

July 8, 2020

Frequently Asked Questions

COVID-19 Temporary Outdoor Dining Program Food Pick-up/Delivery Zone

What is the COVID-19 Temporary Outdoor Dining Program?

The COVID-19 Temporary Outdoor Dining Program is a temporary program for restaurants interested in expanding dining seating into the County road right-of-way, including sidewalks, due to indoor capacity limitations related to the COVID-19 pandemic.

What options are available under the COVID-19 Temporary Outdoor Dining Program?

Restaurants in unincorporated Los Angeles County may apply for the following permits or parking designations:

- Public sidewalks
- Parking spaces (parklets)
- Alley and street closures
- Designation of a curb as 15-minute parking
- Private Parking Lots

What is a food pick-up zone?

A food pick-up zone is an area on the public street where Public Works will install signs to establish time-limit parking, usually 15 mins, in front of restaurants to help facilitate parking turnover where on-street parking is in high demand.

Public Works has developed [guidelines](#) which outline the responsibilities and requirements for restaurants that wish to request a food pick-up zone.

Who can apply?

Restaurants in an unincorporated County community on a street maintained by Los Angeles County Public Works may apply. If you are unsure if your restaurant is in unincorporated Los Angeles County, you may [check here](#)

If your restaurant is located in the City of Los Angeles, visit the city's website and learn more about the [L.A. Al Fresco Outdoor Dining Program](#).

Where can I apply?

Restaurant operators may submit an online application to Public Works at <https://pw.lacounty.gov/outdoor-dining>. Applicants without access to a computer may call (626) 300-4708 for assistance.

How long will the food pick-up zone be in effect?

Refer to program guidelines for permit expiration date. However, Public Works may extend this date depending on the health officer orders that are in effect at the time of expiration.

A restaurant desiring to maintain the time-limit parking zone beyond the scheduled end date should contact Public Works – Traffic and Mobility Division at (626) 300-4708.

What is the cost to apply for a food pick-up zone?

There is no cost for a food pick-up/delivery zone.

What information is required to apply?

The following information is required to apply for a food pick-up/delivery zone:

- Address of the restaurant requesting the food pick-up zone
- Daily business hours of the restaurant
- Photo of the proposed time-limit parking area
- Close-up photos of existing parking signs within the proposed parking area (if any)
- Acknowledgment agreeing to the Applicant Requirements outlined in the [guidelines](#)
- Photos showing the existing parking signs and location of the proposed parking zone

If the requested parking zone is in front of another business, the applicant must submit written support from that business. This written support may be in the form of a letter or email.

How will the food pick-up zone be enforced?

The Los Angeles County Sheriff's Department provides parking enforcement services in unincorporated Los Angeles County. The contact information is available on the Sheriff's Department website at <https://lasd.org/stations/>.

How can I find the latest Public Health protocols for restaurants?

The latest Department of Public Health protocols can be accessed [here](#).

What other resources are available to restaurants and business owners?

Learn more about the County's response to COVID-19, including resources to business and residents, at covid19.lacounty.gov.

Where can I find more information about the Outdoor Dining Program?

For more information and general inquiries you may visit <https://pw.lacounty.gov/outdoor-dining/> or call (626) 458-3901.