

District No. 29 — Phased Water Conservation Lifted All Districts — New Water Budget

The Board of Supervisors lifted the Phased Water Conservation Plan on March 15, 2011. Thanks to your conservation efforts, Waterworks District No. 29 met the Statewide requirement to conserve and reduce water use by 15 percent. Although the water crisis is over, we still need to comply with the State law (Senate Bill SBX7-7) to reduce water use by 20 percent by 2020.

In order to comply with this State law, we anticipate introducing a water budget-based rate structure in early 2012 for **all Districts**. Starting this summer and fall, your bi-monthly water bills will include your bi-monthly water budget to help you understand and

prepare for the new rate structure. Water budgets for each customer are determined following State guidelines that include number of full-time occupants, irrigated landscape area, climate conditions, and/or historical use.

The bi-monthly water budget shown on your bill enables you to compare your actual usage to your water budget. If you use more than your budget, please visit www.lacwaterworks.org for tips on using water more efficiently or call (626) 300-3398 to speak with a water conservation specialist to help you meet your water budget.



LOS ANGELES COUNTY
DEPARTMENT OF PUBLIC WORKS
WATERWORKS DISTRICTS
www.lacwaterworks.org

Bill Date:	6/30/2011
Bill #	1234567
Due Date	7/25/2011
Total Due	\$70.46

Additional contact information on back of bill

We are pleased to announce our billing system upgrades. Please review the bill insert and register at www.lacwaterworks.org to use MyWAM which allows you to securely access your account balance, pay your bill and view your water consumption. If you use HOMEBANKING to pay your bill, you must update the Waterworks account number to 15 digits: New Account number (8 digits) then Customer number (7 digits) without any spaces.

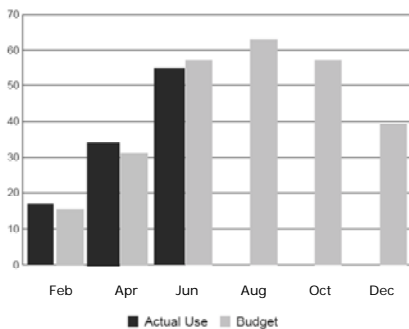
Account #29123456	Customer #0123456
JANE DOE 888 WATER DR, MALIBU	

Water W07

Meter #	Meter Size	B.U.	Service Period			Meter Reading		Usage (HCF)	Water Budget (HCF)
			From	To	Days	Previous	Current		
54170916	3/4"x1"	1.00	4/28/11	6/29/11	62	2829	2884	55	57

Your Usage v.s. Your Water Budget

Usage (HCF)	Water Budget (HCF)	Usage Under Budget (HCF)
A 55	B 57	C 2



Thank you for saving water!

← **This table** displays your water usage **A** and your water budget **B** for the current billing cycle. The difference between **A** and **B** shows if your water usage is over or under the water budget by the amount displayed in **C**.

← **This chart** displays the comparison of your water budget and actual usage for each billing cycle. The future budgets are displayed to help you monitor your usage so you can stay under your budget.

↑ Your water budget and water usage information can also be found here.

SUMMER WATER TIPS

Long, hot days are here, and while your plants need more water, you could inadvertently water them too much. Excess water that drains from your property either flows to the ocean carrying with it pesticides used in gardening, trash, oil drippings, dirt, and more or leaves unattractive ponds in your neighborhood that can damage roads and cause costly repairs. These simple steps can help you reduce the amount of water leaving your property:

Water only in the early morning or after dusk.

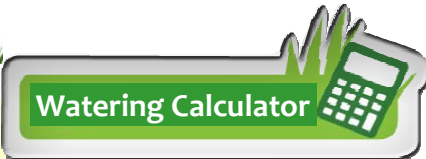
Watering during the hottest time of the day causes water to evaporate quickly and means longer watering cycles.

Follow a recommended watering schedule using the water calculator. Over watering causes runoff.

Check your irrigation system and outdoor watering needs. Check your irrigation system and sprinkler heads regularly for leaks and repair them immediately.

Use drip irrigation along planters, gardens, and trees. Drip irrigation systems can help reduce your use by 30-65 percent compared to traditional sprinkler systems which use 15-20 gallons of water per minute.

Consider a Water Efficient Landscape – Use native and drought tolerant plants appropriate for your local climate conditions. Maintaining a landscape that is entirely lawn turf requires a lot more water and is therefore significantly more expensive.



Watering Calculator

Watering Schedule

By simply entering your information, the watering calculator can provide you with your monthly recommended watering schedule. Visit www.lacwaterworks.org. Click on Watering Calculator.

Mark Your Calendars

August 19-28, 2011 - Antelope Valley Fair and Alfalfa Festival
AV Fairgrounds

August 27, 2011 4 pm - Malipalooza and CineMalibu
Malibu Bluffs Park, 4 pm
Live music, food and activities for the family.
Also, featuring the 30th Anniversary
Celebration of the Raiders of the Lost Ark.

For more information, visit www.lacwaterworks.org.

REBATES



LACWD continues to offer customers the following rebates:

- High-efficiency clothes washers
- High-efficiency & dual flush toilets
- Rotating sprinkler nozzles
- Weather-based irrigation controllers
- Synthetic turf
- Drip Irrigation
- Waterless urinals
- Cash for Grass - Funds only available for District 29

For more information and lists of qualified products, visit

www.lacwaterworks.org



Let Us Know

To report water leaks or nuisance water running into the street, call 1 (800) 675-HELP. Please provide an address for our crews to investigate.

County of Los Angeles
Department of Public Works
P.O. Box 1460
Alhambra, CA 91802-1460
Phone: (626) 300-3362
Email: vmfowler@dpw.lacounty.gov
www.lacwaterworks.org

Mission

To provide reliable, high-quality water and responsive customer care in a cost-effective, sustainable, and environmentally responsible manner.