchase order for containers.
<b>Safe Disposal Customer Education Program</b>	<p>WM has developed and will implement a customer education program in the County to prevent unpermitted waste from disposal and to promote safe handling of un-permitted waste. As part of its ongoing education efforts, WM will describe safe disposal education in ongoing quarterly newsletters.</p> <p>In addition, WM will provide tags in both English and Spanish with descriptions of proper waste and recycling behavior to ensure customers know exactly what to do with materials in the future. If awarded the franchise, we will submit drafts of each bilingual tag to the County for review and approval prior to implementation.</p>

Exhibit 17 – Contractor Documentation

**Item B.5 - Acknowledgment**

This item consists of 2 pages (including this page).

WM is in receipt of fact sheets relating to form of Nonemployee Injury Report (Part 2B6 of Exhibit 5) and Safely Surrendered Baby Law (Part 8B2 of Exhibit 5).

Exhibit 17 – Contractor Documentation

**Item B.6 - Insurance and Performance Assurance (Part 4 of Exhibit 5 and Section 15)**

This item consists of 15 pages (including this page).

# Coverage of Insurance-South Bay (Long Beach)



## CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

1/1/2023

7/14/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

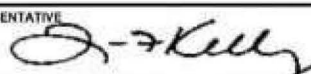
PRODUCER	LOCKTON COMPANIES 3657 BRIARPARK DRIVE, SUITE 700 HOUSTON TX 77042 866-260-3538	CONTACT NAME	
		PHONE (A/C, No. Ext):	FAX (A/C, No.):
		E-MAIL ADDRESS:	
		INSURER(S) AFFORDING COVERAGE	
		INSURER A: ACE American Insurance Company	NAIC # 22667
		INSURER B: Indemnity Insurance Co of North America	43575
		INSURER C: ACE Fire Underwriters Insurance Company	20702
		INSURER D: ACE Property & Casualty Insurance Co	20699
		INSURER E:	
		INSURER F:	

COVERAGES CALONGBE CERTIFICATE NUMBER: 18714276 REVISION NUMBER: XXXXXXX

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSUR	INSUR	W/VD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> XCU INCLUDED <input checked="" type="checkbox"/> ISO FORM CG00010413 GENL AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PROJ SECT <input checked="" type="checkbox"/> LOC <input type="checkbox"/> OTHER	Y	Y		HDO G72492365	1/1/2022	1/1/2023	EACH OCCURRENCE \$ 5,000,000 DAMAGE TO RENTED PREMISES (if a occurrence) \$ 5,000,000 MED EXP (Any one person) \$ XXXXXXX PERSONAL & ADV INJURY \$ 5,000,000 GENERAL AGGREGATE \$ 6,000,000 PRODUCTS - COMP/OP AGG \$ 6,000,000 \$
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input checked="" type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY <input checked="" type="checkbox"/> MCS-90	Y	Y		MMT H25550328	1/1/2022	1/1/2023	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ XXXXXXX BODILY INJURY (Per accident) \$ XXXXXXX PROPERT DAMAGE (Per accident) \$ XXXXXXX \$ XXXXXXX
D	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DEF RETENTION \$	Y	Y		XEUG27929242 007	1/1/2022	1/1/2023	EACH OCCURRENCE \$ 15,000,000 AGGREGATE \$ 15,000,000 \$ XXXXXXX
B A C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER(MEMBER EXCLUDED)? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	Y	WLR C68918595 (ADS) WLR C68918558 (AZ,CA & MA) SCF C68918637 (WI)	1/1/2022 1/1/2022 1/1/2022	1/1/2023 1/1/2023 1/1/2023	<input checked="" type="checkbox"/> PER STAT/LE <input type="checkbox"/> OTH ER EL EACH ACCIDENT \$ 3,000,000 EL DISEASE - EA EMPLOYEE \$ 3,000,000 EL DISEASE - POLICY LIMIT \$ 3,000,000
A	EXCESS AUTO LIABILITY	Y	Y		XSA H25550286	1/1/2022	1/1/2023	COMBINED SINGLE LIMIT \$9,000,000 (EACH ACCIDENT)

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)  
 BLANKET WAIVER OF SUBROGATION IS GRANTED IN FAVOR OF CERTIFICATE HOLDER ON ALL POLICIES WHERE AND TO THE EXTENT REQUIRED BY WRITTEN CONTRACT WHERE PERMISSIBLE BY LAW. CERTIFICATE HOLDER IS NAMED AS AN ADDITIONAL INSURED ON ALL POLICIES (EXCEPT FOR WORKERS' COMP/EL) WHERE AND TO THE EXTENT REQUIRED BY WRITTEN CONTRACT.

<b>CERTIFICATE HOLDER</b> 18714276 COUNTY OF LOS ANGELES DEPARTMENT OF PUBLIC WORKS 900 SOUTH FREEMONT AVE. ALHAMBRA CA 91802	<b>CANCELLATION</b> See Attachments SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE 
--	--

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THE INSURANCE AFFORDED TO THE ADDITIONAL INSURED AS DESCRIBED IN THIS CERTIFICATE OF INSURANCE FOR WORK PERFORMED BY THE NAMED INSURED IS PRIMARY AND NON-CONTRIBUTORY TO ANY SIMILAR COVERAGE MAINTAINED BY THE ADDITIONAL INSURED WHERE AND TO THE EXTENT REQUIRED BY CONTRACT. 30 DAYS NOTICE OF CANCELLATION IS INCLUDED ON THE POLICIES. ADDITIONAL INSURED IN FAVOR OF COUNTY AND ITS SPECIAL DISTRICTS, ELECTED OFFICIALS, OFFICERS, AGENTS, AND EMPLOYEES ON ALL POLICIES (EXCEPT WORKERS' COMPENSATION/EL) WHERE AND TO THE EXTENT REQUIRED BY WRITTEN CONTRACT. CONTRACTUAL LIABILITY AS REQUIRED BY CONTRACT ON THE GENERAL LIABILITY POLICY PER ISO FORM CG 00 01 04 13.

POLICY NUMBER: HDO G72492365

Endorsement Number: 49<sup>2</sup>COMMERCIAL GENERAL LIABILITY  
CG 20 10 12 19

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

**ADDITIONAL INSURED – OWNERS, LESSEES OR  
CONTRACTORS – SCHEDULED PERSON OR  
ORGANIZATION**

This endorsement modifies insurance provided under the following.

COMMERCIAL GENERAL LIABILITY COVERAGE PART

## SCHEDULE

Name Of Additional Insured Person(s) Or Organization(s)	Location(s) Of Covered Operations
Any Owner, Lessee or Contractor whom you have agreed to include as an additional insured under a written contract, provided such contract was executed prior to the date of loss.	All locations where you are performing ongoing operations for such additional insured pursuant to any such written contract.
<u>Information required to complete this Schedule, if not shown above, will be shown in the</u>	

A. Section II – Who Is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by:

1. Your acts or omissions; or
2. The acts or omissions of those acting on your behalf;

in the performance of your ongoing operations for the additional insured(s) at the location(s) designated above.

However:

1. The insurance afforded to such additional insured only applies to the extent permitted by law; and
2. If coverage provided to the additional insured is required by a contract or agreement, the insurance afforded to such additional insured will not be broader than that which you are required by the contract or agreement to provide for such additional insured.

B. With respect to the insurance afforded to these additional insureds, the following additional exclusions apply:

This insurance does not apply to "bodily injury" or "property damage" occurring after:

1. All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service, maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the location of the covered operations has been completed; or
2. That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.

C. With respect to the insurance afforded to these additional insureds, the following is added to Section III – Limits Of Insurance:

If coverage provided to the additional insured is required by a contract or agreement, the most we

will pay on behalf of the additional insured is the amount of insurance:

1. Required by the contract or agreement, or
2. Available under the applicable limits of insurance;

whichever is less.

This endorsement shall not increase the applicable limits of insurance.

POLICY NUMBER: HDO G72492365

Endorsement Number: 7

COMMERCIAL GENERAL LIABILITY  
CG 20 37 12 19**THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.****ADDITIONAL INSURED - OWNERS, LESSEES OR  
CONTRACTORS COMPLETED OPERATIONS**

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART  
PRODUCTS/COMPLETED OPERATIONS LIABILITY COVERAGE PART**SCHEDULE**

Name Of Additional Insured Person(s) Or Organization(s)	Location And Description Of Completed Operations
Any person or organization whom you have agreed to include as an additional insured under a written contract, provided such contract was executed prior to the date of loss	All locations where you perform work for such additional insured pursuant to any such written contract.
Information required to complete this Schedule, if not shown above, will be shown in the	

**A. Section II — Who is An Insured** is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury" or "property damage" caused, in whole or in part, by "your work" at the location designated and described in the Schedule of this endorsement performed for that additional insured and included in the "products-completed operations hazard".

However:

1. The insurance afforded to such additional insured only applies to the extent permitted by law; and
2. If coverage provided to the additional insured is required by a contract or agreement, the insurance afforded to such additional insured will not be broader than that which you are required by the contract or agreement to provide for such additional insured.

**B.** With respect to the insurance afforded to these additional insureds, the following is added to **Section III — Limits Of Insurance:**

If coverage provided to the additional insured is required by a contract or agreement, the most we will pay on behalf of the additional insured is the amount of insurance:

1. Required by the contract or agreement; or
2. Available under the applicable limits of insurance;

whichever is less.

This endorsement shall not increase the applicable limits of insurance.

POLICY NUMBER: HDO G72492365

1  
Endorsement Number: 8

COMMERCIAL GENERAL LIABILITY  
CG 24 04 12 19

**THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.**

**WAIVER OF TRANSFER OF RIGHTS OF RECOVERY  
AGAINST OTHERS TO US (WAIVER OF SUBROGATION)**

This endorsement modifies insurance provided under the following.

COMMERCIAL GENERAL LIABILITY COVERAGE PART  
ELECTRONIC DATA LIABILITY COVERAGE PART  
LIQUOR LIABILITY COVERAGE PART  
POLLUTION LIABILITY COVERAGE PART DESIGNATED SITES  
POLLUTION LIABILITY LIMITED COVERAGE PART DESIGNATED SITES  
PRODUCTS/COMPLETED OPERATIONS LIABILITY COVERAGE PART  
RAILROAD PROTECTIVE LIABILITY COVERAGE PART  
UNDERGROUND STORAGE TANK POLICY DESIGNATED TANKS

**SCHEDULE**

**Name Of Person(s) Or Organization(s):** Any person or organization against whom you have agreed to waive your right of recovery in a written contract, provided such contract was executed prior to the date of loss.

Information required to complete this Schedule, if not shown above, will be shown in the Declarations.

The following is added to Paragraph 8. **Transfer Of Rights Of Recovery Against Others To Us** of Section IV — **Conditions:**

We waive any right of recovery against the person(s) or organization(s) shown in the Schedule above because of payments we make under this Coverage Part. Such waiver by us applies only to the extent that the insured has waived its right of recovery against such person(s) or organization(s) prior to loss. This endorsement applies only to the person(s) or organization(s) shown in the Schedule above.

# Performance Bond-South Bay

## ATTACHMENT 4

### BOND FOR FAITHFUL PERFORMANCE Bond No. 2330835 Annually Renewable Performance and Payment Bond

KNOW ALL MEN BY THESE PRESENTS: That USA WASTE OF CALIFORNIA, INC.

("Principal") and SWISS RE CORPORATE SOLUTIONS AMERICA INSURANCE CORPORATION ("Surety"), are held and firmly bound unto the COUNTY OF LOS ANGELES, State of California ("Obligee"), in the penal sum of Fifty-Thousand and No/100 (\$ 50,000.00) dollars for the payment of which sum, the Principal and Surety bind themselves, and each of their heirs, administrators, executors, successors and assigns, jointly and severally, firmly by these presents.

WHEREAS, the Principal has entered into a contract with the Obligee entitled Exclusive Franchise Contract for the Area of ~~KT067~~ South Bay (BRC0000229)

(the "Franchise Agreement") for the performance of the terms, conditions, covenants and obligations and services set-forth in the Franchise Agreement, including but not limited to providing Franchise services in bins or dumpsters and roll-off boxes in the unincorporated areas of Los Angeles County and payment of the applicable franchise fee; and payment of any liquidated damages assessed pursuant to the Franchise Agreement; and

WHEREAS, the Franchise Agreement is hereby referred to and made a part hereof as fully and to the same extent as if copied at length herein;

NOW, THEREFORE, THE CONDITION OF THE ABOVE OBLIGATION IS SUCH, that if the Principal shall well and truly perform each and every covenant and obligation in the Franchise Agreement at the time and in the manner specified in the Franchise Agreement during the term of this bond, shall reimburse the Obligee for all loss and damage, which the Obligee may sustain by reason of failure or default on the part of the Principal, then this obligation shall be void, otherwise it shall remain in full force and effect.

PROVIDED, however that this bond is subject to the following conditions and provisions:

1. This bond is for the term beginning October 1, 2022 and ending September 30, 2023.
2. In the event of default by the Principal in the performance of the Franchise Agreement during the term of this bond, the Surety shall be liable only for the loss to the Obligee due to damages as described in Section 14 of the Franchise Agreement. The Surety, after investigation, shall with reasonable promptness determine, the amount for which it may be liable to the Obligee as soon as practicable after the amount is determined, and tender payments to the Obligee to secure substitute services, remedy damages incurred, and ensure satisfaction of all performance obligations as set-forth in Section 14 of the Franchise Agreement and only for the purpose of enforcing such Franchise Agreement obligations as they pertain to this bond.
3. Except for a claim for compensatory damages as defined in Section 11, D.1 of the Franchise Agreement, no claim, action, suit or proceeding, except as hereinafter set-forth, shall be had or maintained against the Surety on this instrument unless it be brought or instituted and process served upon the Surety within two years after the expiration of the stated terms of this bond.
4. Neither non-renewal by the Surety, nor the failure or inability of the Principal to file a replacement bond in the event of non-renewal, shall itself constitute loss by the Obligee recoverable under this bond, notwithstanding any language in the Franchise Agreement to the contrary.
5. The bond may be extended for additional one-year terms at the option of the Surety, by Continuation Certificate executed by the Surety.
6. The liability of the Surety under this bond and all Continuation Certificates shall not be cumulative and under no circumstances shall the Surety's liability exceed the penal sum stated herein.
7. No right of action shall accrue on this bond to or for the use of any person, entity, or corporation other than the Obligee and this bond cannot be assigned to any other party without the written consent of the Surety.
8. Other than the Surety's right to renew this bond to extend its termination date, the Surety stipulates and agrees that any change, extension of time, alteration or addition to the terms of the Contract, including alterations in the work to be done, or increase or decrease of the material to be furnished, shall not in any way release either the Principal or Surety, and Surety hereby waives notice of any such change, extension of time, alteration or addition.
9. In the event that suit is brought against this bond, the Surety will pay, in addition to the penal sum herein, costs and reasonable expenses and fees, including reasonable attorney's fees, as awarded and fixed by the court.

Signed and sealed this 20th day of July, 2022.

Principal

BY: USA WASTE OF CALIFORNIA, INC. (Seal)

(Name and Title) Matthew J. Rosenberg, Attorney-in-Fact

BY: *Kyle Kozioł*  
Kyle Kozioł, Witness

(Name and Title)

Surety

SWISS RE CORPORATE SOLUTIONS AMERICA  
BY: INSURANCE CORPORATION (Seal)

Attorney-in-fact, John E. Rosenberg



APPROVED AS TO FORM:

DAWYN R. HARRISON

Acting County Counsel

BY: *Talin Halabi*  
Deputy

**POWER OF ATTORNEY**

**KNOWN ALL MEN BY THESE PRESENTS** that Waste Management, Inc. and each of its direct and indirect majority owned subsidiaries (the "WM Entities"), have constituted and appointed and do hereby appoint Elizabeth P. Cervini, Melissa J. Hinde, David C. Rosenberg, Matthew J. Rosenberg, and Julia R. Burnet of Rosenberg and Parker, each its true and lawful Attorney-in-fact to execute under such designation in its name, to affix the corporate seal approved by the WM Entities for such purpose, and to deliver for and on its behalf as surety thereon or otherwise, bonds of any of the following classes, to wit:

1. Surety bonds to the United States of America or any agency thereof, and lease and miscellaneous surety bonds required or permitted under the laws, ordinances or regulations of any State, City, Town, Village, Board or any other body or organization, public or private.
2. Bonds on behalf of WM Entities in connection with bids, proposals or contracts.

The foregoing powers granted by the WM Entities shall be subject to and conditional upon the written direction of a duly appointed officer of the applicable WM Entity (or any designee of any such officer) to execute and deliver any such bonds.

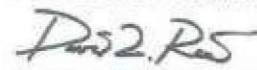
The signatures and attestations of such Attorneys-in-fact and the seal of the WM Entity may be affixed to any such bond, policy or to any certificate relating thereto by facsimile and any such bond, policy or certificate bearing such facsimile signatures or facsimile seal shall be valid and binding upon the applicable WM Entity when so affixed.

**IN WITNESS WHEREOF**, the WM Entities have caused these presents to be signed by the Vice President and Treasurer and its corporate seal to be hereto affixed. This power of attorney is in effect as of July 20th, 2022.

Witness:

  
\_\_\_\_\_

On behalf of Waste Management, Inc. and each of the other WM Entities

  
\_\_\_\_\_  
David Reed  
Vice President and Treasurer



**ACKNOWLEDGMENT**

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

COMMONWEALTH OF PENNSYLVANIA  
County of Chester

On July 20, 2022 before me, Jonathan F. Black, Notary Public  
(insert name and title of the officer)

personally appeared Matthew J. Rosenberg, Attorney-in-Fact  
who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the ~~State of California~~ Commonwealth of Pennsylvania that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Commonwealth of Pennsylvania - Notary Seal  
JONATHAN F. BLACK, Notary Public  
Chester County  
My Commission Expires August 25, 2022  
Commission Number 1257207

Signature  (Seal)  
Jonathan F. Black, Notary Public

**SWISS RE CORPORATE SOLUTIONS**

SWISS RE CORPORATE SOLUTIONS AMERICA INSURANCE CORPORATION F/K/A NORTH AMERICAN SPECIALTY INSURANCE COMPANY ("SRCSAIC")  
SWISS RE CORPORATE SOLUTIONS PREMIER INSURANCE CORPORATION F/K/A WASHINGTON INTERNATIONAL INSURANCE COMPANY ("SRCSPIC")  
WESTPORT INSURANCE CORPORATION ("WIC")

**GENERAL POWER OF ATTORNEY**

KNOW ALL MEN BY THESE PRESENTS, THAT SRCSAIC, a corporation duly organized and existing under laws of the State of Missouri, and having its principal office in the City of Kansas City, Missouri, and SRCSPIC, a corporation organized and existing under the laws of the State of Missouri and having its principal office in the City of Kansas City, Missouri, and WIC, organized under the laws of the State of Missouri, and having its principal office in the City of Kansas City, Missouri, each does hereby make, constitute and appoint:

HARRY C. ROSENBERG, DAVID C. ROSENBERG, MATTHEW J. ROSENBERG, JOHN E. ROSENBERG, JOYCE M. HOUGHTON,  
JULIA R. BURNET, DENISE M. BRUNO, STEPHANIE S. HELMIG, JONATHAN F. BLACK, ELIZABETH P. CERVINI,  
DAVID A. JOHNSON, MELISSA J. HINDE AND JAMES M. DISCIULLO JOINTLY or SEVERALLY

Its true and lawful Attorney(s)-in-Fact, to make, execute, seal and deliver, for and on its behalf and as its act and deed, bonds or other writings obligatory in the nature of a bond on behalf of each of said Companies, as surety, on contracts of suretyship as are or may be required or permitted by law, regulation, contract or otherwise, provided that no bond or undertaking or contract or suretyship executed under this authority shall exceed the amount of:

ONE HUNDRED TWENTY-FIVE MILLION (\$125,000,000.00) DOLLARS

This Power of Attorney is granted and is signed by facsimile under and by the authority of the following Resolutions adopted by the Boards of Directors of both SRCSAIC and SRCSPIC at meetings duly called and held on the 18th of November 2021 and WIC by written consent of its Executive Committee dated July 18, 2011.

"RESOLVED, that any two of the President, any Managing Director, any Senior Vice President, any Vice President, the Secretary or any Assistant Secretary be, and each or any of them hereby is, authorized to execute a Power of Attorney qualifying the attorney named in the given Power of Attorney to execute on behalf of the Corporation bonds, undertakings and all contracts of surety, and that each or any of them hereby is authorized to attest to the execution of any such Power of Attorney and to attach therein the seal of the Corporation; and it is

FURTHER RESOLVED, that the signature of such officers and the seal of the Corporation may be affixed to any such Power of Attorney or to any certificate relating thereto by facsimile, and any such Power of Attorney or certificate bearing such facsimile signatures or facsimile seal shall be binding upon the Corporation when so affixed and in the future with regard to any bond, undertaking or contract of surety in which it is attached."



By Erik Janssens, Senior Vice President of SRCSAIC & Senior Vice President of SRCSPIC & Senior Vice President of WIC

By Gerald Jagrowski, Vice President of SRCSAIC & Vice President of SRCSPIC & Vice President of WIC



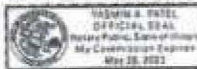
IN WITNESS WHEREOF, SRCSAIC, SRCSPIC, and WIC have caused their official seals to be hereto affixed, and these presents to be signed by their authorized officers

this 29TH day of APRIL, 2022

State of Illinois   
County of Cook

**Swiss Re Corporate Solutions America Insurance Corporation**  
**Swiss Re Corporate Solutions Premier Insurance Corporation**  
**Westport Insurance Corporation**

On this 29TH day of APRIL, 2022, before me, a Notary Public personally appeared Erik Janssens, Senior Vice President of SRCSAIC and Senior Vice President of SRCSPIC and Senior Vice President of WIC and Gerald Jagrowski, Vice President of SRCSAIC and Vice President of SRCSPIC and Vice President of WIC, personally known to me, who being by me duly sworn, acknowledged that they signed the above Power of Attorney as officers of and acknowledged said instrument to be the voluntary act and deed of their respective companies.



Yasmin A. Patel  
Yasmin A. Patel, Notary

I, Jeffrey Goldberg, the duly elected Senior Vice President and Assistant Secretary of SRCSAIC and SRCSPIC and WIC, do hereby certify that the above and foregoing is a true and correct copy of a Power of Attorney given by said SRCSAIC and SRCSPIC and WIC, which is still in full force and effect. IN WITNESS WHEREOF, I have set my hand and affixed the seals of the Companies this 20th day of July, 2022.



Jeffrey Goldberg  
Jeffrey Goldberg, Senior Vice President & Assistant Secretary of SRCSAIC and SRCSPIC and WIC

**ACKNOWLEDGMENT**

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

COMMONWEALTH OF PENNSYLVANIA

County of Chester )

On July 20, 2022 before me, Jonathan F. Black, Notary Public  
(insert name and title of the officer)

personally appeared John E. Rosenberg, Attorney-in-Fact  
who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the ~~State of California~~ Commonwealth of Pennsylvania that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.

Commonwealth of Pennsylvania - Notary Seal  
JONATHAN F. BLACK, Notary Public  
Chester County  
My Commission Expires August 25, 2022  
Commission Number 1257207

Signature  (Seal)  
Jonathan F. Black, Notary Public

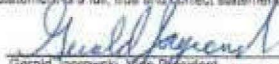
**SWISS RE CORPORATE SOLUTIONS AMERICA INSURANCE CORPORATION**  
 A Missouri Corporation

**BALANCE SHEET AS OF DECEMBER 31, 2021**  
 (Statutory Basis)

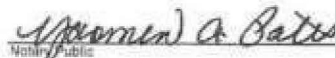
Valuation of securities on National Association of Insurance Commissioner Basis

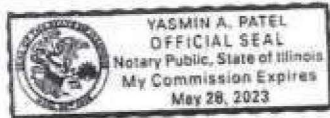
ASSETS		LIABILITIES	
Cash	72,465,637	Reserve for Unearned Premiums	31
Bonds	690,600,133	Reserve for Losses and Loss Adjustment Expenses	18,022,390
Common Stock	\$18,679,074	Funds Withheld	5,676,002
Other Invested Assets	420,025	Taxes and Other Liabilities	180,650,277
Other Admitted Assets	107,432,547	Surplus	1,017,549,716
<b>TOTAL ADMITTED ASSETS</b>	<b>1,169,896,415</b>	<b>TOTAL LIABILITIES &amp; POLICYHOLDERS' SURPLUS</b>	<b>1,169,896,415</b>

The undersigned, being duly sworn, says: That he is Vice President of SWISS RE CORPORATE SOLUTIONS AMERICA INSURANCE CORPORATION, Kansas City, Missouri that said company is a corporation duly organized, existing by virtue of the Laws of the State of Missouri and that said Company has also complied with and is duly qualified to act as Surety under the Act of Congress approved, July 1947 6 U.S.C. sec. 5-13; and that to the best of his knowledge and belief the above statement is a full, true and correct statement of the financial condition of the said Company on the 31st day of December, 2021.

  
 Gerald Jagrowski, Vice President  
 SWISS RE CORPORATE SOLUTIONS AMERICA INSURANCE CORPORATION

Subscribed and sworn before me,  
 this 26th day of April, 2022.

  
 Notary Public



# AM Best Rating Services

## Swiss Re Corporate Solutions America Insurance Corporation

[BestLink](#) | AMB #: 001868 NAIC #: 29874 FEIN #: 02031919

### Domiciliary Address

1200 Main Street Suite 800  
Kansas City, Missouri 64105-2478  
[United States](#)

Web: [www.swissre.com](http://www.swissre.com)

Phone: 816-235-3700

Fax: 816-235-3738

AM Best Rating Unit: [AMB # 058595 - Swiss Re Ltd](#)

Assigned to insurance companies that have, in our opinion, a superior ability to meet their ongoing insurance obligations.



View additional [news, reports and products](#) for this company.

Based on AM Best's analysis, [058838 - Swiss Re Ltd](#) is the **AMB Ultimate Parent** and identifies the topmost entity of the corporate structure. View a list of [operating insurance entities](#) in this structure.

### Best's Credit Ratings

#### Financial Strength [View Definition](#)

Rating (Rating Category):	A+ (Superior)
Affiliation Code:	g (Group)
Outlook (or Implication):	Stable
Action:	Affirmed
Effective Date:	July 22, 2021
Initial Rating Date:	June 30, 1984

#### Best's Credit Rating Analyst

Rating Office: A.M. Best Rating Services, Inc.  
Senior Financial Analyst: Dan Hofmeister, CFA, FRM, CARR, CPCU, ARI, AIS, AIAF  
Senior Director: Carlos Wong-Fillip  
Note: See the Disclosure Information Form or Press Release below for the office and analyst at the time of the rating event.

#### Long-Term Issuer Credit [View Definition](#)

Rating (Rating Category):	aa (Superior)
Outlook (or Implication):	Negative
Action:	Affirmed
Effective Date:	July 22, 2021
Initial Rating Date:	August 23, 2006

#### Disclosure Information

Disclosure Information Form  
[View AM Best's Rating Disclosure Form](#)

Press Release  
[AM Best Affirms Credit Ratings of Swiss Reinsurance Company Ltd and Related Affiliates](#)  
July 22, 2021

[View AM Best's Rating Review Form](#)

#### Financial Size Category [View Definition](#)

Financial Size Category:	XV (\$2 Billion or greater)
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u Denotes [Under Review Best's Rating](#)

### Rating History

AM Best has provided ratings & analysis on this company since 1984.

Financial Strength Rating

Long-Term Issuer Credit Rating

Exhibit 17 – Contractor Documentation

**Item B.7 - Internal Revenue Service Notice 1015 (Part 8B1 of Exhibit 5)**

This item consists of 2 pages (including this page).



Exhibit 17 – Contractor Documentation

**Item B.8- CONTRACTOR's EEO Certification (Part 8D3 of Exhibit 5)**

This item consists of   2   pages (including this page).

PROPOSER'S EQUAL EMPLOYMENT OPPORTUNITY CERTIFICATION

Proposer's Name	USA Waste of California, Inc.
Address	9081 Tujunga Ave, San Valley Ca. 91352
Internal Revenue Service Employer Identification Number	08-0306154

In accordance with Los Angeles County Code, Section 4.32.010, the Proposer certifies and agrees that all persons employed by it, its affiliates, subsidiaries, or holding companies are and will be treated equally by the firm without regard to or because of race, religion, ancestry, national origin, or sex and in compliance with all antidiscrimination laws of the United States of America and the State of California.

1.	The proposer has a written policy statement prohibiting any discrimination in all phases of employment.	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
2.	The proposer periodically conducts a self-analysis or utilization analysis of its work force.	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
3.	The proposer has a system for determining if its employment practices are discriminatory against protected groups.	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
4.	Where problem areas are identified in employment practices, the proposer has a system for taking reasonable corrective action to include establishment of goals and timetables.	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO


Proposer	USA Waste of California, Inc.	
Authorized representative	Michael Hammer	
Signature		Date January 14, 2022

Exhibit 17 – Contractor Documentation

**Item B.9 - Sharps Collection (Item F1a of Exhibit 3A1)**

This item consists of 2 pages (including this page).

a. Sharps Collection	<p>Within one week of a customer or occupant request, WM will provide the occupant, without charge, with the following:</p> <p><b>1. Four Sharps Containers Per Year</b></p> <p>A sharps container that has at least one-gallon capacity (up to four per contract year) for discard of sharps in accordance with any Federal, State, and local laws and regulations; and,</p> <p><b>2. Collect or Pre-Paid Mailer</b></p> <p>WM will also collect sharps or provide a prepaid postage container for mailing back the approved sharps container in accordance with any Federal, State, and local laws and regulations. WM will collect, transport, and dispose of materials, without charge, in accordance with any Federal, State, and local laws and regulations.</p>
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Exhibit 17 – Contractor Documentation

**Item B.10 - Director-Approved Subcontractors**

This item consists of 2 pages (including this page).

WM will not be using any subcontractor to service.

Exhibit 17 – Contractor Documentation

**Item B.11 - Backup Service Plan (Section 11C)**

This item consists of 3 pages (including this page).

## Backup Service Plan

ECF- USA Waste of California, Inc. and G.I. Industries, Inc.

1. Provide Conveniently Located Dumpsters or Roll -off Containers
  - a. In the event that WM needs to implement a Backup Service Plan, commercial metal bins and/or roll-off boxes will be placed at locations that are accessible to the customers of the Service Area(s). Upon the award of the contract, WM will work with the County to identify metal bin and/or roll-off box drop-off locations within each Service Area that would be most convenient for customers (i.e., local parks).
  
2. Offer Self-Hauling of Solid Waste to Facility
  - a. In the event that WM needs to implement a Backup Service Plan, customers within the Service Area(s) will have the ability to self-haul their solid waste to a pre-determined WM location. Locations are subject to change dependent on capacity and/or customer accessibility.

### South Bay Self-Hauling Location

WM Carson Transfer Station 321 Francisco St  
Carson, CA 90745

### Westside Self-Hauling Location

WM Simi Valley Landfill 2801 Madera Rd  
Simi Valley, CA 93065

### Santa Clarita Self-Hauling Location

WM Santa Clarita  
25772 Springbrook Ave  
Saugus, CA 91350

3. Inform Customers of Temporary Procedures
  - a. In the event that WM needs to implement a Backup Service Plan, WM will follow the communication procedures found in Section 11.C.3. In addition, WM will use its social media platforms and other digital platforms to communicate to customers.
  
4. Credit Policy for Missed Contract Services
  - a. In the event that WM needs to implement a Backup Service Plan, WM will follow the Credit Policy found in Section 11.C.4 where customers will be credited for each missed collection.
  
5. Provide Replacement Drivers and Security
  - a. Drivers are instructed to go to a designated area that will be determined once WM receives customer information is acquired from the County and existing hauler(s). If necessary, WM will utilize the National Green Team for assistance where drivers are pulled from areas across the United States to support the local operations.
  
6. Identify Customers Requiring Priority Service
  - a. In the event that WM needs to implement a Backup Service Plan, medical facilities and first responder facilities. Once WM has a list of all accounts within each Service Area(s), a list of priority service locations will be provided to the County as part of the Backup Service Plan.

Exhibit 17 – Contractor Documentation

**Item B.12 - Key Personnel (Section 4J)**

This item consists of 3 pages (including this page).

**ECF- USA Waste of California, Inc. and G.I. Industries, Inc.**

**WM Key Personnel**

South Bay Area

Kimberly Ohrt	Public Sector Territory Manager	9081 Tujunga Ave, Sun Valley CA 91352	<a href="mailto:Kohrt@wm.com">Kohrt@wm.com</a>	(818) 254-6981
Erick Quintero	Public Sector Rep	407 E El Segundo Blvd, Compton CA 90222	Equinter@wm.com	(626) 260-2586
Tracy Freeman	Contract Compliance Rep	9081 Tujunga Ave, Sun Valley CA 91352	Tfreema7@wm.com	(818) 394-5871
Crystal Janetzke	Senior Manager, Contracts	9081 Tujunga Ave, Sun Valley CA 91352	<a href="mailto:cjanetzke@wm.com">cjanetzke@wm.com</a>	(626) 831-0572
Armando Bracamontes	District Manager	407 E El Segundo Blvd, Compton CA 90222	Abracamo@wm.com	(714) 659-5564
Joel Robledo	District Manager	1970 E 213 <sup>th</sup> St, Long Beach CA 90801	<a href="mailto:Jrobledo@wm.com">Jrobledo@wm.com</a>	(714) 920-6062
Darrell Kato	Director of Operations	1800 South Grand Ave., Santa Ana CA 92705	<a href="mailto:Dkato@wm.com">Dkato@wm.com</a>	(310) 903-1458

Westside Area

Kimberly Ohrt	Public Sector Territory Manager	9081 Tujunga Ave, Sun Valley CA 91352	<a href="mailto:Kohrt@wm.com">Kohrt@wm.com</a>	(818) 254-6981
Erick Quintero	Public Sector Rep	407 E El Segundo Blvd, Compton CA 90222	Equinter@wm.com	(626) 260-2586
Tracy Freeman	Contract Compliance Rep	9081 Tujunga Ave, Sun Valley CA 91352	Tfreema7@wm.com	(818) 394-5871
Crystal Janetzke	Senior Manager, Contracts	9081 Tujunga Ave, Sun Valley CA 91352	<a href="mailto:cianetzke@wm.com">cianetzke@wm.com</a>	(626) 831-0572
AJ Singh	District Manager	195 W Los Angeles, Simi Valley CA 93065	Asingh8@wm.com	(559) 217-3475
Barry Brunenkant	Director of Operations	9081 Tujunga Ave, Sun Valley CA 91352	<a href="mailto:Bbrunenkw@wm.com">Bbrunenkw@wm.com</a>	(661) 510-0606

Santa Clarita Valley Area

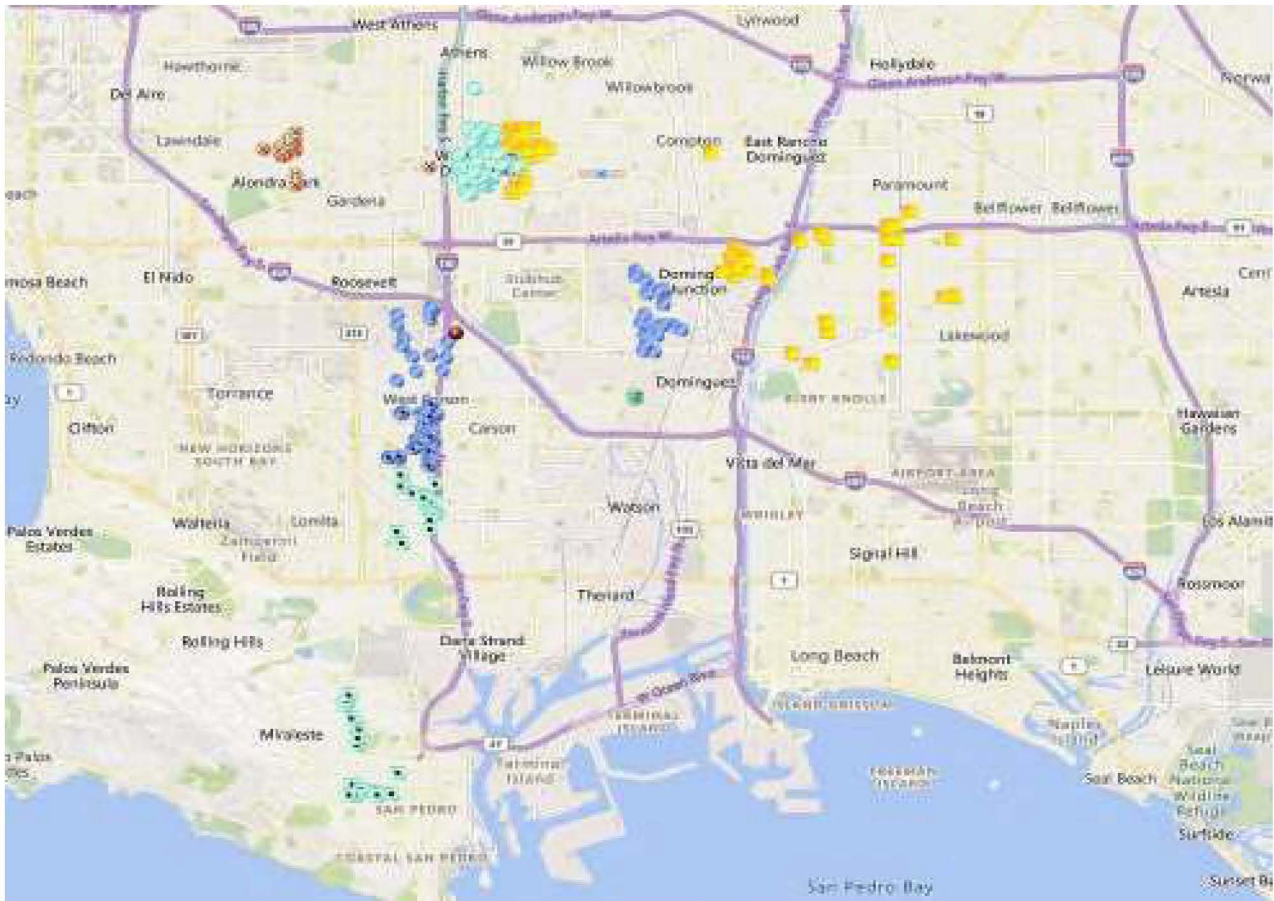
Kimberly Ohrt	Public Sector Territory Manager	9801 Tujunga Ave, Sun Valley CA 91352	Kohrt@wm.com	(818) 254-6981
Erick Quintero	Public Sector Rep	407 E El Segundo Blvd, Compton CA 90222	Equinter@wm.com	(626) 260-2586
Tracy Freeman	Contract Compliance Rep	9081 Tujunga Ave, Sun Valley CA 91352	Tfreema7@wm.com	(818) 394-5871
Crystal Janetzke	Senior Manager, Contracts	9081 Tujunga Ave, Sun Valley CA 91352	<a href="mailto:cianetzke@wm.com">cianetzke@wm.com</a>	(626) 831-0572
Larry Rinkenberger	District Manager	25772 Springbrook Rd., Saugus CA 91350	<a href="mailto:Lrinkenb@wm.com">Lrinkenb@wm.com</a>	(661) 382-2151
Barry Brunenkant	Director of Operations	9081 Tujunga Ave, Sun Valley CA 91352	<a href="mailto:Bbrunenkw@wm.com">Bbrunenkw@wm.com</a>	(661) 510-0606

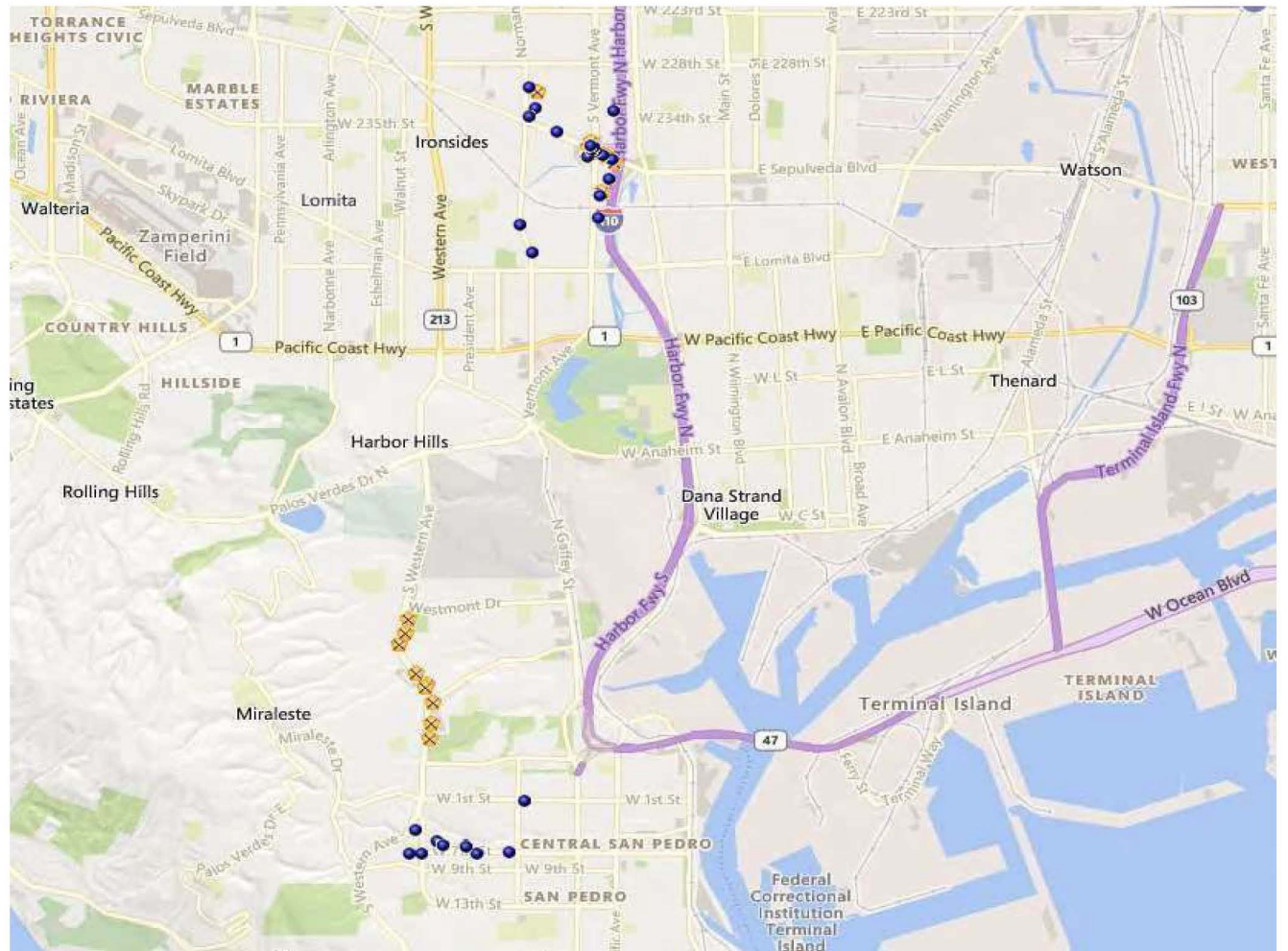
Exhibit 17 – Contractor Documentation

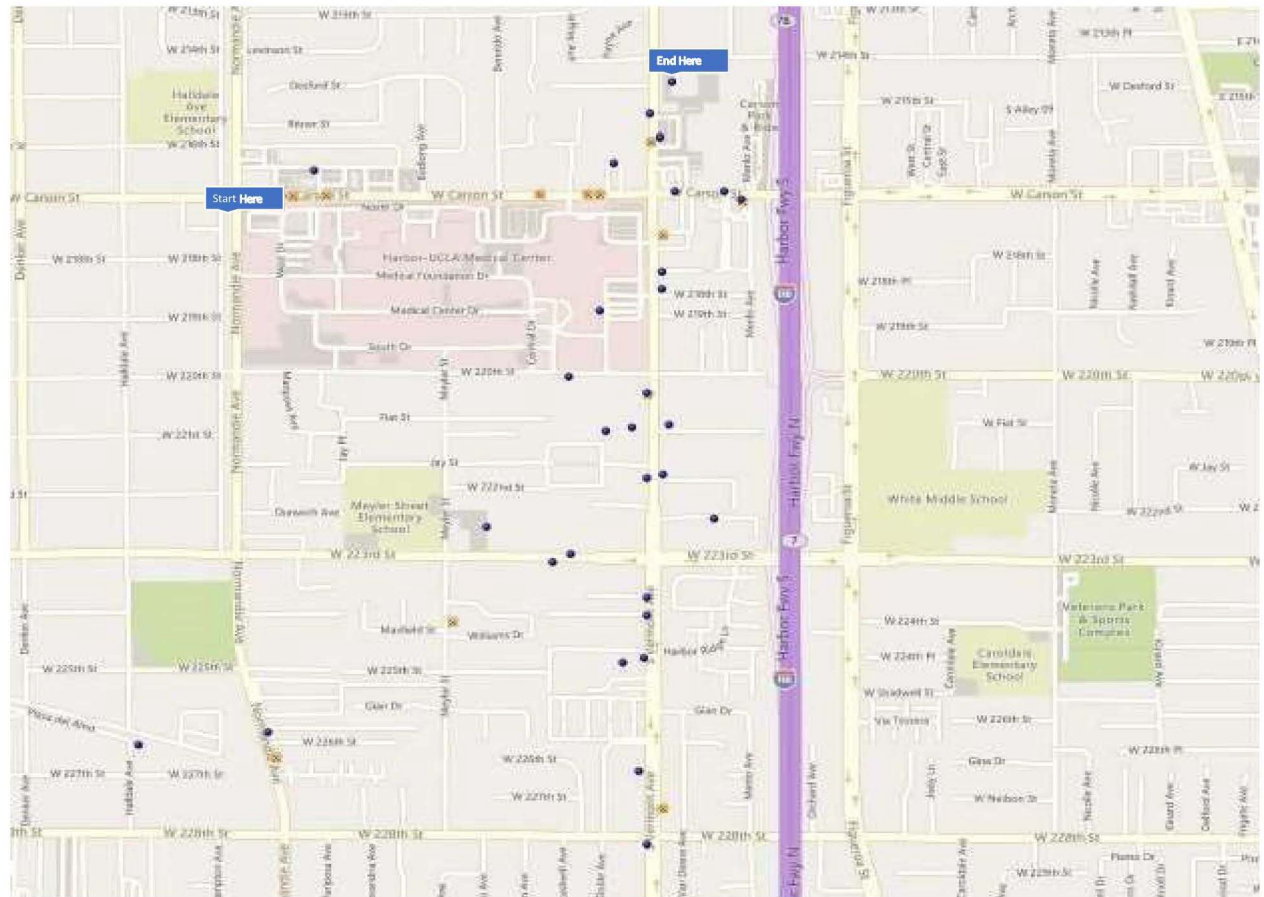
**Item B.13 - Route Maps**

This item consists of 43 pages (including this page).

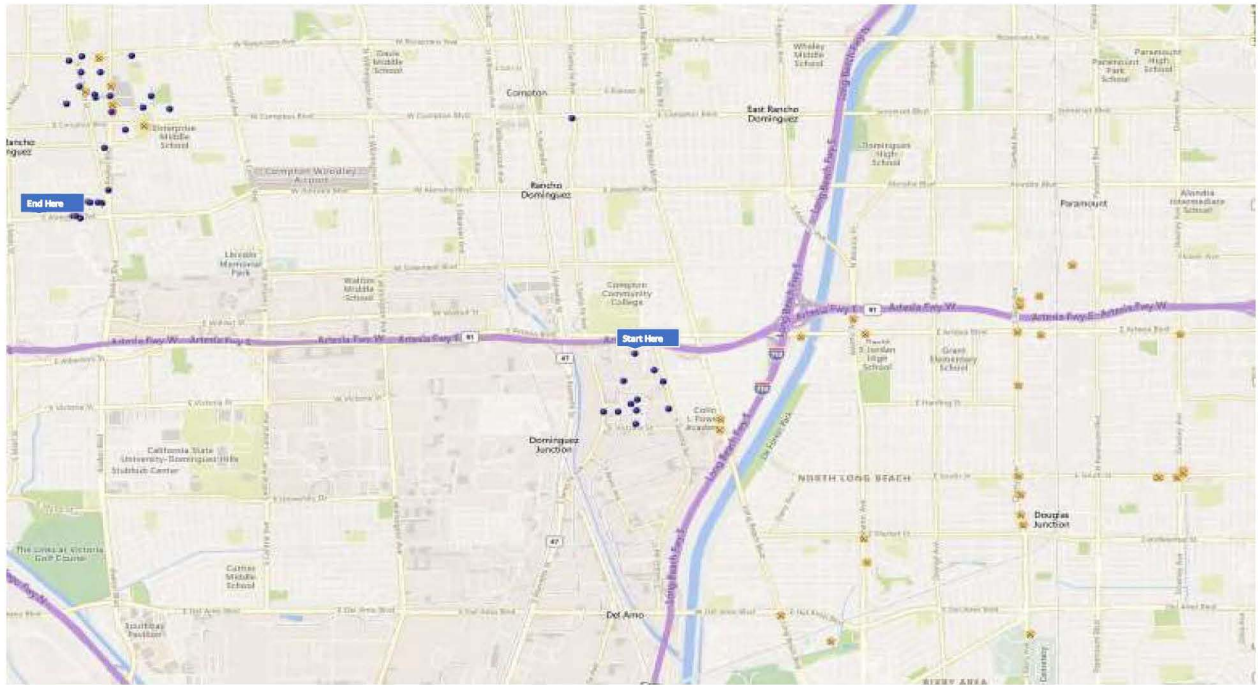
# South Bay - MSW and Recycle Route Maps





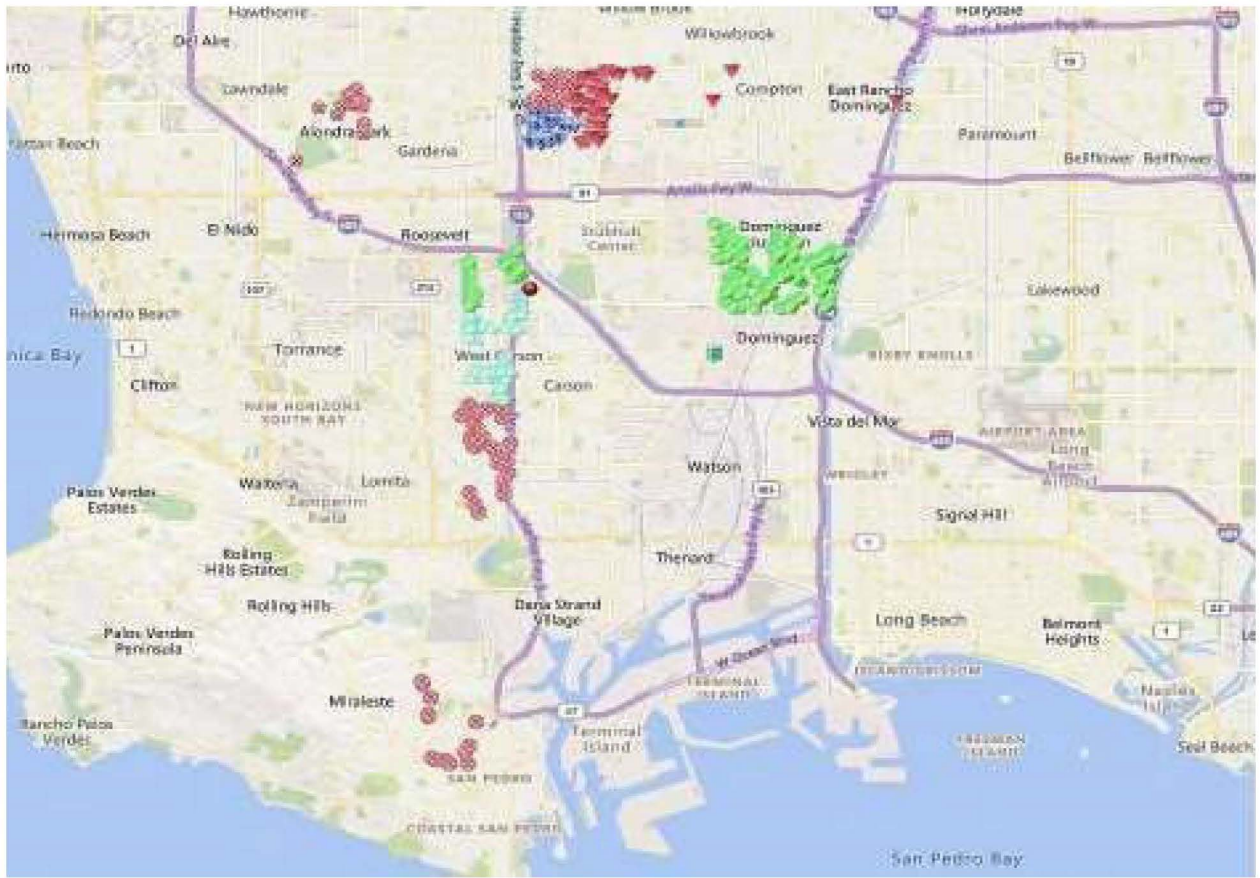


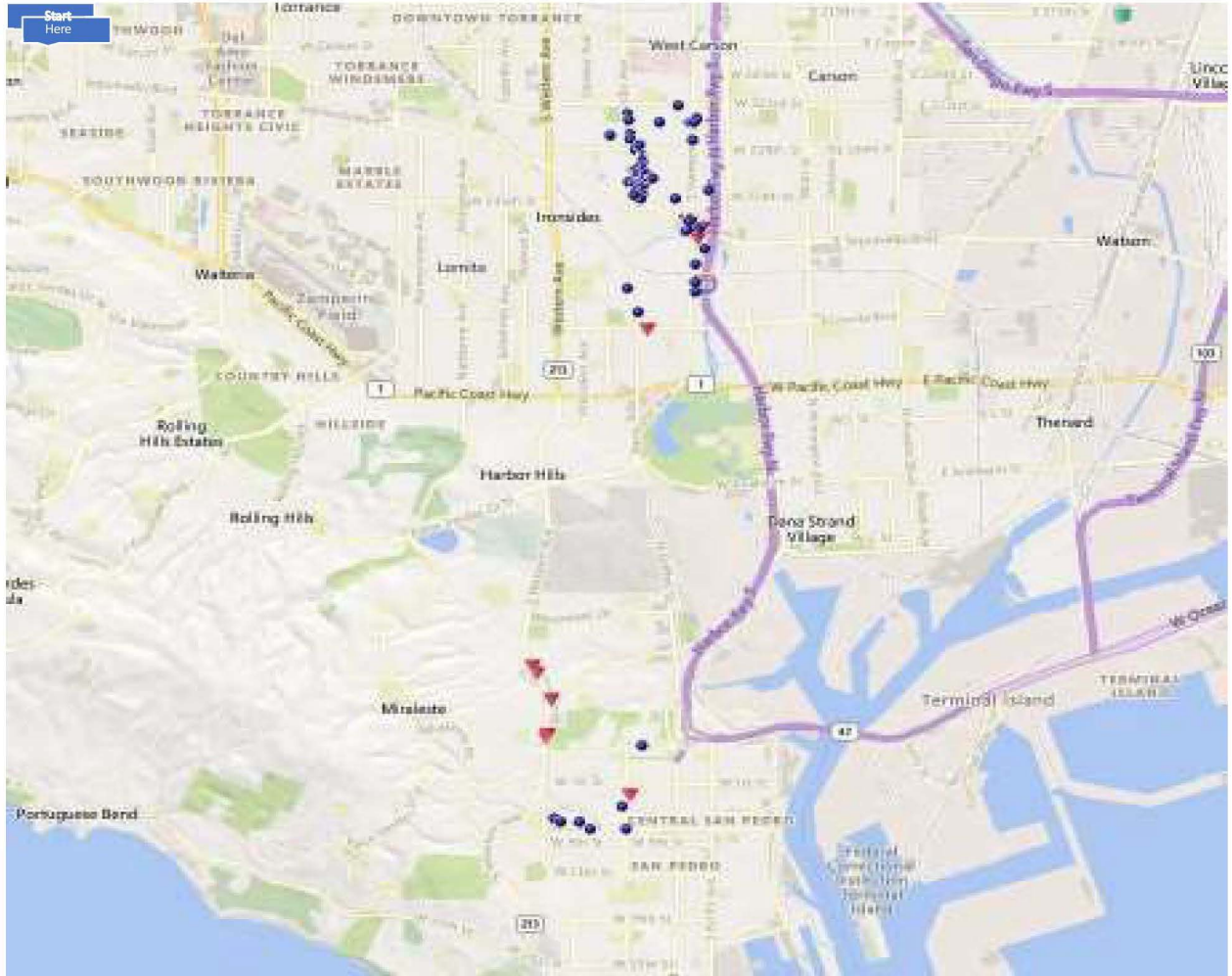




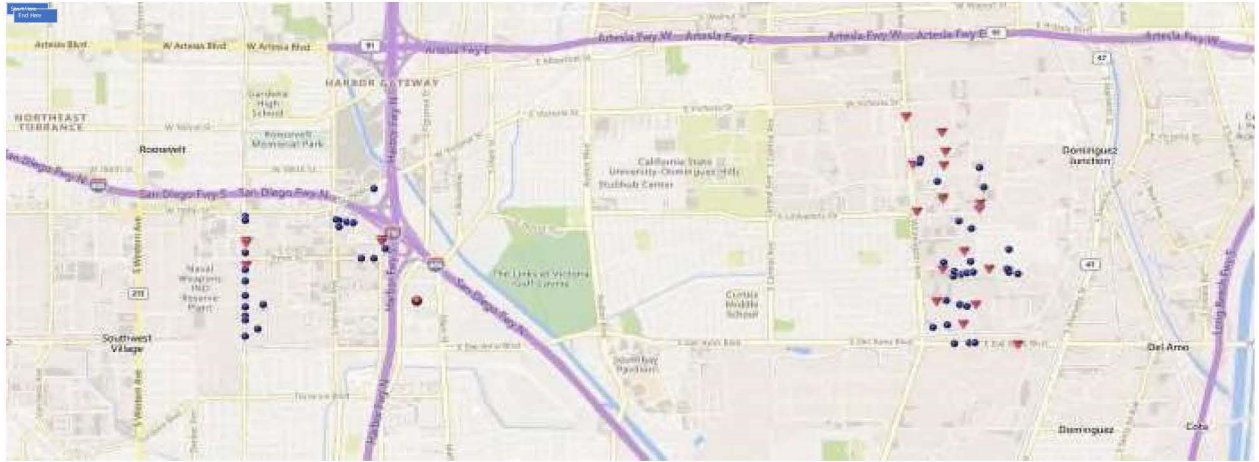


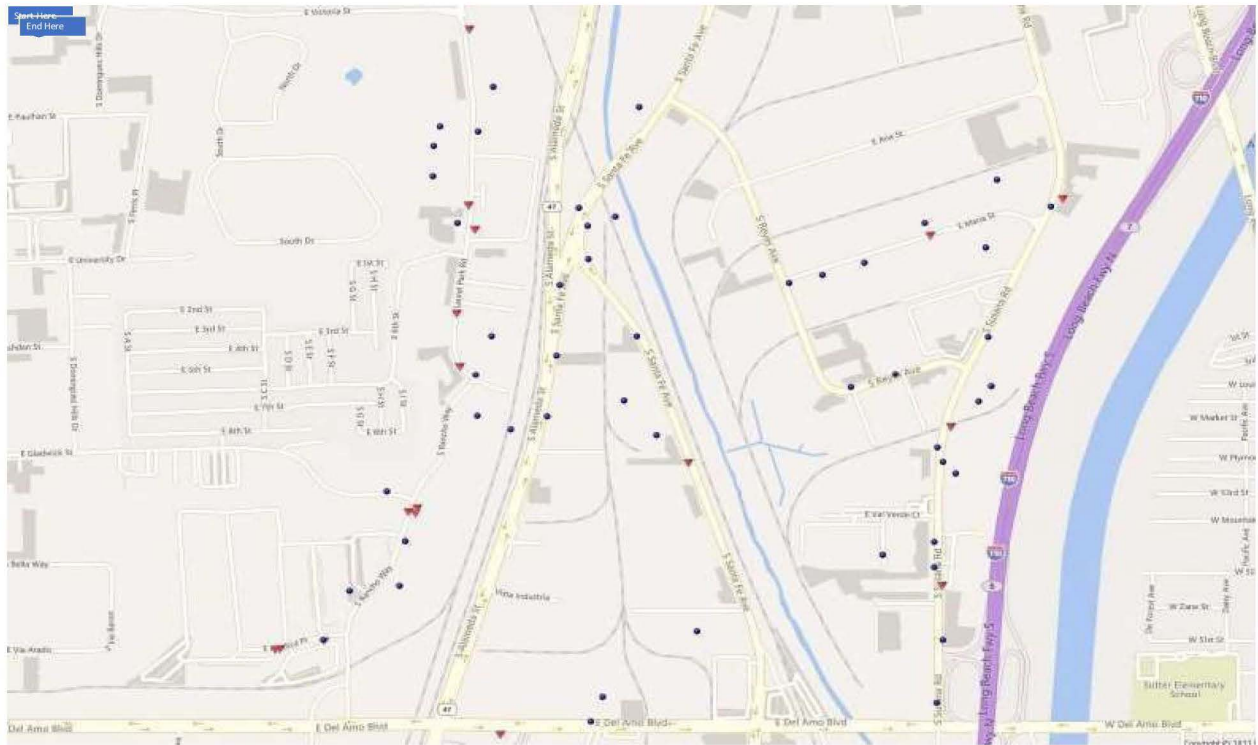








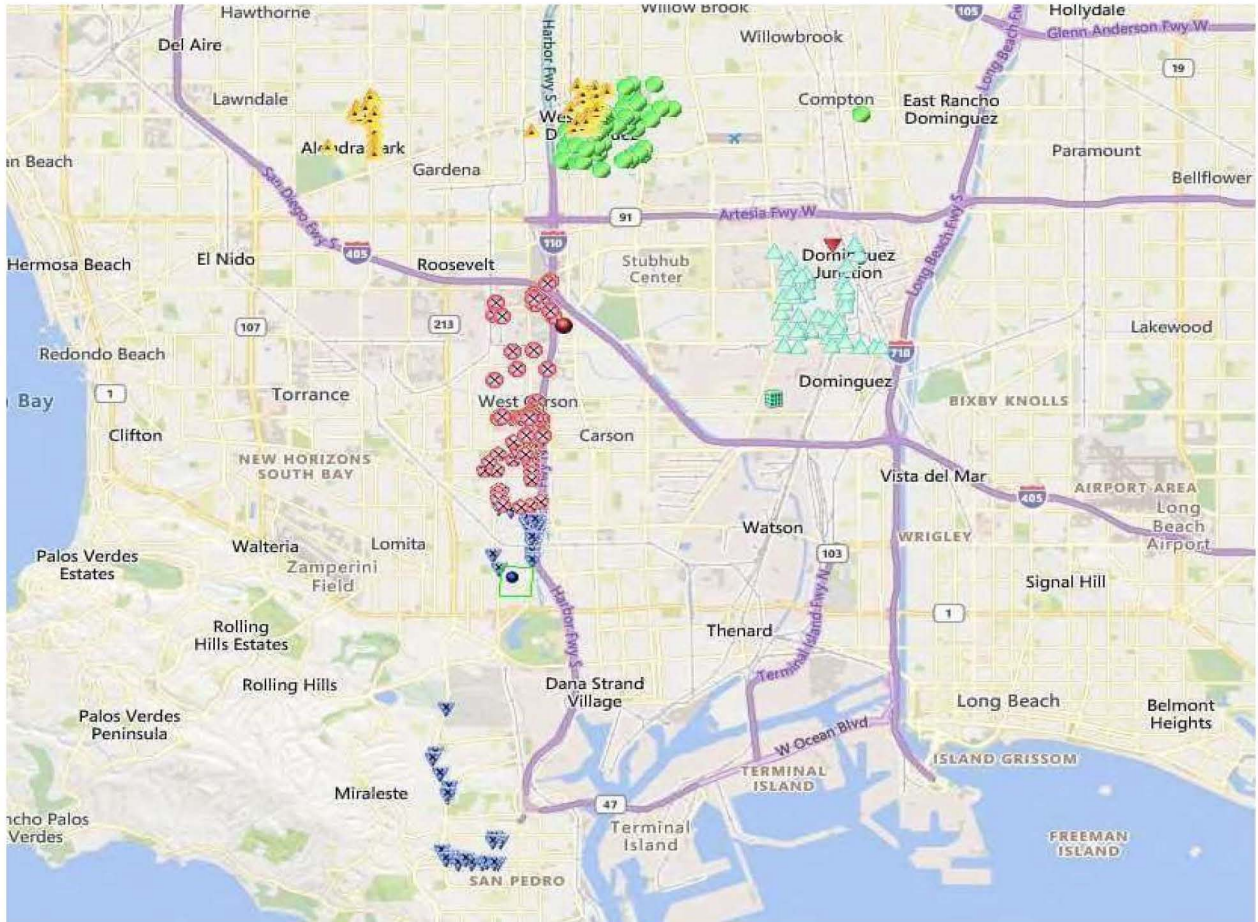


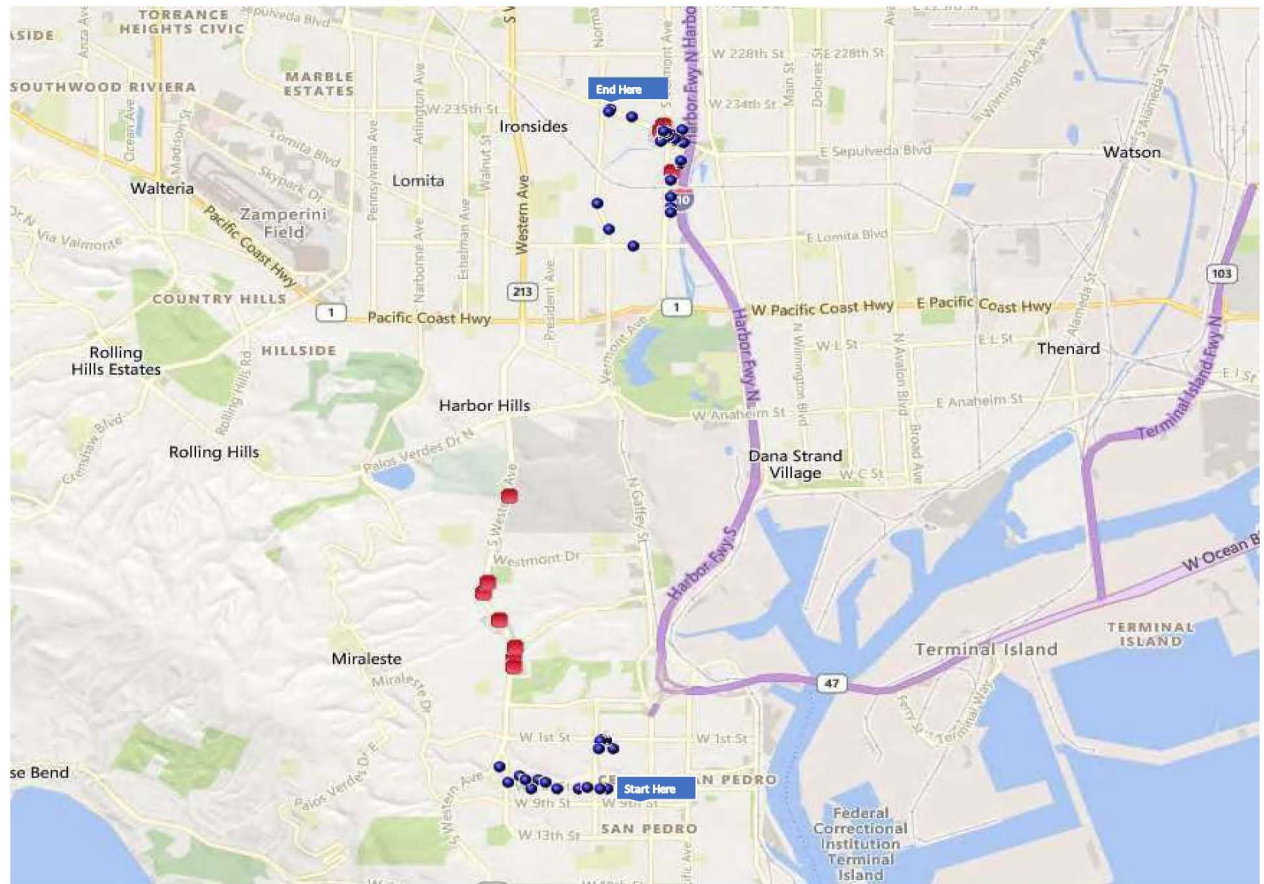


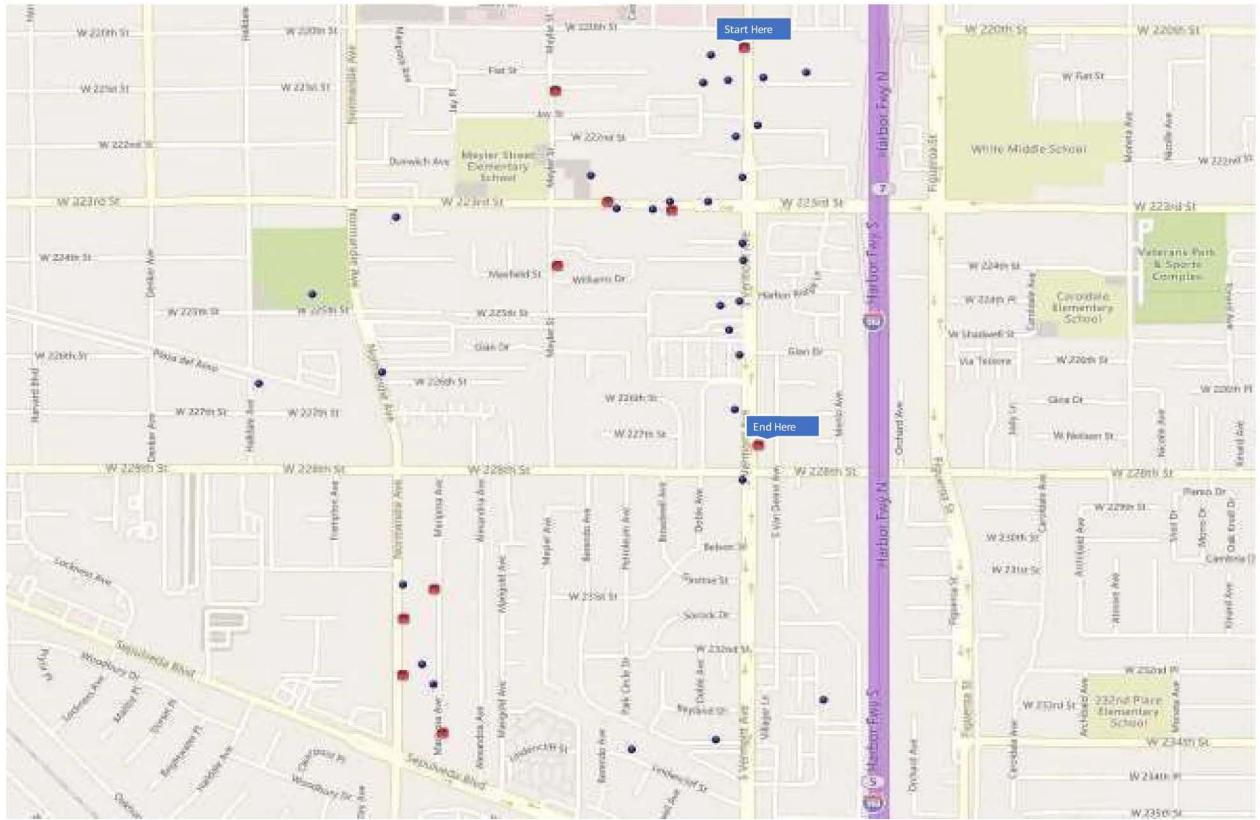




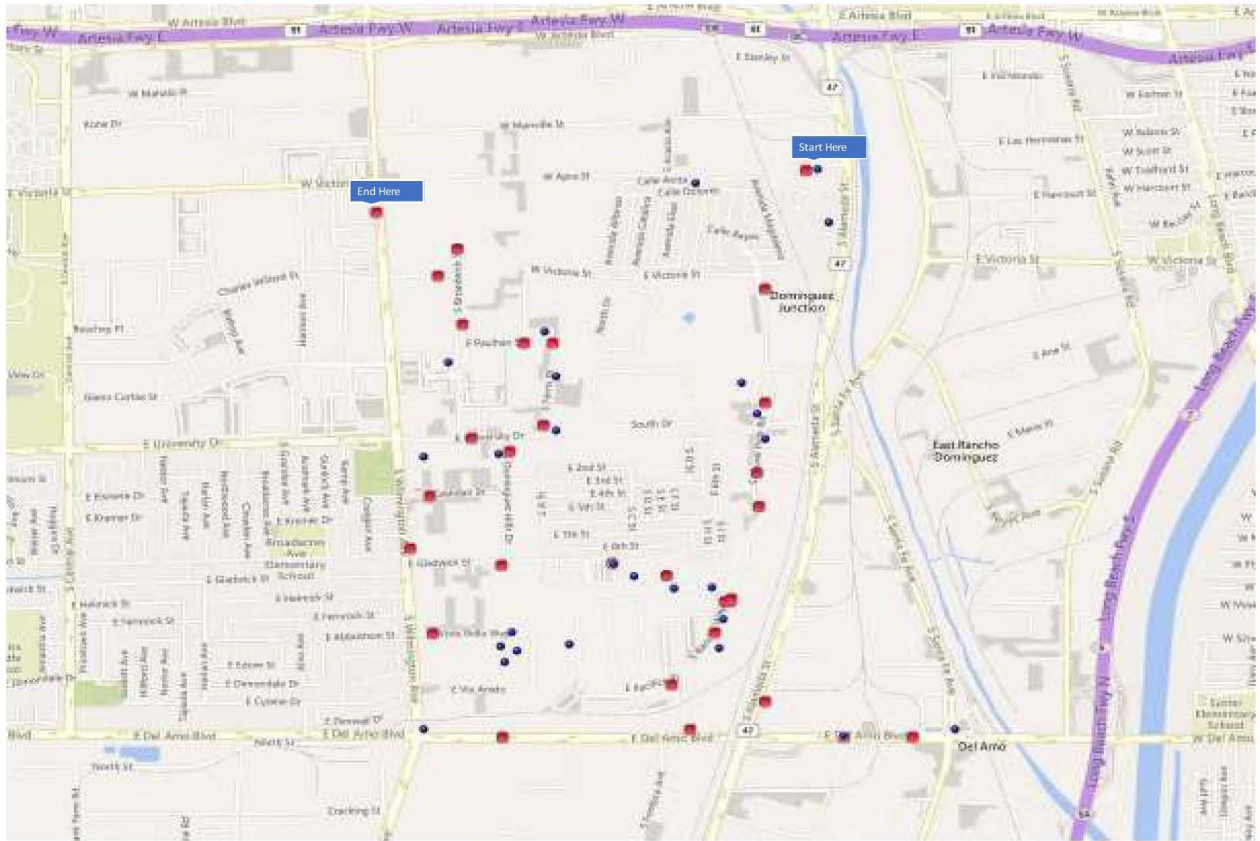


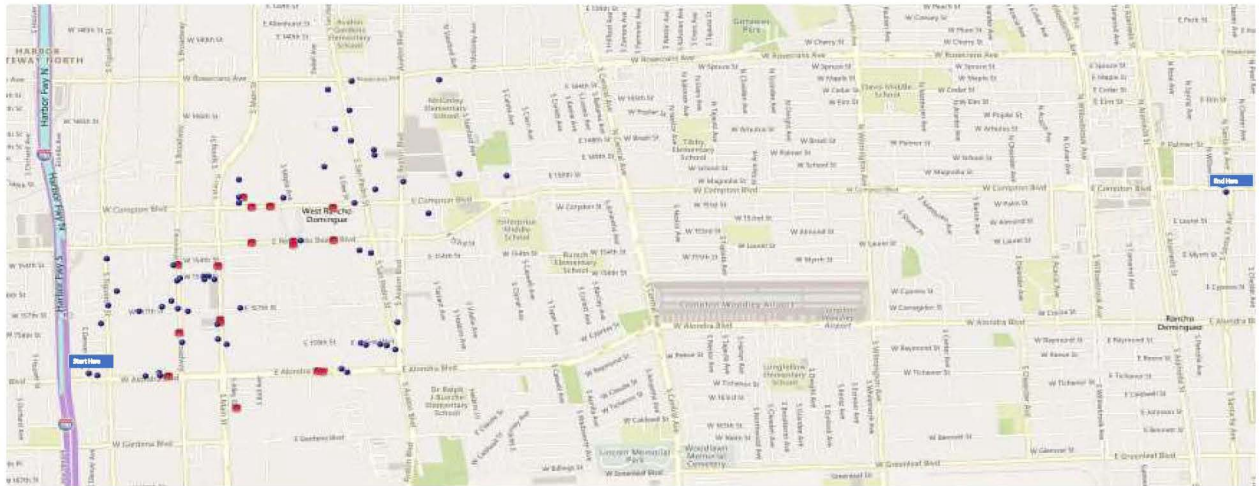


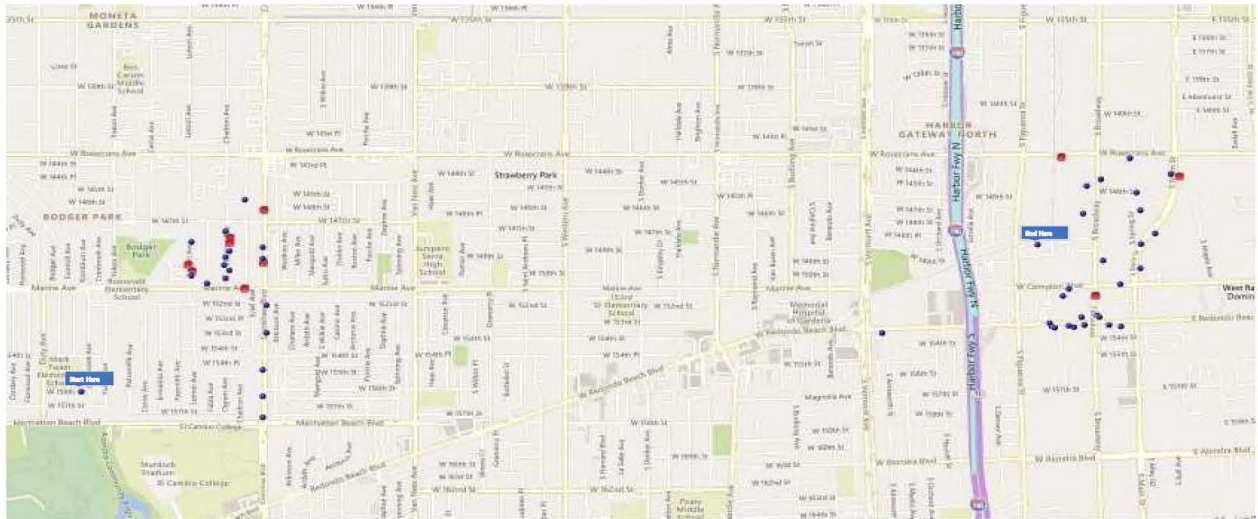


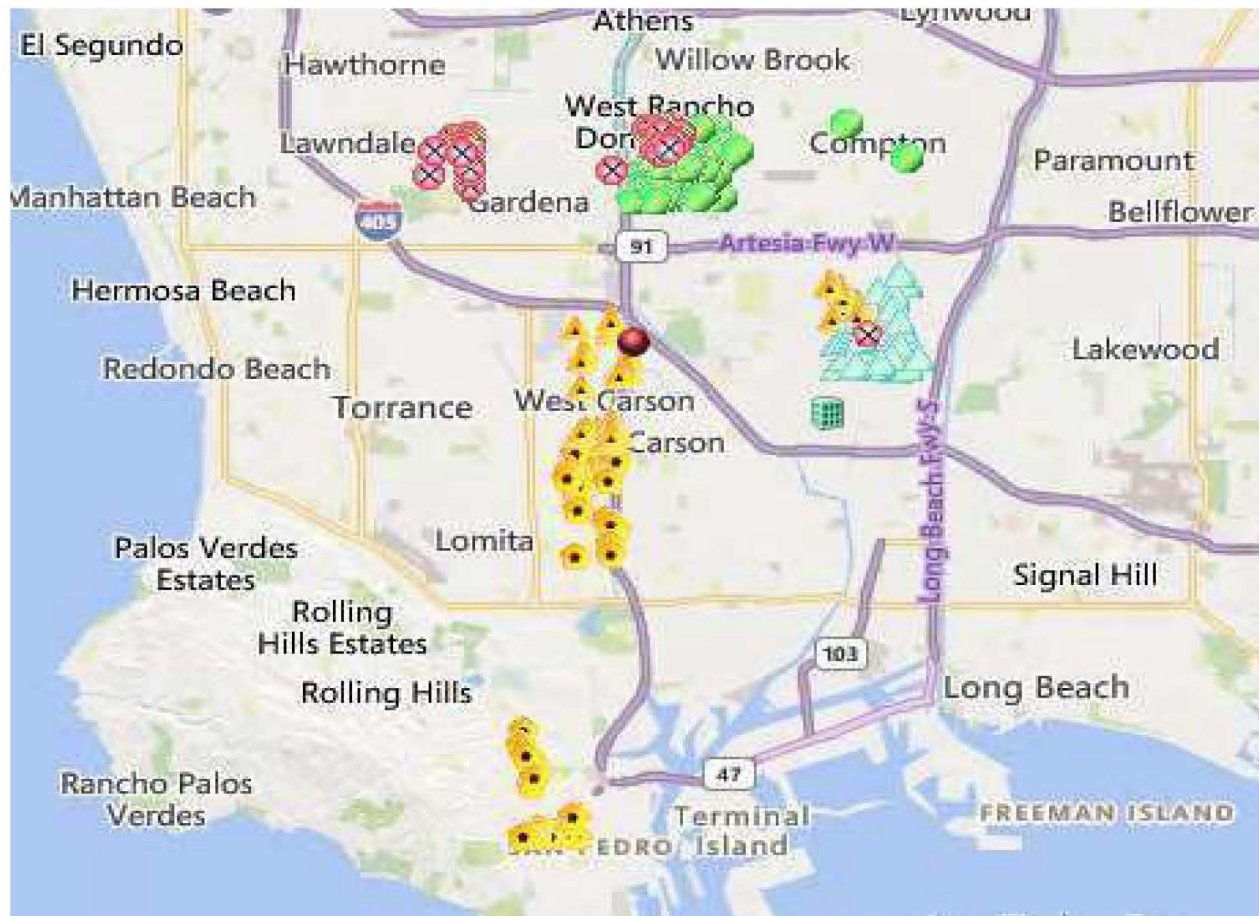


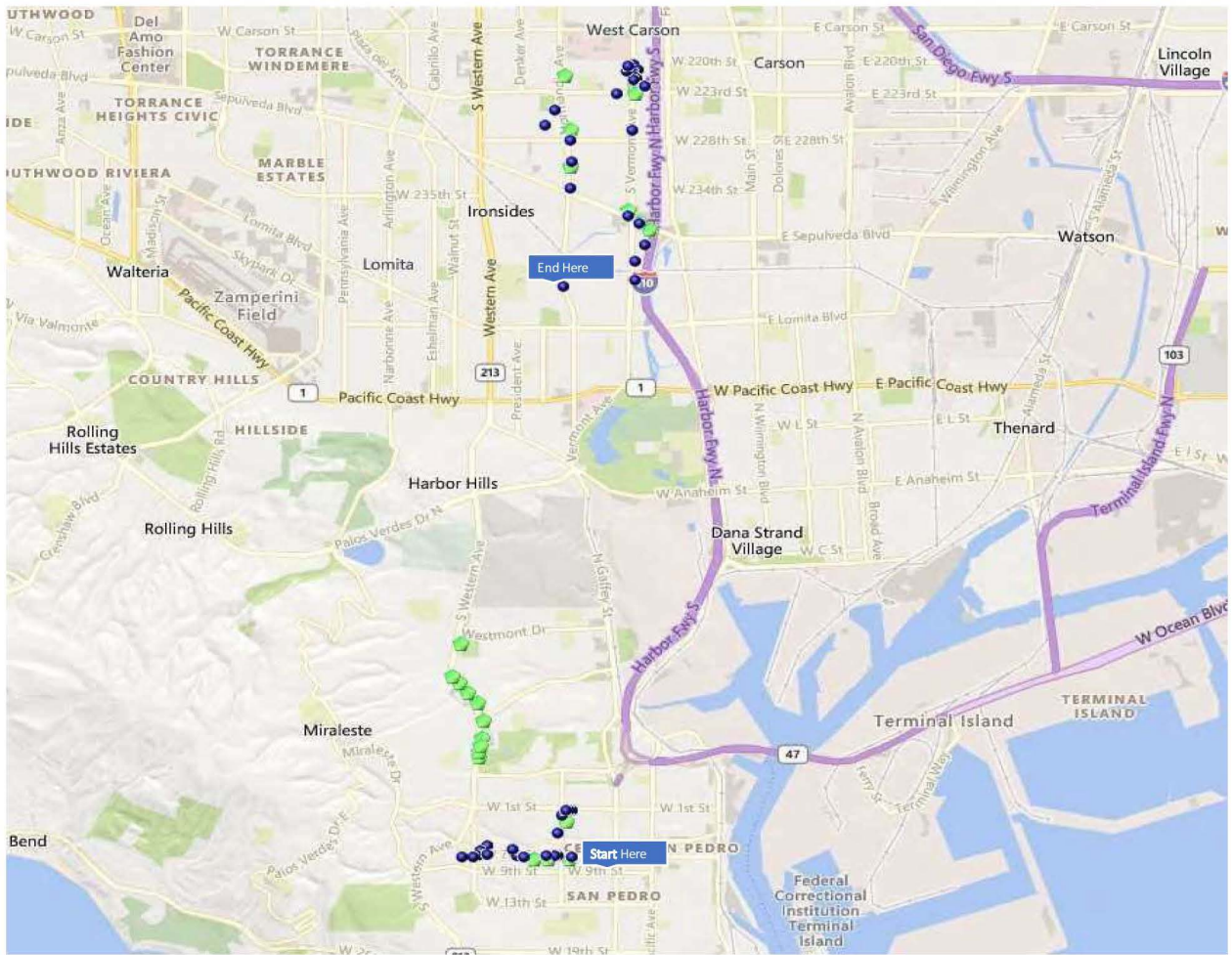


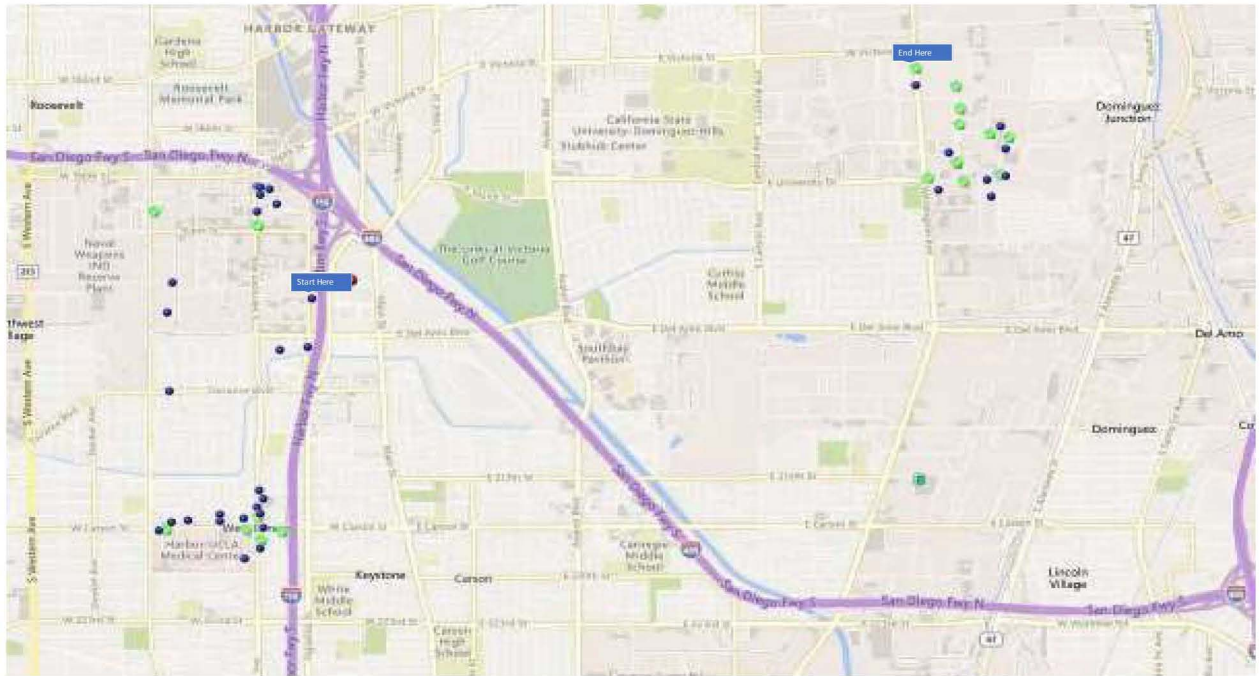


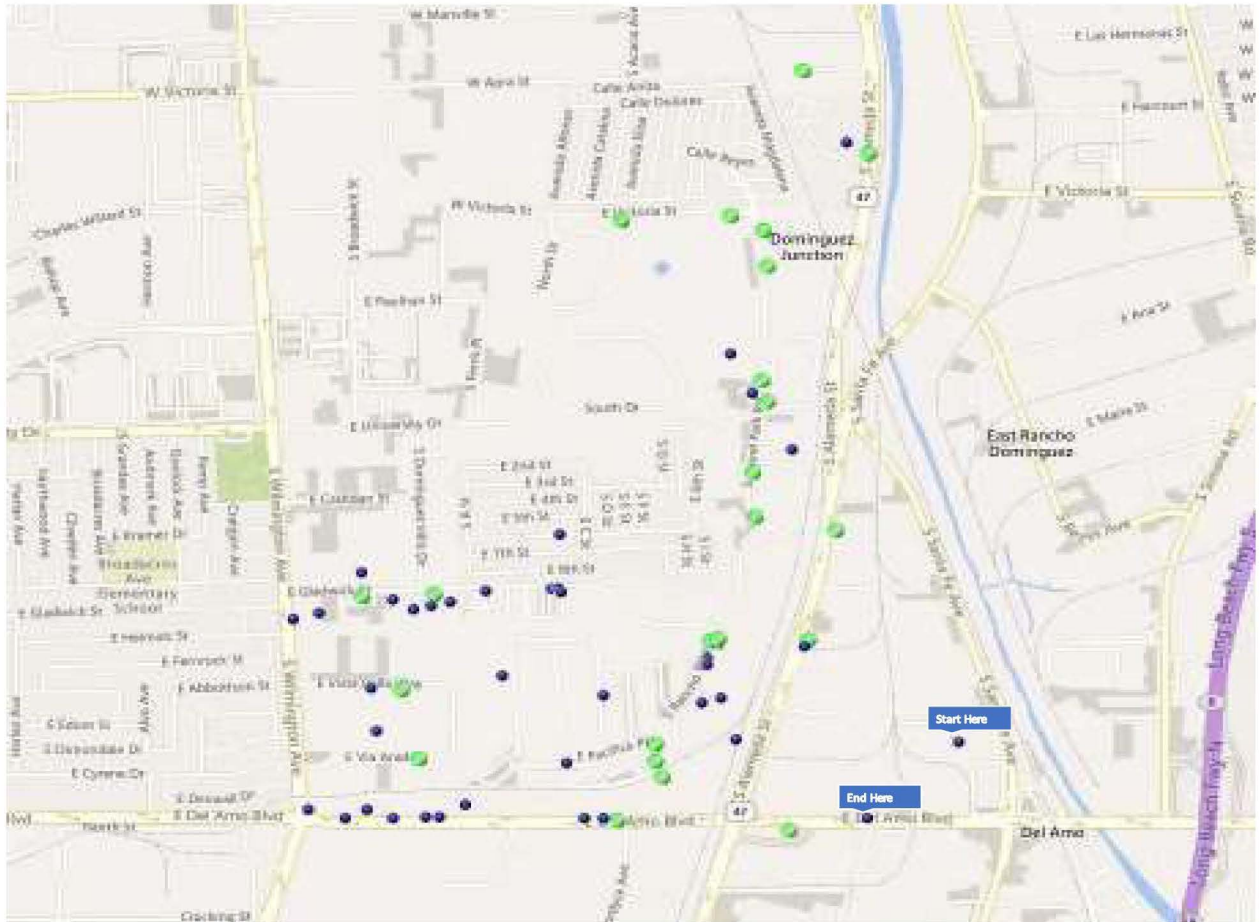


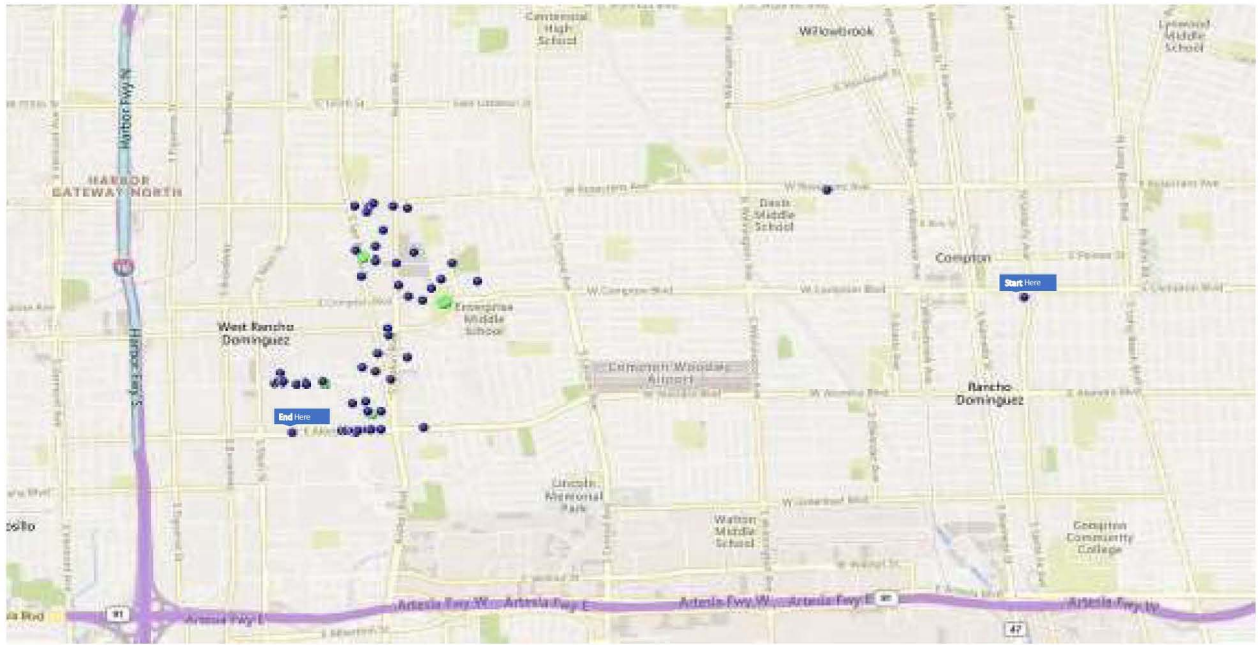




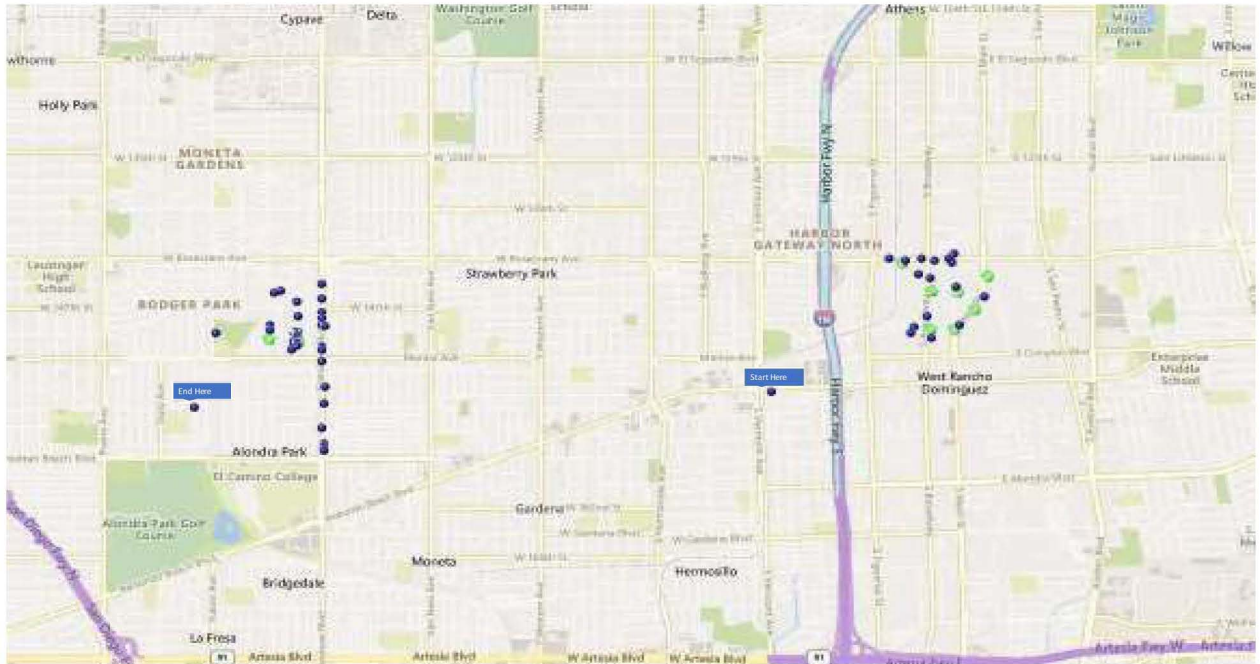




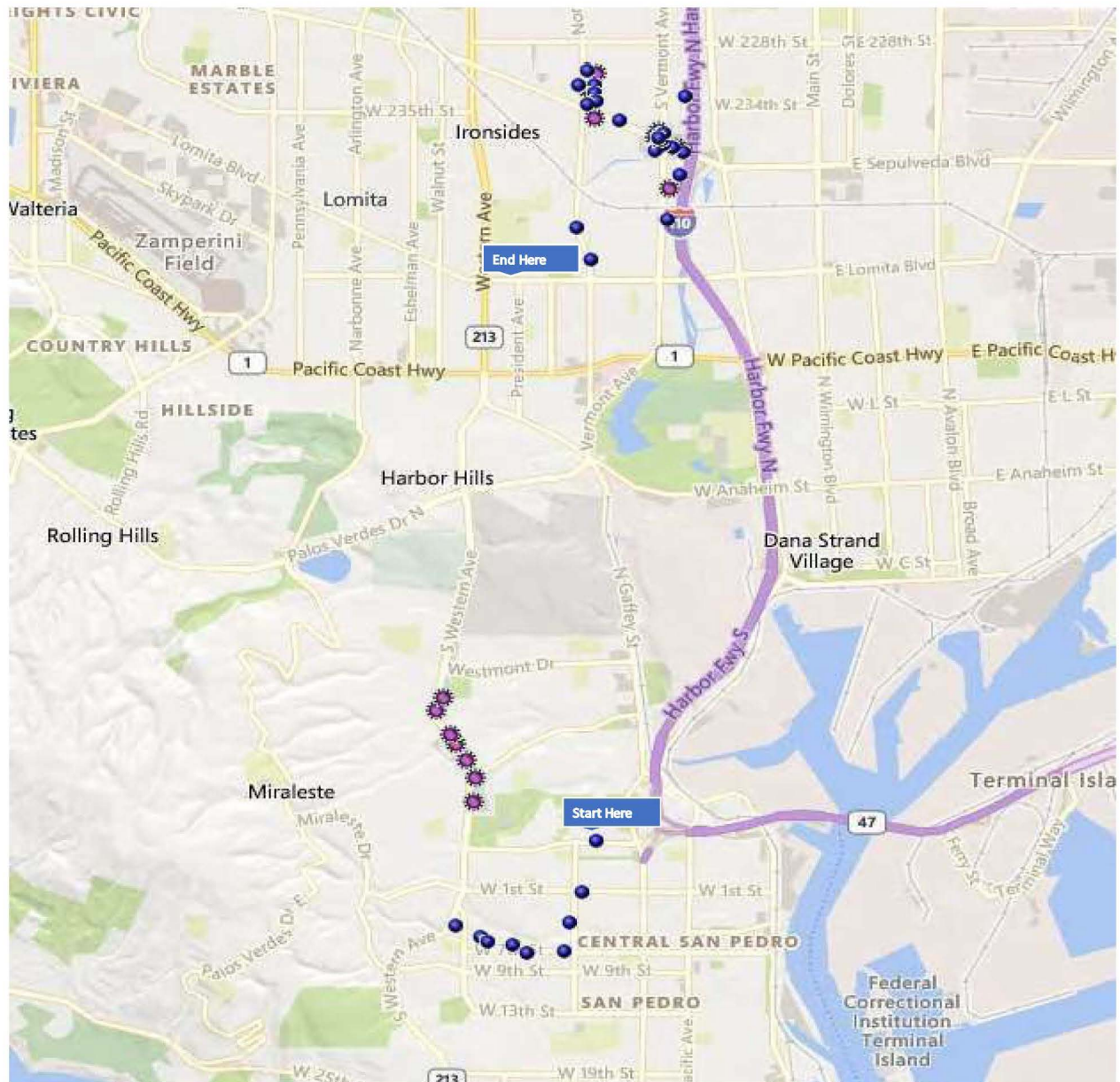


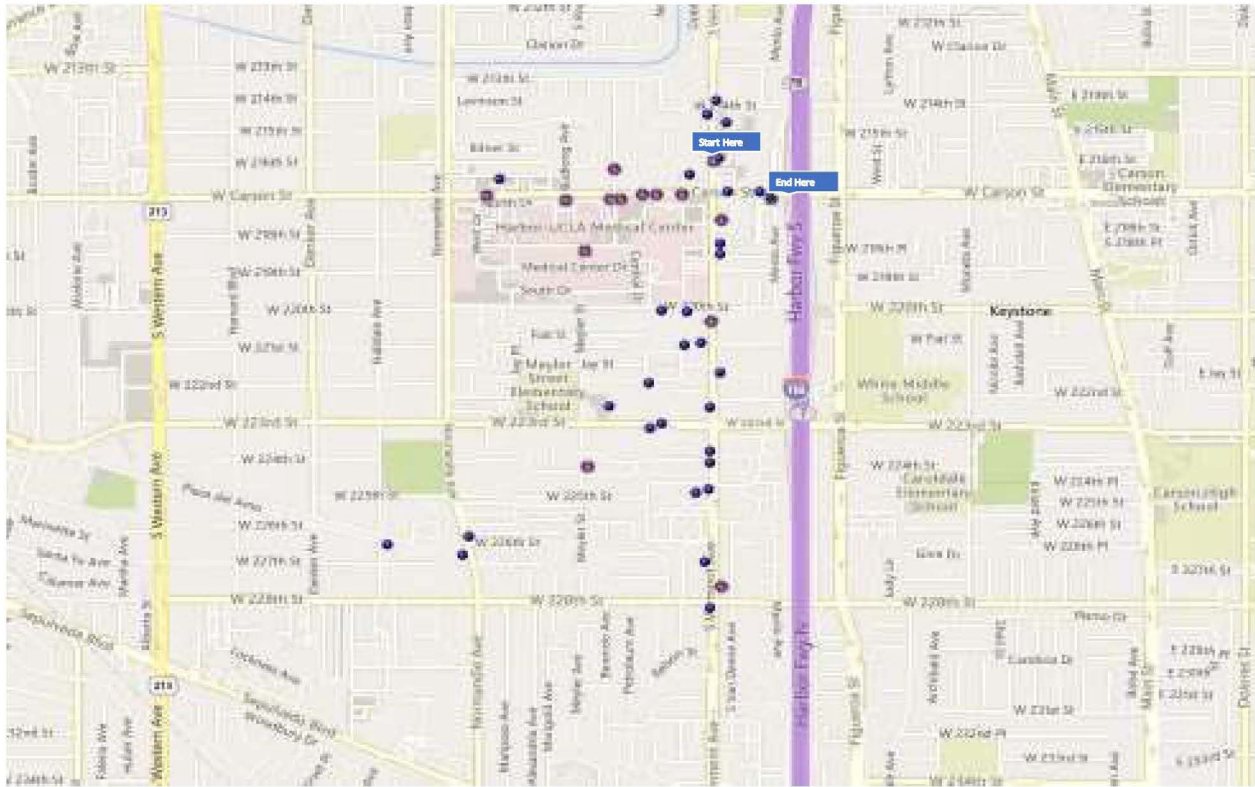




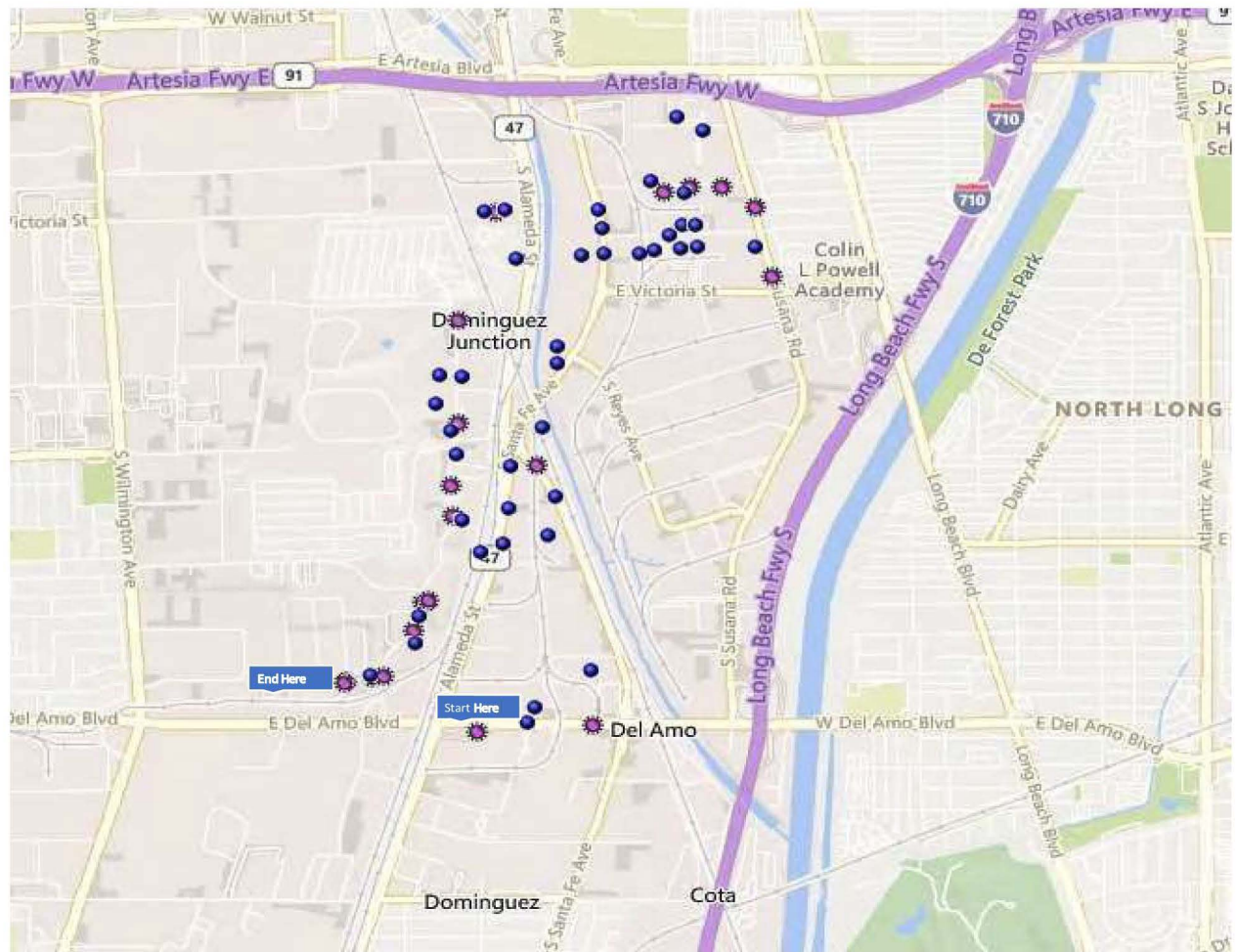


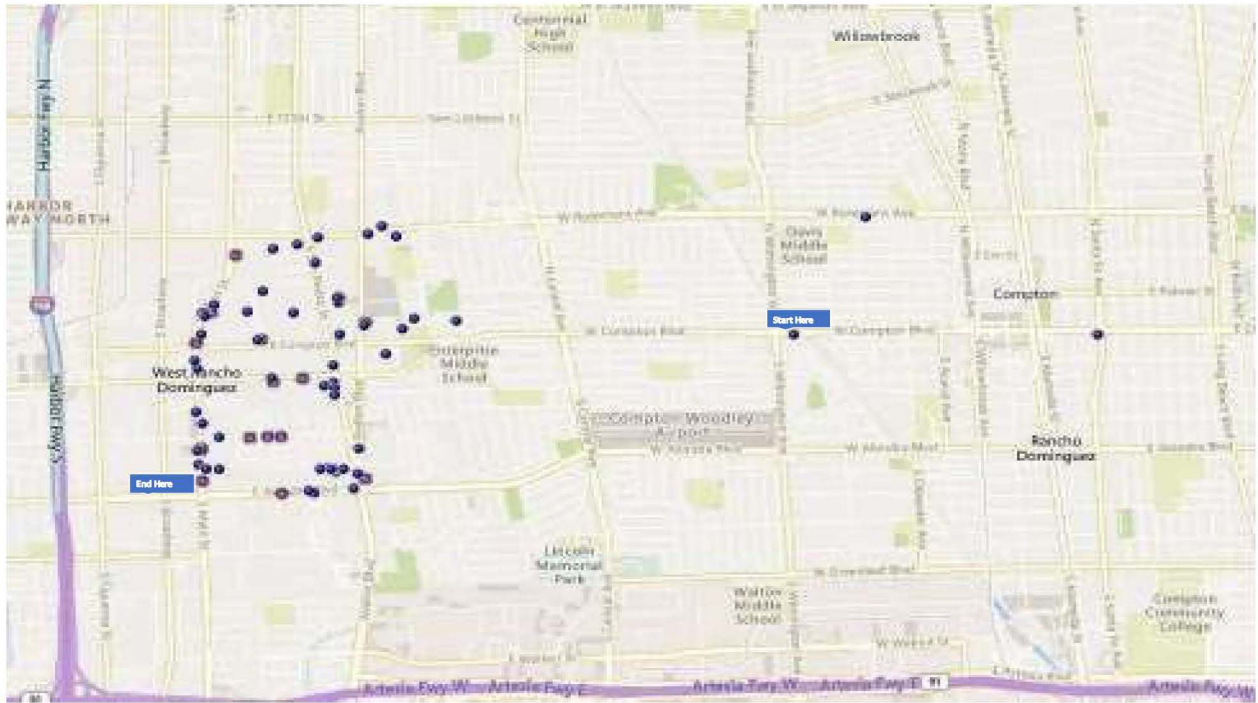


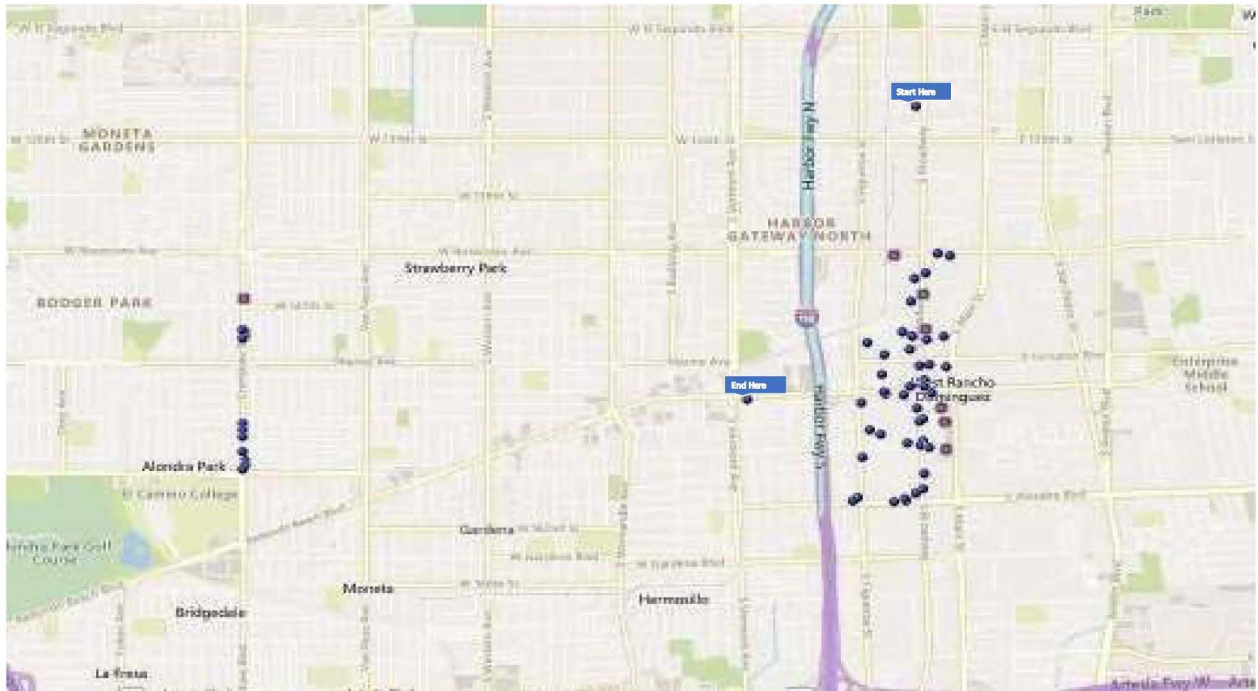


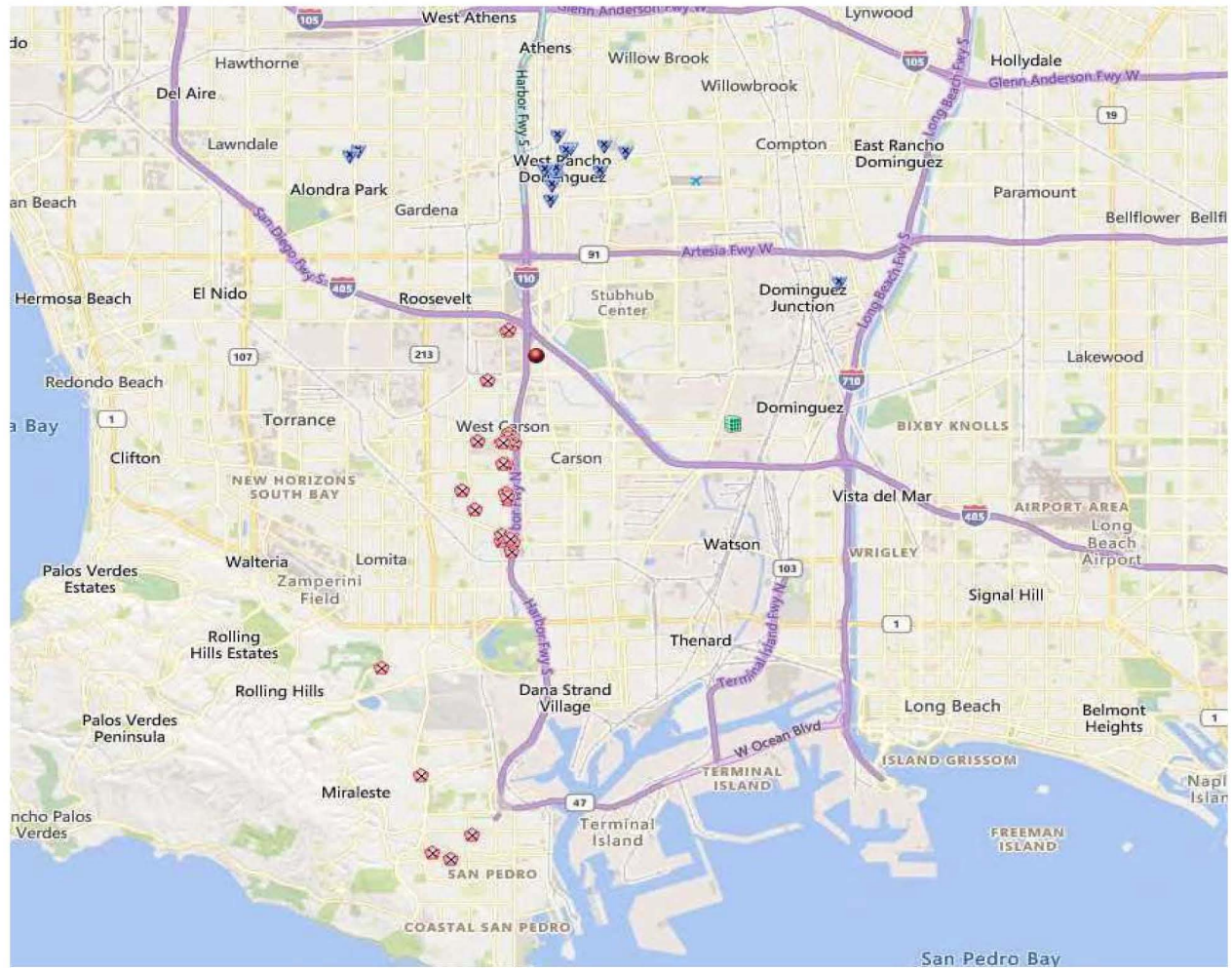


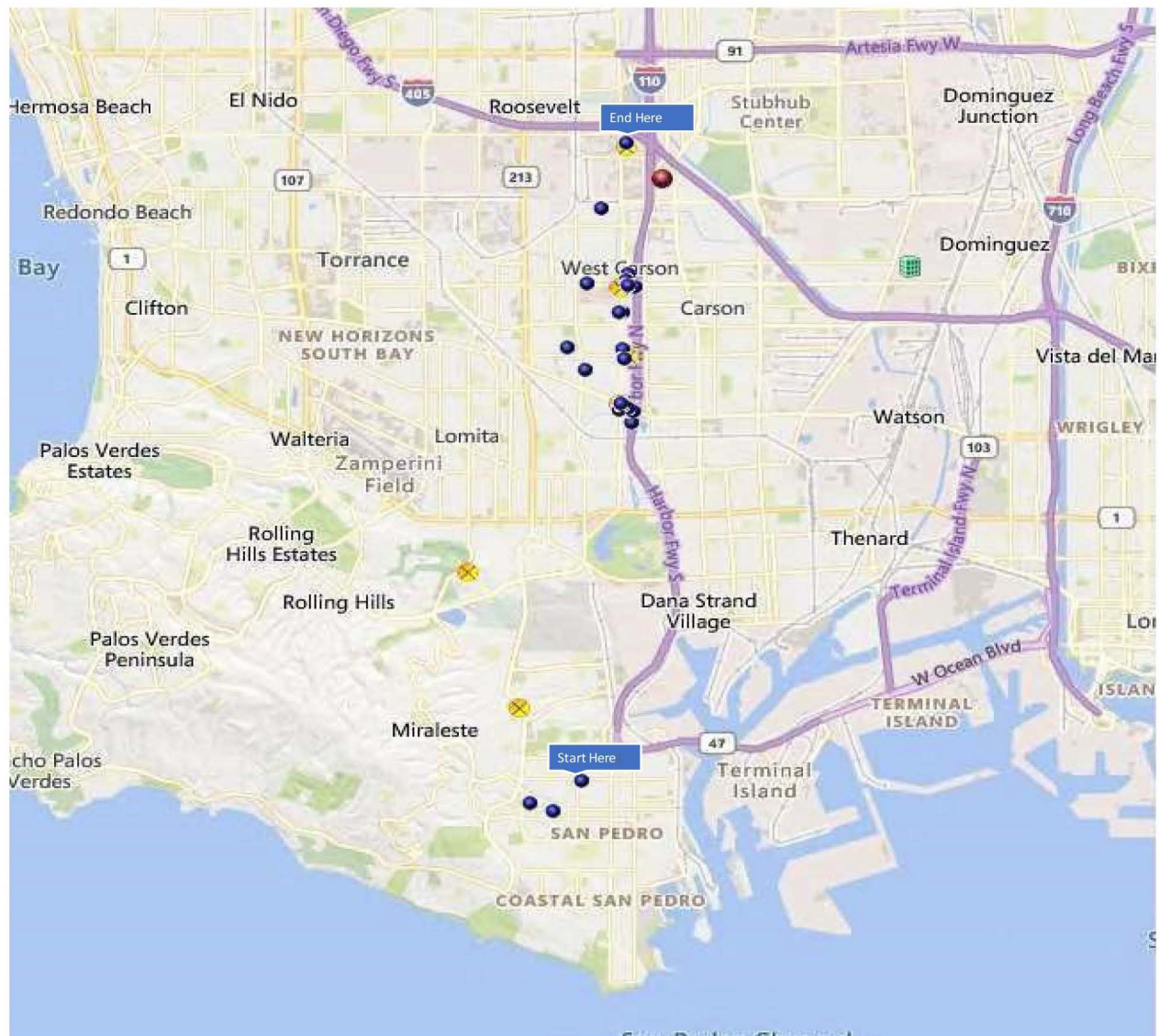


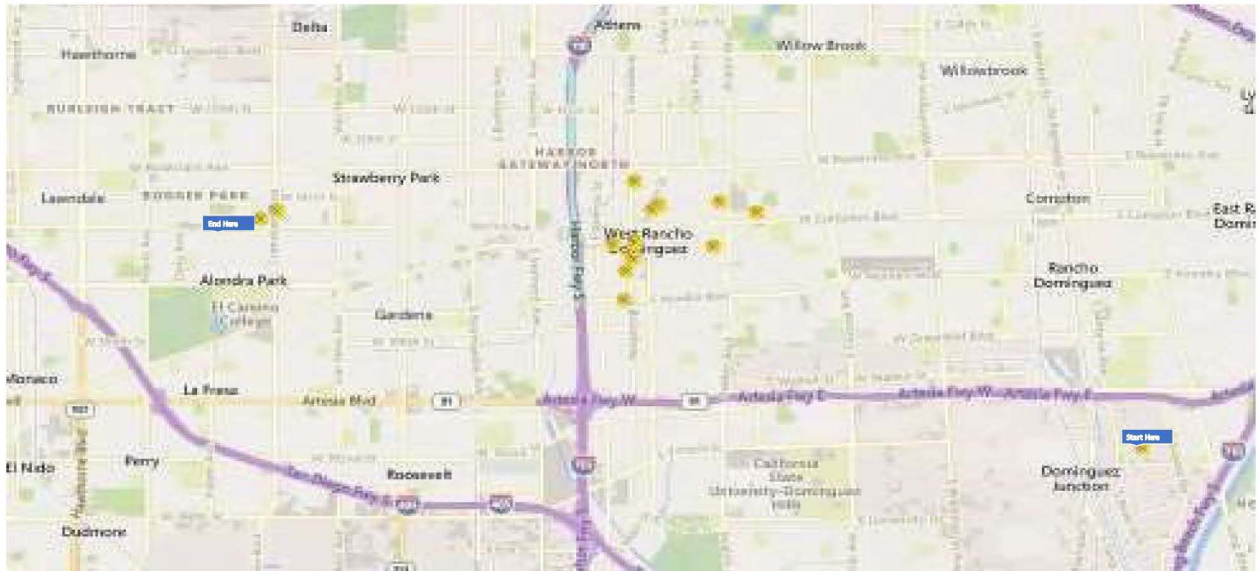


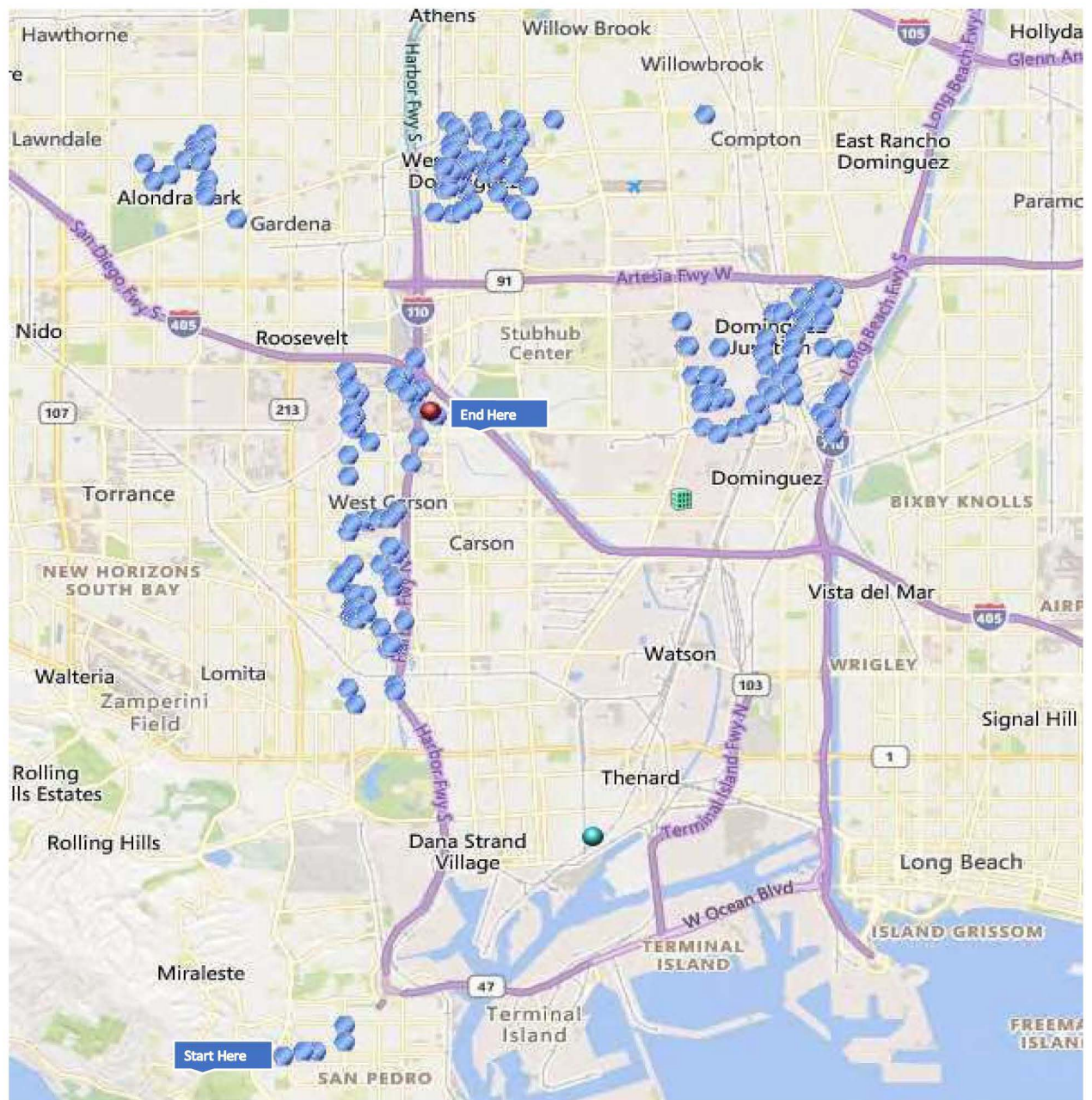












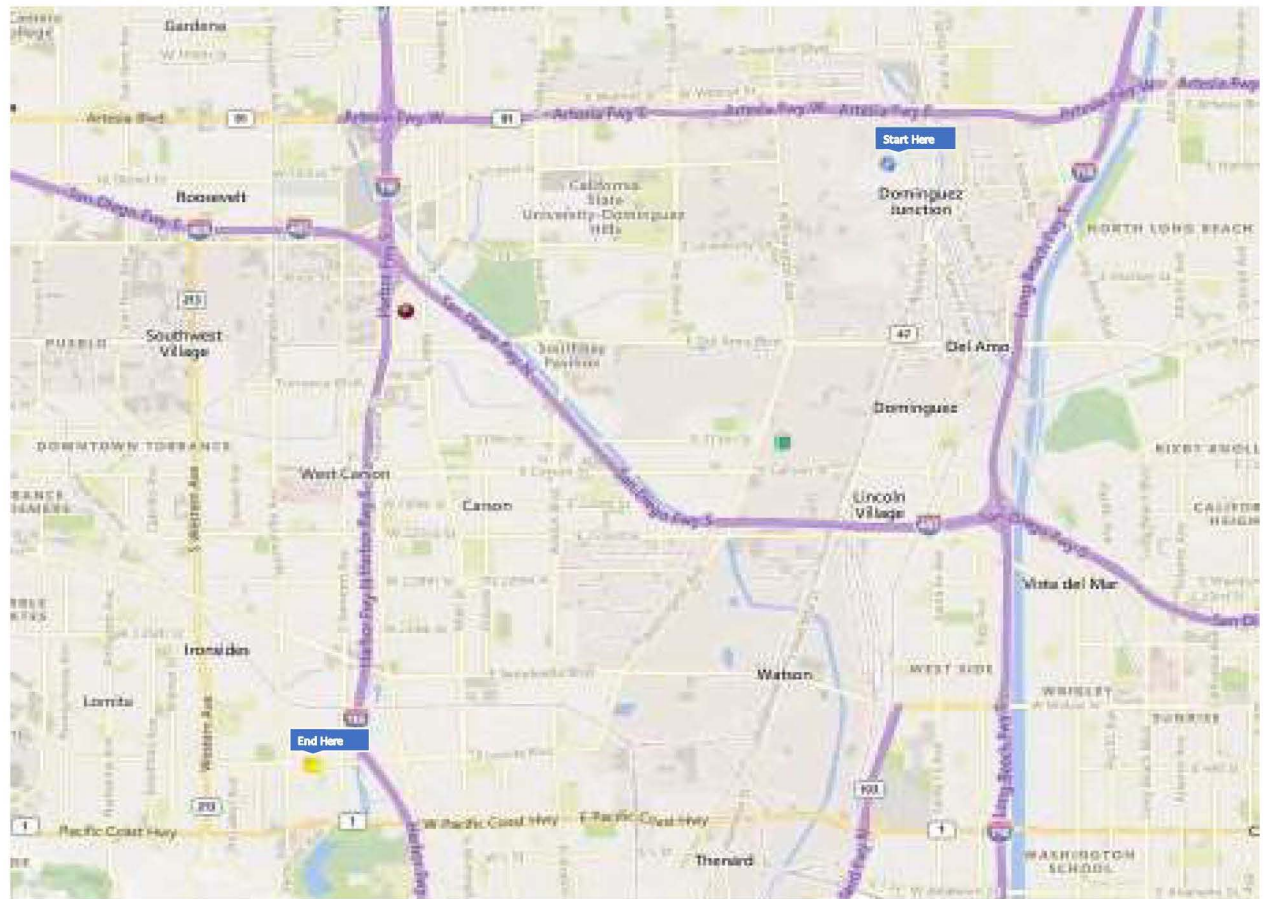




Exhibit 17 – Contractor Documentation

**Item B.14 - Collection Schedule (Item A4 of Exhibit 3A1)**

This item consists of 2 pages (including this page).

WM will comply with the Collection Schedule requirements found in Item A4 of Exhibit 3A1. Below is an overview of the days WM will provide commercial service and the hours of operation.

**County of Los Angeles Collection Schedules at a Glance**

**COMMERCIAL & MULTIFAMILY (5 or more units)**

**Monday - Sunday**

**Between 6:00 a.m. and 6:00 p.m.**

\*Refuse, Recyclable Materials and Organic Waste will be collected at least once per calendar week.

Exhibit 17 – Contractor Documentation

**Item B.15 - Solid Waste Collection and Facilities**

This item consists of 8 pages (including this page).

ECF- Facilities

G.I. Industries, Inc.

<b>Westside Area Solid Waste Facilities</b>	
<b>Refuse</b>	<p><b>Simi Valley Landfill:</b> 2801 N. Madera Rd. Simi Valley CA 93065                      Owner/Operator: Waste Management                      District Manager: Mark Grady                      Contact Number: (805) 579-7267</p> <p><i>Backup:</i> <b>Calabasas Landfill:</b> 5300 Los Hills Rd. Agoura Hills, CA 91301                      Owner/Operator: Los Angeles County Sanitation Districts                      Contact Number: (818) 889-0363</p>
	<p><b>Simi Valley Landfill-&amp; Recycling Center:</b> 2801 N. Madera Rd. Simi Valley CA 93065                      Owner/Operator: Waste Management                      District Manager: Mark Grady                      Contact Number: (805) 579-7267</p> <p><i>Backup:</i> <b>Sun Valley Recycling Park:</b> 9227 Tujunga Avenue, Sun Valley, CA 91352                      Owner/Operator: Waste Management                      District Manager: Marc Harismendy                      Contact Number: (818) 767-6180</p>
<b>Organics</b>	<p><b>Sun Valley Recycling Park:</b> 9227 Tujunga Avenue, Sun Valley, CA 91352                      Owner/Operator: Waste Management                      District Manager: Marc Harismendy                      Contact Number: (818) 767-6180</p> <p><i>Backup:</i> <b>Simi Valley Landfill:</b> 2801 N. Madera Rd. Simi Valley CA 93065                      Owner/Operator: Waste Management                      District Manager: Mark Grady                      Contact Number: (805) 579-7267</p>
	<p><b>Simi Valley Landfill:</b> 2801 N. Madera Rd. Simi Valley CA 93065                      Owner/Operator: Waste Management                      District Manager: Mark Grady                      Contact Number: (805) 579-7267</p> <p><i>Backup:</i> <b>Calabasas Landfill:</b> 5300 Los Hills Rd. Agoura Hills, CA 91301                      Owner/Operator: Los Angeles County Sanitation Districts</p>
<b>Bulky Items</b>	<p><b>Simi Valley Landfill:</b> 2801 N. Madera Rd. Simi Valley CA 93065                      Owner/Operator: Waste Management                      District Manager: Mark Grady                      Contact Number: (805) 579-7267</p> <p><i>Backup:</i> <b>Calabasas Landfill:</b> 5300 Los Hills Rd. Agoura Hills, CA 91301                      Owner/Operator: Los Angeles County Sanitation Districts</p>

<b>Westside Area Solid Waste Facilities</b>	
	Contact Number: (818) 889-0363
<b>E Waste</b>	<p><b>E-Recycle:</b> 7230 E. Petterson Lane, Paramount, CA 90723  Owner/Operator: e-Recycling of California  Contact Number: (561) 634-8372</p> <p><i>Backup:</i> <b>Simi Valley Landfill:</b> 2801 N. Madera Rd. Simi Valley CA 93065  Owner/Operator: Waste Management  District Manager: Mark Grady  Contact Number: (805) 579-7267</p>
<b>C&amp;D Waste</b>	<p><b>Simi Valley Landfill:</b> 2801 N. Madera Rd. Simi Valley CA 93065  Owner/Operator: Waste Management  District Manager: Mark Grady  Contact Number: (805) 579-7267</p> <p><i>Backup:</i> <b>East Valley Diversion:</b> 11616 Sheldon St., Sun Valley, CA 91352  Owner/Operator: Waste Management  District Manager: Luis Flores  Contact Number: (818) 252-0019</p>

USA Waste of California, Inc.

<b>South Bay Area Solid Waste Facilities</b>	
<b>Refuse</b>	<p><b>Carson Transfer Station:</b> 321 Francisco St., Carson, CA 90745  Owner/Operator: Waste Management  District Manager: Armando Bracamontes  Contact Number: (310) 217-6300</p> <p><i>Backup:</i> <b>South Gate Transfer Station:</b> 9530 Garfield Ave, South Gate, CA 90280  Owner/Operator: Waste Management  District Manager: Armando Bracamontes  Contact Number: (323) 560-8488</p>
<b>Recycling</b>	<p><b>WM Azusa Transfer Station &amp; MRF:</b> 1501 W. Gladstone, Azusa, CA 91702  Owner/Operator: Waste Management  District Manager: Saul Avila  Contact Number: (626) 224-9823</p>

South Bay Area Solid Waste Facilities	
Organics	<p><i>Backup:</i> <b>Sun Valley Recycling Park:</b> 9227 Tujunga Ave., Sun Valley, CA 91352            Owner/Operator: Waste Management            District Manager: Marc Harismendy            Contact Number: (818) 767-6180</p>
	<p><b>WM Sun Valley Recycling Park:</b> 9227 Tujunga Ave., Sun Valley, CA 91352            Owner/Operator: Waste Management            District Manager: Marc Harismendy            Contact Number: (818) 767-6180</p>
	<p><i>Backup:</i> <b>South Valley Compost:</b> 3675 Pacheco Pass Rd., Gilroy, CA 95020            Owner/Operator: Waste Management            District Manager: Brian Rogers            Contact Number: (559) 686-1622</p>
Bulky Items	<p><b>Carson Transfer Station:</b> 321 Francisco St., Carson, CA 90745            Owner/Operator: Waste Management            District Manager: Armando Bracamontes            Contact Number: (323) 560-8488</p>
	<p><i>Backup:</i> <b>South Gate Transfer Station:</b> 9530 Garfield Ave., South Gate, CA 90280            Owner/Operator: Waste Management            District Manager: Armando Bracamontes            Contact Number: (323) 560-8488</p>
E Waste	<p><b>E-Recycle:</b> 7230 E. Petterson Ln., Paramount, CA 90723            Owner/Operator: e-Recycling of California            Contact Number: (561) 634-8372</p>
	<p><i>Backup:</i> <b>Carson Transfer Station:</b> 321 Francisco St., Carson, CA 90745            Owner/Operator: Waste Management            District Manager: Armando Bracamontes            Contact Number: (323) 560-8488</p>
C&D Waste	<p><b>Downtown Diversion:</b> 2424 E. Olympic Blvd. Los Angeles, CA 90021            Owner/Operator: Waste Management            District Manager: Luis Flores            Contact Number: (818) 252-0019</p>
	<p><i>Backup:</i> <b>East Valley Diversion:</b> 11616 Sheldon St., Sun Valley, CA 91352            Owner/Operator: Waste Management</p>

South Bay Area Solid Waste Facilities	
	<p>District Manager: Luis Flores            Contact Number: (818) 252-0019</p>

<b>SANTA CLARITA VALLEY AREA Solid Waste Facilities</b>	
<b>Refuse</b>	<p><b>Chiquita Canyon Landfill:</b> 29201 Henry Mayo Dr., Castaic, CA 91384</p> <p><i>Backup:</i> <b>Antelope Valley Recycling and Disposal Facility:</b> 1200 W City Ranch Rd., Palmdale, CA 93551</p>
	<p><b>WM Sun Valley Recycling Park:</b> 9227 Tujunga Ave., Sun Valley, CA 91352  Owner/Operator: Waste Management  District Manager: Marc Harismendy  Contact Number: (818) 767-6180</p> <p><i>Backup:</i> <b>The Conservation Station:</b> 20833 Santa Clara St., Santa Clarita, CA 91351  Owner/Operator: The Conservation Station  Contact Number: (661) 250-5333</p>
<b>Organics</b>	<p><b>WM Sun Valley Recycling Park:</b> 9227 Tujunga Ave., Sun Valley, CA 91352  Owner/Operator: Waste Management  District Manager: Marc Harismendy  Contact Number: (818) 767-6180</p> <p><i>Backup:</i> <b>South Valley Compost:</b> 3675 Pacheco Pass Rd., Gilroy, CA 95020  Owner/Operator: Waste Management  District Manager: Brian Rogers  Contact Number: (559) 686-1622</p>
	<p><b>Chiquita Canyon Landfill:</b> 29201 Henry May Dr., Castaic, CA 91384  Owner/Operator: Waste Connections  Contact Number: (661) 257-3655</p> <p><i>Backup:</i> <b>Antelope Valley Recycling and Disposal Facility:</b> 1200 W City Ranch Rd., Palmdale, CA 93551  Owner/Operator: Waste Management  District Manager: Nicole Stetson  Contact Number: (661) 947-7197</p>
<b>Bulky Items</b>	

<b>SANTA CLARITA VALLEY AREA Solid Waste Facilities</b>	
<b>E Waste</b>	<b>E-Recycle:</b> 7230 E. Petterson Lane, Paramount, CA 90723 Owner/Operator: e-Recycling of California Contact Number: (561) 634-8372
	<i>Backup:</i> <b>The Conservation Station:</b> 20833 Santa Clara St., Santa Clarita, CA 91351 Owner/Operator: The Conservation Station Contact Number: (661) 250-5333
<b>C&amp;D Waste</b>	<b>The Conservation Station:</b> 20833 Santa Clara St., Santa Clarita, CA 91351 Owner/Operator: The Conservation Station Contact Number: (661) 250-5333  <i>Backup:</i> <b>East Valley Diversion:</b> 11616 Sheldon St., Sun Valley, CA 91352 Owner/Operator: Waste Management District Manager: Luis Flores Contact Number: (818) 252-0019

**Facility Rates**

Included on PW-2 and PW-3 Forms.

**Diversion Requirements**

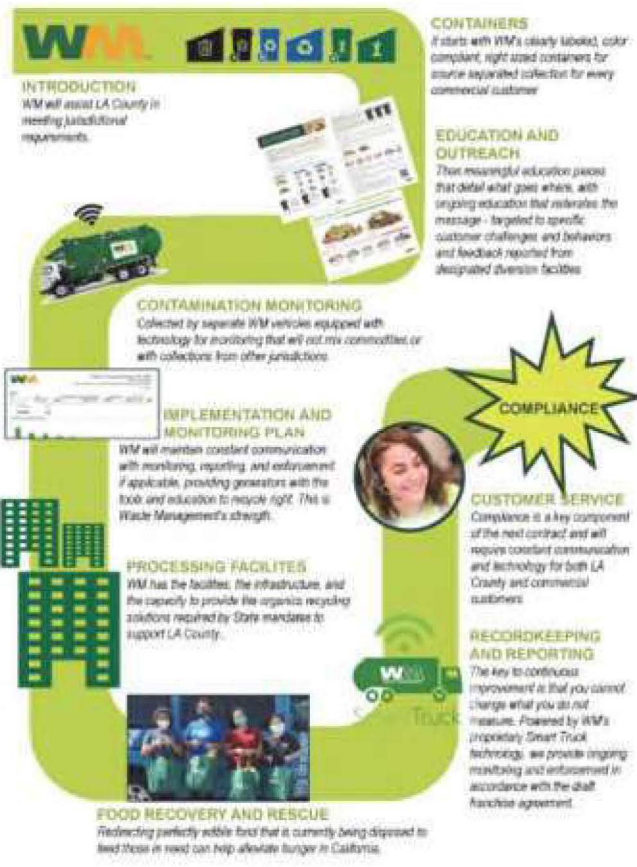
Proposer shall fully describe plans to meet the State-mandated Diversion requirements within the County, and the County's Zero Waste Plan.

**Tailored and multifaceted Implementation and Monitoring Plan**

WM understands that a comprehensive education and outreach campaign is required early on to achieve the desired recycling behavior and knowledge base among LA County residents and businesses. Using various methods of communication, WM will provide clear, concise, and relevant service and educational information to residents and businesses.

WM also understands that each customer will present unique challenges such as space, location, generation volume, demographics, property type, and available resources. For this reason, site-audits and technical assistance will be instrumental to improve recycling practices and assist commercial customers with State mandate

compliance. To assist the County in achieving a strong State compliance record, our local team is committed to providing a strong outreach campaign early in the transition.



7. Organic Waste Processing and Capacity	
a. Securing Capacity	WM will secure adequate, verifiable diversion capacity to process organic waste solely for the WM's Service Area, (Santa Clarita Valley and South Bay areas) and in compliance with SB 1383, Article 11, Section 18992.1.
b. Proof of Guaranteed Organic Waste Processing Capacity	WM is providing the County with a copy of a letter or an agreement from organic waste processing facility(ies) that process organic waste, to demonstrate proof of guaranteed organic waste processing capacity that has been secured to process all of the organic waste collected in WM's service area.

WM's volume capacity guarantee for the Santa Clarita Valley and South Bay areas follows.



January 24, 2022

Mr. Mark Pestrella, PE  
Director of Public Works  
County of Los Angeles-DPW  
900 South Fremont Avenue  
Alhambra, CA 91803-1331

Re: USA Waste of California, Inc. Volume Capacity Guarantee – Unincorporated LA  
County Santa Clarita Valley Area and South Bay Area

Dear Mr. Pestrella,

Waste Management is committing to guarantee capacity to process all the Organic Waste collected in the service area mentioned above.

Sun Valley Recycling Park utilizes the latest technology, programs and resources to assist our customers in achieving their sustainability goals and ensuring compliance. We will provide a solution that is compliant with Senate Bill 1383.

If you have any questions or would like to meet and discuss further, please do not hesitate to contact me.

Respectfully,

STEVE KANOW  
Area Director  
Waste Management  
skanow@wm.com

C: (951) 595-5784  
9227 Tujunga Ave  
Sun Valley, CA 91352



Exhibit 17 – Contractor Documentation

**Item B.16 - Additional CONTRACTOR Commitments**

This item consists of 2 pages (including this page).

WM has not made any additional commitments outside the proposal

Exhibit 17 – Contractor Documentation

**Item B.17 - Transition Roll-Out Plan (item H of Exhibit 3A1)**

This item consists of 3 pages (including this page).

## WM Transition Plan

<b>Tasks</b>	<b>Start Date</b>
<b>Notice of Award</b>	August 2022
Development of Transition Checklist	Immediately Upon Award
Begin on-going weekly WM Transition support calls (include all departments required)	Started as of June 2022 - ongoing until transition is complete
Finalize transition Checklist with County Staff	August 2022
Transition Meeting with County Staff	August 2022/September 2022
<b>Vehicles</b>	
<ul style="list-style-type: none"> <li>Place order for collection vehicles</li> </ul>	Immediately Upon Award
<ul style="list-style-type: none"> <li>Delivery of collection vehicles to local hauling sites</li> </ul>	September 2022
<ul style="list-style-type: none"> <li>Conduct pre-implementation vehicle and onboard computer testing</li> </ul>	September 2022
<b>Containers</b>	
<ul style="list-style-type: none"> <li>Development and County approval of all cart/container graphics/messaging</li> </ul>	August 2022
<ul style="list-style-type: none"> <li>Procurement of cart inventory</li> </ul>	Immediately Upon Award
<ul style="list-style-type: none"> <li>Finalize Cart Delivery Plan with County - removal, assembly, delivery, staging, and schedule</li> </ul>	September 2022
<ul style="list-style-type: none"> <li>Conduct cart and container transition</li> </ul>	October 2022
<b>Routing</b>	
<ul style="list-style-type: none"> <li>Develop routes using existing routes where possible</li> </ul>	August 2022 - September 2022
<ul style="list-style-type: none"> <li>Work with existing haulers to acquire account data to import data into WM systems</li> </ul>	August 2022 - September 2022
<ul style="list-style-type: none"> <li>Clean existing hauler data and validate information prior to finalizing route plan.</li> </ul>	August 2022 - September 2022
<ul style="list-style-type: none"> <li>Finalize routing plan. Review with County</li> </ul>	August 2022 - September 2022
<ul style="list-style-type: none"> <li>New route field-testing (prior to go-live)</li> </ul>	August 2022 - September 2022

Tasks	Start Date
<ul style="list-style-type: none"> <li>Creation of final route maps</li> </ul>	October 2022
<b>Staffing</b>	
<ul style="list-style-type: none"> <li>Conduct driver recruitment, interviews, and screening</li> </ul>	Ongoing
<ul style="list-style-type: none"> <li>Conduct classroom-based driver training and onboarding</li> <li>Conduct field-based driver training</li> </ul>	Upon driver onboarding  Upon completion of classroom-based driver training
<b>Public Education</b>	
<ul style="list-style-type: none"> <li>Develop Welcome Packet – Work collaborative with the County to ensure compliance with Exhibit 16</li> </ul>	August 2022
<ul style="list-style-type: none"> <li>Develop website(s) for the new service area(s)</li> </ul>	August 2022
<ul style="list-style-type: none"> <li>Upload Welcome Packet to newly created website</li> </ul>	September 2022
<ul style="list-style-type: none"> <li>Work on updating WM Customer Service platform with relevant information pertaining to the new service areas</li> </ul>	August 2022 – September 2022

WM will work with each hauler with the removal and delivery of our new containers. In the event that there is a delay in container inventory, WM will work with the existing hauler to validate if service can be provided on existing hauler containers until WM container are ready for delivery. WM's Transition Plan Start Dates are subject to change depending if the County of Los Angeles moves the date to vote on the agreement to a later date or if the commencement date of the agreement is moved to a later date. In the event that one of the aforementioned scenarios occurs, WM will adjust the Transition Plan and re-submit to the County with updated activity start dates.

Exhibit 17 – Contractor Documentation

**Item B.18 - Difficult to Service Occupants (Item L of Exhibit 3A1)**

This item consists of 2 pages (including this page).

WM will comply with communication to the Director as specified in Item L of Exhibit 3A1.

Exhibit 17 – Contractor Documentation

**Item B.19 - Alternative Container Sizes (Item C14 of Exhibit 3A1)**

This item consists of 2 pages (including this page).

To comply with Section C14 of Exhibit 3A1, WM will be purchasing 65-gallon and 96-gallon plastic carts that can be utilized upon customer request. The use of plastic carts may be ideal for customers with space restrictions.

Exhibit 17 – Contractor Documentation

**Item B.20 - Movement of Green Waste**

This item consists of 10 pages (including this page).

To ensure that beneficial products are produced from materials, WM and its subcontractors will follow all appropriate rules and regulations related to processing and transportation of Green Waste. If and when a quarantine order is effect, WM will comply with and maintain records as required by the California Department of Food & Agriculture and the cooperating County Agricultural Commissioner.

WM signed California Department of Food & Agriculture Compliance Agreement No. 19-HLBQ-00301 that complies with the Asian Citrus Psyllid (ACP) Quarantine Project and Huanglongbing (HLB) Quarantine Project. A copy of the agreement is provided.

- See attached document
  - o CDFA\_quarantine permit\_2018



CALIFORNIA DEPARTMENT OF FOOD & AGRICULTURE  
Karen Ross, Secretary

COMPLIANCE AGREEMENT for the use with MASTER PERMIT QC 1289/1290/1291/1292/1337  
[Pursuant to California Code of Regulations 3154 and Applicable CCRs Checked Below]

Provisions for the Intrastate Movement of **GREEN WASTE**  
Originating within the State Interior Quarantine for (check all that apply):

- Asian Citrus Psyllid (CCR 3435)
- European Grapevine Moth (CCR 3437)
- Huanglongbing (CCR 3439)
- Light Brown Apple Moth (CCR 3434)
- Oak Mortality Disease Control/*Phytophthora ramorum* (CCR 3700)

Compliance Agreement No: 19-HLBQ-00301

1. **PROGRAM**

The California Department of Food and Agriculture (CDFA), and the \_\_\_\_\_  
County Agricultural Commissioner cooperating as the Program.

**PROGRAM INFORMATION**

\_\_\_\_\_ County Agricultural Commissioner's Office

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Program Officer: \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Fax (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Email \_\_\_\_\_

2. **BUSINESS/ESTABLISHMENT:**

Establishment Name (subsequently referred to as "Establishment"):

Bradley East Processing/Transfer Station, Bradley Landfill West and West Extension, Sun Valley Recycle Park

**ESTABLISHMENT INFORMATION**

Owner Name Waste Management Recycling and Disposal Services of California, Inc.

Manager Name Mark Grady

Phone (781) 241 - 3365 Fax (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Email MGrady1@wm.com

Mailing Address: 9227 Tujunga Avenue

City: Sun Valley Zip Code: 91352

(check box if physical address is the same as mailing address)

Physical Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Thos Bros \_\_\_\_\_ X St \_\_\_\_\_

GPS \_\_\_\_\_

**BACKGROUND:**

The pests known as Asian citrus psyllid, European grapevine moth, light brown apple moth and *Phytophthora ramorum* present a real and ongoing threat to the agricultural industry, environment and economy of the State of California. Movement of regulated articles and commodities is a recognized channel for the spread of these pests from established areas to new locations. The Program is a cooperative effort between public entities that are responsible for mitigating the movement of these pests from regulated areas where the pest is established to new locations.

**AGREEMENT:**

A. The Program, will permit your establishment to self-execute the quarantine requirements attached as exhibits checked below, inclusive and incorporated into this agreement by reference as if fully set out. The exhibits checked below are binding:

**CHECK ALL EXHIBITS THAT APPLY:**

- Exhibit GW2      **BIOMASS/COGENERATION (Processed and Unprocessed)**
- Exhibit GW4      **COMPOSTING (Processed and Unprocessed)**
- Exhibit GW6      **LANDFILL (Processed and Unprocessed)**
- Exhibit GW10     **HAULER/TRANSPORTER Moving Green Waste Resulting from the Processing of Regulated Articles (e.g. bulk grapes for crush) that Originated in a Quarantine Area**
- Exhibit GW12    **TRANSFER STATION**

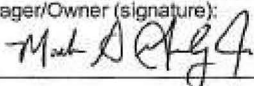
B. In exchange for the Program's promise contained in sub-paragraph "A" above, the Establishment agrees to abide by the following rules and regulations:

1. Handle, process, and/or move regulated articles in accordance with the quarantine requirements for each pest checked on page 1;
2. Follow the Program's instructions regarding the use of all permits and certificates;
3. Maintain and make such records as the Program requires, accessible for inspection upon reasonable notice by the Program Officer. These records shall be maintained for a period of the later of 2 years or the resolution of any outstanding claims.

C. This agreement becomes effective on signing and shall remain in effect until canceled by either party on 30 days notice to the other at the address of either appearing above. However, the Program may accelerate the notice to immediate for cause, including but not limited to the Establishment's abandonment of the procedures outlined in the attached Exhibit(s).

D. Establishment assumes liability, if any, arising from the manner in which Establishment sells, handles or distributes any regulated host material.

*NOTICE: Any signatory or employee of any signatory who violates the terms of this Compliance Agreement may be subject to Civil Penalties pursuant to California Food and Agricultural Code Section 5705.*

Signed in the County of _____ in the State of California on ____ / ____ / ____	
Establishment by: (print name) MARK GRADY	Program by: (print name)
Manager/Owner (signature): 	Program Officer (signature):

COMPLIANCE AGREEMENT for the use with Master Permit QC 1289/1290/1291/1337

**EXHIBIT: GW6  
GREEN WASTE RECEIVER – LANDFILL**

Provisions for the Intrastate Movement of  
**PROCESSED AND UNPROCESSED GREEN WASTE**  
Originating within the State Interior Quarantine for (check all that apply):

TO BE USED FOR PROCESSED GREEN WASTE ONLY

- Asian Citrus Psyllid (CCR 3435)     European Grapevine Moth (CCR 3437)  
 Huanglongbing (CCR 3439)     Light Brown Apple Moth (CCR 3434)  
 Oak Mortality Disease Control/*Phytophthora ramorum* (CCR 3700)

**A. Green Waste Definitions and Regulatory Movement Requirements**

'Green Waste' is unprocessed or processed vegetative material which contains any of the following or a mixture thereof: stems, leaves, culls, discarded fruits and vegetables, grass clippings, weeds, yard trimmings, wood/vine/processing/harvesting waste, hulls, bark, branches, logs and stumps, home garden/field/vineyard/grove/orchard residues, duff, mulch, compost, and other miscellaneous plant materials.

1. 'Unprocessed Green Waste' is 'Green Waste' in the raw state. It has not undergone any mechanical procedure to lessen the pest risk and is therefore a regulated item. All parties involved in selling, transporting, or receiving 'Unprocessed Green Waste', from a Quarantine Area, must have a Program issued compliance agreement. The movement of 'Unprocessed Green Waste' is regulated, and it must remain within the quarantine area.
2. 'Processed Green Waste' is 'Green Waste' that has undergone some mechanical procedure to lessen or eliminate the pest risk. Depending upon the degree of processing, it may or may not be a regulated item. All parties involved in selling, transporting, or receiving 'Processed Green Waste', from a Quarantine Area, that is not completely processed into 'Compost' must have a Program issued compliance agreement. The movement of 'Processed Green Waste' is dependent upon the degree of processing (mulch or compost). Refer to items a and b.
  - a) 'Mulch' is 'Processed Green Waste' that has been chipped, ground or shredded. 'Mulch' is not completely processed and still poses a pest risk, and is therefore a regulated item. All parties involved in selling, transporting, or receiving 'Processed Green Waste' in the form of 'Mulch', from a Quarantine Area, must have a Program issued compliance agreement. The movement of 'Mulch' is regulated, and it must remain within the quarantine area.
  - b) 'Compost' is 'Processed Green Waste' composted in accordance with California Code of Regulations, Title 14, Division 7, Chapter 3.1. 'Compost' is completely processed and no longer poses a pest risk, and is therefore not a regulated item. All parties involved in selling, transporting, or receiving 'Processed Green Waste' in the form of 'Compost', from a Quarantine Area, are not required to have a Program issued compliance agreement. The movement of 'Compost' is unregulated, and it may move within or outside of any quarantine area.

*\*In special circumstances, and with prior Program approval, regulated forms of 'Green Waste' may be moved outside the Quarantine Area to approved receivers under compliance.*



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7/24/15  
Date

Page 1 of 3

**B. For each of the quarantines checked above, the Establishment agrees to:**

**1. Transporter/Hauler Verification**

Only accept green waste from a transporter/hauler operating under a compliance agreement for each applicable pest checked above and accompanied by the transporter/hauler's quarantine certification (including self-haul loads).

**2. Unprocessed Green Waste**

Handle green waste from the quarantine area for each applicable pest checked above which is received **unprocessed** (NOT ground, chipped or shredded) by implementing all of the following:

- a) Safeguard (tarp, enclosed structure, etc.) unprocessed green waste prior to processing
- b) Process (grind, chip or shred) green waste as soon as feasible
- c) Complete requirements in 3 (a) or (b) as outlined below

**3. Processed Green Waste**

Receive green waste from the quarantine area for each applicable pest checked above which has been **processed** incompletely (ground, chipped or shredded) by implementing one of the following:

- a) Add as alternative daily cover to the active face **within 48 hours of receipt, or**
- b) Apply for other **on site** uses as outlined by the Program in "Special Instructions"

**4. Alternative Daily Cover**

Remain in compliance with California Code of Regulations (CCR) Title 27, Division 2, Chapter 3, Subchapter 4, Article 2, Section 20690 (a) and (b)(3), and CCR Title 14, Division 7, Chapter 9, Article 9.2.

**5. Runoff**

Remain in compliance with the Regional Water Quality Control Board requirements regarding the management of water runoff from the green waste storage area.

**6. Movement of Green Waste from this Facility\***

Do not move unprocessed green waste, or green waste that has been processed incompletely (mulch) from this facility, except under the direction of the County Agricultural Commissioner or a designated representative. Upon receiving notification from the Commissioner that green waste may be moved from this facility, the Establishment shall comply within 90 days. Unprocessed green waste and green waste processed incompletely (mulch) must be moved to a receiver within the Quarantine Area, and via a transporter/hauler both operating under a Program issued Compliance Agreement for each applicable pest checked above.

When allowed by the County, the movement of green waste must abide by the following:

- a) Movement of unprocessed green waste is regulated, and it must remain within the Quarantine Area.
- b) Movement of green waste processed incompletely (mulch) is regulated, and it must remain within the Quarantine Area.
- c) Green waste processed completely (compost) is the only form of green waste that is not regulated. Compost may move within or outside the quarantine area.
- d) Green waste resulting from EGVM regulated articles (including grape and olive) that has been pressed at 2 bars, or 28 PSI, is no longer regulated and may be distributed anywhere in California except vineyards located outside an EGVM quarantine area.

*\*In special circumstances, and with prior Program approval, regulated forms of 'Green Waste' may be moved outside the Quarantine Area to approved receivers under compliance.*

**7. Records**

Maintain a record of certified weighmaster certificates for all shipments of green waste received from the quarantine area for a period of two years and make them available for inspection by county, state or federal plant regulatory officials upon request.

**8. Inspections**

Allow county, state or federal plant regulatory officials to perform unannounced inspections of all plant material located at the Establishment or records at any time during normal business hours.

**9. Quarantine Areas**

Be responsible for regularly verifying current quarantined areas for each applicable pest checked above. The most up to date quarantine information can be viewed at:

**Asian Citrus Psyllid:**

<http://pi.cdfa.ca.gov/pgm/manual/pdf/420.pdf>

**European Grapevine Moth:**

<http://pi.cdfa.ca.gov/pgm/manual/pdf/422.pdf>

**Huanglongbing:**

<http://pi.cdfa.ca.gov/pgm/manual/pdf/423.pdf>

**Light Brown Apple Moth:**

<http://pi.cdfa.ca.gov/pgm/manual/pdf/419.pdf>

**Phytophthora ramorum:**

<http://pi.cdfa.ca.gov/pgm/manual/pdf/455.pdf>

**10. Trapping**

Allow traps to be placed at the density listed below and serviced at intervals specified by the Program.

**Asian Citrus Psyllid**= 2-5 traps per acre

**European Grapevine Moth**=1 trap every five acres

**Light Brown Apple Moth**=1 trap every five acres

**11. Cost Recovery**

Reimburse costs to the county agricultural commissioner's office, at their request, involved with regulatory activities conducted outside the quarantine area including but not limited to issuance of compliance agreements, deployment and servicing of traps, and records verification.

**SPECIAL INSTRUCTIONS:**

Facility will apply processed greenwaste to the top of Bradley landfill

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

MARK CRAZY  
Printed name (Owner/Manager)

Mark DeGoff  
Signature of Establishment

7/24/10  
Date

*Failure to comply with stipulations outlined above may result in civil penalties pursuant to California Civil and Agricultural Code Section 3705 and/or revocation of this Agreement.*

COMPLIANCE AGREEMENT for Use with Master Permit QC 1289/1290/1291/1337

**EXHIBIT: GW12**  
**GREEN WASTE RECEIVER – PROCESSOR or TRANSFER STATION**

Provisions for the Intrastate Movement of  
**PROCESSED AND UNPROCESSED GREEN WASTE**  
Originating within the State Interior Quarantine for (check all that apply):

- Asian Citrus Psyllid (CCR 3435)       European Grapevine Moth (CCR 3437)  
 Huanglongbing (CCR 3439)       Light Brown Apple Moth (CCR 3434)  
 Oak Mortality Disease Control/*Phytophthora ramorum* (CCR 3700)

**A. Green Waste Definitions and Regulatory Movement Requirements**

'Green Waste' is unprocessed or processed vegetative material which contains any of the following or a mixture thereof: stems, leaves, culls, discarded fruits and vegetables, grass clippings, weeds, yard trimmings, wood/vine/processing/harvesting waste, hulls, bark, branches, logs and stumps, home garden/field/vineyard/grove/orchard residues, duff, mulch, compost, and other miscellaneous plant materials.

1. 'Unprocessed Green Waste\*' is 'Green Waste' in the raw state. It has not undergone any mechanical procedure to lessen the pest risk and is therefore a regulated item. All parties involved in selling, transporting, or receiving 'Unprocessed Green Waste', from a Quarantine Area, must have a Program issued compliance agreement. The movement of 'Unprocessed Green Waste' is regulated, and it must remain within the quarantine area.
2. 'Processed Green Waste\*' is 'Green Waste' that has undergone some mechanical procedure to lessen or eliminate the pest risk. Depending upon the degree of processing, it may or may not be a regulated item. All parties involved in selling, transporting, or receiving 'Processed Green Waste', from a Quarantine Area, that is not completely processed into 'Compost' must have a Program issued compliance agreement. The movement of 'Processed Green Waste' is dependent upon the degree of processing (mulch or compost). Refer to items a and b.
  - a) 'Mulch\*' is 'Processed Green Waste' that has been chipped, ground or shredded. 'Mulch' is not completely processed and still poses a pest risk, and is therefore a regulated item. All parties involved in selling, transporting, or receiving 'Processed Green Waste' in the form of 'Mulch', from a Quarantine Area, must have a Program issued compliance agreement. The movement of 'Mulch' is regulated, and it must remain within the quarantine area.
  - b) 'Compost' is 'Processed Green Waste' composted in accordance with California Code of Regulations, Title 14, Division 7, Chapter 3.1. 'Compost' is completely processed and no longer poses a pest risk, and is therefore not a regulated item. All parties involved in selling, transporting, or receiving 'Processed Green Waste' in the form of 'Compost', from a Quarantine Area, are not required to have a Program issued compliance agreement. The movement of 'Compost' is unregulated, and it may move within or outside of any quarantine area.

  
Initial

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7/24/18  
Date

Page 1 of 3

*\*In special circumstances, and with prior Program approval, regulated forms of 'Green Waste' may be moved outside the Quarantine Area to approved receivers under compliance.*

**B. For each of the quarantines checked above, the Establishment agrees to:**

1. **Approved Hauler/Transporter: Moving to this Facility**  
Only **accept** green waste from a transporter/hauler operating under a compliance agreement for each applicable pest checked above and accompanied by the transporter/hauler's quarantine certification (including self-haul loads).
2. **Green Waste Processing**
  - a) Process (grind, chip, shred or other as approved in Special Instructions) green waste that originated from the quarantine area checked above as soon as feasible **OR**
  - b) If green waste processing is not available:
    - i. Safeguard unprocessed green waste while at Establishment (physical barrier; i.e. tarp, enclosed structure, etc.) **AND**
    - ii. Move green waste to an approved receiver (see #4) as soon as feasible
3. **Runoff**  
Remain in compliance with the Regional Water Quality Control Board requirements regarding the management of water runoff from the green waste storage area.
4. **Movement of Green Waste from this Facility\***  
Only move unprocessed green waste, or green waste that has been processed incompletely (mulch) from this facility to a receiver within the Quarantine Area, and via a transporter/hauler both operating under a Program issued Compliance Agreement for each applicable pest checked above.

The movement of green waste must abide by the following:

- a) Movement of unprocessed green waste is regulated, and it must remain within the Quarantine Area.
- b) Movement of green waste processed incompletely (mulch) is regulated, and it must remain within the Quarantine Area.
- c) Green waste processed completely (compost) is the only form of green waste that is not regulated. Compost may move within or outside the quarantine area.
- d) Green waste resulting from EGVM regulated articles (including grape and olive) that has been pressed at 2 bars, or 28 PSI, is no longer regulated and may be distributed anywhere in California except vineyards located outside an EGVM quarantine area.

*\*In special circumstances, and with prior Program approval, regulated forms of 'Green Waste' may be moved outside the Quarantine Area to approved receivers under compliance.*

5. **Approved Hauler/Transporter: Moving from this Facility**  
Only **load** green waste for transport onto any conveyance with verification the transporter/haulers is operating under a compliance agreement for the appropriate pest.
6. **Approved Receiver**  
Verify green waste will be transported to a green waste receiver under compliance agreement for the pest(s) checked above.
7. **Records**  
Maintain a record of certified weighmaster certificates for all shipments of green waste received from the quarantine area for a period of two years and make them available for inspection by county, state or federal plant regulatory officials upon request.

**8. Inspections**

Allow county, state or federal plant regulatory officials to perform unannounced inspections of all plant material located at the Establishment or records at any time during normal business hours.

**9. Quarantine Areas**

Be responsible for regularly verifying current quarantine areas for each applicable pest checked above. The most up to date quarantine information can be viewed at:

- Asian Citrus Psyllid:**  
<http://pi.cdfa.ca.gov/pqm/manual/pdf/420.pdf>
- European Grapevine Moth:**  
<http://pi.cdfa.ca.gov/pqm/manual/pdf/422.pdf>
- Huanglongbing:**  
<http://pi.cdfa.ca.gov/pqm/manual/pdf/423.pdf>
- Light Brown Apple Moth:**  
<http://pi.cdfa.ca.gov/pqm/manual/pdf/419.pdf>
- Phytophthora ramorum:**  
<http://pi.cdfa.ca.gov/pqm/manual/pdf/455.pdf>

**10. Trapping**

Allow traps to be placed at the density listed below and serviced at intervals specified by the Program.

- Asian Citrus Psyllid**= 2-5 traps per acre
- European Grapevine Moth**= 1 trap every five acres
- Huanglongbing (for Asian Citrus Psyllid)**= 2-5 traps per acre
- Light Brown Apple Moth**= 1 trap every five acres

**11. Cost Recovery**

Reimburse costs to the county agricultural commissioner's office, at their request, involved with regulatory activities conducted outside the quarantine area including but not limited to compliance agreement issuance, deployment /servicing of traps, and records verification.

**SPECIAL INSTRUCTIONS:**

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<u>MARK GOADY</u>	<u></u>	<u>7/24/18</u>
<small>Printed name (Owner/Manager)</small>	<small>Signature of Establishment</small>	<small>Date</small>

*Failure to comply with stipulations outlined above may result in civil penalties pursuant to California Food and Agricultural Code Section 5705 and/or revocation of this Agreement*

Exhibit 17 – Contractor Documentation

**Item B.21 - Contamination Monitoring Plan**

This item consists of 3 pages (including this page).

In accordance with Section 18984.5 of the SB 1383 regulations, WM will conduct route reviews to inspect each customer's recycling and organic waste containers for container contaminants at least once per year. Upon request, WM will conduct quarterly route reviews with large organic waste customers (<4 CY weekly.)

WM's Contamination Monitoring Plan will incorporate a three-tiered approach:

1st Incident - Upon finding container contaminants, WM will photograph and provide written notice to the customer that includes information regarding properly separating materials. Notice will be left on the container, at the door, and/or mailed, emailed, or electronically messaged so that notification is received prior to the next scheduled collection. Contamination notices will be presented to LA County for approval.

2nd Incident - If second incident occurs, WM will photograph and provide written notice to the customer that provides a warning that they will be charged a contamination fee if no compliance is attained by next collection day.

3rd Incident - If third incident occurs, WM will photograph, provide a written notice, and will collect the contaminated container and may charge the customer a contamination fee. If we our intentions include non-collection and/or extra fees or charges, we will seek approval by the County before implementing and photographic evidence will be provided to the County for justification.

### **WM's Contamination Monitoring Formula**

The Recycling containers shall be considered contaminated if it contains more than ten percent (10%) Non-Recyclable material by weight or volume. The Organic Waste containers shall be considered contaminated if it contains more than ten percent (10%) Non-Organic Waste material by weight or volume.

### **Disposal of Contaminated Materials**

If/when WM observes container contaminants, we may dispose of the container's contents, provided we have complied with the noticing requirements described above. WM will report the total number of resulting containers disposed of in Part I, Sample Contract, Section 10, Item A1, as follows.

#### **i. Contamination Monitoring**

WM will report the number of route reviews conducted for contamination monitoring and the number of times notices, violations, or targeted education materials were issued to customers for container contaminants including the total number of containers disposed as refuse due to the observation of container contaminants as described in item J1 of Exhibit 3A1.

WM will comply with the additional requirements specified in Part II, Sample Contract, Exhibit 3A1, under Item J1.

<b>J. 1. Contamination Monitoring</b>	
a. Collection Route Reviews	WM will rely on our proprietary WM Smart Truck™ camera technology for inspection of containers along a collection route.
b. Contamination Noticing	WM will follow the same procedures detailed here when our personnel observe container contaminants not solely found during the collection route reviews (i.e., on regular scheduled service routes).
c. Adequate service Level	WM will review and make recommendations for the number and size of the customer's organic waste containers to ensure an adequate level of service for the amount of organic waste generated, to ensure proper separation of materials and containment of materials.
d. Reporting Requirements	WM will maintain contamination monitoring activity records and report quarterly regarding actions taken, in accordance with Section 10 Reports.

### **Smart Onboard Cameras Assist in Adequate Service Level Sizing**

As our drivers arrive at a customer's location, they follow a standardized Snapshot process to check for any abnormalities, such as overflowing bin(s), waste surrounding the container, or contamination. Using Waste Management's proprietary onboard computing system, our drivers notate and photograph customer-specific collection challenges. This information is automatically tagged to the customer's account and allows us to proactively reach out with a customized service recommendation or solution based on a customer's exact needs. Solutions may include changing collection frequency, container sizes, or expanding recycling efforts and providing additional recycling education.

Exhibit 17 – Contractor Documentation

**Item B.22 - Procurement of Recovered Organic Waste Products (Item J4 of Exhibit 3A1)**

This item consists of 3 pages (including this page).

WM will assist LA County in meeting the procurement obligations for SB 1383's Procurement of Recovered Organic Waste Products. WM will follow and utilize the approved plan for the Procurement of Recovered Organic Waste Products as submitted in accordance with Contractor Documentation in Exhibit 17 and WM is fully prepared to assist LA County in meeting its obligations for procurement of recovered organic waste products, as set forth in 14 CCR Section 18993.1 and Sections 4.4.10 and 4.4.11 of the RFP.

WM believes that flexibility is the key to meeting this requirement over the life of the franchise, so that the products utilized can be responsive to ever-changing environmental, regulatory, and economic factors and WM can provide a complete closed loop and a reduced carbon footprint for organics processing.

WM is providing the estimated total fuel usage for the Service Areas and calculation of procurement amounts for the Alternative Procurement Plan as stated below:

USA Waste of California, Inc.		
	South Bay Area	Santa Clarita Valley Area
Total DGE	129,668	67,271
25%	32,417	16,818
Total Required (21 DGE=1 Ton)	1,544	801

### **Compost and Mulch - Bring Nature's Recycling Benefits Home**

WM is committed to strengthening LA County's procurement efforts by procuring the necessary amount of compost and mulch to meet the County's per capita requirement contained in SB 1383. One way that WM will help the County meet this requirement is through a County Free Mulch and Compost Giveaway program that will be available to all LA County residents twice a year and for FREE. WM would work with LA County to coordinate the Free Mulch and Compost Giveaways.

Residents will be able to fill up their containers and collect high-quality mulch and compost on a first-come, first-serve basis. Residents will take pride in knowing that their organic waste recycling effort contributed to the mulch and compost material they will be taking home to use in gardens as an effective way to improve soil health, increase plant production, and reduce the use of water, chemical fertilizers, and pesticides. In addition, WM staff will work closely with County staff to assist with providing mulch and/or compost to the County's own facility needs.

### **Renewable Natural Gas**

Waste Management (WM) has been an early adopter of clean energy technology since the early 1990s and currently has the largest fleet of natural gas vehicles in our industry. WM has invested \$ 2.5 billion on natural gas vehicles and an additional \$ 550 million on fueling infrastructure. Our 2,000 natural gas collection trucks in California are the largest heavy-duty natural gas truck fleet of its kind in the state. WM's California fleet (as well as other haulers' fleets) currently runs solely on renewable natural gas (RNG) procured from GHG feedstocks, most notably dairy RNG. However, California's refuse fleets are one of the largest consumers of RNG in the state of California. As such, it is critical to note that the prospective future supply of SB 1383 compliant RNG is only a fraction of what the state's refuse fleets consume today. Further, WM is not aware of any source of

in-state RNG that complies with the SB 1383 definition sufficient to fuel a fleet necessary to service the City. Infrastructure for the production of renewable energy in the form of renewable natural gas transportation fuel is developing, and this renewable fuel may become available in adequate quantities in future years. WM is closely monitoring those developments.

WM's ongoing investments in RNG production facilities, coupled with a robust natural gas fleet, are assisting the County and State in achieving a near-zero emissions collection fleet. However, RNG as defined under SB 1383 is not commercially available in the County. As a result, WM remains committed to using RNG as defined in SB 1383 once it becomes commercially available in the region, and will continue to use RNG procured from other sources until that time.

WM will maintain records of all procurement activities and shall report this information in accordance with Section 10 Reports.