

August 10, 2020

Frequently Asked Questions

COVID-19 Temporary Outdoor Services Program Temporary Sidewalk Services Permit

What is the COVID-19 Temporary Outdoor Services Program?

The COVID-19 Temporary Outdoor Services Program is a temporary program for establishments interested in expanding hair salon, barbershop, and personal care services into the County road right-of-way, including sidewalks, due to indoor capacity limitations related to the COVID-19 pandemic.

What is the Temporary Sidewalk Services Permit?

A Temporary Sidewalk Services Permit allows business owners of hair salons, barbershops, and personal care establishments to utilize the sidewalk space in front of their property for outdoor services during the COVID-19 emergency. The County has developed [guidelines](#) which outline the responsibilities and requirements for establishments under this temporary permit.

A Temporary Sidewalk Services Permit does not authorize the use of onsite or offsite private walkways or parking facilities for hair salon, barbershop, or personal care services. If you are seeking a temporary permit to perform these services within private property, you may visit <https://pw.lacounty.gov/outdoor-services/> or contact Regional Planning at zoningldcc@planning.lacounty.gov or (213) 974-6411 for instructions on how to apply.

Who can apply for a Temporary Sidewalk Services Permit?

Hair salons, barbershops, and personal care establishments in an unincorporated County community on a street maintained by Los Angeles County Public Works may apply. If you are unsure if your establishment is in unincorporated Los Angeles County, you may [check here](#).

Where can I apply?

Business owners may submit an online application to Public Works through the County's Electronic Permitting and Inspections portal, [EPIC-LA](#). Follow the [step-by-step instructions](#) to guide you.

How long will the Temporary Sidewalk Services Permit be valid?

The temporary permits are scheduled to expire on September 30, 2020. However, Public Works may extend this date depending on the health officer orders that are in effect at the time of expiration.

What is the cost of a Temporary Sidewalk Services Permit?

There is no cost for a Temporary Sidewalk Services Permit.

What information is required to apply?

The following information is required to obtain a temporary sidewalk services permit:

- Signed acknowledgment agreeing to the Applicant Requirements outlined in the [guidelines](#)
- Description of the sidewalk encroachments (e.g., canopy, mirror, chairs, etc.)
- Sketch of the proposed outdoor sidewalk services layout depicting:
 - Dimensions of building frontage and proposed services area
 - Width of the sidewalk
 - 5-foot obstruction-free pedestrian path along the property frontage during and outside business hours
 - Any above-ground obstructions
 - Furnishings and equipment, including location and configuration when stored outside of business hours if different from service layout
- Evidence of Commercial General Liability insurance with a minimum \$1,000,000 per occurrence and \$2,000,000 aggregate limit, naming the County of Los Angeles as an additional insured.
- A copy of the business's valid licenses from the California Board of Barbering and Cosmetology for any barbering or cosmetology services proposed to be offered outdoors.
- A valid County business license for any massage establishments or health spas (if applicable).

How soon after applying can I offer outdoor services?

An establishment can offer outdoor services once Public Works approves the application, and a temporary permit is issued. Typically, establishments can expect to receive a temporary permit within 3-4 business days upon Public Works' receipt of a complete application.

What are the hours of operation allowed on the sidewalk?

Outdoor services on the sidewalk is permitted daily from 6:00 a.m. and 11:00 p.m.

How can I find the latest Public Health protocols for hair salons, barbershops, and personal care establishments?

The latest Department of Public Health reopening protocol for hair salons and barbershops can be accessed [here](#), and the latest Department of Public Health reopening protocol for personal care establishments can be accessed [here](#).

What other resources are available to business owners?

Learn more about the County's response to COVID-19, including resources to businesses and residents, at covid19.lacounty.gov.

Where can I find more information about providing services in onsite and offsite parking facilities (parking lots)?

For more information about providing services in onsite and offsite walkways and parking facilities, you may visit <https://pw.lacounty.gov/outdoor-services/> or contact Regional Planning at zoningldcc@planning.lacounty.gov or (213) 974-6411.

Where can I find more information about the COVID-19 Temporary Outdoor Services Program?

For more information and general inquiries, you may visit <https://pw.lacounty.gov/outdoor-services/> or call (626) 458-3129.